# CHAPTER II PERFORMANCE AUDIT

### **EDUCATION DEPARTMENT**

# 2.1 Implementation of Sarva Shiksha Abhiyan in Bihar

# **Executive summary**

#### Introduction

Government of India (GoI) launched *Sarva Shiksha Abhiyan* (SSA) during the year 2000-2001 to attain Universal Elementary Education (UEE) in the country with the prime objective to enrol all children of the age group of 6-14 years in school with adequate provision of school infrastructure by March 2013.

(Paragraph 2.1.1)

#### Planning

Perspective plan was not prepared during the period under review. Annual plans were prepared without adhering to the bottom up approach of planning. Thus in absence of proper updation of household survey, source of data was not reliable. The targets were enhanced in the subsequent year's plan without considering the achievement and shortfall in previous years

(Paragraph 2.1.6.1 & 2.1.6.2)

#### Financial Management

Financial management of SSA in the State was deficient as benefit of Central assistance and State share to the tune of ₹ 19279 crore could not be availed. Outstanding advances in the State against the implementing agencies increased from ₹ 2071.58 crore in 2008-09 to ₹ 7899.78 crore at the end of 2012-13, however, the same was reduced to ₹ 4088.82 crore at the end of October 2013.

(Paragraph 2.1.7 and 2.1.7.4)

## Programme implementation

The State could not achieve access of compulsory education to all habitations as 1896 eligible habitations were still deprived of school facility as of March 2013. In test checked districts, 206 new primary schools shown as opened to cover eligible habitations but were non-functional in absence of teacher. The State failed to achieve universalisation of elementary education as 9.50 lakh children were still out of school as of March 2013 in the State. Interventions for coverage of out of school children were carried out without basic data, proper evaluation and cases of fake mainstreaming also noticed in the test-checked districts during 2008-13.

# (Paragraph 2.1.8 to 2.1.8.4)

The Pupil Teacher Ratio (PTR) in the State was 59:1 which was far behind the norms of 40:1. Thirteen *per cent* of schools did not have their own building. Despite availability of fund, only 56 *per cent* of new school building, 60 *per cent* of additional classroom and 26 *per cent* of head masters room could be completed during eight years in the State. Basic facilities like drinking water, toilets, electricity, boundary wall, playground etc. were not available in nine to

68 *per cent* schools in the State. Unauthorised payment of ₹ 19.11 lakh was made to 300 landless/buildingless schools in test checked districts.

(Paragraph 2.1.8.5 to 2.1.8.8)

Short/delayed supply of free text-books was noticed in test checked districts, besides, out of 996 schools, 110 schools did not receive books during 2008-13. Assessment for aid and appliances for each identified children with special need was not carried out during 2008-13. The *Kasturba Gandhi Balika Vidyalaya* suffered with shortage of manpower and lack of infrastructure like kitchen, toilet, drinking water etc. Forty three *per cent* and 40 *per cent* of the post of teacher in the State and test checked districts respectively were vacant, besides, manpower management as well as internal control mechanism of SSA was deficient. Despite, implementation of SSA over a decade, 36 *per cent* dropout rate was indicative of unsatisfactory performance of SSA.

(Paragraph 2.1.8.12 to 2.1.13)

#### 2.1.1 Introduction

Government of India (GoI) launched Sarva Shiksha Abhiyan (SSA) in the year 2000-2001 to attain Universal Elementary Education (UEE) in the country in a mission mode with partnership of the State Governments and Local Self Governments. Further, GoI also enacted, the Right of Children to Free and Compulsory Education (RTE) Act, 2009 in April 2010 which provided that every child in the age group of 6-14 years should have a right to free and compulsory education in neighbourhood school till completion of elementary education by March 2013.

#### 2.1.2 Organisational structure

Bihar Education Project Council (BEPC), a registered society under Society Registration Act, is the implementing agency of SSA in the State. At State level, the General Council (GC) of BEPC under the Chairmanship of Education Minister is responsible for overall policy guidance and review of implementation of the programme and Executive Committee (EC) under the Chairmanship of Development Commissioner is responsible for administration and implementation of SSA. The State Project Director, BEPC is the member Secretary of GC and EC. At district level, District Executive Committee headed by District Magistrate is responsible for co-ordination and monitoring the programme and the District Programme Officer, SSA is responsible for implementation of the programme. Besides, programme implementation at Block, Cluster and School level was supervised by the Block Education Officer (BEO), Cluster Resource Centre Co-ordinator and Vidyalaya Shiksha Samiti (VSS) respectively (*Appendix 2.1.1*).

# 2.1.3 Audit objectives

The performance audit was conducted to assess whether:

- perspective plan was prepared and annual plan was drawn in light of the perspective plan;
- the funds were utilised economically, efficiently and effectively;
- programmes of SSA were carried out as per norms fixed and infrastructure created was adequate;

- functioning of Kasturba Gandhi Balika Vidyalaya (KGBV) and implementation of National Programme for Education of Girls at Elementary Level (NPEGEL) were in line with SSA guidelines; and
- performance of the programme was effectively monitored at different level to perceive the short comings in implementation.

#### 2.1.4 Audit criteria

The Performance Audit of SSA was benchmarked against the criteria derived from the following sources:

- SSA guidelines issued by GoI;
- Framework for implementation of SSA issued by GoI;
- Manual on Financial Management and Procurement by GoI; and
- Orders and circulars issued by GoI and Government of Bihar from time to time.

# 2.1.5 Scope of Audit and methodology

During performance audit, records of BEPC at apex level, 12<sup>1</sup> out of 38 District Programme Officers (DPOs) in the State and 43 out of 194 Block Resource Centres (BRCs) for the period 2008-13 were test checked during May to October 2013. Besides, in 43 test checked BRCs, records of 996 schools (Primary School: 567 and Upper Primary School: 429) out of 6626 schools (PS: 3818 and UPS: 2808)<sup>2</sup> were seen and information collected from them in audit. An entry conference was held on 7 May 2013 with Principal Secretary to Government, Education Department and State Project Director, BEPC wherein audit objectives, scope and criteria were discussed. After completion of audit, the audit findings were discussed with Principal Secretary, Education Department and State Project Director, BEPC in an exit conference held on 27 December 2013. The replies and views of the Department have been incorporated at appropriate places.

#### Audit findings

Performance audit on "Sarva Shiksha Abhiyan" for the period 2001-05 had been conducted and findings were featured in the paragraph 3.2 of Audit Report (Civil) of the Comptroller and Auditor General of India for the year ended 31 March 2006. The major deficiencies like improper plan formulation, short release of share by Central and State Government, inadequate school infrastructure, adverse Pupil Teacher Ratio etc. which were pointed out in the report were found to persist even during the current review upto 2012-13 as discussed in subsequent paragraphs. The Performance Audit Report of SSA for the year ended March 2006 has not been taken up for discussion so far in Public Accounts Committee (PAC).

Bhagalpur, Gaya, Khagaria, Kishanganj, Madhubani, Muzaffarpur, Nawada, Patna, Rohtas, Saharsa, Saran and Sitamarhi

<sup>&</sup>lt;sup>2</sup> PS: upto class V and UPS: upto class VIII

#### 2.1.6 Planning

Proper planning is the key factor for any department to achieve the targeted goal as per vision of the Government. Planning is a process for identifying the needs that exists in a particular area for achieving specific goal, evolving strategies to address them and proposing suitable activity as per the strategy. Deficiencies noticed in planning for implementation of schemes are discussed in the following paragraphs:

# 2.1.6.1 Planning process

As per paragraph 4.3 of Financial Management and Procurement (FMP), the main objective of planning process is to provide the planners an insight into various aspects of planning and provide assistance and guidance for the preparation of need based plans. The deficiencies noticed in planning process are discussed below:

- Non-preparation of perspective plan: As per FMP, the State and districts were required to prepare Perspective and Annual Plan. However, Perspective Plan was not prepared in the State level office and in any test checked districts during 2008-13. In the absence of Perspective Plan, programmes of SSA were implemented and monitored on the basis of Approved Annual Plan of the respective years. In reply, BEPC stated (November 2013) that after 2001-02 perspective plan was not required by GoI, hence, it was not prepared by the State. Reply was in contravention of norms as SSA manual specifically provide the need for preparation of the perspective plan.
- Non-adherence to bottom up approach of planning: Planning process was required to be initiated through bottom up approach by constituting planning teams at village/habitation, block and district level. These planning teams were required to visit each habitation, interact with community and hold consultative meetings ensuring participatory planning. However, in test checked districts, planning teams at village/habitation and block level were not constituted during 2008-13. Hence, annual plans were being formulated without exercising the bottom up approach of planning. In reply BEPC stated (November 2013) that planning core teams was constituted at Vidyalaya Shiksha Samiti (VSS), Block Resource Centres (BRCs) and district level. However, in reply to audit observation, the District Programme officers (DPOs) of the test checked districts intimated (June-October 2013) that no such core team at village and block level had been constituted.
- Unreliable source of data: The main source of data required for planning and plan formulations were household surveys (HHS), yearly updation of HHS data, District Information System for Education (DISE) data and research studies. The State had conducted household survey only once (2009) during 2008-13 and updation of household survey data carried out in the form of School Elementary Education Plan (SEEP). In SEEP, data regarding population, out of school

Perspective plan not prepared

Annual plans formulated without adhering bottom up approach of planning

Non-maintenance of Bal-Panji, improper updation of HHS data indicated source of data used for plan formulation was not reliable children, habitation covered etc. was to be filled on the basis of HHS/Bal-Panji. In ten<sup>4</sup> out of 12 districts, non-maintenance of Bal-Panji ranged between 29 and 37 *per cent* in 787 (out of 996) test checked schools during 2008-13. It indicated that proper updation of HHS data was not done. In reply BEPC stated (November 2013) that absence of Bal-Panji only in 28 to 35 *per cent* of schools did not represent that entire planning process had been diluted. Contention of BEPC was not acceptable as non-maintenance of Bal-Panji by almost one third of schools indicated that annual plan was not based on actual number of child population and out of schools children.

DISE data were different from the data reported by the BRCs

Unrealistic District Information System for Education (DISE) data: Scrutiny of records of test-checked DPOs disclosed that data shown in DISE were different from the data of test checked districts obtained from BRCs. As per DISE data, number of functional school in 37 BRCs<sup>5</sup> of 12 test checked districts (except Patna) was 5702 whereas it was 5634 according to the respective BRCs. Further, number of building less school in nine<sup>6</sup> districts as per DISE was 2372 while the DPOs of concerned district indicated it as 2404. Thus, the source data utilised for preparation of annual plan were not authentic. During exit conference, the Government stated (December 2013) that error was less and by strengthening the system, correctness of DISE would be ensured.

Hence, there was a need to strengthen the system of bottom up approach of planning to ensure authenticity of data which is the need of entire planning.

### 2.1.6.2 Unrealistic targets in plan

As per paragraph number 19.1 and 20.2 of Financial Management and Procurement (FMP) Manual of SSA, previous year's achievements and constraints are needed to be considered before planning for subsequent years. Further, outlays proposed under each intervention were to be supported by relevant data to determine the physical target.

Plan size was being enhanced without considering the previous year's shortfall and achievement In test checked districts, scrutiny revealed that despite inadequate achievements ranging between one and 45 per cent during 2008-13, the targets were enhanced in the subsequent year's plan without considering the achievement and shortfall in previous years (Appendix 2.1.2). During exit conference (December 2013), Government agreed with audit observations and stated that from 2013-14, plan size has been curtailed on actual basis.

A register in which the details of children age group of 6 to14 years (population, enrolment and out of school) of a school habitation are being maintained by teachers.

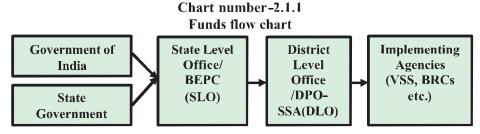
Bhagalpur, Gaya, Khagaria Kishanganj, Madhubani, Muzaffarpur, Nawada, Rohtas Saharsa and Sitamarhi

<sup>5</sup> The block level office, headed by Block Education Officer

Gaya, Khagaria, Kishanganj, Madhuhani, Nawada, Patna, Rohtas, Saharsa and Saran

#### 2.1.7 Financial management

As per manual on FMP of SSA, the funding of the scheme was in the ratio of 65:35 during 2008-09 and 60:40 in 2009-10 between GoI and State. Further, in order to achieve the targets of SSA in time, the 13<sup>th</sup> Finance Commission had been providing funds for elementary education to the State Government since 2010-11. GoI revised the funding pattern from 2010-11. Accordingly, after deducting grant provided by 13<sup>th</sup> Finance Commission from total approved budget, the balance amount was to be shared between the GoI and the State Government in the ratio of 65:35 respectively. The Fund flow of SSA is given in the chart number 2.1.1 below:



The year wise details of funds made available by GoI and State Government to the BEPC, releases by BEPC to DPOs during the period 2008-09 to 2012-13 are indicated in table number 2.1.1.

Table number-2.1.1
Available funds and release by BEPC

(₹in crore)

Year	Total	Opening	Received	Govern	ment of In	dia fund	State G	overnme	nt fund	Other	Total	Release
	approved	balance	under	Required	Actual	Shortfall	Required	Actual	Shortfall	receipts	fund	by
	outlay		13th	share	release	in release	share	release	in release		available	BEPC
			Finance			(5-6)			(8_9)		(3+4+6+	(per
			Com-			(per cent)			(per cent)		9+11)	cent)
			mission									
(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)	(10)	(11)	(12)	(13)
2008-09	3664.16	282.01	0.00	2381.70	1861.58	520.12	1282.46	938.25	344.21	11.36	3093.20	2327.89
						(22)			(27)			(75)
2009-10	4294.55	765.31	0.00	2576.73	1217.39	1359.34	1717.82	984.93	732.89	23.42	2991.05	2010.59
						(53)			(43)			(67)
2010-11	6526.10	980.46	585.00	3861.71	2047.90	1813.81	2079.39	895.12	1184.27	44.17	4552.65	3204.10
						(47)			(57)			(70)
2011-12	11123.44	1348.55	699.00	6775.89	1851.09	4924.80	3648.55	292.01	3356.54	44.87	4235.52	3835.51
						(73)			(92)			(91)
2012-13	10615.16	400.01	818.00	6368.15	2754.62	3613.53	3429.01	2000.00	1429.01	10.86	5983.49	5867.11
						(57)			(42)			(98)
Total	36223.41		2102.00	21964.18	9732.58	12231.60	12157.23	5110.31	7046.92	134.68		17245.20
			/6		7 77 7	DED (C)						

(Source: Furnished by BEPC)

Inadequate spending led to short release of GoI and State Government fund of ₹ 19279 crore during 2008-13 As evident from the table, 67 to 98 per cent of available funds had been released by BEPC during 2008-13. Although, GoI and GoB had to release ₹21964.18 crore and ₹12157.23 crore respectively but there was shortfall of ₹12231.60 crore and ₹7046.92 crore in GoI and GoB share. The shortfall in release of share by GoI and GoB ranged between 22 and 73 per cent and 27 to 92 per cent respectively during 2008-13. Thus, the programme was deprived

of Central and State assistance to the tune of  $\mathbb{Z}$  19279 crore<sup>7</sup>. The shortfall in release by GoI during 2012-13 was mainly attributable to inadequate spending of fund and heavy outstanding advances to the tune of  $\mathbb{Z}$  6131.46 crore upto 2011-12. The status of outstanding advances is discussed in paragraph number 2.1.7.4.

BEPC stated (November 2013) that GoB releases the State share against the amount released by GoI and non-release of fund by GoI was not attributable to non-adjustment of advances. Reply was not acceptable as State was responsible to spend the fund made available by GoI. Besides, GoI did not release its balance required share of ₹ 3613.53 crore during 2012-13 and intimated the Government (April 2013) that balance grants for 2012-13 could not be released due to large outstanding advances.

The deficiencies noticed in financial management of the scheme are discussed in succeeding paragraphs.

#### 2.1.7.1 Delayed release of grants

All school related grants under SSA were to be released in the first quarter of financial year to facilitate the schools to utilise the grants in a meaningful manner. Contrary to the above, it was noticed in test checked districts (except Saharsa which did not furnish the information) that funds amounting to ₹ 119.92 crore were released by DPOs to schools with delays ranging between one and nine months during 2008-13 (*Appendix-2.1.3*) indicating improper financial management and apathy of DPOs to ensure the utilisation of grants in meaningful manner.

In reply, BEPC attributed (November 2013) the delayed release upto three months to delayed approval of plan and stated that districts were being instructed to release the grants timely.

# 2.1.7.2 Non-preparation of bank reconciliation statements

As per paragraph 84 of Manual on FMP (2010) of SSA, monthly bank reconciliation statement (BRS) should be carried out on a regular basis and any discrepancy should be rectified.

Scrutiny of records disclosed that none of the test checked DPOs (except DPO, Sitamarhi) had prepared monthly BRS during 2008-13. Due to non-preparation of monthly BRS, it was noticed (June-August 2013) in four test checked districts that necessary adjustments in the books of accounts for the cheques worth ₹ 32.42 crore<sup>8</sup> (issued by DPOs during 2005-06 to 2011-12 and not presented in the bank) could not be done.

In reply, BEPC accepted (November 2013) that in previous years, BRS of DPOs were not prepared, though from 2013-14, position has improved and action is being taken against the defaulter districts.

Delayed release of grants indicate d improper financial management

Monthly BRS not prepared by the DPOs and necessary adjustments for cheques worth ₹ 32.42 crore could not be done

Central share-₹12231.60 crore + State share-₹7046.92=₹19278.52 or say ₹ 19279 crore.

<sup>8</sup> Kishanganj: ₹ 28.66 crore; Nawada: ₹ 0.50 crore; Patna: ₹ 3.18 crore and Saharsa: ₹ 0.08 crore = ₹ 32.42 crore

#### 2.1.7.3 Non-deposit of demand draft/cheque

As per paragraph 52 of SSA manual on FMP (2010), a register of bank drafts was to be maintained by the DPOs. Further, as per paragraph 79.9 of manual *ibid*, all cash/cheques/demand drafts (DD) etc. received were to be deposited into the bank as far as possible on the same day or next day positively so as to avoid cash in transit for long period.

Non-maintenance of basic records led to nondeposit of cheques for ₹1.93 crore since three years indicated indifference in implementation of scheme During scrutiny of records of test-checked DPOs, it was found that none of the DPOs had maintained the register of DD/cheque. As a result, in five test checked DPOs<sup>9</sup>, an amount of ₹ 1.93 crore (*Appendix-2.1.4*) meant for civil works and VSS grants refunded by different schools through 53 DD/cheques during April 2009 to May 2013 were not presented to the bank. It was further noticed that validity of 32 DD/cheques worth ₹ 1.02 crore had already expired and the amount involved could not be incorporated in the books of accounts of SSA.

In reply, BEPC stated (November 2013) that direction regarding maintenance of register of bank draft/cheques properly had already been issued to all DPOs in February 2013. However, this basic record was not being maintained in the test checked DPOs (June-October 2013). Hence intended purpose for releasing the fund to VSS remained unachieved due to indifferent attitude of the DPOs towards implementation of the schemes.

# 2.1.7.4 Non-adjustment of advances

According to paragraph 74 of SSA manual on FMP, the adjustment of advances should be included in the financial year to which the grant related. Further, the advances were to be entered in the Advance Register with details of name of the recipient and status of previous advances against the recipient.

Scrutiny of records disclosed that the test checked districts had not maintained the recipient's name and status of receipt of previous advances. Consequently, the details of the recipient and age-wise status of outstanding advances were not available in any of the DPOs. In absence of such details, proper watch and adjustment of outstanding advances was not possible as well as genuineness of the advances already settled could not be established. The amount of outstanding advances in the State had increased from ₹ 2071.58 crore in 2008-09 to ₹ 7899.78 crore as of March 2013.

DPOs did not maintain advance register and heavy advances of ₹ 7899.78 crore noticed in the State as of March 2013

In exit conference, the Government stated (December 2013) that outstanding advances were biggest challenges for BEPC and by systematic and sincere efforts, outstanding advances were reduced to ₹ 4088.82 crore at the end of October 2013. However, huge outstanding advances were yet to be settled (December 2013) which also includes the funds refunded by different schools to concerned DPOs amounting to ₹ 1.93 crore in shape of DDs/Cheques in test checked districts as pointed out in paragraph 2.1.7.3.

<sup>&</sup>lt;sup>9</sup> Khagaria, Madhubani, Muzaffarpur, Patna and Rohtas

# 2.1.8 Programme implementation

The implementation of various interventions of SSA is discussed in the following paragraphs.

### 2.1.8.1 Access of children to school

As per the RTE Act every child of the age group of 6-14 years has right to compulsory education in a neighbourhood school by 2013, the State Government has fixed (May 2011) norms to provide a primary school (PS) in a habitation for a population of 40 and above children in the radius of one km and one upper primary school (UPS) within the radius of three km. However, child population norm for opening of UPS was not fixed by the Government. The status of habitations without PS in the State as of March 2013 is shown in the table number-2.1.2.

Table number – 2.1.2
Status regarding total habitation and access of schools as of March 2013

	Total habitations	Habitations covered with PS	Total Habitations without PS	Eligible Habitations without PS	Number of children in eligible habitations
Ì	112067	108074	3993	1896	110294

(Source: Data furnished by BEPC)

As is evident from the table, 3993 habitations did not have PS. Of them, 1896 were eligible for coverage under norms of establishment of PS. Hence, it was clear that 110294 children in eligible habitations could not avail neighbourly school facility. In addition, the BEPC did not complete the habitation survey for opening of UPS (November 2013). Hence, the number of habitation required for opening of UPS could not be ascertained in audit.

Hence, access of compulsory education to all habitations required to be achieved by March 2013 was yet to be achieved.

BEPC accepted the audit observation and stated (November 2013) that habitation survey for opening of New Primary School (NPS) had been completed and nearly completing this exercise for UPS too.

# 2.1.8.2 Opening of New Primary School and up-gradation of Primary Schools

As per paragraph 2.7 of frame work for implementation of SSA, New Primary Schools (NPS) were to be opened and Primary Schools (PS) were to be upgraded as Upper Primary Schools (UPS) to cover every eligible habitation. As per criteria, only those PS having their own land for construction of additional class room (ACRs) were to be upgraded to UPS. At the State and test checked districts level, the status of opening and upgradation of NPS and UPS respectively during 2001-13 are given in table number 2.1.3

110294 children in eligible habitations were without neighbourly schools facilities

Table number -2.1.3

Target and achievement for opening of NPS and UPS during 2001-13

Types of schools	,	State	Test checked districts		
	Target Achievement		Target	Achievement	
		(per cent)		(per cent)	
NPS	21419	20775 (97)	6441	6034 (94)	
UPS	19725*	19383 (98)	7245	7025 (97)	
(Target-20182)					

(Source: Records of BEPC and test checked DPOs)

Above table showed that achievement in opening of NPS and UPS during 2001-13 in the State ranged between 97 and 98 *per cent* respectively, whereas in test checked districts, it ranged between 94 and 97 *per cent*. However, these figures did not indicate the actual status of achievement in the test checked DPOs as discussed below:

- In six test checked districts, 206 PS<sup>10</sup> (2006-12) opened were without teachers as of June 2013, however, these had been shown as functional as of March 2013.
- In eleven test checked districts, 791 primary schools<sup>11</sup> were upgraded to UPS without availability of additional land for ACRs and in five test checked districts nine landless primary schools<sup>12</sup> were also upgraded into UPS.

Thus, it was evident that the achievements shown under scheme were not factually correct and intended benefits of opening of NPS and up-gradation of PSs into UPSs were yet to be achieved fully.

BEPC stated (November 2013) that primary schools were upgraded into UPS as per State Government norms. Reply was not acceptable as landless PS as well as PS without adequate land were also shown as upgraded into UPS in contrary to norms fixed.

# 2.1.8.3 Enrolment

Paragraph 1.4.1 of framework for implementation of SSA specified that mandate of RTE Act of free and compulsory education to every child in the 6-14 age group in a neighbourhood school should be achieved by March 2013. The status of enrolment during 2008-13 in the State is given in the table number 2.1.4.

PS were shown as opened but remained without teacher and landless primary schools also upgraded as Upper Primary Schools

<sup>\*</sup> Against target of 20182 UPS, State had surrendered 457 UPS during 2012-13 as Patna district had achieved the requirement for opening of UPS. Hence, total targets were reduced to 19725.

Gaya:47, Khagaria-1, Kishanganj:123, Madhubani:8, Nawada: 21 and Rohtas:06, Total = 206 schools

Bhagalpur-10, Gaya-99, Khagaria-73, Kishanganj-6, Madhubani-21, Muzaffarpur-17, Nawada-20, Patna-149, Saharsa-47, Saran-3 and Sitamarhi-346, Total = 791 PS

Gava-2, Muzaffarpur-1, Nawada-2, , Patna-3 and Saran-1=09 PS

Table number -2.1.4Status of child population (6-14 years age) and enrolment in all schools (including private) in the State

Particulars	2008-09	2009-10	2010-11	2011-12	2012-13
Child population	20002625	20510840	20797574	21325767	21809131
(6-14 years age)					
Enrolment	18991895	19988254	20012674	20973436	20859231
Enrolment percentage	95	97	96	98	96

(Source: Data furnished by BEPC)

It would be seen from the above that the status of enrolment in the State ranged between 95 and 98 per cent during 2008-13. There was increase of three per cent in enrolment during 2008-12 but it further decreased by two per cent during 2012-13 in comparison to 2011-12. Enrolment at the end of March 2013 stood at 96 per cent as per departments own figures, while 949900 children were yet to be provided free access to education.

Further, it was also noticed that Government had carried out (2011-12) cleaning of attendance register by removing names of fake/double enrolled students. However, scrutiny of admission and attendance registers of class-I of 125 schools in four test checked districts (Kishangani, Nawada, Rohtas and Saran) pertaining to the period of 2012-13 disclosed that against admission of 3691 number of children, 5104 children were shown as enrolled in attendance register. Besides, test-check of records of four DPOs revealed that enrolment figure was more than the population of children of 6-14 years age group

during 2012-13 as shown in table number 2.1.5.

Name of district	Child population*	Child enrolment*	Excess enrolment
Sitamarhi	665640	667354	1714
Khagaria	350053	369106	19053
Kishanganj	343962	394897	50935
Gaya	858434	871428	12994
Total	2218089	2302785	84696

Table number -2.1.5Excess enrolment against child population during 2012-13

(Source: \* DISE Data and information provided by concerned DPOs)

From aforesaid table, it would be clear that against child population of 2218089, the respective DPOs had shown 2302785 children as enrolled, as such, enrolment figure were inflated by 84696 numbers.

Hence, enrolment figures were also inflated as compared to actual enrolment and did not present the correct status of enrolment in the test checked districts.

In reply, BEPC stated (November 2013) that all the private schools were required and requested to furnish information in DISE data but many of them did not furnish information as such this led to some apparent discrepancies in the data. The reply is not relevant as audit had commented about incorrect data maintained/provided by Government schools.

#### 2.1.8.4 Out of school children

There is a great heterogeneity among 'out of school children' (OOSC). OOSC could belong to remote school-less habitation, could be working children, street children, deprived children in urban slums, bonded child labourers etc.

Enrolment figure in attendance register was over stated, as it was more than the population of the children

As per guidelines, this heterogeneity demands diversified approaches and strategies for their education. The year wise number of OOSC, targeted for coverage and actually covered during 2008–13 in the State is depicted in chart number 2.1.2.

1200000 1010730 970314 1000000 784900 800000 569800 600000 400000 200000 2008-09 2009-10 2010-11 2011-12 2012 - 13 ■ No. of OOSC ■ Targeted ■ Covered

Chart number 2.1.2

Number of Out of School Children, targeted and covered in the State

(Source: Information furnished by BEPC)

As is evident from the above chart, number of OOSC in the State decreased from 1010730 in 2008-09 to 282669 in 2012-13. Besides, in none of the years, optimum coverage was noticed. During 2009-10 and 2011-13, more targets were set as compared to actual OOSCs in the State.

Further, analysis revealed that during 2008-12, the number of OOSC was derived by BEPC after subtracting total enrolment of children of 6-14 years of age group from total population. However, during the year 2012-13, BEPC had taken the figures of OOSCs as mentioned in the Bal Panjis i.e 282669 which was less than the numbers of OOSCs i.e.949900 when derived as per the earlier method followed by BEPC. Thus, the figure of OOSCs shown by BEPC for the year 2012-13 were at variance with the earlier years' figures.

BEPC stated (November 2013) that calculation of OOSC cannot be done arithmetically (Population minus Enrolment). However, for want of data of private school, some apparent discrepancies occurred in DISE data as well as OOSC data. Reply was contrary to the fact as BEPC itself derived the number of OOSC during the period 2008-12 by subtracting the enrolment figure from total population. Moreover the figures of Bal Panjis were not reliable (as already commented in paragraph 2.1.6.1).

# Interventions for coverage of out of school children

As per paragraph 40.2 of SSA framework, three broad kinds of strategies are to be adopted for mainstreaming of OOSCs: (i) setting of Education Guarantee School (EGS) in school-less habitations, (ii) mainstreaming of OOSC through bridge course, back to back school camps etc and (iii) strategies for very specific, difficult groups of children who cannot be mainstreamed.

BEPC indicated only 282669 OOSCs during 2012-13, however, OOSCs in the State was 949900 Scrutiny disclosed that no EGS were opened in any of the test checked districts during 2008-13 and mainstreaming of OOSC was being done through Residential Bridge Course (RBC) and Non-residential Bridge Course (NRBC). However, it was noticed in test check that BRCs of the districts had not identified child labourer, street children, deprived children in urban slums etc. The points noticed during course of scrutiny of records of RBC in the test checked districts are discussed in succeeding paragraphs.

#### • Residential Bridge Course

Under RBC, Utpreran Kendra (UK) was a residential training centre having boarding facilities to cover the difficult group of OOSC children (11-14 years age). In test checked districts, 96032 OOSCs were covered in 1366 UKs and an expenditure of ₹ 97.98 crore was incurred on them during 2008-13. The shortcomings noticed in operation of RBC in the test checked districts are discussed below:

Selection of OOSC was done without list of identified OOSCs Improper identification of OOSCs: As per SSA guidelines, selection of OOSC for UKs was to be done from the list of OOSC identified in household survey. Accordingly, by organising contact programme in the village/tola where OOSC identified children and their parents were to be motivated for enrolling children in residential bridge course. During audit, it was observed that none of the test checked districts had list of identified OOSC during 2008-13 and OOSCs were selected for UKs locally by the incharge of UKs by organising camp at school level. Hence, identification of OOSC was not done properly, besides, in absence of the basic list, the genuineness of actual beneficiaries for enrolment in UKs could not be ascertained in audit. In reply, BEPC stated (November 2013) that the districts had only aggregates of OOSC and such list was available at BRCs level. Reply was not acceptable as the list of identified OOSCs was also not available at the test checked BRCs.

• Non-constitution of Management-cum-Monitoring Committee:
Guideline for UKs prescribed that a District level management-cummonitoring committee was to be formed to look after the establishment/proper functioning of UKs. In test checked districts, no such committee was found formed during 2008-13. Hence, proper functioning of UKs was not ensured by any of the test checked districts. In reply, BEPC stated (November 2013) that directions for better monitoring have been issued to the districts.

Management-cummonitoring committee was not constituted

• Non-distribution of learning materials: As per UK guidelines, Prayas (Part I, II and III) bridge course books were to be provided to children of UKs under the teaching arrangement in order to educate them upto the level of class V. Scrutiny disclosed that only Prayas Books Part I were provided to OOSCs in the test checked districts and UKs were being operated without providing necessary learning material. In reply, BEPC stated (November 2013) that it was possible to provide good education to student even in the absence of Prayas books because teachers were trained to use local material etc. Reply was in contravention of guidelines, besides, BEPC itself instructed (September 2012) DPOs that training should not be started without

UKs were operated without required learning materials receipt of *Prayas* books from BEPC and it was also the responsibility of the BEPC to ensure timely supply of required book.

- Evaluation and mainstreaming of OOSCs not ensured: After completion of tenure of UKs, children achieving education upto level class V were to be evaluated at district level and mainstreamed in class VI. It was observed that no evaluation was conducted by the test checked districts (except Sitamarhi for the year 2009-10). Besides, cross verification of list of OOSC shown as mainstreamed by UKs with admission register of mainstreamed schools in three districts, revealed that the name of students shown as mainstreamed in the Government school were not found in the admission register of the concerned school (Appendix-2.1.5). From the above fact, it was clear that due to failure in evaluation and ensuring mainstreaming of OOSCs at district level, cases of fake mainstreaming took place. In reply, BEPC stated (November 2013) that the evaluation of children was to be done at school level. Reply was against the prescribed norms of guidelines of UKs as evaluation was to be done at district level.
- Advances to non-operational UKs: According to guidelines prescribed by BEPC for residential bridge course, fund for UKs was to be released by DPOs after ensuring adequate infrastructure like rooms, toilet, bathroom, kitchen and store etc. It was observed that DPO Saran, Madhubani and Rohtas had given advances of ₹7.66 crore to 177 UKs<sup>14</sup> during 2008-13. Of which, 128 UKs<sup>15</sup> could not be operationalised due to lack of infrastructure. Further, 8616 non-functional UKs did not refund ₹ 3.05 crore (Saran: ₹ 2.44 crore, Rohtas: ₹ 0.22 crore and Madhubani: ₹ 0.39 crore). Thus, not only the funds remained blocked with non-functional UKs but the objective of UKs was also defeated. The BEPC informed (November 2013) that ₹ 0.68 crore (Saran: ₹ 0.41 crore and Madhubani: ₹ 0.27 crore) had been recovered/adjusted (November 2013) by the respective districts and steps for recovery of remaining amount had been taken. However, ₹ 2.37 crore (Madhubani: ₹ 0.12 crore, Rohtas: ₹ 0.22 crore and Saran :₹ 2.03 crore) was yet to be recovered from non-operational UKs as of December 2013. Besides, release of fund without ensuring availability of adequate infrastructure in the UKs, indicated that proper checks were not being exercised before release of funds by the DPOs responsible for implementation of programm.
- Closure of UKs without completing its tenure: In five test checked districts, it was found that 116 UKs were opened for coverage of 8050 OOSCs during 2010-13 and an expenditure of ₹ 10.16 crore were incurred on these UKs towards non-recurring (utensils, trunk, bed etc), cost of teaching learning material (TLM), arrangement on fooding etc.

Release of advances to UKs without ensuring infrastructure facility led to blockage of funds and also defeating the objective of UKs

**Evaluation of OOSCs** 

not done and cases of fake mainstreaming

were also noticed

Madhubani, Kishanganj and Rohtas

Madhubani: 24 UKs: ₹ 0.84 crore, Rohtas: 4 UKs: ₹ 0.22 crore and Saran-149 UKs: ₹ 6.60 crore,= 177 UKs: ₹ 7.66 crore

Madhubani- 24, Rohtas – 4 and Saran-100

Madhubani- 11,Rohtas:4 & Saran-71

Due to closure of UKs without completing its full tenure, OOSCs remain deprived of education and expenditure of ₹ 10.16 crore incurred on UKs proved unfruitful

PTR in the State

2008-09 to 59:1 in

2012-13.

increased from 53:1 in

However, 69 UKs of four districts 17 were closed without completing the full tenure of one year due to non-provision of fund and 47 UKs of Khagaria<sup>18</sup> were also closed in mid way of their operation as per the orders (April 2012) of District Education Officers due to deficiencies/irregularities in the UKs. As a result, OOSCs covered through these UKs remained deprived of education and expenditure of ₹10.16 crore incurred on UKs proved unfruitful. BEPC stated (November 2013) that Khagaria district had evidence of mainstreaming whereas, centres of Madhubani districts were closed for want of fund and in other districts some of the centres closed after OOSC were found capable of mainstreaming. Reply was not acceptable as centres of Khagaria were closed by the orders of DEO due to mismanagement in UKs. Besides, responsibility for ensuring the availability of fund from unspent balances vested with BEPC.

Thus, due to non-constitution of management-cum-monitoring committee and non-conduct of evaluation study of the children on completion of their tenure at UKs resulted in blocking of funds given as advance to non operational UKs and improper functioning of UKs.

#### 2.1.8.5 **Pupil-Teacher Ratio**

Framework for implementation of SSA read with Appendix-I, sl. no. 8 provides that there should be at least two teachers in PS and at least one teacher for every class in UPS with pupil teacher ratio (PTR) of 40:1 and 35:1 respectively. Besides, one teacher each for science and mathematics, social studies, languages and a full time head-teacher was required to be posted in every UPS. These parameters were to be achieved by March 2013.

Scrutiny of the records of BEPC revealed that out of 71762 schools, 357 were from 53:1 in 2008-09 to 59:1 in 2012-13 as depicted in the table number 2.1.6:

running without any teacher whereas 5002 (seven per cent) were running with single teacher in the State as of March 2013. The BEPC did not have the records of PS and UPS wise availability of teachers in the State. However, overall status of PTR (Both PS and UPS) of Government schools in the State during 2008-13 as furnished by BEPC was more than 40:1 and also increased

Table number -2.1.6Pupil Teacher Ratio in Government schools in Bihar

Sl.	Particulars	2008-09	2009-10	2010-11	2011-12	2012-13
No						
1	Number of	313004	312759	307274	341755	343105
	teacher					
2	Total enrolment	16693640	17989437	18589913	19709592	20340261
3	Pupil teacher	53	58	60	58	59
	ratio (PTR)					

(Source: Data furnished by BEPC)

Gaya (2010-12):26 UKs(1300 OOSC, ₹0.69 crore), Madhubani (2011-12) = 37 UKs (1850 OOSCs, ₹ 2.94 crore), Muzaffarpur (2011-12)— 2 UKs (150 OOSCs, ₹ 0.13 crore) and Saran (2010-13) - 4 UKs (300 OOSCs, ₹ 0.29 crore), = 69 UKs: ₹ 4.05

<sup>18</sup> Khagaria (2011-12) - 47 UKs (4450 OOSCs, ₹ 6.11crore)

However, these PTR did not reflect the actual status in six<sup>19</sup> out of 12 test checked districts as depicted in table no. 2.1.7.

Table number – 2.1.7
Pupil teacher ratio in the districts as of March 2013

Name of district	Enrolment	Number of teacher available	PTR
Bhagalpur	567633	8780	65
Gaya	871428	11302	77
Khagaria	365420	5274	69
Patna	811311	12864	63
Saharsa	433971	6851	63
Sitamarhi	670377	9727	69

(Source: Information furnished by test checked districts)

From above table, it would be clear that PTR in six test checked districts ranged between 63:1 and 77:1 which showed stark deviation in PTR as compared to PTR of State.

Besides, scrutiny of 996 (PS:567 and UPS:429) out of 27121 schools of the test checked districts revealed the following facts:-

- Science and mathematics teacher were not available in 305 UPSs.
- 77 PSs were running with single teacher and no regular headmaster was posted in 374 UPSs.

Further, during test check of PSs, it was also noticed that for 120 students, seven teachers were posted in PS Tangi, Kochadhaman Kishanganj whereas against enrolment of 406 students, single teacher was posted in PS Bhasargot, Sitamarhi.

This indicated that posting of teachers was irrational and department had yet to achieve the prescribed PTR as per SSA norms.

In reply, BEPC intimated (November 2013) that position would be improved by appointment, promotion and rationalisation of working teachers.

#### 2.1.8.6 Infrastructure

Quality of school building and availability of basic facilities therein is an important determiner of school access for motivating children to enrol in and attend school regularly. Construction of school building and creation of other basic facilities<sup>20</sup> is an important component of SSA. Scrutiny of status and construction of school buildings as well as basic facilities are discussed in succeeding paragraphs:

#### • School accommodation

Infrastructure is one of the main interventions under SSA. Norm 4 of FMP provides that there should be a room for every teacher or for every grade/class whichever is lower in primary and upper primary schools with a provision that there shall be at least two classrooms with verandah in every primary school with at least two teachers by March 2013. As per records of BEPC, it was

77 PS had single teacher

and 374 UPS were

without headmaster

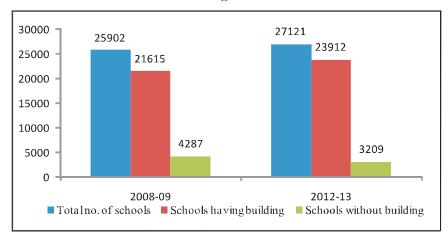
<sup>13</sup> per cent schools in the state were buildingless and running in open/ beneath tree/ samudayik bhawan etc

Bhagalpur, Gaya, Khagaria, Patna, Saharsa and Sitamarhi

Additional class rooms, Toilets, drinking water facilities etc.

noticed that of 71762 schools in the State, 9063 (13 *per cent*) schools were buildingless. The status of school building in the test-checked districts during 2008-09 and 2012-13 is depicted in the chart number 2.1.3:

Chart number – 2.1.3
Status of schools buildings in test-checked districts



(Source: Information furnished by test checked DPOs)

It can be seen from the chart that 3209 (12 per cent) out of 27121 schools were buildingless as of March 2013. Further, scrutiny of 996 (PS: 567 and UPS: 429) out of 27121 schools of the test checked districts revealed the following facts:

• 113 schools were buildingless and running in open/beneath tree (62), temple/masjid premises (4), samudayik/panchayat bhawan (39), hut (5) and in other school (3).



Photograph of buildingless Primary School, Mushari Bhadhash, Khagaria running beneath the tree

• 20 PS were running with only one room. The teacher-in-charge of school also reported (June-August 2013) that during rainy season and hot days, they were compelled to close the school in absence of rooms.

BEPC replied (November 2013) that buildings for buildingless school would be provided just after acquisition of land and provision for required ACRs would be ensured in future. Thus, the availability of classrooms in accordance with available teachers as well as the prescribed number of classrooms in schools as per SSA norms was yet to be ensured.

#### • Status of constructions

At the State level, the target relating to construction work of New School Building (NSB), Additional Classrooms (ACR) and Head Master's Room (HMR) sanctioned between 2005-06 and 2012-13 and achievement as of March 2013 is given in the table number 2.1.8.

Table number- 2.1.8
Target and achievement of NSB, ACR and HMR in the State

Type of Building	Target	Completed (per cent)	In progress (per cent)	Not taken up (per cent)
New School	15000*	8462	4047	2491
Building		(56)	(27)	(17)
Additional Class	276045**	166371	104943	4731
Room		(60)	(38)	(2)
Head Master	9560***	2491	6945	124
Room		(26)	(73)	(1)

44 to 74 per cent of civil works sanctioned during 2005-12 were either not taken up or yet to be completed as of March 2013

(Source: data furnished by BEPC)

It would be seen from the above table that only 56, 60 and 26 *per cent* works of NSB, ACR and HMR respectively could be completed (March 2013) during last eight years of implementation of the scheme. The reasons for incomplete and non-starter works were attributable to release of funds by DPOs without ensuring the availability of land. Though, monthly progress report for civil works was sent by the test checked DPOs to the BEPC every month but large number of incomplete civil works indicated the lack of interest of BEPC in taking effective steps to expedite the civil works in order to provide school accommodation by March 2013 as required.

BEPC replied (November 2013) that land for NSB had yet to be identified, however, district authorities have been instructed to complete the pending civil works.

#### • Incomplete civil works

In test checked districts, the total targets from 2005-06 to 2012-13 and achievements upto June 2013 in respect of construction of NSB, ACR and HMR are given in table number 2.1.9.

Table number – 2.1.9
Target and achievement of NSB, ACR and HMR in test-checked districts

Type of	Target	Completed	In progress		Not taken
building			Actual progress	Non_starter	up
NSB	4147	2163	732	511	741
ACR	75570	37858	23335	11533	2844
HMR	3857	534	1911	1191	221
Total	83574	40555 (48)	25978 (31)	13235 <sup>21</sup> (16)	3806 (5)

Figure in parenthesis indicates percentage.

(Source: Information furnished by test checked DPOs)

<sup>\*</sup> Sanctioned during 2006-07

<sup>\*\*</sup> Sanctioned during 2005-06: 26627; 2006-08: 70753; 2008-09: 26661; 2009-10: 18875; 2010-11: 56436; 2011-12: 76693

<sup>\*\*\*</sup> Sanctioned during 2005-06: 1431; 2011-12: 8129

<sup>&</sup>lt;sup>21</sup> Upto 2007-08 : 566, 2008-09:241, 2009-10:416, 2010-11:3100, 2011-12:8649, 2012-13:263 = 13235

It would be seen from the table that 48 per cent of the work had been completed. Scrutiny also revealed that five per cent of the works were not taken up, while 16 per cent remained non-starter and the status of remaining 31 per cent of work-in-progress as of June 2013 is given in table number 2.1.10.

Table number -2.1.10Statement showing expenditure incurred on incomplete works in testchecked districts

(₹ in crore)

Target of construction work not achieved due to lackadaisical attitude of VSSs, DPOs and BEPC

Rupees 370.59 crore

one to seven years against 13235 non-

starter civil works

remained blocked since

1	No. of	Expenditure	Stat	tus of incomplete	work
	incomplete	incurred on	Plinth level	Lintel level	Finishing level
	works	incomplete work			
	25978	845.42	7644	10622	7712

(Source: information furnished by test checked DPOs)

As shown above, 25978<sup>22</sup> civil works remained incomplete since 2005-06 and expenditure incurred thereon amounting to ₹ 845.42 crore during 2005-13 remained unfruitful. However, despite availability of funds, the target of constructions could not be achieved due to lackadaisical attitude of Vidyalaya Shiksha Samitis (VSSs) as well as DPOs and BEPC.

BEPC assured (November 2013) that incomplete works would be completed soon by intensive monitoring.

#### Release of funds for construction without ensuring availability of land

Paragraph number 2.5.2 of Framework for Implementation of SSA stipulated that the State Government is to ensure that land is available for opening of new schools. Further, the availability of land for new school buildings (NSB) was to be ensured by concerned panchayats prior to release of funds to VSS while funds for construction of ACRs and HMRs were to be released after availability of adequate land.

Scrutiny of records revealed that DPOs released funds of ₹ 370.59<sup>23</sup> crore to VSSs for execution of 13235 civil works (511 NSBs, 11533 ACRs and 1191 HMRs) without ensuring the availability of land. This had resulted into nonstarting of construction work from 12 to more than 84 months though required to be completed within three months and the funds amounting to ₹ 370.59

instructed to recover the fund from concerned VSS. However, the reply of BEPC was silent on the issue of release of fund without ensuring availability of land. Further, the targeted beneficiary students have also been deprived of the school accommodation as envisaged under SSA norms and a large number of civil works remained non-starter even after a lapse of seven years.

crore remained blocked with concerned VSSs. In reply, BEPC intimated (November 2013) that district authorities have been

<sup>2.2</sup> Upto 2007-08: 1703, 2008-09:802, 2009-10:920, 2010-11:7628, 2011-12:14214, 2012-13:711 = 25978

<sup>23</sup> 511 NSB : ₹ 40.24 crore,11533 ACRs : ₹ 295.43 crore and 1191 HMRs : ₹ 34.92 crore = ₹370.59 crore

Eleven retired/
transferred HM retained
₹ 45.69 lakh meant for
civil works which was
fraught with risk of
misappropriation

# • Funds retained by Headmasters

During test check of the records of DPOs and schools, it was noticed that Headmasters (HM) of 11 schools in five districts had withdrawn funds of ₹ 45.69 lakh<sup>24</sup> during 2006-13 meant for civil works from the account of Vidyalaya Shiksha Samiti (VSS). However, the HMs of schools neither submitted adjustment vouchers nor deposited the amount even though they were transferred or retired. Non-recovery of amount (June 2013) from the recipient was fraught with risk of misappropriation.

BEPC intimated (November 2013) that districts were being instructed to lodge FIR against the concerned HMs followed by filing of certificate case.

The fact remained that the school building could not be constructed.

#### • Basic facilities

Paragraph 6 of SSA framework emphasised the need to develop a system to provide suitable and clean environment like drinking water facilities, toilets, boundary wall etc. by March 2013. The status of availability of the basic facilities in the State, test checked districts and schools as of March 2013 is given in the table number 2.1.11.

Table no. -2.1.11

Availability of basic facilities in schools

(In number)

No. of Government	In St	ate	In test checked districts		In test-checked schools	
schools	717	62	27	121	996	
Facilities	Not	Per_	Not	Per_	Not	Per_
	available	centage	available	centage	available	centage
Drinking water facility	6166	09	2503	09	178	18
Toilet facility	17479	24	7456	27	246	25
Separate girls toilet facility	39206	55	9974	37	559	56
Access ramp for handicapped/ disabled children	25214	35	11817	43	NA	NA
Boundary wall	34591	48	13610	50	615	62
Playground	49067	68	17916	66	754	76

(Source: furnished by BEPC, test checked districts & schools)

Basic facilities were absent in 18 to 76 per cent of test checked schools

As is evident from table the aforesaid facilities were absent in 9 to 68 per cent of schools in the State whereas in test-checked districts, it ranged between 9 and 66 per cent. However, in the test-checked schools, 18 to 76 per cent of schools were lacking in these basic facilities. Even, 35 per cent of schools in the State had no ramp facility for handicapped children, however, in test

Khagaria: P.S. Muslim Tola, Khirniya (Chautham): ₹ 6.23 lakh), P. S. Girls, Satkhuti (Parbatta): ₹ 1.31 lakh and M. S. Hajipur Awas Board (Khagaria Sadar): ₹ 7.27 lakh, Kishanganj: UMS, Darjeebhitha (Thakurganj): ₹ 9.79 lakh, UMS, Bagalbari-2 (Pothia): ₹ 0.63 lakh, Muzaffarpur: M.S. Mustafapur (Kanti) ₹ 1.80 lakh; P. S. Tal gaura (Sahebganj): ₹ 4.19 lakh, Rohtas: P.S.Khadwaon, (Kochas): ₹ 1.71 lakh, UMS, Khudru(kochas): ₹ 6.95 lakh and P.S.Nimiyatekari(Rohtas) ₹ 0.36 lakh, Saran: MS girls Amnour: ₹ 5.45 lakh, Total = ₹ 45.69 lakh

checked districts, unavailability of this facility was 43 *per cent*. Hence, the goal of SSA to provide basic facilities to schools in the State could not be ensured up to March 2013.

In reply, BEPC stated (November 2013) that after completion of civil works like NSB, ACR etc. other basic facilities like boundary wall, playground etc. would be taken care of later in phased manner. The fact remains that the schools already running had to be equipped with all the basic facilities on priority.

#### 2.1.8.7 Release of grants

As per paragraph number 20.1 of FMP read with Annexure-II, three types of annual grants viz School Maintenance Grant, School Grant and Teacher Grant are provided for all primary and upper primary schools. Further, as ibid paragraph 75.1, utilisation certificates for these grants was to be submitted by the concerned schools within one month after the close of the financial year. Scrutiny of records of DPOs disclosed the following:

School Maintenance Grant: School maintenance grant was to be provided for annual maintenance and repair of existing school building. A maximum of ₹ 10000 per annum per school were to be made available only to those schools having existing building of their own. In contravention to the norms of FMP, school maintenance grant of ₹ 90.73 lakh had been excessively paid to 2477 schools by five DPOs and a sum of ₹ 19.11 lakh was given to 300 landless/building less schools by ten DPOs during 2008-13 (Appendix-2.1.6).

The BEPC stated (November 2013) that excessively paid amount of school maintenance grant from buildingless schools would be recovered.

- School grant: School grant is meant for replacing non-functional school equipment and purchase of consumable, play materials etc. Three<sup>25</sup> out of 12 test checked districts had not released the grant annually to all the schools. Of 40033 schools, this grant was released to 35018 schools and remaining 5015 (13 per cent) did not receive the grant during 2008-13. Scrutiny of records of DPOs revealed that none of the test checked districts had submitted UCs in time. As a result, out of ₹91.38 crore released, UCs for only ₹28.48 crore were received by the DPOs during 2008-13.
- Teacher grant: All the teachers are entitled to receive ₹ 500 yearly in order to facilitate child centre, joyful classroom process etc. In test checked districts, against availability of 612808 teachers, only 552926 teachers had received Teacher Grant during 2008-13. Thus, 59882 (10 per cent) of teachers were deprived of grants to the tune of ₹ 2.99 crore<sup>26</sup> for purchase of low cost locally available teaching learning materials. Thus, the intended objective could not be achieved. Scrutiny of records of DPOs revealed that none of the test checked districts had

-

School maintenance

excessively paid and a

landless/building less

schools by the DPOs

during 2008-13

given to 300

sum of ₹ 19.11 lakh was

grant of ₹ 90.73 lakh was

Madhuhani, Muzaffarpur and Nawada

<sup>26</sup> Total number of teachers 59882 x ₹ 500 = ₹ 29941000 or say ₹ 2.99 crore

submitted UCs in time. As a result, out of ₹ 27.53 crore released, UCs for only ₹ 7.96 crore were received by the DPOs during 2008-13.

Thus, short coverage under school and teacher grant besides pending UCs for ₹82.47 crore indicated apathy of DPOs in ensuring the quality education under SSA.

In reply, BEPC stated (November 2013) that school grant and teacher grant were not released due to non-submission of utilisation certificates in time. Reply was not acceptable as the grants were paid to those schools and teachers who had also not submitted the utilisation certificates as discussed above.

#### 2.1.8.8 Teaching Learning Equipment

As per paragraph number 29.1 of FMP, new primary/upper primary schools were entitled to receive ₹ 20000 and ₹ 50000 respectively to meet the basic school requirement like chair, table, stationary etc. under Teaching learning equipment (TLE).

Scrutiny of records of test checked districts disclosed that a total TLE funds of ₹ 3.63 crore<sup>27</sup> were not provided to 199 new primary schools (NPS) and 647 upper primary schools against opening of new 2430 PSs and 3493 UPSs during 2008-13 respectively. Further, scrutiny revealed that out of 12 districts seven<sup>28</sup> had released ₹ 10000 only as TLE fund to each NPS against norms of ₹ 20000 resultingly short release of ₹ 1.78 crore was noticed during 2008-13. Besides DPO, Rohtas did not release fund of ₹ 78.60 lakh for TLE during 2008-13, though 13 NPS and 152 UPS were opened during the period. No reason was available with the DPOs for non-release of TLE for these newly opened schools.

In reply, BEPC stated (November 2013) that TLE grants to NPS were released as per provisions of annual plan of the respective years. Reply was not in consonance with the norms of SSA guidelines.

#### 2.1.8.9 Computer aided learning

27

Computer aided learning (CAL) component under SSA was to make teaching and learning experience interesting, delightful, enjoyable and to invoke curiosity among children. Under this intervention, computers were to be provided to maximise coverage in UPS with special emphasis on science and mathematics.

During scrutiny of records of BEPC, it was observed that altogether 619 CAL centres in UPS were available in the State. Of them, 375 CAL (Bihar Education Project i.e. BEP model) centres were being run by district concerned and responsibility for operation of remaining 244 centres rest with Bihar State Electronic Development Corporation (BSEDC), Patna and their consortium partner (Infrastructure Leasing & Financial Services - Education & Technology Services Ltd. (ILFS-ETS), Mumbai since December 2009.

Gaya : ₹ 3.50 lakh, Madhubani : ₹ 36.30 lakh, Muzaffarpur: ₹ 36.40 lakh, Nawada :₹ 8.10 lakh Patna : ₹ 13.20 lakh, Saran : ₹ 35.50 lakh, Sitamarhi :₹ 44.60 lakh, Total = ₹ 177.60 lakh i.e. ₹ 1.78 crore

Newly opened all PS and UPS did not receive TLE fund

<sup>199</sup> x ₹ 20000 = ₹ 39.80 lakh + 647 x ₹ 50000 = ₹ 323.50 lakh

Of the available 203 CAL centres in test checked districts, 158 were non-functional for

want of trained teachers and defects in computers Further, after expiry of term with BSEDC & ILFS-ETS in January 2013, the BEPC directed (March 2013) all DPOs of the State to operate these CAL centres through VSS.

During audit, it was noticed that out of 10974 operational UPS in the test checked districts, 203 CAL centres (BEP model: 117 & ILFS: 86) were available. However, after expiry of term of ILFS, all the centres previously run by ILFS were closed since February 2013 and 72 centres (out of 117 BEP model centres) were also not functioning. Hence, total 158 (BEP:72 and ILFS:86) were non-functional mainly due to non-availability of trained teachers and defect in computer/accessories etc.

In reply, BEPC intimated (November 2013) that audit observations were noted for future guidance and further stated that budget for the year 2013-14 had been received in the last week of June 2013 and after that all DPOs had been instructed to make all the CAL centres operational. However, at Rohtas and Gaya, CAL centres were not found functional (September-October 2013), besides, BEPC was silent regarding availability of computer trained teachers.

#### 2.1.8.10 Training to teachers

With a view to enable the teachers to see pedagogical practices from the child perspective and continuously upgrade their knowledge and teaching skills, training was an important intervention under SSA. Audit observations related to training are discussed in succeeding paragraphs:

#### • Training to untrained teachers

Under section 23 of RTE Act, State was to appoint teachers with minimum qualification as notified by National Council of Teachers Education (NCTE). NCTE stipulated that in case sufficient number of trained teachers were not available and untrained teachers fulfilling educational and other qualifications were required to be recruited, the State Government was to ensure that their services were not regularised/confirmed unless they acquired the qualifications deemed to be equivalent to the diploma in education as per NCTE norms.

During scrutiny it was noticed that against availability of 3.50 lakh primary and upper primary teachers in the State, 1.95 lakh (56 per cent) teachers were untrained as of March 2013. Further scrutiny revealed that though BEPC took initiative (2006-07) for imparting training to 152221 teachers through Indira Gandhi National Open University (IGNOU), but the courses of IGNOU were not recognised by NCTE and required additional six months enrichment training. However, only 35155 teachers have completed six months enrichment training course (July 2013) and remaining 117066 teachers were yet to acquire the requisite qualification. Hence, 1.60 lakh teachers had not acquired the teacher's qualification as required under NCTE (July 2013). In reply, BEPC stated (December 2013) that recognition of courses of IGNOU would be accorded from NCTE very soon.

#### • In-service training

In-service training of 10 days for all teachers in Government, local bodies and aided schools is to be imparted under SSA norms with a view to enable them continuously upgrade their knowledge and teaching skills. This training is to be provided through Block Resource Centre level and above.

1.60 lakh teachers in the State do not possess required qualifications for teachers Status of in-service training of teacher as examined in 11 out of 12 test checked districts (except DPOs, Kishanganj) is given in table number 2.1.12.

Table number -2.1.12
Availability of teachers and training imparted thereagainst during 2008-13

Year	No. of teacher	Teacher imparted 10 days	Short fall (per cent)
	available	training	
2008-09	114471	30236	84235(74)
2009-10	116357	18532	97825(84)
2010-11	114401	21533	92868(81)
2011-12	125515	25593	99922(80)
2012-13	125856	24685	101171(80)

(Source: information furnished by test checked DPOs)

Shortfall in imparting 10 days in service training ranged between 74 and 84 per cent during 2008-13.

It would be seen from the table that short fall in imparting in-service training during the period 2008-09 to 2012-13 ranged between 74 and 84 *per cent* indicating inadequate upgradation of the knowledge and teaching skills of all the teachers and quality education could not be ensured to children.

BEPC stated (November 2013) that shortfall in achievement of 10 days residential training was mainly due to logistic problem. However, as seen in audit the shortfall in achievement of in-service training was mainly attributable to acute shortage of manpower (70 per cent) in the districts at BRCs level.

### 2.1.8.11 Uniforms

As uniforms constitute an expense which poor families are often not able to afford and thus becomes a barrier for many children to pursue and complete elementary education. Keeping this in view, SSA provides distribution of two sets of uniforms to all boys belonging to SC/ST/BPL families and all girls in the Government schools within a ceiling of ₹ 400 per child per year. Further, norms for intervention (Sl. 9f) in Appendix-I of framework of SSA stipulates that in places where school authorities are not in a position to provide uniform in kind, cash transfer will be allowed provided that prior approval of Project Approval Board (PAB) at national level has been obtained.

Scrutiny of records disclosed that the State Project Director, BEPC directed (February 2011) all the DPOs to transfer the fund meant for uniform into the bank accounts of the eligible children through respective VSS. However, scrutiny in test checked districts revealed that fund of uniform was lying in bank accounts of BRCs or VSSs during 2010-12, as bank accounts of the children could not be opened. Later, it was observed that directions issued (November 2012) by GoI regarding non-payment of the cost of uniform in cash and in case of failure in providing uniform by school level, the cost was to be borne by the State. Despite cautioned by GoI, BEPC had been instructing to DPOs to provide cash for uniforms and consequently, in violation of aforesaid norms of SSA, ₹ 506.74 crore were distributed in cash during 2012-13 by the schools in the State.

Cash payment for uniform was in contrary to the norms of SSA and GoI directives Hence, distribution of uniforms to children during 2010-12 could not be ensured, as the fund meant for uniform was either lying with BRCs or VSSs or distributed in cash which was against the norms of SSA as well as repeated concern of GoI on distribution of cash.

BEPC stated (November 2013) that due to difficulties in the opening of bank account, reimbursement of cash payment against vouchers was allowed. Reply confirmed that the State Government's action was not in conformity with the instructions under the scheme.

#### 2.1.8.12 Distribution of free text books

As per paragraph number 25.1 of FMP of SSA, free text books would be provided to all children. Besides books are to be made available through procurement either by direct contracting from Bihar State Text Book Publishing Corporation (BSTBPC) or through open tender system for printing or purchase. Bihar Curriculum Framework 2008 (BCF) requires that quality text books to all children should be made available well before the start of the academic session.

Accordingly, BEPC awarded the contract to BSTBPC every year for printing and supply of text books in all the 38 districts of the State. The status of enrolled children and supply of textbook thereagainst by BSTBPC to the test checked districts is given in table number 2.1.13.

Table no. – 2.1.13
Statement showing distribution of free text books

Year	Enrolment in government schools		Books received in the district	Short supply against enrolment	Supply continued till	Expenditure against supply in the district(₹in crore)
2008-09	6796824	5240628	4736815	2060009	Dec 2008	25.51
2009-10	7465026	6802131	6408258	1056768	April 10	68.43
2010-11	7414981	6522704	5822842	1592139	Dec 10	63.63
2011-12	7752463	6931878	6480096	1272367	Feb12	77.73
2012-13	7796241	7801967	7205919	590322	Sep 12	87.11
Total	37225535	33299308	30653930	6571605		322.41
/c1	7 6	. 1 1 1 1	201			

(Source: records of test-checked DPOs)

It is evident from the table that 65.72 lakh children (18 *per cent*) were deprived of free text books during 2008–13. This was mainly due to requisition not made according to enrolment and short supply against requisition also. The BEPC placed order for supply timely but the BSTBPC delayed the supply which ranged between nine and 11 months. Scrutiny of records at BEPC also revealed that during two years (2009–11), Government curtailed the requisition by 15 *per cent* without assigning any reason and deprived the children from free text book.

Scrutiny of records of 996 test checked schools disclosed that during 2008-13, 110 schools<sup>29</sup> did not receive books at all. Thus, the objective to educate children through timely provision of text books could not be achieved.

BEPC stated (November 2013) that districts made demand of books after deducting the stock of undistributed books already available with them. BEPC always deducted penalty for delayed supply and poor quality of books supplied by BSTBPC during 2009-13. Reply was not correct as there was no closing stock of books with the districts in any year under the review period.

65.72 lakh children deprived of free text book in test-checked districts and 110 testchecked schools did not receive books at all during 2008-13

<sup>2008-09:33, 2009-10:21, 2010-11:32, 2011-12:14, 2012-13:10,</sup> Total = 110 schools

Penalty imposed did not prove to be a deterrent as delayed supply of books continued over the years.

### 2.1.8.13 Education of children with special need (CWSN)

SSA provides that children with special need<sup>30</sup> (CWSN) were to be provided education in an appropriate environment. After identification of CWSN, assessment of each identified child was to be carried out by a team constituted at block level and they were to be placed in the neighbourhood school with needed support services. All children requiring assistive devices were to be provided aids and appliances. An Individualised Educational Plan (IEP) was to be prepared for every child with special needs. Architectural barriers were to be removed by providing facility of ramp, assessable classrooms, toilets etc. in schools for easy access and to promote inclusion of CWSN.

During scrutiny of records of BEPC, following points were noticed:

- Out of 71762, only 37544 (52 per cent) of the schools had been made barrier free for easy access in order to provide disabled-friendly facilities in school and only 8248 (11 per cent) schools had disabled friendly toilet.
- Out of 329297 CWSN, IEPs were prepared for only 15226 (five *per cent*) of the children.
- No Braille books were provided during 2011-13 though, 13020 blind children were identified during 2011-12.
- No hearing aids were provided to hearing impaired children from the year 2007-08 to July 2011, although number of such children identified as on July 2011 was 64066. However, after July 2011 to March 2013, only 24290 (38 per cent) hearing aids were provided to CWSN. Hence, 62 per cent of identified children still suffered, however, no further progress had been intimated by BEPC (November 2013).
- To facilitate the process of educating children with disability, Rehabilitation Council of India (RCI) New Delhi communicated (September 2009) to BEPC, launching of foundation courses on education of children with disabilities with a basic aim to develop understanding and basic competencies in teachers for dealing with children having disabilities. Scrutiny of records of BEPC disclosed that only three *per cent* of the teachers were trained in this course as of March 2013.

Further, in test checked districts, the status of CWSN identified, enrolled in schools and provided assistive devices is given in table number 2.1.14.

Distribution of aids and appliances was meagre

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Orthopaedically impaired, visually impaired, cerebral palsy, mentally retarded etc.

Table number -2.1.14
Year wise CWSN identified, enrolled and aids & appliances distributed during 2008-13

Year	CWSN identified	CWSN enrolled in schools	CWSN not enrolled (per cent)	CWSN given aids and appliances	Percentage of identified CWSN receiving aids and appliances
2008-09	87745	62908	24837 (28)	1583	2
2009-10	86662	63868	22794 (26)	4389	5
2010-11	87064	66858	20206 (23)	2963	3
2011-12	96161	74617	21544 (22)	4489	5
2012-13	98179	80473	17706 (18)	2928	3

(Source: information furnished by test checked DPOs)

It can be seen from the table that the aids and appliances were provided to only two to five *per cent* of identified children during 2008-13. It was also noticed that 18 *per cent* of identified CWSN remained out of school as of March 2013.

Assessment of requirement for each CWSN was not done

Further, scrutiny disclosed that assessment of each identified child could not be done due to non-constitution of team at block level in the test-checked districts, however, orthopaedically handicapped and hearing impaired children were assessed in need of aids and appliances.

BEPC stated (November 2013) that initially, no instruction was issued regarding preparation of IEP of each disabled children from the State level office and assessment could not be done due to non-conducting of camp at each Block as it was not possible. Reply was in contravention of SSA guidelines as IEP was to be prepared for every CWSN and it was the responsibility of the BEPC to assess the requirement for each CWSN.

#### 2.1.8.14 Kasturba Gandhi BalikaVidyalaya

The *Kasturba Gandhi Balika Vidyalaya* (KGBV) scheme was launched by GoI (July 2004) for setting up residential schools of upper primary level for girls belonging predominantly to the SC, ST, OBC and minority communities. As per guidelines, only dropped out girls were to be enrolled in the KGBV, priority was to be given to the girls over the age of 10 years and under no circumstances, girls who were going or able to go in local schools, were to be selected for admission in KGBVs. Further, as per paragraph 44.4 (ii) of FMP, Government was responsible for providing necessary infrastructure like building, furniture, bedding etc. in the KGBVs.

The KGBVs in the State were running with acute shortage of manpower

It was noticed that 529 out of 535 sanctioned (up to 2010-11) KGBVs were functional and 47311 out of targeted 53500 girls in the State were enrolled up to 2012-13. Scrutiny of records disclosed that KGBVs in the State were running with acute shortage of manpower as given in table number 2.1.15.

Table no. -2.1.15 Sanctioned strength and men-in-position in KGBV as of March 2013

	. 0				
Name of post	Sanctioned strength	Men_in_ position	Vacancy	Vacancy Percentage	
Warden	535	300	235	44	
Full time	1605	916	689	43	
teacher					
Accountant	535	250	285	53	
Night guard	535	277	258	48	
Cook +	1605	691	914	57	
Assistant cook					

(Source: Information furnished by BEPC)

It would be clear from the table that 43 to 57 per cent of the sanctioned posts were vacant in the KGBV of the State as of March 2013.

Scrutiny of records in test checked districts (188 KGBVs were functional against sanctioned 194 KGBVs) revealed the following:

- Information furnished by KGBV disclosed that students were being enrolled as per the request of the parent/guardian of the girls.
- In 22 out of 36 KGBVs test checked, it was noticed that 424 regular school girls (not drop out) and 21 underage girls (eight to ten years) were found enrolled which was against the guidelines issued by the Government for enrolment of girls in KGBVs.

During joint physical verification<sup>31</sup> of KGBVs, it was noticed that:

- 11 test checked KGBVs, running in rented/private or other Government building had no adequate infrastructure. The girls enrolled in these KGBVs were living in overcrowded rooms as upto 60 girls were found accommodated in a single room, only 32 cots and 40 mattress were found available for 100 girls confirming insufficient bedding arrangements. The broken doors of bed rooms and toilets as well as broken windows were also found in these KGBVs which indicated unsafe accommodation arrangements for the girls (Appendix-2.1.7). In reply BEPC agreed with audit observation that KGBVs is running in private, rented house and other Government buildings had no adequate physical infrastructure needed for 100 girls. However, BEPC was silent on the steps taken for improving the proper arrangements in KGBV schools meant for girl students.
- In KGBV at Isuapur (Saran), no warden/teaching staff was posted though 56 girls were enrolled and no alternative arrangement for the same was made.

BEPC accepted (November 2013) the fact of shortage of manpower and stated that position would be improved. It was further stated that all the girls admitted in KGBV were drop outs and no KGBV in the State were wilfully closed. The reply of BEPC was factually not correct as instances of enrolment

Joint physical verification conducted by the Audit with Bihar Education Project

bedrooms, broken door

Over crowded

officials, warden and HM of Government schools.

and windows and unavailability of toilets showed unsafe and unhygienic accommodation for girls of KGBVs

of regular school going girls in KGBV and unjustified closure of KGBVs were noticed during audit.

Thus, shortage of manpower coupled with lack of infrastructure revealed that quality education and habitation was not being ensured to the girl students.

# 2.1.8.15 Implementation of National Programme for Education of Girls at Elementary Level

As per paragraph 43 of FMP, National Programme for Education of Girls at Elementary Level (NPEGEL) is an additional support to the existing scheme of SSA for providing additional components for education to under privileged/disadvantaged<sup>32</sup> girls with special focus under difficult situation<sup>33</sup> at elementary level. In order to achieve this objective, a core team at block level was to be formed to undertake surveys, prepare village level plan and block specific project. Further, as per paragraph 6.2 of SSA framework, a model girl child friendly school called "Model Cluster School" (MCS) was to be opened in block where NPEGEL scheme is operational.

The target group of girls for NPEGEL was not identified and covered

Records of BEPC showed that total 99.79 lakh girls were enrolled in 4231 MCSs of the State as of March 2013. However against total outlay of ₹ 191.73 crore, only ₹ 77.43 crore (40 *per cent*) had been spent on NPEGEL during 2008-13. The inadequate spending was mainly attributable to less expenditure against target on community mobilisation, carrying out skill building activities and civil works etc.

Further, scrutiny of records of NPEGEL of test checked districts disclosed the following deficiencies:

- As per information provided (June to October 2013) by the DPOs of test checked districts, core team at village or block level was not formed to undertake baseline survey and block and village wise mapping. Consequently, intervention was carried out without identification and coverage of girls under difficult situation. During exit conference (December 2013), the Government further stated that they were focussing to retain the girls in schools by organising Meena Manch, Hunar etc. Reply was in contravention of guidelines as target group of girls remain uncovered.
- The programme envisaged to provide the girl child friendly infrastructure which included facilities in terms of teaching learning equipment, learning through computers, film shows, CD materials etc. Accordingly, BEPC purchased 593 computers for new 593 MCS through BELTRON and made payment of ₹1.65 crore (March & September 2012). BELTRON supplied 593 computers, of them 352 computers were not installed, while 248 UPS were not supplied by the

Scheduled castes, Scheduled tribes and other disadvantaged rural girls of educationally backward blocks.

Out of school girls, drop out girls, overage girls who have not completed elementary education, working girls, girls from marginalised social group, girls with low attendance, girls with low level of achievement, girls rescued from work, trafficked children, daughters of sex workers, displaced girls including girls in disturbed areas and urban settings.

agency (May 2013). Thus, the purpose of providing computer based education to all MCSs could not be achieved and expenditure incurred on purchase of computers proved unfruitful in MCSs.

BEPC admitted (November 2013) the unsatisfactory supply and installation of computers.

 Gender sensitisation training was not given to teachers though required under this programme to make alive and sensitive the role of educators in eliminating gender disparities. BEPC did not offer any comment regarding non-imparting such training to teachers as envisaged under the programme.

# 2.1.9 Manpower management

Efficient functioning of a scheme depends upon the availability of requisite manpower and proper management of the available manpower. The sanctioned strength and men-in-position of BEPC as of March 2013 are given in table no. 2.1.16.

Table no. – 2.1.16
Sanctioned strength and men-in-position at State level as on 31 March 2013

Name of post	Sanctioned strength	Men-in- position	Vacancy (per cent)	
Teachers (Primary & Upper Primary)	592539	339844	252695 (43)	
(A) Senior Professional Grade				
State Project Director	1	1	0	
Additional State Project Director	1	0	1	
Administrative Officer	7	5	2	
Civil Works Manager	1	1	0	
Chief Accounts Officer	1	0	1	
Officers	10	5	5	
Executive Engineer	5	5	0	
System Analyst	1	0	1	
Total	27	17	10 (37)	
(B) Professional Grade	33	10	23	
(C) Support Grade	52	15	37	
(D) Auxiliary Grade	18	13	5	
(E) State Level Internal Cell (including	28	6	22	
internal audit)				
Total (A to E)	158	61	97 (61)	

(Source: information furnished BEPC)

As is evident from the table above that total vacancies in the State were 61 per cent of the sanctioned strength while 43 per cent of vacancies were in the cadre of teachers. In test checked districts, the vacancy position of teachers, Block Resource persons, Executive Engineers, Assistant Engineers and Junior Engineers was 85042 out of 210938 posts (40 per cent), 488 out of 681 posts (72 per cent), nine out of 12 posts (75 per cent), 12 out of 24 posts (50 per cent) and 112 out of 167 post (67 per cent) respectively with overall vacancies of 71 per cent in sanctioned posts (Appendix-2.1.8).

In reply, BEPC intimated (November 2013) that steps were being taken to fill up the vacancies by February 2014. It is evident that the manpower management of SSA was deficient and needed to be strengthened to attain the prescribed level of checks under the scheme.

The acute vacancies indicated deficient manpower management

#### 2.1.10 Internal Control

Internal control is an integral component of a scheme's management process established in order to provide reasonable assurance that the operations are being carried out economically, effectively and efficiently, financial reports and operational data are reliable and the applicable laws and regulations are being complied with so as to achieve the desired objectives.

During scrutiny of records at BEPC, it was noticed that of 28 sanctioned posts in the State level internal cell, 22 (79 *per cent*) posts were vacant, which showed deficient internal control mechanism of SSA in the State.

#### 2.1.11 Monitoring and supervision

Regular monitoring is a key factor for effective and efficient implementation of any programme. Monitoring of programme implementation at district level would be carried out by district level committee. This committee comprised of senior most Member of Parliament (MP) as chairman, District Magistrate/chief executive officer of Zila Parishad as member secretary and District Education Officer as in charge of SSA and other district level officers. Scrutiny revealed that monitoring committee at district level had not been formed in 10<sup>34</sup> out of 12 test checked districts.

Besides, an executive committee is also to be formed at State and district level with the responsibility to achieve the objectives of SSA and for disposal of all other administrative, financial and academic works. Meeting of executive committee was to be organised at least four times in a year. During test check, it was noticed that against requirement of organising 20 meetings during 2008-13, State Level Executive Committee had organised only nine meetings during the same period. Similarly, the executive committee at district level also lacked behind in holding those meetings, the deficit of which ranged between 6 and 18 meetings during 2008-13 as against the target of 20 meetings. This reflected lackadaisical attitude of BEPC and the district authorities towards implementation of SSA. Consequently, improper planning process, weak financial management and budgeting process, inadequate coverage of interventions, a large number of civil works remained non-starter/incomplete, etc. took place during the Review period.

The concerned DPOs had reported (June to August 2013) to audit that no monitoring committee had been formed. The BEPC however, stated (November 2013) that in test checked two 35 districts, district level monitoring committee had been formed.

#### 2.1.12 Joint physical verification of schools

Joint physical verification of 151 schools conducted by audit with Bihar Education Project officials and teachers of 11 test checked districts (excluding Madhubani), followings facts were noticed:

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**Monitoring Committee** 

formed in ten districts, though Executive

Committee formed but

meetings as per required

at district level not

did not organise

periodicity

Bhagalpur, Gaya, Khagaria, Kishanganj, Madhubani, Muzaffarpur, Nawada, Patna, Rohtas and Saran.

<sup>35</sup> Kishanganj and Nawada

- In 43 schools (28 *per cent*), presence of children was less than actually shown in the attendance register. The shortage ranged between 10 and 99 *per cent*.
- In nine schools, attendance was nil.
- Seven schools were found closed during school hour.
- One school in Khagaria district (PS, Vidhyadhar ward no. 4) was found non-existent.
- 26 (17 per cent) schools were without any toilets.
- 56 schools (37 *per cent*) had one or more toilets but all of them were unusable.

The BEPC stated (November 2013) that district authorities had been directed to provide up to date status of the schools and action taken by district / block level functionaries.

#### 2.1.13 Impact analysis of the scheme

In Bihar, SSA is being implemented since 2000-01. With a view to analysing the impact of implementation of the programme, the retention trend of the students in the school was assessed during performance audit. The class wise enrolment in the Government and Government aided schools in the State and their retention trend during 2008-13 are analysed in table no. 2.1.17.

Table no. 2.1.17
Statement showing class wise enrolment in Government and Government aided schools during 2008-13

Year	Class							
	I	П	Ш	IV	V	VI	VII	VIII
2008-09	4182580	3603371	2953907	2427819	2038635	1351060	1170127	950147
2009-10	3804267	3323898	3193381	2637181	2196893	1464484	1291798	1093223
2010-11	3519120	3231263	3221628	2967343	2433531	1656686	1372629	1168837
2011-12	3296264	3218004	3231110	3090729	2830168	1927964	1633024	1307811
2012-13	2825415	2836734	2905743	2802463	2660396	2090233	1714921	1456061
2011-12	3296264	3218004 2836734	3231110	3090729	2830168	1927964	1633024	130

(Source: Records of BEPC)

Despite implementation of SSA over a decade, 36 per cent of enrolled children of class I in 2008-09 could not be retained upto class V in 2012-13

From the table, it would be clear that only 2660396 out of 4182580 children (highlighted in table) enrolled in class I could be retained in class V after five years. Drop out of 1522184 (36 *per cent*) children during 2008-13 indicated decline in retention rate inspite of implementation of SSA over a decade.

#### 2.1.14 Conclusion

In Bihar, Perspective plan was not prepared and annual plans were prepared on unreliable source of data and without adhering to the bottom up approach. The financial management of the scheme was deficient and GoI share amounting to ₹ 12231.60 crore could not be received due to under utilisation of fund and heavy un-adjusted advances at Bihar Education Project Council. The objective of universalisation of elementary education was yet to be achieved. The adverse pupil teacher ratio in the State could not be improved during 2008-13 as in the year 2008-09 PTR was 53:1, whereas, during 2012-13, it was 59:1. The access to infrastructure and basic facilities for children like school building, drinking water, toilets etc. were inadequate. Thirteen *per* 

cent of the schools in the State were without building. The objective of timely provision of free text books to all enrolled students could not be achieved due to improper assessment and delayed supply of books. A large number of identified children with special needs remained out of school, besides, assessment for provision of aids and appliances to identified children with special needs could not be done due to non-constitution of block level team. The Kasturba Gandhi Balika Vidyalaya suffered due to shortage of manpower and lack of infrastructure. Forty three per cent of the post of teacher in the State were vacant, besides, manpower management as well as internal control mechanism of SSA was deficient and required to be strengthened.

#### 2.1.15 Recommendations

The Government may consider improving the effectiveness of the working of the Bihar Education Project Council for implementation of Sarva Shiksha Abhiyan through:

- preparation of perspective plan should be ensured and annual plans should be prepared based on reliable data and by adhering to the bottom up approach of planning;
- financial management should be strengthened to achieve the intended objectives of SSA;
- programmes like access of children to school, maintaining Pupil
  Teacher Ratio by appointment of teachers, providing infrastructure and
  basic facilities to schools should be ensured as per prescribed SSA
  norms; and
- assessment of each identified children with special need should be made and required aids and appliances should be ensured. Besides, operation of Kasturba Gandhi Balika Vidyalayas should be made as stipulated in SSA norms and appropriate accommodation with regard to basic facilities should be ensured in KGBVs of the State.

#### AGRICULTURE DEPARTMENT

### 2.2 Rashtriya Krishi Vikas Yojana

#### **Executive Summary**

#### Introduction

In order to ensure holistic development of Agriculture and allied sectors and achieve four *per cent* annual growth in the agriculture sector during XI<sup>th</sup> Plan period, *Rashtriya Krishi Vikas Yojana* (RKVY), a centrally sponsored scheme, was introduced in Bihar during 2007-08.

(Paragraph 2.2.1)

#### **Planning**

The planning of the implementation of the RKVY in the State was not in conformity with the guidelines of the scheme as the State Agriculture Plans were not based on local agro-climatic conditions and grass root inputs. Further, the State Level Sanctioning Committee, responsible for sanction and monitoring of scheme, did not discharge its duties as per provision laid in the scheme guidelines.

(Paragraph 2.2.6.1 and 2.2.6.2)

# Financial Management

The pattern of funding of RKVY was *cent per cent* central grant and the States were given sufficient flexibility in formulation of plan. In Bihar, against the sanction of ₹ 2033.34 crore by Agriculture Department, the allotment given to the implementing agencies was ₹ 2010.32 crore, out of which ₹ 1416.74 crore could be spent during 2008-13 leaving ₹ 593.58 crore (30 *per cent*) as unspent balance. This is indicative of inadequate financial management.

(*Paragraph 2.2.7*)

The utilisation certificates (UCs) of  $\stackrel{?}{\stackrel{?}{\stackrel{?}{?}}}$  1719.74 crore had been submitted to Government of India against the total funds received amounting to  $\stackrel{?}{\stackrel{?}{\stackrel{?}{?}}}$  2010.32 crore. UCs were submitted (March 2013) on the basis of releases to implementing agencies without its actual expenditure.

(Paragraph 2.2.7.1)

#### Implementation of schemes

In implementation, the progress of the construction of e-Kisan Bhawans was slow which affected the intended programme for providing all facilities to the farmers through information technology under single roof.

(Paragraph 2.2.8.1)

Although the progress under farm mechanisation as improved during 2008-13, but cases of excess, unauthorised and irregular payments were detected during performance audit due to failure of the district nodal officers in adhering to the State guidelines.

(Paragraph 2.2.8.2)

The status of production by recipients of High Density Polyethylene (HDPE) and *pucca* structure beneficiaries was much below the projection during 2010-13 which led to non-achievement of intended objectives of promoting the organic farming.

(Paragraph 2.2.8.3)

The Government guideline was not adhered to with regards to implementation of Bihar *Shatabdi* tube well scheme leading to inadequate progress. Excess payment and payment without work could not be authenticated in audit. The status of construction of the godown was also not in line with the scheme guidelines.

(Paragraph 2.2.8.6 & 2.2.8.7)

#### Internal control mechanism

Internal control mechanism was not put in place as laid in the guidelines.

(Paragraph 2.2.9)

#### Monitoring and Evaluation

Monitoring was inadequate as the officers did not carry out the monitoring process as per quantum prescribed under guidelines for implementation of the schemes. The evaluation study of the scheme was not conducted during 2008-13.

(*Paragraph 2.2.10*)

#### 2.2.1 Introduction

Concerned with the slow growth in the agriculture and allied sectors, the National Development Council (NDC), in its meeting held on 29 May 2007 resolved for launching a special Additional Central Assistance Scheme namely *Rashtriya Krishi Vikas Yojana* (RKVY) to ensure holistic development of agriculture and allied sector in the States. The RKVY aimed at achieving four *per cent* annual growth in the agriculture sector during XI<sup>th</sup> Plan period, by ensuring a holistic development of Agriculture and allied sectors. Its main objective was to bring quantifiable changes in production and productivity of various components of agriculture and allied sectors and to maximize returns to the farmers. In Bihar, RKVY was launched during 2007-08. The Agriculture department is the nodal department for implementation of RKVY schemes through allied departments such as Co-operative and Animal Husbandry including Fisheries and Dairy Development Departments.

#### 2.2.2 Organisational Structure

The Agriculture Department, Government of Bihar (GoB) headed by Agriculture Production Commissioner (APC) and assisted by Secretary of the department and four Directors (Agriculture, Horticulture, Soil Conservation and Project Planning & Monitoring) is the nodal department for implementing the RKVY scheme in the State. The Directorate of Agriculture is the Statelevel implementing agency assisted by nine Joint Director Agriculture (JDA) while at district level the District Agricultural Officer (DAO) assisted by Assistant Agriculture Officers, Sub-Divisional Agriculture Officers (SAOs) and District Horticulture Officers (DHOs) are responsible for implementation of the scheme at district level. The Block Agriculture Officers (BAOs) are responsible for implementation of the scheme at block level/grass root level.

# **Agriculture Production Commissioner** Secretary **Director Project** Director Director Director (Soil Planning & (Agriculture) (Horticulture) Conservation) Monitoring (PPM) JDA (Plant Protection) **District Horticulture Officers** JDA (Input) JDA (Oil Seed) JDA (Education) JDA (Extension) **District Agriculture Officers** JDA (Farm) JDA (Headquarter) Sub-divisional Agriculture Officers JDA (Statistics) **Block Agriculture Officers** JDA (Engineering)

**Organisational Structure** 

(Source: Website of the Agriculture Department)

### 2.2.3 Audit objectives

The performance audit was conducted to assess whether:

- the planning process of the implementation of scheme was effective and according to the RKVY guidelines;
- the financial management ensured adequate and timely availability of funds and their effective and economic utilisation;
- the projects were implemented according to the regulatory structure in place and the intended objectives of the projects were achieved and Nodal agency/Agriculture Department effectively coordinated with various departments and implementing agencies for implementing various projects; and

• the internal control mechanisms were put in place to ensure efficient and effective monitoring and control over implementation at each level.

#### 2.2.4 Audit Criteria

The Performance audit of RKVY was benchmarked against criteria derived from the following sources:

- Guidelines for Rashtriya Krishi Vikas Yojana (RKVY) of Department of Agricultural and Cooperation, Ministry of Agriculture;
- Website of RKVY scheme (rkvy.nic.in);
- Evaluation studies by National Institute of Rural Development (NIRD);
- Comprehensive State Agricultural Plan (Eleventh Five Year Plan 2007-12);
- Guidelines for projects under implementation;
- Departmental instructions, circulars issued from time to time; and
- Bihar Treasury Code.

# 2.2.5 Scope and methodology of Performance Audit

The performance audit of RKVY for the period 2008-13 was conducted between April and August 2013. Records of Director, Agriculture at headquarters and 13<sup>1</sup> out of 38 District Agriculture Offices were test checked. An entry conference was held in May 2013 with the Director, Agriculture to discuss the objectives, criteria and methodology of performance audit. The departmental inputs, views and concerns were appropriately considered while conducting the performance audit. The Exit Conference was held on 30 December 2013 and replies as well as department's views had been incorporated in the report at appropriate places.

### 2.2.6 Planning

Proper planning based on the agro-climatic condition of different area of the State is the key factor for successful and effective implementation of the scheme. The deficiencies noticed in planning under the scheme are discussed in the succeeding paragraphs:

# 2.2.6.1 Deficient planning

As per paragraph-3 of the RKVY guidelines, each district was required to formulate a District Agriculture Plan (DAP) based on the inputs received from *Panchayati Raj Institution* (PRI) through Gram Sabha. Similarly Agriculture department, GoB was to prepare a comprehensive State Agriculture Plan (SAP) by integrating the district plans in convergence with the other centrally sponsored scheme. The State prioritises with respect to agriculture and allied

<sup>(</sup>i) Bhojpur (ii) East Champaran (iii) Gaya (iv)Gopalaganj (v)Kisanganj (vi)Madhubani (vii ) Muzaffarpur (viii) Nalanda (xi) Patna (x) Purnia (xi) Rohtas (xii) Samastipur and (xiii) Sitamarhi.

sector as well as local priorities was required to be appropriately incorporated in the DAPs.

Scrutiny of records of Directorate of Agriculture revealed the following facts:

- The DAP was not prepared in any of the districts test checked during 2008-13.
- Although the SAPs were prepared during 2008-13 on the basis of State priorities but the inputs from which these plans were prepared and sanctioned were not available on records. The SAPs also did not contain the details of the projects undertaken by the allied departments. Thus, SAP was not explicit on mechanism, planning, baseline information collection, monitoring, documentation and regular reporting process.
- information collection, monitoring, documentation and regular reporting process.
   Physical and financial targets for the projects proposed under various programmes / sub-sector with their objective and strategies were mentioned in the SAP. It also proposed a number of promising and innovative programmes that generate hopes for rejuvenation of the agriculture sector for attaining high growth rate. However, the details

of projects and their mode of implementation were not mentioned in

• As per para 3.3 of the guidelines issued by GoI the department nominated Bihar Agricultural Management and Extension Training Institute (BAMETI) and Agricultural Technology and Management Agency (ATMA) for preparing the State and District Agriculture Plan respectively. But the BAMETI and ATMA did not prepare the SAP and DAPs for the State and districts respectively. Apart from this, the BAMETI was also responsible for research, preparation of training module and organising training programme with participation of Agriculture Scientist at State level while ATMA was to perform the same work at district level. But scrutiny revealed that BAMETI and ATMA did not perform their assigned works and acted only as fund transferring agency.

However, SAP was prepared by the department and this was not based on local agro-climatic conditions, grass root inputs and lacked convergence with other departments.

The DAOs of all 13 test checked districts accepted that the DAPs were not prepared in any district. However, the department replied (December 2013) that the SAP was prepared on the basis of Comprehensive District Agriculture Plan (CDAP) prepared for all the 38 districts. The copy of year-wise CDAP was however, not made available to audit as of December 2013 by the department.

# 2.2.6.2 Sanction of schemes

the SAP.

Paragraph-6 of RKVY guideline stipulated that State Level Sanctioning Committee (SLSC) was to be constituted under the chairmanship of Chief Secretary, Secretary and Directors of all allied departments as a member. This committee was responsible for sanctioning of projects under stream-I and

SAPs were prepared on the basis of State priorities without inputs from Gram Sabha Stream-II of RKVY, monitoring the progress of the sanctioned projects/schemes, reviewing the implementation of the schemes and ensuring that no duplication of efforts or resources takes place. However, the State could choose to use the entire allocated RKVY funds under the stream-I only and in that event 100 per cent of the RKVY funds could have been utilised for stream-I. Thus the projects/schemes under stream-I only had been sanctioned in Bihar. This committee was to meet at least once in a quarter. Field as well as evaluation study of schemes as may be required under implementation were also to be carried out by this committee. Scrutiny of records of Director of Agriculture revealed that:

 Only six against required 20 meetings were held which indicated the lack of seriousness over the implementation of schemes right from planning to implementation stage. Further, the committee did not undertake any evaluation study during 2008-13.

The department replied (December 2013) that the meeting of SLSC were held as per requirement and none of the scheme was taken up without the approval of SLSC. It was also stated that the review of the progress of Krishi Road Map which also included RKVY scheme, was carried out by the Chief Secretary regularly and separate review at the level of Chief Secretary was not required.

The reply of the department confirmed that the meetings of SLSC were not held as per the provisions of the guidelines according to which it was mandatory to hold at least one meeting in a quarter for regular evaluation and monitoring with regards to the progress of scheme.

#### 2.2.7 Financial Management

The funding of RKVY was *cent per cent* through Central grant and the States were given sufficient flexibility under the scheme to make appropriate local choices so that the envisaged outcomes could be achieved.

As per funding pattern adopted by the Agriculture department in the State the fund released by GoI had been provided to the nodal department. The entire fund had been drawn by the department at headquarter level and transferred it to BAMETI who in turn transferred it to implementing agencies at district level.

The year-wise cost of projects approved by SLSC and actual release of funds by GoI for agriculture and allied sector, funds sanctioned exclusively for Agriculture Department, funds allotted and unspent balance during the period 2008-13 are detailed in the following table:

SLSC meeting was much less than required

Table-2.2.1
Details showing allotment, expenditure and unspent balance of RKVY funds in the State

(₹ in crore)

Acrion	lture and allied	soaton	Agriculture Department				
Year	Project cost approved by the SLSC	Funds released by GoI	Funds sanctioned for Agriculture Department by the State	Funds allotted	Expenditure incurred	Unspent Balance (percentage)	
(1)	(2)	(3)	(4)	(5)	(6)	(7)	
2008-09	182.27	148.54	118.03	118.03	96.92	21.11 (18)	
2009-10	137.31	110.79	107.05	107.05	76.46	30.59 (29)	
2010-11	406.96	415.10	330,83	330,83	204.81	126.02 (38)	
2011-12	1660.47	506.82	498.49	487.57	408.72	78.85 (16)	
2012-13	2396.26	700.20	978.94	966.84	629.83	337.01 (35)	
Total:	4783.27	1881.45	2033.34	2010.32	1416.74	593.58 (30)	

(Source: Data furnished by the Nodal Officer, RKVY, Director of Agriculture, Bihar, Patna)

The analysis of the figures contained in table disclosed the following:

- Against the sanction of ₹2033.34 crore to the Agriculture Department, the allotment made to the district implementing agencies was ₹2010.32 crore, out of which ₹1416.74 crore could only be spent during 2008-13 leaving ₹593.58 crore (30 *per cent*) as unspent balance.
- Against the total allotted amount of ₹ 2010.32 crore, ₹ 161.36 crore (eight *per cent*) was released to the different implementing agencies at the fag end of the year (between 8 March to 22 March) during 2008-13
- As per para 7.2.3 of RKVY guidelines, the permissible carryover of unspent balance should be 10 *per cent* of central allocation. Any excess over the permissible limit should be adjusted in the second instalment. But it was seen that though the unspent balances ranged between 18 and 38 *per cent*, the fact was not reported to Gol.

In 13 test checked districts year-wise allotment, expenditure and unspent balances are detailed in the following table:

30 per cent of the total allotted fund remained unspent

Table-2.2.2

Details showing allotment, expenditure and unspent balance of 13 testchecked districts

(₹ in crore)

Year	Allotment	Expenditure	Unspent balance
2008-09	23.31	21.96	1.35
2009-10	29.89	28.15	1.74
2010-11	85.62	70.50	15.12
2011-12	180.12	159.33	20.79
2012-13	326.06	291.59	34.47
Total	645.00	571.53	73.47

The analysis of the figures contained in table disclosed the following:

- In the test checked districts ₹ 571.53 crore was spent against the allotment of ₹ 645 crore leaving the unspent balance of ₹ 73.47 crore during 2008-13. The year wise and district wise status of allotment, expenditure and unspent balances are depicted in *Appendix-2.2.1*.
- The percentage of unspent balance in three test checked districts<sup>2</sup> was within the permissible limit of 10 *per cent*. However, the percentage of unspent balance in 10 test checked districts<sup>3</sup> ranged between 10.37 and 25.82 *per cent*.

In response to audit observation the department stated (December 2013) that report of unspent balance from all the districts were being obtained and the compiled report would be sent to GoI for revalidation. The department also assured to undertake appropriate steps for timely release of fund to the DAOs and further stated that regular monitoring by the JDAs would be done to ensure optimum expenditure in ensuing three months.

The other shortcomings in the financial management of RKVY are discussed in succeeding paragraphs:

### 2.2.7.1 Utilisation Certificate based on release

As per para 1.3 of RKVY guidelines issued by the GoB the entire funds received from GoI was drawn at Headquarter level and transferred to BAMETI in shape of cheque/Bank Drafts, who in turn transferred the amount to implementing agencies at district level.

During scrutiny of the records of the Directorate of Agriculture it was observed that ₹2010.32 crore<sup>4</sup> was transferred to BAMETI during 2008-13 and in turn BAMETI transferred the entire amount to Project Director, ATMA / DAOs and submitted the Utilisation Certificates (UCs) to the Agriculture Department of entire amount on the basis of release only. However, it was observed that the Director, Agriculture had sent the UCs for ₹1719.74 crore to GoI without actual expenditure as on March 2013 and the UCs for remaining ₹161.71 crore were still to be sent as of October 2013. The

Utilisation
Certificate submitted
on the basis of
release without its
actual expenditure

<sup>&</sup>lt;sup>2</sup> Muzaffarpur, Nalanda and Patna

Bhojpur, Gaya, Gopalganj, Kishanganj, Madhubani, Motihari, Purnea, Rohtas, Samastipur and Sitamarhi

GoI fund: ₹ 1881.45 crore and State fund: ₹128.87 crore

audit finding was also substantiated by the fact that ₹ 593.58 crore was lying as unspent balance with the DAOs as per information provided by the department as of September 2013.

The department replied (December 2013) that as per procedure adopted by the Department, presently the funds are made available to BAMETI after drawal by the Director, Agriculture based on sanction and allotment order. Further, the funds are being transferred to the districts by the Director, BAMETI which in turn are being kept in the respective bank accounts by the district authorities. The department accepted the necessity of reforms in the present procedure of funding and assured to rectify the procedure of funds transfer to the implementing agency through the allotment to stop the withdrawal of fund at Directorate level.

### 2.2.7.2 Irregular operation of banks accounts

As per paragraph 1.3 of the guidelines issued by GoB, separate bank account was to be maintained for the RKVY scheme. The guideline issued both by GoI and the State Government did not have any mention about the mode of utilisation of interest accrued on RKVY funds deposited in different bank accounts. However, the Deputy Secretary (Finance) of DAC (GoI) directed (April 2011) that interest earned would be counted as grants-in-aid under that particular scheme for the current year and this amount would be deducted from the next instalment.

Scrutiny revealed that in the test checked nine districts<sup>5</sup> two to eight accounts were being operated. In two districts<sup>6</sup> eight bank accounts were also opened in private bank s.<sup>7</sup> Further, an interest amounting to ₹7.48 crore pertaining to BAMETI, Patna and 13 test checked districts was found parked in different bank accounts as of September 2013. It was seen in audit that the DAOs of the 13 test checked districts did not mention the amount of interest earned on the scheme funds in the financial progress report sent to the department. Consequently it was also not reported to GoI.

On this being pointed out by audit, all the DAOs replied<sup>8</sup> that the amount of interest earned on scheme funds was neither reported to the department nor utilised. They further stated that necessary instruction would be sought from the department about procedure of utilisation of interest amount accrued on the RKVY funds deposited with the banks.

Responding to the audit comments the department informed (December 2013) that instruction had already been issued (November 2013) to the implementing agency and asked for the information in the proforma containing information regarding fund received and accrued interest at the end of month. The Director also instructed the DAOs to close the accounts opened in private banks and transactions should strictly be made through nationalised bank.

The accrued interest of ₹7.48 crore remained un-utilised in absence of necessary instruction from the department

<sup>(</sup>i) Bhojpur (ii) East Champaran (iii) Gaya (iv) Gopalagan, (v) Muzaffarpur (vi) Patna (vii) Purnia (viii) Samastipur and (xi) Sitamarhi.

<sup>6 (</sup>i) Gava and (ii) Patna.

<sup>7 (</sup>i) Axis Bank and (ii) HDFC Bank

<sup>8</sup> April 2013 to August 2013

#### 2.2.7.3 **Outstanding advances**

Rule 318 of Bihar Treasury Code, 2011 provides that the advance for implementation of schemes given to concerned officers and employees was to be adjusted within 12 months from the date of drawal of the advances. Scrutiny of the records of District Agriculture Offices in four<sup>9</sup> out of 13 test checked districts revealed that advances were given to different BAOs, Subject Matter Specialists (SMSs), Officials and Private Agencies for implementation of System of Rice Intensification (SRI) and System of Wheat Intensification (SWI) etc. during January 2011 to October 2012, but an amount of  $\ref{19.32}$  crore was lying unadjusted as of December 2013 even after lapse of 12 months.

The department accepted the audit findings (December 2013) and stated that process of adjusting the outstanding advances in all the concerned districts was under way and it would be completed by obtaining vouchers from the concerned officials. The Director, Agriculture issued an order (November 2013) to adjust amount in next three months.

#### 2.2.7.4 Irregular maintenance of project accounts at block level

As per para 7.1.5 of RKVY guidelines, the nodal agency would ensure maintenance of project wise accounts by the implementing agencies. However, scrutiny of records of 170 out of 216 blocks of all the test checked districts revealed the following deficiencies:

- 31 out of 170 blocks did not maintain the cash book and the maintenance of the cash book pertaining to 139 blocks was not proper.
- 46 blocks did not produce the cash book and vouchers to audit even after the order of the Secretary/Director of the department (April/May 2013).

In reply, the BAOs attributed improper maintenance of accounts to nonprovision of accounts staff, computer operator and computer/printer. It also expressed inability to maintain the accounts as they were overburdened due to miscellaneous work entrusted by the concerned Block Development Officers

Thus, it was evident that base level project accounts of the RKVY were not being maintained properly due to lack of basic infrastructure and nonavailability of manpower.

In response to audit comments the department replied (December 2013) that the BAOs neither had any separate establishment nor any Accountant or Computer Operator. It was also stated that the GoB had sanctioned (August 2012) the 534 posts each for Accountant and Computer Operator and 1068 posts of Peon-cum-Guard at block level and the process of recruitment would be started shortly.

(BDOs) other than Agriculture Department.

(i) Bhojpur (₹0.18crore), (ii) Madhubani (₹0.76 crore), (iii) Muzaffarpur (₹16.63 crore) and (iv) Rohtas (₹1.75 crore)

(i) 2011-12:₹2.69 crore and (ii) 2012-13:₹16.63 crore.

Accounts at block level were not maintained properly due to lack of proper infrastructure

An advance of ₹ 19.32 crore

remained un-

adjusted

However, it was seen that the department failed to start the recruitment process even after expiry of more than one year from the date of sanction of post.

# 2.2.8 Implementation of schemes

As per para 4 of RKVY guideline issued by GoI, 17 components (Appendix-2.2.2) were identified as focus areas to be covered under RKVY. The State Government however, implemented only nine schemes (Appendix-2.2.3) and seven schemes (Appendix-2.2.4) under these components during 2008-09 and 2009-10 respectively but gradually the coverage of schemes was increased to 19 during 2010-13 (Appendix-2.2.5). The performance audit of nine major schemes 11 of Agriculture Department was carried out and important audit findings are discussed in the following paragraphs:

# 2.2.8.1 Information and communication

# • Non-implementation of Agricultural Resources Information System Network (AGRISNET) project

In order to provide agriculture related information through electronic medium and knowledge sharing among the farmers as well as policy makers and researchers through database, Agricultural Resources Information System Network (AGRISNET) project under RKVY was started in 2007-08. As per para 3 of the guidelines issued by GoI, the AGRISNET Project was to be implemented in a project mode, i.e. funds under AGRISNET was to be provided to the State Government or to Autonomous bodies identified by the State Governments/Union territories on the basis of specific project proposals submitted for the purpose. The main objective of AGRISNET was to provide improved services to the farmers through latest information flow from APC to Block level.

Scrutiny of records and files relating to AGRISNET project of agriculture department for the period 2008-13 revealed the following:-

- The agencies responsible for preparation of project proposal of scheme (i.e. BAMETI and Information and Technology Department, GoB) and Agriculture Production Commissioner (APC) had taken 20 months' time <sup>13</sup> in submission of proposal of scheme to GoI.
- The GoI made available the first instalment of ₹ four crore for this project in March 2011 on the basis of proposal submitted by BAMETI in February 2011. But the amount remained parked (August 2013) in

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<sup>(1)</sup> e-Kisan Bhawan, (2) Farm mechanization, (3) Organic Farming Promotion, (4) Activities for enhancement of soil health, (5) Implementation of SRI and SWI (6) Bihar Shatabadi Tubewell, (7) Food grain storage, (8) strengthening of seed multiplication farms and (9) Bagicha Bachao

The Director IT, Government of India, Ministry of Agriculture, New Delhi vide his D.O. letter dated 24.04.2007 directed to submit AGRISNET Project Proposal for Bihar.

Since initiation of the project in June 2008 to submission in February 2011

bank account<sup>14</sup> and the project remained a non-starter till December 2013 despite availability of funds.

AGRISNET project has been dropped and new scheme of Kisan Portal is still to be implemented Further, due to non implementation of AGRISNET, a new project Kisan Portal was taken up as per the proposal contained in Agriculture Road Map for the year 2012-17 issued in April 2012. It was aimed to facilitate the information flow from State to Block level and feedback from the farmers at grass root level. Initially this system was to be installed in 124 completed e-Kisan Bhawans. It was decided (November 2012) to start the work with the available fund of ₹ four crore with BAMETI with State plan support of ₹ two crore. Further, a five-member committee<sup>15</sup> was formed under the chairmanship of the Secretary, Agriculture in December 2012.

Thus, the department failed to implement the AGRISNET project even after lapse of more than five years, from the date of sending the proposal for AGRISNET to GoI. Further the new scheme i.e. "Kisan Portal" which had been taken up (April 2012) in place of AGRISNET could also not be started as of December 2013.

The department admitted (December 2013) that AGRISNET project was dropped due to unavoidable reasons and MIS project (Kisan Portal) is being implemented.

### • Slow and tardy progress in implementation of e-Kisan Bhawan

With a view to providing all facilities such as offices to Block Agriculture Officer, Soil Testing Laboratory, up-to-date agriculture information system, training facilities, provision of different agriculture inputs under a roof at block level, the scheme for construction of e-Kisan Bhawan in all blocks (534) of the State was approved by the GoB during 2008-09 under RKVY scheme. As per procedure finalised by the department the respective District Magistrate (DM) was responsible for finalising the implementing agency. Against the aforesaid proposal, sanction of ₹ 162.82 crore for construction of 324 e-Kisan Bhawans was accorded by the department during 2008-11 which was released to the District Nodal Officers. As per report submitted to the audit the construction of 124 e-Kisan Bhawans was completed at a cost of ₹ 53.94 crore as of December 2013.

The construction of e-Kisan Bhawan was very slow despite availability of fund Further, in test-checked districts, ₹ 62.76 crore were received and sanctioned for construction of 125 e-Kisan Bhawans (February 2009 & June 2010) but only 75 e-Kisan Bhawans could be completed after incurring an expenditure of ₹ 60.66 crore as of November 2013. It was also observed that only 48 out of 75 completed e-Kisan Bhawans were handed over to BAOs till December 2013. The construction of each e-Kisan Bhawan was to be completed within six months from the date of work order by the implementing agencies. Scrutiny of records disclosed following irregularities:-

Punjab National Bank (A/C No.-000019)

Secretary, Director (BAMETI), Director (PPM), Deputy Director (Information) and Deputy Director (Headquarter)

<sup>&</sup>lt;sup>16</sup> 2008-09: ₹68.89 crore and 2010-11: ₹93.93 crore

Unauthorised occupation of five e-Kisan Bhawans and APC order to ensure the quality was not complied with

- 75 e-Kisan Bhawans were completed with delay ranging between two and three years though it was to be completed within six months from the date of issue of work order.
- Five <sup>17</sup> e-Kisan Bhawans in Bhojpur, Gaya and Sitamarhi districts were unauthorisedly occupied by DM (one), Block Development Officers (two), Central Reserve Police Force (CRPF) and Special Task Force (STF) respectively. No effective steps were taken by the respective DM/DAO to get the Bhawans vacated as of December 2013.
- In 10 test checked districts<sup>18</sup> 26 e-Kisan Bhawans were handed over without the provision of electric connection and water facility as per information furnished by the respective BAOs through proforma provided by the audit.
- As per order of APC (May 2012) an enquiry committee was to be constituted in each district to ensure the quality of work executed by the agencies in the light of various complains of people and media report. But scrutiny of the records of test checked districts revealed that the committee was formed only in Purnea district. Thus, the compliance of the order of APC was not ensured by any test checked district even after the lapse of over one year. Even in Purnia district, where the enquiry committee was constituted, there was no progress/outcome of the committee noticed as of October 2013.
- There was sub-standard execution of work in five e-Kisan Bhawnas in four districts <sup>19</sup> as reported by the respective BAOs.

In reply, the DAOs stated that the matter would be placed before the respective DMs to pressurise the agencies for early completion of construction as the implementing agencies were nominated by the respective DMs. The department also endorsed (December 2013) the replies of DAOs. No specific reply was furnished by the department to get the five e-Kisan Bhawans in three districts vacated and about the sub-standard work executed.

Thus, lack of proper monitoring by the respective DAOs, BAOs and the respective DMs led to slow and tardy progress in construction of e-Kisan Bhawans which ultimately affected the ambitious programme of the department to provide all agriculture related facilities through information technology to the farmers under single roof.

#### 2.2.8.2 Farm Mechanisation

Agriculture Mechanization in agriculture was introduced by GoI (August 2007) with a view to providing improved implements and machines for different agricultural practices to increase productivity. Mechanization helps in timely land preparation, sowing and harvesting of crops. Use of improved implements for land preparation reduces the cost and time. As per para 4 (B)

Bhojpur - Charpokhari, Ara Sadar and Udwant nagar; Gaya-Imamganj and Sitamarhi-Belsand

<sup>(</sup>i) Bhojpur,(ii) Goplaganj, (iii) Kishanganj,(iv) Madhubani, (v) Muzaffarpur, (vi) Nalanda,(vii) Patna, (viii) Purnea, (xi) Rohtas and (x) Sitamarhi

<sup>(</sup>i) Bhojpur (ii) Gaya, (iii) Gopalganj and (iv) Kishanganj

of RKVY guideline, assistance was to be provided for farm mechanisation especially for improved and gender friendly tools, implements and machineries. In Bihar, implementation of this scheme was started from January 2009 and subsidy amounting to minimum ₹ 200 and maximum ₹ 50 lakh was to be paid on 40 types of machineries and equipment (*Appendix-2.2.6*) to the targeted beneficiaries/farmers. Under this scheme ₹ 537.09 crore was released and ₹ 473.93 crore was spent leaving unspent balance of ₹ 63.69 crore (*Appendix-2.2.7*) with implementing agencies in the State during 2008-13. However, scrutiny of records of farm mechanisation in test checked districts revealed the following:

#### Unauthorised payment of subsidy

Under Farm Mechanisation scheme a maximum subsidy of ₹ five lakh was admissible to the beneficiary on purchase of GoI approved combine harvester. DAC had issued (November 2011) a list of approved combine harvester after proper test by Farm Machinery Training and Testing Institute (FMTTI) under Farm Mechanisation Programme for making payment of subsidy to the farmers. According to the list and guidelines issued by GoB, subsidy on combine harvester was admissible only on GoI approved make/model having capacity of 125 Horse Power (HP) or less.

Scrutiny of the records relating to subsidy payment on Combine Harvester of three districts<sup>20</sup> revealed that subsidy amounting to ₹ one crore was provided to 20 beneficiaries (*Appendix-2.2.8*) who purchased Combine Harvester of the capacities ranging between 128 and 130 HP as against the permissible capacity of 125 HP in contravention to the guidelines issued by the department.

On this being pointed out, the department endorsed the copies of the replies submitted by DAO's which stated (July to September 2013) that matter would be investigated. Thus, the subsidy paid to 20 farmers amounting to ₹ one crore was unauthorised.

# • Irregular payment of subsidy

As per guidelines of Farm Mechanisation issued by GoB, the applications from the willing farmers were to be collected by the BAO/SMS at the block level with recommendation of Panchayat representative. After enlisting the applications, the sanction letters were to be issued by DAOs according to target fixed for each block on first come first serve basis. Further, physical verification was to be done as per engine number mentioned on cash memo and report was to be submitted within two to six months from the date of purchase of machinery. In addition, the beneficiary were to necessarily have main agricultural machinery and equipment for receiving auxiliary agricultural machinery and equipment and according to guideline of Farm Mechanisation issued by the State Government, the recipient farmers of subsidy for Combine Harvester had to compulsorily have Straw Reaper.

Un-authorised

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expenditure of ₹ one crore in violation of guideline

<sup>(</sup>i) Gopalganj-7, (ii) Nalanda-4 and (iii) Rohtas-9

There was an irregular expenditure of ₹ 9.31 crore on subsidy for agriculture implements in violation of guidelines

Scrutiny of the records relating to subsidy payment on distribution of farm implements in 12 test checked districts <sup>21</sup> revealed that no application register was maintained at the block level, the columns of application form were not filled properly such as details of land possession certificate, sign of identification, application number, name of equipment etc. were not filled up. Recommendation of Panchayat representative was not obtained and physical verification of implements was not done as per provision of guidelines. In three districts <sup>22</sup> Combine Harvesters were distributed to farmers without Straw Reapers. In five districts <sup>23</sup> Rotavator, Disc Harrow and Power Thresher were distributed but the necessary documents like owner book, registration number, purchase vouchers and insurance etc. of tractor were not obtained from the beneficiaries before issuing sanction order though required under guidelines. Thus, the authenticity of the payment of subsidies to the above beneficiaries amounting to ₹9.31 crore (*Appendix-2.2.9*) could not be established in audit.

In reply, the DAOs stated that the records of the concerned beneficiaries would be thoroughly checked and necessary documents would be obtained. It would be ensured that the Combine Harvester with Straw Reaper were given in future. They also assured to issue instructions to BAOs for maintenance of Application Register. The department did not provide any specific reply rather endorsed (December 2013) the replies of DAOs.

Thus, subsidy under this scheme was being provided to beneficiaries without adhering to the provisions of the scheme guidelines.

#### • Excess Payment

According to guidelines issued by GoB relating to Farm Mechanisation, subsidy was to be paid to the beneficiary in the following manner:

**Table-2.2.3** 

SI.	Name of machine covered under	Amount of subsidy to be given
No.	Farm Mechanisation	
1	Combine Harvester (Self propelled or	50 per cent of its cost or subject to maximum
	tractor driven)	₹ five lakh
2	Power Beader	80 per cent of its cost or maximum ₹ 30,000
3	Rotavator	50 per cent of its cost or maximum ₹ 40,000

Scrutiny of the records relating to subsidy on farm mechanisation pertaining to two<sup>24</sup> out of 13 test checked districts revealed that cost of tractors was included with the cost of Combine Harvester and maximum  $\stackrel{?}{=}$  five lakh was paid to five beneficiaries resulting in excess payment of subsidy (*Appendix-2.2.10*).

In reply the DAOs stated (December 2013) that the process of recovery of excess paid subsidy in two districts was under way and the audit findings had been accepted by the department. Thus, excess payment on account of subsidy was made to the beneficiaries in contravention to the scheme guidelines.

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<sup>(</sup>i) Bhojpur,(ii) East Champaran, (iii) Gaya, (iv) Kisanganj, (v) Madhubani, (vi) Muzaffarpur, (vii) Nalanda,(viii) Patna, (ix) Purnia, (x) Rohtas,(xi) Samastipur and (xii) Sitmachi

<sup>(</sup>i) Bhoipur.(ii) Nalanda and (iii) Rohtas

<sup>(</sup>i) Gaya, (ii) Kishanganj, (iii) Nalanda, (iv) Samastpiur and (v) Sitamarhi

<sup>(</sup>i) Gaya and (ii) Nalanda

### 2.2.8.3 Organic Farming Promotion Scheme

This scheme was launched (2010-11) by GoB as a scheme under RKVY to provide support for decentralised production of organic fertiliser at the village level along with marketing. The *vermi* composting is aimed with introduction of superior technology for better production. This scheme was aimed to promote the use of organic fertiliser in farming and minimise the imbalanced use of chemical fertiliser.

As per para number 3, 4 and 5 of the guidelines issued by GoB, it was envisaged that the applications from the desiring farmers were to be collected by the BAO/SMS at the block level with recommendation of Panchayat representative with all columns properly filled up. After enlisting the applications the sanction letters were to be issued by DAO according to target fixed for each block on the basis of first come first serve basis. Subsidy was to be granted at the rate of 50 per cent of the construction cost subject to maximum ₹ 3000 per unit for *pucca* construction and ₹ 5000 per unit for High Density Polyethylene (HDPE). The subsidy on maximum 10 units to each beneficiary was to be provided. The payment was to be made in at least two instalments first after construction/installation of structure and second after starting the production. The second instalment was to be released only after proper physical verification by the designated officers authorised for the same. Under this scheme ₹ 272.16 crore was released and ₹ 113.05 crore was spent in the State during 2010-13. The expenditure was ₹ 37.56 crore against the allotment of ₹40.62 crore in the 13 test checked districts during the same period which is detailed in the following table:

Table-2.2.4

Details regarding release, expenditure and unspent balance during 2010-13:

(₹ in crore)

	Release	Expenditure	Unspent Balance
State	272.16	113.05	159.11
Test-checked districts	40.62	37.56	3.06

Scrutiny of the records relating to Organic Farming Promotion Scheme revealed that the application register was not being maintained at block level and the DAO had been receiving the applications from BAO/Subject Matter Specialist. The enlistment of only selected beneficiaries was carried out and thus, the objective of first-come-first serve was not fulfilled. Further, the payment of subsidy was made in one instalment without physical verification of *vermi* production.

The DAOs replied that necessary instructions would be issued for maintaining the application register at block level to ensure "first-come-first-serve" principle as per guidelines issued by GoB for implementation of scheme. The department did not provide any specific reply (December 2013), rather endorsed the replies of respective DAOs.

The other shortcomings noticed during course of scrutiny of records relating to organic farming promotion scheme revealed the following:

#### Excess Payment

**Excess payment** of₹ 4.85 crore to beneficiaries on subsidy of HDPE in violation of guidelines

Scrutiny of records relating to HDPE in nine test checked districts<sup>25</sup> revealed that cent per cent cost of HDPE was paid (₹ 9.70 crore) to the suppliers during 2010-13 instead of 50 per cent of the cost of vermi bed in violation of the scheme guidelines. Thus, the payment of cent per cent cost of HDPE to the supplier without consent of beneficiaries led to excess payment of ₹ 4.85 crore (Appendix-2.2.11) in contravention to the scheme guidelines.

The DAOs assured to take corrective action in the light of audit observations and stated that the payment of subsidy would be made after obtaining the statement of cost from the beneficiaries. The department did not furnish any specific reply (December 2013).

#### Irregular payment of subsidy

As per para 3 of the guidelines issued by GoB for Organic Farming Promotion Scheme, applications were to be collected from the desired beneficiaries and entered in the application register. The selected beneficiaries were to purchase/construct HDPE/ Pucca structure on their own cost and the subsidy were payable after submission of their claims and physical verification by the designated officials. Subsidy on HDPE/Pucca structure was to be paid to those beneficiaries having their own cattle or they would purchase the dung at their own cost. However, the subsidy for HDPE and pucca structure was to be limited to 50 per cent of the construction cost subject to maximum ₹ 5000 and ₹ 3000 per unit respectively.

Scrutiny of the records of DAOs revealed that in four test checked districts<sup>26</sup> DAOs ordered the suppliers to supply/construct the HDPE/Pucca structure and made payment of ₹ 6.11 crore directly to the suppliers and especially in Sitamarhi district, DAO had issued order to the suppliers to even collect the application also from the beneficiaries, train them and construct the pucca vermi bed. Further, 50 per cent of cost of dung amounting to ₹ 1.12 crore was unauthorisedly paid to the beneficiaries in three districts<sup>27</sup>.

The DAOs replied that in absence of clear cut instruction of the department,

the 50 per cent cost of dung had been paid. The reply was contrary to the provisions of guidelines as only 50 per cent of unit and its installation cost was to be paid as subsidy to the beneficiaries. The cost of dung was not to be paid as the beneficiaries under this scheme were to purchase dung at their own cost. The department also enclosed (December 2013) the reply of concerned DAOs.

Thus the payment of ₹ 1.12 crore as a 50 per cent cost of dung was unauthorised and in contravention of the provision of scheme guidelines.

#### **Activities for enhancement of soil health** 2.2.8.4

Para 4 (C) of RKVY guidelines provides for efficient quality control of inputs for enhancing the soil health. The scheme for preparing soil health card and

25 (i) Bhojpur, (ii) East Champaran, (iii) Gaya, (iv) Gopalganj, (v) Kishanganj, (vi) Patna, (vii) Purnea, (viii) Samastipur and (ix) Sitamarhi

Rupees 6.11 crore was directly paid to suppliers for pucca vermi bed though prohibited under guidelines

<sup>(</sup>i) Bhojpur (₹1.44 crore), (ii) Madhubani (₹2.74 crore), (iii) Nalanda (₹0.71 crore), and (iv) Sitamarhi (₹1.22 crore)

<sup>(</sup>i) Bhojpur (₹26.10 lakh), (ii) Madhubani (₹3.46 lakh) and (iii) Nalanda (₹82.40 lakh)= ₹ 1.12 crore

fertility mapping was launched by GoB in October 2011. The audit findings on this scheme are being discussed in the succeeding paragraphs:

### Non preparation of soil health card and fertility mapping

Soil health card and fertility mapping not done despite availability of fund The department had sanctioned ₹ 3.09 crore during 2011-12 for strengthening the soil testing laboratories, for issue of soil health card and fertility mapping. Twenty four districts of the State were covered under this scheme. Under this scheme the sample of soil was to be collected from each revenue village and after analysis soil fertility map was to be formulated. Its objective was to assess Panchayat wise fertility and formulation of district wise fertility map.

Scrutiny of records pertaining to 11 test checked districts<sup>28</sup> covered under this scheme revealed that the work of fertility mapping was not carried out in any of the test checked districts. Further, the Deputy Director Farm, Purnea purchased godrej table, stool and chemicals worth ₹3.10 lakh in December 2012 from its fund whereas the remaining amount of ₹11.28 lakh was lying unutilised as of July 2013. However, of ₹1.42 crore allotted (October 2011) to 10 out of 13 test checked districts, ₹ 1.14 crore remained unutilised as of October 2013.

The department accepted the audit findings (December 2013) and stated that the tendering process for preparation of soil health card and fertility map was under way and it would be started shortly.

Thus, the intended objective of the scheme could not be achieved as of December 2013.

# 2.2.8.5 Implementation of System of Rice Intensification (SRI) and System of Wheat Intensification (SWI) scheme

As per para 4 (A) of guideline of RKVY, assistance can be provided for making available certified/Hybrid seeds to farmers, production of breeder seed, purchase of breeder seed from institutions such as ICAR, public sector seed corporations, production of foundation seed, production of certified seed and seed treatment. The cultivation of wheat through SWI and paddy through SRI by using hybrid variety is aimed for substantial increase in production. This is an important component of RKVY and implemented in cluster to make awareness among the farmers with regards to benefit of this scheme. ingredients such as *vermi* compost, fertiliser and micro nutrients were to be made available to the beneficiaries at camps organised at block level. The supplying firms as enlisted by the DAO were to set up their stall at camp site and the farmers were to purchase the materials from the supplier. The BAOs were responsible to make payment to the farmers on production of cash memo by the beneficiaries. The implementation of the scheme was started from 2010-11 and total coverage during 2010-13 in test checked districts was 604867.90 acre against targeted area of 634622.90 acre after incurring an expenditure of ₹ 144.70 crore.

Quality of ingredients was not ensured before distribution among the farmers though expenditure of ₹ 144.70 crore was incurred

(i) Bhojpur (ii) East Champaran (iii) Gaya (iv) Gopalganj (v) Madhubani (vi) Muzaffarpur (vii) Nalanda (viii) Patna (ix) Purnia(x) Samastipur and (xi) Sitamarhi. Scrutiny of records revealed the following facts:

- The Director, Agriculture stated (July 2011 and May 2012) that during inspection in some districts it was seen that SRI was not implemented as per norms and hybrid seeds were used instead of certified seeds.
- The Director, Agriculture directed (June 2012) the district nodal officer to undertake spot inspection of the randomly selected Blocks/ Gram Panchayats about the actual position of SWI demonstration of Arhar and hybrid paddy, but no such inspection report was made available to audit though called for.
- The quality test of micro nutrients and *vermi* compost should have been ensured before distributing among the farmers. But, the test reports of the samples taken by the SAO were not on records in test checked districts though called for. However, as per information provided (January 2014) by the Deputy Director (Quality Control) out of 610 samples<sup>29</sup> received during 2010-13, the testing of only 537 samples<sup>30</sup> was carried out and of these 160 samples<sup>31</sup> were found substandard.

The DAOs accepted that the quality test of inputs was not ensured before the distribution of ingredients among the farmers. DAOs also stated that adoption rate of SWI and SRI technique by the beneficiary was poor and assured to take effective action to increase the adoption rate. The department only endorsed (December 2013) the replies of concerned DAOs.

Thus, the quality of supply of micro nutrients and vermi compost was not ensured before distribution.

#### 2.2.8.6 Implementation of Bihar *Shatabdi* Tube-Well scheme

Due to heavy demand of shallow tubewell, GoB introduced (August 2011) a sub scheme (Extension scheme of Green Revolution) under RKVY. Under this scheme subsidy of maximum ₹ 12000 was admissible to the farmers for 120 feet deep shallow tubewell and pump set based on demands and survey. Nalanda and Samastipur districts were selected (August 2011) as pilot project for one block in each district. Later on (November 2012) the sub scheme was extended to further 21 districts. APC through amendment letter (October 2011) instructed that shallow tubewell and pump set should be installed under 6.5 meter depth from the surface to facilitate the uninterrupted water availability even during the summer season. It also issued orders to constitute a committee comprising Executive/Assistant Engineer of Minor Irrigation and Agriculture Engineer to decide the payment schedule of different components of the tubewell such as drilling charge, cost of pipe, accessories and construction of 6.5 meter deep RCC pit for tubewells having depth of less than

<sup>(</sup>Micro nutrients-371 and Vermi compost-239)

<sup>(</sup>Micro nutrients-303 and Vermi compost-234)

<sup>(</sup>Micro nutrients-35 and Vermi compost-125)

<sup>(</sup>i) Arwal, (ii) Banka, (iii) Begusarai, (iv) Bhagalpur, (v) Bhojpur, (vi) Buxar, (vii) Darbhanga, (viii) East Champaran, (ix) Gopalganj, (x) Jehanabad, (xi) Jamui, (xii) Madhubani, (xiii) Muzaffarpur, (xiv) Patna, (xv) Rohtas, (xvi) Saran, (xvii) Sheohar (xviii) Sitamarhi, (xix) Siwan, (xx) Vaishali and (xxi) West Champaran.

120 meter and to decide the proportionate payment schedule according to variation of depth of tubewell.

As per the guidelines the selection of beneficiaries was to be based on the application received by the SMS/BAO based on survey report. The farmers were given liberty to purchase the pipe and accessories as per their choice during the camp organised for this scheme. Payment was to be made after the physical verification by the BAO and after ensuring successful running of tubewell of at least eight hour. The sanction of ₹ 39 crore<sup>33</sup> was accorded by the State and the entire fund was released during 2011-13 against which an expenditure of ₹ 10.63 crore<sup>34</sup> was incurred.

Scrutiny relating to records of implementation of this scheme in test checked districts revealed that against the target of 18441 shallow tube wells and 4909 pump sets, only 7650 shallow tube wells and 1710 pump sets were achieved respectively as of August 2013 at a cost of ₹ 5.54 crore. The following irregularities were observed during audit:

### • Payment without work

Scrutiny of records of DAO, Nalanda and Samastipur revealed that 2510 and 4128 tube wells respectively against the target of 6000 tube wells each were reported completed at an expenditure of ₹ 5.20 crore. According to approved model estimate of tube well, Reinforced Concrete Cement (RCC) pit was to be constructed for installation of pump at an estimated cost of ₹ 5200 each RCC pit.

The scrutiny of individual scheme case records of the beneficiaries comprising application, sanction letter issued by BAO, physical verification report of BAO along with photographs of beneficiaries revealed that the construction of RCC pit was neither mentioned in the physical verification report nor exhibited in photographs. Therefore the payment made to 6638 beneficiaries amounting ₹ 3.44 crore<sup>35</sup> on account of construction of RCC pit could not be authenticated in audit. Thus, the payment was made without construction of RCC pits in the constructed tube wells by ignoring the physical verification reports of the BAO and photographs attached with the documents.

On this being pointed out, the DAO Samastipur replied that the chart prepared by Executive Engineer, Minor Irrigation Division did not have the mention of RCC pit whereas DAO Nalanda had assured to investigate the matter.

The reply of DAO Samstipur was contrary to the facts as the chart approved by DM had the model estimate containing RCC pit. The department only enclosed (December 2013) the replies of concerned DAOs instead of giving their own views.

#### • Excess payment

The authorised committee (for approval of rate of tube well) in Samastipur and Nalanda district approved the model estimate of NABARD which stipulated the rate of drilling as well as pipe as ₹ 100 per meter and as such the rate per

The payment of ₹ 3.44 crore could not be authenticated without construction of RCC pit in violation of APC order

<sup>&</sup>lt;sup>33</sup> 2011-12-₹21 crore and 2012-13- ₹18 crore

<sup>&</sup>lt;sup>34</sup> 2011-12-₹5.20 crore and 2012-13-₹ 5.43 crore

<sup>35 6638</sup>x5200= ₹ 3.44 crore

The excess payment of ₹ 5.41 crore was made in contravention of committee's decision and guidelines

foot comes to ₹30.58 (say ₹31). The scrutiny of payment vouchers made available to audit in Samastipur and Nalanda district pertaining to 16 beneficiaries revealed that the payment was made at the rate of ₹70 and ₹120 per foot for drilling charges and ₹66 and ₹140 per foot for the cost of pipe respectively. Thus, there was an excess payment of ₹39 and ₹89 per foot as drilling charge and ₹35 and ₹109 per foot for the cost of pipe respectively. Thus, there was an excess payment of ₹5.41 crore (*Appendix-2.2.12*).

The DAO, Samastipur justified (December 2013) the rate of payment but the reply of DAO was not acceptable as the payment on account of drilling charges and cost of pipes was not made as per approved rate of DM. However the DAO, Nalanda assured (December 2013) for proper action after carrying out the detail examination of records. The department did not furnish (December 2013) any specific reply, rather endorsed the reply of concerned DAO which justified the rate of payment.

During audit in other test checked districts the following irregularities were also noticed:

• In six districts neither the committee was constituted nor standard chart was prepared which resulted in non-payment of subsidy among 1425 beneficiaries<sup>36</sup> despite execution of the work. In Patna district committee was constituted but neither the survey was conducted nor standard chart was finalised.

The DAOs replied (December 2013) that the process of constituting the committee and finalisation of the standard chart for determining the rate of drilling charges as well as cost of pipe is under way.

# 2.2.8.7 Foodgrain storage scheme

Though there are number of programmes for increasing food grain production but the food grain storage scheme was introduced in the State during the year 2011-12 to prevent damage of foodgrain which was approximately 20 to 30 per cent or even more due to improper and inadequate storage facilities. According to guidelines, subsidy of 50 per cent of construction cost of 200 MT godown subject to maximum of ₹ five lakh was to be given to beneficiary.

Against the sanction of ₹ 47.70 crore (2011-13) for the State, the funds released and expenditure there against was ₹ 47.70 crore and ₹ 27.50 crore respectively. Further, in test checked districts, only 196 godowns against targeted 299 godowns were constructed at a cost of ₹ 4.30 crore as of August 2013. Details of release, expenditure and unspent balance in the State and test checked districts are in the following table:

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<sup>(</sup>i) Bhojpur-200, (ii) Gopalganj-110, (iii) Madhubani-302, (iv) Motihari-510, (v) Rohtas-185 and (vi) Sitamarhi-118

**Table-2.2.5** Details of funds released, expenditure and unspent balance lying in the State and test checked districts during 2011-13

(₹in crore)

<b>Particulars</b>	Release	Expenditure	<b>Unspent Balance</b>	
State	47.70	27.50	20.20	
Test-checked districts	14.95	4.30	10.65	

Scrutiny of related records of implementation of this scheme disclosed the following:

### Construction of godown

The godown was to be constructed by the beneficiaries at their own cost. Subsidy of 50 per cent of the construction cost subject to maximum ₹ five lakh was to be paid only after physical verification by the Agriculture Engineer/ JDA (Engineering). As per guidelines issued by GoB, roof of godown was to be covered by Tubular Trus or on pipe six mm Asbestos sheets.

Scrutiny of records relating to construction of godown in 11 test checked districts<sup>37</sup> revealed the following:

23 godowns<sup>38</sup> were constructed with RCC roof in lieu of Asbestos sheet. Further, the terms of agreement did not have any legal binding to ensure the use of godown by other farmers of the Village/ Pachayat and there was possibility of misuse of these godowns for residential purposes after obtaining subsidies.

23 godowns were not constructed as per the specification. ₹ 3.25 crore was withdrawn

from treasury in

violation of Bihar **Treasury Code** 



Photograph of godown constructed in village Shambhuar of Madhubani district

The joint physical verification<sup>39</sup> of ten<sup>40</sup> godowns in four out of 13 test checked districts exhibited RCC roof in lieu of asbestos sheet and 20 residential rooms in the front side with designed window on which payment of subsidy amounting ₹ 50 lakh was made to the ten beneficiaries.

<sup>(</sup>i) Bhojpur, (ii) East Champaran, (iii) Gaya, (iv) Gopalaganj, (v) Madhubani, (vi)

Muzaffarpur, (vii) Nalanda, (viii) Patna, (ix) Purnia,(x) Rohtas, and (xi)Sitmarhi 38 (i) Bhojpur (4), (ii) Gaya (7), (iii) Gopalganj (3), (iv) Madhubani (2), (v)

Muzaffarpur (1), (vi) Purnia(3) and (vii) Rohtas (3) 39

With Block Agriculture Officers 40

<sup>(</sup>i) Bhojpur(2), (ii) Gaya (3), (iii) Madhubani (2) and (iv) Purnea (3)

• In contravention of Rule 300 of Bihar Treasury Code, ₹ 3.25 crore was withdrawn from the treasury in the month of March 2013 to avoid the lapse of funds as the entire fund was lying unutilised in four districts as of December 2013.

The DAOs accepted (December 2013) the audit finding and assured to take corrective action as per observation made by audit. They also stated that the funds were drawn in anticipation of payment to the beneficiaries who had been given sanction order for construction of godowns and the payment would be made after physical verification. The department only enclosed (December 2013) the replies of concerned DAOs instead of giving their own views.

# 2.2.8.8 Strengthening of seed multiplication Farms

As per para 4 (e) of guidelines issued by the GoI, State farms that are used for both research and seed production purposes may be provided funds in a project mode covering aspects such as land development, creation of irrigation facilities, upgrading technology etc. The fund for fencing work, provision of irrigation facility, farm mechanisation and levelling of land was provided for upgradation and strengthening of farms under RKVY to Sub-divisional Agriculture Officers (SAOs) to manage the agriculture farms under them for quality production of seeds during 2008-11. Under this component, a sum of ₹81.20 crore was sanctioned for the State and funds were released and expenditure the reagainst were ₹81.20 crore and ₹51.12 crore respectively. Details of release, expenditure and unspent balance in the state and test checked districts are in the following table:

There was decrease in production in seed multiplication farms despite pumping of ₹ 51.12 crore

**Table-2.2.6** 

Details of funds released, expenditure incurred and unspent balance lying in the State and test checked districts during 2008-11:

(₹ in crore)

<b>Particulars</b>	Release	Expenditure	<b>Unspent Balance</b>
State	81.20	51.12	30.08
Test-checked districts	18.24	15.71	2.53

Scrutiny of records of 20 SAOs in 11 out of 13 test checked districts revealed that ₹ 18.24 crore was allotted to them during 2008-11 for barbed fencing, levelling of land, purchase of tractor, rotavator, land leveller etc. and for providing irrigation facility to all 58 farms. All the works were executed by Farm Manager at an expenditure of ₹ 15.71 crore during 2008-11. Apart from this, separate funds of ₹ 5.97 crore were also provided for recurring expenditure for farming. The production of wheat, paddy and cereals in the year 2010-13 was 53536.5 quintal in these farms. Further, scrutiny revealed the following:

<sup>(</sup>i)Gaya (₹0.50 crore), (ii) Muzaffarpur,(₹ 0.65 crore) (iii) Nalanda (₹ 1.60 crore) and (iv) Patna (₹ 0.50 crore)

- In seven districts<sup>42</sup> the decrease was noticed in production of cereals ranging between 4 and 48 *per cent* while in three districts<sup>43</sup> increase in production of cereals ranging between eight and 22 *per cent* was noticed during the year 2012-13 as compared to 2011-12.
- In Bhojpur district, Deputy Director of Agriculture (Farm) inspected (May 2011) farm and found quality of barbed fencing as sub-standard and recommended to recover the amount of ₹ 18 lakh from the salary of Farm Assistant, but action taken on the recommendation was not made available to audit though called for (August 2013).

The department enclosed (December 2013) the replies of concerned SAOs. In reply the SAOs stated that the decrease of the production was mainly due to adverse climatic condition such as drought and flood etc. and lack of manpower and assured to take step for increasing the production.

### 2.2.8.9 Bagicha Bachao Scheme

Bagicha Bachao scheme under RKVY was started in the State by the Agriculture Department during 2012-13 for the safety of plants from insects through proper maintenance like ploughing, lime painting with mixed insecticides in order to increase the fruit production. Under this scheme the District Horticulture Officer was to undertake a detailed survey of the entire bagicha detailing the types and age of the trees. Accordingly, the scheme was to be implemented by nominating the respective Kisan Salahkar for all the works right from ploughing to lime painting, mapping etc. just after first break of monsoon (July). All the related works were to be completed during August to October. The responsibility for monitoring of scheme was entrusted to DAO and DHO.

Scrutiny of records pertaining to Bagicha Bachao scheme relating to test checked districts revealed that only ₹ 10.93 crore out of allotted ₹ 22.79 crore was spent and out of that ₹ 4.96 crore was surrendered (February 2013) and ₹ 6.90 crore was parked (September 2013) in banks. The scheme could not be completed within the prescribed period of August to October due to delay in release of funds (i.e. last week of September). It was further observed that the cross checking of implementation of the scheme through random selection was not done despite orders (October 2012) of Secretary-cum-Mission Director.

In reply, the DHOs attributed delay in receipt of funds for non completion of scheme. Thus, the Bagicha Bachao Scheme in its first year of execution did not achieve the intended results in the State.

# 2.2.9 Internal control mechanism

As per para 8 (iv) of guidelines read with para 6.3 of the guidelines issued by GoI, the progress and implementation of the scheme is to be monitored by a SLSC in each State and shall be comprised of Secretary of the State Government and representative of DAC. SLSC will *interalia* be responsible for monitoring and sanctioning of projects/schemes, reviewing the implementation of the schemes objectives and ensuring that programmes are

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Implementation of Bagicha Bachoo scheme was not done within the specified time which led to non-achievement of intended results

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<sup>(</sup>i) Bhojpur,(ii) Gaya, (iii) Kishanganj,(iv) Muzaffarpur,(v) Nalanda,(vi) Purnea and (vii) Rohtas

<sup>(</sup>i) Gopalganj, (ii) Patna and (iii) Sitamarhi

implemented in accordance with the norms laid down in the scheme guidelines, commissioning/undertaking field studies to monitor the implementation of the projects and initiating evaluation studies from time to time, as may be required. The comments on the functioning of SLSC with regards to monitoring and evaluation of the schemes had already been mentioned in the para 2.2.6.2 of this report. Further, there was no other internal control mechanism in place.

The department replied (October 2013) that the process of internal audit was being done and evaluation study was being conducted during 2013-14.

# 2.2.10 Monitoring and Evaluation

Effective and contemporaneous monitoring is an essential factor for successful implementation of the scheme to facilitate the maximum achievement of intended objective. As per guidelines issued by the State Government for each sub scheme, at least 15, 30 and 50 per cent inspections were to be carried out by the JDA, DAO and SAO respectively. But during scrutiny of records of 13 out of 38 districts test checked, no such monitoring report was available on the record though called for (June to September 2013). The Director, Agriculture instructed (July 2011) the DAOs to ensure the adoption of System of Rice Intensification (SRI) method as per norms but the follow up action was not on record though called for (June to September 2013). The instructions of Director issued (June 2012) to DAOs for spot inspections of the randomly selected Blocks/Gram Panchayats to know the actual position of SWI demonstration were not complied with in any of the test checked districts.

Except one evaluation study conducted by NIRD for planning only, no evaluation study was conducted by the department during 2008-13.

Thus, the monitoring and evaluation of the scheme was inadequate and not in conformity with the guidelines.

#### 2.2.11 Conclusion

In the State like Bihar that has vast untapped potential and natural endowments, RKVY could have done wonders in the Agriculture sector but deficient planning and inability to utilize the earmarked funds limited the outcomes of scheme. In implementation, slow progress of construction of e-Kisan Bhawan badly affected the intended programme for providing intended facilities to the farmers through information technology under single roof. Although the progress under Farm mechanisation was satisfactory, the case of excess payment, unauthorised and irregular payments were detected due to failure of the district nodal officers to observe the State guidelines. The status of production of vermi compost by HDPE and pucca structure recipients beneficiaries was not ensured which led to non-achievement of intended objectives of promotion of organic farming. The micronutrients were distributed without preparing soil Health Card and fertility mapping. The Government guideline was not adhered with regards to implementation of Bihar Shatabdi tube well scheme leading to inadequate progress, excess payment and payment without work. The status of construction of godowns was also not in line with the scheme guidelines. The internal control mechanism was not in place. The monitoring at each stage was inadequate as

The monitoring mechanism was deficient and evaluation study not conducted by the department no evaluation study was conducted during 2008-13 except one by NIRD for planning portion only.

# 2.2.12 Recommendations

The Government should ensure that:

- Planning process should start from grass root level to facilitate the preparation of projects based on both local and State priorities.
- Infrastructure at Block level should be strengthened with provision of adequate staff.
- The implementations of the entire scheme should be based on demand, and not on target, to achieve the intended objectives.
- Commercial/domestic production of vermi compost should be intensified to avoid the distribution of substandard manure among beneficiaries.
- Internal control mechanism should be put in place.
- Monitoring at each stage and periodical evaluation should be ensured.

#### INFORMATION TECHNOLOGY DEPARTMENT

#### 2.3 National e-Governance Plan

# **Executive Summary**

#### Introduction

National e-Governance Plan was introduced to make all Government services accessible to common man in his locality, through common service delivery outlets and ensure efficiency, transparency and reliability of such services at affordable cost to realise his basic needs. The e-Governance scheme broadly consists of the five major components i.e. State Wide Area Network (SWAN), State Data Centre (SDC), State Service Delivery Gateway (SSDG), Common Service Centres (CSCs) and Mission Mode Project (e-District).

(*Paragraph 2.3.1*)

# Financial information

The available funds and expenditure under the above mentioned five components was ₹ 321.88 crore and ₹ 213.90 crore respectively during 2006-13 indicating utilisation of only 66 per cent of the available funds. Further, utilisation of available funds was 90 per cent in BSWAN whereas, it was 30 per cent, 84 per cent, nine per cent and eight per cent only in respect of CSC, e-District, SDC and SSDG respectively. This indicated an unbalanced development of components of NeGP in the State.

(Paragraph 2.3.5)

# Implementation of Bihar State Wide Area Network (BSWAN)

The State constituted a State Level SWAN Project Implementation Committee after delay of six months and MoU with Bharat Sanchar Nigam Limited (BSNL) for providing Bandwidth was signed after delay of nine months from the date of approval (October 2006) of Government of India. The Service provider agency M/s Tata Consultancy Services (M/s TCS) had neither configured Network Monitoring System nor integrated BSWAN with other networks like National Informatics Centre Network (NICNET) to provide wide access network to BSWAN. Hence, the facilities available with NICNET were not made available under BSWAN network. In addition, M/s TCS did not connect/configure Integrated Services Digital Network (ISDN) line from District Head Quarter (DHQ) and Block Head Quarter BHQ to State Head Quarter (SHQ) as backup link for network availability till date of audit October 2013). Due to non-configuration of ISDN Primary Rate Interface (PRI)/Basic Rate Interface (BRI) line, the department did not utilise the ISDN link as backup line and failed to achieve the target of 99.5 per cent and 99 per cent of network availability at DHQ and BHQ. The Final Acceptance Test (FAT) was issued to M/s TCS by State Designated Agency (SDA) without clearing the functionality test of all equipment which were mentioned in schedule of the agreement (August 2008). Further, SDA made payment of ₹ 3.12 crore to M/s TCS without ensuring prescribed network availability. Above all, neither the Government identified the personnel for training nor M/s TCS had made the training roll out plan/training calendar for imparting

Between 22.9.2008 and 25.3.2010

training to the Government personnel to take over the network operation from M/s TCS to the Government by September 2013.

(Paragraph 2.3.6 to 2.3.8.7)

# Implementation of Common Service Centre (CSC)

Master Service Agreement (MSA) to establish Common Service Centres (CSCs) was executed in 7840 out of 8463 panchayats. Contrary to the guidelines of Department of Information Technology, Government of India (GoI), MoU was neither signed with concerned departments to enable a timely delivery of Government Services nor appropriate enablement plan was developed to provide G2C services through the CSCs. Further, SDA did not appoint Special Purpose Vehicle (SPV) and State Anchor to lay down operating and financial discipline within the CSCs though it was essential.

(Paragraph 2.3.9 to 2.3.11.7)

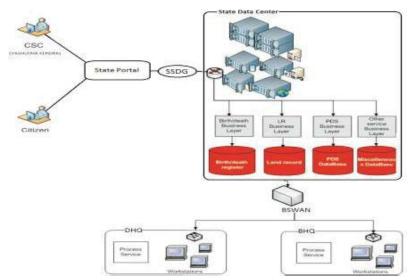
#### 2.3.1 Introduction

The National e-Governance Plan (NeGP) was first conceived by the Department of Electronics and Information Technology (DEITY) (erstwhile Department of Information Technology - DIT) and the Department of Administrative Reform & Public Grievances (DAR & PG) in 2003, and approved by the GoI in 2003. The primary vision of NeGP was to make all Government services accessible to the common man in his locality, through common service delivery outlets and ensure efficiency, transparency and reliability of such services at affordable costs to realise his basic needs. Twenty two Mission Mode Projects (MMPs) were identified as a part of NeGP with the common aim of improving delivery of Government services to citizens and business. The Union Cabinet approved (May 2006) an integrated approach for implementation of e-Governance programme where DEITY had a pivotal role in providing guidance to the States/Union Territory (UTs) for implementation of the component schemes of NeGP and co-ordinating between the Central Line Ministries and the States/UTs for implementation of MMPs. The States/UTs were vested with the responsibility of actual implementation of the programme. The e-Governance scheme broadly consisted of the following major components:

- Core infrastructure (State Wide Area Net Work (SWAN), State Data Centre (SDC) and State Service Delivery Gateway (SSDG),
- Mission Mode Projects (MMPs)-Back end, and
- Common Service Centres (CSCs)- Front end

A detail configuration of NeGP is given in the chart number 2.3.1:

#### Chart-2.3.1

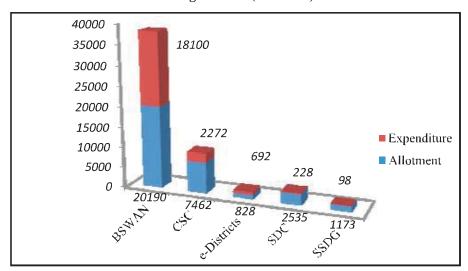


However in Bihar State Data Centre (SDC) and State Service Delivery Gateway (SSDG) were in process of being set up and e-District was rolled-out only in four districts as Pilot Project.

#### 2.3.2 Financial information

The financial arrangements for NeGP were initiated in the State in 2006-07 and the available funds and expenditure on the above mentioned five components was ₹321.88 crore and ₹213.90 crore respectively indicating utilisation of only 66 *per cent* of the available funds during 2006-13. Further, the component-wise allotment and expenditure is given in the chart below:

Chart-2.3.2 Status of availability of funds and expenditure on NeGP in the State during 2006-13 (₹ in lakh)



(Source: Information given by SDA and DIT)

As is evident from the chart above BSWAN received 63 *per cent* of total available fund of NeGP while only 37 *per cent* of funds were allocated to the remaining four components. Further, utilisation of allotted funds was 90 *per cent* in BSWAN whereas the utilisation of allotted funds in respect of CSC, e-District, SDC and SSDG was 30 *per cent*, 84 *per cent*, nine *per cent* and eight *per cent* respectively. This indicated an unbalanced development of components of NeGP in the State.

#### 2.3.3 Audit objective

The main audit objectives were to examine whether:

- The Core Infrastructure (SWAN) was planned and created in a coordinated manner to facilitate effective implementation of National e-Governance Plan;
- The support infrastructure (CSCs) was implemented to promote NeGP effectively and they were delivering services to citizen.

#### 2.3.4 Audit criteria

The Performance Audit of NeGP was benchmarked against the criteria derived from the following sources:

- The guidelines issued by DEITY for implementation of NeGP.
- Request for Proposal (RFP) prepared by SDA.
- Agreements between GoB, BSEDC and Vendors for implementation of BSWAN and CSCs.
- Letters and Orders issued by DEITY/DIT, Government of Bihar from time to time.

# 2.3.5 Scope and methodology of audit

The performance audit on NeGP covered the activities during the period from 2006-13 under Bihar State Wide Area Network (BSWAN) and Common Service Centre (CSC) in the State and was conducted between August and October 2013. In course of performance audit, the records of Department of Information Technology (DIT), Government of Bihar (GoB) and State Designated Agency (SDA) i.e. Bihar State Electronic Development Corporation Limited (BSEDC Ltd.) were test checked. In order to explain the objective, methodology, coverage and focus of performance audit and to elicit the departmental views and concerns, an entry conference was held in August 2013. After completion of audit, an exit conference was held (December 2013) with the Principal Secretary of the Department in which audit findings were discussed. The result of exit conference has suitably been incorporated in the report.

### Audit findings

As is evident from the financial information, the major portion of funds was provided to BSWAN and CSC in the State. Important components of the schemes like SDC and SSDG were not created. Support infrastructure like CSCs were yet to be established in all Panchayats of the State and user departments did not deliver services. The irregularities noticed in course of

audit were discussed separately under both components in the succeeding paragraphs.

#### 2.3.6 Bihar State Wide Area Network

### 2.3.6.1 Introduction

SWAN is an important element for building the core infrastructure for supporting e-Governance initiatives. Under NeGP, the SWAN scheme was proposed to connect the State Head Quarters (SHQ) with all District Head Quarters (DHQ) and Block Head Quarters (BHQ) with minimum two mbps leased line. The objective of the scheme was to create a secure Government network for the purpose of delivering Government to Government (G2G) and Government to Citizen (G2C) services.

SWAN would have one Point of Presence (POP) at State/ District/ Block Head Quarters with each PoP having a configurable router of Optical Fibre Cable (OFC) and wireless equipment to enable vertical and horizontal connectivity of two mbps. To facilitate inter-state connectivity, Intra-state SWAN gateway would be established at District and State Headquarters level. SWAN is envisaged as the converged backbone network for data, voice and video communications throughout the state and is expected to cater to the information communication requirements of all the departments.

SWAN has two components i.e. (i) Vertical Component and (ii) Horizontal Component. For the horizontal component, 20 horizontal offices at State and 10 horizontal offices at each district and five horizontal offices at each block level would be connected to these respective PoPs. There are two options for SWAN implementation (i) Public Private Partnership (PPP) Model (ii) NIC Model. DIT, GoB had chosen option-I for implementation of BSWAN.

# 2.3.6.2 Financial Information

The year-wise allotment and expenditure of this component is given in the table below:-

Table no.-2.3.1 Available fund and expenditure under BSWAN

(₹ in crore)

Year		BSWAN Allocation					Expenditure
	O.B	GoI	Interest	ACA	GoB	Total Fund available	
2006-07	0	31.81	0.47	Nil	17.05	49.33	0.05
2007-08	49.28	Nil	1.93	Nil	Nil	51.21	12.81
2008-09	38.40	Nil	1.51	5.97	24.72	70.60	14.02
2009-10	56.58	Nil	0.50	Nil	Nil	57.08	34.31
2010-11	22.77	22.04	0.45	Nil	9.00	54.26	39.54
2011-12	14.72	Nil	0.06	6.74	38.61	60.13	40.08
2012-13	20.05	22.23	Nil	Nil	18.81	61.09	40.20
Total		76.08	4.92	12.71	108.19		181.01

(Source: Statement provided by SDA and DIT)

As is evident from the table above, department could utilise  $\stackrel{?}{\stackrel{?}{$\sim}}$  181.01 crore only out of the available fund of  $\stackrel{?}{\stackrel{?}{$\sim}}$  201.90 crore received since inception of the

Rupees 5.72 crore diverted from BSWAN

scheme in the State. Scrutiny of records also disclosed that SDA had diverted ₹ 5.72 crore for the payment of electricity bills, advances to Patna Electric Supply Undertaking/District Magistrate, annual leasing charges to Rail tel etc. as indicated in *Appendix-2.3.1*.

In reply the SDA stated that expenditure for BSWAN project was incurred from State ACA fund.

The reply of SDA was not acceptable as ACA fund was provided for payment of Bandwidth exclusively.

# 2.3.6.3 Loss of interest due to non-deposit of scheme funds in interest bearing accounts

As per Administrative Approval, the SDA was to immediately open a separate BSWAN project bank account in a scheduled bank and transfer the released fund to this designated account under intimation to Department of Information Technology, GoI. Any interest accrued on the said account was to be treated as credit to the guarantee to be adjusted towards future installment of the grant.

Interest amounting to ₹ 49.13 lakh could not be earned due to parking of fund in current account

During test check, it was observed that the SDA opened a current account and transferred the entire funds received from GoI and GoB share to this current account during December 2006 to September 2010. Thus, interest amounting to ₹ 49.13 lakh (*Appendix-2.3.2*) could not be earned due to non-operation of savings account.

However, in September 2010 the SDA opened a savings bank account in the same bank and transferred the balance amount lying in current account and continued to earn interest w.e.f. September 2010.

In reply the SDA stated that as per the bank guideline, they were restricted from opening the savings account in the name of Government Department/bodies/agencies and were dependent upon budgetary allocations for the performance of their functions. So, BSEDC could not open the savings account earlier before September 2010.

Reply is not acceptable as clause 2.1 of Bank guideline stipulated that Government Department/bodies/agencies in respect of grants/subsidies released for implementation of various programmes/schemes sponsored by Central Government/State Government could open savings bank account subject to production of an authorisation from the respective Central/State Government Departments.

# 2.3.7 Planning

The deficiencies noticed in planning, co-ordination and programme formulation (including implementation of support infrastructure) are discussed in succeeding paragraphs.

# 2.3.7.1 Delay in implementation of BSWAN Project

Department of Information Technology (DEITY), Government of India (GoI) had intimated (October 2006) a time schedule for implementation of BSWAN project in the State. Scrutiny of records of DIT and SDA revealed the following deficiencies:

- As per Administrative approval, the State would immediately constitute and notify State Level SWAN Project Implementation Committee within 15 working days of the receipt of this approval. Contrary to the above instruction, the State constituted (May 2007) a State Level SWAN Project Implementation Committee after delay of six months from the date of approval of GoI.
- The State would immediately identify the Bandwidth Provider for the SWAN and work out and formalise the bandwidth services agreement for minimum two mbps capacity within six weeks of the issue of the approval.

SLA with BSNL not signed as of October 2013

- But, the GoB signed MoU with Bharat Sanchar Nigam Limited (BSNL) for providing Bandwidth after delay of nine months. Further, as per provision 1.3 of MoU, a Service Level Agreement (SLA) should be signed to enforce minimum level of performance and services. However, such agreement was not signed till date of performance audit (October 2013) and resultantly the SDA could not impose penalty for non-providing of network/link by BSNL, though the outage of average network availability was 15 per cent at DHQs and 42 per cent at BHQs during July 2010 to March 2013. Thus, due to inadequate percentage of average network availability, the objective of providing network availability uptime 99 per cent in prime business hour and 98 per cent in extended service hour, was defeated.
- According to guidelines of SWAN, the State had to select an appropriate agency (Service Provider) for outsourcing establishment, operation and maintenance of the network.

Scrutiny disclosed that Government selected (August 2008) M/s Tata Consultancy Services (M/s TCS) for the stated services after a gap of 21 months from the issue of administrative approval in October 2006, and 10 number of BHQs were yet to be commissioned.

On this being pointed out regarding delay in constitution of State Level SWAN Project Implementation Committee, MoU and SLA with BSNL, the SDA stated (December 2013) that the matter related to Department of IT, GoB. SDA further stated (December 2013) that BSNL had raised undiscounted invoice for the period 2012-14 due to expiry of MoU between GoB and BSNL bandwidth operator. In addition, SLA between GoB and BSNL could not be signed till date as Right of Way (ROW)<sup>2</sup> was not given to BSNL due to involvement of multiple department. However, SDA had requested BSNL to provide the discount for the period 2012-14 as Cabinet decision was already taken on issuance of ROW to BSNL.

The fact remained that intended benefit was inordinately delayed.

# 2.3.7.2 Irregular appointment of Consultant

Considering the technical nature of assignments under SWAN implementation and to maintain balance between cost and quality, the Consultant guideline of

The legal right established by usage or grant, to pass along a specific route through grounds or property belonging to another.

SWAN suggested Quality and Cost Based Selection (QCBS) and Least Cost Selection method for selection of Consultant in the State.

Scrutiny of records regarding appointment of Consultant revealed that SDA had appointed (May 2007) M/s Bihar e-Governance Services and Technology Limited (M/s BeST) as Consultant without following any of the methods suggested in the Consultant guidelines. Thus, the benefit of best services providers and competitive rates could not be achieved in appointment of Consultant. However, a sum of ₹ 1.93 crore (out of ₹ 2.30 crore) was paid to M/s BeST as consultancy fee and pocket expenses till March 2013. The service level agreement in respect of terms, condition and quality for bandwidth was not signed with bandwidth provider till date of audit (October 2013). Resultantly the SDA could not impose penalty for non-providing of network/link by BSNL.

On this being pointed out SDA stated (December 2013) that project engagement letter was given to M/s BeST on the basis of exceptional case of single source selection as M/s BeST was constituted by signing (July 2006) MoU among Bihar Infrastructure Development Authority (BIDA), GoB, BSEDC and M/s Infrastructure Leasing & Financial Services (IL&FS) to create a mechanism for creation and maintenance of IT infrastructure for growth of the State.

The reply was not in consonance with the facts as M/s BeST was constituted in July 2006 after the issue of implementation guideline for SWAN in January 2006 and this could not be termed as an exceptional case.

# 2.3.7.3 Delay in appointment of Third Party Agency (TPA)

As per clause-2 of Request for Proposal (RFP) GoB should appoint TPA, which should monitor the BSWAN during implementation, commissioning and operation. The TPA should also conduct the Partial and Final acceptance test as per the technical requirement of the agreement and should issue the certificate of completion of SHQ, DHQs, BHQs and to all co-located as well as remote offices. The TPA was responsible for verification and validation of all invoices under the terms and conditions of the agreement and to give recommendations on the eligible payment. TPA was also responsible for performance audit. After successful testing by the TPA, a Final Acceptance Test (FAT) certificate would be issued by GoB to the service provider (M/s TCS). Further, as per instruction (January 2009) of DIT, GoI, the payment of service provider was linked with the quarterly reports of the TPA.

TPA was appointed after delay of one year and seven months

During test check it was observed that the SDA (BSEDC Ltd.) appointed TPA (M/s P.C.S. Technology Ltd) on April 2010 after delay of one year and seven months from the date of agreement with the service provider (M/s TCS). Thus, due to non-appointment of TPA on time, the payment was made to M/s TCS without verification of Quarterly Guaranteed Revenue (QGRs) (as discussed in paragraph number-2.3.8.2).

In reply, the SDA justified the delay stating (December 2013) that in condition of quick roll-out demand, it was initially thought to take the services of M/s BeST as TPA.

Reply was indicative of lackadaisical approach of SDA and was also contrary to the guidelines.

### 2.3.8 Implementation

# 2.3.8.1 (A) Non-configuration of Network Monitoring System (NMS)

As per Agreement and Request for Proposal for BSWAN, M/s TCS was to establish a Network Monitoring System (NMS) for monitoring and measurement of the services level parameters. It was to conform to the open network management standards such as Simple Network Management Protocol (SNMP) and Remote Monitoring features. The NMS was to monitor the status of the complete network infrastructure including device and link status of routers, switches and other critical SNMP enabled devices. This would help in pro-actively diagnosing and resolution of any technical hindrance for smoother BSWAN operations. NMS was also to provide reports for network availability, link utilisation, network device performance, server statistics and performance and Service Level Agreement (SLA) reports.

850 and 69 number of QGRs were generated and ₹ 9.23 crore paid without configuration of NMS with router

During test check it was noticed that 483 BHQ PoPs routers were configured to NMS between April 2009 to July 2013 and 850 numbers of QGRs were generated for 272 BHQ PoPs before configuration of the routers in NMS, while an amount of ₹ 6.34 crore was paid to M/s TCS without monitoring the network availability through NMS.

It was also noticed that 37 DHQ PoPs routers were configured to NMS between April 2009 to May 2009 and 69 number of QGRs were generated before configuration of the routers in NMS while an amount of ₹ 2.89 crore was paid to M/s TCS without monitoring the network availability through NMS.

Further, 469 PoPs out of 485 PoPs, switches were configured with NMS from June 2012 to May 2013 and 26 switches (including 10 uncommissioned PoPs) were not configured till date (October 2013). Due to non-configuration of switches with NMS, the SDA was not able to monitor the network availability to horizontal offices of the Government.

On being pointed out, the SDA stated (December 2013) that reply would be furnished shortly.

#### (B) Non-configuration of other network with BSWAN

As per section-5 (design requirement) and clause 2 (a) of RFP, M/s TCS was to design the Industry Standard Internet Protocol (IP) addressing scheme and Voice Dial Plan Scheme for the BSWAN. It was desired that the current IP addressing scheme at the state level network should be retained. However, if the Bidder felt that it needed to be modified to be in line with proposed IP addressing scheme, the bidder was to plan for any migration with minimal disruption in service and the network protocol to be used would be Industry Standard Internet Protocol (IP). The design was also to support Internet Protocol version-6 (IPv6) from day one. Further, as per Commissioning and Integration of requirements of project management of RFP, the SWAN operator was to provide support to BSWAN for integration of all existing operational LAN and WAN links to provide wide access of network to BSWAN.

During test check it was observed that the BSWAN operator i.e. M/s TCS did not integrate BSWAN to other networks like NICNET<sup>3</sup> to provide wide access network to BSWAN. Hence, the facilities available with NICNET could not be availed by the departments.

SDA accepted the fact and stated that they were requesting GoB to decide timeline for implementation of IPv6 in the State of Bihar which would then be suffice for NICNET integration also.

### (C) Non-configuration of backup connectivity (ISDN)

As per Technical requirements of RFP, he Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI)/Basic Rate Interface (BRI) connectivity was the backup of the primary leased line links. An ISDN PRI/BRI line was to be installed and configured to router for established automatic fallback connection. The main advantage of ISDN links was quick call setup, which was required for high network availability. If the primary lease line fails, the network device would automatically sense the lease line failure and then dial the ISDN link to establish the backup connectivity from DHQ and BHQ to SHQ. As per RFP, M/s TCS had to install and commission the backup link for providing redundancy to primary lease line.

Back up line connectivity for network availability not configured with all PoPs

During test check it was noticed that M/s TCS did not connect/configure ISDN line from DHQ and BHQ to SHQ as backup link for network availability till October 2013. Due to non-configuration of ISDN PRI/BRI line, the department could not utilise the ISDN link as backup line and failed to achieve the target of 99.5 per cent and 99 per cent of network availability at DHQ and BHQ respectively. However, the network availability to DHQ from October 2010 to March 2013 was at an average of only 83 per cent while it was only 35 per cent to BHQ during July 2010 to March 2013.

On being pointed out, the SDA accepted the facts and stated (December 2013) that BSNL did not have ISDN PRI/BRI connection available at the majority of the BHQs as many of their exchanges did not have ISDN provision.

# 2.3.8.2 Issuance of Final Acceptance Test (FAT) without verification and conducting functionality test

As per Clause-1 of the agreement FAT shall consist of tests which can establish that:

- i. supplies have been installed at a centre in accordance with the agreement;
- ii. services are being provided at a centre in accordance with the agreement;
- iii. documentation is in accordance with the agreement which is available at the centre; and
- iv. the training has been provided in accordance with the agreement.

Further, as per Agreement and approved RFP for BSWAN, the FAT would be issued after the functional tests of BSWAN components, structure cabling, power cabling, the test to verify integrated functionality (data, voice and

Network of National Informatics Centre (NIC).

video) and traffic handling capability of BSWAN as per schedule-1 of the agreement. The TPA would conduct audit of the process, plan and result of the acceptance test carried out by the network operator and issue certificate of completion of PoPs and the consultant (M/s BeST) would provide assistance to the State in acceptance testing process to be carried out before commissioning the network for actual use.

FAT issued to 484 PoPs without clearing the functionality test

Rupees 14.15 crore paid to M/s TCS for 384 non functional PoPs

During test check it was noticed that the SDA issued FAT to the vendor for 484 numbers of PoPs (out of 533 PoPs) without clearing the functionality test of all equipment which were mentioned in schedule-1 of the agreement. The function tests of all equipment were conducted by M/s BeST at PoPs level and they recommended that the FAT should be issued after the rectification of such defects detected during the functionality test and physical verification of the PoPs. But the SDA issued FAT to the service provider without rectification of defects and other recommendations of M/s BeST (Appendix-2.3.3). Further, M/s BeST recommended (March 2010) issuance of FAT to remaining 49 PoPs although BSNL link was not commissioned in eight PoPs. Hence, all the functionality tests of PoPs, as per schedule-1 of agreement with service provider (M/s TCS) were not possible and providing of the services were also not possible through these PoPs. In addition, the TPA reported (July 2010) that 384 PoPs were not ready for functioning of BSWAN while BSNL link was not commissioned in 88 PoPs. Despite these facts, SDA issued FAT and paid QGR (₹ 20.24 crore for the period October 2008 to March 2010) for all PoPs to M/s TCS including payment of ₹ 14.15 crore for non-functional 384 PoPs (*Appendix-2.3.4*).

Thus, due to issuance of FAT without verification and conducting functionality test, an un-authorised payment of ₹ 14.15 crore was made to M/S TCS.

On this being pointed out, the SDA stated (November 2013) that FAT was issued only after taking assurance from M/s TCS regarding repair of defects of minor nature within 30 days. The date of effect of the SLA monitoring and QGR payments was generally given 15 to 30 days after the issuance of FAT. It was also stated that majority of defects pointed out by M/s BeST pertained to infrastructure perspective and were minor in nature with no direct impact on operation of BSWAN PoPs.

The reply was contrary to the guidelines as TPA was responsible for issuance of the certificate of completion of PoPs, conducting the Partial and Final acceptance test and monitoring the BSWAN during implementation, commissioning and operation as per the technical requirement of the agreement, but it was appointed after issuance of FAT. Further, M/s BeST recommendations were not of minor nature in all cases as in many cases M/s BeST pointed out on issues related to routers, link failure and faulty DG sets, which had direct impact on operation of BSWAN. The SDA issued FAT to the vendors on the same day in many cases i.e on the date of recommendation for FAT. This indicated that the SDA issued FAT to the vendor hurriedly without ensuring functionality of all the equipment.

# 2.3.8.3 Payment without prescribed Network availability

To achieve the objective of SWAN, the State Designated Agency (SDA)/Government signed an agreement with M/s TCS to provide the network availability to SHQ-DHQ and DHQ-BHQ with 99.5 per cent and 99 per cent respectively during the Prime Business Hour<sup>4</sup> (PBH) and 95 per cent and 90 per cent respectively during Extended Service Hour<sup>5</sup> (ESH). In order to provide this service the SDA/Government agreed to pay ₹ 112137 per DHQ per quarter, ₹ 25383 per BHQ per quarter for maintenance charges and ₹ 49183 per BHQ as capital cost to M/s TCS on Quarterly basis as per schedule-3 of the agreement. Further, according to the agreement the maintenance charge were to be paid to the vendor for entire 24 hours.

During test check it was noticed that Government reduced (April 2009) the service hours to nine and seven hours for DHQ and BHQ respectively, but did not negotiate with M/s TCS to reduce the maintenance charges as per reduced service hour. Resultantly, the Government owned liability of ₹ 11.68 crore on account of excess payment of maintenance charges for the period from July 2010 to March 2013 as indicated in *Appendix-2.3.5*. Further, the network availability records/data for the period October 2008 to June 2010 were not available on records.

However, the network availability from July 2010 was not up-to the mark as indicated in the table below:

Table-2.3.2

Report of network availability link in BHQ & DHQ

	ty in BHQ (Period July o March 2013)	Link availability in DHQ (October 2010 to March 2013)		
Network availability in <i>per cent</i> per quarter	availability in per cent per quarter		No of quarter	
0	419	0	-	
1 to 25	1558	1 to 25	-	
25 to 50	1678	25 to 50	-	
50 to 75	1037	50 to 75	121	
75 to 90	285	75 to 90	114	
90 to 100	78	90 to 100	132	

(Source: QGR supplied by TPA)

It is clear from the above table that in only 78 and 132 quarters, the network availability was available above 90 *per cent* in BHQ and DHQ respectively. Further, the network availability shown in above table was only for nine hours<sup>6</sup> and seven hours<sup>7</sup> of PBH for DHQ and BHQ respectively, instead of 12 hours of PBH. Even in seven hours of network availability, the network availability were zero in 419 number of quarters of different PoPs and the Government created liability of capital cost and maintenance charges

Rupees 3.12 crore paid against zero network availability in 419 number of quarters

PBH-8:00 hours to 20:00 hours.

<sup>5</sup> ESH-20:00 hours to 8:00 hours.

<sup>9:00</sup> AM to 6:00 PM

<sup>10:00</sup> AM to 5:00 PM

amounting to ₹ 3.12 crore (₹ 2.06 crore<sup>8</sup> capital cost and ₹ 1.06 crore<sup>9</sup> maintenance charge) without using the hardware.

On this being pointed out, the SDA accepted the facts and stated that Government had reduced the service hours. Further, the SDA accepted the fact regarding poor network availability and stated (December 2013) that insufficient power availability was one of the biggest contributors towards the poor BSWAN network availability. Further it was also stated that on an average of 15 to 18 *per cent* network down time was contributed by the bandwidth service provider. Due to delay in finalisation of ROW to BSNL by GoB, the SLA could not be signed by the Department of IT, GoB, resulting into non-imposition of penalty on BSNL.

# 2.3.8.4 Non imposition of Liquidated Damages

# (A) On delay in preparation of PoP site

According to agreement, liquidated damage was to be imposed on service provider for failure in providing the agreed services. Para 7.2 and 7.3 of the agreement stipulated that if the service provider failed to complete the Acceptance Test within the time for the reasons substantially attributable to the service provider, the Liquidated Damages (LD) would be a sum equivalent to 0.25 per cent of the QGR for each week or part of delay thereof, until actual delivery of performance. The maximum LD for the delay would not exceed 5 per cent of the QGR. If the delay continued beyond 18 weeks, such delay would constitute material breach of the terms of this agreement. In addition, all centres would be completed in quarterly basis including-site preparation, dispatch of networking hardware to the centre, implementation of the network, Partial Acceptance Testing and Final Acceptance Test within 12 months from the date of the agreement (schedule-10 of the agreement).

During test check it was noticed that the SDA did not LD impose amounting to ₹42.50 lakh LD on M/s TCS despite delayed completion of PoPs as given in the table below:

Table-2.3.3
Details of imposable LD

(Amount in ₹)

SI No.	M/s BeST recomm- endation date	FAT issue date by SDA	No of PoPs	Centre should be completed	Delay in Week	Per centage of L.D.	Total QGR amount for one PoP (₹ 74567x20	Total L.D <sup>10</sup>
1	2	3	4	5	6	7	8	9
1	08.09.2009	09.09.2009	40 BHQs	07.08.2009	4 week	1 (0.25x4)	1491340	596536
2	04.03.2010	25.03.2010	49 BHQs	07.08.2009	34 week	5	1491340	3653783
							Total	4250319

(Source: Documents as provided by BSEDC Ltd.)

<sup>9</sup> 25383 x 419=₹ 10635477

<sup>&</sup>lt;sup>8</sup> 49183 x 419=₹ 20607677

<sup>(1) 1</sup> per cent of (40x1491340) (2) 5 per cent of (49x1491340)

LD not deducted from M/s TCS for delay in preparation of PoP site As per above table 40 BHQ in 2009 and 49 BHQ in 2010 were completed after delays of four and 34 weeks respectively. Further, the TPA, which was responsible for calculation of QGRs, reported in July 2010 that 384 PoPs were not ready for functioning of BSWAN. Hence, the SDA should have imposed LD amounting to ₹ 2.57 crore<sup>11</sup> which also constituted breach of the terms of the agreement.

In reply the SDA stated that 49 out of 495 BHQs sites were technically not fit from BSNL side due to non-feasibility of BSNL leased lines and due to unavailability of PoP rooms/non-feasibility of leased line by BSNL, commissioning of 88 BHQ PoPs were delayed.

Reply was not acceptable as all PoPs sites were already surveyed and accepted by SDA and the bidder. Further, as per schedule 11 of MSA, the site survey and preparation was the responsibility of the bidder and as per para 4.6 of MSA, the bidder was also responsible for coordination with BSNL for maintenance of bandwidth during the period of the agreement.

#### (B) On feeble network

As per Para 7.1 (schedule-14) of the agreement, liquidated damages were chargeable on service provider for feeble network availability.

During test check it was noticed that against prescribed network availability during PBH  $^{12}$  with 99  $per\ cent$  and ESH $^{13}$  with 90  $per\ cent$ , only 9 hours  $^{14}$  and 7 hours  $^{15}$  of PBH was provided for DHQ and BHQ respectively. Even in nine and seven hours, the network availability was not as per norms. Hence, an amount of  $\stackrel{?}{\underset{?}{?}}$  20.90 crore should have been imposed as LD for non-providing of network availability to DHQ and BHQ. However, the SDA imposed LD amounting to  $\stackrel{?}{\underset{?}{?}}$  4.92 crore only which resulted in short recovery of LD amounting to  $\stackrel{?}{\underset{?}{?}}$  15.98 crore.

On this being pointed out the SDA stated that an amount of  $\ref{11.63}$  crore would be deducted.

#### 2.3.8.5 Loss due to non signing of agreement

MoU was signed (October 2007) between DIT, GoB and BSNL for providing bandwidth for BSWAN Project in Bihar for three years. Further, Service Level Agreement (SLA) was to be signed to elaborate the provisions of MoU and enforce minimum level of performance and services. As per clause 1.4 of MoU, BSNL was to ensure 99 *per cent* and 98 *per cent* uptime/availability of bandwidth on yearly basis at all levels throughout the State for the Managed Leased Line Network (Copper/ Fibre) and conventional circuits respectively. In addition, clause 2.1.1 and 2.1.2 of MoU, BSNL provided 74 *per cent* 

LD amounting to ₹ 15.98 crore not deducted from M/s TCS for failure to provide prescribed network availability

LD @ of 5% on 321 PoPs (₹ 1491340x321x5%= ₹23936007) and @ 4% on 30 PoPs (Phase-7) (₹ 1491340x30x4%= ₹1789608) = ₹ 2.57 crore for delay preparation of PoP to 11 months (i.e.45 weeks) from the scheduled time (07.08.2009) as these 30 were also included in calculation @ one per cent while 33 included in calculation @ five per cent in the table -3.

PBH-8:00 hours to 20:00 hours (12 hours)

ESH- 20:00 hours to 8:00 hours (12 hours)

<sup>9:00</sup> AM to 6:00 PM

<sup>10:00</sup> AM to 5:00 PM

discount on long distance and 30 per cent discount on local leads 16 bandwidth connectivity for BSWAN.

**BSNL** did not allow discount of ₹ 10.89 crore on bandwidth charges due to nonsigning of SLA

During test check it was observed that BSNL did not allow the discount on bandwidth charges with effect from April 2011 to March 2013 as SLA was not signed between BSNL and DIT. Thus, Government was deprived of the benefit of discount amounting to ₹ 10.89 crore 17 between the period April 2011 to March 2013.

In reply the SDA accepted the facts and stated (December 2013) that signing of agreement with BSNL was a matter completely related with Department of IT, GoB. It also added that BSNL had been requested to provide discount for the period 2012-13 and 2013-14 as Cabinet decision on issue of ROW to BSNL had already been taken.

#### Unauthorised payment to third party

As per clause 1.4 & 1.6 of MoU between GoB and BSNL, BSNL would provide bandwidth including laying and maintenance of optical fibre from local lead to BSNL exchange and BSNL exchange to BSWAN PoPs. Further, if required by the GoB, BSNL would also provide Bandwidth from PoPs to the horizontal office of the end user. In addition, as per clause 4.6 of the agreement, the service provider (M/s TCS) would take all necessary steps for restoration of Bandwidth in case of any problem and would be responsible for co-ordination and maintenance of the Bandwidth during the period of the agreement.

Unauthorised engagement and payment of ₹ 88.51 lakh to third party for link commencement and maintenance

During test check it was observed that though the BSNL and M/s TCS were responsible for providing network availability and maintenance of BSWAN network, the SDA engaged (November 2008) a third party (M/s Data Craft) for link commencement and maintenance of BSWAN network and paid ₹ 88.51 lakh to M/s Data Craft for the said work.

In reply the SDA stated (December 2013) that M/s Data Craft was engaged to provide end-to-end services for link commissioning and link maintenance for all GoB project as BSNL was definitely not very efficient in carrying out link maintenance work in a time bound manner.

The reply was contrary to the facts as there was no provision for engagement of third party for the same work (link maintenance) in the guidelines and the basis of judgment of BSNL's potential regarding the said work was also not furnished. Further, if the GoB had decided to outsource this work proportionate deduction in payment to BSNL/TCS should have been made.

MLLN and conventional circuits

<sup>(</sup>For the year 2011-12)Local lead A = 3621989 (30 per cent of 70073296 i.e. bill amount) +Local lead B = ₹ 3336290 (30 per cent of ₹ 11120968 i.e bill amount) + Long Distance = ₹ 20733120 (74 per cent of ₹ 28017730 i.e bill amount) = ₹ 27691399

<sup>(</sup>For the year 2012-13) Local lead A = 3 5427546 (30 per cent of 3 18091819 i.e. bill amount) +Local lead B = ₹ 3417023 (30 per cent of ₹ 11390075 i.e bill amount) +Long Distance = ₹ 72325081 (74 per cent of ₹ 97736596 i.e bill amount) = ₹ 81169650 Grand total= ₹ 108861049 (₹ 27691399+₹ 81169650).

### 2.3.8.7 Non-execution of training programme

As per schedule-7 of agreement and clause-8 of Request For Proposal (RFP) for BSWAN, a training programme should be organised by service provider (M/s TCS) to train the personnel identified by the State. The training should cover system design, installation, configuration, set-up, upgrade administration testing management and maintenance of all equipment (hardware and software). The training should also cover the day-to-day maintenance management and operations related to routers, switches, servers, software and UPS.

The service provider was responsible for preparation of training roll out plan/training calendar. After the training programme, the feedback was to be taken from the participants to ascertain the level of training organised as per the Government's satisfaction. Further, as per clause-9 of RFP, the service provider had to properly handover the network to the network operation team (remote management) with all required documentations by September 2013 after the completion of training programme.

During test check it was noticed that neither the Government had identified the personnel for training nor M/s TCS had made the training roll-out plan/training calendar for training to the Government personnel. Thus, the objective of training to take over the network operation from M/s TCS to the Government by September 2013 was defeated. In addition, Government had not yet planned to take over the network operation.

In reply the SDA accepted the facts and stated (November 2013) that no person was deputed by GoB for day-to-day operations of BSWAN either at BHO level or at the SHO level.

#### 2.3.9 Common Service Centres (CSC)

#### Introduction

The Common Service Centres (CSCs) are the strategic cornerstone of NeGP. The CSCs would provide high quality and cost-effective video, voice and data content and services in the arease of - Governance, education, health, telemedicine, entertainment as well as in other private services, CSCs would offer web-enabled e-Governance services in rural areas, including application forms, certificates, and utility payments such as electricity, telephone and water bills. All CSCs would have Broadband Internet enabled connectivity for unhindered implementation of the scheme.

## 2.3.9.1 Financial Information

The scheme was approved by the Government in September 2006 at an approved outlay of ₹ 80.85 crore (revised) over five years for providing support for establishing 8463 CSCs (revised) in 45098 census villages across the State.

The year-wise allotment and expenditure on this component is given in the table below:

Table-2.3.4
Status of allocation of funds and expenditure under CSC (₹in crore)

	Opening		Allocation	Total		
Year	balance	GoI	Interest/Tender Fee/Others G		fund available	Expenditure
2006-07	0	14.90	0.09	0	14.99	0.18
2007-08	14.81	0	1.24	0	16.05	0.01
2008-09	16.04	0	1.46	0	17.5	2.05
2009-10	15.45	0	0.93	14.90	31.28	0.01
2010-11	31.27	0	1.52	18.00	50.79	20.19
2011-12	30.60	0	3.34	6.41	40.35	0.12
2012-13	40.23	0	11.83	0	52.06	0.16
Total		14.90	20.41	39.31		22.72

Source: statement provided by SDA and DIT

As is evident from the table, only  $\stackrel{?}{\stackrel{?}{?}}$  22.72 crore (30 per cent) out of the available fund of  $\stackrel{?}{\stackrel{?}{?}}$  74.62 crore could be utilised during 2006-13.

## 2.3.9.2 Non Submission of Utilisation Certificate

As per Administrative Approval and clause 4.6 of CSC scheme Revenue Support Disbursement Process, second and subsequent installments of GoI's share was to be released subject to submission of the utilisation certificate to GoI.

Non submission of utilisation certificate amounting to ₹ 5.53 crore

It was observed that SDA had submitted utilisation certificate of  $\ref{thmu}$  9.37 crore only against released share of  $\ref{thmu}$  14.90 crore of GoI. Due to non submission of utilisation certificate amounting to  $\ref{thmu}$  5.53 crore, second and subsequent installments were not released by GoI.

On this being pointed out, the SDA accepted (December 2013) the audit observation.

# 2.3.9.3 Loss of interest due to non-deposit of scheme funds in interest bearing accounts

As per administrative approval, the State Designated Agency would immediately open a separate CSC project bank account in a scheduled bank and transfer the released fund to this designated account under intimation to Department of Information Technology, GoI. Any interest accrued to the said account would have to be utilised for the purpose of the said Scheme and no diversion of the same would be allowed.

Interest amounting to ₹ 22.54 lakh could not be earned due to parking of fund in current account

During test check, it was observed that the SDA opened a current account and transferred the first installment of the GoI (DIT share) amounting ₹ 14.90 crore to this current account. Thus, interest amounting to ₹ 22.54 lakh (Appendix-2.3.6) could not be earned during the period December 2006 to August 2010. As per GoI instruction (April 2009) the additional two per cent administrative expenses was to be spent from the accrued interest of money that had been released to SDA for the CSC Scheme. However, the SDA opened (September 2010) a savings bank account and transferred the said amount into it.

On this being pointed out, SDA accepted the facts and stated that in the beginning of the project the SDA had little experience in handling GoI fund as

<sup>&</sup>lt;sup>18</sup> ₹ 14.90 crore+ ₹ 20.41 crore + ₹ 39.31 crore = ₹ 74.62 crore

CSC Project was the first NeGP Project and for taking appropriate action and informed decision, some minor delay took place.

#### 2.3.10 Planning

The deficiencies noticed in planning, co-ordination and programme formulation are discussed in succeeding paragraphs.

#### 2.3.10.1 Non-execution of Master Service Agreement

To establish 7516 CSCs in the State, DEITY accorded administrative approval in November 2006. Further, on request of GoB the number of CSCs was increased from 7516 to 8463 (all Panchayats of the State) in November 2007 by DEITY. The CSC scheme for the GoB was to be implemented by Bihar State Electronics Corporation Ltd. (SDA) through Master Service Agreement (MSA) with GoB and Service Centre Agencies (SCA) for establishing, operating, maintaining and managing CSCs. Further, as per clause 2.2 of MSA, it would continue, unless terminated earlier in accordance with the provisions, for a period of four years from the satisfactory completion of roll out of all the CSCs. The maximum period of completion of roll out of the CSC by the SCA was 12 months from the effective date of MSA. As per MSA the parties would continue to implement the scheme after expiry of the MSA on mutually agreed terms and conditions by executing a fresh MSA.

During test check it was noticed that MSA was executed up to March 2013 for only 7840 out of 8463 CSCs. In addition, fresh MSAs were not executed for 6303 out of 7840 CSCs despite expiry of agreement period of previous MSA.

MSA for 623 CSCs not signed

Thus, 623 panchayats were deprived from services of CSCs and the objective to establish CSC in each panchayats to provide utility services to the citizen of the State could not be achieved.

On this being pointed out the SDA accepted the facts and stated that a letter had been sent to SCAs regarding extension of CSC Schemes till March 2017 in place of fresh MSA.

The reply does not address the issue that MSA had not been signed for 623 CSCs till date.

#### 2.3.10.2 Lack of G2C Service enablement plan

As per para 10.2 of guidelines of DEITY, the SDA/Nodal Department was to consider signing of MoU with the concerned departments to enable timely and structured delivery of Government services through CSCs in an integrated manner. As per para 13.3 of the guidelines, the revenue generated from delivery of e-Government services would be offset from the revenue support bid by the SCA. Further, as per para 14.1 of the guidelines, the revenue support was to be based on the availability of Government to Citizen (G2C) services. It was also recommended that the State would develop appropriate G2C service enablement plans, at least for key Government services. The technology architecture for the same including connectivity plans was to be formalised as far as possible to enable the SCAs to take a holistic view of the business environment.

MoU not signed among concerned department for delivery of Government services During test check it was noticed that neither MoU was signed among concerned departments to enable a timely delivery of Government Services through the CSCs nor appropriate enablement plan was developed to provide G2C services. However, G2C Services were provided only in four <sup>19</sup> (e-District) out of 38 districts.

Thus, the main objective of CSC Scheme to provide G2C services could not be achieved and Government failed to generate revenue from CSCs which was to be offset from the revenue support payable to SCAs.

On this being pointed out, the SDA stated that in lieu of MOU with different departments, G2C services are being delivered in four - Districts. Photography of Indira Awas Yojna, MIS Data Entry for MNREGA and PDS coupon scanning work were being done.

Reply was not acceptable because no payment was made to CSCs/VLE for this work. Further, no reply in respect of loss of revenue was furnished.

# 2.3.10.3 Non-establishment of Special Purpose Vehicle (SPV) and State Anchor

A number of activities such as channeling Government support, national level content aggregation, monitoring of operations, etc. would need to be undertaken beyond the period of existence of the National Level Service Agency (NLSA). Some of these activities may need to continue in perpetuity, even after expiry of the period of guaranteed government support. Hence, in addition to the NLSA, a Special Purpose Vehicle (SPV) was intended to be established to perform these roles/tasks. The SPV would be set up during the initial implementation phase of the Scheme and would be an integral part of the CSC framework in perpetuity. The creation of SPV was essential and it would perform the following key roles:

- Lay down operating and financial disciplines within the CSC system;
- Provide a framework for collaborative decision making;
- Catalyse content aggregation on an on-Going basis; and
- Build a common "Identity" like a common logo, etc.

As per instructions issued (June 2010) by DEITY, the State Designated Agency and Government may consider engaging a State Anchor at the State level from the two *per cent* fund available under the administrative expenses of the CSC Scheme for supporting rollout and stabilisation of the CSCs.

It was noticed that neither SPV nor State Anchor was engaged by the SDA/State Government for the above mentioned work, though ample fund for administrative expenditure was available with SDA/State Government.

On this being pointed out, the SDA stated (December 2013) that SPV had been proposed to be set up and for the time being resource from central CSC-SPV was hired to monitor day-to-day activities.

The reply was not acceptable because the SPV was to be set up during the initial implementation phase of the Scheme.

SPV and State Anchor was not engaged

Aurangahad, Gaya, Madhuhani and Nalanda were selected as pilot project for implementation of e-districts.

#### 2.3.11 Implementation

# 2.3.11.1 Non-installation of Internet connection/ WiMAX by BSNL in CSCs

DEITY sanctioned (March 2009) ₹ 11.17 crore to GoB as Additional Central Assistance (cent *per cent* grant) under NeGP. The amount was transferred (March 2011) to BSNL, Bihar Circle, Patna through DIT, GoB for Internet connectivity by using DSL Broadband and WiMAX (World Wide Interoperability for Microwave Access) technology in 8463 CSCs for smooth implementation of CSCs. Utilisation Certificates (UC) of the said amount were also to be submitted by BSNL.

WiMaX in only 538 out of 8463 CSCs installed

During test check, it was observed that DSL Broadband and WiMAX technology was installed in only 538 out of 8463 CSCs and UC amounting to ₹11.17 crore were not submitted by BSNL (October 2013).

On this being pointed out the I.T Department stated that reply would be sent after receiving the current status of WiMAX through BSNL.

#### 2.3.11.2 Non-finalisation of Revenue Support to SCAs

Clause 3.2(C) of MSA signed among DIT, SDA and SCAs stipulated that payment of the revenue support would be made by GoB/SDA to the SCA within 21 working days from the receipt of invoice by the GoB subject to adjustment for liquidated damages and set off against revenues generated out of Government Services through the CSCs and surplus payment (s) made, if any, during previous quarter(s).

It was observed in test check audit that MSAs were signed with three  $SCAs^{20}$  for rolling out and implementation of CSCs. Further, the SDA had made adhoc payment (September 2013) of ₹13.28 crore as revenue support to the SCAs against claimed amount of ₹40.24 crore as indicated in the table below:-

Table-2.3.5
Detail of revenue support claimed by SCAs and paid by SDA (September 2013)

(₹in crore)

Name of SCA	Revenue Support claimed (September 2013)	Revenue Support paid (September 2013)	Liability
M/s SREI	29.74	10.39	19.35
M/s SARK	10.48	2.89	7.59
M/s GNG	0.02		0.02
Total	40.24	13.28	26.96

As shown in the table above, liability of ₹26.96 crore was created due to non-finalisation of claims of SCAs by SDA despite availability of funds. Government of India had also raised concern on delay in release of revenue support to the SCAs and the SDA was asked to take steps to expedite release of revenue support as it was important to be proactive which was key to smooth and successful implementation of a public private partnership (PPP) project like the CSC Scheme.

M/s SREI SAHAJ-E VILLAGE Ltd., M/s SARK Systems India Ltd. (Vedavaag Systems Ltd.) and M/s GNG Ltd.

On this being pointed out the SDA accepted the facts and stated (December 2013) that calculation of revenue support and final checking was under process.

### 2.3.11.3 Liquidated damage not imposed upon vendor

Para 2.2 of Master Service Agreement (MSA) states that the maximum period for completion of roll out of the CSCs by the SCA is six months from the effective date of MSA. Schedule-1-of MSA under the caption Service Level Metrics for roll-out, operations and payments states that no revenue support is to be granted during the delay period of roll-out of CSCs andl iquidated damages of ₹ 200 per CSC that has been delayed, per additional day of delay from the scheduled date is to be charged for liquidated damages for breach.

LD amounting to ₹ 2.43 crore not imposed for delay in roll-out of CSC

During performance audit, it was noticed that MSA was signed (January 2013) among GoB, SDA and M/s GNG Ltd. for Bhagalpur and Darbhanga Divisions. The completion date for rolling out 1537 CSCs<sup>21</sup> was July 2013. As per records/monthly progress reports provided by the SCA/SDA, only 78 out of 1537 CSCs were rolled out up to scheduled date. Hence, as per clause mentioned in SLA, liquidated damage amounting to ₹ 2.43 crore (up to September 2013) was to be imposed upon M/s GNG Ltd. However, SDA ignored the delay and did not impose LD (*Appendix-2.3.7*).

On this being pointed out SDA accepted the fact and stated (December 2013) that Liquidated damage was to be calculated on the demand made by SCA. The bill/invoice was being processed. However, no liquidated damage was recovered as on January 2014.

## 2.3.11.4 Online Monitoring Tools not installed in CSCs

As per instruction (September 2009) of DEITY, Online Monitoring Tool (OMT) was mandatorily to be installed for monitoring uptime and downtime of CSCs in order to ensure that the centres were functional and network services were available to serve the rural citizens in each CSC. This OMT would also to help the State Government/SDA to review the performance of roll out of CSCs. The report regarding actual uptime of CSCs could also have served the requirement of certification of CSCs which was essential criteria for revenue support for CSCs.

During test check it was noticed that OMTs were registered only in 6678 out of 7840 CSCs up to October 2013. Further, it was noticed that the SDA engaged (February 2012) a vendor M/s Bihar e-Governance Services and Technology Limited (M/s BeST) for physical verification of CSCs despite availability of OMT and paid ₹ five lakh as advance (February 2013).

Thus, due to non-installation of OMT the exact position of roll-out could not be ascertained and Uptime and Downtime of CSC could not also be ascertained.

On this being pointed out, the SDA accepted the facts and stated (December 2013) that installation of rest OMT at CSCs were under process and as per MSA Schedule-1, S1 No. 1 certification and physical verification was mandatory requirement.

<sup>427</sup> CSCs in Bhagalpur & 1110 in Darbhanga division of the State of Bihar

The reply was not acceptable because physical verification is still incomplete as only 5000 CSCs out of 7840 CSCs have been physically verified (December 2013).

## 2.3.11.5 Non-Creation of DeGS and non-transfer of seed money

IT Department, GoB vide letter number<sup>22</sup> requested to constitute District e-Governance Society (DeGS) in all districts of Bihar. The society was to provide public utility and implement various programme of social sectors through CSCs. Further, GOI sanctioned (2011-2012) ₹ 3.20 crore to SDA for providing seed money<sup>23</sup> of ₹ 10 lakh each to all the District e-Governance Society.

Out of ₹ 3.20 crore only ₹ 50 lakh disbursed by SDA

During test check it was noticed that DeGS was constituted in only 18 out of 38 districts till date (October 2013), while State had committed to complete formation of society in all districts by the end of August 2013. It was further observed that only  $\stackrel{?}{\sim} 50$  lakh was disbursed for DeGS and remaining  $\stackrel{?}{\sim} 2.70$  crore was parked in the account of SDA.

Due to non-creation of DeGS and non-transfer of seed money in all the districts of Bihar, the objective to provide all Government services in an integrated manner at the door-step of the citizens at an affordable cost remained unfulfilled.

On this being pointed out the SDA stated that the constitution of DeGS was under process.

# 2.3.11.6 Payment not rendered to DeGS for implementation of CSC scheme

M/s Zoom Developers Pvt. Ltd. was selected as SCA for Darbhanga and Bhagalpur Division and MSA signed on October 2007. As per MSA, the SCA was entitled to receive revenue support for setting up/ operate and manage CSC or Vasudha Kendra. As the SCA was unable to meet the obligation of MSA, the agreement was terminated on 28 September 2010.

Department of IT, GoB instructed that DeGS was to act as intermediary Agency for operation/supervision/guidance of CSCs for which approval was received from GoI. As per letter<sup>24</sup> DeGS was to be paid ₹ 1125 and ₹ 1900 per month per CSC for Darbhanga and Bhagalpur Division respectively for intermediary period<sup>25</sup>.

Rupees 4.79 crore was not remitted to DeGS by SDA

Audit observed that, payment due to DeGS for 413 CSCs for Bhagalpur Division at the rate of ₹ 1900 per month per CSC and at the rate of ₹ 1125 per month per CSC for 880 CSCs of Darbhanga Division for operation/supervision/guidance of CSC amounting to ₹ 4.79 crore was not remitted to DeGS as indicated in table below:

Letter no 1131 dated December 2009 and 1142 dated October 2010

Money needed for starting a new project

<sup>&</sup>lt;sup>24</sup> Letter no 07/109/2011/10987/XI dated 28.11.2011

<sup>25</sup> Period till new SCA was appointed on 28 September 2010 to 02 January 2013.

Table-2.3.6
Statement showing details of non-payment to DeGS

(Amount in ₹)

Name of Division	No of CSC	At the rate of	No of month	Total Amount (in ₹)
Bhagalpur	413	1900	27	2,11,86,900
Darbhanga	880	1125	27	2,67,30,000
			Total	4,79,16,900

The amount meant for operation and management of CSC for rendering services to citizens was not paid to DeGS.

On this being pointed out the SDA accepted the facts and stated that appropriate amount due to all DeGS would be transferred.

#### 2.3.11.7 Non-adherence of the responsibility by State Designated Agency

As per Para no. 2.4 of Request for Proposal (RFP), the State Designated Agency was responsible for the following works:

- to facilitate the co-ordination with the State Departments and appropriate officials to develop an implementation plan for delivery of e-Government services. The SDA would also coordinate and facilitate interaction with various internal departments.
- to co-ordinate the SWAN to implement the process with appropriate departments and ensure the connectivity for the CSC scheme. Where SWAN is not ready, the SDA in tandem with DIT and SCA would select the right telecom providers to connect the CSCs.
- to co-ordinate with BSNL for providing connectivity to the CSCs as per the Government of India's arrangement with BSNL, and
- to associate with the SPV, monitor the SCA business to calculate the precise revenue support for disbursement on a periodic basis.

During test check, it was noticed that the above mentioned responsibilities were not adhered to by the SDA which was essential for smooth implementation of CSC Scheme. Resultantly, CSC Scheme was badly hampered and G2C services were not stabilized through the CSC scheme. Further, only 538 out of 8463 CSCs were connected (September 2013) to internet even after advance payment of ₹ 11.17 crore to BSNL.

On this being pointed out, the SDA /Department accepted the facts and stated that initiatives had been taken in order to make project Go-Live in a most efficient and effective way.

#### 2.3.12 Conclusion

The performance audit of Bihar State Wide Area Network and C ommon Service Centre under National e-Governance Plan revealed that objective of SWAN for making all Government services accessible to the common man in his locality through CSCs was not achieved. State Designated Agency (SDA) suffered a loss of ₹ 49.13 lakh due to non deposit of scheme funds in interest bearing accounts. State constituted a State Level SWAN Project Implementation Committee after delay of six months and signed

Memorandum of Understanding with Bharat Sanchar Nigam Limited for providing Bandwidth after delay of nine months from the date of approval of Government of India. The Service provider agency (M/s TCS) had neither configured Network Monitoring System/ Integrated Services Digital Network etc. nor integrated BSWAN to other networks like NICNET to provide wide access network to BSWAN. Further, payment was made to M/s TCS without prescribed network availability. Above all, neither Government had identified the personnel for training nor M/s TCS had made the training roll-out plan/training calendar for training to the Government personnel to take over the network operation from M/s TCS.

Similarly there was inordinate delay in rolling out of CSCs. SDA also suffered a loss of ₹22.54 lakh due to non deposit of scheme funds in interest bearing accounts. Some CSCs remained out of purview of scheme and fresh MSAs were not signed for extended period in most of the cases. Contrary to the guidelines of DIT, Government of India, MoU was not signed with concerned departments to enable a timely delivery of Government Services nor was appropriate enablement plan developed to provide G2C services to the citizen through the CSCs. In majority of CSCs internet/WiMAX was not installed by BSNL.

#### 2.3.13 Recommendations

The Government should ensure that:

- Infrastructure of Bihar State Electronic Development Corporation Limited should be developed for proper monitoring of NeGP;
- Capacity Building programme should be strengthened for proper working of NeGP and smooth transition of the scheme; and
- Connectivity with State Data Centre should be ensured for all PoPs and CSCs.

#### WORKING OF A GOVERNMENT DEPARTMENT

#### 2.4 Functioning of Co-operative Department

#### **Executive summary**

#### Introduction

The Co-operative Department, Government of Bihar provides agriculture credit, storage and support price of agriculture produces and insurance coverage of crops through Primary Agriculture Credit Societies as well as commercial banks to safeguard the rural economy of the State.

(Paragraph 2.4.1)

#### **Planning**

Improvement in planning of the Department was required as perspective plan and detailed action plan for implementation of its schemes and recovery of outstanding dues was yet to be done.

(Paragraph 2.4.6)

#### Financial Management

The financial management of Department was deficient as it could utilise 73 per cent of its available funds and 67 per cent of savings were surrendered on the last and penultimate day of the financial years. Further, cases of blockage of funds and non-submission of utilisation certificates were also noticed.

(Paragraph 2.4. 7 to 2.4.7.5)

## **Operational Management**

The scheme implementation could not bring desired results in the State as excess payment of claims amounting to ₹ 152.59 crore for 178708.83 hectare unsown area was made to the farmers under National Agriculture Insurance Scheme during 2009-13.

(Paragraph 2.4, 8.1)

Due to non-appointment of Chief Executive Officers in District Central Cooperative Banks and non-generation of share of Co-operative Credit Structure, the Government of India's share of revival package amounting to ₹ 369.42 crore could not be received.

(Paragraph 2.4.8.2)

The loans given to Bihar State Co-operative Land Development Bank remained unrecovered as of December 2013.

(Paragraph 2.4. 8.4)

The achievement percentage in procurement of wheat has decreased from 98 to 35 *per cent* during 2008-09 to 2012-13.

(Paragraph 2.4.8.6)

#### Manpower Management, Monitoring and Internal Control

Existence of large number of acancies indicated improper manpower management in the Department. In addition, the audit coverage of the Cooperative Societies was merely between five to seven *per cent* during 2008-13.

(Paragraph 2.4.9, 2.4.10.1 & 2.4.10.2)

#### 2.4.1 Introduction

The Co-operative Department (Department) provides agriculture credit by making arrangement of short term credit through co-operative credit structure, storage and support price of agriculture produces, through Primary Agriculture Credit Societies (PACS) and insurance coverage of crops through various insurance companies as well as commercial banks to safeguard the rural economy of the State. For effective catering to marketing needs of agriculture and allied sectors, the Bihar State Co-operative and Marketing Union (BISCOMAUN) is functioning at apex level where as 521 Vyapar Mandal Sahyog Samities (VMSS) and 8463 Primary Agriculture Credit Societies (PACS) are functioning at Block and Panchayat level respectively. The short term credit requirement is being provided by 22 District Central Co-operative Banks (DCCBs) and Bihar State Co-operative Bank Limited, Patna (BSCB) at apex level.

#### 2.4.2 Organisational structure

The Department is headed by Principal Secretary and assisted by one Registrar, Co-operative societies at Directorate level for the control of implementation of programme in field entities. The organogram of the Department with their respective functions is given below:

#### Organogram of the Department

#### Principal Secretary/Secretary

(Providing guarantee against loan taken by the Cooperative Societies, sanction of scheme and staff strength and implementation of Government policies etc.)

#### Registrar, Co-operative Societies

(Election and liquidation of Co-operative societies, direction for administrative control and supervision of Co-operative societies, implementation of guidelines issued by the Government etc.)

## Divisional Joint Registrar, Co-operative Societies (Eight)

(Controlling Officer of District Co-operative Officer (DCO) and Assistant Registrar (AR) (Co-operative Societies), conducting the election of Vaypar Mandals)

#### Joint Registrar (Audit) (Seven)

(Controlling officer of District Audit Officer)

## District Co-operative Officer (38)

(Registration and inspection/supervision of Cooperative Societies, power of liquidation of Cooperative Societies etc.)

## District Audit Officer (25)

(Audit of Co-operative Societies)

## Assistant Registrar

(Election and registration of PACS, controlling officer of Co-operative Extension Officers)

(Source: - Website of Co-operative Department)

## 2.4.3 Audit objectives

Audit objectives aimed to assess and evaluate whether:-

- the planning process of the Department was efficient and effective;
- the funds provided were adequate and the financial management was efficient;
- the implementation and execution of schemes were efficient, effective and economical;
- the human resource management was efficient and;
- effective monitoring system was in place and internal controls were adequate.

#### 2.4.4 Audit criteria

The review on functioning of Co-operative Department was benchmarked against the criteria derived from the following sources:

- Bihar Co-operative Societies Act, 1935 and (Amendment) Act, 2008;
- The Bihar Self Supporting Co-operative Societies Act, 1996;
- Bihar Co-operative Societies Rules, 1959 and (Amendment) Rules, 2008;
- The Bihar Self Supporting Co-operative Societies Tribunal (Constitution and Procedure) Rules, 2002;
- Bihar Treasury Code, Bihar Budget Manual and Bihar Financial Rules; and
- Departmental instructions/ Circulars issued from time to time and guidelines of State and Centrally sponsored scheme i.e. Integrated Cooperative Development Project (ICDP).

#### 2.4.5 Audit scope and methodology

A review of the working of the Co-operative Department for the period 2008-13 was conducted between June and September 2013. During audit, the records of the offices of Principal Secretary, Co-operative Department and Registrar of Co-operative Societies at Secretariat level, two 1 out of eight Joint Registrars of Co-operative Societies and 122 out of 38 District Co-operative Officers were test checked. The test checked districts were selected on the basis of Geographical Stratified Random Sampling Method. Records of 183 out of 23 Assistant Registrars of the selected districts were also test checked. Besides, information was also collected from District Central Co-operative

(1) Araria (2) Aurangaba (3) Bhojpur (4) Gaya (5) Muzaffarpur (6) Patna(7) Purnia (8) Rohtas (9) Samastipur (10) Saran (11) Sheikhpura and (12)Vaishali.

<sup>(1)</sup> Patna Division, Patna (2) Magadh Division, Gaya

<sup>(1)</sup> Araria (2) Aurangaba (3) Ara (4) Chapra (5) Danapur (6)Gaya (7) Hajipur (8) Muzaffarpu (East) (9) Muzaffarpur (West) (10) Patna (11) Purnia (12)) Rosera (13) Samastipur (14) Sasaram (15) Sheikhpura (16) Sherghati (17) Sonepur and (18) Vikramganj

Banks (DCCB), Monitoring Cell of Integrated Co-operative Development Project (ICDP) and Agriculture Insurance Company of India Limited (AIC). Out of total 10 schemes 10 running during the review period eight 10 were selected for audit scrutiny. An entry conference was held on 29 May 2013 with the Joint Secretary, Co-operative Department, Government of Bihar (GoB) wherein audit objectives, criteria, sample selection of entities and scope of audit was discussed. Further, exit conference was also held on 23 December 2013 with the Joint Secretary, Co-operative Department, GoB and the results of exit conference and the departmental replies have been suitably incorporated in the report.

#### **Audit Findings**

#### 2.4.6 Planning

Annual plans formulated without any prespective plan for achievement of the objective in the long term

Proper planning is the key factor for any department to achieve the targeted goal as per vision of the State Government. The planning of a department should be drawn on the basis of a perspective plan duly incorporated with an action plan. However, the Department did not have any perspective plan for achievement of its objectives in the long term.

Scrutiny of records of Co-operative Department at Secretariat level revealed that five year plan as well as Annual Plan (AP) for implementation of schemes was prepared during 2008-13. However, following shortcomings were noticed in the APs of the Department:

- Altogether 10 schemes were proposed in APs with brief description only. The detailed action plan for implementation of these schemes was neither incorporated in the annual plans nor prepared separately.
- In 11<sup>th</sup> Five year plan, recovery of dues (loan) was one of the major policy thrust, but no action plan was prepared for the recovery of dues except setting the targets in APs. It was observed that only ₹17.23 crore (27 per cent) against the targeted recovery amount of ₹64.36 crore could be recovered during 2008-13 resulting in shortfall of ₹47.13 crore (73 per cent). Absence of detailed action plan linked with available human resources as discussed in para number-2.4.9 contributed to this short recovery.
- Under crop insurance scheme, the Department had earmarked fund of
  ₹ 83.88 crore during 2008-10 for Backward Classes (including
  minorities). Since the Department did not have any database of

State Schemes: (1)National Agriculture Insurance Scheme, (2) Weather based Crop Insurance Scheme, (3) Modified National Agriculture Insurance Scheme, (4) Training of departmental staff, (5) Margin Money for PACS, (6) Construction and repair of Godown, (7) Loans for purchase of paddy (8) Publicity for departmental work, (9) Grant for strengthening of short term Co-operative credit structure, and (10) Integrated Co-operative Development Project (Centrally Sponsored Scheme)

<sup>(1)</sup>National Agriculture Insurance Scheme, (2) Weather based Crop Insurance Scheme, (3) Modified National Agriculture Insurance Scheme, (4) Training of departmental staff, (5) Construction and repair of Godown, (6) Loans for purchase of paddy (7) Grant for strengthening of short term Co-operative credit structure (8) Integrated Co-operative Development Project (Centrally Sponsored Scheme)

targeted beneficiaries belonging to Backward Classes (including minorities), the utilization of ₹ 54.77 crore<sup>6</sup> out of earmarked fund for the intended purpose could not be ensured. However, during 2011-13 scheme was opened to all farmers irrespective of class and community but no funds were earmarked under the scheme.

During exit conference, Joint Secretary stated (December 2013) that database for backward class was not available and the same would be prepared after collecting the data from field offices.

• The Agri clinics were to be established under Integrated Co-operative Development Project (ICDP) launched in 2001 for providing the facilities to farmers such as soil testing at reasonable costs, irrigation water quality testing, testing of the inputs, fertility management to arrange suitable inputs, providing guidance for soil reclamation and related technical areas and providing training/demonstration/education.

During test check of records of DCO, Saran (Chapra) it was found that ₹ 15.90 lakh were spent during 2008-13 on establishment of four Agri clinics in four Vyapar Mandals<sup>7</sup>. These Agri-clinics were constructed during March-June 2008. However, these remained non-functional since installation for want of technical staff. Thus, the objective of establishment of Agri clinic was not achieved.

Further, in Vaishali District, ₹ 4.70 lakh was transferred (October 2011) into special saving account of the PACS for establishing an Agri-clinic in Khesrahi PACS under Patepur Block. However, the work of establishment of Agri clinic was not started due to its non-feasibility and the fund was still lying in the PACS since October 2011.

The Department admitted (December 2013) that due to some practical difficulties these clinics were not being functioning successfully as of now and stated that Agri Clinics would be made successful with the help of Agriculture Department and its experts.

The reply of the Department indicated lack of planning as it spent funds for Agri-clinics without ensuring its operation after construction.

Thus, due to inadequate planning, most of the loan amount could not be recovered, Agri clinics remained non functional and the benefit derived out of the funds earmarked for crop insurance for Backward Classes including minorities could not be ascertained. Therefore, the planning of Department still needs improvement to deliver better results towards its objectives.

## 2.4.7 Financial Management

The Co-operative Department was receiving funds under various schemes of GoI and State Government such as ICDP, Rashtriya Krishi Vikas Yojana

Surrender ₹ 29.11 crore (2008-09 - ₹ 0.31 crore, 2009-10 - ₹ 28.80 crore)

Agri clinics were established without ensuring the availability of technical staff for their operation

<sup>7 (</sup>i) Majhi Vyapar Mandal, (ii) Ekma Vyapar Mandal, (iii) Dariyapur Vyapar Mandal, and (iv) Maraurha Vyapar Mandal

(RKVY), crop insurance schemes, construction of godowns, loan for procurement for paddy, repayment of loan to BSCLDB and repayment of loan and interest of NCDC. Details of allocation, expenditure and surrender of the funds allocated to the Department during 2008-13 are given below:

Table-2.4.1
Details showing allocation, expenditure and surrender of funds during 2008-09 to 2012-13

(₹ in crore)

Year	To	tal Allocatio	n	E	Expenditure			Surrender		
	Plan	Non- Plan	Total	Plan	Non_ Plan	Total	Plan	Non- Plan	Total	
2008-09	291.45	89.30	380.75	255.97	85,25	341.22	35,48	4.07	39.55	
2009-10	213.08	92.85	305,93	124.85	83,16	208,01	55.25	9.63	64,88	
2010-11	580.98	89.32	670.3	373.51	83.16	456.67	205.60	6.21	211.81	
2011-12	1222.97	66.94	1289.91	947.98	64.35	1012.33	273.44	2.29	275.73	
2012-13	722.88	81.58	804.46	438.65	66.65	505.3	283.16	14.06	297.22	
Total	3031.36	419.99	3451.35	2140.96	382.57	2523.53	852.93	36.26	889.19	

(Source: Detailed Appropriation Accounts of the respective years of GoB compiled by Accountant General (Accounts & Entitlement), Bihar, Patna)

It is evident from the table that ₹ 852.93 crore out of ₹ 3031.36 crore under plan head and ₹ 36.26 crore out of ₹ 419.99 crore under non-plan head were surrendered during 2008-13.

On this being pointed out, Department confirmed (December 2013) the surrender amount as ₹ 541.89 erore and ₹ 17.34 erore in plan and non-plan head respectively as against actual surrender of ₹ 852.93 erore under plan and ₹ 36.26 erore under non-plan as per surrender statement submitted to AG (A&E) during 2008-13. During exit conference, Joint Secretary agreed to reconcile the differences in amount surrendered with the figures of Accountant General (A&E).

The irregularities noticed in financial management of the Department are discussed in succeeding paragraphs.

## 2.4.7.1 Non-utilisation of fund due to belated surrender

As per Rule 112 of the Bihar Budget Manual, spending departments are required to surrender the grants/appropriations or portions thereof to the Finance Department, GoB as and when savings are anticipated, without waiting till the end of the year, unless they are required to meet excesses under some other unit or units which are definitely foreseen at that time. No savings should be held in reserve for possible future excesses.

During test check of surrender reports submitted by the Department to AG (A & E), it was found that out of total surrender of ₹ 852.93 crore and ₹ 36.26 crore under plan and non-plan head respectively during 2008-13, funds amounting to ₹ 573.11 and ₹ 23.23 crore respectively were surrendered on the last and penultimate days of the financial years. Details are as under:

The financial management of Department was deficient as it could utilise 73 per cent of its available funds and 67 per cent of savings were surrendered on the last and penultimate day of the financial years

Table-2.4.2
Surrender of funds at the last and penultimate days of financial year

(₹ in crore) Head of 2011-12 2008-09 2009-10 2010-11 2012-13 Total Accounts 55.25<sup>8</sup> Plan 205.60 260.69 35.48 16.09 573.11 2.29 4.07 3.72 3.52 23.23

(Source: Surrender report of the Department for the years 2008-13)

It is evident from the table that financial discipline was not maintained while surrender of funds and funds were neither utilized for the purposes for which they were allotted nor were these made available for utilization by other needy departments.

The Department while admitting the facts attributed (December 2013) the reasons for surrender to deduction in provision under plan head by Planning and Development Department, delay in sanction of schemes, non-passing of bill by treasury and drawal of fund under non-plan head by field offices at the fag end of the financial year.

## 2.4.7.2 Blockage of fund

As per Rule 177 of Bihar Treasury Code<sup>9</sup>, 2011, no money shall be drawn from the treasury in anticipation of demands or to prevent lapse of budget grants. If under special circumstance, money is drawn in advance under the orders of a competent authority, the unspent balance of the amount so drawn should be refunded to the treasury by short drawal in the next bill or with a challan at the earliest possible opportunity and in any case before the end of the financial year in which the amount is drawn.

The Agriculture Insurance Company of India Limited (AIC) implements the crop insurance schemes viz. National Agriculture Insurance Scheme (NAIS), Weather Based Crop Insurance Scheme, and Modified National Insurance Scheme. Under these schemes 50 *per cent* subsidy in premium is allowed in respect of marginal farmer to be shared equally by the GoI and State Government. Under NAIS, the claim payment beyond 100 *per cent* of premium was to be borne by the Government with contributions from the GoI and GoB on 50:50 basis.

During scrutiny of bank account and statements of schemes  $^{10}$  at Secretariat level, it was noticed that State share of ₹ 1303.95 crore (2008-13) was drawn from treasury for payment of premium and compensation of crop insurance (premium ₹ 505. 34 crore and compensation ₹ 798.61 crore). Against that ₹ 977.32 crore (2008-13) was released to AIC (Agriculture Insurance Company of India Limited) for payment of premium and compensation and balance ₹ 355.30 crore (premium ₹ 220 crore, compensation ₹ 111 crore and

<sup>8 ₹ 35.21</sup>crore on 30 March &₹ 20.04crore on 31 March

Rule 177 of Bihar Treasury Code, 2011 erstwhile Rule 300 of Bihar Treasury Code, 1937

National Agriculture Insurance Scheme, Weather based Crop Insurance Scheme and Modified National Agriculture Insurance Scheme

interest ₹ 24.30 crore) was kept in bank account in violation of Rule 177 of Bihar Treasury Code 2011. The details are shown in the following table:

Table-2.4.3
Statement of drawal and release of fund for premium and compensation of crop insurance

(₹ in crore)

Year	Opening Balance		Withdrawal from treasury		Fund released to AIC		Balance	
	Premium	Compen -sation	Premium	Compen -sation	Premium	Comp- ensation	Premium	Compe nsation
2008-09	4.83	-0.47	10.00	(209.05- 0.47) =208.58	11.54	208.51	3.29	0.07
2009-10	3.29	0.07	54.00	103.00	49.93	20.77	7.36	82.30
2010-11	7.36	82.30	72.65	226.56	76.94	203.60	3.07	105.26
2011-12	3.07	105.26	238.74	260.00	138.20	179.27	103.61	185.99
2012-13	103.61	185.99	129.95	0.00	13.56	75.00	220.00	110.99
Total			505.34	798.61	290.17	687.15		

(Source: Information furnished by Department)

It was further observed that ₹ 115.46 crore pertaining to crop insurance premium and compensation for damage of crop under National Agriculture Insurance Scheme (NAIS) was retained in the bank account despite closure of scheme from the year 2012-13.

During exit conference, the Joint Secretary stated (December 2013) that there was a Cabinet decision to keep the amount in bank and spend as per requirement. It was also stated that the amount of interest would be surrendered.

The reply was indicative of the fact that the provisions of Bihar Treasury Code were not adhered to by the department.

#### 2.4.7.3 Non-submission of utilisation certificate

According to the conditions mentioned in the sanction letters of the Department, Drawing and Disbursing Officers had to submit utilization certificate (UCs) to Accountant General (A&E), Bihar as well as the Department for the funds received under construction of godowns and for payment of loan to Bihar State Co-operative Land Development Bank (BSCLDB).

During test check of records of Co-operative Department, it was found that Registrar, Co-operative Societies had withdrawn ₹ 251.50 crore from treasury for construction of godowns and for payment of loan to Bihar State Co-operative Land Development Bank (BSCLDB) which was taken from NABARD in discharge of guarantee for payment of loan of BSCLDB in the event of their failure during 2008-13. However, UCs amounting to ₹ 201.90 crore were awaited as of October 2013 as detailed in Table 2.4.4:

Table-2.4.4 Status of utilization certificates

(₹ in crore)

Year	Drawal of amount	Utilisation Certificate submitted	Outstanding Utilisation certificate
2008-09	39.42	4.08	35.34
2009-10	18.72	Nil	18.72
2010-11	36.69	6.05	30.64
2011-12	13.10	8.47	4.63
2012-13	143.57	31.00	112.57
Total	251.50	49.60	201.90

(Source: Information received from Department)

On this being pointed out during exit conference (December 2013), the Joint Secretary stated that progress had been made in this regard and it would be made available to audit. It was also stated that correspondence was made for obtaining the UCs.

#### 2.4.7.4 Non- realisation of audit fee

According to article 33 of Bihar Co-operative Societies Act, 1935 the Registrar shall audit or cause to be audited by some person (hereinafter referred to as the auditor) authorised by him by general or special order in writing in this behalf the accounts of every registered society once at least in very year. The Registrar may determine the sum to be paid by any society towards the cost of auditing its accounts under this section, and such sum shall be paid by the society in such manner as the Registrar may direct. Section 52 of the Act also envisaged the recovery of fee for audit as a public demand in any area in which the Bihar and Orissa Public Demands Recovery Act, 1914 was in force.

Scrutiny of records relating to recovery of audit fee as decided by the Registrar of Co-operative Societies however, revealed that ₹ 3.71 crore as audit fee pertaining to the period 2008-13 was lying unrecovered from Co-operative Societies as of March 2013 as per details given below:

Table-2.4.5
Status of target fixed for recovery of audit fee and actual recovery thereof

(₹ in crore)

Year	Progressive Target	Recovery	Percentage of recovery with reference to target fixed
			reference to targer fixed
2008-09	No target fixed	0.14	-
2009-10	3.88	0.17	4.38
2010-11	4.03	0.16	3.97
2011-12	4.12	0.27	6.55
2012-13	4.04	0.33	8.17
Total		1.07	

(Source: Information furnished by Department)

As shown in the table, the recovery of audit fee ranged between four and eight *per cent*. It was also observed that despite failure in recovery of audit fee, the certificate case was not filed against the defaulter societies in any of the test checked districts.

On this being pointed out the Department acknowledged the audit observation and stated (December 2013) that audit fee were not remitted by the Societies in time due to their poor financial conditions. During exit conference

(December 2013), the Joint Secretary also stated that progress had been made in this regard.

# 2.4.7.5 Unauthorised retention of funds under Integrated Co-operative Development Project (ICDP)

ICDP scheme was introduced in 1985-86 with the objective to develop PACS as multipurpose self-reliant entities, to develop allied sector cooperatives and to develop viable functional linkages among cooperatives. The project funding was to be done under two heads, loan for creation of infrastructure facilities and subsidy was to be provided for project implementation, cost of project preparation, man power development and training, monitoring and incentives on 50:50 basis by National Co-operative Development Corporation (NCDC) and GoB. The project-period under ICDP was five years.

As per Resolutions<sup>11</sup> of Co-operative Department, GoB, the Project Implementation Agency (PIA) was required to prepare a project closure report and to send it to NCDC, State Monitoring Cell ICDP, Registrar, Co-operative Societies, Bihar, Patna and Principal Secretary, Co-operative Department, GoB, Patna during last two months of completion of the projects. The unspent amount was also required to be remitted into treasury at the earliest under intimation to the Department.

Scrutiny of details of funds released by the State Government to PIA and financial statement provided by ICDP revealed that ₹ 65.41 crore was accorded for construction of 816 Godowns<sup>12</sup> with 100 MT capacity and ₹ 14.72 crore was allotted for meeting training, establishment costs and incentive expenses. Out of which 787 Godowns were constructed (96 per cent) at a cost of ₹ 63.52 crore and ₹ 13 crore was spent on training, establishment costs and incentive expenses. However, in violation of departmental resolution, unspent balance of ₹ 7.01crore (₹ 3.61 crore with PIA to meet establishment cost and ₹ 3.40 crore with the Societies<sup>13</sup> for construction of godown during 2001-12) was not remitted into treasury as of September 2013 even after completion of the project in 2012.

During exit conference, the Joint Secretary replied (December 2013) that the money would be remitted into the receipt head of treasury.

#### 2.4.8 Operational management

Operational management provides assurance that tasks are being performed economically and efficiently to fulfill the department's objectives. During the year 2008-13, 10 schemes had been implemented by the Department and out of which eight schemes were scrutinized during review of the performance of the Co-operative Department. The shortcomings noticed during implementation of these schemes are discussed in succeeding paragraphs.

Resolution no. 516 dated 21.3.2005 and 2379 dated 17.9.2003

<sup>767</sup> in PACS and 49 in Vyapar Mandals

Gopalganj₹ 0.19 crore, Madhubani- ₹ 1.83 crore, Gaya- ₹ 0.46 crore, Sitamarhi-₹ 0.27 crore, Ara-₹ 0.35 crore, Chapra-₹ 0.20 crore and Siwan-₹ 0.10 crore.

#### 2.4.8.1 Agriculture Insurance

To cover comprehensive risk insurance for yield losses due to Non-Preventable Risks, National Agriculture Insurance Scheme (NAIS) was launched by GoI during 1999-2000. NAIS was being implemented by the Agriculture Insurance Company of India Limited (AIC). Under NAIS the claim payments beyond 100 per cent of premium were to be borne by the Government with contributions from the GoI and State Government on 50:50 basis. The Government may at their option also scrutinize/examine a claim falling within their risk liability. Department of Agriculture/Statistics/ district administration was to set up a District Level Monitoring Committee (DLMC) which was responsible for providing fortnightly reports of agriculture status with details of area sown, weather situation, past incidence stage of crop failure (if any) etc. to AIC. Under insurance of crops by the AIC, following facts were observed:-

#### • Excess payment of claim for unsown area

As per guidelines of NAIS, insurance coverage was compulsory for all loanee farmers availing seasonal agriculture operation loans from financial institutions. Loan given for unsown areas were not to be covered as indemnity claims and were to be accepted only after the crop was sown in the event of crop failure.

During scrutiny of records of the Department and the data/information obtained from Agriculture Insurance Company of India Limited (AIC), it was observed that crop insurance claim for 381122.11 hectares amounting to ₹355.67 crore was paid in 75 blocks of 12<sup>14</sup> districts, during 2008-10 (*Kharif and Rabi*) without obtaining the details of sown area from DLMC. It was however observed from the data of Economics and Statistics Directorate and District Statistical Officers of concerned districts that actual sown area of these blocks was only 202413.28 hectares. Thus, due to non-adherence of condition of guidelines, excess payment of claims amounting to ₹152.59 crore (*Appendix -2.4.1*) for 178708.83 hectare unsown area was made to the farmers during *Kharif* 2008, *Kharif* 2009 and *Rabi* 2008-09 seasons. During 2011-13, payment for compensation was not made by the Government and it was paid by the AIC as compensation amount was within the premium.

During exit conference (December 2013), the Joint Secretary of the Department accepted that the figures of sown area were not available and claim payment for unsown area was wrong. He also assured further investigation in this regard.

#### • Low coverage of non-loanee farmers under NAIS

As per operational modalities of the NAIS, all loanee farmers were to be covered under the scheme whereas it was optional for non-loanee farmers. However, increase in coverage of non-loanee farmers was under major policy thrust for Department in  $11^{\rm th}$  five year plan of the State. Thus, the Department

.

Due to non-adherence of

condition of guidelines, excess payment of claims

amounting to ₹ 152.59

hectare unsown area was made to the farmers

crore for 178708.83

during Kharif 2008,

2008-09 seasons

Kharif 2009 and Rabi

<sup>(</sup>i) Aurangabad, (ii) Begusarai, (iii) Bettiah, (iv) Bhojpur, (v) Buxar, (vi) Gopalganj, (vii) Jamui, (viii) Jehanabad, (ix) Khagaria, (x) Motihari (East Champaran), (xi) Muzaffarpur, and (xii) Siwan

was required to increase the coverage both in the terms of farmers and crops insured. However, the coverage of non-loanee farmers under NAIS<sup>15</sup> during 2008-12 was as follows:

Table-2.4.6
Numbers of non-loanee farmers in NAIS

Season	Kharif	Rabi	Total
2008-09	47155	32417	79572
2009-10	192438	74556	266994
2010-11	341057	4347	345404
2011-12	9913	4448	14361

(Source: Agriculture Insurance Company of India)

As evident from the table above, involvement of non-loanee farmers has drastically decreased in 2011-12. Scrutiny further revealed that adequate publicity of scheme was not given. Thus, the objective under 11<sup>th</sup> Five Year Plan to increase the coverage of non-loanee farmers could not be achieved.

In reply the Department stated (December 2013) that in 2009-10, coverage of non-loanee farmers was test checked in four districts and irregularities were found which led to decrease in coverage of non-loanee farmers in later years.

#### Agriculture Credit

#### 2.4.8.2 Non-release of committed liabilities (Central Share) by Gol

For revival and restructuring of rural Co-operative Credit Structure (CCS) a Memorandum of Understanding (MoU) was signed (March 2007) among Government of India, State Government and NABARD. As per the MoU, the release of financial assistance on behalf of Central Government would be subject to fulfillment of key benchmark activities as detailed below:

Benchmark Activities	Consequent Release of Financial Assistance from the GoI share
The State accepts the Package, issues consent letter and signs the Memorandum of Understanding (MoU) with the Central Government and NABARD.	Assistance for conduct of special audits and steps initiated for computerisation of the Cooperative Credit Structure (CCS) and Human Resource Development (HRD) initiatives.
Primary Agriculture Credit Societies (PACS), Central Cooperative Banks (CCBs) and State Cooperative Bank (StCB) sign agreements with respective District Level Implementation Committees and State Level Implementation Committees, the State promulgates the ordinance for amendment to the Bihar Cooperative Societies Act, 1935 as envisaged in paragraph 9 of this MoU, special audits are completed and the State releases its committed liabilities.	75 per cent of financial assistance for funding accumulated losses.

Due to non-adherence of conditions of MoU, committed funds of GoI amounting to ₹ 369.42 crore, could not be released and it affected the credit worthiness of the CCS

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NAIS was not implemented after 2012 (Kharif) and 2012-13 (Rabi)

Legislation amending the Bihar Co-operative Societies
Act, 1935 or incorporating a special chapter enacted by
the State, elections to the Board conducted wherever due,
professionals are either elected or co-opted to the Board
as per the fit and proper criteria as may be stipulated by
RBI and appointment of professional Chief Executive
Officers (CEOs) satisfying the qualifications as may be
prescribed by RBI.

Balance 25 *per cent* of financial assistance for funding accumulated losses.

(Source: Information furnished by Department)

Scrutiny of records revealed that as per financial revival package, ₹ 843.53 crore were provisioned for strengthening and revival of PACSs, DCCBs and StCB in the State. However, the details of release of funds during 2008-11 under that package were as under:

Table-2.4.7 Fund release as per revival package

(₹ in crore)

Name of Co-operative Credit Structure	Total package sanctioned				Funds released during 2008-11			
	GoI	Gol GoB CCS Total				GoB	CCS	Total
PACS	322.81	27.45	91.87	442.13	265.06	29.73	-	294.79
DCCB	272.82	18.24	69.73	360.79	-	15.47	-	15.47
StCB	38.85	0.68	1.08	40.61	-	-	-	_
Total	634.48	46.37	162.68	843.53	265.06	45.20	-	310.26

(Source: Information received from Department)

It is evident from the table that GoI had released ₹ 265.06 crore only against the sanction of ₹ 634.48 crore while CCS had not generated its share of funds. However, the State Government had released ₹ 45.20 crore out of State share of ₹ 46.37 crore.

On this being pointed out in audit, the Department stated (December 2013) that all benchmark activities were completed by 30 June 2011 but GoI released only ₹ 265.06 crore. It also stated that elections in Co-operative banks were delayed due to unavoidable reasons and now it was completed and process of appointment of CEOs was started and would be completed by March 2014.

The reply was not acceptable as the GoB did not release its own committed share (StCB-₹ 0.68 crore and DCCBs-₹ 2.77 crore) besides, the appointment of CEOs in DCCBs was also not made according to the conditions of MoU which resulted in non-release of committed funds of GoI amounting to ₹ 369.42 crore. This affected the credit worthiness of the CCS as the GoI share was released to only 7452 PACS out of 8463 PACS.

It was further observed that the CCS could not maintain prescribed minimum CRAR<sup>16</sup> (Capital to Risk Weighted Asset Ratio) as required vide para 4.6 of revival package prescribed by Reserve Bank of India (RBI) and the Government had provided (September 2012) grant of ₹ 64.06 crore to four DCCBs namely Katihar, Purnia, Muzaffarpur and Munger-Jamui for maintaining its minimum CRAR.

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CRAR- Capital to Risk Weighted Asset Ratio: It is arrived at by dividing the capital of the bank with aggregated risk weighted assets for credit risk, marked risk and operational risk. The higher the CRAR of a bank the better capitalized it is.

The department in its reply (September 2013) stated that the banks had to maintain prescribed four *per cent* CRAR otherwise the banking license of these banks were to be cancelled by the RBI. Hence to avoid the cancellation of banking operations the fund were released to the four DCCBs.

Thus, funds provided as grant to these DCCBs to avoid closing of operations by RBI resulted in additional financial burden on State exchequer.

## 2.4.8.3 Non-achievement of target of Kissan Credit Card (KCC)

Kissan Credit Card Scheme was launched in the year 1998-99 to provide need based and timely credit support to the farmers for their cultivation needs as well as non-farm activities in a cost effective manner. The State Level Banker's Committee in consultation with the Government and controlling heads of major Banks fixed targets for issuance of KCC.

The status of target and achievement of issuance of KCC for Co-operative Banks during 2008-13 as provided by State Level Bankers' Committee was as follows:

Table-2.4.8
Target and achievement of KCC

Year	Target	Achievement	Percentage of
			achievement
2008-09	160000	81725	51
2009-10	160000	69208	43
2010-11	160000	40021	25
2011-12	221711	34946	16
2012-13	221712	16492	7
Total	923423	242392	

(Source: Information received from State Level Bankers' Committee, Bihar)

It would be seen from the table that target for issuance of KCC was never achieved. The issuance of KCC was continuously decreasing during the last five years and ranged between 51 *per cent* and seven *per cent* of the target during 2008-13. Thus the objective to provide need based and timely credit support to the farmers for their cultivation needs was not achieved.

In reply it was stated (December 2013) that due to lack of infrastructure and paucity of fund in banks, KCC could not be issued. Further, during exit conference (December 2013), the Joint Secretary stated that action would be taken for its improvement.

## • Unauthorised disbursement of KCC loan

As per Government of Bihar Notification (March 1999), the KCC loan facility may be provided through Co-operative Banks to the non-defaulting farmer members of PACS within the cash credit limit of concerned farmers. For availing this facility, the farmers were required to apply in the proper format to the chairman of PACS, who was to recommend it to the concerned bank. The banks were required to verify the application before issuing KCC loan.

A format for this purpose was to be printed and supplied by the Bihar State Cooperative Federation, Patna.

The guiding principles for approval and payment of KCC loans were not adhered to by DCCB Purnia and KCC loans were distributed to even 13 deceased farmers

The credit limit of the farmers was to be decided on the basis of various factors such as holding of fertile land <sup>18</sup>, requirement of cash, fertilizer, seeds, pesticides etc.

During 2012-13, it was seen in audit (November 2013) that KCC loan worth ₹ 1.92 crore was disbursed to 879 farmers by the District Central Co-operative Bank (DCCB), Gulabbagh Branch, Purnia. Out of 879 KCC issued to farmers by the bank, records of payment of KCC loan to 110 farmers were test checked and following facts were observed:-

- The application forms for KCC were to be sold by the bank and their sale records were to be maintained in KCC Application Register. It was observed from the KCC Application Register of the DCCB, Gulabbagh Branch, Purnia that not a single application form of KCC was sold by the bank since March 2009. Thus, the sanctioned KCCs from the bank were doubtful.
- As per directive <sup>19</sup> of the Department, the application forms of KCC were to be submitted in banks with recommendation of Chairman PACS. During course of audit it was observed that no records of application forms of KCC submitted were available in the bank.
- Further, 74 farmer members of Sindhiya Diwanganj PACS had been issued KCC loans worth ₹ 31.80 lakh. On this being pointed out in audit the Bank Manager of concerned branch replied that Sindhiya Diwanganj PACS was divided into Dimiya Chhatarjan PACS and Vyarpur PACS. However, during audit it was found that no such PACS (i.e. Sindhiya Diwanganj) was in existence since 2008-09.
- The applications of KCC were to be examined by the bank and forwarded to Board of Directors of bank headquarter. The bank headquarters had to sanction and return back the sanctioned applications to concerned branch of the bank.
  - Scrutiny revealed that KCC loans were issued to 13 deceased farmers and later loan amount of  $\stackrel{?}{\overline{\checkmark}}$  5.40 lakh disbursed was also withdrawn which indicated that the KCCs were issued and loan disbursed without proper scrutiny.
- Rupees 6.45 lakh was paid to 14 farmers whose names did not tally with the names scripted in cheques and ledger of the bank.
- The individual loan account was to be maintained by the bank after issuance of KCC with clear indication of the limit of the loan amount. In course of scrutiny it was also found that this was overlooked and five farmers got double payment.<sup>20</sup>

At the rate of ₹0.45 lakh to Mansoor Alam, Md. Arif, Md. Rafik, Sushil Kr. Biswash, Guru Dev Mahaldar = ₹2.25 lakh

Holding of land was to be decided on the basis of certificate of Circle Officer, receipt of holding tax etc.

Co-operative Department's letter no-1707 dated 16.03.1999.

• The KCC loans were withdrawn through 27 cheque books (containing 20 foils each) which were not issued to any account holder by the bank

During course of scrutiny it was found that ₹ 49 lakh was withdrawn through the cheques not issued by the bank. Thus, case of withdrawal through these cheques by the bank was indicative of gross irregularity in the disbursement of KCC loans. The Bank Manager had confirmed that cheques by which amount were withdrawn were not entered in ledger.

During exit conference, the Joint Secretary stated (December 2013) that FIR had been lodged in this matter and Managing Director of the DCCB, Purnia was suspended (December 2013).

# 2.4.8.4 Non recovery of loan and interest from Bihar State Co-operative Land Development Bank (BSCLDB)

The Bihar State Co-operative Land Development Bank (BSCLDB) was registered under the Co-operative Societies Act to act as a financing institution for long term investment for agriculture development project. The prime objective of the bank was to provide long term credit facilities to the farmers. NABARD had granted loans and advances to BSCLDB by way of refinance or by way of subscription to the Special Development Debentures floated by BSCLDB in terms of General Refinance Agreement (March 1997) entered into between BSCLDB and NABARD.

Department could not recover the paid amount of loan from BSCLDB despite an agreement for repayment of loan amount with interest During course of audit it was noticed that the State Government had issued guarantee for repayment of principal and payment of interest in case of default by BSCLDB and a tripartite agreement was executed (December 2001) among Government, NABARD and BSCLDB for repayment of loan taken by BSCLDB from NABARD. According to the agreement the BSCLDB had to repay the dues with interest<sup>21</sup> to NABARD according to a repayment schedule. However, BSCLDB did not adhere to the respective repayment schedules in making repayments to NABARD and Department had repaid an amount of ₹ 179.54 crore to NABARD during 2000-11 on behalf of BSCLDB. While sanctioning the amount the Department had put a condition on BSCLDB of charging 13 per cent interest on the amount paid on behalf of BSCLDB and penalty of 0.5 per cent for any default in timely repayment. However, the BSCLDB had not paid the loan amount to the Department. Thus, the total amount of ₹ 277.88 crore (Principal: ₹ 115.97 crore, Interest: ₹ 155.94 crore, Penalty: ₹ 5.97 crore) upto June 2013 was not recovered till December 2013. The Department had not taken any action against BSCLDB for defaulting in repayment.

During exit conference, the Joint Secretary stated (December 2013) that adequate steps were being taken for recovery.

Thus, it was evident that the funds worth ₹ 277.88 crore remained unrecovered from BSCLDB as of December 2013.

Rates were to be decided by NABARD at the time of such drawal subject to maximum of 10 per cent

#### 2.4.8.5 Non-recovery of Government loan and interest

As per Article 13(A) of Bihar Co-operative Societies Act, 1935 the Department provides loan, share-capital and subsidy to Co-operative Societies to encourage and promote the co-operative movement in the State.

During scrutiny of records at Secretariat level it was observed that every year target for recovery of loan and interest thereon was fixed by the Registrar, Cooperative Societies. In case of non-recovery of Government dues, action as per Section 53 of Bihar Co-operative Societies Act, 1935 was to be taken against the defaulting societies. The year wise target and achievement of recovery were as under:

Table-2.4.9
Target and achievement of loan

Year	No. of districts	Target for recovery of loan (₹ in crore)			Achievement in recovery (₹ in crore)			Percentage of recovery		
		Principal	Interest	Total	Principal	Interest	Total	Principal	Interest	
2008-09	30	18.22	22.06	40.28	1.95	0.13	2.08	10.7	0.6	
2009-10	30	21.30	24.79	46.09	0.24	0.17	0.41	1.1	0.7	
2010-11	34	21.62	27.58	49.20	0.68	0.10	0.78	3.1	0.4	
2011-12	34	25.27	31.73	57.00	10.52	0.04	10.56	41.6	0.1	
2012-13	33	27.32	37.04	64.36	3.38	0.02	3.40	12.4	0.1	
				Total	16.77	0.46	17.23			

(Source: Information received from Department)

The percentage of recovery of loans given to Co-operative Societies were ranged between 1.1 and 42 per cent and as regards interest element was concerned it ranged between 0.1 and 0.7 per cent

In reply the Department stated (December 2013) that due to shortage of Cooperative Extension Officers recovery could not be made.

The fact however remained that not a single certificate case was filed against the defaulters. Thus, though the policy thrust of 11<sup>th</sup> Five Year Plan (2007-12) was to recover outstanding dues, there was no detailed action plan to achieve it.

#### Procurement of food grains

## 2.4.8.6 Procurement of wheat and paddy

In order to provide Minimum Support Price (MSP) to farmers the Cooperative Societies have been engaged for procurement of paddy and wheat. The responsibility of procurement in the State has been entrusted to PACS to provide MSP to farmers. The Bihar State Food Corporation was made nodal agency for procurement. The district-wise target was fixed for procurement by the Department. The achievement of the target of procurement of wheat and paddy is as detailed under:

<sup>&</sup>lt;sup>2</sup> Target ₹ 64.36 crore – Recovery ₹ 17.23 crore = ₹ 47.13 crore

Table-2.4.10 Status of procurement of wheat and paddy

(Quantity in MT)

Year	Target for procurement of paddy	Achievement	Percentage of achievement	Target of the procurement for wheat	Achievement	Percentage of achievement
2008-09	490000.00	488390.57	100	250000	246251.03	98
2009-10	188390.00	503455.56	267	350000	91525.57	26
2010-11	500000.00	788230.80	158	450000	89685.22	20
2011-12	1500000.00	1707017.74	114	400000	209979.10	52
2012-13	2200000	1594018.75	72	1200000	415373.90	35

(Source: Information received from Department)

As is evident from the table, the percentage of procurement of paddy ranged between 72 and 267 *per cent* during 2008-13. It was also noticed that the achievement in target percentage dipped down to 72 *per cent* as compared to 114 *per cent* in 2011-12 with no reasons on record. However, the achievement percentage in procurement of wheat had shown an oscillating trend and it drastically declined from 98 *per cent* in 2008-09 to 35 *per cent* in 2012-13.

On this being pointed out (July-September 2013), the DCOs of selected districts stated that the farmers did not sell wheat to PACS due to higher market rates as compared to Minimum Support Price (MSP) fixed by the Government while Department attributed (December 2013) non-availability of funds to the non-achievement of targets.

The reply of the Department was not acceptable as the societies had to procure paddy and wheat through their own resources and credit memos.

## 2.4.9 Manpower management

Efficient functioning of a department depends upon the availability of requisite manpower and proper management of available manpower. It was however observed that major shortage in the sanctioned strength and men-in-position of officers and staff as of December 2013 at headquarters and field offices of the Department were as under:

Table-2.4.11 Status of sanctioned Strength and Men-in-Position as of December 2013

## (a) Shortage at Headquarter

Name of post	Sanctioned strength	Men-in- position	Shortage of manpower	Percentage of shortfall	
Deputy Registrar (Cooperative Societies)	31	17	14	45	
Deputy Registrar (Audit)	8	0	8	100	
Assistant	75	26	49	65	

## (b) Shortage at field offices

Joint Registrar (Audit)	8	0	8	100
Joint Registrar (Co-	16	2	14	87
operative Societies)				
District Co-operative	127	65	62	49
Officer (CS) and Assistant				
Registrar (CS)				

There was acute shortage of Cooperative Extension Officers in the Department who were the main field functionaries so far as implementation of various schemes was concerned

Co-operative Extension Officer	1431	260	1171	82
Sr. Audit Officer	210	121	89	42
Sub divisional Audit	81	40	41	51
Officer				
Auditor	419	0	419	100

(Source: Information received from Department)

As is evident from the table, the shortfall of manpower ranged between 42 and cent *per cent* in various categories<sup>23</sup>. There was acute shortage of Co-operative Extension Officers who were the main field functionaries so far as implementation of various schemes were concerned.

On this being pointed out, Department replied (December 2013) that efforts were being made to fill up different vacant posts.

#### 2.4.10 Monitoring

Monitoring is an important component of an organization's management process, established to provide reasonable assurances that the functions of an organization are being carried out according to prescribed norms.

## 2.4.10.1 Inadequate monitoring

As per Rule 306-A of Bihar Treasury Code 1935, every controlling officer was required to inspect annually, the offices of each disbursing officer under him and submit a report.

The scrutiny of records of Department however revealed that the records regarding monitoring and inspection conducted by the controlling officers were not on records. Further, the instances of delayed surrender of funds by the Department and selected districts, blockage of funds, excess payment of claim of crop insurance due to non-exercise of checks in respect of claim proposals and gross irregularities in disbursement of KCC were indicative of inadequate monitoring of the Department. Moreover, seven test checked offices of Assistant Registrars also reported non-inspection of their offices by their drawing officers i.e. District Co-operative Officers.

On being asked, the department provided the existing system of monitoring only with copies of a few inspection reports. However, in the absence of monitoring details, the adequacy of monitoring could not be ascertained in audit.

#### 2.4.11 Deficient internal control

Internal control is an important component of an organization's management process, established to provide a reasonable assurance that the operations are being carried out effectively and efficiently so as to achieve organizational objectives.

Department had a established internal control mechanism as Bihar Cooperative Societies Act, 1935 and Bihar Self Supporting Co-operative

<sup>23</sup> Shortage in Steno, Clerk, Driver and Peon category ranged between 21 and 63 per cent

The audit of the cooperative societies ranged between five and seven per cent only due to acute shortage of audit staffs Societies Act, 1996 stipulated the audit of Co-operative Societies every year to check the annual accounts and watch whether the societies were functioning as per rules, regulations set by the Department under different Acts. As per annual reports of 2008-09 to 2012-13 of the Co-operative Department the audit of different type of co-operative societies were conducted as under:

Table-2.4.12
Status of audit in co-operative societies

Year	Total no. of	PACS Audited	Total no. of Vyapar	Vyapar Mandals	Other Co- operative	Others audited	Total Co- operative	Audited	Percent- age of
	PACS		Mandals	audited	Societies		Societies		audit
2008-09	8463	2030	376	67	26328	390	35167	2487	7
2009-10	8463	2327	391	31	27159	62	36013	2420	7
2010-11	8463	2046	391	13	27548	0	36402	2059	6
2011-12	8463	1939	521	11	27335	15	36319	1965	5
2012-13	8463	2248	521	21	27335	14	36319	2283	6

(Source: information received from Department)

It would be seen from above table that audit of the Co-operative Societies could not be conducted due to acute shortage of audit staffs as mentioned in table-2.4.11.

In reply the department stated that instructions were issued to the Co-operative Societies to complete the audit either by Auditors of Co-operative Department or by the Chartered Accountants as per revised Bihar Co-operative Societies Act, 1935 and Bihar Self Supporting Co-operative Societies Act, 1996.

Reply was indicative of the fact that the internal control of the Department was deficient.

#### 2.4.12 Conclusion

Though Co-operative Department had promised a lot for the betterment of rural infrastructure in the State, deficient planning and weak financial management had marred the outcomes. Perspective plan and detailed action plan for implementation of its scheme were not prepared by the Department. It could not utilise the available fund optimally and funds were surrendered on last and penultimate day of the financial year. The implementation of schemes was marred with deficiencies like admission of excess claims for unsown areas and low coverage of crops for non-loanee farmers under insurance scheme (NAIS). Non-adherence of conditions of MoU deprived the State from GoI share of revival package. The achievement percentage in procurement of wheat decreased from 98 per cent in 2008-09 to 35 per cent in 2012-13 whereas in respect of paddy the achievement was ranged between 100 and 267 per cent during 2008-12 which was a commendable achievement. Existence of large number of vacancies indicated inadequate manpower management in the Department. The monitoring was inadequate. The internal control of Department was deficient as the Department failed to conduct the audit of Co-operative Societies as the audit merely ranged between five and seven per cent during 2008-13.

## 2.4.13 Recommendations

The Government should ensure that:

- the provision and release of funds should be based on actual requirement to avoid non-utilisation and ultimate surrender of the funds;
- the Manpower management should be strengthened; and
- efforts should be made to conduct the audit of Co-operative Societies in accordance with the prescribed rules and norms.

#### MINOR WATER RESOURCES DEPARTMENT

2.5 Long Paragraph on Execution of 3000 tube wells under RIDF Phase-XI

#### 2.5.1 Introduction

The Rural Infrastructure Development Fund (RIDF) was set up by the Government of India in 1995-96 for financing ongoing rural infrastructure projects in irrigation sector of the States through National Bank for Agriculture and Rural Development (NABARD). The projects so supported were public irrigation projects, which were incomplete due to inadequate budgetary resources. Such projects were also having long gestation periods and as there were no cash flows, repayment were to be met out of the State budgetary supports.

The main objective of the Minor Water Resources Department (MWRD) Government of Bihar (GoB) is to create irrigation potential in a short span of time with lesser cost by using the available water sources and to properly utilize the created irrigation potential. The surface and ground water irrigation schemes having command area up to 2000 hectares comes under the MWRD. There are 28 Tube Well Divisions functioning under MWRD for implementation of various tube well schemes.

The MWRD accorded Administrative Approval (March 2006) for construction of 3000 numbers of State Tube wells (STWs) under RIDF phase - XI¹ at an estimated cost of ₹ 166.22 crore². NABARD sanctioned loan amount equivalent to 95 per cent of the total estimated cost and the balance amount was to be provided as State share (five per cent). The objective of the scheme was to create additional irrigation potential of 120000 hectares (40 hectares per tube well) to enhance the crops production. Seventy five per cent of these tube wells were to be energised through Bihar State Electricity Board (BSEB) and remaining 25 per cent by Diesel Generator sets according to requirement. After completion of the project the tube wells were to be handed over to the Water Users Associations (WUAs) for its operation and maintenance after signing the Memorandum of Understanding (MoU)/a tripartite agreement among the Department, Panchayats and WUAs. Further, 90 per cent of water rate realised by the WUAs was to be utilised for operation and maintenance of these tube wells and remaining 10 per cent was to be deposited into treasury.

Implementation of the scheme was test checked by audit between May and August 2013 covering RIDF Phase XI of the MWRD. Audit of 10<sup>3</sup> out of 28 Tube Well Divisions of MWRD Bihar was conducted to assess whether the execution of tube well was done efficiently, economically and effectively as per provision contained in relevant financial rules, regulation, circulars and

Funds were provided under RIDF (phase-XI) to Water Resources, Minor Water Resources, Road Construction and Health Department, GoB.

NABARD accorded sanction for ₹166.20 crore in which ₹157.89 was to be provided by NABARD as Loan and ₹8.31 was to be contributed by the State Government.

Ara, Begusarai, Bihar Sharif, Bihta, Gaya, Madhuhani, Motihari, Purnea, Samastipur and Siwan

departmental orders applicable to/ issued by GoB and also in General and Special terms and conditions of NABARD.

### 2.5.2 Funding of the RIDF Phase-XI for execution of tube well

Fund for execution under RIDF Phase-XI was released by Finance Department through Budget provision on the basis of proposal from MWRD. After getting the fund, the Department incurred expenditure on the execution of the scheme and sent the Statement of Expenditure for reimbursement to NABARD. NABARD in turn reimbursed 95 per cent of SOE amount as loan. Thus, expenditure was reimbursed in form of loan on a monthly basis on submission of SOE. The loan amount was to be repaid in equal annual installments within seven years from the date of drawal of the loan including a grace period of two years at the interest rate of 6.5 per cent<sup>4</sup> per annum. A detail of the funding pattern for the scheme is given in *Appendix-2.5.1*.

Audit scrutiny revealed that MWRD (GoB) had spent ₹ 161.67 crore as of March 2013 for construction of 2917 tube wells and submitted (March 2012) reimbursement claim of ₹ 156.82 crore to NABARD as the Scheme was closed in March 2012. In turn, NABARD had to reimburse 95 *per cent* of the reimbursement claim amounting to ₹ 148.98 crore. But NABARD reimbursed ₹ 143.43 crore and curtailed ₹ 5.55 crore as inadmissible claims during 2006-12. The details of expenditure and reimbursement for 2006-13 are given in Table -2.5.1 below.

Table-2.5.1

Expenditure of scheme and reimbursement by NABARD

(₹ in crore)

Year	Expenditure	Amount reimbursed by NABARD
2006-07	33.34	39.29*
2007-08	62.17	29.40
2008-09	28.49	36.42
2009-10	23.32	24.56
2010-11	05.67	7.95
2011-12	07.30	1.88
2012-13	01.38	3.93
Total	161.67	143.43

(Source: Minor Water Resources Department and NABARD)

As NABARD had reimbursed ₹ 143.43 crore, Department had to bear the extra burden of ₹ 5.55 crore out of State Plan funds. However, the Department did not have details of inadmissible claims.

#### 2.5.3 Audit findings

The Department had accorded (March 2006) administrative approval of ₹ 166.22 crore for construction of 3000 tube wells under RIDF phase XI.

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<sup>\*</sup> The amount also included mobilisation advance of ₹14.21 crore given in 2005-06.

The rate of interest was revised to 7.5 per cent during 2012-13.

According to terms and conditions of NABARD, the projects sanctioned under RIDF should be completed within shortest possible time and not later than the stipulated period (March 2008) which was later extended up to March 2012 with the approval of NABARD.

Scrutiny of records of MWRD revealed that against the total numbers of 3000 tube wells the Department had taken up the construction of 2917 tube wells. The Department did not take up 83 tube wells despite sanction of the funds for them. The Department did not assign any reason for not taking up the execution of 83 tube wells. Irregularities noticed pertaining to execution of the scheme is discussed in succeeding paragraph.

## 2.5.3.1 Execution of tube wells without conducting resistivity test

The Department had circulated (June 2006) a directive to utilise the services of Hydrologist of Directorate of Ground Water, Department of Minor Irrigation to assess the potentiality of the ground water through Resistivity Test to avoid any failure.

Scrutiny of records of the Department disclosed that services of Hydrologist was not taken prior to drilling and development works and all the three agreements were entered into against these sites. Out of a total number of 2917 tube well sites the resistivity test was got done at only 76 sites. It was however noticed in three divisions<sup>5</sup> that, a total number of 58 sites were found technically unfit due to hard rock and hilly area during course of execution and the execution was stopped.

Thus, had the services of Hydrologist been utilised, the expenditure of ₹ 0.52 crore incurred on these sites could have been avoided.

#### 2.5.3.2 Construction of tube wells

The Department has taken up only 2917 tube wells out of 3000 tube wells. It was found that only 880 tube wells (30 *per cent*) were in running condition (complete and energised). It was also found that 70 tube wells were abandoned and removed from the progress report of concerned divisions (May 2013).

Scrutiny of the monthly progress report and the actual reimbursement claim (May 2013) sent by all 28 divisions revealed that 968 tube wells were incomplete due to non-lowering of motor pump, incomplete civil works, and incomplete distribution system etc. Further, it was found that 999 completed tube wells were non functional as they were yet to be energised. Thus a total number 1967 tube wells  $^7$  remained incomplete despite expenditure of  $^7$  106.59 crore Further, it was observed that 70 tube wells were abandoned and excluded from the progress reports by the divisions on which a total amount of  $^7$  1.25 crore was spent.

Thus, an amount of ₹ 107.84 crore spent on incomplete and abandoned tube wells remained unfruitful.

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<sup>(</sup>i) Jehanabad, (ii) Munger & (iii) Nawadah.

Due to non-completion civil works, non-installation of surge tank and non-lowering of motor pump.

<sup>999</sup> due to non-energisation + 968 due to non-lowering of motor pumps, non-installation of Surge Tank and non completion of civil works.

Further, it was found that in the test checked divisions, construction of 1113 tube wells were taken up against sanctioned 1144 tube wells and the divisions had paid energisation charges of ₹ 13.12 crore to BSEB for 962 tube wells. The details of test checked divisions are given in table 2.5.2 below:

Table-2.5.2
Status of tube wells in test-checked divisions

Name of	Total	No. of	No. of	Payment made to		
Divisions	nos.	working	incomplete	BSEB for number	to BSEB	
	taken up	tube wells	tube wells <sup>8</sup>	of tube wells	(₹ in lakh)	
Ara	106	44	62	106	106.00	
Begusarai	95*	45	50	93	93.00	
Bihar	116	72	44	66	111.91	
Sharif	110	12	44	00	111.91	
Bihta	79	27	52	79	120.61	
Gaya	68	15	53	46	46.00	
Madhubani	100	22	78	95	96.72	
Motihari	123	12	111	123	177.88	
Purnea	200	77	123	128	249.01	
Samastipur	128	62	66	128	128.00	
Siwan	98	0	98	98	183.31	
Total	1113	376	737	962	1312.44	

(Source: Data furnished by division)

As is evident from the table above,  $66^9$  per cent of tube wells were incomplete/non-functional in the test checked divisions. BSEB had energised only 508 tube wells out of which 376 tube wells were in running condition. The balance 132 tube wells were non functional due to electrical and mechanical faults after energisation. The faults were not rectified till May 2013.

On this being pointed out, the Project Co-ordinator confirmed (October 2013) that the tube wells were incomplete due to incomplete pump house and distribution system, electrical fault and non-energisation of tube wells. However, the Project Co-ordinator assured that, after the completion of energisation of rest of tube wells by the Bihar State Power Holding Company Limited, all tube wells would be made functional.

The reply was not satisfactory as the RIDF-XI was closed in March 2012 and resultantly the Department would have to bear the cost escalation from the State fund. However, the Department could not utilize the loan sanctioned by NABARD timely and effectively.

## 2.5.3.3 Deficient execution of agreement

According to the conditions of tendering of NABARD, the Government had to incorporate a clause in the tender that the contractors/firms would be

<sup>\*</sup>Note- One tube well was reported as washed out by Begusarai Division.

Due to non-energisation, non lowering of motor pump, non-installation of surge tank and non-completion of civil works.

<sup>737(66</sup> per cent) incomplete tube wells out of total 1113 STWs taken up.

responsible for the defect liability period<sup>10</sup> preferably for three years and in no case less than two years.

Scrutiny of test checked divisions revealed that no such clause was incorporated in the contract conditions of works and in five test-checked divisions  $^{11}$ , 28 tube wells failed due to filling up with stones and bricks after incurring an expenditure of  $\overline{<}$  1.66 crore . Thus, in absence of defect liability clause, divisions could not get the tube wells rectified from the contractors and incurred expenditure amounting to  $\overline{<}$  1.66 crore remained infructous.

The concerned Executive Engineers (EEs) assured (June 2013) that these tube wells would be rectified.

The reply was not acceptable as the concerned agencies were not liable to do rectification work in absence of the defect liability clause in the relevant agreements. As such even rectification work would put additional burden on the department.

## 2.5.3.4 Non-execution of agreement with BSEB

As per Rule 208 (VI) of Bihar Financial Rules (BFR) an execution of contract Agreement should be done before commencement of the work. Scrutiny revealed that in contravention of above mentioned rule the department did not enter into any contract with BSEB for energisation of tube wells before commencement of the work. In addition, the consent of BSEB regarding the cost of energisation of tube wells was also not taken by the Department. However, BSEB accepted the fund given by MWRD as it was a departmental work and utilised the same for energisation of tube wells. It was however observed that the Department, in its model estimate of 3000 tube wells, exparte provisioned ₹ 99397 per tube well as cost of energisation in December 2004 and accordingly the divisions paid the energisation cost amounting to ₹ 30.35 crore to BSEB (April 2008 to June 2102). Later, BSEB demanded ₹ 108.62 crore for energisation of 2741 tube wells at the rate of ₹ 3.96 lakh per tube well (March 2013). Accordingly the Department paid the balance amount of ₹ 78.60 crore (September 2013) on the basis of revised administrative approval of ₹ 235.65 crore (June 2013).

Thus, absence of agreement between Department and BSEB resulted in delay and escalation of energisation cost of ₹ 2.96 lakh for each tube well.

# 2.5.3.5 Non-accountal of amount paid for energisation to BSEB

During course of scrutiny, we observed that an amount of ₹ 30.35 crore was paid to BSEB for energisation of 2917 tube wells at the rate of ₹ 99397 per tube well. However, the Chairman and Managing Director of Bihar State Power Holding Corporation Limited (BSPHCL) (March 2013) and the Secretary, BSEB (July 2012) acknowledged receipt of only ₹ 27.68 crore. Further, the payment of ₹ 30.35 crore was even confirmed by the money receipts available with the Divisions. This clearly showed that while the

A defect liability period is a set period of time after a construction project has been

completed during which a contractor has the right to return to site to remedy defects.

(i) Ara (₹16.38 lakh), (ii) Begusarai (₹10.13 lakh), (iii) Bihta (₹28.70 lakh), (iv) Purnea (₹69.83lakh) and (v) Samastipur (₹41.24 lakh)

department failed to cross check the amount paid by the divisions on their own, it also failed to put a system in place. Thus, there was non-accountal of ₹ 2.67 crore which was not brought to the notice of BSEB too.

## 2.5.3.6 Amount parked with BSEB

In test checked divisions, the concerned EEs had transferred ₹ 13.12 crore to BSEB for energisation of 962 tube wells (May 2008 to June 2012) whereas, BSEB had energised only 508 tube wells (May 2013). We observed in scrutiny that on one side Government had been paying interest against the loan drawn from NABARD, on the another side the funds amounting to ₹ 8.04 crore meant for energisation of remaining 454 tube wells remained parked with BSEB from the period ranging between 11 and 61 months.

On this being pointed out the concerned EEs replied that reminders had already been issued to BSEB for energisation of tube wells and again reminder would be issued (June 2013).

### 2.5.4 Non-realisation of revenue

As per Departments' circular (August 2002) and special terms and conditions of NABARD, the tube wells were to be handed over to the Water User Associations (WUAs) comprising of the concerned Executive Engineer (First Party), *Mukhiya* of *Gram Panchayat/Prakhand Pramukh* of *Panchayat Samiti* (Second Party) and the *Krishak Sangathan* of the related command area (Third Party) after signing of Memorandum of Understanding (MoU).

The WUAs had to collect revenue for supply of water to farmers for irrigation purposes at the minimum rate (*Appendix–2.5.2*) fixed by the Government. Further, the WUAs had to maintain the revenue records and spend 90 *per cent* of the revenue collected on the maintenance of the schemes while, remaining 10 *per cent* was to be remitted into the treasury.

Scrutiny revealed that an amount of ₹ 161.67 crore was spent on execution of 2917 tube wells under RIDF Phase-XI. Out of these 2917 tube wells, 880 tube wells were in running condition (May 2013) from which a total irrigation potential of 35200 hectares 12 was to be created, against which only 683.05 hectare (two *per cent*) irrigation potential could be created.

We observed that only two divisions <sup>13</sup> had handed over 75 tube wells (nine *per cent* of 880 running tube wells) to the WUAs; the rest eight test checked divisions did not handover the tube wells to WUAs (May 2013). Further, it was noticed that the WUAs of these 75 tube wells neither had details of created additional irrigation potential nor collected any revenue.

On this being pointed out the concerned EEs expressed (June 2013) ignorance about the revenue collection and stated that due to non energisation, the tube wells could not be handed over to WUAs.

Thus, the intended objective of the scheme to create additional irrigation potential at the rate of 40 hectares per tube well could not be achieved

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At the rate of 40 hectare per tube well

<sup>(</sup>i) Begusarai -13 and (ii) Samastipur – 62.

(May 2013) either from 880 running tube wells or from 75 tube wells handed over to the WUAs.

### 2.5.5 Monitoring

The monitoring of the scheme was to be done by the office of the Project Coordinator. However no monitoring was done in respect of total payments made by all divisions to BSEB for energisation of tube wells and records of compilation of the amount paid were also not maintained. Further there was no information in connection with total number of completed tube wells handed over to the WUAs. No team was ever constituted to verify the abandoned tube wells also. On the other hand there was no information, details or justification with the Department regarding the curtailment in the reimbursement claims by NABARD. Thus, there was a lack of monitoring by the office of the Project Co-ordinator and the Department.

### 2.5.6 Conclusion

The implementation of RIDF Phase XI was badly affected due to lackadaisical approach of Department and absence of agreement for energisation of completed tube wells between Bihar State Electricity Board and the Department. The agreements of execution did not contain defect liability clause, though required under conditions of NABARD which resulted in infructous expenditure amounting to ₹1.66 crore. The energisation cost amounting to ₹8.04 crore remained parked with BSEB since May 2008. Above all, neither the revenue was collected from the handed over tube wells to the WUAs nor the estimated irrigation potential was achieved even in cases of running tube wells. Thus, the intended objective to increase the rural infrastructure by creating additional irrigation potential in the State could not be achieved.

### **ENVIRONMENT AND FOREST DEPARTMENT**

## 2.6 Long Paragraph on Rehabilitation of Degraded Forest (RDF)

### 2.6.1 Introduction.

The State of Bihar has total 6473 Sq Km of forest land out of which 231 sq Km was dense forest and 6242 Sq Km is degraded forest land. With a view to regenerating degraded forests, protecting and conserving natural resources, checking loss of biodiversity and developing water resources, Government of India and Government of Bihar have been providing funds for Rehabilitation of Degraded Forests (RDF).

The Environment and Forest Department (Department), Government of Bihar (GoB) was responsible for implementation of RDF scheme and management of forests in the State as detailed in *Appendix-2.6.1*. In November 1990, the Department had passed a resolution to enhance the forest cover by way of plantations in the degraded forests involving local people. Later, the scheme was reviewed by the Department in December 2000 to expand the forest areas of the State.

The implementation of RDF in State was reviewed by Audit between May to September 2013 covering the period 2008-13 with a view to assessing the efficacy and effectiveness of the scheme regarding financial management, planning, implementation and monitoring of the scheme in the State.

The audit involved the examination of records maintained by the office of the Principal Chief Conservator of Forests (PCCF) at headquarter level and five<sup>2</sup> out of 10<sup>3</sup> Forest Divisions where funds for implementation of Rehabilitation of Degraded Forest scheme were provided.

#### 2.6.2 Financial management of Rehabilitation of Degraded Forest

Funds for implementation of RDF was provided through State Plan, State Compensatory Afforestation Fund Management and Planning Authority (State CAMPA) *Van Evam Vanya Prani Sanrakshan Kosh* (Durgawati Project Fund), Grant from XII and XIII Finance Commission, Rastriya Sam Vikash Yojna (RSVY) and Centrally Sponsored Scheme i.e. National Afforestation Plan (NAP). The details of status of Provision, Expenditure and Surrenders/Savings of scheme-wise funds under above mentioned sources are given in *Appendix-2.6.2* and consolidated figure from all sources of funds of RDF in table below:

<sup>1</sup> vide no. 54/90-5244; dated 09.11.1990

<sup>2 (</sup>i) Banka (ii) Gaya (iii) Kaimur (iv) Munger and (v) Nawada

<sup>3 (</sup>i) Araria (ii) Aurangahad (iii) Banka (iv) Gaya (v) Jamui (vi) Kaimur (vii) Munger (viii) Nawada(ix) Purnea and (x) Rohtas out of 22 Forest Divisions of the State.

Table-2.6.1
Status of Provision, Expenditure, Surrender and Saving of funds earmarked for RDF plantations in the State

(₹ in crore)

				( the crore)
Year	Provision	Expenditure	Surrender	Savings
2008-09	37.38	29.96	7.42	
2009-10	31.06	27.62	3.44	
2010-11	45.48	41.61	2.76	1.11
2011-12	48.12	43.78	2.63	1.71
2012-13	109.18	80.90	8.80	
Total	271.22	223.87*	25.05	2.82

(Source: - Information provided by PCCF, Bihar)

There were persistent surrenders of funds meant for plantations and RDF in the State

It would be seen from the table that there were persistent surrenders in overall funds meant for plantations and RDF in the State. Further, under State plan funds amounting to  $\stackrel{?}{\stackrel{\checkmark}{}}$  120.18 crore for RDF during 2008-13, the Department could utilize only  $\stackrel{?}{\stackrel{\checkmark}{}}$  108.80 crore as there was no planning for RDF in the State (Appendix-2.6.2 A).

In reply (November 2013), the Additional Secretary, Environment and Forest Department while accepting the facts, attributed the surrender of funds to local adverse and unprecedented situations. It was further stated that due to practical difficulty like Naxal problem in execution of RDF in four out of five test checked divisions affected the plantation schemes. However, the fact remained that department sought funds without preparation of detailed action plan and without taking the practical difficulties into consideration.

## 2.6.2.1 Delayed release of fund under National Afforestation Programme

As per Operational Guidelines of National Afforestation Programme (NAP) (December 2009), 50 *per cent* of the approved cost of the Annual Plan of Operation<sup>4</sup> of the State/UT under the scheme would be released by National Afforestation and Eco-Development Board (NAEB) to the State Forest Development Agency (SFDA) as first installment at the commencement of the financial year, preferably by 30 April, without waiting for Utilisation Certificate (UC) and progress report of the previous year in order to match the timing of plantation activities. Further, the second and final installment was to be released after receipt of UCs showing at least 50 *per cent* expenditure of the previous grants, the Annual Progress Report of previous financial year, the Quarterly Progress Reports of the periods ending 31 March of the previous financial year and the quarter immediately preceding the release of the second installment or 30 September whichever was earlier.

RDF plantation works curtailed due to delayed release of funds by NAEB Scrutiny of records of selected forest divisions revealed that NAEB released fund to SFDA with delay ranging between five and 10 months during 2010-13<sup>5</sup> and SFDA also delayed the release of funds to Forest Development

<sup>\*</sup> Expenditure of ₹ 19.48 crore pertaining to 2012-13 was not included in expenditure report in respect of State CAMP4 and Durgawati Project Fund as it was not furnished by the PCCF, Bihar.

Schemes planned for a particular year

As the State Forest Development Agency, Bihar came into existence from March 2011. Prior to 2010-13, fund was released to the Forest Development Agencies directly from the NAEB.

Agencies (FDAs) ranging between one and five months (*Appendix-2.6.3*). We therefore, observed that due to delay in release of funds from NAEB<sup>6</sup>, maintenance, completion and advance works of plantation in concerned Forest Development Agencies was carried out only in 37975 hectare as against the target of 43575 hectare in four test check divisions (Banka, Gaya, Munger and Nawada) as shown in the table below:

Table -2.6.2
Status of targets and achievements of NAP in four out of five test checked forest divisions

(area in hectare)

Year	Target	Achievement	Shortfall
2008-09	7350	7050	300
2009-10	9700	9250	450
2010-11	8550	7325	1225
2011-12	10225	7550	2675
2012-13	7750	6800	950
Total	43575	37975	5600

(Source: Information furnished by Forest Divisions)

It was further observed that NAP funds in Forest Division, Kaimur were never released by NAEB during 2008-13 due to non-submission of UCs of previous funds in time.

Thus, RDF plantation under NAP funds were not executed in Kaimur while it was curtailed in other test checked divisions. However, reply from the department was yet to be received.

## 2.6.3 Planning

Adequate planning is the key factor for effective implementation of any scheme. The deficiencies observed in planning of RDF are discussed below:

 According to National Working Plan Code (2004), all forests were to be managed under the prescription of a working plan/schemes prepared on the basis of principles of sustainable forest management and the working plan was generally needed to be prepared / revised every 10 years.

Scrutiny of records of test checked divisions revealed that none of the divisions had working plans. The status of preparation of working plan in test checked divisions are given below:

Table -2.6.3
Status of working plan in test checked forest divisions

DFO, Banka	Previous Working Plan upto 2007 had expired and Draft Working Plan was under approval.
DFO, Gaya	Previous Working Plan upto 2000 had expired and Draft Working Plan was under approval.
DFO, Kaimur	Previous Working Plan upto 2003 had expired and Draft Working Plan was under approval.
DFO, Munger	Previous Working Plan upto 2003 had expired and Draft Working Plan was under approval.
DFO, Nawada	Working Plan for 2010-12 was under approval.

(Source: Information received from forest divisions)

• The planning of implementation of RDF scheme starts with identification of degraded forest land and inclusion of various schemes for rehabilitation of degraded forests in a working plan. However, in

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National Afforestation & Eco-Development Board, Delhi.

course of scrutiny it was observed that department did not prepare specific plans for RDF in the State.

• It was further observed that 174 out of 369 Joint Forest Management Committees (JFMCs)<sup>7</sup> responsible for micro level planning under National Afforestation Programme were not functioning in test checked forest divisions (*Appendix-2.6.4*).

Thus, in absence of proper planning, the department could achieve only 7.27 per cent forest cover up to 2011<sup>8</sup> against the target of 20 per cent set in XI<sup>th</sup> five year plan (2007-12) and revised as 15 per cent in XII<sup>th</sup> five year plan (2012-17) with nominal increase of 0.04 per cent from the forest cover of 2007, despite execution of other afforestation schemes<sup>9</sup> along with RDF in the State.

In reply (November 2013), the Additional Principal Chief Conservator of Forests (Development) accepted that there was no planning of RDF during 2007-12. Further, the department while accepting the facts about non-preparation of working plan by divisions, denied (November 2013) its adverse impact on execution of scheme. It was also added that schemes were prepared and executed according to available funds.

The reply was indicative of inadequate planning and owing to this, 96 *per cent* of the forest land was still under degraded forest land in the State and department had to reduce the target of forest cover from 20 to 15 *per cent* during XII<sup>th</sup> Five Year Plan.

### 2.6.4 Execution of RDF schemes

Irregularities noticed during scrutiny of records relating to execution of RDF schemes are discussed in succeeding paragraphs.

#### 2.6.4.1 Shortfall in plantations

In order to achieve the desired forest cover in the State, the department had to ensure maximum plantations in degraded forest land available. The shortfalls in plantations noticed in course of scrutiny are discussed below:

## • Shortfall in plantation from NAP funds

Scrutiny of test checked two out of five forest divisions revealed that the targeted plantations of RDF were not done as mentioned in the **Table-2.6.4** below:

According to National Afforestation Programme (2002), JFMC will be the implementing agency at the village level for preparation of micro plans, choice of species to be planted suggesting physical and financial targets, to propose entry point activities and awareness programmes etc.

Report of Forest Survey of India for year 2013 was yet to be published

Green belt plantation, linear plantation, Gabion plantation, Compensatory Afforestation under State CAMPA, Nahar tat farm and Path tat farm etc.

Table-2.6.4
Shortfall in plantations from NAP funds

Name of DFOs	Year	Target of plantation in area (in hectare) /no. of plants	Achievement of plantation in area (in hectare)/no. of plants	(in hectare)/no. of
Nawada	2008-09	55010/425000	200/85000	350/340000
	2011-12	750 <sup>11</sup> /640000	Nil	750/640000
Gaya	2011-12	115012/947500	750/666250	400/281250
To	tal	2450/2012500	950/751250	1500/1261250

(Source: Information furnished by divisions)

As shown in the table above, forest divisions, Nawada and Gaya could execute plantation in only 950 out of 2450 hectare targeted area of forest land during 2008-09 and 2011-12. This resulted into shortfall in number of plantation (1261250 plants) up to 37 *per cent*. However, no shortfall was noticed in other test checked divisions during the period 2008-13.

Our scrutiny revealed that shortfall in plantation occurred due to delayed receipt of NAP funds to the divisions.

In reply (November 2013), department also attributed the scarcity of fund to the cause of poor implementation of schemes from NAP.

## • Shortfall in plantation out of State Plan funds

It was noticed that there was also shortfall in the plantations executed out of State Plan funds as given in the table below:

Table-2.6.5
Shortfall in plantations out of State Plan funds

Name of DFOs	Year	Target of plantation in area (in hectare) /no. of plants	Achievement of plantation in area (in hectare)/no. of plants	Shortfall in area (in hectare)/ no. of plants
Nawada	2008-09	225 <sup>13</sup> /397500	175/347500	50/50000
Munger	2008-09	225 <sup>14</sup> /375000	185/275000	40/100000
To	tal	450/772500	360/622500	90/150000

(Source: Information furnished by divisions)

As is evident from the **Table-2.6.5**, forest divisions, Nawada and Munger had executed plantation in 360 hectare only as against the target of 450 hectare. This resulted in shortfall of 19.41 *per cent* in number of plantations (150000 plants) during the period 2008-09 while in remaining years targets were achieved by these divisions. Further, no shortfall was noticed in other divisions during the period 2008-13.

<sup>200</sup> hectare @200plants/hectare and 350 hectare@1100 plants/hectare

<sup>11 100</sup> hectare@200 plants/hectare, 450 hectare @1100 plants/hectare and 200 hectare @625 plants/hectare.

<sup>300</sup> hectare@200 plants/hectare,750 hectare @1100 plants/hectare and100 hectare @625 plants/hectare

<sup>13 115</sup> hectare @2500 plants/hectare and 110 hectare @, 1000 plants/hectare

<sup>125</sup> hectare @1000 plants/hectare and 100 hectare @, 2500 plants/hectare

### • Shortfall in target of plantation of Krishi Road Map 2012-17

According to Krishi Road Map 2012-17 of the State, the department had to execute plantation work in 175 Sq Km during 2012-13. However, scrutiny of records revealed that the department could execute plantation in only 143.40 Sq km and there was a shortfall of 31.60 Sq km in plantation area during the first implementation year of Krishi Road Map.

On this being pointed out the department replied (November 2013) that the work in Nawada was postponed due to naxal problems while the target in Munger was not achieved due to arrest (April 2009) of the then Ranger of Forests (ROF). Thereafter ROF, Malayapur, Munger Forest Division was in dual charge of the said Range. However, ROF had been posted since December 2012.

However, the fact remained that the targets of plantation were not achieved in absence of detailed action plan and thus desired rehabilitation of degraded forests could not be achieved.

## 2.6.4.2 Failed plantations

The Principal Chief Conservator of Forest (PCCF), Bihar had fixed (February 2005) parameters of survival of plants as 80 *per cent* for the first and second year and 60 *per cent* for the third year of plantation.

During test check of the records of Gaya division it was observed that 6.05 Sq Km of degraded forest land at 12 locations <sup>15</sup> pertaining to different ROFs/JFMCs were rehabilitated by 880320 no. of plants during plantation year 2009-12 after incurring an expenditure of  $\stackrel{?}{\stackrel{\checkmark}}$  2.02 crore up to March 2013. Further, scrutiny of records revealed that the survival percentage of plantations ranged between 25 and 70 *per cent* which was below the survival norms. Thus, the expenditure incurred on failed plantation (Dead plants) amounting to  $\stackrel{?}{\stackrel{\checkmark}}$  45.48 lakh proved wasteful (*Appendix-2.6.5*).

On this being pointed out, DFO, Gaya attributed low rainfall, continuous draught spell and non-availability of fencing during plantation period as major reasons for low survival percentage in the plantations.

The reply was not in consonance with facts as the average rainfall in Gaya district ranged between 92.49 mm to 87.91 mm during 2008 to 2012 and protection of plants was to be done under the maintenance works of the plantations.

## 2.6.4.3 Non-execution of Compensatory Afforestation

As per Forest (Conservation) Act, 1980, Compensatory Afforestation (CA) may be raised over degraded forest land twice to extent of the forest area being diverted and the user agency has to deposit the amount of compensatory afforestation with the State Government. To execute Compensatory Afforestation in the State, the State CAMPA was constituted in Bihar in January 2010.

<sup>(</sup>i) Alakhdiha-82ha. (ii) Barandi-88ha. (iii) Chiriyawan-29.32ha .(iv) Delho-50 ha. (v)Doath-50ha. (vi)Gobardhanpur-50ha (vii) Jamanganj-50ha (viii)Jamanganj/Sultanpur-50ha (ix)Kaual-50ha (x)Khajurain-50ha (xi)Orwadohar-5.6ha (xii) Pasewa, Yamuna-50ha.

Scrutiny of records revealed that Government of India (GoI) had granted permission for diversion of 17.78 Sq Km forest land for non-forest use in 89 cases. However, it was observed that plantation in 15 cases involving 2.12 Sq Km of forest land was not taken up as of March 2013 though the user agencies had deposited ₹ 4.15 crore for CA. In addition, 20821 no. of trees were also removed during diversion of the same forest land (*Appendix-2.6.6*).

On this being pointed out, the Assistant Conservator of Forests (ACF), State CAMPA stated (November 2013) that 13 out of 15 projects for compensatory afforestation were being included in Annual Plan of Operation (APO) 2013-14. For the remaining two cases, it was also stated that the cases were not included in APO owing to non-completion of work by the user agencies.

The reply was not acceptable as delay in CA despite availability of funds indicated lackadaisical approach towards plantation.

### 2.6.5 Monitoring

Effective monitoring was the key factor to achieve the objectives and timely/periodic inspection by senior officers serves as a vital tool of control mechanism. The irregularities noticed under monitoring are discussed in succeeding paragraphs:

### 2.6.5.1 Non-maintenance of records of previous plantations

According to Working Plan Code (2004), assessment of natural resources was an essential and integral component of working plan and past performance was to be evaluated for finalisation of future management. Further, a summary of important trees and other species available in the area with their floristic composition and condition (age, class, health and quality) was to be kept on record.

During scrutiny of records in test checked forest divisions, we observed that divisions did not evaluate their past performances as there was no system in place in the department for maintaining the records of more than five years old plantations like survival, felling and cutting etc.

On this being pointed out (September 2013) regarding survival details of more than five years old plantations, the DFOs of Forest Divisions assured (September 2013) that it would be maintained in future and would be shown to audit.

The department accepted (November 2013) that there was no provision of maintenance of records of more than five year old plantations.

The reply was contrary to the facts as department itself had directed (November 2000) all concerned to report the physical status of five, seven and 10 years old plantations.

Thus, the details of survival of earlier plantations i.e. Plantations prior to five years of RDF could not be ascertained in audit.

## 2.6.5.2 Inadequate monitoring

The Principal Chief Conservator of Forests had circulated (April 2006) parameters for monitoring at different level. According to the circular, Forest Range Officers had to monitor cent *per cent* plantation while Assistant Conservator of Forests (ACF), Divisional Forest Officer (DFOs), Conservator of Forests (CF) and Regional Chief Conservator of Forest (RCCF) had to monitor 40, 20, 10 and 5 *per cent* of plantations respectively.

According to "Vanropan Padhati Pustika-1999", every Forest Range Office was required to maintain a plantation Journal, recording operations from survey and demarcation to plantation weeding, hoeing and survival of plants. Similarly the Divisional Forest Officer was required to maintain separate register for each plantation site and recording each activities carried out.

Scrutiny of 47 out of 110 plantation journals furnished by the test checked divisions disclosed that the Forest Range Officers had monitored only 26 per cent plantations. Moreover, ACFs and DFOs had not monitored the plantations in Kaimur and Gaya while CF and RCCF had not monitored plantations in Munger, Gaya and Nawada Forest Divisions (Appendix-2.6.7). It was further observed that the information about the species of saplings planted, their year-wise survival report, inspection details etc. were also not filled in the plantation journals.

On this being pointed out, the department stated (November 2013) that instruction was issued (December 2012) for making necessary entries in plantation journals.

The reply was not acceptable as plantation journals were required to be maintained by the divisions with each and every activities of plantation works carried out by the divisions.

#### 2.6.6 Impact evaluation

The rehabilitation of degraded forests was aimed not only to protect natural resources but checking land degradation and development of water resources were also among the objectives of the scheme.

A comparision of the average rain fall and ground water level<sup>16</sup> in the selected districts during 2008-12 is detailed in the table below:

Table -2.6.6
Environmental impacts in selected districts

Environmental impacts in selected districts				
Name of divisions	Average Rainfall of district (in mm)		Ground water level below Ground level in August (in metre)	
	2008	2012	2008	2012
Bhagalpur (Banka)	89.18	64.36	1.93	3.38
Gaya	92.49	87.91	4.59	4.80
Kaimur	80.88*	90.47	2.88	NA
Munger	NA	90.14	2.55	11.50
Nawada	110.68*	88.48	1.96	2.89

(Source: Data of Meteorological Department, GoI and Central Ground Water Board, Patna)
\*\*These are the average figures of 2009 as the figures of 2008 were not available.

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The data were taken from Barhat for Banka, Khijarsarai for Gaya, Mohania for Kaimur, Purabsarai for Munger and Akbarpur for Nawada.

It would be seen from above table that the average rainfall was decreasing and ground water level was dipping in the test checked divisions during 2008-12. Further, according to "Aranyashree" 17, existence of 86 per cent endangered birds and mammals and 88 per cent of amphibians was being affected due to degradation of forests in the State.

The Department's views regarding audit observation was not received so far.

### 2.6.7 Conclusion

There were persistent surrenders in overall funds meant for plantations in the State as well as funds in test checked divisions of Rehabilitation of Degraded Forest. The department did not have planning (from village level to apex level) for preparation and implementation for Rehabilitation of Degraded Forest schemes as working plan was not prepared either at the Joint Forest Management Committees level or at divisional level. The RDF plantation was affected due to delay in receipt of funds, low survival of plantation and non-execution of compensatory afforestation. The records of more than five years old plantations were not being maintained. The monitoring of plantations was deficient resulting in inadequate rehabilitation of degraded forests.

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