PREFACE

Government commercial concerns, the accounts of which are subject to audit by the Comptroller and Auditor General of India (CAG) fall under the following categories:

- Government companies,
- Statutory corporations, and
- Departmentally managed commercial undertakings.
- 2. This report deals with the results of audit of Government companies and Statutory corporations including Tamil Nadu Electricity Board and has been prepared for submission to the Government of Tamil Nadu under Section 19-A of the Comptroller and Auditor General's (Duties, Powers and Conditions of Service) Act, 1971, as amended from time to time. The results of audit relating to departmentally managed commercial undertakings are included in the Report of the Comptroller and Auditor General of India (Civil) Government of Tamil Nadu.
- 3. Audit of the accounts of Government companies is conducted by the CAG under the provisions of Section 619 of the Companies Act, 1956.
- 4. In respect of Tamil Nadu Electricity Board, which is a Statutory corporation, the CAG is the sole auditor. In respect of Tamil Nadu Warehousing Corporation, CAG has the right to conduct the audit of its accounts in addition to the audit conducted by the Chartered Accountants appointed by the State Government in consultation with the CAG. In respect of Tamil Nadu Electricity Regulatory Commission, the CAG is the sole auditor. The Audit Reports on the annual accounts of these corporations/commission are forwarded separately to the State Government.
- 5. The cases mentioned in this Report are those, which came to notice in the course of audit during 2008-09 as well as those which came to notice in the earlier years but were not dealt with in the previous reports. Matters relating to the period subsequent to 2008-09 have also been included, wherever necessary.
- 6. Audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.

Overview

1 Overview of Government companies and Statutory corporations

Audit of Government companies is governed by Section 619 of the Companies Act, 1956. The accounts of Government companies are audited by Statutory Auditors appointed by CAG. accounts are also subject to supplementary audit conducted by CAG. Audit of Statutory corporations is governed by their respective legislations. As on 31 March 2009, the State of Tamil Nadu had 64 working PSUs (62 companies and 2 Statutory corporations) and 11 non-working PSUs (all companies), which employed 2.75 lakh employees. The State PSUs registered a turnover of Rs.42,535.07 crore as per their latest finalised accounts. This turnover was equal to 18.62 per cent of State's GDP indicating the important role played by State PSUs in the economy. The PSUs had accumulated loss of Rs.13,207.60 crore as per their latest finalised accounts.

Investment in PSUs

As on 31 March 2009, the investment (Capital and long term loans) in 75 PSUs was Rs.28,549.79 crore. Power Sector accounted for 78.60 per cent of total investment and Service Sector 10.64 per cent in 2008-09. The Government contributed Rs.7,138.23 crore towards equity, loans and grants/subsidies during 2008-09.

Performance of PSUs

As per latest finalised accounts, out of 64 working PSUs, 38 PSUs earned a profit of Rs.565.96 crore and 20 PSUs incurred a loss of Rs.4,303.23 crore. The major contributors to profit were Tidel Park Limited, Chennai (Rs.163.82 crore), Tamil Nadu Newsprint and Papers Limited (Rs.107.39 crore), State Industries Promotion Corporation of Tamil Nadu Limited (Rs.64.54 crore) and Tamil Nadu Small Industries Corporation Limited (Rs.52.37 crore). The heavy losses were incurred by Tamil Nadu Electricity Board (Rs.3,512.08 crore), Tamil Nadu State Transport Corporation (Madurai) Limited (Rs.180.53 crore), Tamil Nadu State Transport Corporation (Coimbatore) Limited (Rs.124.73 crore) and Metropolitan Transport Corporation (Chennai) Limited (Rs.100.12 crore).

Audit n'oticed various deficiencies in the functioning of PSUs. A review of three years' Audit Reports of CAG shows that the State PSUs' losses of Rs.1,045.94 crore and infructuous investments of Rs.215.91 crore were controllable with better management. Thus, there is tremendous scope to improve the functioning and enhance profits. The PSUs can discharge their role efficiently only if they are financially self-reliant. There is a need for greater professionalism and accountability in the functioning of PSUs.

Arrears in accounts and winding up

20 working PSUs had arrears of 31 accounts as of 30 September 2009, of which 11 accounts pertained to earlier years and the remaining were 2008-09 accounts. There were 11 non-working PSUs including two under liquidation. The Government may consider winding up these companies.

Quality of accounts

The quality of accounts of PSUs needs improvement. During the year, out of 54 accounts finalised, the statutory auditors had given unqualified certificates for 19 accounts, qualified certificates for 30 accounts, adverse certificates (which means that accounts do not reflect a true and fair position) for two accounts and disclaimer (which means that the auditors are unable to form an opinion on accounts) for three accounts. There were 33 instances of non-compliance with Accounting Standards. Reports of Statutory Auditors on internal control of the companies indicated several weak areas.

Discussion of Audit Reports by COPU

The Audit Reports (Commercial) for 1998-99 onwards are yet to be discussed fully by COPU. These ten audit reports contained 35 reviews and 236 paragraphs of which ten reviews and 199 paragraphs have been discussed till December 2009.

2 Performance reviews relating to Government companies

Performance reviews relating to 'Functioning of State Transport Undertakings', 'Tamil Nadu Civil Supplies Corporation Limited' and 'Information Technology Review on Computerisation of Tamil Nadu State Marketing Corporation Limited'.

Functioning of State Transport Undertakings.

In Tamil Nadu, the Public transport is provided by seven State Transport Undertakings (STUs) which had a fleet strength of 20,104 buses as on 31 March 2009. The STUs carried an average of 196.96 lakh passengers per day during 2008-09. The total turnover of STUs (Rs.5,050.63 crore) in 2008-09 was equal to 2.21 per cent of the State gross domestic product for the year. performance audit of STUs for the period from 2004-05 to 2008-09 was conducted to assess the efficiency and economy of STUs' operations, ability to meet their financial commitments, possibility of realigning the business model to tap non-conventional sources of revenue, existence and adequacy of fare policy and effectiveness of the top management in monitoring the affairs of the STUs. Out of the seven STUs of the State, Audit selected four STUs, i.e., one having its service entirely within the Metro city (MTC), the second having only long distance services (SETC), the third-TNSTC (KBM) and the fourth-TNSTC (MDU) having a mix of both town and mofussil services.

Finances and Performance

The STUs suffered continuous losses during the four years ending 2008-09 and had an accumulated loss of Rs.3,884.99 crore as on 31 March 2009. Six STUs operating in mofussil/town and express services earned Rs.15.99 per kilometre (KM) but expended Rs.18.32 per KM in 2008-09. The Metropolitan Transport Corporation (Chennai) Limited (MTC), earned Rs.24.59 per KM but expended Rs.27.90 per KM in 2008-09.

Share in Public Transport

While the State allows exclusive operation of transport services by STUs within Chennai city and Madurai Town, it allows both private operators and STUs to operate services in other towns and mofussil areas. The six STUs and private operators increased their fleet strength from 20,359 buses as on 31 March 2005 to 24,027 buses as on 31 March 2009. MTC increased its fleet from 2,773 to 3,260 during the above period. The vehicle density per one lakh population had

increased from 36 in 2004-05 to 42 in 2008-09 in the State. In Chennai, the same increased from 36 to 38 during the above period.

Vehicle profile and utilisation

Two mofussil STUs test checked increased their fleet strength by 4,526 buses during 2004-09 and thereby, reduced the percentage of overaged vehicles from 69.27 to 37.67 during the review period. Similarly SETC and MTC added 730 and 2,407 buses during the review period and reduced the percentage of overaged express and city buses from 99.54 to 34.91 and 77.17 to 25.34 during the review period respectively. As the replacement of buses by these STUs was without internal generation of funds and at the direction of the Government, the replacement through borrowed funds had increased the interest burden of four STUs by Rs.85.72 crore during the review period.

The fleet utilisation of three STUs remained at 95 per cent during review period and in respect of MTC varied from 78.84 per cent in 2004-05 to 87.57 per cent in 2008-09. The vehicle productivity of two mofussil STUs and SETC was more than All India Average of 313 KMs per day and ranged between 441 - 459 KMs and 614 - 627 KMs respectively during the review period. In case of MTC, it ranged between 261 and 298 KMs per day during the review period. The passenger load factor of mofussil and express buses improved from 78.98 per cent in 2004-05 to 85.46 per cent in 2008-09. But in MTC, the same increased from 80.81 in 2004-05 to 85.92 in 2006-07, but declined to 75.25 per cent in 2008-09 due to operation of deluxe and other special services for which the public patronage was less.

Economy in operations

Manpower and fuel constitute 78.49 per cent of the total cost. Interest, depreciation and taxes account for 13.32 per cent and are not controllable in the short term. Thus, the major cost saving has to come from manpower and fuel. All the four STUs test checked had excess manpower over and above the norm and thereby incurred idle wages of Rs.542.38 crore during the period under review. The STUs did not achieve their own targets for fuel consumption resulting in extra expenditure of Rs.33.76 crore during the same period.

As a result of cancellations due to controllable factors like want of crew and vehicles, the four STUs were deprived of contribution to an extent of Rs.169.17 crore.

Four STUs outsourced bus body construction despite availability of cheaper in-house capacity and incurred an avoidable extra expenditure of Rs.6.86 crore. Besides, the delay in construction of bus bodies in-house resulted in loss of potential revenue of Rs.1.49 crore.

Revenue Maximisation

The STUs do not have any policy for tapping nontraffic revenue sources by taking up large scale public-private partnership projects on their vacant land.

Need for a regulator

The Government does not have a policy to revise the fare based on normative cost. Within the ambit of existing fare structure, STUs test checked did not revise the fare for "Travel as you please" and lost a revenue of Rs.48.94 crore

Fulfilment of social obligations

The STUs collectively failed to liquidate the dues in respect of terminal benefits (Rs.969.99 crore) to the retired employees and admitted liability towards the victims of accidents (Rs.158.15 crore) as they diverted the funds earmarked for these obligations towards their working capital needs.

Monitoring

The fixation of targets for various operational parameters and an effective Management Information System (MIS) for obtaining feed back on achievement thereof are essential for monitoring by the top management. But the MIS system of the STUs was not effective as it did not have an integrated data base on the operations of individual depots and routes.

Conclusion and Recommendations

Though STUs are suffering losses due to their high cost of operations and very meagre increase in revenue, they may control the loss by tapping non-conventional sources of revenue and keeping the manpower and KMPL within the norm. The loss may also be reduced by controlling the loss of scheduled KMs. The review contains five recommendations to improve the performance of STUs. Creating a regulator to regulate fares and services and tapping non-conventional sources of revenue by undertaking PPP projects are stressed in these recommendations.

(Chapter 2.1)

Tamil Nadu Civil Supplies Corporation Limited

The Tamil Nadu Civil Supplies Corporation Limited is engaged in procurement of essential commodities from the farmers, central agencies etc., hulling of paddy, transportation and storage of essential commodities for distribution under Public Distribution System (PDS). The performance review of the activities of the Company for the period from 2004-05 to 2008-09 was conducted to ascertain the economy, efficiency and effectiveness of the Company in carrying out all its business activities and its ability to deliver according to its mandate.

Financial position and working results

All deficit in PDS sales are made good by the Government by way of subsidy. The Company incurred an excess of expenditure over income of Rs.6,358.06 crore for the four years ending 31 March 2008. The Company was found late in preferring/pursuing claims for receipt/reimbursement of various expenses and dues. A sum of Rs.96.57 crore was pending receipt from the Government of India on account of Custom Milled Rice subsidy.

Procurement

The Company was not geared to meet expectations set out for it to act as a market intervention agency. The procurement target for paddy were set below the minimum requirement for distribution under PDS throughout the review period even though sufficient quantity of paddy was available in the market. The infrastructure at Direct Procurement Centres were inadequate.

Deficiencies in procurement

The Company failed to lift rice from Government of India allocated under Sampoorna Grameen Rozgar scheme during 2006-07 depriving continuous employment to 37,874 persons for 100 days in four districts. The Company did not prefer revised claim of wholesale/retail margin for sale of sugar since 2001 even after knowing the willingness of GOI for such revision subject to production of supporting documents. Excess purchase of wheat than requirements, extension of undue benefits to roller flour mills, incorrect assessment of requirement of sugar and non-availing competitive rates for purchase of pulses etc., were also observed.

Hulling

Utilisation of Company's own Modern Rice Mills (MRMs) capacity was dismal and it heavily depended on private hulling agents. Hours lost due to controllable factors in its own mills resulted in avoidable expenditure of Rs.13.35 crore due to hulling of paddy through private hullers. This was despite COPU recommendations in 1989 to optimise in-house capacity and minimise dependence on private hullers.

Storage and transportation

The Company faced abnormal storage losses, which are controllable factor, of beyond 1 percent to 4 percent. In violation of the norms prescribed, the Company regularised excess storage loss of 41,624 MT of Paddy valued at Rs.24.99 crore pertaining to the KMS 2004-2007. The Company had hired godown space beyond its needs and incurred wasteful storage charges of Rs.7.08 crore during 2004-08.

Implementation of non-Public Distribution System Schemes

The Company has been incurring losses in implementation of non-PDS schemes such as supply of commodities to noon meal schemes which had increased the food subsidy to the extent of Rs.37.59 crore.

Conclusion and Recommendation

The performance of the Company was tardy in preferring/pursuing its claims and recovery of The Company neither fixed targets realistically nor procured paddy as per their targets. It incurred controllable and avoidable expenditure in procurement of pulses, wheat and sugar. The Company could not utilise hulling capacity of its own MRMs. It used godown space inefficiently and hired space beyond its needs. These contributed to increase in subsidy and overburdened the State exchequer. Company must ensure that all admissible elements of cost are claimed without delay, must exercise effective control over procurement & hulling operations and reduce storage & transportation costs by streamlining activities.

(*Chapter 2.2*)

Information Technology Review on Computerisation in Tamil Nadu State Marketing Corporation Limited.

Tamil Nadu State Marketing Corporation Limited (Company) has the exclusive privilege of wholesale supply and retail vending of Indian Made Foreign Liquor (IMFL) in the State. IMFL is procured and distributed through its 41 depots across Tamil Nadu. The turnover of the Company was over Rs.10,000 crore and the Company was paying various duties, taxes, fee etc. To have better inventory control, disseminate timely information to the management, supply chain management and to ensure safety of the data at depots, the Company had computerised operations of all the 41 depots in FoxPro based application and the suppliers bill processing at Corporate office in Oracle based application in 1998. The Company decided to upgrade the hardware and software to Oracle platform in three phases (September 2001).

Planning

The Company did not plan the up-gradation to Oracle platform in a synchronised manner and there were delays in finalisation of tender and the selection of vendor in first two phases. The Company is yet to start Phase III of implementation at 16 depots which are still working with old software application.

Status of computerisation

Despite that there was no connectivity established between the depots & SRM offices and Company & Prohibition and Excise Department, the contractor was paid the full amount of contract. SRM offices perforce prepared their reports and sent it to the corporate office in Excel sheets. The Company did not have trained personnel to man the system and was dependent on the software developers.

System design

Audit noticed deficiencies in software design leading to necessity of manual interventions bypassing the system. The deficiencies were noticed in mapping of accounting policies, tax laws and linking of master stock registers with physical stock.

Other deficiencies

The software was found deficient in the areas of input, process and output controls, ensuring date and time logic in the invoices, standardisation of the coding, validation and integration of data. The Company did not have long term IT plan or policy.

Conclusion

The Company failed to evolve a long term IT Plan with duly documented performance indicators. There was no in-house expertise to rectify the deficiencies in the software. The Company agreed to strengthen the system.

(*Chapter 2.3*)

3 Transaction Audit Observations

Audit observations included in this Report highlight deficiencies in the management of Public Sector Undertakings with huge financial implications. The irregularities pointed out are broadly of the following nature:

Loss of Rs.270.71 crore in twelve cases due to non safeguarding of financial interests of the organisation.

(Paragraphs 3.1, 3.4, 3.5, 3.6, 3.9, 3.10, 3.12, 3.13, 3.15, 3.16, 3.17 and 3.18)

Loss of Rs.28.61 crore in four cases due to non compliance with rules, directives, procedures and terms and conditions of contracts.

(Paragraphs 3.2, 3.8, 3.14 and 3.19)

Loss of Rs.8.87 crore in two cases due to defective/ deficient planning

(Paragraphs 3.3 and 3.7)

Gist of some of the important observations is given below:

Deviation by **Tamil Nadu Industrial Development Corporation Limited** from the Government policy and adoption of the guideline value applicable for a residential area and adoption of lower rate of escalation for fixing the land cost while allotting industrial land to the joint venture promoter resulted in loss of revenue of Rs.158.63 crore to the Government.

(Paragraphs 3.1 and 3.2)

Electronics Corporation of Tamil Nadu Limited spent Rs.8.56 crore to set up a business data centre without a business plan and approval of the State Government rendering the investment idle and unproductive. The Company is contract bound to incur a future wasteful maintenance expenditure of Rs.3.47 crore up to the year 2012.

(Paragraph 3.3)

Electronics Corporation of Tamil Nadu Limited ventured into software development without determining the scope and did not monitor the project during execution leading to unproductive expenditure of Rs.2.56 crore.

(Paragraph 3.4)

Tamil Nadu Electricity Board is incurring avoidable interest of Rs.31.54 crore as it chose an incorrect option for payment for purchase of power from Neyveli Lignite Corporation Limited.

(Paragraph 3.13)

Tamil Nadu Electricity Board made overpayment of Rs.17.15 crore to a captive power producer as it adopted higher purchase rate applicable for "firm power" even though it purchased "infirm power" from them.

(Paragraph 3.14)

CHAPTER - I

Overview of State Public Sector Undertakings

Introduction

- 1.1 The State Public Sector Undertakings (PSUs) consist of State Government Companies and Statutory Corporations. The State PSUs are established to carry out activities of commercial nature while keeping in view the welfare of people. In Tamil Nadu, the State PSUs occupy an important place in the state economy. The State PSUs registered a turnover of Rs.42,535.07 crore $^{\infty}$ for 2008-09 as per their latest finalised accounts as of September 2009. This turnover was equal to 18.62 per cent of the State Gross Domestic Product (GDP) of Rs.2,28,479 crore for 2008-09. Major activities of the State PSUs are concentrated in power, service and finance sectors. The State PSUs incurred an aggregate loss of Rs.3,757.31 crore as per the latest accounts finalised during 2008-09. They had employed 2.75 lakh employees as of 31 March 2009. The State PSUs do not include two^{Ω} Departmental Undertakings (DUs), which carry out commercial operations but are a part of Government departments. Audit findings of these DUs are incorporated in the Civil Audit Report for the State.
- **1.2** As on 31 March 2009, there were 75 PSUs as *per* the details given below. Of these, three[§] companies were listed on the stock exchange(s).

Type of PSUs	Working PSUs	Non-working $PSUs^{\psi}$	Total
Government Companies	62	11	73
Statutory Corporations	2		2
Total	64	11	75

1.3 During the year 2008-09, two new PSUs *viz.*, Adyar Poonga and Udangudi Power Corporation Limited were established and the Government gave the details of closure of three companies.

[∞] 13 companies finalised their accounts for the years other than 2008-09.

As per the details provided by 66 PSUs.

The Institute of Veterinary and Preventive Medicine, Ranipet and King Institute, Guindy.

[§] Tamil Nadu Newsprint and Papers Limited, Tamil Nadu Telecommunications Limited and Tamil Nadu Industrial Explosives Limited.

Which have ceased to carry on their operations.

[♦] Includes 619-B companies.

[▲] Tamil Nadu State Sports Development Corporation Limited was closed in 1995 and Tamil Nadu Dairy Development Corporation Limited and Tamil Nadu Tubewells Corporation Limited were closed in 2005.

Audit mandate

- **1.4** Audit of Government companies is governed by Section 619 of the Companies Act, 1956. According to Section 617, a Government company is one in which not less than 51 *per cent* of the paid up capital is held by Government(s). A Government company includes a subsidiary of a Government company. Further, a company in which 51 *per cent* of the paid up capital is held in any combination by Government(s), Government companies and Corporations controlled by Government(s) is treated as if it were a Government company (deemed Government company) as *per* Section 619-B of the Companies Act.
- **1.5** The accounts of the State Government companies (as defined in Section 617 of the Companies Act, 1956) are audited by Statutory Auditors, who are appointed by the CAG as *per* the provisions of Section 619(2) of the Companies Act, 1956. These accounts are also subject to supplementary audit conducted by the CAG as *per* the provisions of Section 619 of the Companies Act, 1956.
- **1.6** Audit of the statutory corporations is governed by their respective legislations. Out of two Statutory corporations in the State, CAG is the sole auditor of the Tamil Nadu Electricity Board. In respect of Tamil Nadu Warehousing Corporation, the audit is conducted by Chartered Accountants and supplementary audit by CAG.

Investment in State PSUs

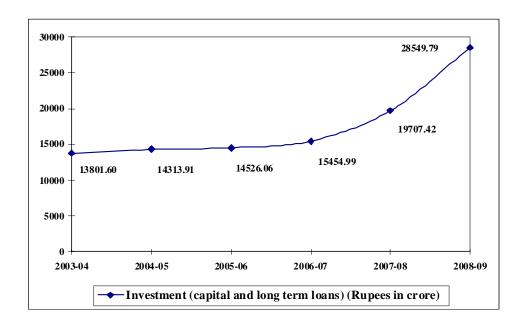
1.7 As on 31 March 2009, the investment (capital and long-term loans) in 75 PSUs (including 619-B companies) was Rs.28,549.79 crore as *per* details given below.

(Rupees in crore)

Type of PSUs	Government Companies			Statut	Grand		
	Capital	Long Term Loans	Total	Capital	Long Term Loans	Total	Total
Working PSUs	2,577.79	3,571.45	6,149.24	2,057.61	20,250.32	22,307.93	28,457.17
Non-working PSUs	36.15	56.47	92.62				92.62
Total	2,613.94	3,627.92	6,241.86	2,057.61	20,250.32	22,307.93	28,549.79

A summarised position of government investment in the State PSUs is detailed in **Annexure 1**.

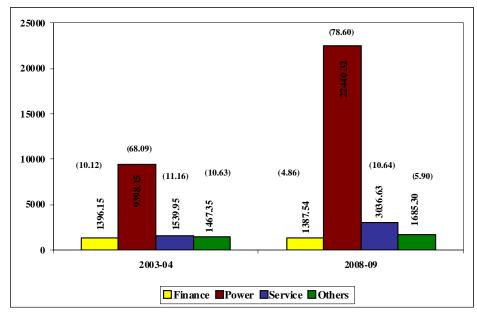
1.8 As on 31 March 2009, of the total investment in the State PSUs, 99.68 *per cent* was in working PSUs and the remaining 0.32 *per cent* was in non-working PSUs. This total investment consisted of 16.36 *per cent* towards capital and 83.64 *per cent* in long-term loans. The investment has grown by 106.86 *per cent* from Rs.13,801.60 crore in 2003-04 to Rs.28,549.79 crore in 2008-09 because of large loans availed by State Transport Undertakings and Tamil Nadu Electricity Board through other sources as shown in the graph below.



1.9 The investment in various important sectors and percentage thereof at the end of 31 March 2004 and 31 March 2009 are indicated below in the bar chart. The major chunk of investment was in power sector which saw its percentage share rising to 78.60 *per cent* in 2008-09 from 68.09 *per cent* in 2003-04 of total investment.

The investment in power sector increased by 138.77 *per cent* from Rs.9,398.15 crore in 2003-04 to Rs.22,440.32 crore in the year 2008-09. The service sector followed the power sector where there was an increase in investments by 97.19 *per cent* from Rs.1,539.95 crore in 2003-04 to Rs.3,036.63 crore in 2008-09.

(Rupees in crore)



(Figures in brackets show the percentage of total investment)

Budgetary outgo, grants / subsidies, guarantees and loans

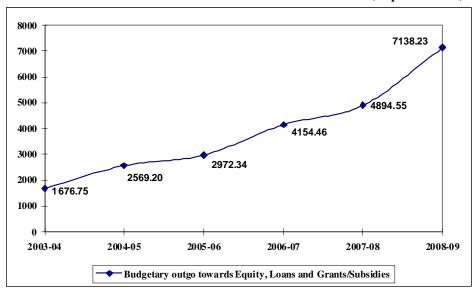
1.10 The details regarding budgetary outgo towards equity, loans, grants/subsidies, guarantees issued, loans written off, loans converted into equity and interest waived in respect of the State PSUs during the year are given in **Annexure 3**. The summarised details are given below for three years ended 2008-09.

(Rupees in crore)

Sl.	Particulars	200	06-07	200	07-08	2008-09		
No.		No. of PSUs	Amount	No. of PSUs	Amount	No. of PSUs	Amount	
1	Equity Capital outgo from budget	9	331.34	14	873.25	15	1,051.45	
2	Loans given from budget	2	5.25	7	42.28	9	775.53	
3	Grants/Subsidy received	17	3,817.87	17	3,979.02	13	5,311.25	
4	Total Outgo (1+2+3)	21*	4,154.46	28 *	4,894.55	26 *	7,138.23	
5	Loans converted into equity	1	100.00			1	4.95	
6	Loans written off					1	3.47	
7	Interest/Penal interest written off					2	6.13	
8	Total Waiver (6+7)					2	9.60	
9	Guarantees issued	5	493.95	6	599.55	6	1,322.81	
10	Guarantee Commitment	17	3,600.69	13	3,500.55	14	4,036.49	

1.11 The details regarding budgetary outgo towards equity, loans and grants/ subsidies for past six years are given in a graph below.

(Rupees in crore)



These are the actual number of companies/corporation, which have received budgetary support in the form of equity, loan, subsidies and grant from the State Government during the respective years.

The budgetary support in respect of equity, loans and grants/ subsidies showed an increasing trend from 2003-04 to 2008-09 due to increase in grant and subsidy by the State Government to Tamil Nadu Electricity Board and Tamil Nadu Civil Supplies Corporation Limited.

1.12 The PSUs are liable to pay guarantee commission to the State Government equivalent to 0.5 *per cent* of the amount of guarantee utilised by them on raising cash credit from banks and loans from other sources including operating Letters of credit. During the year 2008-09, guarantee commission of Rs.133.58 crore was payable by 13 PSUs. Out of this amount Rs.130.69 crore remained unpaid including Rs.121.45 crore of TNEB.

Reconciliation with Finance Accounts

1.13 The figures in respect of equity, loans and guarantees outstanding as per records of the State PSUs should agree with that of the figures appearing in the Finance Accounts of the State. In case the figures do not agree, the concerned PSUs and the Finance Department should carry out reconciliation of differences. The position in this regard as at 31 March 2009 is stated below.

(Rupees in crore)

Outstanding in respect of	Amount as per Finance Accounts	Amount as per records of PSUs	Difference
Equity	3,073.68	4,402.31	1,328.63
Guarantees	3,909.60	4,036.89	127.29

1.14 Audit observed that the differences occurred in 12 PSUs in respect of equity and in 9 PSUs in respect of guarantees. Some of the differences were pending reconciliation since April 2004. The Government had been addressed by Audit (December 2008) to expedite the process of reconciliation of figures between Finance accounts and the figures as furnished by the companies in their respective accounts. The Government and PSUs should take concrete steps to reconcile the differences in a time-bound manner.

Performance of PSUs

1.15 The financial results of PSUs, financial position and working results of working Statutory corporations are detailed in Annexures 2, 5 and 6 respectively. A ratio of PSU turnover to State GDP shows the significant extent of PSU activities in the State economy. The table below provides the

Tamil Nadu Adi-dravidar Housing and Development Corporation Limited and Tamil Nadu Sugar Corporation Limited.

details of working PSUs' turnover *vis-a-vis* State GDP for the period from 2003-04 to 2008-09.

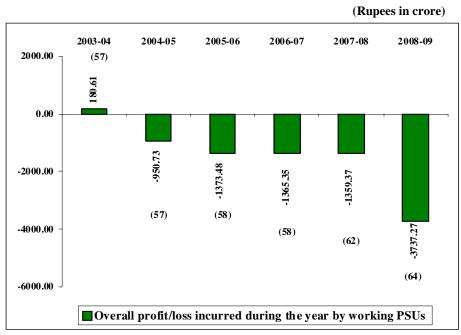
(Rupees in crore)

Particulars	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
$Turnover^{\infty}$	21,532.17	24,298.35	25,665.47	26,206.99	38,040.09	42,534.33
State GDP	1,75,897	2,00,780	2,23,528	2,46,266	2,79,287	2,28,479
Percentage of Turnover to State GDP	12.24	12.10	11.48	10.64	13.62	18.62

Figures of State GDP for 2008-09 are advance estimates.

The turnover of PSUs increased continuously from 2003-04 to 2008-09. The turnover increased by 97.54 *per cent*, in 2008-09 when compared to the turnover in 2003-04. The percentage of PSUs' turnover to State GDP declined between 2003-04 and 2006-07 but improved in 2007-08 and 2008-09.

1.16 Profits/losses earned/incurred by the State working PSUs during the period from 2003-04 to 2008-09 are given below in the bar chart.



(Figures in brackets show the number of working PSUs in respective years)

The State PSUs collectively incurred continuous losses from 2004-05 to 2008-09 which increased from Rs.950.73 crore to Rs.3,737.27 crore during the same period.

During the year 2008-09, out of 64 working PSUs, 38 PSUs earned a profit of Rs.565.96 crore and 20 PSUs incurred a loss of Rs.4,303.23 crore. One PSU (Arasu Cable TV Corporation Limited) incorporated in October 2007 has not submitted the first accounts yet and another PSU, Udangudi Power Corporation Limited was incorporated in December 2008 and is yet to submit its first account. Three PSUs are in their preliminary stages of commercial operation (Tidel Park, Coimbatore a 619-B Company, incorporated in June 2007, Chennai Metro Rail Limited incorporated in December 2007 and Adyar Poonga incorporated in October 2008). In one PSU (Tamil Nadu Civil Supplies Corporation Limited), the deficit of income is entirely compensated by the State Government in the form of subsidy.

As per the accounts finalised as of 30 September 2009, the major contributors to profit are Tidel Park Limited, Chennai (Rs.163.82 crore), Tamil Nadu Newsprint and Papers Limited (Rs.107.39 crore), State Industries Promotion Corporation of Tamil Nadu Limited (Rs.64.54 crore) and Tamil Nadu Small Industries Corporation Limited (Rs.52.37 crore). Heavy losses were incurred by Tamil Nadu Electricity Board (Rs.3,512.08 crore), Tamil Nadu State Transport Corporation (Madurai) Limited (Rs.180.53 crore), Tamil Nadu State Transport Corporation (Coimbatore) Limited (Rs.124.73 crore) and Metropolitan Transport Corporation (Chennai) Limited (Rs.100.12 crore).

1.17 The losses of working PSUs are mainly attributable to deficiencies in financial management, planning, implementation of project, running their operations and monitoring. A review of last three years Audit Reports of CAG shows that the State PSUs incurred losses to the tune of Rs.1,045.94 crore and made infructuous investment of Rs.215.91 crore which were controllable with better management. Year wise details from Audit Reports are stated below.

(Rupees in crore)

Particulars	2006-07	2007-08	2008-09	Total
Net Loss	1,365.35	1,359.37	3,737.27	6,461.99
Controllable losses as per the CAG's Audit Report	170.67	240.85	634.42	1,045.94
Infructuous Investment	3.81	120.10	92.00	215.91

1.18 The above losses pointed out by the Audit Reports of the CAG are based on test check of records of PSUs. The actual controllable losses would be much more. The PSUs can discharge their role efficiently only if they are financially self-reliant. The above situation points towards a need for greater professionalism and accountability in the functioning of PSUs.

1.19 Some other key parameters pertaining to State PSUs are given below.

(Rupees in crore)

Particulars	2003-04	2004-05	2005-06	2006-07	2007-08	2008-09
Return on Capital Employed (Per cent)	8.88	1.76	NIL*	NIL*	0.17	NIL*
Debt	11,527.49	11,877.65	12,053.49	12,757.52	16,136.56	23,878.24
Turnover	21,532.17	24,298.35	25,665.47	26,206.99	38,040.09	42,534.33
Debt/Turnover ratio	0.54:1	0.49:1	0.47:1	0.49:1	0.42:1	0.56:1
Interest payments	1,440.65	1,377.77	1,424.13	1,479.80	1,582.58	2,059.37
Accumulated losses	4,003.94	5,020.69	6,420.24	7,896.15	9,324.65	13,207.60

(Above figures pertain to all PSUs except turnover which is for working PSUs).

- **1.20** The return on capital employed which was 8.88 *per cent* in 2003-04 declined to 1.76 *per cent* in 2004-05 and was negative for 2005-06, 2006-07 and 2008-09. Accumulated losses increased from Rs.4,003.94 crore in 2003-04 to Rs.13,207.60 crore in 2008-09.
- **1.21** The State Government has not formulated a dividend policy for payment of minimum dividend. As per their latest finalised accounts as of 30 September 2009, 38 working and two non-working PSUs earned an aggregate profit of Rs.566.66 crore (Rs.565.96 + Rs.0.70 crore) and 11 PSUs declared total dividend of Rs.69.11 crore. Of this, the major contributors of the dividend were Tidel Park Limited, Chennai and Tamil Nadu Newsprint and Papers Limited aggregating to Rs.44.34 crore, which worked out to 64.16 *per cent* of total dividend paid during the year 2008-09.

Performance of major PSUs

1.22 The investment in working PSUs and their turnover together aggregated to Rs.70,991.50 crore during 2008-09. Out of 64 working PSUs, three PSUs accounted for 78.18 *per cent* of aggregate investment *plus* turnover.

(Rupees in crore)

PSU Name	Investment	Turnover	Total (2) + (3)	Percentage to Aggregate Investment plus Turnover of all PSUs
(1)	(2)	(3)	(4)	(5)
Tamil Nadu Electricity Board	22,300.32	15,672.85	37,973.17	53.49
Tamil Nadu State Marketing Corporation Limited	15.00	12,831.70	12,846.70	18.10
Tamil Nadu Civil Supplies Corporation Limited	39.01	4,642.04	4,681.05	6.59
Total	22,354.33	33,146.59	55,500.92	78.18

Some of the major audit findings of previous years for the above PSUs are stated in the succeeding paragraphs.

NIL indicates that ROCE was negative during those years.

Tamil Nadu Electricity Board

1.23 The Board had finalised its accounts for each of the years 2005-06 to 2007-08 with delay of one year from the due dates. The arrears were primarily due to delay in consolidation and compilation of accounts from its various accounting centres spread all over the State. The net deficit of the Board rose from Rs.1,329 crore in 2005-06 to Rs.3,512.08 crore in 2007-08 despite increase in turnover from Rs.14,457.31 crore to Rs.15,672.85 crore during the same period. The return on capital employed remained negative due to continuous losses incurred by the Board.

1.24 Deficiencies in planning

• The Board did not synchronise the construction of sub-station with their related line works in three cases resulting in idling of the line works valued at Rs.18.51 crore for one to three years up to March 2008.

(*Paragraphs 3.1.33 to 3.1.35 of Audit Report 2007-08*)

1.25 Deficiencies in financial management

• Delayed remittance of the electricity tax into the Government Account by the Board led to avoidable liability of penal interest of Rs.89.84 crore.

(Paragraph 4.15 of Audit Report 2006-07)

• Failure to convince the Government to pay the subsidy towards current consumption charges directly to it instead of routing through the beneficiaries led to non-recovery of Rs.47.28 crore.

(Paragraph 4.16 of Audit Report 2006-07)

• Failure to comply with the conditions stipulated to make payments of dues to Central Public Sector Undertakings led to loss of Rs.24.63 crore.

(Paragraph 4.17 of Audit Report 2006-07)

1.26 Deficiencies in implementation

• Delays of 7 to 83 months and 11 to 132 months in completion of substations and line works respectively in excess of Tamil Nadu Electricity Regulatory Commission norms led to loss of revenue of Rs.123.97 crore over a period of five years ending March 2008.

(Paragraphs 3.1.16, 3.1.22 and 3.1.32 of Audit Report 2007-08)

 Procurement of costlier high quality meters instead of low cost static meters despite their suitability resulted in avoidable expenditure of Rs.14.18 crore.

(Paragraph 4.18 of Audit Report 2006-07)

• Failure to take note of the lower prices paid by the field offices resulted in avoidable expenditure of Rs.1.43 crore on procurement of air break switches.

(Paragraph 4.21 of Audit Report 2005-06)

1.27 Deficiencies in monitoring

• Extension of undue benefit of Rs.53.18 crore to an Independent Power Producer (IPP) by incorrectly regulating payment of fixed capacity charges and return on equity in violation of power purchase agreement.

(Paragraph 4.13 of Audit Report 2007-08)

• Extension of undue favour of Rs.5.92 crore to the private wind mill developers by recovering development charges at 7.5 *per cent* instead of 15 *per cent*.

(Paragraph 4.14 of Audit Report 2007-08)

Tamil Nadu State Marketing Corporation Limited

1.28 The Company had no arrears of accounts as of September 2009. The Company which incurred a loss of Rs.2.64 crore in 2005-06 earned a profit of Rs.2.84 crore in 2008-09. The steady increase in turnover from Rs.7,520.97 crore in 2005-06 to Rs.12,831.70 crore in 2008-09 primarily contributed for the Company's profit. Consequently, the return on capital employed increased from 11.51 *per cent* in 2005-06 to 23.03 *per cent* in 2008-09.

Tamil Nadu Civil Supplies Corporation Limited

1.29 The Company had arrears of accounts for one year as of September 2009. During the past five years upto September 2009, the Company could not finalise the accounts of any year within the prescribed time schedule of six months as per companies Act due to delay in compilation of accounts from various cost centres. The Company's turnover increased from Rs.4,041.57 crore in 2005-06 to Rs.4,642.04 crore in 2007-08. However the return on capital employed declined from 4.43 *per cent* to 4.27 *per cent* due to increase in expenditure.

Conclusion

1.30 The above details indicate that there is scope for improvement in overall performance of the State PSUs. They need to imbibe greater degree of professionalism to ensure delivery of products and services efficiently and profitably. The State Government should introduce a performance based system of accountability for PSUs.

Arrears in finalisation of accounts

1.31 The accounts of the companies for every financial year are required to be finalised within six months from the end of the relevant financial year under Sections 166, 210, 230, 619 and 619-B of the Companies Act, 1956. Similarly, in case of Statutory corporations, their accounts are finalised, audited and presented to the Legislature as *per* the provisions of their respective Acts. The table below provides the details of progress made by

working PSUs in finalisation of accounts by September 2009.

SL. No.	Particulars	2004-05	2005-06	2006-07	2007-08	2008-09
1	Number of Working PSUs	57	58	58	62	64
2	Number of accounts finalised during the year	56	57	59	63	54
3	Number of accounts in arrears	20	23	22	21	31
4	Average arrears <i>per</i> PSU (3/1)	0.35	0.40	0.38	0.34	0.48
5	Number of Working PSUs with arrears in accounts	16	18	16	13	20
6	Extent of arrears (years)	1 to 3	1 to 4	1 to 5	1 to 6	1 to 7

- **1.32** In addition to above, there were arrears in finalisation of accounts by non-working PSUs. Out of 11 non-working PSUs, two PSUs (Tamil Nadu Steels Limited and Tamil Nadu Magnesium and Marines Limited) had gone into liquidation process. Of the remaining nine non-working PSUs, eight PSUs had arrears of accounts for 1 to 19 years.
- **1.33** The State Government had invested Rs.5,829.82 crore (equity: Rs.852.77 crore, loans: Rs.32.62 crore, grants: Rs.147.51 crore and others: Rs.4,796.92 crore) in 11 PSUs during the years for which accounts had not been finalised as on 30 September 2009 as detailed in **Annexure 4**. In the absence of accounts and their subsequent audit, it can not be ensured whether the investments and expenditure incurred have been properly accounted for and the purpose for which the amount was invested has been achieved or not and thus Government's investment in such PSUs remain outside the scrutiny of the State Legislature. Further, delay in finalisation of accounts may also result in risk of fraud and leakage of public money apart from violation of the provisions of the Companies Act, 1956.
- 1.34 The administrative Departments have the responsibility to oversee the activities of these entities and ensure that the accounts are finalised and adopted by these PSUs within the prescribed period. Though the concerned administrative departments and officials of the Government were informed every quarter by the Audit, of the arrears in finalisation of accounts, no remedial measures were taken. As a result of this the net worth of these PSUs could not be assessed in audit. The matter of arrears in accounts was taken up with the Chief Secretary/Finance Secretary in the Apex Committee meeting held in May 2009. The latest arrears position has been apprised to the Chief Secretary in November 2009.

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^{1.} Tamil Nadu Agro Industries Development Corporation Limited, 2. Tamil Nadu Poultry Development Corporation Limited, 3. Tamil Nadu State Farms Corporation Limited, 4. Tamil Nadu Sugarcane Farms Corporation Limited, 5. The Chit Corporation of Tamil Nadu Limited, 6. Tamil Nadu Film Development Corporation Limited, 7. Tamil Nadu Goods Transport Corporation Limited and 8. Tamil Nadu Institute of Information Technology.

- 1.35 In view of above state of arrears, it is recommended that:
- The Government may set up a cell to oversee the clearance of arrears and set the targets for individual companies which would be monitored by the cell.
- The Government may consider outsourcing the work relating to preparation of accounts wherever the staff is inadequate or lacks expertise.

Winding up of non-working PSUs

1.36 There were 11 non-working PSUs (all companies) as on 31 March 2009. Liquidation process had commenced in two PSUs. The number of non-working companies at the end of each year during the past five years are given below:

Particulars	2004-05	2005-06	2006-07	2007-08	2008-09
Number of non-working companies	14	14	14	14	11

The Government may consider the closure of non-working PSUs as their existence is not going to serve any purpose. During 2008-09, Tamil Nadu Graphites Limited incurred an establishment expenditure Rs.0.39 lakh. Other PSUs have not finalised their accounts for 2008-09 and hence the amount of establishment expenditure incurred by these PSUs and their sources could not be assessed by Audit.

1.37 The stages of closure in respect of non-working PSUs are given below.

Sl. No.	Particulars	Companies
1	Total number of non-working PSUs [*]	11
2	Of (1) above, the number under	
(a)	Liquidation by Court (liquidator appointed)	2
(b)	Voluntary winding up	6
(c)	Closure, <i>i.e.</i> , closing orders / instructions issued but liquidation process has not yet started.	3

1.38 During the year 2008-09, the Government gave details of closure of three companies *viz.*, Tamil Nadu State Sports Development Corporation Limited in 1992, Tamil Nadu Dairy Development Corporation Limited and Tamil Nadu Tubewells Corporation Limited in 2005. The two companies which have taken the route of winding up by the Court order are under liquidation for a period ranging from eight to eleven years. The process of voluntary winding up under the Companies Act is much faster and needs to be adopted/pursued vigorously. The closure of these companies are delayed due

Tamil Nadu Magnesium and Marine Chemicals Limited and Tamil Nadu Steels Limited.

[∞] As of 30 September 2009.

to (i) non-settlement of disputed claims (Tamil Nadu Magnesium and Marines Chemicals Limited, Tamil Nadu Sugarcane Farms Corporation Limited and Tamil Nadu Steels Limited), (ii) due to non-closure of accounts (Tamil Nadu Film Development Corporation Limited and Tamil Nadu Agro Industries Development Corporation Limited), (iii) decision pending from State Government on writing off proposals of the government dues (Tamil Nadu Poultry Development Corporation Limited and The Chit Corporation of Tamil Nadu Limited and Tamil Nadu State Farms Corporation Limited) and (iv) decision pending on merger of companies with Registrar of companies (TANITEC), with Ministry of Company Affairs (TN Graphite Limited). The Government may consider setting up a cell to expedite closing down its nonworking companies.

Accounts Comments and Internal Audit

1.39 Fifty four working companies forwarded their 54 accounts to AG during 2008-09. Of these, 47 accounts of 47 companies were selected for supplementary audit. The audit reports of statutory auditors and the sole/supplementary audit of CAG indicate that the quality of maintenance of accounts needs to be improved substantially. The details of aggregate money value of comments of statutory auditors and the CAG are given below.

(Rupees in crore)

Sl.	Particulars	2000	2006-07		7-08	2008-09	
No.		No. of accounts	Amount	No. of accounts	Amount	No. of accounts	Amount
1	Decrease in profit	10	96.41	6	150.09	15	241.93
2	Increase in loss	4	73.82	9	3.91	12	72.19
3	Non-disclosure of material facts					9	99.38
4	Errors of classification	3	6.34	2	61.20	4	7.80

- **1.40** During the year 2008-09, the statutory auditors had given unqualified certificates for 19 accounts, qualified certificates for 30 accounts, adverse certificate (which means that accounts do not reflect a true and fair position) for two accounts and disclaimers (which means that the auditors are unable to form an opinion on accounts) for three accounts. The compliance of companies with the Accounting Standards remained poor as there were 33 instances of non-compliance in 16 accounts during the year.
- **1.41** Some of the important comments in respect of accounts of companies are stated below:

Tamil Nadu Minerals Limited (2008-09)

➤ The Company adopted the value of unapproved granite blocks in deviation to the laid down accounting policy resulting in overvaluation of inventory and profit by Rs.4.72 crore.

The Company provided for lesser licence charges payable to Government resulting in understatement of liability and overstatement of profit by Rs.7.76 crore for quarrying rights.

Tamil Nadu Magnesite Limited (2008-09)

➤ The Company made provision towards income tax even when the minimum alternate tax credit was sufficient to meet the tax liability resulting in overstatement of tax liability and understatement of profit by Rs.0.96 crore.

Tamil Nadu Handicrafts Development Corporation Limited (2008-09)

- ➤ The Company did not consider the amount recovered under miscellaneous income resulting in understatement of income and profit by Rs.1.60 crore.
- ➤ Misclassification of interim arrears paid to employees as advance to staff resulted in overstatement of both loans and advances and profit by Rs.0.62 crore.

Tamil Nadu State Transport Corporation (Villupuram) Limited (2008-09)

➤ The Company misclassified current year receipts as prior period income contrary to AS-5 requirements resulting in overstatement of prior period income and loss by Rs.2.27 crore and understatement of current year income to the extent.

Tamil Nadu Industrial Explosives Limited (2007-08)

The Company did not provide for interest and penal interest resulting in understatement of current liabilities and net loss by Rs.1.20 crore.

Southern Structurals Limited (2006-07)

- The Company did not provide for extra shift depreciation of Rs.1.78 crore on plant and machinery resulting in understatement of depreciation and loss and overstatement of fixed assets.
- **1.42** Similarly, two working statutory corporations forwarded their two arrears accounts for 2007-08 to the Accountant General during the year 2008-09. The audit reports of statutory auditors and the sole/supplementary audit of CAG indicate that the quality of maintenance of accounts needs to be improved substantially. The details of aggregate money value of comments of statutory auditors and the CAG are given below.

(Amount – Rupees in crore)

	-							
Sl.	Particulars	2000	5-07	2007	7-08	2008-09		
No.		No. of accounts	Amount	No. of accounts	Amount	No. of accounts	Amount	
1	Increase in profit	1	0.25	1	0.45	1	0.52	
2	Increase in loss	1	227.33	1	141.45	1	284.13	
3	Non-disclosure of material facts	2	193.16	1	621.32	1	1,388.79	
4	Errors of classification	1	653.06	1	7.04	1	140.10	

Some of the important comments in respect of accounts of Statutory Corporations are stated below:

Tamil Nadu Warehousing Corporation (2006-07 and 2007-08)

- ➤ The Corporation made excess provision for deferred tax liability resulting in understatement of profit and overstatement of Deferred Tax Liability by Rs.0.52 crore.
- The Corporation wrote off bad debts and debited the 'warehousing charges' instead of 'Bad debts written off'. This has resulted in understatements of warehousing charges and profit for the year by Rs.0.46 crore.

Tamil Nadu Electricity Board (2007-08)

- Non-provision of liability of Rs.117.20 crore being the balance amount of Minimum Alternate Tax withheld by the Board from the independent power producer (IPP) resulted in understatement of liability for purchase of power and deficit to that extent.
- Non-provision of liability of Rs.20.52 crore towards rent resulted in understatement of liability for expenses and deficit to that extent.
- ➤ The value appearing under 'Sundry debtors for sale of power' could not be ensured in audit as the difference of Rs.1,277.67 crore between balances as per billing units and LT database was not reconciled in respect of nine regions of the Board.
- ➤ The value of Rs.2.21 crore of coal in transit as on 31 March 2008 pertaining to Mettur Thermal Power Station shown as Rs.11.51 crore was in excess by Rs.9.30 crore with reference to the actual quantity as certified by the stores custodian resulted in overvaluation of stock of coal in transit and understatement of deficit to the extent of Rs.9.30 crore.
- The net assets exhibited in the Headquarters balance sheet was more than the consolidated balances of all the circles by Rs.9,725.57 crore (including the difference of Rs.34.98 crore in cash and bank balances).
- ➤ The Board did not account for fixed capacity charges of Rs.7.18 crore recoverable from an independent power producer resulting in understatement of other claims and receivables and deposits and overstatement of deficit to the same extent.
- ➤ The Board did not provide for liability of Rs.11.43 crore towards arrears payable to handling contractors of coal resulting in understatement of both other Fuel Related Liabilities and deficit.
- **1.43** The Statutory Auditors (Chartered Accountants) are required to furnish a detailed report upon various aspects including internal control/internal audit systems in the companies audited in accordance with the directions issued by the CAG to them under Section 619(3)(a) of the Companies Act, 1956 and to identify areas which needed improvement. An illustrative resume of major comments made by the statutory auditors on possible improvement in the

internal audit/internal control system in respect of 11 companies for the year 2007-08 and 16 companies for the year 2008-09 are given below:

Sl. No.	Particulars	Number of companies recommen were made	where dations	Reference to serial number of the companies as per Annexure-2		
		2007-08	2008-09	2007-08	2008-09	
1	The internal audit system needs to be strengthened to make it commensurate with the size and nature of the business	7	4	6, 18, 15, 21,32, 45 and 50	2, 15, 45 and 50	
2	There was no internal audit standards/manual/guidelines prescribed by the companies for the conduct of internal audit	2	4	32 and 41	9, 18, 41 and 50	
3	Proper records showing full particulars including quantitative details and situation of fixed assets were not maintained	3	2	6, 15 and 45	2 and 45	
4	The existing system of monitoring the recovery of dues needs to be strengthened by preparing age-wise analysis of debtors and periodical monitoring	2	3	6 and 8	26, 32 and 54	
5	Internal control system needs to be strengthened	2	2	6 and 50	2 and 50	
6	The Companies did not have any defined fraud policy	3	8	15, 43 and 50	15, 26 to 29, 35, 43 and 45	
7	Documentation of software programs not available with the companies	2	4	43 and 59	9, 15, 37, and 50	
8	The companies have no IT strategy/plan		7		18, 27 to 29, 37, 54 and 60	
9	The companies have not fixed minimum and maximum limits for maintenance of stores and spares	1	2	41	2 and 29	
10	The companies did not make ABC analysis for effective inventory control.	2	2	41 and 45	26 and 29	

Recoveries at the instance of audit

1.44 During the course of propriety audit in 2008-09, recoveries of Rs.61.37 crore were pointed out to the Management of various PSUs. Out of which, Rs.16.85 crore pertaining to earlier years and Rs.1.88 crore pertaining to the year 2008-09 was recovered during the year 2008-09.

Status of placement of Separate Audit Reports

1.45 The following table shows the status of placement of various Separate Audit Reports (SARs) issued by the CAG on the accounts of Statutory corporations in the Legislature by the Government.

Sl. No	Name of the Statutory Corporation	Year upto which SARs	Year	for which SARs not placed in Legislature		
		placed in Legislature	Year of SAR	Date of issue to the Government	Reasons for delay in placement in Legislature	
1.	Tamil Nadu Electricity Regulatory Commission	2007-08	2008-09	20 October 2009	Yet to be placed in the legislature	

Delay in placement of SARs weakens the legislative control over Statutory corporations and dilutes the latter's financial accountability. The Government should ensure prompt placement of SARs in the Legislature.

Disinvestment, Privatisation and Restructuring of PSUs

1.46 There was no disinvestment, privatisation or restructuring of PSUs in the State during the year.

Reforms in Power Sector

Status of implementation of MOU between the State Government and the Central Government

1.47 The State formed Tamil Nadu Electricity Regulatory Commission (TNERC) in March 1999 under the Electricity Regulatory Commissions Act, 1998, with the objective of rationalisation of electricity tariff for advising in matters relating to electricity generation, transmission and distribution in the State and issue of licences. During 2008-09, TNERC issued 10 orders (Nil on annual revenue requirements and 10 on others)

In pursuance of the decisions taken at the Chief Ministers' conference on Power Sector Reforms held in March 2001, a Memorandum of Understanding (MOU) was signed in January 2002 between the Union Ministry of Power and the Department of Energy, Government of Tamil Nadu as a joint commitment for implementation of the reform programme in the power sector with identified milestones.

Commitments made in the MOU, except the following have been achieved as reported by Tamil Nadu Electricity Board:

	Commitment as per MOU	Targeted completion Schedule	Status (as on 31 March 2009)	Remarks
1.	Reduction of Transmission and Distribution losses to 15 per cent	December 2003	Transmission and Distribution losses - 18 per cent	
2.	100 per cent metering of all consumers	December 2003	All services except the agricultural and hut services have been metered	The Government requested (September 2009) TNERC for extension of time for three years from 1 October 2009 for installation of meters in the agricultural and hut services. TNERC accepted Government's request and approved for extension of time for three years upto 1.10.2012.
3.	Current operations in distribution to reach break- even	March 2003	The Board had a deficit of Rs.3,512.08 crore in 2007-08. The deficit doubled to Rs.7,131.94 crore in 2008-09 (as per provisional accounts).	
4.	Energy audit at 11 KV sub- stations level	January 2002	Energy audit was conducted in all the 11/22 KV feeders. 1,587 feeders were identified to have line losses of more than 10 <i>per cent</i> . By carrying out improvement works the line losses have been brought below 10 <i>per cent</i> in 797 feeders so far.	

Discussion of Audit Reports by COPU

1.48 The matter relating to clearance of backlog of reviews/paragraphs was informed to the Committee Officer, Tamil Nadu Legislative Assembly Secretariat in May 2008. Further, an informal meeting with Chairman/COPU was held in January 2009. Following this, COPU held 13 meetings between June 2008 and December 2009. The status as on 31 December 2009 of reviews and paragraphs that appeared in Audit Reports (Commercial) and discussed by the COPU is as under:

Period of Audit Report	Number of review appeared in the		Number of reviews/paragraphs discussed/ passed over		
	Reviews	Paragraphs	Reviews	Paragraphs	
1998-99	6	23	1	23	
1999-2000	4	24	2	23	
2000-01	4	21	1	21	
2001-02	3	29	1	29	
2002-03	2	27	1	26	
2003-04	4	20	2	20	
2004-05	2	23	2	20	
2005-06	2	26		25	
2006-07	4	23		11	
2007-08	4	20		1	
TOTAL	35	236	10	199	

CHAPTER - II

Performance reviews relating to Government companies

2.1 Functioning of State Transport Undertakings

Executive Summary

In Tamil Nadu, the Public transport is provided by seven State Transport Undertakings (STUs) which had a fleet strength of 20,104 buses as on 31 March 2009. The STUs carried an average of 196.96 lakh passengers per day during 2008-09. The total turnover of STUs (Rs.5,050.63 crore) in 2008-09 was equal to 2.21 per cent of the State gross domestic product for the year. performance audit of STUs for the period from 2004-05 to 2008-09 was conducted to assess the efficiency and economy of STUs' operations, ability to meet their financial commitments, possibility of realigning the business model to tap non-conventional sources of revenue, existence and adequacy of fare policy and effectiveness of the top management in monitoring the affairs of the STUs. Out of the seven STUs of the State, Audit selected four STUs, i.e., one having its service entirely within the Metro city (MTC), the second having only long distance services (SETC), the third-TNSTC (KBM) and the fourth-TNSTC (MDU) having a mix of both town and mofussil services.

Finances and Performance

The STUs suffered continuous losses during the four years ending 2008-09 and had an accumulated loss of Rs.3,884.99 crore as on 31 March 2009. Six STUs operating in mofussil/town and express services earned Rs.15.99 per kilometre (KM) but expended Rs.18.32 per KM in 2008-09. The Metropolitan Transport Corporation (Chennai) Limited (MTC), earned Rs.24.59 per KM but expended Rs.27.90 per KM in 2008-09.

Share in Public Transport

While the State allows exclusive operation of transport services by STUs within Chennai city and Madurai Town, it allows both private operators and STUs to operate services in other towns and mofussil areas. The six STUs and private operators increased their fleet strength from 20,359 buses as on 31 March 2005 to 24,027 buses as on 31 March 2009. MTC increased its fleet from 2,773 to 3,260 during the above period. The vehicle density per one lakh population had

increased from 36 in 2004-05 to 42 in 2008-09 in the State. In Chennai, the same increased from 36 to 38 during the above period.

Vehicle profile and utilisation

Two mofussil STUs test checked increased their fleet strength by 4,526 buses during 2004-09 and thereby, reduced the percentage of overaged vehicles from 69.27 to 37.67 during the review period. Similarly SETC and MTC added 730 and 2,407 buses during the review period and reduced the percentage of overaged express and city buses from 99.54 to 34.91 and 77.17 to 25.34 during the review period respectively. As the replacement of buses by these STUs was without internal generation of funds and at the direction of the Government, the replacement through borrowed funds had increased the interest burden of four STUs by Rs.85.72 crore during the review period.

The fleet utilisation of three STUs remained at 95 per cent during review period and in respect of MTC varied from 78.84 per cent in 2004-05 to 87.57 per cent in 2008-09. The vehicle productivity of two mofussil STUs and SETC was more than All India Average of 313 KMs per day and ranged between 441 - 459 KMs and 614 - 627 KMs respectively during the review period. In case of MTC, it ranged between 261 and 298 KMs per day during the review period. The passenger load factor of mofussil and express buses improved from 78.98 per cent in 2004-05 to 85.46 per cent in 2008-09. But in MTC, the same increased from 80.81 in 2004-05 to 85.92 in 2006-07, but declined to 75.25 per cent in 2008-09 due to operation of deluxe and other special services for which the public patronage was less.

Economy in operations

Manpower and fuel constitute 78.49 per cent of the total cost. Interest, depreciation and taxes account for 13.32 per cent and are not controllable in the short term. Thus, the major cost saving has to come from manpower and fuel. All the four STUs test checked had excess manpower over and above the norm and thereby incurred idle wages of Rs.542.38 crore during the period under review. The STUs did not achieve their own targets for fuel consumption resulting in extra expenditure of Rs.33.76 crore during the same period.

As a result of cancellations due to controllable factors like want of crew and vehicles, the four STUs were deprived of contribution to an extent of Rs.169.17 crore.

Four STUs outsourced bus body construction despite availability of cheaper in-house capacity and incurred an avoidable extra expenditure of Rs.6.86 crore. Besides, the delay in construction of bus bodies in-house resulted in loss of potential revenue of Rs.1.49 crore.

Revenue Maximisation

The STUs do not have any policy for tapping nontraffic revenue sources by taking up large scale public-private partnership projects on their vacant land.

Need for a regulator

The Government does not have a policy to revise the fare based on normative cost. Within the ambit of existing fare structure, STUs test checked did not revise the fare for "Travel as you please" and lost a revenue of Rs.48.94 crore.

Fulfilment of social obligations

The STUs collectively failed to liquidate the dues in respect of terminal benefits (Rs.969.99 crore) to the retired employees and admitted liability towards the victims of accidents (Rs.158.15 crore) as they diverted the funds earmarked for these obligations towards their working capital needs.

Monitoring

The fixation of targets for various operational parameters and an effective Management Information System (MIS) for obtaining feed back on achievement thereof are essential for monitoring by the top management. But the MIS system of the STUs was not effective as it did not have an integrated data base on the operations of individual depots and routes.

Conclusion and Recommendations

Though STUs are suffering losses due to their high cost of operations and very meagre increase in revenue, they may control the loss by tapping non-conventional sources of revenue and keeping the manpower and KMPL within the norm. The loss may also be reduced by controlling the loss of scheduled KMs. The review contains five recommendations to improve the performance of STUs. Creating a regulator to regulate fares and services and tapping non-conventional sources of revenue by undertaking PPP projects are stressed in these recommendations.

Introduction

2.1.1 In Tamil Nadu, public road transport is provided by the seven State Transport Undertakings (STUs), which are mandated to provide high quality, efficient, reasonably priced, safe and secure road transport. While the State allows exclusive operation of transport services by the STU within Chennai city and Madurai town, it allows both the private operators and STUs to operate their services in other towns, mofussil and long distance routes. The fare structure is controlled by the State Government, which commonly applies to both STUs and private operators.

2.1.2 The State Government formed 21 STUs under the provisions of companies Act 1956, during the period from 1971-72 to 1995-96, each serving at least one district in the State. As a step towards streamlining the operations of STUs, reducing the administrative expenses and avoiding wasteful competition in the operation of services by them, the State Government amalgamated 21 STUs into seven STUs as wholly owned State Government companies as given below:

Sl No.	Name of the STUs	Nature of operation	Date of incorporation
1	Metropolitan Transport Corporation (Chennai) Limited (MTC)	Metro operation	10 October 2001
2	State Express Transport Corporation (Tamil Nadu) Limited (SETC)	Long distance and Inter-State	12 January 2002
3	Tamil Nadu State Transport Corporation (Villupuram) Limited (TNSTC, VPM)	Mofussil and Town	30 December 2003
4	Tamil Nadu State Transport Corporation (Salem) Limited (TNSTC, Salem)	Mofussil and Town	30 December 2003
5	Tamil Nadu State Transport Corporation (Coimbatore) Limited (TNSTC, CBE)	Mofussil and Town	30 December 2003
6	Tamil Nadu State Transport Corporation (Kumbakonam) Limited (TNSTC, KBM)	Mofussil and Town	30 December 2003
7	Tamil Nadu State Transport Corporation (Madurai) Limited (TNSTC, MDU)	Mofussil and Town	06 January 2004

- **2.1.3** The STUs are under the administrative control of the Transport Department of the State Government. The Management of each STU is vested with a Board of Directors comprising Chairman, Managing Director and Directors appointed by the State Government. The day-to-day operations are carried out by the Managing Director of respective STUs, who is the Chief Executive of the Company, with the assistance of General Managers, Regional Managers and Depot Managers.
- **2.1.4** The seven STUs had a fleet strength of 20,104 buses as on 31 March 2009. These STUs, as a whole, carried an average of 196.96 lakh passengers *per* day during 2008-09. The total turnover of STUs was Rs.5,050.63 crore in 2008-09, which was equal to 2.21 *per cent* of the State's Gross Domestic Product of Rs.2,28,479.12 crore. These STUs employed 1,21,700 employees as on 31 March 2009.

As per Advance Estimates for 2008-09.

Scope and Methodology of Audit

2.1.5 A Review on the working of STUs was included in the Report of the Comptroller and Auditor General of India for the year ended 31 March 2000 (Commercial), Government of Tamil Nadu. The report was discussed by the Committee on Public Undertakings (COPU) during 2002. The recommendations of COPU are awaited (October 2009).

The present performance review conducted between December 2008 and July 2009 covered the performance of STUs during the period from 2004-05 to 2008-09. The review mainly focuses on operational efficiency, financial management, fare policy, fulfilment of social obligations and monitoring by top management of the STUs. Out of the seven STUs of the State, Audit selected four STUs, *i.e.*, one having its service entirely within the Metropolitan city (MTC), the second having only long distance services (SETC), the third-TNSTC (KBM) and the fourth-TNSTC (MDU) having a mix of both town and mofussil services. The audit examination involved scrutiny of records at the Head Office, four Central Workshops, their bus body building units, 30 out of 157 depots of these four STUs. The regional offices and depots were selected based on their fleet strength, occupancy ratio, earnings per KM and cost of operations. The fleet strength of selected depots as on 31 March 2008 was 2,653 buses (23 per cent) against the total strength of 11,421 buses for four STUs.

2.1.6 The methodology adopted for attaining the audit objectives with reference to audit criteria consisted of explaining audit objectives to the top management, scrutiny of records at the Head Office and selected units, interaction with the auditee personnel, analysis of data with reference to audit criteria, raising of audit queries, discussion of audit findings with the Management and issue of draft review to the Management for comments.

Audit Objectives

2.1.7 The objectives of the performance audit were to assess:

Operational Performance

- the extent to which these STUs were able to keep pace with the growing demand for public transport;
- whether the STUs succeeded in recovering the cost of operations;
- whether adequate maintenance was undertaken to keep the vehicles roadworthy; and
- the extent to which economy was ensured in cost of operations.

Financial Management

- whether the STUs were able to meet their commitments and recover their dues efficiently; and
- the possibility of realigning the business model of the STUs to tap nonconventional sources of revenue and adopting innovative methods of accessing such funds.

Fare Policy

• the existence and adequacy of fare policy.

Monitoring by Top Management

• whether the monitoring by STUs' top management was effective.

Audit Criteria

- **2.1.8** The audit criteria adopted for assessing the achievement of the audit objectives were:
 - All India Average (AIA) for performance parameters;
 - performance standards and operational norms fixed by the Association of State Road Transport Undertakings (ASRTU);
 - physical and financial targets / norms fixed by the Management;
 - norms for life of a bus, fuel efficiency norms, etc.;
 - instructions of the State Government and other relevant rules and regulations; and
 - Procedures laid down by the STUs.

Financial position and working results

2.1.9 The financial position of seven STUs for the five years ending 2008-09 is given below:

(Rupees in crore)

Particulars	2004-05	2005-06	2006-07	2007-08	2008-09				
A. Liabilities									
Paid up Capital	839.36	843.38	999.36	1,101.56	1,266.56				
Reserve and Surplus (including Capital Grants but excluding Depreciation Reserve)	10.40	10.08	9.99	6.96	6.46				
Borrowings (loan funds)	864.95	1,081.04	1,208.22	1,421.52	1,853.21				
Current liabilities and provisions	998.34	1,280.62	1,457.81	1,682.54	1,956.20				
TOTAL	2,713.05	3,215.12	3,675.38	4,212.58	5,082.43				
B. Assets									
Gross Block	1,487.09	1,609.63	1,780.81	2,197.75	2,508.10				
Less: Depreciation	1,242.44	1,224.56	1,285.75	1,406.54	1,599.90				
Net fixed assets	244.65	385.07	495.06	791.21	908.20				
Capital works-in-progress (including cost of chassis)	1.87	34.16	56.40	42.51	20.73				
Investments	18.74	18.74	18.74	18.74	18.74				
Current assets, loans and advances	343.53	280.71	326.91	202.29	249.77				
Accumulated losses	2,104.26	2,496.44	2,778.27	3,157.83	3,884.99				
TOTAL	2,713.05	3,215.12	3,675.38	4,212.58	5,082.43				

2.1.10 The details of working results like operating revenue and expenditure, total revenue and expenditure, net surplus/ loss and earnings and cost

per kilometre of operation in respect of six STUs and MTC are given below:

(Rupees in crore)

						(====]	pees in crore)
Sl. No.	Description		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Total Revenue	Six STUs	3,173.46	3,364.09	3,650.72	3,985.06	4,304.71
		MTC	460.58	473.73	497.01	588.02	745.92
2.	Operating	Six STUs	3,117.42	3,277.22	3,561.64	3,906.60	4,226.82
	Revenue ⁶	MTC	449.94	463.64	432.02	567.35	703.65
3.	Total	Six STUs	3,133.55	3,643.21	3,868.35	4,291.14	4,933.74
	Expenditure	MTC	472.94	559.24	560.34	664.04	846.46
4.	Operating	Six STUs	2,983.22	3,472.55	3,632.77	3,977.85	4,513.23
	Expenditure ^Ψ	MTC	453.71	541.08	535.71	588.21	713.17
5.	Operating Profit/	Six STUs	134.20	(-) 195.33	(-) 71.13	(-) 71.25	(-) 286.41
	Loss	MTC	(-) 3.77	(-) 77.44	(-) 103.69	(-) 20.86	(-) 9.52
6.	Profit/Loss for the year	Six STUs	39.91	(-) 279.12	(-) 217.63	(-) 306.08	(-) 629.03
		MTC	(-) 12.36	(-) 85.51	(-) 63.33	(-) 76.02	(-) 100.54
7.	Fixed Costs						
	Personnel Costs	Six STUs	1,250.18	1,534.14	1,512.11	1,709.84	1,984.81
		MTC	242.07	301.98	287.56	324.14	381.25
	Depreciation	Six STUs	79.20	108.54	160.36	225.66	290.23
		MTC	9.74	8.40	12.06	54.59	103.09
	Interest	Six STUs	71.14	62.13	75.19	87.63	130.27
		MTC	9.48	9.76	12.57	21.24	30.21
	Other Fixed	Six STUs	156.83	180.86	186.32	181.02	207.12
	Costs	MTC	22.01	23.80	23.93	22.96	30.64
	Total Fixed costs	Six STUs	1,557.35	1,885.67	1,933.98	2,204.15	2,612.43
		MTC	283.30	343.94	336.12	422.93	545.19
8.	Variable Costs						
	Fuel and	Six STUs	1,220.52	1,408.98	1,559.64	1,680.44	1,891.73
	lubricants	MTC	155.73	180.14	189.89	209.79	262.50
	Tyres and tubes	Six STUs	80.57	93.14	119.29	121.72	140.75
		MTC	8.48	9.62	10.53	10.09	13.93

Φ Operating revenue includes traffic earnings, passes and season tickets, reimbursement against concessional passes, fare realised from private operators under KM Scheme, etc.

ψ Operating expenditure include expenses relating to traffic, repair and maintenance, electricity, welfare and remuneration, licences and taxes, general administration expenses and interest on borrowings obtained for working capital/operational needs.

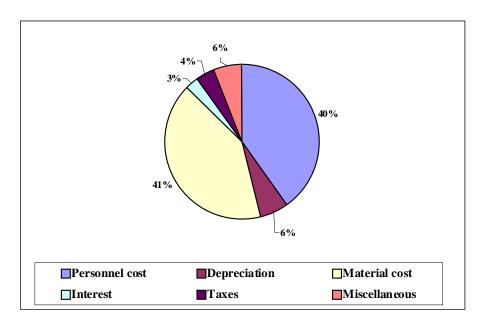
Sl. No.	Description		2004-05	2005-06	2006-07	2007-08	2008-09
	Other items/	Six STUs	110.56	86.36	79.26	89.89	82.27
	spares	MTC	17.22	16.62	15.60	12.27	15.43
	Taxes (MV Tax, Passenger Tax,	Six STUs	164.55	169.06	176.18	194.94	206.56
	etc.)	MTC	8.21	8.18	8.20	8.96	9.41
	Total variable	Six STUs	1,576.20	1,757.54	1,934.37	2,086.99	2,321.31
	costs	MTC	189.64	214.56	224.22	241.11	301.27
9.	Effective KMs operated (In	Six STUs	21,611.79	21,959.09	22,904.14	25,489.58	26,927.55
	lakh)	MTC	2,084.92	2,111.85	2,061.38	2,401.90	3,033.62
10.	Earnings per KM (In Rupees) (1/9)	Six STUs	14.68	15.32	15.94	15.63	48 24.59 65 9.70
		MTC	22.09	22.43	24.11	24.48	24.59
11.	Fixed cost per KM (In Rupees.)	Six STUs	7.21	8.59	8.44	8.65	
	(7/9)	MTC	13.59	16.29	16.31	17.61 17.9	17.97
12.	Variable cost per KM (In Rupees.) (8/9)	Six STUs	7.29	8.00	8.45	8.19	8.62
		MTC	9.10	10.16	10.88	10.04	9.93
13.	Cost per KM (In	Six STUs	14.50	16.59	16.89	16.83	18.32
	Rupees.) (3/9)	MTC	22.68	26.48	27.18	27.65	27.90
14.	Net earnings per	Six STUs	0.18	(-) 1.27	(-) 0.95	(-) 1.20	(-) 2.33
	KM (In Rupees) (10-13)	MTC	(-)0.59	(-) 4.05	(-) 3.07	(-) 3.17	(-) 3.31
15.	Traffic revenue§	Six STUs	3,117.42	3,277.22	3,561.64	3,906.60	4,226.82
		MTC	449.94	463.64	432.02	567.35	703.65
16.	Traffic revenue	Six STUs	14.42	14.92	15.55	15.33	15.70
	per KM (In Rupees) (15/9)	MTC	21.58	21.95	20.96	23.62	23.20
17.	Operating	Six STUs	0.62	(-)0.89	(-)0.31	(-)0.28	(-)1.06
	profit/loss per KM (In Rupees) (5/9)	MTC	(-)0.18	(-)3.67	(-)5.03	(-)0.87	(-)0.31
18.	Contribution per	Six STUs	7.13	6.92	7.10	7.14	7.08
	KM (In Rupees) (16 – 12)	MTC	12.48	11.79	10.08	13.58	13.27

[§] Traffic revenue represents sale of tickets, advance booking, reservation charges and contract services earnings.

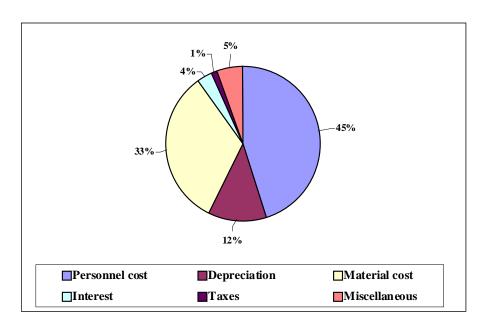
Elements of Cost

2.1.11 Personnel and material cost constitute the major elements of cost. The percentage break-up of costs for 2008-09 is given below in the pie-chart.

Components of various elements of cost of six STUs



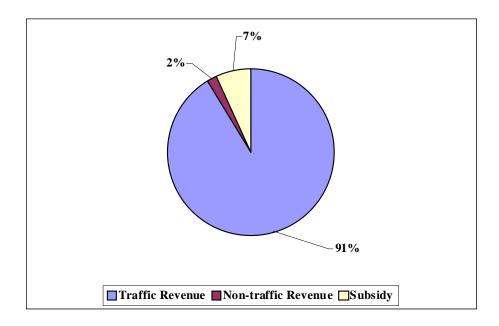
Components of various elements of cost of MTC



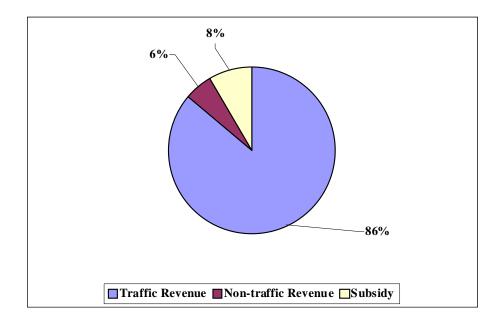
Elements of revenue

2.1.12 Traffic revenue, subsidy/grant and non-traffic revenue constitute the major elements of revenue. The percentage break-up of revenue for 2008-09 is given below in the pie-chart.

Components of various elements of revenue of six STUs



Components of various elements of revenue of MTC



Audit Findings

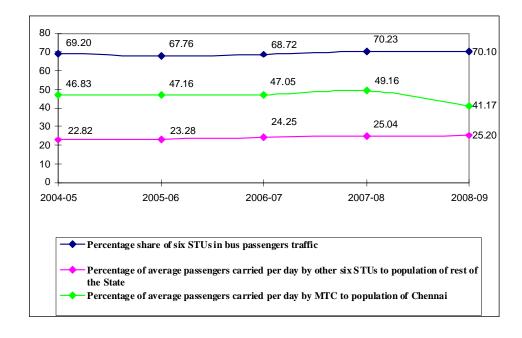
2.1.13 Audit explained the audit objectives to the STUs and the Government in an 'entry conference' held on 17 February 2009. Subsequently, audit findings were reported to the STUs and the Government on 9 September 2009 and discussed in an 'Exit Conference' held on 10 December 2009, wherein the Secretary, Transport Department, Government of Tamil Nadu and the Managing Directors of STUs were present. The views expressed by the Government and the Management in the exit conference have been considered while finalising this review. The Audit findings are discussed below:

Operational Performance

2.1.14 The operational performance of all STUs for the five years ending 2008-09 is given in the **Annexure-7**. The operational performance of the STUs was evaluated on various operational parameters as described below. It was also seen whether the STUs were able to maintain pace with the growing demand for public transport. Audit noticed that the operational parameters and cost of operations vary considerably in operation of transport services within the Chennai city and other town/mofussil/long distance routes. As such, the audit findings pertaining to MTC and other six STUs have been consolidated and discussed exclusively in the succeeding paragraphs. These audit findings show that the losses can be reduced and there is scope for improvement in the performance of STUs.

Share of STUs in public transport

- **2.1.15** The transport policy of the State Government aims at making public transportation popular and efficient so that more and more passengers use the system and, thereby, reduce the traffic congestion. In view of this, it is essential that the operations of the STUs expand at least in proportion to the growth of population in the State of Tamil Nadu.
- **2.1.16** A line-graph depicting the percentage share of buses held by STUs in public transport and percentage of average passengers carried *per* day by MTC/other six STUs to the population of Chennai/other parts of the State during five years ending 2008-09 is given below:



While the ratio of average passengers carried per day to population was more than 40 *per cent* in Chennai, the same was only 25 *per cent* in mofussil/other areas. In Chennai, the percentage of passenger carried per day showed a sudden decline from 49.16 *per cent* in 2007-08 to 41.17 *per cent* in 2008-09.

2.1.17 The table below indicates the density of STUs' vehicles *per* one lakh population at the end of respective years.

Particular	2004-05	2005-06	2006-07	2007-08	2008-09				
A. Position in Chennai city									
Buses owned by MTC	2,773	2,773	2,803	3,084	3,260				
Estimated population in Chennai and agglomeration (In crore)	0.77	0.79	0.81	0.83	0.85				
Vehicle density <i>per</i> one lakh population in Chennai	36	35	35	37	38				
B. Position in rest of the State	B. Position in rest of the State								
Buses owned by six STUs	14,088	14,209	15,030	16,468	16,844				
Private buses	6,271	6,760	6,841	6,982	7,183				
Total buses available for public transport	20,359	20,969	21,871	23,450	24,027				
Percentage share of STUs	69.20	67.76	68.72	70.23	70.10				
Percentage share of private operators	30.80	32.24	31.28	29.77	29.90				
Estimated population in rest of the State (In crore)	5.67	5.70	5.73	5.76	5.79				
Vehicle density <i>per</i> one lakh population in rest of the State	36	37	38	41	42				

The mofussil STUs were able to keep pace with the growing demand for public transport. In case of MTC, there is a need to enhance its services to meet the requirement of public.

It is evident from the table that the state had a total fleet strength of 27,287 buses at the end of March 2009; of which 20,104 buses were held by seven STUs. The population of the State (excluding Chennai) had increased by 2.79 per cent during the period from 2004-05 to 2008-09 whereas the vehicle strength had increased by 17.65 per cent during the same period (taking 2003-04 as base year). On the other hand, while the population of Chennai increased by 12.31 per cent during the same period, the vehicle density for one lakh population increased by 4.69 per cent, indicating that MTC's fleet strength had not increased in proportion to the growth of population. Moreover, the vehicle density in Chennai was lower than the comparable vehicle density in Bangalore (57 to 73 during the review period) highlighting further need to increase the vehicle strength.

2.1.18 The details of effective *per* capita KM operated for the five years ending 2008-09 are detailed below:

Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
Effective KM operated (lakh)	MTC	2,084.92	2,111.85	2,061.38	2,401.90	3,033.62
	Six STUs	21,611.79	21,959.01	22,904.14	25,489.57	26,927.55
Estimated Population (crore)	Chennai	0.77	0.79	0.81	0.83	0.85
	Rest of the State	5.67	5.70	5.73	5.76	5.79
Per Capita KM per year	MTC	27.08	26.73	25.45	28.94	35.69
	Six STUs	38.12	38.52	39.97	44.25	46.51

Public transport has definite benefits over personalised transport in terms of costs, congestion on roads and environmental impact. The public transport services have to be adequate to derive these benefits. As discussed in the above paragraphs, the mofussil STUs have adequately enhanced their fleet and succeeded in affording their services to the reach of the public. Likewise, MTC also had augmented its fleet strength and also improved its *per capita* KM operation. Despite this, passenger patronage of the MTC buses had shown a sharp decline in 2008-09 and hence there is a need to enhance bus services to meet the requirement of public.

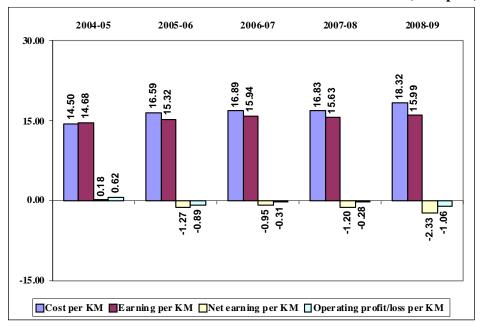
Recovery of cost of operations

2.1.19 The STUs were not able to recover the cost of operations in all the five years except during 2004-05. The cost *per* KM, revenue *per* KM, net revenue

per KM and operating profit/loss per KM during the last five years ended 2008-09 are shown in the graph¹ below:

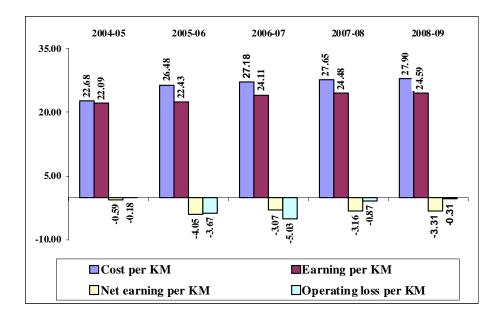
Recovery of cost of operation of six STUs

(In rupees)



Recovery of cost of operations of MTC

(In rupees)



Cost *per* KM represents total expenditure divided by effective KM operated. Revenue *per* KM is arrived at by dividing total revenue with effective KM operated. Net Revenue *per* KM is revenue *per* KM reduced by cost *per* KM. Operating loss *per* KM would be operating expenditure *per* KM reduced by operating income *per* KM.

The STUs incurred operating losses throughout the review period except during 2004-05.

The above bar graph indicates the deteriorating performance of the STUs during the review period. In respect of six STUs, while cost (Rs.18.32 per

Orissa, Uttar Pradesh and Karnataka registered the best net earnings *per* KM at Rs. 0.49, Rs. 0.47 and Rs. 0.34 respectively during 2006-07.

(Source: STUs profile and performance 2006-07 by CIRT, Pune)

KM during 2008-09) was less than AIA of Rs.19.94 per KM, revenue (Rs.15.99 per KM in 2008-09) was also less than AIA of Rs.18.22 per KM. In case of MTC, both revenue (Rs.27.90) and cost (Rs.24.59) per KM during 2008-09 were more than AIA.

Analysis of cost of operation indicated that:

- the cost of operation (Rs.27.90 per KM) of MTC was higher than other STUs of the State. This was on account of poor mileage due to exclusive city operations and excess manpower.
- none of the STUs was able to recover the cost of operation and the loss
 was mainly due to operation in more than 88 per cent of uneconomic
 routes collectively by all the STUs, increase in the cost of borrowings
 on purchase of vehicles at the instance of the Government, increase in
 establishment cost due to excess manpower and non-achievement of
 norm for fuel.

Efficiency and Economy in operations

Fleet strength and utilisation

Fleet Strength and its Age Profile

2.1.20 The ASRTU had prescribed (September 1997) the desirable age of a bus as eight years or five lakh kilometres, whichever was earlier. The State Government directed (September 1991) that the mofussil and city buses were to be replaced on completion of six years or seven lakh KMs whichever was earlier. In respect of SETC buses, the age limit for replacement was, however, fixed as three years or seven lakh KMs, which ever was earlier. Considering the norm of the State Government, the number of overaged buses of the STUs is given in the following table:

[♦] The STUs do not maintain data on the performance of buses in terms of KMs run. Hence, the age of buses was considered for computing the data on overaged buses.

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Total number of	MTC	2,773	2,773	2,773	2,803	3,084
	buses at the beginning of the year	Two STUs	6,302	6,392	6,393	6,749	7,349
		SETC	891	878	889	946	988
2.	Additions during the	MTC	100	57	379	1,139	732
	year	Two STUs	346	951	739	1,129	1,361
		SETC	4	61	252	217	196
3.	3. Buses scrapped during the year	MTC	100	57	349	858	556
		Two STUs	256	950	383	529	1,137
		SETC	17	50	195	175	147
4.	Buses held at the end	MTC	2,773	2,773	2,803	3,084	3,260
	of the year	Two STUs	6,392	6,393	6,749	7,349	7,573
		SETC	878	889	946	988	1,037
5.(a)	Of (4), number of	MTC	2,140	2,293	2,087	1,250	826
	buses more than six years old	Two STUs	4,428	4,086	4,202	3,698	2,853
(b)	Of (4), number of buses more than three years old	SETC	874	824	875	460	362
6.	Percentage of	MTC	77.17	82.69	74.46	40.53	25.34
	overaged buses to total buses	Two STUs	69.27	63.91	62.26	50.32	37.67
		SETC	99.54	92.69	92.49	46.56	34.91

The number of overaged buses gradually decreased during the review period. STUs being commercial organisations have to be self-reliant and ensure sufficient internal generation of funds for timely replacement of overaged vehicles. Audit noticed that even though STUs did not have internal cash generation, they replaced overaged vehicles at a cost of Rs.543.64 crore out of external borrowings with an interest burden of Rs.85.72 crore during the period under review. At the end of 2008-09, the requirement for replacement of overaged buses in four STUs was 4,041 requiring Rs.654.24 crore.

The overaged fleet requires high maintenance and results in extra cost which ultimately increases operational inefficiency and losses. Audit could not, however, assess the adverse financial impact of maintaining overaged fleet in the absence of accounting of fleet-wise maintenance/repair and breakdown by the STUs.

Audit scrutiny of procurement of chassis during 2007-08 and 2008-09 revealed that STUs purchased chassis at higher rates from Ashok Leyland (AL) instead of uniform negotiated price arrived with TATA. Besides, the

Worked out at an average procurement rate for 2008-09.

rates offered by TATA were inclusive of transportation cost. Thus, purchase at higher cost led to extra and avoidable expenditure of Rs.14.77 crore during 2007-08 and 2008-09.

Fleet utilisation

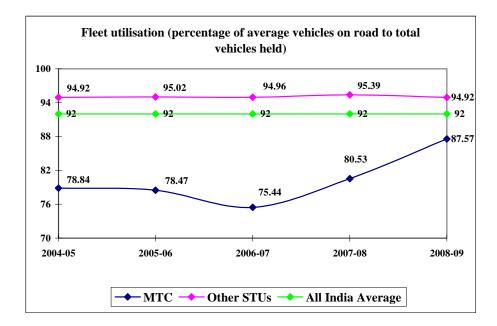
2.1.21 Fleet utilisation represents the ratio of buses on road to the buses held. The STUs had not set any target of fleet utilisation in any of the years under

Andhra Pradesh registered the best fleet utilisation at 99.4 *per cent* during 2006-07.

(Source : STUs profile and performance 2006-07 by CIRT, Pune)

review. Against the AIA of 92 per cent, the fleet utilisation of MTC increased from 78.84 per cent in 2004-05 to 87.57 per cent in 2008-09. The fleet utilisation of other three STUs remained around 95 per cent during the review period.

Higher fleet utilisation was achieved by these STUs by way of utilising even reserved buses. The line graph depicting the fleet utilisation is given below:



The performance of MTC can be improved by minimising the cancellation of scheduled KMs due to controllable reasons and absenteeism of crew (driver/conductors) as brought out in paragraph 2.1.26.

Vehicle productivity

2.1.22 Vehicle productivity refers to the average Kilometres run by each bus *per* day in a year. The vehicle productivity of the STUs *vis-a-vis* the overaged fleet for the five years ending 2008-09 is shown in the table below:

Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
Vehicle productivity	MTC	261	266	271	280	298
(KMs run <i>per</i> day <i>per</i> bus)	Two STUs	441	443	447	456	459
	SETC	620	620	621	627	614
Overaged fleet (percentage)	MTC	77.17	82.69	74.46	40.53	25.34
(percentage)	Two STUs	69.27	63.91	62.26	50.32	37.67
	SETC	99.54	92.69	92.49	46.56	34.91

The vehicle productivity of two mofussil STUs and SETC was more than the AIA of 313 KMs per day. The vehicle productivity of MTC showed an

Tamil Nadu (Villupuram), and Tamil Nadu (Salem) and Tamil Nadu (Kumbakonam) registered the best vehicle productivity at 474, 469 and 462.8 KMs per day respectively during 2006-07

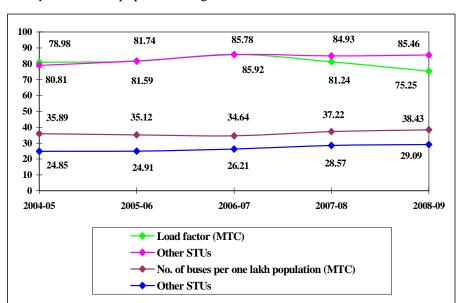
(Source: STUs profile and performance 2006-07 by CIRT, Pune).

increasing trend during the period covered under review and remained significantly higher than that of Bangalore Metropolitan Corporation. The overall low productivity of MTC was contributed by overaged fleet which ranged from 197 KMs to 220 KMs per bus per day.

Capacity Utilisation

Load Factor

2.1.23 Capacity utilisation of a transport undertaking is measured in terms of Load Factor, which represents the percentage of passengers carried to seating capacity. The schedules to be operated are to be decided after proper study of routes and periodical reviews are necessary to improve the load factor.



A graph depicting the Load factor (Occupancy ratio – OR) *vis-a-vis* number of buses *per* one lakh population is given below:

The occupancy ratio of MTC increased from 80.81 in 2004-05 to 85.92 in 2006-07 had come down to 75.25 in 2008-09.

The State Government anticipated an increase of 2 per cent in the OR every year in budget estimates. Accordingly, the STUs were expected to achieve OR of 85.49 per cent in 2008-09, considering that the OR was 78.98 per cent in 2004-05. Failure to achieve the expected OR of 85.49 per cent implied a revenue loss of Rs.44.99 crore. The reasons for shortfall in revenue in respect of TNSTC, Madurai and TNSTC, Kumbakonam and SETC were mainly due to operation of buses in uneconomic routes, competition among sister STUs and private operators as discussed in the succeeding paragraphs. In respect of MTC, the OR, though increased from 80.81 per cent in 2004-05 to 85.92 per cent in 2006-07 (with the same fleet strength), came down to 81.24 per cent and 75.25 per cent in 2007-08 and 2008-09 respectively, indicating that the patronage for MTC's buses had come down in 2008-09. MTC had not, however, analysed the reasons for such drastic reduction in OR to initiate corrective measures.

An independent audit analysis of OR of ordinary, Limited Stop Service (LSS) Deluxe, Express and 'M' services operated by seven depots of the MTC is given in the following table:

	Ordinary		LSS		Express		M service		Deluxe	
Year	No. of service	OR	No. of service	OR	No. of service	OR	No. of service	OR	No. of service	OR
2004-05	160	86	82	76	24	67	20	43	0	0
2005-06	138	85	94	77	19	67	27	44	3	68
2006-07	112	88	89	86	19	83	38	83	27	62
2007-08	95	94	81	91	26	67	56	86	88	69
2008-09	72	101	71	94	49	77	107	93	93	59

It could be seen from the above that OR of ordinary services increased from 86 per cent in 2004-05 to 101 per cent in 2008-09. Similarly, in respect of Limited Stop Services (LSS), OR which was 76 per cent in 2004-05 had gone up to 94 per cent in 2008-09. However, the OR of 'M' and Deluxe services was low as compared to ordinary services and contributed to the reduction of overall OR. However, during the review period OR of M service also increased from 43 to 93, though there was no perceptible improvement in Deluxe services. Despite this, MTC increased operation of Deluxe services without conducting traffic survey.

The MTC stated (July 2009) that the prime factor behind the decrease of OR was the introduction of lengthy routes on different locations and a considerable increase in the fleet strength.

2.1.24 The table below indicates the details for break-even load factor (BELF) for traffic revenue. Audit worked out this BELF at the given level of vehicle productivity and total cost *per* KM.

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1	Cost per KM (Rupees)	MTC	22.68	26.48	27.18	27.65	27.90
		Six STUs	14.50	16.59	16.89	16.83	18.32
2	Traffic revenue per	MTC	26.70	26.90	24.39	29.07	30.83
	KM at 100 per cent Load Factor	Six STUs	18.26	18.25	18.13	18.05	18.37
3	BELF considering only traffic revenue (1/2)	MTC	84.94	98.44	111.44	95.12	90.50
		Six STUs	79.41	90.90	93.16	93.24	99.73

40

^{• &#}x27;M' services is a special service operated by the Company for which minimum fare is Rupees three and each stage fare is increased by a Rupee. However, there is no change in the stopping pattern.

The load factor of all the four STUs was lower than the break even load factor in all the five years. In respect of MTC, the BELF indicated progressive improvement as it has come down to 90.50 in 2008-09 from 111.44 in 2006-07. Hence, by better route planning and reducing cost of operation, there is a scope for the MTC to turn around. In respect of the other three STUs, the BELF showed a negative trend, as it increased from 79.41 *per cent* to 99.73 *per cent* requiring immediate corrective actions by these STUs not only for improving their occupancy but also for reducing the cost of operation.

Route Planning

2.1.25 Some routes are profitable while others are not. The position in this regard is given in the table below.

Year		Total number of routes	Number of routes making profit	Number of routes not meeting total cost
2004-05	MTC	523 (100)	97 (19)	426 (81)
	Three STUs	3,690 (100)	1,296 (35)	2,394 (65)
2005-06	MTC 486 (100) 10 (02)		476 (98)	
	Three STUs	3,722 (100)	540 (15)	3,182 (85)
2006-07	MTC	CC 544 (100) 25 (05)		519 (95)
	Three STUs	3,937 (100)	566 (14)	3,371 (86)
2007-08	MTC	610 (100)	25 (04)	585 (96)
	Three STUs	4,154 (100)	556 (13)	3,598 (87)
2008-09	MTC 625 (100)		6 (01)	619 (99)
	Three STUs	4,231 (100)	451 (11)	3,780 (89)

The percentage of unprofitable routes of MTC and other three STUs increased from 81 to 99 and 65 to 89 respectively during the review period. The State Government directed (February 1992) that the STUs should follow the norm of 30 *per cent* services in profitable routes (A routes), 40 *per cent* in breakeven routes (B routes) and balance 30 *per cent* below breakeven routes (C routes). However, none of the STUs maintained the percentage of uneconomic routes within the norm prescribed by the Government. For example, the percentage of unprofitable routes to total routes was always high ranging between 81 in 2004-05 to 99 in 2008-09 in MTC. Similarly, in respect of other three STUs, the same had increased from 65 to 89 during the same period.

Audit observed that:

- the maximum number of uneconomic routes was contributed by SETC as its percentage of uneconomic routes had increased from 92 in 2004-05 to 99.5 in 2008-09. Further analysis of uneconomic routes operated by SETC indicated that 43 *per cent* of the routes had breakeven levels at more than 120 *per cent* of the occupancy. Thus, SETC's operation has become completely unviable.
- SETC could not maintain its status as a monopoly operator for longdistance services and its poor performance was on account of drop in occupancy (nine *per cent*) due to parallel operations by sister STUs. Accordingly, SETC approached the State Government for

reimbursement of loss suffered by it on this account. During the review period, SETC claimed Rs.95.74 crore, of which, Rs.47.16 crore was reimbursed by the sister STUs as directed by the State Government and the remaining Rs.48.58 crore was absorbed by SETC. Though Government decided as early as in 1997 to rationalise long distance services and entrust it exclusively to SETC, the decision was not implemented so far. Consequently, SETC continued to incur loss, which had increased from Rs.31.39 crore in 2004-05 to Rs.86.27 crore in 2008-09.

- The OR of TNSTC, Madurai was grossly affected by the unauthorised operation of mini-buses and share autos. Though the STUs reported such operations to the Regional Transport Offices, no corrective action had been taken so far. Consequently, the STUs sustained an estimated revenue loss of Rs.182 crore during the review period.
- TNSTC, Madurai and TNSTC, Kumbakonam commenced (November 1999) operation of services to the farmers' market *viz.*, "Uzhavar Sandhai" on the directives of the State Government. Audit noticed that these STUs suffered a total revenue loss of Rs.6.50 crore during the review period due to exclusive operation of services to the farmers' market without collection of luggage fare. However, these STUs did not pursue with the State Government for reimbursement of above loss.
- In respect of TNSTC, Madurai, during the review period, the management carried out modifications in 236 routes based on public/political dignitaries demand *etc.*, without any analysis of viability. It was observed that average earning per KM decreased in these routes after modifications and additional losses amounting to Rs.10.67 crore during 2004-05 to 2008-09 were incurred. Thus, modifications of routes proved counter productive.

The State Government stated (December 2009) that the introduction of new routes was a social obligation based on public representations. In respect of TNSTC, Madurai, it stated that continuous efforts were being taken to curb the unauthorised operations of mini buses, vans, *etc*. The fact remained that the STUs introduced new routes without a study on economic viability and without any compensation from the Government. Consequently, the STUs continued to suffer heavy losses on account of these factors.

Cancellation of scheduled Kilometres

2.1.26 The details of scheduled kilometres, effective kilometres, cancelled kilometres calculated as difference between the scheduled kilometres and

effective kilometres are furnished in the table below:

(In lakh KMs)

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Scheduled	MTC	2,383.60	2,441.32	2,468.13	2,712.92	3,082.54
	kilometers	Three STUs	11,517.90	11,638.99	12,074.01	13,201.66	13,811.32
2.	. Effective kilometers	MTC	2,084.92	2,111.85	2,061.38	2,401.90	3,033.62
		Three STUs	11,403.37	11,491.26	11,924.05	13,055.90	13,657.51
3.	Kilometres	MTC	298.68	329.47	406.75	311.02	48.92
	cancelled	Three STUs	114.53	147.73	149.96	145.76	153.81
4.	Percentage of	MTC	12.53	13.50	16.48	11.46	1.59
	cancellation	Three STUs	0.99	1.27	1.24	1.10	1.11
Cause	-wise analysis						
5.	Want of buses	MTC	31.29	6.59	NIL	NIL	NIL
		Three STUs	0.52	0.21	0.07	0.51	NIL
6.	Want of crew	MTC	230.46	283.80	387.47	295.08	47.34
		Three STUs	24.73	37.41	69.65	55.58	57.11
7.	Others	MTC	36.93	39.08	19.28	15.94	1.58
		Three STUs	89.28	110.11	80.24	89.67	96.70
8.	Contribution per	MTC	12.48	11.79	10.08	13.58	13.27
	KM (in Rupees)	Three STUs	6.06	6.71	6.86	7.04	7.12
9.	Avoidable	MTC	261.75	290.39	387.47	295.08	47.34
	cancellation (want of buses and crew)	Three STUs	25.25	37.62	69.72	56.09	57.11
10.	Loss of	MTC	32.67	34.24	39.06	40.07	6.28
	contribution (8X9) (Rupees in crore)	Three STUs	1.53	2.52	4.78	3.95	4.07
	Total (Column 10)		34.20	36.76	43.84	44.02	10.35

The percentage of cancellation of scheduled kilometres in respect of MTC varied from 16.48 to 1.59 during 2004-05 to 2008-09 and remained on the higher side as compared to the other STUs and the best performers. Due to

Tamil Nadu (Salem), State Express Transport Corporation (Tamil Nadu) and Tamil Nadu (Villupuram) registered the least cancellation of scheduled KMs at 0.45, 0.67 and 0.78 per cent respectively during 2006-07. (Source: STUs profile and performance 2006-07 by CIRT, Pune).

cancellation of scheduled kilometres for want of buses and crew, the STUs were deprived of contribution of Rs.169.17 crore during 2004-05 to 2008-09. Out of this, the share of MTC was Rs.152.32 crore (90 per cent). In respect of the STUs test checked, there was sufficient strength of drivers and conductors with

reference to the revised norm (February 2007) in 2007-08 and 2008-09. Therefore, the loss of KMs (455.62 lakh) for want of crew was avoidable, which resulted in loss of contribution of Rs.98.02 crore.

Cancellation of scheduled KMs for want of buses and crew resulted in loss of contribution of Rs.169.17 crore.

Maintenance of vehicles

2.1.27 Preventive maintenance is essential to keep the buses in good running condition and to reduce breakdowns/other mechanical failures. The STUs had TATA and AL make buses, for which the following schedule of maintenance has been prescribed by the Original Equipment Manufacturers (OEMs).

Sl.No.	Particulars	Schedule
1.	Engine oil change	
1 (a)	TATA make	Every 9,000 KMs
1(b)	AL make	Every 10,000 KMs
2.	Break inspection	
2 (a)	TATA make	Every 18,000 KMs
2 (b)	AL make	Every 24,000 KMs

Audit observed that all the four STUs followed the maintenance schedule as prescribed by the OEMs and there were no significant slippage in the adherence of the schedule.

Repairs and Maintenance

2.1.28 A summarised position of fleet holding, over-aged buses, repairs and maintenance (R&M) expenditure for the last five years up to 2008-09 is given below.

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Total buses	MTC	2,773	2,773	2,803	3,084	3,260
	(number)	Three STUs	7,270	7,282	7,695	8,337	8,610
2.	Overaged buses	MTC	2,140	2,293	2,087	1,250	826
	(number)	Three STUs	5,302	4,910	5,077	4,158	3,215
3.	Percentage of	MTC	77.17	82.69	74.46	40.53	25.34
	overaged buses	Three STUs	72.93	67.43	65.98	49.87	37.34
4.	R&M Expenses	MTC	16.38	16.55	14.37	11.27	13.93
	(Rupees in crore)	Three STUs	56.74	42.17	40.55	46.70	45.22
5.	R&M Expenses	MTC	59,070	59,683	51,267	36,543	42,730
	per bus (in Rupees) (4/1)	Three STUs	78,047	57,910	52,697	56,015	52,520

The R&M expenses per bus have decreased during the period from 2004-05 to 2007-08 in line with the reduction in the percentage of overaged buses. R&M expenses per bus in respect of MTC, however, increased in 2008-09 due to major body repair expenditure incurred during the year. None of the STUs maintained the data on expenditure incurred on R&M in respect of overaged buses separately and hence Audit could not ascertain the extent to which the increase in R&M expenditure was attributable to overaged buses.

Manpower Cost

2.1.29 The cost structure of seven STUs during 2008-09 shows that manpower and fuel constitute 78.49 *per cent* of total cost and 13.32 *per cent* was contributed by interest, depreciation and taxes which are not controllable in the short-term. Thus, the major cost saving can come only from manpower and fuel. The table below provides the details of manpower, its cost and productivity.

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Total Manpower	MTC	18,523	17,735	17,522	18,550	17,908
	(Numbers)	Three STUs	49,408	48,102	47,239	52,917	53,106
2.	Manpower Cost	MTC	242.42	301.20	289.41	324.24	379.80
	(Rupees in crore)	Three STUs	656.24	803.75	787.32	891.75	1,017.63
3.	Effective KMs (in	MTC	2,084.92	2,111.85	2,061.38	2,401.91	3,033.62
	lakh)	Three STUs	11,403.36	11,491.34	11,924.05	13,055.90	13,657.51
4.	4. Cost per effective	MTC	11.63	14.26	14.04	13.50	12.52
	KM (Rupees)	Three STUs	5.75	6.99	6.60	6.83	7.45
5.	Productivity per day	MTC	30.84	32.62	32.23	35.38	46.41
	per person (KMs)	Three STUs	63.23	65.45	69.16	67.41	70.46
6.	Total buses	MTC	2,773	2,773	2,803	3,084	3,260
	(number)	Three STUs	7,270	7,282	7,695	8,337	8,610
7.	Number of	MTC	2,554	2,554	2,600	2,775	3,000
	scheduled buses at the end of the year (other than spare buses)	Three STUs	6,573	6,641	7,031	7,628	7,801
8.	Manpower per bus	MTC	7.25	6.94	6.74	6.68	5.97 *
	(1/7)	Three STUs	7.52	7.24	6.72	6.94	6.81

[♣] The shortfall in the manpower with reference to norm of 6.5 persons per bus is met out of reserve category of drivers/conductors, who are engaged on daily basis depending on the needs.

The manpower cost of MTC was Rs.12.52 per KM in 2008-09 against the AIA of Rs.7.50 per KM (2006-07).

Four STUs incurred idle wages of Rs.542.38 crore due to excess manpower.

The State Government fixed (May 2004) a revised norm of men per bus ratio at 6.50 (Driver:2.5, Conductor:2.5 and all other employees:1.5). The State Government, while fixing the overall ratio of 6.5, changed (March 2007) the

North West Karnataka State Road Transport, Karnataka State Road Transport and Himachal Pradesh registered the best performance at 4.89, 4.99 and 4.94 manpower per bus. (Source: STUs profile and performance

2006-07 by CIRT, Pune)

internal composition of norms as drivers:2.625, Conductors:2.625 and other categories: 1.25. Manpower of four STUs with reference to the norms was analysed in Audit and it was observed that excess manpower was deployed in 'other category' in

all STUs. While the STUs other than SETC made efforts to reduce manpower during the review period, it remained in excess by 115 *per cent* at the end of 2008-09 in SETC. The idle wages worked out to Rs.542.38 crore (TNSTC, MDU: Rs.277.76 crore, SETC: Rs.120.15 crore, MTC: Rs.85.65 crore and TNSTC, KBM: Rs.58.82 crore) during the review period.

In MTC, there was continuous absenteeism of drivers and conductors (9.19 *per cent*) throughout the review period leading to cancellation of scheduled KMs as discussed vide Paragraph 2.1.26. MTC, however, did not take any effective step to arrest the absenteeism during the review period. In spite of availability of casual and daily paid crew during the years 2007-08 and 2008-09, MTC incurred expenditure of Rs.23.12 crore towards overtime allowance (double duty wages). However, this amount could be reduced considerably by deploying casual and daily rated crew.

In respect of the other three STUs, the surplus manpower was predominantly in 'other' staff category, which aggregated to 2,723 persons (27.54 *per cent*) over and above the norm of 9,986 persons as on March 2009. TNSTC, Madurai continuously maintained its driver and conductor strength within the norm, whereas the other two STUs exceeded their norms for drivers and conductors.

The State Government stated (December 2009) that it had formed a Committee in November 2009 to re-fix the norms of manpower.

Fuel Cost

2.1.30 Fuel is a major cost element which constituted 37.27 per cent of the

North West Karnataka State Road Transport, Uttar Pradesh and Andhra Pradesh registered mileage of 5.45, 5.33 and 5.26 KMPL.

(Source : STUs profile and performance 2006-07 by CIRT, Pune)

total expenditure for all the seven STUs in 2008-09. Control of fuel costs by a road transport undertaking has a direct bearing on its productivity. The targets fixed by the STUs for fuel consumption, actual consumption, mileage obtained *per*

litre (Kilometre *per* litre *i.e.*, KMPL), and extra expenditure incurred thereon are detailed in **Annexure-8**.

The estimated loss due to non-achievement of targeted KMPL in three out of four STUs was Rs.33.76 crore.

It could be seen from the Annexure that the KMPL in respect of all the four STUs showed an increasing trend. Even though, the actual KMPL achieved during the review period was better than the AIA, it was lower than the STU's own norm mainly in respect of SETC and MTC. The overall shortfall had resulted in an estimated loss of Rs.33.76 crore during the review period.

The target and achievement of KMPL in respect of TNSTC, MDU and TNSTC, KBM *vis-a-vis*, SETC during 2006-07 to 2008-09 after massive replacement of old-aged vehicles are given below:

Name of the STUs	2006-07		200′	7-08	2008-09		
	Target	Achieve- ment	Target Achieve- ment		Target	Achieve- ment	
TNSTC, KUM	5.08	5.24	5.23	5.38	5.43	5.48	
TNSTC, MDU	5.08	5.09	5.15	5.16	5.24	5.24	
SETC	5.10	5.14	5.05	4.94	5.00	4.86	

While two of the three STUs were able to improve the target and achieve the same due to reduction in old aged buses, SETC reduced their targets without any justification during 2007-08 and 2008-09 despite induction of 413 new buses into its fleet during the same period and the achievements were still lower during 2007-08 and 2008-09.

Audit further observed the following:

- It has been observed (January 1991) by the Thillainayagam Committee, appointed by the Government that by improving the driving performance, KMPL could be improved up to 25 per cent. A critical analysis in respect of 24 depots of three STUs (MTC, TNSTC, MDU and TNSTC, KUM) revealed that, despite the same model of bus, age, route, engine, there was excess consumption of 39.44 lakh litres of HSD valuing Rs.12.82 crore due to poor driving habits. This indicated that there was scope for improving KMPL by properly training the drivers.
- MTC had recorded 4.82 lakh dead KMs on theoretical estimation towards garage distance in respect of six depots even though the depots and terminus are located in the same complex. Similarly, there were instances of overstatement of actual consumption of HSD based on notional distances between fuelling point and parking place of each depot, distance travelled for weekly maintenances, *etc.*, which aggregated to 130.47 lakh KMs (one *per cent* of total gross KMs for five years upto 2008-09). Since the actual KMPL was worked out

including these notional distances, the actual achievement of KMPL claimed by MTC was an inflated figure.

 The MTC recorded 29.24 lakh KMs for the period 2005-06 to 2008-09 as dead KMs without assigning any reason indicating absence of management control over the dead KMs and fuel consumption.

The State Government stated (December 2009) that the continuous improvement in KMPL of all the STUs was due to counseling and regular training of the drivers. It was further stated that for SETC, drop in KMPL was due to introduction of Ultra Deluxe buses in large numbers. However, the introduction of Ultra Deluxe bus was not a reason for low KMPL as other STUs, which were operating Ultra Deluxe buses, achieved better KMPL than that of SETC.

Engine oil

2.1.31 Engine oil is changed in accordance with the schedule prescribed by the Original Equipment Manufacturer (OEM). The STUs did not fix any norm for consumption. Comparison of actual consumption with OEM's norms indicated that there was excess consumption of 8.07 lakh litres of engine oil in respect of MTC and SETC during the review period valued at Rs.5.64 crore.

Body building

- **2.1.32** Four STUs test-checked got 7,682 buses fabricated and put on road through outsourcing (2,472 buses) and by in-house body building units (5,210 buses) during the review period. A review of body building activities through outsourcing and by the in-house facilities revealed that:
 - there was delay in constructing the bus body in respect of 5,210 buses (68 per cent) which were fabricated in-house in the STUs' own body building units. Considering the standard time of 30 days required for construction of bus body, the excess time taken in respect of the above buses ranged between one to 37 days which resulted in loss of contribution of Rs.1.49 crore.
 - the State Government directed (1992) that the STUs should dispense with outsourcing the bus body building activities wherever there was a similar facility within their own STUs. MTC and TNSTC KBM, despite having their own in-house capacity for construction of ordinary buses, outsourced bus body construction of 453 ordinary buses at a total cost of Rs.24.72 crore. However, the cost would have been Rs.17.86 crore if the work was undertaken in-house. Thus, outsourcing the activity led to an avoidable extra expenditure of Rs.6.86 crore.

In spite of having inhouse bus fabrication facilities, the STUs outsourced bus body building and incurred avoidable extra expenditure of Rs.6.86 crore.

Financial Management

2.1.33 Raising of funds for capital expenditure, *i.e.*, for replacement/ addition of buses happens to be the major challenge in financial management of STUs' affairs. This issue has been covered in Paragraph 2.1.20. The section below deals with the STUs' efficiency in raising claims and their recovery. This section also analyses whether an opportunity exists to realign the business model to generate more resources without compromising on service delivery.

Claims and Dues

2.1.34 The State Government decided (July 1996) that the STUs would allow students upto 'higher secondary level' to travel free of cost in buses subject to its reimbursement of cost. In addition, the State Government also reimburses the loss due to issue of passes to freedom fighters, physically/mentally challenged persons, cancer patients, *etc*. The passes issued under each category during the period of review, the amount recoverable and actual recovery are shown below:

Sl. No.	Particulars		2004-05	2005-06	2006-07	2007-08	2008-09
1.	Number of student	MTC	3.03	3.02	3.11	3.19	3.23
	pass issued (In lakh)	Six STUs	13.47	12.45	12.39	13.72	11.88
2.	Number of other	MTC	2,488	2,672	2,935	3,240	3,522
	passes issued	Six STUs	26,589	23,287	22,613	24,102	18,978
3.	Amount recoverable	MTC	50.69	51.52	50.84	55.26	61.18
	for student passes (Rupees in crore)	Six STUs	121.00	124.48	110.52	136.63	152.15
4.	Amount recoverable for other passes (Rupees in crore)	MTC	0.64	1.08	0.58	0.64	0.69
		Six STUs	7.49	8.15	9.02	10.19	11.43
5.	Total amount	MTC	51.33	52.60	51.42	55.90	61.87
	recoverable from the Government (Rupees in crore)	Six STUs	128.49	132.63	119.54	146.82	163.58
6.	Amount actually released (Rupees in crore)	MTC	50.73	49.71	51.20	51.47	51.04
		Six STUs	112.37	134.87	108.85	130.83	127.11
7.	Unrealised claim	MTC	0.60	2.89	0.22	4.43	10.83
	(Rupees in crore)	Six STUs	16.12	(-) 2.24	10.69	15.99	36.47

Audit observed that:

• the amount recoverable by four STUs worked out to Rs.18.93 crore, which included Rs.16.10 crore towards students' subsidy. The delay in

- getting reimbursement had aggravated the cash crunch situation of STUs. Consequently, the STUs had to depend on borrowed funds for their working capital needs.
- MTC failed to prefer claim of advertisement revenue amounting to Rs.2.52 crore from six firms for the period from February 2003 to March 2005 on the ground that these claims were under dispute in the High Court of Chennai. However, the dispute pending in the High Court did not pertain to these six firms and related to some other six firms. Hence, there was no justification for not preferring timely claims. But MTC decided (September 2008) not to prefer the claim as it felt that there was no possibility of recovering the amount.

Realignment of business model

2.1.35 The STUs were mandated to provide an efficient, adequate and economical road transport to public. Therefore, they cannot take an absolutely commercial view in running their operations. They are required to cater to uneconomical routes to fulfill its mandate and keep the fares affordable. In such a situation, it is imperative for the STUs to tap revenue from non-traffic sources to cross-subsidise their operations. However, the share of non-traffic revenues (other than interest on investments) was nominal at 1.98 *per cent* of total revenue during 2004-09. This revenue mainly came from advertisements, profit on sale of condemned buses and sale of scrap, *etc*.

Over the period of time, the four STUs test-checked had acquired sites at prime locations of city and district headquarters detailed below:

Particulars		City	District headquarters	Tehsil headquarters	Total
Number of sites	MTC	25			25
	Three STUs	14	16	55	85
Total area of vacant	MTC	4.72			4.72
land (in lakh Sq. Mts.)	Three STUs	1.67	0.81	4.12	6.60

It is, thus, possible for the STUs to expand their business income by constructing commercial/office complexes on public private partnership mode without any investment by them. Audit observed that there was no drive either from the STUs themselves or from the State Government on re-aligning their business model on the above lines. It is pertinent to mention that SETC did not accept the offer (June 2005) of Mangalore Refineries and Petrochemicals Limited to set up a retail outlets in seven locations for want of State Government orders. Had it accepted the said offer, it could have earned additional revenue of Rs.3.24 crore during the last four years up to March 2009. Further, the potential loss of revenue would be incurred at the rate of Rs.94.20 lakh *per annum* with 15 *per cent* increase in every fourth year. Audit

further noticed that there were instances in which there were substantial losses of non-operational revenue as mentioned below:

- MTC delayed finalisation of tender for advertisement in air conditioned buses and further delay in allotment of buses for display of advertisements. These delays led to revenue loss of Rs.1.10 crore during the period December 2007 to July 2008.
- The contract (August 2006) for display of advertisement in 810 buses of MTC was valid up to the end of June 2008 and it did not provide for premature surrender of licence by the allottees. However, MTC accepted (September 2007) surrender of the licences in September 2007. This has resulted in a revenue loss of Rs.69.20 lakh.

Fare policy and fulfilment of social obligations

Existence and fairness of fare policy

2.1.36 In Tamil Nadu, the fixation of fares is done by the State Government. The fare policy adopted by the Government did not take into account the cost of operations. Moreover, there is no system in place for periodic revision of fares based on the cost of operations of the STUs. The latest revision of fare by the State Government was effected in December 2001.

The fare policy of the Government had no scientific basis as it did not take into account, the normative cost. The ideal revenue taking into consideration the loss of revenue on account of low vehicle productivity, low load factor and cancellation of scheduled KMs and the ideal cost eliminating the avoidable cost on account of excess manpower and fuel consumption has been indicated in **Annexure-9**.

The data in the Annexure do not take into account other inefficiencies such as excess tyre cost, defective route planning, *etc*. Nonetheless, it shows that the net loss could be lower, if the operations are properly planned and efficiently managed than what they actually are. Thus, the case made by the STUs for increase in fare includes their inefficiencies and would make the commuters pay more than what they should be actually paying.

Therefore, it is necessary to regulate the fares on the basis of a normative cost. It would be desirable to have an independent regulatory body (like State Electricity Regulatory Commission) to fix the fares, specify operations on uneconomical routes and address the grievances of commuters.

While the revision of fare for transport service is a Government policy decision, STUs were allowed to maximise the traffic revenue within the ambit of fare policy in respect of special services and extra transport facilities offered by them. However, Audit noticed that the opportunities for the STUs to maximise the revenue in respect of such special services were not availed in the instances detailed below:

The Company suffered revenue loss of Rs.48.94 crore due to nonrevision of fare under 'travel as you please scheme' in line with the extended area of operation.

- MTC has been extending (since December 2001) a special concession *viz.*, "Travel As You Please" (TAYP) by collecting Rs.30 per day and Rs.600 per month irrespective of the number of trips and the distance involved in a day's journey. Consequent upon extension of area of operation from 40 to 50 KMs from January 2007, the maximum fare collected by MTC increased from Rs.15 to Rs.25 per trip. However, there was no corresponding increase in the fare of TAYP, thereby lost the opportunity of earning a revenue of Rs.48.94 crore for the period January 2007 to March 2009.
- MTC and TNSTC, Madurai were operating their city services under "LSS", "M-service", "Express" and "Deluxe". The applicable fare for these services was ranging from Rs.2.50 to Rs.25. Between 30 April and 3 May 2009, these STUs operated the above services but collected the fare applicable for ordinary services (from Rs.2 to Rs.6.50). The reasons for such reduction were not recorded either at the STU level or at the State Government level. Thus, these two STUs suffered a loss of Rs.3.93 crore during the above period due to charging lower fare.
- Some buses belonging to Trichy division of TNSTC, Kumbakonam took a circuitous route due to permanent closure of an old bridge across Coleroon River since December 2005. The additional distance involved per day per bus due to this was 31.67 KMs. However, the STU did not correspondingly increase the fare for undertaking the operation of additional distance. The loss suffered by the STU on this account worked out to Rs.5.43 crore.

The State Government stated (December 2009) that it was not possible for MTC to revise the fare without its orders. The reply is not convincing because the revision was possible by MTC itself.

Adequacy of services on uneconomical routes

2.1.37 As already discussed in Paragraph 2.1.25, 99 *per cent* of the routes operated by MTC and 89 *per cent* of routes operated by other three STUs became uneconomical as of 31 March 2009. However, the position would change if the STUs improves their efficiency in fuel, operation of scheduled KMs, manpower management, *etc*. Nonetheless, there would still be some routes, which would be uneconomical. As none of the STUs was able to adhere to the Government norms (February 1992) of 30 *per cent* for operation of uneconomic routes, the desirability to have an independent regulatory body to specify the quantum of uneconomical services taking into account the present needs of commuters is further underlined.

Fulfilment of social obligations

Dues against accident compensation

2.1.38 During the period covered under review, buses of STUs were involved in 39,381 accidents and 5,492 fatal accidents. As on 31 March 2009, the accident compensation claims yet to be paid worked out to Rs.158.15 crore.

In addition, there were claims (Rs.1,346.65 crore) preferred by victims of accidents against STUs, which were not settled by the STUs as of 31 March 2009. Inability of the STUs to pay the compensation had resulted in blocking of STUs' funds of Rs.78.25 crore in the form of deposits in various courts which had neither benefited the STUs nor the victims.

During the review period, there were 1,076 instances in which the buses of the STUs were attached in various courts for non-payment of the awarded amount of Rs.24.62 crore.

Thus, the STUs lacked a long-term plan for timely payment of compensation, which is a social obligation.

Non-payment of statutory dues to the employees

2.1.39 To enable prompt payment of terminal benefits to the retired employees of the STUs, the State Government had formed exclusive trusts for provident fund and gratuity along with formation of respective STUs. In addition, the State Government formed a separate pension fund in 1998 for the employees of STUs. However, the pension fund trust was not recognised by the Income Tax Authorities due to non-investment of the trust funds in the approved investment schemes like LIC and UTI, *etc.* Pending clearance of the pension fund, the State Government directed (March 2005) the STUs to invest their contribution in nationalised banks on monthly basis. Contrary to it, the STUs diverted their contributions (equivalent to 12 *per cent* of pay) to their working capital requirement. In addition, the contributions to provident fund and gratuity fund were also diverted by STUs towards working capital. The accumulation of statutory dues not paid by four STUs as on 31 March 2009, test checked in Audit, was as under:

Provident Fund : Rs.568.37 crore
Pension Fund : Rs.268.31 crore
Gratuity : Rs.133.31 crore

The State Government stated (December 2009) that it had released (October 2009) Rs.115 crore for settlement of pension commutation of all STUs. The fact remained that the said amount was released after it was pointed out by Audit during September 2009.

Monitoring by top management

MIS data and monitoring of service parameters

2.1.40 For an organisation like Road Transport Corporation, to succeed in operating economically, efficiently and effectively, there has to be written norms of operations, service standards and targets. Further, there has to be a sound Management Information System (MIS) to report on achievement of targets and norms. The achievements need to be reviewed to address deficiencies and also to set targets for subsequent years. The targets should

generally be such that their achievement would make an organisation self-reliant. In the light of this, Audit reviewed the system prevalent in the STUs.

- Integrated database of the operations of the individual depots was not maintained indicating lack of control by the top level.
- At the depot level, though the average cost and profit of each route are indicated, there is no data on bus-wise profitability to enable decision making on continuation of the number of services.
- Both SETC and MTC did not maintain route-wise occupancy ratio based on passenger KM vis-a-vis effective KM. This had deprived the management of an opportunity to take corrective action in respect of low occupancy routes.

Acknowledgement

Audit acknowledges the co-operation and assistance extended by the Management of STUs in conducting this Performance Review.

Conclusion

Operational performance

- The vehicle density per one lakh population in Chennai was only 38, which was lower than the comparable density of 73 in Bangalore. However, in rest of the State, it increased from 36 to 42 during the period covered under review.
- The STUs could not recover the cost of operation in all the years covered under review except during 2004-05.
- As against the AIA fleet utilisation of 92 per cent, the fleet utilisation of MTC was between 78.84 and 87.57 per cent during the period covered under review. In respect of other three STUs, the same was above AIA.
- The passenger load factor of mofussil and express STUs showed a steady increase from 78.98 *per cent* in 2004-05 to 85.46 *per cent* in 2008-09. But in MTC, the same declined from 80.81 in 2004-05 to 75.25 in 2008-09.
- The manpower *per* bus which was more than the norm in MTC and other three STUs, resulted in idle wages of Rs.542.38 crore.

Financial Management

• Though the revenue from non-traffic sources constituted only 1.98 per cent of the total revenue during 2004-09, the STUs did

not have a policy for tapping the revenue from non-traffic sources like land assets, etc.

Fare policy and fulfilment of social obligations

- The fare policy of the State Government had no scientific basis as it did not take into account, the normative cost for fare fixation.
- Within the ambit of fare structure, STUs lost opportunities to maximise revenue under "Travel as you please" and other special services.

Monitoring by top management

• The MIS system of STUs was not effective as it did not have an integrated data base about the operations of the individual depots and did not have the data on route wise occupancy.

Recommendations

The STUs may consider:

- analysing the reasons for declining public patronage of its services and paying attention to passenger load factor in order to enhance it in MTC.
- adhering to the norms of crew per bus and KMPL to reduce cost of operations of buses.
- devising a policy for tapping revenue from non-traffic sources through the PPP (Public Private Partnership) mode.

The State Government may consider:

- creating a regulatory body to regulate fares and services on uneconomical routes.
- reimbursing the actual cost of free/concessional travel facility, which were extended at their behest to the STUs.

Executive Summary

The Tamil Nadu Civil Supplies Corporation Limited is engaged in procurement of essential commodities from the farmers, central agencies etc., hulling of paddy, transportation and storage of essential commodities for distribution under Public Distribution System (PDS). The performance review of the activities of the Company for the period from 2004-05 to 2008-09 was conducted to ascertain the economy, efficiency and effectiveness of the Company in carrying out all its business activities and its ability to deliver according to its mandate.

Financial position and working results

All deficit in PDS sales are made good by the Government by way of subsidy. The Company incurred an excess of expenditure over income of Rs.6,358.06 crore for the four years ending 31 March 2008. The Company was found late in preferring/pursuing claims for receipt/reimbursement of various expenses and dues. A sum of Rs.96.57 crore was pending receipt from the Government of India on account of Custom Milled Rice subsidy.

Procurement

The Company was not geared to meet expectations set out for it to act as a market intervention agency. The procurement target for paddy were set below the minimum requirement for distribution under PDS throughout the review period even though sufficient quantity of paddy was available in the market. The infrastructure at Direct Procurement Centres were inadequate.

Deficiencies in procurement

The Company failed to lift rice from Government of India allocated under Sampoorna Grameen Rozgar Yojana scheme during 2006-07 depriving continuous employment to 37,874 persons for 100 days in four districts. The Company did not prefer revised claim of wholesale/retail margin for sale of sugar since 2001 even after knowing the willingness of GOI for such revision subject to production of supporting documents. Excess purchase of wheat than requirements, extension of undue benefits to roller flour mills, incorrect assessment of requirement of sugar and non-availing competitive rates for purchase of pulses etc., were also observed.

Hulling

Utilisation of Company's own Modern Rice Mills (MRMs) capacity was dismal and it heavily depended on private hulling agents. Hours lost due to controllable factors in its own mills resulted in avoidable expenditure of Rs.13.35 crore due to hulling of paddy through private hullers. This was despite COPU recommendations in 1989 to optimise in-house capacity and minimise dependence on private hullers

Storage and transportation

The Company faced abnormal storage losses, which are controllable factor, of beyond 1 percent to 4 percent. In violation of the norms prescribed, the Company regularised excess storage loss of 41,624 MT of Paddy valued at Rs.24.99 crore pertaining to the KMS 2004-2007. The Company had hired godown space beyond its needs and incurred wasteful storage charges of Rs.7.08 crore during 2004-08.

Implementation of non-Public Distribution System Schemes

The Company has been incurring losses in implementation of non-PDS schemes such as supply of commodities to noon meal schemes which had increased the food subsidy to the extent of Rs.37.59 crore.

Conclusion and Recommendation

The performance of the Company was tardy in preferring/pursuing its claims and recovery of The Company neither fixed targets realistically nor procured paddy as per their targets. It incurred controllable and avoidable expenditure in procurement of pulses, wheat and sugar. The Company could not utilise hulling capacity of its own MRMs. It used godown space inefficiently and hired space beyond its needs. These contributed to increase in subsidy and overburdened the State exchequer. Company must ensure that all admissible elements of cost are claimed without delay, must exercise effective control over procurement & hulling operations and reduce storage & transportation costs by streamlining activities.

Introduction

2.2.1 The Tamil Nadu Civil Supplies Corporation Limited was formed in April 1972. The Company engages in procurement of essential commodities from the farmers/central pool/other agencies, hulling rice in its Modern Rice Mills (MRM) as well as through private hulling agents, movement of commodities to various storage points for supply to Public Distribution System (PDS) and other welfare schemes and operating ration shops/departmental stores.

The Management of the Company is vested in a Board of Directors (BOD) headed by a Chairman nominated by the State Government. The day to day affairs are looked after by the Managing Director assisted by five General Managers, a Company Secretary and a Financial Advisor-cum-Chief Accounts Officer. The Company has regional offices in all the 31 districts of the State, 265 godowns (including 60 hired godowns), 23 MRMs, 26 Amudham Departmental Stores (ADS), 1,187 Fair Price Shops (Ration Shop), three petrol/diesel dealerships *etc*.

Scope of Audit

2.2.2 The performance of the Company was last reviewed and included in the Report of the Comptroller and Auditor General of India (Commercial) for the year 1986-87. The cash management and performance of MRM were subsequently reviewed and included in the Audit Report (Commercial) for the year 1993-94.

The present performance review covers the activities of the Company during 2004-2009. The audit findings are based on a test check of records at the Corporate office and 10* (30 per cent) out of 31 Regional offices of the Company selected at random. The test check covered the transactions relating to procurement, transport, hulling, storage and distribution activities (more than 50 per cent).

Audit objectives

- **2.2.3** The performance review was conducted to ascertain the economy, efficiency and effectiveness of:
- the system of the procurement of paddy, liftment of rice/wheat from Food Corporation of India (FCI), purchase of sugar, pulses and other items, contract management for hulling of paddy, storage and transportation of commodities; and
- the internal control and internal audit system.

* Chennai (North/South), Thanjavur, Nagapattinam, Thiruvarur, Kanchipuram, Tiruvallur, Tiruchirapalli, Pudukottai, Erode and Coimbatore.

Audit criteria

- **2.2.4** The following criteria were adopted for analysis:
- Government policies prescribing paddy procurement and implementation of PDS and other schemes;
- procedure for procurement of various commodities as per the manuals;
- annual hulling plan prepared by the Company in its own/private mills;
- norms fixed for storage losses and
- terms and conditions in the contracts for procurement, transport and hulling operations.

Audit methodology

- **2.2.5** Audit adopted the following methodology:
- Review of Government budget and policy statements on procurement of paddy, PDS and other welfare schemes;
- Review of minutes of the BOD of the Company;
- Scrutiny of tender and contract files;
- Scrutiny of orders relating to Central pool allotment of rice and its liftment, production reports of MRMs, utilisation and operation reports of godowns;
- Review of internal audit reports and internal control system and interaction and discussion with the Management.

Audit findings

2.2.6 Audit explained the performance review objectives to the Management and the Government in the 'Entry conference' held during February 2009. The audit findings were reported to the Management/Government in September 2009 and discussed in the 'Exit conference' held in October 2009, wherein Principal Secretary, Co-operation, Food and Consumer Protection Department, Government of Tamil Nadu participated. The views expressed by the Government in the Exit conference have been considered while finalising this performance review and are discussed in succeeding paragraphs.

Financial position and working results

2.2.7 The year-wise financial position and working results of the Company for the four years upto 31 March 2008 are detailed in **Annexures-10 and 11**. The details of paid-up capital together with the turnover and excess of expenditure over income for the four years upto 31 March 2008* are given below:

(Rupees in crore)

Year	Paid up Capital	Turnover	Excess of Expenditure over income
2004-05	33.39	1,484.15	997.77
2005-06	33.39	1,884.78	1,562.12
2006-07	33.75	1,469.54	1,879.10
2007-08	38.68	1,596.85	1,919.07
	Total	6,358.06	

The Company incurred an excess of expenditure over income of Rs.6,358.06 crore during 2004-08.

The Company incurred an excess of expenditure over income of Rs.6,358.06 crore for the last four years ending 31 March 2008. The cash flow deficit was compensated by the State Government as subsidy released on quarterly basis.

Release of subsidy

2.2.8 Under the Decentralised Procurement System (DPS) introduced in the State from October 2002, paddy is procured from the farmers by the Company at the Minimum Support Price (MSP) fixed by Government of India (GOI) and converted into rice for issue under PDS. The difference between the cost of rice and the issue price under PDS is reimbursed to the Company as Custom Milled Rice (CMR) subsidy by GOI. The GOI fixes the economic cost of rice provisionally in the first instance by taking into account MSP of paddy, cost of milling and other incidentals, which vary from time to time. The GOI releases 95 per cent of the subsidy as advance and the balance five per cent on determination of final economic cost which is to be claimed within six months after completion of each Khariff Marketing Season (KMS). The paddy procured has to be hulled within two months from the date of procurement and such carrying cost only is reimbursed by the GOI. Delayed hulling results in additional carrying cost which has to be borne by the Company.

Accounts for 2008-09 are yet to be finalised by the Company.

The State Government releases subsidy in advance based on the demand of the Company from time to time for implementation of PDS, special PDS. The details of subsidy released by the GOI and the State Government, the amount adjusted and the closing balance during the review period are detailed below:

(Rupees in crore)

Year	GOI CMR subsidy			State subsidy				
	Receivable	Received	Balance	Advance subsidy**	Total amount adjusted ##	Excess (+)/ Shortfall(-)	Closing balance*	
2004-05	55.07	49.86	5.21	1,035.00	1,018.00	17.00	241.02	
2005-06	219.73	195.07	24.66	1,395.00	1,614.75	(-)219.75	21.27	
2006-07	412.66	366.52	46.14	1,950.00	1,840.91	109.09	130.36	
2007-08	311.40	290.84	20.56	1,950.00	1,935.22	14.78	145.14	
Total	998.86	902.29	96.57	6,330.00	6,408.88	78.88	145.14	

^{*} This is arrived at after taking into account the opening balance and adjustments made.

Audit observed that:

- against the eligible CMR subsidy of Rs.948.92 crore (95 per cent of Rs.998.86 crore) upto 2007-08, the Company received Rs.902.29 crore. The estimation of CMR subsidy to be claimed from GOI was way off the mark due to lack of controls in quantification of subsidy claims of rice from GOI by the Company. It led to short claim of the subsidy receivable in advance by Rs.46.63 crore during the years 2004-08.
- though the procurement and hulling of paddy for four KMS from 2003-04 to 2006-07 were completed and relevant data were also available, the Company submitted KMS wise details to GOI for claiming the balance five *per cent* subsidy after a delay of 5 to 15 months.
- the Company did not prepare KMS accounts for 2007-08 timely, even though the procurement and hulling of paddy for this year was completed and relevant data was available. The claim for the subsidy of Rs.20.56 crore pertaining to 2007-08 was yet to be preferred (November 2009).
- the quantity of paddy that could not be hulled within the prescribed period of two months during 2004-05 to 2008-09 ranged between 7,569 MT and 7,11,489 MT. The Company had to bear an estimated interest of Rs.30.80 crore towards holding of inventory and custody and maintenance charges which were not covered under CMR subsidy.

The Company justified the delayed filing of claims and stated (October 2009) that the revised CMR claims for 2002-03 to 2004-05 were preferred in view of the instruction of Government of India for revision of claims. The Company

CMR Subsidy claim of Rs.96.57 crore was yet to be received.

^{**} an advance subsidy of Rs.2700 crore was received for the year 2008-09 which is pending adjustment by way of subsidy claims.

^{##} This is arrived at after taking into account other adjustments, balance CMR subsidy receivable from GOI and subsidy received from GOTN as indicated in Annexure- 11.

also stated that it had addressed GOI for increasing the storage period to claims subsidy to four months. The fact stays that claims for 2005-06 and 2006-07 were submitted in March 2008 and October 2009 respectively.

• GOI imposed service tax on transportation services with effect from January 2005. Though the Company paid service tax on transportation charges, it failed to prefer a claim with GOI for reimbursing service tax of Rs.2.26 crore for 2004-05 to 2007-08.

The Company admitted the facts and stated (October 2009) that the claim of service tax will be taken up with GOI while submitting the revised final claim for the year 2004-05.

Audit observed that the Company failed to obtain release of balance subsidy from GOI and also incurred additional expenditure not reimbursable under CMR subsidy resulting in burdening the State exchequer by way of additional subsidy which was a controllable factor.

Audit further observed that the increasing trend in subsidy given was due to

- reduction in selling price of rice in June 2006 (Rs.3.50 per kg to Rs.2 per kg) and September 2008 (Rs.2 per kg to Rupee one per kg);
- sale of non-PDS commodities and cement from April/May 2007 at subsidised rate on the State Government directives:
- losses in the functioning of Amudham Departmental Stores.

As early as in January 1996, the State Government had clarified that the loss on PDS activity was reimbursable to the Company only after adjusting the profit, if any, on non-PDS activities like supplies to Puratchi Thalaivar MGR Nutritious Meal Programme (PTMGRNMP), *etc.* However, the Company did not prepare any independent profit and loss statement for non-PDS activities to control the cost of operation of these activities. Thereby, it lost opportunities of cost control in non-PDS activities and failed to economise/reduce the quantum of subsidy as would emerge from the succeeding paragraphs.

Procurement

Procurement through Direct Procurement Centre (DPC)

2.2.9 The Company procures paddy under DPS from the farmers at the Minimum Support Price (MSP) fixed by GOI along with the additional incentives of the State Government. During 2007-08 and 2008-09, the State Government offered an additional incentive ranging from Rs.50 to Rs.170 per quintal over and above the MSP to maximise procurement. The DPS rice is adjusted against the allotment by GOI from the Central pool. The Company, at the beginning of every Khariff marketing season (Kuruvai and Samba), fixed a target for procurement of paddy based on cultivable area, probable yield, marketable surplus and previous experience.

The target fixed and the actual procurement of paddy during 2004-09 are shown below:

(In lakh MT)

Khariff Marketing Season	State Anticipated yield	Estimated marketable surplus	Paddy require- ment*	Procure- ment target	Actual procure- ment	Percentage of achievement to procurement target	Percentage of achievement to requirement
2004-05	75.00	45.00	23.00	16.50	9.73	58.9	42.3
2005-06	78.00	46.80	23.00	16.50	13.82	83.7	60.1
2006-07	78.00	46.80	23.00	16.50	16.08	97.4	69.9
2007-08	78.00	46.80	23.00	16.50	14.49	87.8	63.0
2008-09**	80.00	48.00	23.00	19.20	16.47	85.80	71.6

^{*} Paddy requirement exclude paddy equivalent of rice Below Poverty Line (BPL) and Antyodaya Anna Yojana (AAY) lifted under Central Pool allotment from FCI.

Audit observed:

- The Company fixed the procurement targets below the minimum requirements in PDS, thereby indicating that its approach was unrealistic and not on any scientific basis. Considering the actual requirement of paddy of around 23.00 lakh MT for each KMS and available marketable surplus 45 to 48 lakh MT (approx.) the fixation of lower target coupled with the dismal procurement performance indicated ineffective planning in procurement. This has resulted in avoidable transportation cost of Rs.29.62 crore to the GOI on movement of 29.62 lakh MT of rice from other States besides non achievement of the objective of helping the farmers in the State.
- Despite the State Government offering an additional incentive of Rs.500 per MT and Rs.1,700 per MT during KMS 2007-08 and 2008-09 respectively and the MSP being more than market rates, the Company failed to achieve the procurement targets.

The Company stated (October 2009) that the procurement during 2007-08 was low due to crop failure and the farmers sold paddy to traders directly without considering the incentives extended by the Government. The reply is not convincing because the shortfall in actual procurement was noticed in all the five years under review for which the Company did not analyse the reasons.

Identification of genuine farmers

2.2.10 To ensure that the benefit of DPS reaches genuine farmers, procurement guidelines envisaged procurement of paddy from farmers only. But, the company had not formulated any procedure for mandatory production and verification of identity cards of the farmers at the point of purchase. In the absence of such a system, audit could not verify the genuineness of the beneficiaries of the DPS system.

^{**} Procurement upto May 2009 for season covering the period from October 2008 to September 2009.

The Company accepted the audit observation (October 2009) and agreed to send proposal to State Government for issue of identity cards to the farmers to ascertain genuineness of the beneficiaries.

Poor Infrastructure at Direct Procurement Centres

2.2.11 As on 31 March 2008, the Company had 1,297 procurement centres in the State and employed its own staff/temporary staff for paddy procurement in each DPC under the supervision of the Regional Office of the Company.

Audit noticed that infrastructure at the DPCs was inadequate as Digital weighing machines were installed only in 960 out of 1,297 DPCs and moisture meters available in the DPCs were not provided with printers.

An amount of Rs.24.12 crore was shown as shortages towards transit loss recoverable up to 2007-08 from temporary procurement assistants, who were recruited seasonally without obtaining security. This includes a minimum of Rs.20 crore pending from 2004-05 onwards. It is preposterous to prescribe that such a large sum is to be recovered from low paid temporary assistants.

The Company stated (October 2009) that action is being taken to upgrade the infrastructure at DPCs. The Company further stated that recoveries from the erstwhile DPC staff could not be effected due to stay orders obtained against recoveries. The fact, however, remained that the Company had no classification of amount pending recovery based on reasons. The possibility of recovery of the amounts is remote.

Procurement of essential commodities and pulses

2.2.12 The Company, besides procurement of paddy, is engaged in:

- liftment of rice, wheat and sugar from FCI/Sugar Mills under Central pool allotment to the State.
- purchase of non-levy sugar from Co-operative Sugar Mills on need basis.
- purchase of pulses and other commodities from open market through open tender for supply to noon meal and other special PDS schemes of the State.

The details of procurement of essential commodities, pulses and edible oil during the period from 2004-05 to 2007-08 are given in the table below:

(In MTs)

Year	Rice	Wheat	Sugar	Pulses	Edible oil
2004-05	24,59,199	71,934	2,29,600	31,544	3,211
2005-06	28,55,849	84,026	3,35,977	26,642	2,516
2006-07	21,70,405	1,14,779	3,86,015	30,842	1,801
2007-08	28,82,193	96,332	2,74,763	76,898	27,782

Note: 2008-09 figures not available.

Supply of rice

2.2.13 The Company lifts rice from Central pool allotment through FCI besides the adjustment of the converted rice obtained under DPS. The Central pool allotment is categorised by the GOI into Above Poverty Line (APL), Below Poverty Line (BPL) and Targeted Public Distribution System (TPDS). But, the State Government implements Universal Public Distribution System whereby essential commodities are issued to all the families irrespective of their income levels. While cardholders under universal PDS are issued 20 Kg (maximum) of rice per month at the rate of Re.1 per Kg, the Antyodaya Anna Yojana (AAY) families are supplied 35 Kg per month at Rs.1 per Kg. Further, the Company undertakes liftment, storing and issue of rice allotted by GOI on behalf of the State Government for implementation of Sampoorna Grameen Rozgar Yojana (SGRY), which is a scheme to provide additional wage employment to the poor in rural areas and, thereby, ensure food security.

Non liftment of Rice

2.2.14 Audit noticed that the Company failed to lift 18,937 MTs of rice allotted by GOI during 2006-07 under SGRY which resulted in depriving continuous employment generation for 100 days and food to 37,874 persons in four districts of the state. Consequently, the infrastructure works for a value of Rs.10.70 crore earmarked under the scheme could not be undertaken.

The Company stated (October 2009) that the non-liftment of rice was due to non-availability of adequate stock at FCI depots and before stock was moved from other depots, the validity period had expired. The reply is not convincing as the Company could have avoided this by better planning.

Wheat

2.2.15 The Company undertakes conversion of wheat into wheat products like rava, maida and atta through private millers under open tender system. The allotment of wheat by GOI to the State was 10,000 MT per month up to May 2006, which was reduced to 3,783 MT from June 2006. In addition, the GOI made an ad-hoc allotment of 10,000 MT from September 2008 to March 2009. The following deficiencies were observed in liftment of wheat and conversion of wheat into wheat products.

Liftment of wheat in excess of requirement and undue benefit to Millers

2.2.16 The Company, against the monthly requirement of 5,000 MT of wheat for custom milling, lifted 50,000 MT of wheat between October 2008 and February 2009, resulting in locking up of funds amounting to Rs.57.70 crore and loss of interest of Rs.2.59 crore on the blocked capital for nine months.

The Company stated (October 2009) that wheat was lifted to ensure uninterrupted supply under PDS. The reply is not convincing as the Company failed to plan the liftment according to the requirement under PDS resulting in

accumulation of stocks and locking of capital. The State was burdened by controllable subsidy.

2.2.17 The Company entered into agreement with 43 Roller Flour Mills (RFM) for custom milling of wheat, which provided for selling back the entire quantity of Atta (6 *per cent*), Bran (24 *per cent*) and any quantity of Rava and Maida not required by the Company to the RFM at the rates determined by the State Government on the recommendations of the Company.

Audit noticed that the Company fixed the sale price of these commodities to RFM by adopting concessional rate of wheat fixed (Rs.9,860 per MT) by GOI instead of market rate (Rs.11,540 per MT). Audit estimated that this resulted in passing of an undue benefit of Rs.1.08 crore to the RFM during the period from April 2007 to September 2009.

Failure to charge the market rate from RFMs resulted in extension of undue benefit of Rs.1.08 crore.

The Company stated (October 2009) that sale price fixed covered all elements of cost and there was no undue benefit extended to the millers. The reply is not convincing as the Company failed to charge the market rate of wheat for private sales and instead charged subsidised wheat rates.

Incorrect adoption of base rate for milling and failure to restrict purchase

2.2.18 While finalising (September 2008) the milling rates for wheat products, the Company incorrectly allowed packing charges at Rs.2,000 per MT instead of Rs.1,490 per MT for Rava/Maida and Rs.1,900 per MT for Atta. This resulted in passing of undue benefit of Rs.2.21 crore in respect of 69,349 MT of wheat milled from September 2008 to September 2009 in the form of excess packing charges.

The Company stated (October 2009) that the milling rates were finalised based on the lowest rate obtained after negotiations. The reply is not convincing as the audit observation relates to finalisation of rates without proper evaluation and incorrect inclusion of packing charges on input instead of on output.

2.2.19 The Company entered into an agreement (26 August 2008) with a private supplier for supply of 5,000 MT of wheat reserving the right either to increase or decrease the ordered quantity by 25 *per cent*. The Company could take delivery of only 2,120.38 MT out of the ordered quantity of 5,000 MT at Rs.13,980 per MT within the due date (September 2008), the Company could have restricted the quantity upto 1,629.62 MT while granting extension of time. However, it accepted delivery made by the millers in spite of the fact that the GOI had allotted (September 2008) 50,000 MT at Rs.11,540 per MT, which was cheaper by Rs.2,440 per MT. The Company, by not restricting the ordered quantity to 3,750 MT, incurred an extra expenditure of Rs.30.50 lakh (1,250 MTs X Rs.2,440).

The Company stated (October 2009) that to avoid delay in regular processing of wheat into wheat products, it had resorted to this purchase of 5,000 MT. The reply is not convincing as the Company despite knowing the allotment and supply of wheat from FCI at PDS rates accepted further quantity from the private supplier.

Incorrect fixation of selling price of wheat products resulted in loss of Rs.1.82 crore.

Incorrect fixation of Selling price of wheat products under PDS

2.2.20 While preparing (April 2007) the cost statement for fixation of Selling Price for wheat products, the Company failed to include the cost incurred towards VAT on purchase of wheat which resulted in incorrect fixation of selling price by Rs.500 per MT. The loss incurred by the Company worked out to Rs.1.82 crore on the sale of 36,367 MT of wheat products (September 2009) and continued to lose Rs.5 lakh per month for an average sale of 1,000 MT per month.

Sugar

2.2.21 The GOI allotted an average quantity of 11,260 MT of levy sugar on monthly basis to be released by various sugar mills for distribution under PDS during the period from 2004-05 to 2008-09. The procedure requires the Company to submit the claims to FCI on monthly basis for reimbursement of the wholesale margin and transportation charges incurred from the Sugar Price Equalisation Fund (SPEF). Besides the levy sugar, the Company also purchased non-levy sugar from Tamil Nadu Co-operative Sugar Federation (TNCSF).

Delay in initiating claims of Settlement of Sugar Price Equalisation Fund and short supply

2.2.22 Audit observed that:

- against the prescribed time limit of one month for preferring the claims, the Company preferred monthly claims with delays ranging from 60 to 90 days.
- though GOI directed (August 2002/December 2003) the Company to furnish supporting documents for its enhanced claim of wholesale margin, it is yet to submit (August 2009) the documents for the period up to 2000-01.
- in May 2009, the Company based on the Audit's observation, submitted a revised claim for Rs.2.25 crore of transportation charges reimbursable by GOI for the period 2001-2008.
- the revised claim for wholesale/retail margin for 2001-2008 was neither worked out nor claimed from GOI till date.

The Company stated (October 2009) that while the claims for the period from 1996-97 to 2002-03 were submitted in September 2009, the claims for the remaining periods were under preparation. The reply indicated the lackadaisical approach in preferring claims from the GOI.

Incorrect assessment of requirement and non-availing of competitive rates

2.2.23 A review of system of procurement of non-levy sugar indicated that in spite of downward trend in prices of sugar, the Company procured an average quantity of 22,775 MT of sugar every month against the requirement of 20,000 MT at the rates ranging from Rs.15,000 to Rs.18,200 per MT during the year

2006-07 resulting in accumulation of stock of 41,703 MT at the end of March 2007.

The Company stated (October 2009) that the procurement of sugar was based on standard requirement and the liftment was regulated accordingly. The reply is not supported by facts as the Company had not procured during May 2007 and restricted its purchase to 9,350 MT in June 2007, which proved that there was excess purchase in 2006-07.

• Instead of obtaining the rates of non levy sugar from each co-operative sugar mill to facilitate a comparative analysis before placing orders, the Company accepted the allocation of non levy sugar by TNCSF and lifted 8.37 lakh MT between April 2005 and March 2009 from the respective mills at higher rates. Thus, an opportunity to procure sugar at economical rates had been lost and an avoidable extra expenditure of Rs.9.52 crore was incurred.

The Company stated (October 2009) that it placed orders based on the receipt of details and price on *pro rata* basis from the Federation. The reply confirmed the fact that the Company had not exercised the option of placing orders economically.

Pulses and other commodities

2.2.24 The Company purchases pulses and other commodities from open market through open tender for implementation of various schemes *viz.*, PTMGRNMP, Special PDS schemes entrusted by the State Government.

Audit noticed that:

• the Company, instead of placing an annual contract for bulk supply of 32,814 MT of Toor/Masoor Dhall with a staggered delivery schedule to avail the price advantage (Rs.13,860 to Rs.2,708 per MT) during the harvest season (March/April of every year), placed order on piecemeal basis with various suppliers during 2006-07 and 2007-08. This resulted in an avoidable expenditure of Rs.25.62 crore.

The Company stated (October 2009) that the placement of bulk orders would result in loss since maintaining huge stock poses additional problems to the company. The reply is not convincing because by not placing bulk order with staggered delivery, the Company lost the opportunity of gaining price advantage and staggered delivery would have taken care of storage issues.

• Agreements for the supply of pulses provide for forfeiture of Earnest Money Deposit/Security Deposit whenever the supplies were made less than the contracted quantity with admissible variation of quantities up to five *per cent*. In 11 agreements during the period from August 2004 to January 2009, the quantities supplied were less than 95 *per cent*. However, the Company failed to forfeit the Security Deposit and, thereby, extended an undue benefit of Rs.3.17 crore to the suppliers.

Failure to procure sugar at economical rates resulted in avoidable expenditure of Rs.9.52 crore.

Non procurement of pulses on annual contract basis resulted in avoidable expenditure of Rs.25.62 crore.

The Company stated (October 2009) that the defaulter suppliers were pursued through legal course. The fact remained that the Company failed to forfeit the security deposit as per the terms of contract.

• The Company purchased (April 2008) 12.5 lakh one litre Palmolein Oil pouches at Rs.57 per pouch from four suppliers despite their refusal to reduce the rates, consequent on reduction of customs duty at the time of opening the tender. Incidentally in the subsequent tender (April 2008), the same suppliers agreed to supply Palmolein Oil pouches at Rs.53 per pouch. Failure to cancel the purchase order of April 2008 had resulted in extra expenditure of Rs.0.50 crore.

The Company stated (October 2009) that the stock position was low and hence orders were placed restricting quantum of purchase. The reply is not correct as the Company had sufficient stock of 73 lakh pouches on the date of placement of order.

Hulling

2.2.25 The Company had established 23 MRMs with an annual hulling capacity of 5.45 lakh MT at various places in the state for conversion of paddy into rice. The Company also entrusted hulling to private hulling agents (413 numbers as on 31 March 2008).

The details of paddy hulled in MRMs and by hulling agents (HA) for the last four years ended March 2008 were as follows:

(In MT)

Year	Total	Paddy hulled		Percentage of	
	quantity of Paddy hulled	In own MRM	By Hulling Agents	hulling by MRM against total quantity hulled.	
2004-05	3,88,634	2,09,164	1,79,470	53.8	
2005-06	11,54,406	2,51,717	9,02,689	21.8	
2006-07	18,44,717	2,95,407	15,49,310	16.0	
2007-08	10,57,247	1,79,443	8,77,804	17.0	

Analysis of the above table indicates the declining performance of the MRMs and consequent over dependence on private hulling agents. The Company's MRMs were able to meet only 16 to 54 *per cent* of the hulling requirement and had to depend on the private hulling agents for the balance quantity.

The COPU had recommended (March 1989) that the Company should make efforts to optimise the hulling capacity in its own MRMs to minimise the dependency on private hulling. The hulling capacity, which was 5.45 lakh MT in 1989, remained stagnant till date (November 2009).

Performance of Modern Rice Mills

2.2.26 The physical performance of MRMs together with down time analysis for the five years ending March 2009 is indicated in **Annexure-12**. The performance of MRM was peak in 2006-07 when capacity utilisation of 45 *per cent* was achieved.

Audit observed that

• hours lost due to controllable factors like non-availability of raw paddy, load men, space, husk removal and unplanned preventive maintenance (in excess of allowance of 30 days in a year per mill) constituted 63.1 *per cent* of idle hours during the years 2004-05 to 2007-08. Lack of planning and inadequate control over these factors led the Company not being able to hull a minimum of 6.68 lakh MT of paddy during the said period. As this paddy was got hulled through the private agents, the Company paid avoidable hulling charges of Rs.13.35 crore to the private hulling agents.

The Company stated (October 2009) that hulling of paddy in MRMs was increased or decreased depending on the overall stock position. The fact remained that the Company had sufficient paddy stock but could not utilise the MRM facilities due to excess down time, a controllable factor.

• the State Government had fixed the out-turn ratio for conversion of paddy at 67 *per cent* for raw rice and 68 *per cent* for boiled rice. Audit noticed that the average out-turn of rice obtained in MRM ranged between 54.4 and 66.7 *per cent* in respect of raw rice and 62.9 to 65.9 *per cent* in respect of boiled rice. The low out-turn translated into loss of 7,016.45 MT of rice valued conservatively at Rs.7.60 crore. The Company had not analysed the reasons for low out turn.

Storage

2.2.27 The milling policy of each KMS envisaged a minimum period of two months for storage of paddy. As on 31 March 2009, the Company had 265 godowns (205/60 own/hired godowns with a capacity to handle 6.54 lakh MT and 1.86 lakh MT respectively) situated all over the State with a capacity of 8,40,400 MT. The Company, during 2004-08, handled 1,78,51,954 MT of food grains and incurred Rs.41.24 crore on storage including Rs.13.70 crore paid for 60 hired godowns.

Audit observed deficiencies in storage management decisions.

• With the bi monthly average quantity handled by the Company of 7.44 lakh MT and the Company's own storage capacity being 6.54 lakh MT, the Company should have restricted hiring of the godowns to handle stores to the extent of 0.90 lakh MT. However, the Company hired godowns for 1.86 lakh MT which resulted in hiring of excess space beyond its needs.

over various controllable factors resulted in payment of hulling charges of Rs.13.35 crore to the private hulling agents.

Lack of planning and inadequate control

Consequently the Company incurred wasteful storage charges amounting to Rs.7.08 crore during 2004-05 to 2007-08.

• The Company constructed (March 2007) 22 gunny godowns (500 MT each) at a cost of Rs.1.22 crore at various places in the State, violating the delegation of powers by splitting the works to avoid approval by the Board. These godowns are yet (August 2009) to be put to any beneficial use, therefore the expenditure of Rs.1.22 crore incurred towards construction of godowns remained unproductive.

The Company stated (October 2009) that it had obtained the State Level Co-ordination Committee's clearance in September 2000 for the construction of eight godowns. It further stated that as the regular godowns could not be fully utilised, the construction of gunny godowns was taken up. The reply is not correct as the State Government, in December 2002, required the Company to furnish the final outcome of the discussion made with Tamil Nadu Warehousing Corporation regarding construction of these godowns. Audit noticed that gunnies were stored in all the regular godowns only and hence the construction of exclusive gunny godowns lacked justification.

Abnormal losses in storage

2.2.28 During storage, the food grains undergo weight reduction owing to causes like driage, different modes of weighment during receipt and issue, multiple handling, spillages *etc*. The Company, in adopting GOI norms for regularisation of storage loss, fixed (January 2005) that for every decrease of one *per cent* in moisture, the loss in weight should be reckoned as 0.25 *per cent*.

The Company was facing abnormal storage losses of more than one *per cent*. The Company constituted (August 2005) a committee to study the proposals for regularisation /recovery. The committee regularised 41,624.197 MT of losses in storage relating to three KMS upto 2006-07, citing longer storage period, drop in moisture *etc.*, and ordered recovery from the employees only for a quantity of 1,312.03 MT valued at Rs.1.13 crore.

A review of regularisation proposals indicated that:

- the quantity regularised by the Committee was 41,624 MT of paddy pertaining to KMS 2004-05 to 2006-07. For this quantity, the percentage of storage loss was two to four *per cent* and the moisture content was between 17 and 20 *per cent*. As this quantity does not fulfill the norms prescribed by GOI, such losses regularised in excess of norms amounted to Rs.24.99 crore.
- the Company adopted earlier norms issued in 1993 (more than one *per cent*) for the regularisation of storage loss of 12,799.656 MT involving an amount of Rs.9.45 crore for KMS 2006-07 also, which was in contravention of the approved norms.
- the Company attributed higher driage loss of paddy to the long storage period without any scientific study. Hence, the veracity of data compiled

Regularisation of excess storage loss of Rs.24.99 crore in violation of norms. and adopted for regularisation of storage loss could not be ensured in Audit.

 even after finalisation of recovery of Rs.5.04 crore by the Headquarters of the Company, there was no follow up of recovery at the regional level from persons transferred to other regions/retired as per the Company's policy.

The Company stated (October 2009) that the storage loss beyond permissible limit was unavoidable due to longer storage period and storage of paddy in unscientific godowns/cover and plinth storage. The reply is not convincing as these factors were considered while fixing the storage loss norms by the Company. Audit recommends that the Company must take decisions early to recover the losses as per extant rules.

Non-utilisation of infrastructure created for better food grain management

2.2.29 The Company entered (August 2006) in to an agreement with the FCI to implement Integrated Information System for Food Grain Management at a cost of Rs.5.72 crore which was given as a grant. The project envisaged linking all godowns and 31 regional offices to Headquarters to obtain online details of stock position of any godown at a given point of time. These systems (hardware and software) were supplied during 2007 to various godowns. In addition, the Company had created additional infrastructure valued at Rs.0.58 crore. However, the Company is yet to make the changes to suit its requirement and thus, the facilities created at a cost of Rs.6.30 crore remained idle (October 2009) and the objective for which it was contemplated was yet to be achieved.

The Company stated (October 2009) that action is being taken to operationalise the hardware/software through outsourcing. However, the fact remained that these systems, which were installed in 2007 are yet to be operationalised. The decision to outsource indicates inadequate planning in execution of project on Integrated Information System for Food Grain Management.

Transportation

2.2.30 The transportation of PDS commodities involves transport of paddy from Direct Procurement Centres (DPC), liftment of rice from FCI storage points to its own / hired godowns, transportation of commodities within the regions and transportation of PDS and other commodities to its retail outlets and Noon Meal Centres.

Based on the quotations (region wise) received, the Company evaluated the rates offered and awarded transport contracts to the lowest tenderer. The Company moved 169.55 lakh MT of foodgrains during the period from 2004-05 to 2007-08 and incurred transportation charges of Rs.535.83 crore.

Audit observed deficiencies in award of contracts and movement of commodities in test checked regions:

• While awarding the transport contracts for 2006-07, the Company failed to ascertain the reasons for abnormal increase (ranging from 20 to 63 *per cent*) in the rates offered by 31 regional contractors even after reckoning the escalation cost in the price of diesel as compared to the previous year. This has resulted in avoidable extra expenditure of Rs.2.24 crore.

Failure to move maximum stock from nearest FCI depots resulted in extra expenditure of Rs.1.77 crore. • Failure to move maximum stock of 3.71 lakh MT from nearest FCI depots (Egmore, Sembanarkoil, Arakkonam and Avadi) to its own godowns in Chennai North/South, Nagapattinam, Tiruvallur and Kanchipuram regions during 2004-05 to 2007-08 had resulted in an avoidable extra expenditure of Rs.1.77 crore on account of movement of foodgrains from the farthest points.

The Company stated (October 2009) that the FCI issued release orders according to the availability of quantum of stock and further stated that detailed instructions have been issued to minimise expenditure on transportation by advance planning and in consultation with FCI officials.

Public Distribution System

Performance of Fair Price Shops

2.2.31 The goal of the Public Distribution System is to ensure food security to all citizens, by making available essential commodities through fair price shops. The Company supplemented the role of co-operatives (28,849 shops) by operating 1,187 shops (1,097 full shops and 90 part time shops) as on 31 March 2009.

Audit observed in three regions test checked the average loss per shop run by the Company during the review period ranged between Rs.61,304 and Rs.1,73,937 *per annum*, against the loss for co-operative FPS which ranged between Rs.15,136 and Rs.49,554 *per annum*. The matter was commented in Paragraph No.3.1.5.1 of the CAG's Audit Report (Civil) 2000- Government of Tamil Nadu. However, no concrete step had been taken so far to contain the deficit.

The Company admitted (October 2009) the fact and attributed the same to high establishment cost.

Irregularities in Fair Price Shops

2.2.32 Each Regional Manager was to conduct periodical inspection of the Fair Price Shops to prevent malpractices and irregularities. The Company also issued instructions to this effect but was not effectively complied with by any of the regional heads. Vigilance cell of the Company inspected FPS and detected cases of irregularities as given below:

Year	Number of units inspected	Number of cases charge sheeted	Amount involved (Rupees in lakh)
2004-05	890	888	16.27
2005-06	959	1,226	42.38

Year	Number of units inspected	Number of cases charge sheeted	Amount involved (Rupees in lakh)
2006-07	1,489	2,158	97.15
2007-08	916	1,184	65.92
2008-09	1,322	1,501	135.08
	356.80		

Audit further noticed:

- there were differences between the quantity of rice lifted as per the Company records (133.74 lakh MT) and the quantity of rice lifted as per Commissioner of Civil Supplies (CCS) (124.98 lakh MT) during the year 2004-05 to 2007-08. The quantity of rice as per Company's records was always more than the quantity mentioned in CCS records. The Company had not evolved any mechanism for reconciliation.
- failure to collect coupons from co-operative societies as a proof of supply
 of rice to the beneficiaries under SGRY scheme upto March 2009 for a
 quantity of 14,936 MT of rice indicates absence of control mechanism in
 supply of rice.

Implementation of non-PDS schemes

Functioning of Departmental Stores

2.2.33 The Company was operating 26 Amudham Departmental Stores (ADS) in the districts of Chennai (22) and Cuddalore (four) to make available nonration commodities (groceries and beverages) at a reasonable price with a low profit margin. The working results of ADS for the last four years ended March 2008 are indicated in the **Annexure-13**.

Audit noticed:

- fixed cost *i e.*, the establishment cost and administrative cost showed a steady increase during the years 2004-05 to 2007-08 resulting in an over all cash loss of Rs.1.59 crore which is claimed as subsidy from the State Government even though the same was not eligible for claiming PDS subsidy.
- out of 26 ADS in operation, 20 shops (17 in Chennai and 3 in Cuddalore) had not earned profit in any of the years from 2005-09. The losses were due to low turnover and meagre profit margin coupled with high administrative cost. 21 out of 26 ADS could not achieve the sales targets in any of the years and as a result, the net loss increased from Rs.8.83 lakh in 2004-05 to Rs.1.13 crore in 2007-08.

The Company's claim (October 2009) that it was running these shops to have market intervention is not convincing as ADS shops are only in two regions and their role in the local market is insignificant. Audit recommends that appropriate action may be taken either for improving the performance or close down unviable shops.

Supply of commodities to noon meal centres

2.2.34 The Company has been implementing various welfare schemes *viz.*, supply of essential commodities to noon meal centers under PTMGRNMP. As per the directions (August and September 2003) of the Government, the Company fixed the economic cost in respect of commodities supplied to PTMGRNMP based on the average purchase rate in the previous year. Subsequently, the Company sought (May 2007) approval of the Government to claim based on the actual cost for the respective years from 2007-08. Though the Government directed (April 2008) to submit separate proposals for claiming differential costs, the Company had not forwarded any revised proposal for the year 2007-08 but adopted the old formula. Thus, failure of the Company to comply with the directions of the Government/Board of Directors had inflated food subsidy to the extent of Rs.37.59 crore for the years 2007-2008 and 2008-09.

Internal control

- **2.2.35** Internal controls are tools which contribute to efficient and effective management of any Organisation. The internal control system in the Company was deficient because it did not ensure:
- reconciliation of long pending items (more than three years) in Bank Reconciliation Statement with regard to unidentified debits and credits;
- rendition of information to the management regarding pendency in recovery of penalties levied against the employees towards storage loss and outstanding claims;
- review of pending legal cases by the top management as year-wise break up of cases region-wise as well as at Head office were not maintained;
- review of expenditure incurred on civil works including repairs and maintenance. A case of irregular payment for incomplete works amounting to Rs.9.85 lakh was noticed in Thanjavur region during November 2007 to January 2008.
- adequacy of system of obtaining regular balance confirmation in respect of receivable/payable and reviewing policies and procedures for reducing operational expenditure; and
- updating of the functional manuals relating to procurement, processing, storage, accounting and audit.

Audit recommends for strengthening of internal control system in various areas of operations.

2.2.36 The Company had its own internal audit wing headed by Senior Manager under the over all control of the Financial Adviser and Chief Accounts Officer, to whom reports of internal audit findings are submitted.

Audit noticed a large number of pending objections (9,752) which included 2,922 objections valuing Rs.58.73 crore pending settlement for more than three years.

- The internal wing is headed by the Financial Advisor and Chief Accounts Officer, who is also responsible for compilation of accounts of the Company and, therefore, is not independent.
- 65 out of 620 units are pending inspection as on 31 July 2009.

Besides the above wing, the Company appointed Chartered Accountants as internal auditors to conduct internal audit in specified areas. Audit noticed that neither the internal audit reports nor summary of important objections were submitted to the Board.

Acknowledgement

Audit acknowledges the co-operation and assistance extended by Staff and Management in conducting this Performance Review of working of the Company.

Conclusion

The performance of the Company was extremely tardy in preferring/pursuing its claims and recovery of dues as there was no system to ensure timely raising of bills. The Company neither fixed targets realistically nor procured paddy as per their targets. It incurred avoidable expenditure in procurement of pulses, wheat and sugar. The Company could not utilise hulling capacity of paddy in its own MRMs which resulted in overdependence on private hulling agents and did not restrict the storage losses within the norms.

All these contributed to increase in subsidy and thereby overburdening the State exchequer.

Recommendations

The Company must:

- ensure that the required bills/claims are preferred without delay.
- ensure that all admissible elements of cost are included and claimed in the final rates of rice/sugar fixed by GOI.
- devise a system of effective control over procurement and hulling operations to avoid over dependence on private hulling agents.
- streamline storage/transport management to reduce storage losses and avoid extra expenditure on transport and
- strengthen internal controls and checks.

The matter was reported to the Government in September 2009; its reply is awaited (December 2009).

2.3 Information Technology Review on the Computerisation of Tamil Nadu State Marketing Corporation Limited

Executive Summary

Tamil Nadu State Marketing Corporation Limited (Company) has the exclusive privilege of wholesale supply and retail vending of Indian Made Foreign Liquor (IMFL) in the State. IMFL is procured and distributed through its 41 depots across Tamil Nadu. The turnover of the Company was over Rs.10,000 crore and the Company was paying various duties, taxes, fee etc. To have better inventory control, disseminate timely information to the management, supply chain management and to ensure safety of the data at depots, the Company had computerised operations of all the 41 depots in FoxPro based application and the suppliers bill processing at Corporate office in Oracle based application in 1998. The Company decided to upgrade the hardware and software to Oracle platform in three phases (September 2001).

Planning

The Company did not plan the up-gradation to Oracle platform in a synchronised manner and there were delays in finalisation of tender and the selection of vendor in first two phases. The Company is yet to start Phase III of implementation at 16 depots which are still working with old software application.

Status of computerisation

Despite that there was no connectivity established between the depots & SRM offices and Company & Prohibition and Excise Department, the contractor was paid the full amount of contract. SRM offices per force prepared their report and sent it to the corporate office in Excel sheets. The Company did not have trained personnel to man the system and was dependent on the software developers.

System design

Audit noticed deficiencies in software design leading to necessity of manual interventions by passing the system. The deficiencies were noticed in mapping of accounting policies, tax laws and linking of master stock registers with physical stock.

Other deficiencies

The software was found deficient in the areas of input, process and output controls, ensuring date and time logic in the invoices, standardisation of the coding, validation and integration of data. The Company did not have long term IT plan or policy.

Conclusion

The Company failed to evolve a long term IT Plan with duly documented performance indicators. There was no in-house expertise to rectify the deficiencies in the software. The Company agreed to strengthen the system

Introduction

2.3.1 Tamil Nadu State Marketing Corporation Limited (Company) was incorporated in 1983 under the Companies Act, 1956 with Registered Office at Chennai. The Company has been granted the exclusive privilege of wholesale and retail vending of IMFL for the entire State of Tamil Nadu. The Company procures IMFL (including Scotch whisky) and BEER from various manufacturers and distributes the stocks through 41 depots situated in different parts of the State.

Organisational setup and business process

2.3.2 The Managing Director, assisted by three functional Chief General Managers/General Managers at Corporate Office, is the Chief Executive. In the field, there are five Senior Regional Managers (SRM) assisted by 33 District Managers (DM) managing 41 Depots. There were 6,706 retail vending shops under the control of DMs as on 31 March 2009. The procurement orders are processed centrally at Corporate Office and delivered by the suppliers at various depots which, in turn, distribute to the retail shops and directly sell to the clubs and hotels. The entire inventory management was monitored through specially designed software called Godown Monitoring System (GMS).

Development, Installation and Implementation

2.3.3 To connect all the depots with the SRM Offices as well as with the Corporate Office by a computerised network, the Company entered into an agreement with M/s Broadline Computer Systems in October 1997 to study the user requirement, suggest the required hardware, develop¹, install and implement the software and train its employees within six months from the date of the agreement. The work was completed in 1998.

Later the Company decided (September 2001) to upgrade the existing hardware and software (in FoxPro) to Oracle in a phased manner to improve inventory management and ensure the data security at the depots. The same was endorsed by the Government vide its Policy Note of the Prohibition & Excise Department for the year 2002-2003.

Audit objectives

2.3.4 A comprehensive review of planning and implementation of Computerisation of the Company was taken up to check whether:

- computerisation was carried out as planned and catered to the requirements;
- the computerisation could achieve the projected objectives without errors;
- the controls were in place and working;
- the integrity, security and confidentiality of the data was ensured; and
- business continuity plan and disaster recovery management were in place.

^{1.} Ordering Processing System 2. Quality Monitoring System 3. Bill Processing System 4. Stock Monitoring System 5. Regional Office Information System and 6. Financial Accounting System

Scope and Methodology

- **2.3.5** The focus was on conceptualisation and execution of the project with special reference to 'Godown Monitoring System (GMS)' for the period from April 2006 to March 2009. The methodology of audit involved:
 - collection of background information about the system;
 - review of System documentation and processes; and
 - analysis of data through CAATs;

Acknowledgement

2.3.6 Indian Audit and Accounts Department acknowledges the cooperation of the Prohibition and Excise Department and the Company in providing records and information. In the entry conference held on 16th February 2009, the Management was briefed of the audit objectives and methodology. On completion of audit, an exit conference was held on 20th October 2009 and the audit findings were discussed with the Management. The views expressed by the Management on the audit findings have been incorporated appropriately in this report.

Audit findings

Planning and implementation

2.3.7 Any system development includes a conceptual plan, detailed system study, formulation of system requirement specifications matching the user requirement specifications and a comprehensive system design document.

Lack of Planning

2.3.8 The Company decided (September 2001) to upgrade the existing software from FoxPro to Oracle platform in phased manner. However, the tenders for upgradation in 10 depots under Phase I was called for only in December 2002 and the orders were placed on M/s Broadline Computer Systems in March 2004 for supply of both hardware and software. This upgradation was completed in March 2005, after a delay of 42 months. Similarly, it was decided (April 2004) to upgrade the next 15 depots under Phase II. The orders were placed with M/s HCL for the supply and installation of hardware and M/s Broadline Computer Systems for software as late as in February and April 2007 respectively. The work in Phase II was completed in July 2008 after 51 months, mainly on account of delay in finalisation of tenders coupled with delay in procuring Oracle software. Phase III involving the remaining 16 depots is yet to be taken up and the process of upgradation remains incomplete. This indicated deficient planning and the Company had not laid down any road map and time frame for implementation of the upgradation programme. The Company is still working with dual software. The Company, while admitting (November 2009) the facts, attributed the

delay to electrical related problems in depots and administrative delay to comply with the Government guidelines

The reply of the Company could not be accepted as the reasons were known and should have been dealt with even before the planning stage.

Computerisation at SRM Offices

2.3.9 It was envisaged in the agreement (October 1997) with M/s Broadline Computer Systems to develop and implement the software in 37 depots and 5 SRM offices in FoxPro platform. However, it was noticed that no such software was being used in the SRM Offices. There was no connectivity between Depots and SRM Offices (September 2009) also. The payment to M/s Broadline Computer Systems was made in full as there was no price break-up in the agreement for the computerisation component pertaining to SRM offices. In the absence of such software, the SRM Offices are preparing the required reports and forwarding them to Corporate Office in Excel sheets.

The Company, in its reply, stated (August/November 2009) that the FoxPro software was developed and installed at SRM Offices as well but was not in use since the computers had become outdated and necessary steps would be taken for installation of amended software. The reply of the Company is not acceptable as the same lot of computer systems are still working in FoxPro environment in 16 locations identified for Phase III upgradation. Also, test check in the SRM Office at Chennai did not indicate any such software or database having been used.

Continued dependence on software developer

2.3.10 The Company had not formulated any IT Policy and there was no separate wing in the Corporate Office supported by qualified personnel. Further it was noticed that the staff of the Company were not adequately trained to operate and maintain the system. This resulted in over dependence on the software developer and the Company could not ensure accountability for the deficiencies of the software as stated in the following paragraphs.

To overcome the problems faced by the depots, it was decided (June 1998) to deploy one programmer each in five SRM Offices through the software developer to guide and assist the depot staffs in operation of the computerised system for a period of three months. However, the engagement of the seven programmers was still (September 2009) continued. This indicated continued dependence on the software developer even after implementation.

The Company in its reply (August 2009) accepted the fact that it did not have the trained staff to operate the system and hence the dependence on the hired programmers. It is stated that the Company could have trained its staff instead of relying upon an outsider for its day-to-day operations for more than 11 years.

Connectivity between the Company and the Administrative Department

2.3.11 In order to modernise the excise administration, inter-connectivity between the Prohibition and Excise Department (P&E) and Company was considered essential. Hence a comprehensive plan of networking was

There was no connectivity of software between depots and SRM offices. prepared in 2002. A payment of Rs.4.54 lakh was also made to M/s Broadline Computer Systems for developing software for inter-connectivity as well as for MIS purposes between the Company and the P&E Department at Secretariat along with tele-conferencing facility.

However, it was seen that there was no trace in the system for installation of such MIS software and the inter-connectivity was not supported by any data transmission during these years. In this context, it was also noticed that for this purpose, one programmer and one data entry operator were deputed to P&E Department (through outsourcing) by the Company from August 2002 onwards and the entire salary of these personnel was borne by the Company. In the absence of connectivity and flow of data from the Company to the department and vice versa for MIS purposes, the deployment of two personnel at P&E Department and payment of Rs.2.40 lakh annually from August 2002 by the Company lacked justification. Necessary action is to be taken for either establishing the connectivity or the Company should withdraw such support through outsourced personnel.

The Company stated (November 2009) that the payment to the software developer was not made for this purpose. The reply was, however, factually incorrect as the payment in this regard was made in two instalments of Rs.2.27 lakh each on 29.7.2002 and 9.1.2003 apart from incurring Rs.2.40 lakh annually for the outsourced personnel.

System Design

2.3.12 Deficiencies in the software design leading to manual interventions bypassing the 'Godown Monitoring System (GMS)' were noticed in the following cases:

Mapping of Accounting Policy

- **2.3.13** To support the accounting policy relating to inventory management on first in and first out, the batch number and date of manufacture must be entered at the receipt point in Goods Receipt Acknowledgement (GRA)² and at the selling point (Invoices to Clubs and Hotels /Stock transfer invoices to retail vending shops). However, it was observed that:
 - GRA module had a provision to capture details of only one batch for an item. It could not do so if there were multiple batches for a particular item.
 - the sale invoices do not have the provision to capture the batch details as well as GRA Numbers

This indicated improper mapping of business processes. In the absence of this, the age wise inventory, demurrage collectable on stock over 90 days, sediment stock, if any, were not ascertainable through the system.

The Company (November 2009) stated that action would be taken to feed batch details in the system. Further, it stated that FIFO system is adopted in respect of physical movement of stock. However, the same could not be

Primary document to account for the receipt of goods at depots.

The software did not have the provision to capture the details of multiple batches of Goods receipt and despatch.

substantiated through the system in the absence of GRA numbers and Batch numbers of the product in the invoices.

Lab report

2.3.14 As a part of Quality Monitoring System, the software was designed to capture the details of Quality Report either from the local Suppliers or the Government Lab in case of import of IMFL from other states/countries. It was seen that these details were not captured in the system. An attempt was made by audit to enter the relevant data in the system and the system showed "Run Time Error" which indicated bugs in the software. Due to this deficiency, the users could not make any entry in this regard.

The Company, in its reply (November 2009), stated that all the consignments were subjected to lab test at supplier's point. It is, however, suggested that this fact may further be substantiated through a proper entry in the database, as envisaged, to ensure quality monitoring through the system.

Mapping of Tax Laws

2.3.15 As per the section 206C read with section 288B of Income Tax Act, the Company has to collect tax on sale of liquor to clubs and hotels and any amount payable under this Act should be rounded off to the nearest multiple of ten rupees.

It was, however, observed that the software rounded off the tax component to the next higher rupee instead of to the nearest multiple of ten rupees indicating incorrect mapping of tax laws in the software. This has resulted in excess collection of Rs. 91,753 through 25,896 invoices and short collection of Rs.22,138 through 11,446 invoices during the years 2007-08 to 2008-09 and the net amount has been remitted to the Income Tax Department.

The Company, while admitting the observation, stated (November 2009) that the software would be suitably modified.

Linking of Master Stock Register with Physical Verification module

2.3.16 The Closing stock at the end of the each day is generated through Master Stock Register (MSR). This has been linked with Physical Verification Excess Entry Module (PVEEM) as opening stock of the next day. Further, the PVEEM has an edit option whereby the excess stock found on physical verification, if any, could be accounted by directly updating the stock in the MSR. The software system design as stated above is not correct to ensure the independence in physical verification. This indicated deficiency in the system design. Incidentally, an attempt was made in audit to overwrite the opening stock through PVEEM and the system accepted the entry, thereby, indicating the possibility of tampering with the records in MSR.

Input Controls and validation checks

2.3.17 Input controls and validation checks ensure the completeness, accuracy and reliability of the data. The deficiencies in this regard are detailed below.

The software has an edit option to account for the excess stock of physical verification into the master stock register defeating the independence of physical verification.

Continuity in system generated numbers

2.3.18 The Indent numbers, GRA numbers and Invoice numbers were generated through the system automatically and hence the continuity of the numbers was required to be ensured. Data analysis showed that there was no continuity in such numbers during the years 2006-07 to 2008-09 as detailed below.

Name of the document	No. of gaps	Missing numbers
INDENTS	174	224
GRA	1,270	1,464
INVOICE	3,287	6,610

Apparently these were cancelled. There was no audit trail to watch the reason for such cancellation and no system was in place to prepare exception report to watch the correctness for such cancellation.

On this being pointed out, the Company stated that (November 2009) missing Indents/GRA/Invoices were due to the system failure and data entry error during preparation of invoices. It further stated that suitable instructions would be given to minimise the cancellation and also record the reasons thereon in the log book maintained for the purpose.

It is suggested that instead of resorting to cancellation and removal of the defective entries suitable indicators or flags may be added to such records by recording reasons thereon to have a fair audit trail through the system.

Breakage Loss

2.3.19 Losses due to breakages while handling the goods in the depot were collected from the contractors on real time basis. However, it was observed that the Company was accounting the breakage loss on ad-hoc basis. It is evident from the illustrative case mentioned below:

In a depot³, 600 cases of Day Night Brandy-Medium-180ml were taken into stock account through GRA No.G01047067 dated 08.11.2005. Being a fast moving item, the product was procured on 66 occasions between November 2005 and July 2007 and issues were made during the period in various lot However, 205 bottles, that broke while handling on various occasions (69 events) during the same period, were treated as "Breakage Loss" against the goods received on the above mentioned GRA which was dated in November 2005.

The Company admitted the fact (November 2009) and stated that the selection of GRA is optional and the data entry operator selected this GRA by mistake for the loss of same brand/pack size. This clearly indicated the deficient input control for the data (though optional) entered into the system while accounting for breakages.

3 Ambattur-I Depot

Coding of Master Database

- **2.3.20** The codes were assigned without following any standard rules/norms applicable for the data design and structure. This indicated absence of validation checks in the software as detailed below:
 - (a) The system accepted entry of bank codes with lesser number of characters than the defined length.
 - (b) The length of the customer code defined in the depot database and the corporate data base were different. This incompatibility deprived the corporate office from directly generating any report on customers.
 - (c) There was no uniformity in the Codes, names and addresses of Clubs and Hotels maintained by the Company and that of the P&E Department. The license number assigned to Clubs and Hotels by the P&E department is unique and the same should have been adopted by the Company, to enable verification of sales made to a particular license holder.

The Company, in its reply (November 2009), stated that the validity of the license is ensured by the Excise Supervisory Officer (ESO) at the depots. However, it is reiterated that standardised formats would enable monitoring such licenses through the system and avoid human errors.

Sale of items which were not on stock

2.3.21 It was observed that the following two items were invoiced as sold during April 2006 and March 2009 respectively though these items were not on stock during that period.

Item code	Godown code	Sale date	No. of cases sold	Sale amount (Rupees)
BEER7009	0207	04/04/2006	25	20,400
BEER8004	0501	07/02/2008	3	2,880

This indicated the lack of validation checks in the software to warn while invoicing the items which were not on stock. It is possible that the depot sold a particular item but recorded as having sold another item. The values of the two items need not be the same. Therefore, the lack of this control could lead to incorrect revenue to the Company.

The Company, in its reply (November 2009) admitting the omission, stated that the two instances are negligible while comparing the volume of the transactions. The reply is not acceptable as a validation check on available stock would avoid generation of incorrect invoices and accounting for incorrect revenue.

The software lacked validation checks to warn against invoicing the items not on stock.

Data on renewal of licences had not been updated in the system.

Sales to the customers without verifying validity of licences

2.3.22 Invoices to the customers⁴ were generated through the Retail Invoice Module by linking with the customer details. During data analysis in the Chennai Region, it was observed that invoices were issued to 76 customers flagged as "Inactive" during the period from April 2006 to January 2009. Test check (September 2009) revealed that system generated invoice for a closed shop. This indicated absence of necessary validation checks. Further analysis showed that the details of renewal of licences had not been updated in the system.

The Company, in its reply (November 2009) admitting the fact, stated that it would modify the software suitably to give alert message while generating the invoices against expired licenses/ closed retail vending shops.

Bypassing the System Controls

Transport Permit

2.3.23 As per the extant rules, liquor cannot be transported without a proper transport permit indicating the quantity and item of liquor. Further, as per the procedure in vogue, only one invoice should be raised per customer per day. Hence, the software was designed in such a way that only one transport permit can be generated for one shop against one invoice on the same day. It was, however, observed that the system allowed generation of more than one invoice per retail vending shop on a given day indicating deficient business mapping.

In view of this, if more than one invoice was prepared as stated above, the quantities relating to second invoice were being written manually in the transport permit already generated by the system.

During data analysis of depots in Chennai Region for the years 2006-07 to 2008-09, it was found that in 22,490 out of 2,19,396 cases, no separate transport permits were issued through the system for the goods sent from the depots to Retail Vending Shops.

The Company, in its reply, admitted the omission and stated (November 2009) that such controls would be strictly implemented in future.

Output Controls

Vehicle unloading Report

- **2.3.24** In order to monitor the unloading process at the depots of the goods received from the suppliers, a report is generated through the system on daily basis. A review of the report revealed the following deficiencies:
 - (a) The space for displaying the vehicle number in the report was insufficient and as a result the vehicle numbers were not displayed correctly.

- (b) The time taken to unload was indicated incorrectly. For instance, the time taken for unloading is shown as 4.80 hours instead of 2 hours in respect of a unloading that commenced at 17.00 hours and ended at 19.00 hours,
- (c) The goods unloaded from one vehicle were clubbed with another vehicle resulting in incorrect report generation.

Thus this report could not be utilised for effective monitoring of the waiting time for each vehicle and the efficiency in unloading and reconciliation of stocks received supplier wise.

The Company admitted (November 2009) the facts and stated that it would carry out the necessary correction in the software.

Other Reports

- **2.3.25** The following discrepancies were also noticed.
 - (a) The dates in the report for monitoring the collection details from the licensee were incorrectly displayed. i.e., date "10/02/2008" in the format 'dd/mm/yyyy' was displayed as 2 October 2008 in the report.
 - (b) Totalling errors were noticed occasionally in exhibiting grand total while generating stock transfer invoices which were corrected later on by taking duplicate copies of invoices.

This clearly indicated lacunae in the output controls and required modifications in the present software. The Company, in its reply (November 2009), stated that the software would be modified accordingly.

Other Deficiencies

Comparison with annual accounts figures

2.3.26 In the GMS software, while receiving the goods at godowns, Goods Received Acknowledgement (GRA) was generated with the name of the supplier, indent number, invoice number, quantity received in good condition, *etc.* The payments to suppliers were processed based on this document. The total quantity purchased as per the system was compared with figures shown in the annual accounts for the years 2006-07 to 2008-09. The following differences were noticed in each year as detailed below which were yet to be reconciled.

Year	D 1 4	Number of cases			
	Product	As per Annual Accounts	As per Godown Monitoring system	Difference	
2006-07	IMFL	27382579	27382694	115	
	Beer	17629101	17629113	12	
2007-08	IMFL	30926289	31043097	116808	
	Beer	19866084	20106710	240626	
2008-09	IMFL	35748054	35746037	2017	
	Beer	22454431	22454731	300	

The Company in its reply (November 2009) attributed the difference on account of transfer of data twice by the depot / non transfer of correct data to Corporate Office and stated that the necessary reconciliation would be done in the ensuing years.

Security Issues

Physical and Logical Controls

2.3.27 It was noticed that

- there was no password policy to regulate the access to the system. The access to the system was not controlled by user authentication procedures combined with proper access rights and authority levels.
- there was no System Administrator to regulate the access to the system and there were no audit trail in the system for correction/modification carried out in the system and hence the authentication of modifications made in the data could not be ensured.
- same user names and passwords were being used in all depots by all users
- no fire-walls, intrusion detection system was installed.
- the maintenance of GMS was outsourced to M/s. Broadline Computer Systems and the vital data stored in computers were accessible to them. This increased the risk to the data security.

The Company, in its reply (November 2009), stated that instructions have been issued for proper maintenance of logbooks and steps are being taken to form a computer wing with qualified personnel at Corporate Office.

Manual Interventions in system generated invoice numbers

2.3.28 The invoice numbers were generated automatically in the chronological order by the system along with system date and time. However, on a test check of data pertaining to depot⁵, it was observed that in the invoices raised on 3rd January 2008 and 4th January 2008 for clubs and

There was no password policy and system administrator to regulate the access to the system.

5 Thirumazhisai II Depot

hotels, the chronological order with reference to the time and dates was missing as detailed below:

Missing Time logic

Invoice No	Invoice Date	Invoice Time	Customer Code	Shop Number
S010253926	2008-01-03 00:00	12.19	0102197	16/94-95
S010253927	2008-01-03 00:00	12.22	0102198	7/97-98
S010253928	2008-01-03 00:00	10.11	0102692	735/TASMAC
S010253929	2008-01-03 00:00	10.13	0102688	727/TASMAC

Missing date logic

Invoice No	Invoice Date	Invoice Time	Customer Code	Shop Number
S010253936	2008-01-03 00:00	10.39	0102668	620/TASMAC
S010253937	2008-01-03 00:00	10.41	0102577	612/TASMAC
S010253938	2008-01-05 00:00	11.10	0102201	1/86-87
S010253939	2008-01-04 00:00	11.15	0102695	738/TASMAC
S010253940	2008-01-04 00:00	11.17	0102673	644/TASMAC

On a further scrutiny, it was found that the system dates were changed through manual intervention. Thus the data was vulnerable to manipulation. On a further analysis, 50 instances of such modifications of system dates through back end were noticed in January 2008 in the same depot. By correcting the system dates, the penalty leviable at the rate of Rs.1000 per day from the date of invoice to delivery date was avoided to be collected from these customers.

The Company, in its reply (November 2009), had admitted that the invoices were prepared for the next day by changing the date in the system in order to cater to the requirements of customers in the Chennai region. The reply was not acceptable as any change in the data at the back end would amount to tampering of data and could lead to frauds.

Transmission of sales data to Corporate Office

2.3.29 The daily sales figures from the Retail Shops through SRM and DM Offices were passed over the telephone to the Corporate Office thus reliability and confidentiality of the facts could not be assured.

It was also observed that the data from depots is transmitted every day to the Corporate Office as text files/zip files through internet using personal e-mail IDs registered with free mail services, which would result in data being stored in the foreign server and thus possibility of external threats to data would increase. It is also required that after such transmission, the data would be frozen and could not be altered. On a sample analysis of data relating to invoices of a depot⁶ pertaining to the period from April 2006 to March 2009, variations in the number of records as well as the value of such transactions/invoices were noticed. This indicated corrections were done to the data maintained at the depots after transmission to the Corporate Office.

Ambattur II depot.

The Company, in its reply (November 2009), stated that the instructions have been issued not to use personal e-mail ids for official purposes. However, it did not prescribe any alternate mode by which the data can be transmitted.

Business Continuity and Disaster Recovery Planning

2.3.30 With growing challenges and complexity of IT systems, every organisation should have a Business continuity plan to prioritise its key business processes, to identify significant threats and plan mitigation strategies. A documented backup policy involving storage both at on-site and off-site and regular restoration of back up data is also essential. It was, however, observed that there existed no business continuity plan or backup policy in the Company.

The Company, in its reply (November 2009), stated that necessary backup copies of Corporate Office data and the depot data are taken periodically and preserved in the Bank. However, audit observed that the backup was taken as one time measure in February 2009 relating to period from 1998.

Other Point of Interest

Modernisation and Improvement

2.3.31 As a part of modernisation and improvement to the monitoring mechanism, the Government, in its Policy Notes 2003-04, 2006-07 and 2007-08, had proposed to introduce a system of bar coding on IMFL/BEER bottles and outer cartons and computerisation of the Company's Retail Vending Shops in a phased manner. This was planned to trace the product from the manufacturing unit to the Company's depot and further down to the retail outlets, facilitating easy inventory management, ensuring automated billing in the retail outlets, prevention of sale of non-duty paid liquor and proper accounting of cash. However, it was observed that the Company is yet to make progress in this regard (September 2009). In the absence of bar code on the cartons and bottles, the Company is tracking the products through manual system.

The Company, in its reply (November 2009), stated that action has been initiated for Bar Coding and computerisation of Retail Vending Shops.

Conclusion

The Company failed to evolve a long term plan and strategy regarding implementation of the Computerisation programme covering their vast scale of operations spread throughout the State having a turn-over exceeding Rs.10,000 crore. This resulted in incomplete up gradation of the existing system. The Company could not develop adequate in-house expertise even after successful implementation of Phase-I & Phase-II and continued to depend on the software developer. Deficient input controls and validation checks made the data incomplete, incorrect and unreliable. Absence of computerisation in SRM offices and Retail vending shops led to manual intervention in getting the information needed. The Company

had failed to attach due importance to the data security and update the software, wherever malfunctions were noticed.

The Company, in its reply (November 2009) stated that the software is being updated as and when required and as a long term plan the Company would like to have a separate computer section with priority on data security. The Company also desired to take guidance from Audit on its future computerisation projects.

Recommendations

The Company should

- implement uniform software in all its 41 locations
- computerise the SRM & DM Offices & Retail Vending Shops
- build in necessary input and validation checks to ensure the completeness, correctness and reliability of the data
- develop in-house expertise to maintain the system
- take necessary action to protect the privacy and confidentiality of transfer of data through email
- lay down well documented Business Continuity and Disaster Plan

Considering the volume and value of the transactions and to achieve its mission, goals and objectives effectively, the Company may consider an integrated system for their IT environment.

CHAPTER - III

3 Transaction Audit Observations

Important audit findings noticed as a result of test check of transactions made by the State Government companies/Statutory corporations are included in this Chapter.

Government companies

Tamil Nadu Industrial Development Corporation Limited

3.1 Loss due to adoption of incorrect minimum upset price

While alienating Government land to a joint venture promoter for developing SEZ, the Company deviated from the Government policy and adopted the guideline value applicable for residential area instead of for an industrial area resulting in minimum loss of revenue of Rs.148.88 crore to the Government

The Company, engaged in promotion and development of industries, decided (October 2006) to develop a Special Economic Zone (SEZ) for Information Technology (IT)/Information Technology Enabled Services (ITES) in a Joint Venture (JV) format in 26.64 acres out of 49.19 acres of land allotted by the Government in Thiruvanmiyur and Kottivakkam villages in Chennai and Kancheepuram Districts respectively. The Company also decided (October 2006) to select the JV partner on the basis of the highest offer of non-refundable upfront lease rent for a lease period of 99 years for the area to be allotted. The upset price for the lease rent was to be the higher of the market value as ascertained from the Revenue department and the guideline value of the Registration Department.

The Company determined the market value of land as Rs.3,520 per Sq.ft. by adding annual escalation of 12 *per cent* (as per the Government methodology) on the guideline value of Rs.3,000 per Sq.ft. applicable for residential area in Canal Bank Road, Taramani obtained from Registration Department of the State Government. The Company quoted this market rate as the upset price and invited (August 2007) 'Request for Proposals' (RFP) from the eight short listed bidders. The Company selected (September 2007) DLF Limited as JV partner, which quoted the highest rate of Rs.5,757 per sq.ft. as upfront lease rent. The Company received the Government approval (January 2008) and issued Letter of Award to DLF Limited in February 2008. DLF Limited remitted Rs.725.33 crore of lease rent into Government Account in April and May 2008.

Audit observed (March 2009) that the Company erred in fixation of lease rent and adopted wrong parameters in view of the following:

- The entire area of 49.19 acres of land allotted by the Government was poromboke land. According to the guidelines issued (May 1975) by the State Government, the Company should have fixed market value of the Government land allotted for industrial purposes at double the market rate of residential area indicated by the Registration Department. Accordingly, the upset price of this land should have been fixed at Rs.7,040 per Sq.ft. (being the double of guideline value of Rs.3,520 per Sq.ft. applicable for residential area). However, the Company leased out this land by collecting the land value at the rate of Rs.5,757 per Sq.ft., instead of Rs.7,040 per Sq.ft which resulted in minimum loss of Rs.148.88 crore to the Government exchequer and resultant undue benefit to the JV promoter.
- Fixation of lower upset price for the above land was also evident from the fact that the balance portion of land measuring 25.27 acres had been allotted (February 2008) to another joint venture partner *viz.*, Tata Reality and Infrastructure Limited (Tata), Mumbai for developing another Special Economic Zone at their quoted rate of Rs.12,050 per Sq.ft.

The Government replied (December 2009) that the plots were sold after following the tender processes to both Tata and DLF projects. The reply is not convincing in view of the fact that both the plots belonged to the Government and were allotted for industrial purposes. However, in respect of DLF plot, the upset price was fixed based on the guideline value for residential plots, whereas for Tata plots, the same was fixed based on the guideline value for industrial area.

Audit suggests that the Company needs to fix the correct land prices for sales and avoid passing undue favour.

3.2 Undue benefit to a joint venture company

While alienating Government land to a joint venture promoter, the Company deviated from the Government policy and adopted lower rate of escalation for fixing the land cost. Thereby, it extended an undue benefit of Rs.9.75 crore to the promoter

The Government of Tamil Nadu accorded its approval (November 2001) for alienating 40.19 acres of poromboke land to the Company for establishing TIDEL Park-II project at Chennai as a Joint Venture (JV) project with the following conditions:

[♣] Land used or reserved for public or Government purpose.

^{• 26.64} acres X 43,560 sq.ft per acre X differential price of Rs.1,283 per sq.ft (Rs.7,040 – Rs.5,757 per sq.ft) = Rs.148.88 crore.

[♦] The balance portion includes 22.55 acres (49.19 acres – 26.64 acres) and a further allotment of 2.72 acres in 2006-07.

- The Company should alienate the land to the JV partners only after collecting the market value of the land on the date of transfer and
- Alienation should be in phases after successful utilisation of the land allotted in the earlier phases.

The Company, thereafter, entered (July 2002) into a Memorandum of Understanding (MOU) with Ascendas (India) Private Limited, Chennai (Ascendas) for jointly promoting the project in 15 acres of land. Based on the Company's request (December 2002) to transfer land in favour of Ascendas, the Government transferred five acres of land in the first phase and fixed (April 2003) the price at Rs.19.46 crore. The cost of the above land was collected by the Company in April 2004 and the land was transferred to Ascendas in May 2004. The Company, meanwhile entered (June 2003) into an associate sector JV agreement with Ascendas. Based on the request of Ascendas, the Company handed over (August 2005 and April 2007) the balance 10 acres of land in two phases by fixing* the land cost as Rs.21.97 crore and Rs.25.65 crore for each parcel of five acres respectively. These costs were remitted by Ascendas during April/July 2006 and November 2006/June 2007 respectively.

Audit observed (March 2009) that the procedure for fixation of land cost by the Company was erroneous and caused loss of Rs.9.75 crore to the Government. The Company did not follow the Government Orders of 10 September 2001 {GO (MS) No.329 of Revenue Department} to increase the base value of land by 12 per cent per annum in the second and third installments of transfer of land. Failure to adopt the Government order on escalation, for reasons not put on record, resulted in undue benefit of Rs.7.41 crore to Ascendas. The cost of land in the first phase was fixed by the Government in April 2003 and the actual payment was received by the Company in April 2004, i.e., after a delay of one year. Accordingly, the Company should have applied the date of receipt of money as the date of valuation of land and should have increased the cost by another 12 per cent per annum, being the rate of escalation adopted by the Government for valuation of land. Failure to do so resulted in loss of revenue of Rs.2.34 crore.

The Company replied (May 2009) that adoption of escalation rate of 10 *per cent per annum* on the price fixed by the Government in April 2003 was based on decision of the Board of Directors in December 2002 and as per clause 2.4 (c) of the Associate sector agreement with Ascendas. It further stated that there was no mention regarding the cost escalation for the first phase of five acres and hence it did not collect any escalation for the transfer of the said land.

The reply is not convincing because the said land was a Government property and by deviating from the Government policy, the Company extended an undue benefit of Rs.9.75 crore to the JV Company.

^{*} The land cost fixed by the Government in April 2003 was cumulatively escalated by 10 *per cent per annum* to arrive at the cost in August 2005/April 2007.

Audit suggests that Company should enter into contracts which are compliant with extant directions of the Departments of the State Government to protect its interests and those of the Government, especially where it is acting as a custodian of Public Property.

The matter was reported to the Government in May 2009; its reply was awaited (December 2009).

Electronics Corporation of Tamil Nadu Limited

3.3 Unproductive investment in business data centre

The Company spent Rs.8.56 crore to setup a business data centre without a business plan and approval of the State Government, rendering the investment idle and unproductive. The Company is contract bound to incur a wasteful maintenance expenditure of Rs.3.47 crore upto the year 2012

The Company decided (March/August 2007) to set up its own business data centre at an estimated cost of Rs.11.85 crore, which comprised of Rs.1.97 crore for civil works at the Company's Information Technology centre at Chennai, Rs.4.08 crore for construction of a new building and other physical infrastructure at Madurai for setting up a Disaster Recovery Centre (DRC) and Rs.5.80 crore for procurement of two main frame servers-one each for the company's data centre at Chennai and the proposed DRC, Madurai.

The Board while approving the above proposal, directed (August 2007) that as funds from the indenting departments were available, the mainframe server for the data centre at Chennai could be procured straight away and the second mainframe server for DRC at Madurai could be procured after mobilising funds from indenting departments. However, Audit observed (May 2009) that the Company commenced the project (October 2007) and procured two mainframe servers at a cost of Rs.6.08 crore from IBM India Private Limited (IBM) before mobilising funds from the user departments. factually no demand from any departments, hence funds could not be mobilised. The Company also purchased other related infrastructure like generators, air-conditioners etc., at a cost of Rs.1.64 crore. The Company also negotiated (November 2007) an agreement with IBM for providing post warranty annual maintenance at a total cost of Rs.3.47 crore for a period of four years and incurred Rs.0.84 crore on purchase of Linux operating system solution licence for five years. The Company could not finalise a suitable location for DRC at Madurai and installed both the main frame servers at Chennai to make the project operational (April 2008).

The Company, to avoid assessment of propriety of procurement of these main frame servers, transferred the existing data on Family Card Projects pertaining to Civil Supplies Department of Government of Tamil Nadu hitherto maintained in the rack servers at the Corporate Office data centre to the main

frame servers without any revenue realisation/assurance from the Department. The Company was unable to obtain business from any Department and could not utilise the servers for storing any data as they were procured without any assessment of demand or assurance of business.

Audit noticed (July 2009) that:

- the Company incurred the above capital expenditure without prior approval of the Project Investment Committee (PIC) of the State Government even though as per Government Orders (December 1996), PIC's clearance is mandatory for every investment in excess of Rs.2 crore by a State PSU. The Company, though after incurring expenditure, attempted (May 2008) to obtain ratification of PIC but has not been granted so far (December 2009).
- As per the generally accepted IT security practices, a DRC has to be located in a place other than the place of the main Data Centre. But the mainframe server originally proposed for installation at Madurai had also been installed at Chennai in the same premises as the land required for DRC was not available at Madurai. Thus, the Company had also compromised the basic laid down principles of data security.

Audit concludes that the hasty decision of the Company to establish its own Data Centre without a business plan/assessment of business obtainable and the consequent hardware procurement resulted in unproductive investment of Rs.8.56 crore and a committed expenditure of Rs.3.47 crore towards annual maintenance of the Data Centre upto March 2012 without any business.

Audit recommends that the Company should embark on viable projects after a feasibility study, proper assessment and adequate and reliable data to protect its financial interests.

The matter was reported to the Company/Government in August 2009; their reply was awaited (December 2009).

3.4 Unproductive expenditure on engagement of Software professionals

The Company ventured into software development without determining its scope and did not monitor the project during execution, which led to unproductive expenditure of Rs.2.56 crore

The Company, as a part of its business activity, decided (May 2007) to develop software application in the areas of family card project (Civil Supplies Department), dealer's registration (Commercial Tax Department), anywhere property registration (Registration Department) *etc.*, unilaterally without any demand from the State Government's user Departments.

Audit noticed (July 2009) that the Company, even before finalisation of user requirement study (URS) and system requirement study (SRS), entered

(November 2007) into a contract through open tender with Anadocs IT Solutions Private Limited, Chennai (Anadocs) for supply of seven software professionals at a man monthly rate ranging from Rs.40,000 to Rs.1,40,000 for a period of one year, subsequently raised to 13. It extended the contract period for further four months up to March 2009 citing non-completion of the software development work. The project did not take off. The Company discontinued (March 2009) the services of Anadocs without imposing any cost and liability by which time it had paid Rs.1.79 crore.

The Company re-awarded the assignment and committed (February 2009) to incur Rs.0.77 crore for the next two years for take over and completion of work by engaging three other companies through limited tender.

Audit observed that:

- the Company ventured into software development without any consultation on requirement and commitment from the User Departments. The Company prematurely engaged professionals for software development without finalisation of URS and SRS. The Company had engaged (January 2007 to September 2009) 15 management consultants and incurred Rs.26.55 lakh for finalisation of SRS but they were diverted for other works, defeating the purpose of their engagement. The Company, in absence of SRS and URS, neither defined the scope of work of Anadocs nor specified the delivery requirements, making the task of software development directionless.
- as per the Tamil Nadu Transparency in Tenders Act, 1998, the evaluation of tender is to be done only by a Tender Committee. However, the contract in favour of Anadocs was evaluated/finalised by the then Managing Director without approval of any tender committee.
- the contract with Anadocs did not specify any milestone for completion and the reporting requirements to the Management. There was no record to indicate that the Company had monitored/evaluated the progress of the work throughout the contract period.
- subsequent engagement of the three IT companies without finalisation of SRS, reporting mechanism and defined deliverables indicate that the Company had not learnt from its earlier mistake and the expenditure of Rs.0.77 crore upto 2011 shall also be unproductive.

Thus, venturing into software development without any demand and determining its scope coupled with unsound management practices led to an unproductive expenditure of Rs.1.79 crore, which was written off by the Company in October 2009.

The matter was reported to the Company/Government in August 2009; their replies were awaited (December 2009).

Poompuhar Shipping Corporation Limited

3.5 Unwarranted extension of charter period of a vessel

The Company incurred an avoidable expenditure of Rs.1.20 crore due to unwarranted extension of engagement of an uneconomical vessel

The Company is engaged in ocean transport of coal required by Tamil Nadu Electricity Board (TNEB). To overcome the shortage of vessels for transporting coal during the planned dry docking of the Company's own vessel MV Tamil Periyar (between December 2007 and March 2008), the Company invited (October 2007) tender for chartering of two vessels for three months plus or minus 10 days at the charterer's option, commencing from 1 December 2007.

The tender evaluation committee examined (October 2007) the offer of M/s.Good Earth Maritime Limited, Chennai to hire vessel, MV Goodlight at a charge of Rs.30.86 lakh per day. The committee noted that though the weighted average cost of transporting coal of Rs.1,143.63 per tonne by the said vessel was higher than the prevailing rate of Rs.854.95 per tonne and also that vessel was 28 years old against its norm of engaging only upto 15 years old vessels, the Company accepted the offer in view of non-availability of alternate vessels during the period from December 2007 to March 2008. The Company operated MV Goodlight from 1 January 2008 to 30 March 2008. On 10 March 2008, TNEB requested the Company not to redeliver the vessel to the owners by the end of March 2008 and to exercise the option of extension of charter period by 10 days for undertaking one more voyage in the Vizag - Ennore sector. The Company accepted the request (March 2008) of TNEB and operated the vessel for an extended period of 1 April 2008 to 16 April 2008.

Audit observed (February 2009) that there were nine vessels in operation for handling the coal from Paradeep, Haldia and Vizag ports with an aggregate capacity of 4.49 lakh MT (excluding MV Goodlight) as on 1 April 2008. This was enhanced to 4.94 lakh MT with the return of Company's own vessel MV Tamil Periyar (capacity: 45,000 MT) after dry docking on 2 April 2008. Considering the fact that the Company was having the coal stock of 4.46 lakh MT in the above three ports as on 1 April 2008, the Company could have discharged the coal stock without extending the charter of MV Goodlight and there was no time limit to be adhered to for lifting the stock. Thus, by utilising the vessel MV Goodlight for an extended charter period and not supplying its principal (TNEB), correct data to take an informed decision, the Company incurred avoidable expenditure of Rs.1.20° crore which was ultimately passed on and added to TNEB's loss.

The Government replied (May 2009) that the Company had exercised the plus 10 days charterer's option based on the request of TNEB due to critical stock

[•] The differential cost of Rs.289 per tonne incurred on transport of 41,568 tonnes of coal in the Haldia-Paradip-Ennore sector during the extended period.

position of coal in their thermal stations and MV Goodlight moved a quantity of 41,568 MT of coal in Vizag – Ennore sector during the extended period.

The reply is not convincing as the Company could have avoided extension to MV Goodlight and still discharged the coal stock from the loading ports with the available vessels.

Audit concludes that extension of chartered period of MV Goodlight at that point of time was not a sound business decision and suggests that the Company should take decisions on sound commercial principles to safeguard its financial interests and those of its principal.

Arasu Rubber Corporation Limited

3.6 Non-adjustment of gratuity amount

Non-adjustment of the gratuity amount receivable from Government against the lease rent payable to the Government led to avoidable payment of interest of Rs.73.87 lakh

The Company was formed in October 1984 with the objective of efficient implementation of the various developmental and commercial activities relating to rubber plantations in Kanyakumari district, which were carried out till then by the Forest Department. The rubber plantation workers, who were on the rolls of the Forest Department at the end of September 1984, became workers of the Company on the date of its formation. These workers were eligible to receive gratuity (at the rate of 15 days' wages for every completed year/part of the year of service) from the Forest Department for the services rendered by them upto September 1984.

The Company had been making gratuity payments in full to those workers on their retirement/resignation/death from its own funds even though it was liable to make only proportional payments for the services rendered to the Company from the date of its formation. Therefore, the Company resolved (April/September 1990) to claim reimbursement of the amount paid for the services rendered in the Forest Department and accordingly wrote (January 1992, May 1993 and May 1994) to the Government claiming the gratuity amount of Rs.16.20 lakh upto June 1991.

In the meanwhile, a lease agreement valid for 60 years was executed (March 1997) between the Company and the Government with retrospective effect from 1 October 1984. Clause 6 of the lease agreement provided for deducting the outstanding liabilities payable by the Forest Department to the Company prior to the lease period from the lease amount payable to the Government. Government further stated (December 1997) that belated remittance of lease amount would attract interest at 12 *per cent per annum*. In view of this, it was imperative on the part of the Company to adjust all the outstanding dues payable by the Forest Department from the lease amount payable to

Government so as to avoid interest in case of belated settlement of the lease amount.

After being pointed out in Audit (February 2003), the Company requested (May 2003) the Government to adjust Rs.85.82 lakh paid as gratuity by the Company to the erstwhile workers of the Forest Department for the period from 1 January 1984 to 31 March 2002 against the lease rent *etc.*, payable by the Company. The Government replied (June 2005) that reimbursement of gratuity from the Forest Department was to be finalised in consultation with the Principal Chief Conservator of Forest, Chennai.

Audit observed that the Company did not work out the lease amount payable after adjusting the gratuity by invoking the provisions contained in Clause 6 of the lease agreement. Instead, it has been paying interest at 12 *per cent per annum* on the lease amount that remained outstanding since 1991-92.

The total amount of gratuity paid on behalf of the Forest Department during the period from 1988-89 to 2006-07 and not reimbursed so far was Rs.148.50 lakh and the interest borne by the Company due to non-adjustment of the gratuity amount from 1997-98 to 2006-07 was Rs.73.87 lakh.

The Government replied (August 2009) that the reconciliation of the amount paid by the Company has been completed by the Principal Chief Conservator of Forest and the orders for adjusting the lease rent payable would be issued shortly.

3.7 Non-availing the benefits of inter crop cultivation

The Company did not carry out inter crop cultivation, and hence, could not control the expenditure of Rs.30.72 lakh besides foregoing possible revenue

The Company has been engaged in rubber plantation in an area of 4,786 hectares in Kanyakumari district (since October 1984) transferred to it by the Government. The rubber trees have to be maintained for a period of 30 to 35 years and felled thereafter for carrying out fresh plantation.

The Rubber Board recommended (2002) to cultivate inter crops in the newly replanted areas during first three years of replantation with any of the species *viz.*, banana, pine apple, ginger, turmeric, medicinal plants, cardamom, *etc.*, to extract benefits of weed control, prevention of high casualty of young rubber plants and resultant accrual of income. The Company, accordingly approached (February 2003) the Forest Department for obtaining permissions to cultivate inter crops. The Forest Department permitted the activity (November 2003).

The Company selected (January 2004) banana as inter crop in Keeriparai division and outsourced (February 2004) inter cropping in the said area and earned revenue of Rs.6.22 lakh *per annum*.

Audit observed that though the Company had derived specific advantages from inter cropping, it decided (June 2006) not to go for inter cropping in another area of 55.4 hectares in Coupe No.4 of Keeriparai division on the ground that the area under replantation was a flat area without much weeds. Audit noticed that as inter cropping was not done in this area, the Company could not control expenditure and incurred Rs.30.72 lakh towards maintenance and weed control during two-and-half years upto September 2008 besides heavy casualty rates of rubber plants which ranged between 16 to 37 per cent against the norm of 10 per cent leading to a loss of Rs.3.04 lakh.

Audit observed (January 2009) that the Company's decision not to carry out inter cropping in Coupe No.4 despite being aware of its definite advantages was not in the best financial interests of the Company. Though the Company had noted that the area was flat and without much weeds it had actually incurred Rs.10.60 lakh towards de-weeding, indicating that there was need for carrying out inter cropping. It stands in stark comparison to the fact that the Company did not incur any expenditure on weed control, maintenance, *etc.*, in the first instance of inter cropping. Thus, had the Company resorted to inter cropping at this plot also, it could have not only reduced its expenditure of Rs.30.72 lakh on maintenance, de-weeding, *etc.*, but also earn possible income through sale of the crop.

The Government replied (August 2009) that inter cropping permitted in the initial years of plantation of rubber had adversely affected the crops and hence the same was not continued further. The reply is not convincing because the inter crop cultivation was recommended by the Rubber Board for improving the health of the rubber plants which was adopted by the Company in their master plan upto 2015-16.

Audit recommends that the Company should follow the advice of the research bodies and follow their recommendations.

Tamil Nadu Small Industries Corporation Limited

3.8 Avoidable extra expenditure on Central Excise Duty and Value Added Tax

Inclusion of transportation cost in the value of goods resulted in avoidable payment of Central Excise Duty and Value Added Tax (VAT) amounting to Rs.34.35 lakh

The Company obtained (July 2007) an order from the Director of School Education, Chennai for supply of steel/wooden furniture for a value of Rs.69.09 crore inclusive of excise duty and other taxes.

Section 4(1) (b) of Central Excise Act, 1944 (Act), provides that the assessable value of goods manufactured for the purpose of computation of Central Excise Duty shall be based on the manufacturing cost of goods excluding the cost of transportation from the factory/warehouse to the place of delivery. Exclusion

of cost of transportation is allowed by the Central Excise Authorities only if the assessee has shown the same separately in invoices.

Audit noticed (July 2008) that the Company erred and did not show the transportation cost separately in the invoices raised in respect of the supplies made to the Directorate during the period from October 2007 to January 2008 and consequently had to pay an excess excise duty of Rs.33.03 lakh on the transportation charges of Rs.2.07 crore. In addition, the Company also paid VAT of Rs.1.32 lakh on the above excess excise duty. Thus, had the Company shown distinctly the transport charges in the invoices, it could have avoided payment of Excise duty on transport charges.

On being pointed out by Audit, the Company made (February 2009) an attempt to obtain refund of excise duty. The Excise Department, however, rejected (June 2009) the Company's claim for refund of the excess excise duty as the transportation cost was not shown separately in the invoices and the Company could not produce proof for actual transportation cost.

This failure of the Company to depict the transport cost separately in the invoices and produce proof for actual transportation cost incurred resulted in avoidable payment of Central Excise Duty and VAT of Rs.34.35 lakh.

The matter was reported to the Company/Government in August 2009; their replies were awaited (December 2009).

Tamil Nadu Small Industries Development Corporation Limited

3.9 Avoidable payment of interest on income tax

Absence of a system to estimate advance income tax payable led to short remittance of advance income tax, resulting in avoidable payment of interest of Rs.30.63 lakh

Section 208 of the Income Tax Act, 1961 (Act), stipulates advance payment of tax, where the tax payable *per annum* by an assessee is Rs.5,000 or more. This advance tax calculated in accordance with Section 209 of the Act is payable in four quarterly instalments between June and March of every financial year. If the assessee fails to pay 90 *per cent* of the assessed tax before the end of the financial year, the assessee is liable to pay interest at the rate of one *per cent* for every month or part of the month under Section 234 B of the Act and is also liable to pay similar interest for shortfalls in the quarterly payment of advance tax under Section 234 C of the Act.

Audit observed that during the financial years 2006-07 and 2007-08, the Company paid advance tax of Rs.36.00 lakh and Rs.121.19 lakh against the actual tax liability of Rs.223.97 lakh and Rs.361.96 lakh respectively. Consequent on shortfall in payment of advance tax during the said two years, the Company had to pay interest of Rs.25.88 lakh under Section 234 B of the Act and Rs.23.55 lakh under Section 234 C of the Act.

Audit observed that the Company estimated the advance tax based on the revised estimate of tax of the previous year instead of estimating it on the basis of actual profit earned during the previous year. The Company did not have a system of periodical review of actual profit earned with that of the budgeted profit of the respective financial years, which would have enabled the Company to pay the advance income tax correctly and could have avoided payment of interest of Rs.49.43 lakh for the years 2006-07 and 2007-08.

Thus due to absence of system of review of actual profit, the Company could not estimate the advance income tax liability resulting in avoidable payment of interest of Rs.30.63 lakh after allowing for interest earned (Rs.18.80 lakh) on delayed payments. The Company needs to put in place immediately a proper system of estimation of tax liability on actual/estimated profit.

The Government replied (May 2009) that a system would be evolved by the Company to review the status of income and tax payable by it on quarterly basis.

Tamil Nadu Minerals Limited

3.10 Avoidable payment of penal interest on sales tax

The Company delayed remittance of sales tax resulting in avoidable payment of penal interest of Rs.38.22 lakh and net loss of Rs.29.10 lakh

The Company is engaged in supply of granite blocks to buyers and dealers both for domestic and export sales. Rule 12 (10) of the Central Sales Tax (Registration and Turnover) Rules 1957, lays down that a dealer, who claims the sale as an export sale has to furnish a certificate in Form-H along with the evidence for such sales to claim exemption from levy of sales tax.

During 2002-03 and 2003-04, the Company issued invoices for sale of granite blocks to certain buyers without collecting sales tax based on their request to treat the sales as export sales but not supported by Form-H. Subsequently, four buyers expressed their inability to export the granite blocks and requested (November 2003 to October 2004) the Company to treat the sales as local sales. The Company, then adjusted (November 2003 to October 2004) Rs.1.03 crore towards sales tax for the domestic sales from the running accounts maintained by the buyers with it. However, the Company remitted the tax to the Sales Tax Department in May 2005.

For the delayed remittance of tax amount of Rs.1.03 crore for the year 2002-03, the tax authorities levied (June 2005) penal interest of Rs.51.44 lakh by reckoning the period of delay as 25 months from 1 April 2003 to 30 April 2005. The Company remitted the same to the sales tax authorities in March 2006. The sales tax authorities also demanded (June 2005) penal interest of Rs.8.70 lakh for the year 2003-04, which was paid by the Company in September 2005.

Though the Company raised (October 2006) fresh debit notes for Rs 60.14 lakh of penal interest on the buyers, they accepted Rs.21.92 lakh as their part of the liability applicable to the period from 1 April 2003 to the dates of adjustment of tax made by the Company. The Company was forced to bear the balance penal interest burden of Rs.38.22 lakh.

Audit observed that the Company's failure to insist on submission of the Form-H at the time of issuing the invoices to the buyers and relying on the dealers' verbal assurances to produce the same later without any method of ensuring the same led to this avoidable liability. The Company, even after realisation of the sales tax by way of adjustments from the advance payments of the buyers, further delayed remittance of the sales tax. There was no reason on record for doing so though it was holding Rs.30.95 crore and Rs.40.46 crore in Fixed Deposits (FD) as on March 2003 and 2004 respectively, showing that Company was not short of resources. At the then prevailing rate for investments in FD, the Company could have earned only Rs.9.12 lakh on the amount of sales tax that was remitted belatedly. Even after considering the interest amount, the net loss suffered due to payment of penal interest worked out to Rs.29.10 lakh.

Audit recommends that the Company needs to put in place a proper system of internal controls to oversee receipt of statutory forms as proof for export sales from the buyers within the respective financial year and remit the sales tax collected without delay to avoid penal liabilities.

The matter was reported to the Company/Government in April 2009; their reply was awaited (December 2009).

Tamil Nadu Agro Industries Development Corporation Limited

3.11 Inadequate arrangement for safeguarding movable/immovable assets

The Company which has become non functional from March 2003 did not safeguard its movable/immovable assets. There were delays in conveyance of land in its favour and did not realise Rs.40 lakh from a Company under liquidation due to non-traceability of original share certificates

The State Government ordered (November 2001) closure of the Company in view of its continued losses and it eventually became non-functional from March 2003. As at closure of financial year 2002-03, the Company had total assets valued at Rs.26.25 crore comprising of immovable assets of Rs.20.50 crore and movable assets of Rs.5.75 crore. To have better control over the assets, the Company should maintain complete and updated records of assets besides making security arrangements and periodical physical verification. In the case of land, the Company should ensure that allotted land is got conveyed and protected. In respect of assets like receivables/investments, the Company should ensure timely recovery and encashment. Scrutiny of records by Audit

disclosed deficiencies in maintenance and upkeep of movable and immovable assets as detailed below:

Delays in conveyance of land

The Company had 44.17 acres of land in nine locations in the State (Market value: Rs.59.57 crore as on March/April 2002). Out of this, 23.99 acres of land at Pochampalli in Dharmapuri District was for its sunflower oil factory. Without getting the land alienated and registered, the Company constructed (1977) factory building (value: Rs.1.22 crore) on this land. The District Collector, Krishnagiri had issued notice (June 2005) to take over this land and building.

The Company replied (August 2009) that it had requested the District Collector, Krishnagiri not to terminate the advance possession of land by it. The Government decision was awaited.

Similarly, the Company took over (1974) 4.12 acres of land at Ambattur, Chennai from Tamil Nadu Small Industries Development Corporation Limited (SIDCO). The Company registered (November 2000) the sale deed by paying stamp duty and registration charges of Rs.0.17 lakh on the value of Rs.1.24 lakh prevalent in 1970. However, the registration authorities refused to release the sale deed and demanded additional stamp duty and registration charges of Rs.99.41 lakh based on the guideline value of the land (Rs.7.11 crore) as of November 2000. Due to its delay in registering the land, the Company had become liable to pay Rs.99.41 lakh to get legal ownership of the land.

The company replied (August 2009) that the final decision of the registration authorities for its representation for exemption from payment of enhanced stamp duty was awaited.

Non-maintenance of asset records

The Company did not maintain updated ledgers for all the current assets and sundry debtors worth Rs.90.76 lakh. It could not realise from February 2008 to till date (November 2009), the return of Rs.40 lakh from its investments in the shares of Dutch Rama Agro Foods Limited (under liquidation) as the original share certificates could not be located.

The Company replied (August 2009) that it had moved the court for realising the amount from the Official Liquidator of the firm without insisting on production of original share certificates and the case was still pending disposal.

Non-conducting of periodical physical verification

The Company had plant and machinery valued at Rs.1.44 crore as on March 2002 in its unit at Pochampalli. The Company admitted that it had not conducted periodical physical verification of these assets (August 2009) due to non-availability of staff.

Thus, inadequate arrangement for safeguarding its assets exposed the Company to losses on account of delay in conveyance of land, encroachment and non maintenance of asset records.

Recommendations

Audit recommends that the Company should:

- maintain complete and updated records of all movable/immovable assets
- · conduct physical verification of assets at regular intervals and
- take early steps for conveyance of land in its name.

Pending formalities for its closure should be completed by the Government.

The matter was reported to the Government in August 2009; its reply was awaited (December 2009).

Statutory Corporations

Tamil Nadu Electricity Board

3.12 Avoidable loss of generation

The Board suffered generation loss of 386 MU valued at Rs.74.45 crore during 2005-09 due to non replacement of defective turbine shaft

A major crack in the turbine shaft of 60 MW capacity Hydro Power House-I at Kodayar resulted in suspension of generation of power (June 2004). After carrying out temporary rectification work, the turbine was put into operation in August 2004. Subsequently, the Board decided (November 2004) to replace the defective turbine shaft at a cost of Rs.75.50 lakh to avoid breakdowns and outages and also decided (January 2005) to operate the existing defective turbine (in the interim) at a reduced load of upto 40 MW.

Based on the Board's enquiry (December 2004), the original equipment manufacturer (OEM) representative offered (December 2004) to supply new turbine shaft with accessories within eight months at a total price of Rs.64.32 lakh. The offer was valid for acceptance for 90 days i.e., up to March 2005 and was extended to May 2005 on request (April 2005) of the Board. However, the Board issued purchase orders (PO) only in July 2005. Later, further amendments were issued to the PO conditions as requested by the supplier and a final PO was issued only in January 2006. But the supplier withdrew (February 2006) the offer citing the reason of price increase. The supplier revised the offer in August 2007 at a price of Rs.1.11 crore with a delivery schedule of 18 months. The Board did not consider the fresh offer and cancelled (December 2007) its original PO issued in July 2005 stating that the supplier did not show interest in supplying the shaft. The Board again floated a fresh tender, which was opened in June/August 2008 and the PO issued in July 2009 with scheduled date of supply upto January 2010. Consequently, the Kodayar Power House-I continued to be operated at reduced capacity ranging from 24 MW to 36 MW during the period from 2005-06 to 2008-09.

Thus, the inordinate delay of the Board in taking decisions on amendment requested by the supplier led to cancellation of first PO. Inability to finalise the second offer for one year led to continued sub optimal power generation by the power house. Audit observed that the actual generation during the period from 2005-06 to 2008-09 was between 154 MU and 225 MU which aggregated to 772 MU as against the possible generation of 1,158 MU*. The

Possible generation for the full load of 60 MW was worked out based on the actual Plant Load Factor achieved by the power house during respective years.

opportunity loss of generation revenue during this period worked out to 386 MU and considering the cost of generation at this power house and average generation/purchase cost from other sources of the Board, the loss suffered was of the order of Rs.74.45 crore.

The Board replied (September 2009) that the existing machine had a lot of failures and break downs due to its age and various technical problems and purchase order for new turbine shaft was issued in July 2009. The point, however, remains that the Board delayed its decision to replace the defective turbine shaft.

Audit recommends that the Board must procure critical spares with minimal loss of time to maintain its generation and revenue potential.

The matter was reported to the Government in August 2009; its reply was awaited (December 2009).

3.13 Loss due to choice of incorrect option for payment

The Board is incurring an avoidable interest of Rs.31.54 crore as it chose an incorrect option for payment

The Board purchases power from Neyveli Lignite Corporation Limited (NLC) based on agreements entered into between February 1999 and September 2001. The terms of agreements, *inter alia*, provide for making payment of bills through Letter of Credit (LC). As per Central Electricity Regulatory Commission (CERC) Regulations (2001), a rebate of 2.5 *per cent* could be availed by the beneficiary Boards, when payments are made through LC, which was reduced to 2 *per cent* with effect from April 2004. If payment is made through other modes within a period of one month, a rebate of one *per cent* is allowable.

Audit, during scrutiny, noticed that the Board had been making payments to NLC within three days of presentation of bills, without establishing LC but unilaterally availed rebate of 2.5/2 per cent up to December 2007. On being objected to by CERC (October 2005/September 2006) based on NLC's petition, Board discussed (December 2005) various options of making payments for power purchased, viz., (i) payment on the day of presentation of bill through LC, (ii) payment within three days by cheque with back-up LC^o and (iii) payment on 30th day through bank. It decided to opt for method number (ii).

Board obtained (March 2006) the concurrence of NLC for this option but started implementing it only from January 2008 onwards, for reasons not on record.

[•] Under this arrangement, LC established by the Board would be utilized by NLC only in case of default in payment.

Audit observed that the Board analysed (December 2005) the cost-benefit of payment within three days with LC back-up *vis-a-vis* payment on 30th day by factoring in only the expenditure on opening LC and interest for 28 days in the first option but ignored the potential interest saving on borrowings on account of postponement of payment up to the 30th day under the latter option. The savings in interest foregone by the Board by not choosing the latter option, as worked out in Audit for the period from January 2006 to August 2009, was Rs.31.54 crore.

The Board replied (June 2009) that the opportunity benefit foregone by the Board could be considered only if it was capable of making payment to NLC from its own resources on the 30th day. The reply is not convincing because, by Board's own admission, its decision was based on actual cash inflow and outflow. Audit observed that the Board had not factored in the deemed savings on interest on overdraft postponed for 27 days.

Audit recommends that the Board should revisit its decision and re-exercise its option of payment, which is beneficial to it.

The matter was reported to the Board/Government in August 2009; their replies were awaited (December 2009).

3.14 Over payment to a captive power producer

The Board made an over payment of Rs.17.15 crore to a captive power producer as it adopted higher purchase rate applicable for firm power even though it purchased "infirm power" from them

The captive power producer (CPP) generates electricity from its own power plant and sells the surplus power to the Tamil Nadu Electricity Board (Board). The captive power policy pronounced (April 1998) by the Government of Tamil Nadu stipulated that a CPP had to furnish an annual commitment for sale of power to the Board as "firm power" and were paid at the specified rate. In case the CPP supplied additional power beyond annual commitment, the same was to be classified as "infirm power" for which the Board had to pay @ 75 per cent of rate applicable for "firm power".

The Board entered (October 2001) into a Power Purchase Agreement (PPA) (valid for five years upto October 2006) with Tamil Nadu Newsprint and Papers Limited (TNPL) for purchasing surplus power from their 24.62 MW captive power plant at Pugalur without any firm annual commitment. The captive power policy stipulated that the purchase price of unconfirmed power was Rs.1.95 per unit with effect from 1 April 2001 with cumulative escalation of five *per cent* every year. Against this, the purchase price of power was fixed in the agreement at Rs.2.25 per unit with effect from 1 April 2001 with cumulative increase of five *per cent* every year. After expiry of this agreement on 17 October 2006, the Board entered into a fresh PPA valid for three years on 23 June 2008. There was no formal agreement between the Board and TNPL for the intervening period (17.10.06 to 22.06.08) even though TNPL continued to supply its surplus power to the Board at Rs.2.73

per unit. In April 2008, the Board decided to fix the purchase price at Rs.3.01 per unit retrospectively from 17 October 2006 to 31 March 2008 and to fix the rates as per the guidelines of Tamil Nadu Electricity Regulatory Commission thereafter.

Audit observed (January 2009) that since there was no commitment regarding annual quantity of power to be sold by TNPL to the Board, the entire purchase should have been treated as "infirm power purchase" as per the captive power policy and TNPL was thus eligible for a price of Rs.1.95 to Rs.2.25 per unit (being 75 per cent of the price payable for "firm power purchase") during the period from 27 November 2001 to 31 March 2009. Therefore, for purchase of 576.80 million units of "infirm power", the Board paid Rs.148.75 crore even though TNPL was eligible to get a price of Rs.131.60 crore only and has resulted in over payment of Rs.17.15 crore.

The Board replied (May 2009) that the rate of Rs.2.25 per unit with 5 *per cent* annual escalation was fixed in 2001-02 to encourage the bagasse waste based power generation. It further stated that since TNPL indicated that the surplus energy available, if any, would be supplied to the Board, the issue of firm and infirm power did not arise. The reply is not convincing because once the captive power policy became operative since April 1998, the Board had no liberty to fix its own rate for purchase of power from any CPP. Moreover, the captive power policy did not envisage any special concession for CPP using bagasse waste as a fuel for power generation.

Audit concludes that Board's failure to correctly regulate the purchase price as per the captive power policy resulted in over payment of Rs.17.15 crore to TNPL.

Audit suggests that the Board follow the purchase rates of power stipulated in captive power policy for regulation of payment to any CPP.

The matter was reported to the Government in June 2009; its reply was awaited (December 2009).

3.15 Non-recovery of differential cost from suppliers

Failure of the Board to invoke the risk purchase clause in the contract and recover the differential price from the defaulting suppliers resulted in loss of Rs.3.76 crore

The Board, based on its tender (November 2003), placed Purchase Orders (PO) in April 2004 on 15 Small Scale Industrial (SSI) units for procuring 1,565 Distribution Transformers (DTs) of 100 KV/22 KV/433 Volt capacity at an all inclusive firm price of Rs.74,990 per DT. Subsequently, based on the willingness (July 2004) of four of the above 15 SSI units, the Board placed (September 2004) repeat orders for supply of 1,100 DTs at the same price to be supplied in three equal quarterly installments up to June 2005. Both the

[•] The date on which TNPL had started exporting power to the Board's grid.

POs contained terms and conditions providing for collecting the differential cost from the defaulting suppliers in the event of subsequent procurement at a higher cost on account of short supply of ordered quantity of DTs by them.

As against the total ordered quantity of 2,665 DTs in both the POs, the Board received 1,951 DTs up to October 2005 (1,536 DTs against the PO issued in April 2004 and 415 DTs against the PO issued in September 2004). Thus, there was cumulative short supply of 714 DTs in both the POs. To overcome the shortage and augment the stock position of DTs, the Board placed POs for purchase of 2,700 DTs of the same capacity on 20 SSI units in September 2005 at an all inclusive price of Rs.1,27,707 per DT and on another new firm for supply of 300 DTs at an all inclusive price of Rs.1,15,248. The ordered quantity of this PO was received between September 2005 and January 2009.

Audit noticed (October 2007) that the Board did not invoke its rights of holding the supplier responsible to supply the entire ordered quantity and in the event of their default, to make good the loss sustained by the Board consequent to the placing of fresh orders elsewhere at higher cost, for reasons not on record. It was further noticed that out of 714 DTs short supplied by four units, three SSI units (Hindustan Heavy Electricals, Coimbatore (245 DTs), Industrial Heaters and Transformers, Coimbatore (101 DTs) and Electro Mech Industries, Coimbatore (339 DTs) under the same management accounted for 685 DTs. Without recovering the differential cost of Rs.3.76 crore from all the four defaulting suppliers, the Board placed a fresh PO in September 2005 on 21 units, which strangely included the above three defaulting SSI units also.

Thus, failure of the Board to invoke risk purchase clause and recover the differential price from the defaulting suppliers resulted in self inflicted loss of Rs.3.76 crore.

The matter was reported to the Board/Government in August 2009; their replies were awaited (December 2009).

3.16 Failure to recover works contract tax

Failure to deduct works contract tax at source from the windmill developers led to an avoidable liability of Rs.2.49 crore towards works contract tax and penal interest of Rs.1.20 crore.

The Board has been creating infrastructural facilities such as dedicated wind farm substations, erection of transformer in the sub stations, laying of extra high tension lines, *etc.*, at the request of the wind energy developers for evacuation of the wind energy generated by the developers. The Board authorised the wind energy developers to execute the evacuation facilities initially at their cost and adjust it later from the Infrastructure Development Charges payable by the developers to the Board. On successful completion,

◆ The difference in price of Rs.52,717 per DT for 714 DTs.

commissioning and handing over of the works by the developers, the Board capitalises these works.

Audit noted that role of the wind energy developers engaged in creation of infrastructure for evacuation of power was similar to any dealer involved in execution of the works contract. The Board, which reimbursed the expenses initially incurred by the contractor towards the cost of works (after adjustment of the infrastructure development charges) was liable to deduct tax at *two per cent* of the cost of civil works and *four per cent* of all other works under section 7 F(1) of the Tamil Nadu General Sales Tax Act, 1959 (Act). The Act also required that the person deducting the tax at source should deposit the sum deducted to the tax authority and any failure in this regard would attract penal interest. Both the tax and penal interest would become due on the date of accrual, without any notice of demand for payment.

The Board awarded 103 wind energy development works between July 2003 and June 2007, of which, 54 works were completed between January 2004 and May 2007. Out of this, the Board reimbursed the actual cost of Rs.62.18 crore in respect of 28 works. But while doing so, the Board which was responsible for deduction and remittance of Works Contract Tax (WCT) as per the provision of the Act, did not deduct the tax amounting to Rs.2.49 crore (reckoned at *four per cent* of the cost of works). This has also attracted a liability of penalty of Rs.1.20 crore at *two per cent* per month for the period of default in payment of works contract tax calculated upto March 2009. The non deduction of WCT was a control failure of the Board and it exposed its financial interests.

The Board stated (March 2009) that it would recover the work contract tax from the reimbursable amount to be settled with the wind mill developers and for all future contracts a clause had been included that the appropriate works contract tax would be levied on the reimbursement amount.

The point stays that failure of the Board in not deducting the WCT resulted in avoidable liability of Rs.3.69 crore towards tax and penal interest thereon. Audit recommends that the Board put in place a system to ensure that all statutory taxes/dues and Acts are followed while drafting the contracts.

The matter was reported to the Government in April 2009; its reply was awaited (December 2009).

3.17 Loss of revenue due to delay in extending additional load

Inordinate delay by the Board in effecting new service connections and supplying additional load resulted in loss of revenue of Rs.2.59 crore in respect of three service connections.

Section 43(1) of the Electricity Act, 2003, read with Regulation 4 of Tamil Nadu Electricity Distribution Standards of Performance Regulation, 2004 issued (September 2004) by the Tamil Nadu Electricity Regulatory Commission (TNERC) stipulate that the Board shall provide High Tension (HT) and Extra High Tension (EHT) service connections to a consumer within

150 days of receipt of application wherever such service connection involves extension and improvement to the Board's side facilities. In case of extension of additional load without involving any extension or improvement work, the same was to be effected within 30 days. To adhere to the time schedule given by TNERC, the Board had also issued (May 2005) a flow chart stipulating a time schedule of activities involved in the service connection.

Audit noticed (May 2009) that (i) Sanmar Ferrotech Limited, Gummidipoondi applied (9 January 2008) for a new 110 KV EHT service with a maximum demand of 10,000 KVA for their proposed foundry unit. However, the application was registered on 8 May 2008 and the load was sanctioned on 18 August 2008. The supply was effected on 24 October 2008, thereby taking an overall time of 290 days from the date of receipt of application. Thus, there was a delay of 140 days over and above the time fixed by TNERC. Further, there was delay in preparing feasibility report (up to May 2008), firming up the cost (upto August 2008) and revision of the cost estimate three times between April and August 2008. The successive delays were as a result of the field offices and the Head Office of the Board having different opinions regarding recovery of the cost of bay extension works (Rs.18.65 lakh) from the consumer even though the said expenditure was finally borne by the Board. Thus, the Board finalised load flow studies (April 2008) which was the basis for sanctioning the work and the cost estimates and took 219 days as against the time schedule of 15 days prescribed in its flow chart of activities. As the consumer could be billed for the load of 10,000 KVA only from 24 October 2008, the inordinate delay of 140 days in sanctioning and extending the load resulted in loss of revenue of Rs.1.21 $^{\circ}$ crore to the Board.

- (ii) M/s.Tulsyan NEC Limited, Gummidipoondi, having a sanctioned load of 7,500 KVA applied for an additional load of 5,000 KVA on 13 August 2008. The application from the High Tension (HT) consumer was, however, registered by the Board only on 25 March 2009 and the additional load was sanctioned on 31 March 2009. Thus, there was a delay of 198 days in giving additional load by the Board beyond the prescribed period of 30 days. This was despite the fact that the transformer of 33 KV industrial feeder and the cable supplying power to the above consumer within the same sub-station was already having adequate capacity to cater to the proposed load and there was no requirement for carrying out any improvement work for effecting the additional load. The delay was mainly due to the fact that:
 - The Board commenced the process of obtaining sanction for additional load only on 25 February 2009 and accorded sanction on 31 March 2009.
 - During the intervening period, the Board sought (4 March 2009) clarification within its two offices as to whether the additional load of 5,000 KVA could be fed at 33 KV voltage level even though the Board was aware (September 2006) that the load beyond 5,000 KVA without any upper limit could be fed into the feeder at 33 KV level itself and

Calculated for the period from 9 June 2008 to 23 October 2008 at the rate of Rs.300 per KVA for additional load of 9,000 KVA.

the same was also permitted by TNERC {vide its Distribution Code No.26 (d)}.

The delay in extending additional load from September 2008 to March 2009 had resulted in a revenue loss of Rs.55.89 lakh[•], being the monthly minimum charges receivable from the consumer.

(iii) Sri Kannabiran Mills Limited, Coimbatore, (consumer), applied to the Board on 6 June 2006 for a new high tension service connection of 2,200 KVA. While seeking the Board's sanction for additional load, the Superintending Engineer, Coimbatore stated that the desired service connection would be possible only on transferring of 9,000 KVA load from the 11 KV Singanallur feeder to the 110/11 KV Kallimadai Sub-station (SS) by erecting a 16 MVA power transformer at Kallimadai SS, which had already been sanctioned by the Board in April 2004.

The Board accorded sanction (August 2006) for new HT service connection and the consumer paid (September 2006) the required development charges and other charges of Rs.10.16 lakh. The power transformer required for Kallimadai SS was received on 5 July 2007 and was commissioned on 2 August 2007. After completion of the Board side extension works and transfer of the above mentioned load, the supply to the consumer was effected on 22 November 2007. Thus, the Board took 533 days from 6 June 2006 to 22 November 2007 against the time limit of 120 days prescribed by the Tamil Nadu Electricity Regulatory Commission. The delay was due to (i) Board's delay in initiating action to erect the second 16 MVA power transformer till June 2006 though the administrative approval for the same was accorded in April 2004, (ii) delay of four months in supply of the transformer by the contractor and (iii) delay of four months in effecting the new service connection from the date of commissioning of the 16 MVA power transformer at the Kallimadai SS was due to non-synchronisation of related line works along with erection of transformers.

Due to the above mentioned avoidable delays, the Board took 413 days in excess of the prescribed time limit of 120 days for effecting the service connection to the consumer. This resulted in loss of scope to earn revenue of $Rs.81.77^{\circ}$ lakh to the Board.

For the above cases, the Board in its reply (February, June and July 2009) to the statement of facts stated that the allotment of power transformers to the SS was based on the priority such as failure replacement and prevailing load conditions in particular SS. The service connection to Sanmar Ferrotech Limited was effected within 170 days from the date of registration of the application and hence there was only a marginal delay of 20 days. In case of Tulsyan NEC Limited, the application was registered after the consumer produced environmental clearance certificate. The replies were not

∇ Calculated for the period from 6 October 2006 to 22 November 2007 at the rate of Rs.300 per KVA for additional load of 2,200 KVA.

[♦] Calculated for the period from 11 September 2008 to 31 March 2009 at the rate of Rs.300 per KVA for additional load of 4,500 KVA.

convincing because the necessity to erect second power transformer in Kallimadai SS arose as early as in August 2005 itself, when its peak load (12.56 MVA) was more than 70 *per cent* of its capacity. The delays in providing/enhancing sanctioned load were attributable to Board's laxity as mentioned in the paragraph. Belated action for procurement of transformers and registration of applications in both the cases indicated that there was no foolproof monitoring system to ensure service connections were provided within stipulated time.

Thus, lack of seriousness and failure to synchronise the activities such as procurement of the transformer, line extension and other improvement works resulted in loss of scope to earn additional revenue to the Board.

Audit suggests to that the Board may institute a monitoring mechanism to oversee that service connection are provided within the time limit.

The matter was reported to the Government in April 2009; its reply was awaited (December 2009).

3.18 Loss of interest

The Board did not regulate the last date for payment of current consumption charges in respect of low tension service connections as per the Tamil Nadu Electricity Supply Code, which resulted in delayed remittances of bills by the consumers and loss of interest of Rs.69.74 lakh to the Board.

The Board has categorised its service connections as High Tension (HT) and Low Tension (LT) connections. As per Section 56 of the Indian Electricity Act, 2003, the Board is required to give a clear 15 days' notice for disconnecting supply in case of default of payment of Current Consumption (CC) charges by the consumers. The Tamil Nadu Electricity Supply Code notified by the Tamil Nadu Electricity Regulatory Commission (TNERC) with effect from 1 September 2004 stipulated that the due date for payment of CC charges for LT service connections shall be not less than five days from the date of entry in the consumer card exclusive of 15 days' notice period prior to disconnection on account of non-payment. Thus, as per the policy of TNEB, the Board was to allow a maximum time limit of 20 days to the consumers to make payment without disconnection of their service connection.

The Board adopted a system of bi-monthly assessment and collection of electricity charges for LT service connections. The Board also instructed (May/June 2006) that whenever the LT meter readings were taken after 26th day of the assessment month, the due date of payment would be beyond 15th day of the succeeding month after completion of 20 days from the date of meter reading.

Audit noticed (April 2009) that the above billing and collection system of the Board had resulted in a situation, wherein a majority of LT consumers, whose meter readings were taken between 16th and 25th of the assessment month were allowed payment time of 21 to 30 days due to adoption of 15th day of the

collection month as the uniform last date irrespective of the date of entry in the consumer card. Similarly, in case of those consumers, whose service connections were assessed between 26th and 30th of the month were also allowed extra time up to five days due to adoption of 20th of collection month as the uniform last date for receiving the payment. Thus, in both the cases the Board had been allowing excess time beyond 20 days, which was a controllable factor as computerization of entire LT billing in the State commenced only in 2006-07. A test check of assessments and collection of CC charges of LT consumers in respect of two out of nine regions *viz.*, Chennai North and Chennai South for the year 2008-09 revealed that the CC charges amounting to Rs.633.87 crore were collected with delays ranging from one to 15 days, which resulted in loss of interest of Rs.69.74 lakh to the Board.

The Board, in reply (May 2009) to the statement of facts, stated that due to operational difficulty it continued to adopt 15th day of collection month as the last date of payment and the system of 30 days' assessment/collection would be taken on trial basis which would be implemented all over the State after analyzing the trial performance.

Audit concludes that the Board's inability to restrict the last date for payment in line with the provisions of TNERC's Supply Code resulted in loss of interest of Rs.69.74 lakh in respect of these two regions of the Board. The fact remains that the Board still continues the same billing and collection system (December 2009).

The matter was reported to the Board/Government in June 2009; their replies were awaited (December 2009).

Tamil Nadu Warehousing Corporation

3.19 Non-remittance of service tax

The Corporation failed to collect and pay service tax of Rs.1.07 crore as per the requirement of the Finance Act and, therefore, has also become liable to pay interest/penalty amounting to Rs.29.69 lakh.

The Government of India (GOI), by an amendment to the Finance Act, 1994, brought the renting of immovable property for furtherance of business and commerce within the ambit of taxable services from 1 June 2007. The Corporation, by virtue of being in the business of building/hiring of godowns in this State became liable to levy and remit service tax and education cess to the GOI at the rate of 12.36 *per cent* on the warehousing charges collected by it from its clients. The Corporation overlooked applicability of service tax to it till August 2008. The Corporation got itself registered only in September 2008 as a service provider and started collecting service tax from its clients. Audit noticed that for the period from 1 June 2007 to 30 September 2008, the Corporation was liable to pay service tax of Rs.1.15 crore on the rent collected

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At a cash credit interest rate of 10 per cent per annum.

but it actually collected and remitted Rs.7.83 lakh only. Since the Corporation had never levied service tax for the services for this period, it saddled itself with a liability of Rs.1.07 crore and also became liable to pay a sum of Rs.10.43 lakh as interest and Rs.19.26 lakh as penalty due to non-remittance of service tax up to June 2009.

The Government replied (November 2009) that Corporation was continuously pursuing recovery of the service tax.

Audit concludes that due to delayed application of the provision of Act, the Corporation failed to levy service tax from the clients which resulted in avoidable liability of statutory dues of Rs.1.07 crore to the Government with an additional avoidable liability of penalty/interest of Rs.29.69 lakh.

[•] Interest under Section 75 calculated at 13 *per cent* from 1 October 2008 to 30 June 2009. Penalty under Section 76 calculated at 2 *per cent* per month from 1 October 2008 to 30 June 2009.

General

3.20 Follow-up action on Audit Reports

Explanatory notes outstanding

3.20.1 The Comptroller and Auditor General of India's Audit Reports represent the culmination of the process of scrutiny starting with initial inspection of accounts and records maintained in the various offices of Public Sector Undertakings (PSUs) and Departments of the Government. It is, therefore, necessary that they elicit appropriate and timely response from the Executive. Finance Department, Government of Tamil Nadu had issued instructions (January 1991) to all Administrative Departments to submit explanatory notes indicating corrective/remedial action taken or proposed to be taken on the paragraphs and reviews included in the Audit Reports within six weeks of their presentation to the Legislature, without waiting for any notice or call from the Committee on Public Undertakings (COPU).

The Audit Reports for the years 1998-99, 1999-2000, 2000-01, 2001-02, 2002-03, 2003-04, 2004-05, 2005-06, 2006-07 and 2007-08 were presented to the State Legislature in April 1999, May 2000, September 2001, May 2002, May 2003, July 2004, September 2005, August 2006, May 2007, May 2008 and July 2009 respectively. Nine out of 18 departments, which were commented upon, had not submitted explanatory notes on 72, out of 273 paragraphs/reviews, as of 30 November 2009, as indicated below:

Year of Audit Report (Commercial)	Total number of paragraphs/review in the Audit Report	Number of paragraphs/reviews for which explanatory notes were not received*
1998-99	29	1
1999-2000	28	1
2000-01	25	1
2001-02	32	6
2002-03	29	2
2003-04	24	5
2004-05	25	9
2005-06	30	11
2006-07	27	12
2007-08	24	24
TOTAL	273	72

Paras/ reviews for which no explanatory notes were received but discussed by COPU are excluded.

Department-wise analysis is given in the **Annexure-14.** The Industries department (34) is responsible for non-submission of large number of explanatory notes.

Compliance with the Reports of Committee on Public Undertakings (COPU)

3.20.2 The action taken notes to the paragraphs included in the Report of the Committee on Public Undertakings (COPU) are to be furnished by the concerned departments within six weeks from the date of presentations of these reports to the State Legislature. Replies to 30 paragraphs pertaining to 23 Reports of COPU presented to the State Legislature between January 2001 and June 2009 had not been received as of December 2009 as indicated below:

Year of COPU Report	Total number of Reports involved	Number of paragraphs in respect of which replies were not received
2000-01	1	1
2001-02	8	9
2002-03	3	3
2003-04	4	6
2004-05	2	3
2006-07	2	5
2008-09	3	3
TOTAL	23	30

Response to inspection reports, draft paragraphs and reviews

3.21 Audit observations noticed during audit and not settled on the spot are communicated to the heads of the Public Sector Undertakings (PSUs) and departments of the State Government through inspection reports. The heads of PSUs are required to furnish replies to the inspection reports through the respective heads of departments within a period of six weeks. Inspection reports issued up to March 2009 pertaining to 60 PSUs disclosed that 2,800 paragraphs relating to 684 inspection reports remained outstanding at the end of September 2009; of these, 82 inspection reports containing 217 paragraphs had not been replied to for more than two years. Department-wise break-up of inspection reports and audit observations outstanding as on 30 September 2009 are given in Annexure-15.

Similarly, draft paragraphs and reviews on the working of PSUs are forwarded to the Principal Secretary/Secretary of the administrative department concerned demi-officially seeking confirmation of facts and figures and their comments thereon within a period of six weeks. It was, however, observed that 15 draft paragraphs and two reviews forwarded to the various departments during the period from April to December 2009, as detailed in **Annexure-16**, had not been replied so far (December 2009).

It is recommended that the Government should ensure that (a) procedure exists for action against the officials who fail to send replies to inspection reports/draft paragraphs/reviews/ATNs on the recommendations of COPU as per the prescribed time schedule, (b) action to recover loss/outstanding advances/overpayments is taken within prescribed time and (c) the system of responding to audit observations is revamped.

Chennai The (S. RAJANI)
Accountant General
(Commercial and Receipt Audit),
Tamil Nadu

Countersigned

New Delhi The (VINOD RAI) Comptroller and Auditor General of India

ANNEXURE-1

(Referred to in paragraph 1.7)

Statement showing particulars of up-to-date paid-up capital, loans outstanding and manpower as on 31 March 2009 in respect of Government companies and Statutory corporations

(Figures in column 5(a) to 6(d) are Rupees in crore)

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans out	tstanding at	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower	
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
A.W	Orking Government Companies												
	AGRICULTURE & ALLIED												
1.	Tamil Nadu Fisheries Development Corporation Limited (TN Fisheries)	Fisheries	April 1974	4.46			4.46	0.21			0.21	0.05:1	186
2.	Tamil Nadu Forest Plantation Corporation Limited (TAFCORN)	Environment and Forest	June 1974	3.76			3.76						426
3.	Tamil Nadu Tea Plantation Corporation Limited (TANTEA)	Environment and Forest	August 1975	5.96			5.96						6,340
4.	Arasu Rubber Corporation Limited (ARC)	Environment and Forest	August 1984	8.45			8.45					(0.31:1)	1,979
	Sector wise total			22.63			22.63	0.21			0.21	0.01:1	8,931
	FINANCE												
5.	Tamil Nadu Industrial Investment Corporation Limited (TIIC)	Micro, Small and Medium Enterprises	March 1949	266.02		17.47	283.49			327.89	327.89	1.16:1 (1.54:1)	602

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans ou	tstanding at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
6.	Tamil Nadu Handloom Development Corporation Limited (TN Handloom)	Handloom, Handicrafts, Textiles and Khadi	September 1964	2.67			2.67						20
7.	Tamil Nadu Small Industries Development Corporation Limited (TNSIDCO)	Micro, Small and Medium Enterprises	March 1970	8.70			8.70						387
8.	Tamil Nadu Adi-dravidar Housing and Development Corporation Limited (TAHDCO)	Adi-dravidar and Tribal Welfare	February 1974	50.18	44.94		95.12	0.09			0.09	(0.001:1)	401
9.	Tamil Nadu Transport Development Corporation Limited (TTDC)	Transport	March 1975	43.03		18.71	61.74			40.00	40.00	0.65:1 (0.78:1)	38
10.	Tamil Nadu Backward Classes Economic Development Corporation Limited (TABCEDCO)	Backward Classes and Most backward classes Welfare	November 1981	12.27			12.27						15
11.	Tamil Nadu Corporation for Development of Women Limited (TN Women)	Social Welfare and Noon-meal programme	December 1983	0.40	0.38		0.78						545
12.	Tamil Nadu Urban Finance and Infrastructure Development Corporation Limited (TUFIDCO)	Municipal Adminis- tration and Water Supply	March 1990	31.02		0.98	32.00	4.60	8.19	477.70	490.49	15.33:1 (21.49:1)	38

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans out	standing at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
13.	Tamil Nadu Minorities Economic Development Corporation Limited (TAMCO)	Backward Classes and Most backward classes Welfare	August 1999	2.05			2.05			30.19	30.19	14.73:1	9
	Sector wise total			416.34	45.32	37.16	498.82	4.69	8.19	875.78	888.66	1.78:1	2,055
	INFRASTRUCTURE												
14.	Tamil Nadu Industrial Development Corporation Limited (TIDCO)	Industries	May 1965	72.03			72.03	275.59			275.59	3.83:1 (1.35:1)	81
15.	State Industries Promotion Corporation of Tamil Nadu Limited (SIPCOT)	Industries	March 1971	123.91			123.91						294
16.	Tamil Nadu State Construction Corporation Limited (TN State Construction)	Public works	February 1980	5.00			5.00					(0.20:1)	95
17.	Tamil Nadu Police Housing Corporation Limited (TN Police Housing)	Home	April 1981	1.00			1.00						321
18.	Tidel Park Limited (TIDEL, Chennai)	Information Technology	December 1997			44.00	44.00						33
19.	Tamil Nadu Rural Housing and Infrastructure Development Corporation Limited (TN Rural Housing)	Rural Development and Panchayat Raj	January 1999	3.00			3.00					(42.12:1)	

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans out	tstanding at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
20.	Nilakottai Food Park Limited (Nilakottai)		April 2004			0.68	0.68						
21.	Guindy Industrial Estate Infrastructure Upgradation Company (Guindy Estate)		June 2004			0.01	0.01						4
22	Tamil Nadu Road Infrastructure Development Corporation (TN Road)	Highways	March 2005	5.00			5.00						
23.	Tidel Park Coimbatore Limited (TIDEL,Coimbatore)	Information Technology	June 2007			45.02	45.02			41.40	41.40	0.92:1	4
24	Adyar Poonga		October 2008	0.10			0.10						
	Sector wise total			210.04		89.71	299.75	275.59		41.40	316.99	1.06:1	832
	MANUFACTURING												
25.	Southern Structurals Limited (SSL)	Industries	October 1956	34.35	0.04	0.15	34.54	70.00			70.00	2.03:1 (2.03:1)	
26.	Tamil Nadu Small Industries Corporation Limited (TANSI)	Micro, Small and Medium Enterprises	September 1965	20.00			20.00	19.44			19.44	0.97:1 (1.76:1)	253

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans out	standing at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
27.	Tamil Nadu Textiles Corporation Limited (TN Textiles)	Handloom, Handicrafts, Textiles and Khadi	April 1969	1.54			1.54	1.12			1.12	0.73:1 (0.73:1)	119
28.	Tamil Nadu Zari Limited (TN Zari)	Handloom, Handicrafts, Textiles and Khadi	December 1971	0.34			0.34						
29.	Tamil Nadu Handicrafts Development Corporation Limited (TN Handrcrafts)	Handloom, Handicrafts, Textiles and Khadi	July 1973	2.05	1.16	0.01	3.22			0.53	0.53	0.16:1 (0.35:1)	145
30.	Tamil Nadu Salt Corporation Limited (TN Salt)	Industries	July 1974	3.17			3.17						61
31.	Tamil Nadu Sugar Corporation Limited (TASCO)	Industries	October 1974	6.79		1.00	7.79	34.50		25.56	60.06	7.71:1 (5.73:1)	450
32.	Tamil Nadu Cements Corporation Limited (TANCEM)	Industries	February 1976	37.42			37.42	7.14			7.14	0.19:1 (0.27:1)	1,250
33.	Perambalur Sugar Mills Limited (PSM) (subsidiary of TASCO)	Industries	July 1976			4.17	4.17	25.97		13.77	39.74	9.53:1 (7.58:1)	417
34.	State Engineering and Servicing Company of Tamil Nadu Limited (SESCOT) (subsidiary of TANSI)	Micro, Small and Medium Enterprises	April 1977			0.50	0.50	4.87		2.29	7.16	14.32:1 (8.94:1)	
35.	Tamil Nadu Minerals Limited (TAMIN)	Industries	April 1978	15.74			15.74						1,652

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans ou	tstanding at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
36.	Tamil Nadu Magnesite Limited (TANMAG)	Industries	January 1979	16.65			16.65			0.75	0.75	0.05:1 (0.42:1)	513
37.	Tamil Nadu Telecommunication Limited (TTL)	Industries	April 1979			22.67	22.67			24.45	24.45	1.08:1	81
38.	Tamil Nadu Industrial Explosives Limited (TIEL)	Industries	February 1983	22.14		4.82	26.96	12.67			12.67	0.47:1 (0.24:1)	567
39.	Tamil Nadu Medicinal Plant Farms and Herbal Medicine Corporation Limited (TAMPCOL)	Indian Medicine and Homeopathy	September 1983	1.00			1.00						109
40.	Tamil Nadu Leather Development Corporation Limited (TALCO)	Micro, Small and Medium Enterprises	March 1983	2.50			2.50					(9.29:1)	1
41.	Tamil Nadu Paints and Allied Products Limited (TAPAP)	Micro, Small and Medium Enterprises	November 1985			0.02	0.02						11
42.	Tamil Nadu Newsprint and Papers Limited (TNPL)	Industries	May 1988	24.45		44.93	69.38			481.35	481.35	6.94:1	1,808
	Sector wise total			188.14	1.20	78.27	267.61	175.71		548.70	724.41	2.71:1	7,437
	POWER												
43.	Tamil Nadu Power Finance and Infrastructure Development Corporation Limited (TN Powerfin)	Energy	June 1991	22.00			22.00	108.00			108.00	4.91:1 (4.91:1)	22

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans ou	itstanding at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
44.	Udangudi Power Corporation Limited (Udangudi Power)	Energy	December 2008			10.00	10.00						
	Sector wise total			22.00		10.00	32.00	108.00			108.00	4.91:1	22
	SERVICE												
45.	Tamil Nadu Tourism Development Corporation Limited (TTDC)	Information and Tourism	June 1971	10.43			10.43	3.65			3.65	0.35:1 (0.78:1)	555
46	Tamil Nadu Civil Supplies Corporation Limited (TNCSC)	Co-operation, Food and Consumer Protection	April 1972	39.01			39.01						17,644
47.	Poompuhar Shipping Corporation Limited (PSC)	Highways	April 1974	20.53			20.53					(0.15:1)	138
48.	Electronics Corporation of Tamil Nadu Limited (ELCOT)	Information Technology	March 1977	25.93			25.93						190
49.	Overseas Manpower Corporation Limited (OMPC)	Labour and Employment	November 1978	0.15			0.15						21
50.	Tamil Nadu State Marketing Corporation Limited (TASMAC)	Prohibition and Excise	May 1983	15.00			15.00						30,424
51.	Pallavan Transport Consultancy Services Limited (PTCS)	Transport	February 1984			0.10	0.10						10

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans ou	tstanding at	the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
52.	Tamil Nadu Medical Services Corporation Limited (TN Medical)	Health and Family Welfare	July 1994	4.04			4.04						197
53.	Tamil Nadu Ex-servicemen's Corporation Limited (TEXCO)	Public (Ex- servicemen)	January 1986	0.23			0.23						61
54.	Metropolitan Transport Corporation Limited (MTC)	Transport	October 2001	392.97			392.97	223.43		76.66	300.09	0.76:1 (0.22:1)	22,594
55.	State Express Transport Corporation Limited (SETC)	Transport	January 2002	189.00			189.00	18.50		165.12	183.62	0.97:1 (0.27:1)	7,571
56.	Tamil Nadu State Transport Corporation (Coimbatore) Limited (TNSTC, Coimbatore)	Transport	December 2003	117.39			117.39	7.98		70.15	78.13	0.67:1 (0.80:1)	17,902
57.	Tamil Nadu State Transport Corporation (Kumbakonam) Limited (TNSTC, Kumbakonam)	Transport	December 2003	119.84			119.84			127.20	127.20	1.06:1 (1.13:1)	20,521
58.	Tamil Nadu State Transport Corporation (Salem) Limited (TNSTC, Salem)	Transport	December 2003	51.85			51.85	5.74		82.17	87.91	1.70:1 (1.62:1)	12,215
59.	Tamil Nadu State Transport Corporation (Villupuram) Limited (TNSTC, Villupuram)	Transport	December 2003	77.60			77.60			128.75	128.75	1.66:1 (1.62:1)	23,558
60.	Tamil Nadu State Transport Corporation (Madurai) Limited (TNSTC, Madurai)	Transport	January 2004	317.91			317.91			87.48	87.48	0.28:1 (0.29:1)	25,014

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans	outstanding :	at the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
61	Arasu Cable TV Corporation Limited (Arasu Cable TV)	Information Technology	October 2007	25.00			25.00	36.35			36.35	1.45:1	33
62	Chennai Metro Rail Limited (Chennai Metro)	Transport	December 2007	50.00			50.00	500.00			500.00	10.00:1	
	Sector wise total			1,456.88		0.10	1,456.98	795.65		737.53	1,533.18	1.05:1	1,78,648
	Total A (All sector wise working Government companies)			2,316.03	46.52	215.24	2,577.79	1,359.85	8.19	2,203.41	3,571.45	1.39:1	1,97,925
В.	Working Statutory Corporations												
	POWER												
1.	Tamil Nadu Electricity Board (TNEB)	Energy	July 1957	2,050.00			2,050.00			20,250.32	20,25032	9.88:1 (11.45:1)	76,465
	Sector wise total			2,050.00			2,050.00			20,250.32	20,25032	9.88:1	76,465
	SERVICE												
2.	Tamil Nadu Warehousing Corporation (TANWARE)	Co- operation, Food and Consumer Protection	May 1958	3.81	3.80		7.61						441
	Sector wise total			3.81	3.80		7.61						441
	Total B (All sector wise working Statutory Corporations)			2,053.81	3.80		2,057.61			20,250.32	20,250.32	9.84:1	76,906
	Grand total (A+B)			4,369.84	50.32	215.24	4,635.40	1,359.85	8.19	22,453.73	23,821.77	5.14:1	2,74,831

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans	s outstanding	at the close of	of 2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Government Government Government Government Government Total Government					Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
C.	Non-working Government companies												
	AGRICULTURE & ALLIED												
1.	Tamil Nadu Agro Industries Development Corporation Limited (TN AGRO)	Agriculture	July 1966	6.01 (1.03)			6.01 (1.03)	20.73			20.73	4.16:1 (3.03:1)	
2.	Tamil Nadu Poultry Development Corporation Limited (TAPCO)	Animal Husbandry and Fisheries	July 1973	1.27			1.27	5.72			5.72	4.50:1 (4.51:1)	
3.	Tamil Nadu State Farms Corporation Limited (TN State Farms)	Agriculture	December 1974	1.55			1.55						
4.	Tamil Nadu Sugarcane Farms Corporation Limited (TN Sugarcane)	Agriculture	February 1975	0.28			0.28						
	Sector wise total			9.11 (1.03)			9.11 (1.03)	26.45			26.45	3.27:1	
	FINANCE												
5.	The Chit Corporation of Tamil Nadu Limited (TN Chit)	Commercial Taxes	January 1984	0.06			0.06						
	Sector wise total			0.06			0.06						
	INFRASTRUCTURE												
6.	Tamil Nadu Magnesium and Marine Chemicals Limited (TMML)	Industries	March 1997			3.62	3.62						
	Sector wise total					3.62	3.62						

Sl. No.	Sector and name of the Company	Name of the Department	Month and year of incorpo- ration		Paid-up	capital		Loans	outstanding a	at the close of	2008-09	Debt equity ratio 2008-09 (previous year)	Manpower
				State Govern- ment	Central Govern- ment	Others	Total	State Govern- ment	Central Govern- ment	Others	Total		
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	6 (a)	6 (b)	6 (c)	6 (d)	(7)	(8)
	MANUFACTURING												
7.	Tamil Nadu Steels Limited (TN Steels)	Industries	September 1981	3.92			3.92	5.84		4.66	10.50	2.68:1 (2.68:1)	
8.	Tamil Nadu Graphites Limited (TN Graphites)	Industries	March 1997	0.10			0.10						
	Sector wise total			4.02			4.02	5.84		4.66	10.50	2.61:1	
	SERVICE												
9.	Tamil Nadu Film Development Corporation Limited (TN Film)	Information and Tourism	April 1972	13.91			13.91	19.52			19.52	1.40:1 (0.89:1)	
10.	Tamil Nadu Goods Transport Corporation Limited (TN Goods)	Transport	March 1975	0.27		0.06	0.33						
11.	Tamil Nadu Institute of Information Technology (TANITEC)	Higher Education	February 1988	5.10			5.10						
	Sector wise total			19.28		0.06	19.34	19.52			19.52	1.01:1	
	al C (All sector wise Non-working ernment companies)			32.47 (1.03)		3.68	36.15 (1.03)	51.81		4.66	56.47	1.61:1	
	Grand total (A+B+C)			4,402.31 (1.03)	50.32	218.92	4,671.55 (1.03)	1,411.66	8.19	22,458.39	23,878.24	6.75:1	2,74,831

Note Above includes Section 619-B at Sl.No.18, 20, 21, 23, 37, 42

Paid-up capital includes share application money.

Loans outstanding at the close of 2008-09 represent long-term loans only.

ANNEXURE-2

(Referred to in paragraph 1.15)

Summarised financial results of Government companies and Statutory corporations for the latest year for which accounts were finalised

(Figures in columns 5(a) to 11 are Rupees in crore)

Sl.	Sector and Name of	Period of	Year in		Net Profi	it(+)/Loss(-)		Turnover	Impact of	Paid-	Accumulated	Capital .#	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depreciation	Net profit/loss		Account comments	up capital	profit(+)/ Loss (-)	employed#	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
A	Working Government companies													
	AGRICULTURE & ALLIED													
1.	TN Fisheries	2007-08	2008-09	2.07		0.17	1.90	213.50		4.45	(-)2.19	3.60	1.90	52.78
2.	TAFCORN	2008-09	2009-10	11.84	2.00	0.51	9.33	44.39		3.76	59.33	61.31	11.33	18.48
3.	TANTEA	2008-09	2009-10	10.91	0.02	1.68	9.21	66.82		5.96	(-)10.79	(-)0.81	9.23	
4.	ARC	2008-09	2009-10	0.80	0.31	0.38	0.11	18.88		8.45	(-)16.17	(-)2.22	0.42	
	Sector wise total			25.62	2.33	2.74	20.55	343.59		22.62	30.18	61.88	22.88	36.97
	FINANCE													
5.	TIIC	2008-09	2009-10	91.18	61.05	0.77	29.36	147.42		283.49	(-)246.00	1,044.53	90.41	8.66
6.	TN Handloom	2007-08	2009-10	(-)0.53	0.36		(-)0.89	0.89		4.29	(-)2.22	(-)9.96	(-)0.53	
7.	TNSIDCO	2008-09	2009-10	1.39		0.23	1.16	84.83		8.70	46.36	36.13	1.16	3.21
8.	TAHDCO	2007-08	2008-09	2.87	0.67	0.34	1.86	12.45		95.12	20.94	135.73	2.53	1.86
9.	TDFC	2008-09	2009-10	96.28	92.36	0.06	3.86	100.20		61.74	70.12	1,049.31	96.22	9.17

Sl.	Sector and Name of	Period of	Year in		Net Prof	it(+)/Loss(-)		Turnover	Impact of	Paid-	Accumulated	Capital "	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depreciation	Net profit/loss		Account	up capital	profit(+)/ Loss (-)	employed [#]	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
10.	TABCEDCO	2008-09	2009-10	1.09	0.96	0.02	0.11	4.80		12.27	5.06	79.06	1.07	1.35
11	TN Women	2007-08	2008-09	1.73	0.02	0.43	1.28	76.00		0.79	3.05	3.29	1.30	39.51
12.	TUFIDCO	2008-09	2009-10	66.23	56.59	0.21	9.43	71.53		32.00	44.01	806.14	66.02	8.19
13.	TAMCO	2007-08	2008-09	0.42		0.02	0.40	1.16		2.05	0.65	26.07	0.40	1.53
	Sector wise total			260.66	212.01	2.08	46.57	499.28		500.45	(-)58.03	3,170.30	258.58	8.16
	INFRASTRUCTURE													
14.	TIDCO	2008-09	2009-10	94.40	62.23	0.17	32.00	241.41		72.03	63.00	210.97	94.23	44.67
15.	SIPCOT	2008-09	2009-10	69.13	1.12	3.47	64.54	272.94		123.91	169.29	353.15	65.66	18.59
16.	TN State Construction	2001-02	2004-05	(-)5.32	0.96	0.20	(-)6.48			5.00	(-)26.44	80.14	(-)5.52	
17.	TN Police Housing	2008-09	2009-10	2.58	0.24	0.35	1.99	12.15		1.00	8.85	18.79	2.23	11.87
18.	TIDEL, Chennai	2008-09	2009-10	174.48		10.66	163.82	81.19		44.00	158.86	197.34	163.82	83.01
19.	TN Rural Housing	2004-05	2005-06	20.17	20.09		0.08			3.00	(-)0.55	178.97	20.17	11.27
20.	Nilakottai	2008-09	2009-10	0.08			0.08	0.14		0.68	0.08	0.73	0.08	10.96
21.	Guindy Estate	2008-09	2009-10	(-)6.17			(-)6.17	0.83		0.01		2.06	(-)6.17	
22.	TN Road	2007-08	2008-09	0.14		0.07	0.07			5.00	0.19	5.18	0.07	1.35
23.	TIDEL, Coimbatore	2007-08	2008-09							36.02		35.10		
24.	Adyar Poonga	2008-09	2009-10							0.10		0.09		
	Sector wise total			349.49	84.64	14.92	249.93	608.66		290.75	373.28	1,082.52	334.57	30.91
	MANUFACTURING													
25.	SSL	2006-07	2009-10	2.32	10.55	0.14	(-)8.37			34.54	(-)156.80	1.30	2.18	167.69
26.	TANSI	2008-09	2009-10	54.38	1.75	0.26	52.37	123.55		20.00	30.66	267.35	54.12	20.24

Sl.	Sector and Name of	Period of	Year in		Net Profi	it(+)/Loss(-)		Turnover	Impact of	Paid-	Accumulated	Capital "	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depreciation	Net profit/loss		Account	up capital	profit(+)/ Loss (-)	employed [#]	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
27.	TN Textiles	2008-09	2009-10	0.18		0.02	0.16	13.33		1.54	(-)0.22	4.96	0.16	3.23
28.	TN Zari	2008-09	2009-10	(-)0.61		0.17	(-)0.78	22.16		0.34	2.44	2.85	(-)0.78	
29.	TN Handicrafts	2008-09	2009-10	2.10	0.07	0.17	1.86	22.39		3.22	1.56	5.75	1.93	33.57
30.	TN Salt	2008-09	2009-10	1.69		0.49	1.20	16.86		3.17	5.98	9.24	1.20	12.99
31.	TASCO	2008-09	2009-10	7.47	12.33	0.60	(-)5.46	92.32		7.79	(-)119.02	(-)4.51	6.87	
32.	TANCEM	2008-09	2009-10	5.50	0.61	2.31	2.58	177.28		37.42	(-)43.28	64.92	3.19	4.91
33.	PSM	2008-09	2009-10	(-)0.65	12.04	0.43	(-)13.12	75.84		4.17	(-)134.68	(-)61.31	(-)1.08	
34.	SESCOT	2008-09	2009-10	(-)0.01	0.39		(-)0.40			0.50	(-)19.63	(-)2.07	(-)0.01	
35.	TAMIN	2008-09	2009-10	3.48	0.35	2.63	0.50	105.05		15.74	83.44	99.70	0.85	0.85
36.	TANMAG	2008-09	2009-10	5.70	1.52	0.94	3.24	58.92		16.65	(-)25.47	(-)17.21	4.76	
37.	TTL	2008-09	2009-10	(-)3.79	1.41	2.25	(-)7.45	19.23		22.66	(-)44.68	13.52	(-)6.04	
38.	TIEL	2007-08	2008-09	(-)14.63	0.97	1.01	(-)16.61	19.00		27.03	(-)64.00	25.53	(-)15.64	
39.	TAMPCOL	2007-08	2008-09	2.91	0.02	0.45	2.44	12.78		0.21	8.44	11.44	2.46	21.50
40.	TALCO	2008-09	2009-10	0.06	1.45		(-)1.39	0.01		2.50	(-)28.66	(-)16.20	0.06	
41.	TAPAP	2008-09	2009-10	0.18	0.12	0.01	0.05	3.08		0.02	0.38	0.47	0.17	36.17
42.	TNPL	2008-09	2009-10	257.46	49.27	100.80	107.39	1,066.46		69.38	457.00	1,689.48	156.66	9.27
	Sector wise total			323.74	92.85	112.68	118.21	1,828.26		266.88	(-)46.54	2,095.21	211.06	10.07
	POWER													
43	TN Powerfin	2008-09	2009-10	357.64	314.19	5.85	37.60	375.19		22.00	106.89	3,342.94	351.79	10.52
44.	Udangudi Power		First Acco	unt not finalised										
	Sector wise total			357.64	314.19	5.85	37.60	375.19		22.00	106.89	3,342.94	351.79	10.52

Sl.	Sector and Name of	Period of	Year in		Net Prof	it(+)/Loss(-)		Turnover	Impact of	Paid-up	Accumu-	Capital	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depreciation	Net profit/loss		Account comments	capital	lated profit(+)/ Loss (-)	employed#	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
	SERVICE													
45.	TTDC	2008-09	2009-10	5.88	0.37	3.47	2.04	67.25		10.43	11.16	37.14	2.41	6.49
46.	TNCSC	2007-08	2008-09	35.76	35.76			4,642.04		38.68		837.52	35.76	4.27
47.	PSC	2007-08	2008-09	0.49	0.97	0.40	(-)0.88	548.26		20.53	(-)11.60	22.79	0.09	0.39
48.	ELCOT	2008-09	2009-10	20.96	8.43	2.82	9.71	29.52		25.93	21.98	389.46	18.14	4.66
49.	OMPC	2007-08	2008-09	0.22		0.16	0.06	2.40		0.15	0.52	0.65	0.06	9.23
50.	TASMAC	2008-09	2009-10	21.88	17.76	1.28	2.84	12,831.70		15.00	0.52	89.45	20.60	23.03
51.	PTCS	2008-09	2009-10	0.06		0.01	0.05	0.62		0.10	(-)0.86	(-)0.47	0.05	
52.	TN Medical	2008-09	2009-10	6.25		5.32	0.93	27.22		4.04	10.95	357.69	0.93	0.26
53.	MTC	2008-09	2009-10	33.18	30.21	103.09	(-)100.12	721.76		392.97	(-)761.51	(-)51.18	(-)69.91	
54.	SETC	2008-09	2009-10	(-)28.86	20.93	34.53	(-)84.32	313.99		189.00	(-)593.84	(-)122.10	(-)63.39	
55.	TEXCO	2008-09	2009-10	6.31		0.04	6.27	73.61		0.23	34.32	34.55	6.27	18.15
56.	TNSTC, Coimbatore	2008-09	2009-10	(-)67.28	18.14	39.31	(-)124.73	695.52		117.39	(-)517.70	(-)207.99	(-)106.59	
57	TNSTC, Kumbakonam	2008-09	2009-10	(-)14.16	21.67	61.64	(-)97.47	875.53		119.84	(-)420.59	82.74	(-)75.80	
58.	TNSTC, Salem	2008-09	2009-10	(-)16.96	13.99	42.24	(-)73.19	508.92		51.85	(-)249.25	(-)57.79	(-)59.20	
59.	TNSTC, Villupuram	2008-09	2009-10	6.87	14.72	54.94	(-)62.79	889.07		77.60	(-)245.58	(-)18.75	(-)48.07	
60.	TNSTC, Madurai	2008-09	2009-10	(-)86.72	36.24	57.57	(-)180.53	956.52		317.91	(-)1,092.49	(-)311.76	(-)144.29	
61.	Arasu Cable TV	2006-07	2009-10											
62	Chennai Metro	2008-09	2009-10							50.00		549.48		
	Sector wise total			(-)76.12	219.19	406.82	(-)702.13	23,183.93		1,431.65	(-)3,813.97	1,631.43	(-)482.94	
	Total A (all sector wise working Government companies)			1,241.03	925.21	545.09	(-)229.27	26,838.91		2,534.35	(-)3,408.19	11,384.28	695.94	6.11

Sl.	Sector and Name of	Period of	Year in		Net Prof	it(+)/Loss(-)		Turnover	Impact of	Paid-up	Accumulated	Capital	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depre- ciation	Net profit/loss		Account comment s	capital	profit(+)/ Loss (-)	employed#	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
В	Working Statutory corporations													
	POWER													
1.	TNEB	2007-08	2008-09	(-)1,716.95	1,121.71	673.42	(-)3,512.08	15,672.85		1,200.00	(-)9,642.53	12,547.60	(-)2,390.37	
	Sector wise total			(-)1,716.95	1,121.71	673.42	(-)3,512.08	15,672.85		1,200.00	(-)9,642.53	12,547.60	(-)2,390.37	
	SERVICE													
	TANWARE	2007-08	2008-09	5.05		0.97	4.08	22.57		7.61	2.92	52.35	4.08	7.79
	Sector wise total			5.05		0.97	4.08	22.57		7.61	2.92	52.35	4.08	7.79
	Total B (all sector wise working Statutory corporations)			(-)1,711.90	1,121.71	674.39	(-)3,508.00	15,695.42		1,207.61	(-)9,639.61	12,599.95	(-)2,386.29	
	Total (A+B)			(-)470.87	2,046.92	1,219.48	(-)3,737.27	42,534.33		3,741.96	(-)13,047.80	23,984.23	(-)1,690.35	
C.	Non working Government companies													
	AGRICULTURE & ALLIED													
1.	TN Agro	2002-03	2003-04	(-)3.74	3.70		(-)7.44			6.01	(-)42.91	5.32	(-)3.74	
2.	TAPCO	2007-08	2008-09	(-)0.01	0.03		(-)0.04			1.27	(-)10.27	(-)3.20	(-)0.01	
3.	TN State Farms	2007-08	2008-09							1.55	(-)1.55			
4.	TN Sugarcane	2000-01	2001-02							0.28	(-)0.18	0.10		
	Sector wise total			(-)3.75	3.73		(-)7.48			9.11	(-)54.91	2.22	(-)3.75	

Sl.	Sector and Name of	Period of	Year in		Net Prof	it(+)/Loss(-)		Turnover	Impact of	Paid-up	Accumulated	Capital	Return on	Percentage
No.	the Company	accounts	which finalised	Net profit/loss before interest and depre- ciation	Interest	Depre- ciation	Net profit/loss		Account comment s	capital	profit(+)/ Loss (-)	employed [#]	capital employed ^{\$}	return on capital employed
(1)	(2)	(3)	(4)	5 (a)	5 (b)	5 (c)	5 (d)	(6)	(7)	(8)	(9)	(10)	(11)	(12)
	FINANCE													
5.	TN Chit	2007-08	2009-10		0.04		(-)0.04			0.06	(-)0.92	0.25		
	Sector wise total				0.04		(-)0.04			0.06	(-)0.92	0.25		
	INFRASTRUCTURE													
6.	TMML	1999-00	2000-01	(-)3.81			(-)3.81			3.62	(-)15.51	1.40	(-)3.81	
	Sector wise total			(-)3.81			(-)3.81			3.62	(-)15.51	1.40	(-)3.81	
	MANUFACTURING													
7.	TN Steels	1999-00	2000-01	(-)0.80	8.61		(-)9.41			3.92	(-)71.31	(-)20.54	(-)0.80	
8.	TN Graphites	2008-09	2009-10							0.10	0.08	0.02		
	Sector wise total			(-)0.80	8.61		(-)9.41			4.02	(-)71.23	(-)20.52	(-)0.80	
	SERVICE													
9.	TN Film	2007-08	2008-09	0.67			0.67	0.70		13.91	(-)10.80	15.53	0.67	4.31
10.	TN Goods	1989-90		0.07	0.07					0.33	(-)1.33	(-)0.30	0.07	
11.	TANITEC	2003-04	2004-05	0.03			0.03	0.04		5.10	(-)5.10		0.03	
	Sector wise total			0.77	0.07		0.70	0.74		19.34	(-)17.23	15.23	0.77	5.06
	Total C (all sector wise N working Government con			(-)7.59	12.45		(-)20.04	0.74		36.15	(-)159.80	(-)1.42	(-)7.59	
	Total (A+B+C)			(-)478.46	2,059.37	1,219.48	(-)3,757.31	42,535.07		3,778.11	(-)13,207.60	23,982.81	(-)1,697.94	

NOTE:

- # Capital employed represents net fixed assets (including capital work-in-progress) PLUS working capital except in case of finance companies/corporations, where the capital employed is worked out as a mean of aggregate of the opening and closing balances of paid-up capital, free reserves, bonds, deposits and borrowings (including refinances).
- \$ Return on capital employed has been worked out by adding profit and interest charged to profit and loss account.

ANNEXURE-3

(Referred to in paragraph 1.10)

Statement showing grants and subsidy received/receivable, guarantees received, waiver of dues, loans written off and loans converted into equity during the year and guarantee commitment at the end of March 2009

(Figures in columns 3(a) to 6(d) are Rupees in crore)

Sl. No.	Sector and Name of the Company	receiv budget	ty/loans ed out of during the year	,				the year and	eceived during commitment at of the year	Waiver of dues during the year				
		Equity	Loans	Central Government	State Government	Others	Total	Received	Commitment	Loans repayment written off	Loan converted into equity	Interest/penal interest waived	Total	
(1)	(2)	3 (a)	3 (b)	4 (a)	4 (b)	4 (c)	4 (d)	5 (a)	5 (b)	6 (a)	6 (b)	6 (c)	6 (d)	
	Working Government companies													
	AGRICULTURE AND ALLIED													
1.	TN Fisheries			1.11 (G)		2.50 (S)	1.11 (G) 2.50 (S)							
2.	TAFCORN			1.73 (G) 1.73 (S)			1.73 (G) 1.73 (S)							
3.	TANTEA			0.23 (G) 0.35 (S)			0.23 (G) 0.35 (S)							
	Sector wise total			3.07 (G) 2.08 (S)		2.50 (S)	3.07 (G) 4.58 (S)							
	FINANCE													
4.	TIIC				5.00 (S)	5.00 (S)	10.00 (S)		316.14					
5.	TN Handloom							5.50	5.50					
6.	TNSIDCO			0.79 (G)	0.19 (G)		0.98 (G)							
7.	TAHDCO			36.14 (G) 36.14 (S)	25.00 (G) 25.00 (S)		61.14 (G) 61.14 (S)		32.65	3.47		0.60	4.07	

Sl. No.	Sector and Name of the Company	receiv budget	ity/loans yed out of during the year	Grants	and subsidy rec	ceived during	the year	the year and	received during commitment at of the year		Waiver of due	s during the year	
		Equity	Loans	Central Government	State Government	Others	Total	Received	Commitment	Loans repayment written off	Loan converted into equity	Interest/penal interest waived	Total
(1)	(2)	3 (a)	3 (b)	4 (a)	4 (b)	4 (c)	4 (d)	5 (a)	5 (b)	6 (a)	6 (b)	6 (c)	6 (d)
8.	TDFC								40.00				
9.	TABCEDCO							30.00	73.66				
10.	TN Women			0.66 (G)	121.51 (G)		122.17 (G)						
11.	TUFIDCO			653.11 (G) 653.11 (S)	175.19 (G) 175.19 (S)		828.30 (G) 828.30 (S)						
12.	TAMCO				0.31 (S)		0.31 (S)	0.30	0.21				
	Sector wise total			690.70 (G) 689.25 (S)	321.89 (G) 205.50 (S)	5.00 (S)	1,012.59 (G) 899.75 (S)	35.80	468.16	3.47		0.60	4.07
	INFRASTRUCTURE												
13.	TIDCO		186.34	29.15 (G)			29.15 (G)		9.67				
14.	NILAKOTTAI			0.81 (G) 0.81 (S)			0.81 (G) 0.81 (S)						
15.	Guindy Estate				2.00 (G)		2.00 (G)						
16	Tidel Park, Coimbatore			18.00 (G)			18.00 (G)						
17.	Adyar Poonga	0.10											
	Sector wise total	0.10	186.34	47.96 (G) 0.81 (S)	2.00 (G)		49.96 (G) 0.81 (S)		967				
	MANUFACTURING												
18.	TANSI	4.95							7.25		4.95	5.53	10.48
19.	TN Handicrafts			2.27 (G) 2.27 (S)	0.04 (G) 0.04 (S)		2.31 (G) 2.31 (S)						
20.	TASCO							37.01	20.77				

Sl. No.	Sector and Name of the Company	receiv budget	ity/loans yed out of during the year	Grants	and subsidy rec	eived during	the year	the year and	received during l commitment at of the year		Waiver of dues during the year		
		Equity	Loans	Central Government	State Government	Others	Total	Received	Commitment	Loans repayment written off	Loan converted into equity	Interest/penal interest waived	Total
(1)	(2)	3 (a)	3 (b)	4 (a)	4 (b)	4 (c)	4 (d)	5 (a)	5 (b)	6 (a)	6 (b)	6 (c)	6 (d)
21.	PSM					0.18 (S)	0.18 (S)	50.00	34.95				
22.	TIEL		12.67										
23.	TAMPCOL	0.79		0.12 (G) 0.12 (S)			0.12 (G) 0.12 (S)						
	Sector wise total	5.74	12.67	2.39 (G) 2.39 (S)	0.04 (G) 0.04 (S)	0.18 (S)	2.43 (G) 2.61 (S)	87.01	62.97		4.95	5.53	10.48
	SERVICE												
24.	TTDC	3.64											
25.	TNCSC	0.33		483.54 (S)	2,940.00 (S)		3,423.54 (S)		20.00				
26.	PSC			0.37 (G) 0.37 (S)			0.37 (G) 0.37 (S)						
27.	ELCOT			7.93 (G)	8.67 (G)		16.60 (G)						
28.	OMPC				1.00 (G)		1.00 (G)						
29.	TASMAC								25.00				
30.	MTC	50.00											
31.	SETC	23.50	18.50										
32.	TNSTC, Coimbatore	17.50	7.98										
33.	TNSTC, Kumbakonam	5.50											
34.	TNSTC, Salem	3.00	5.74										
35.	TNSTC, Villupuram	5.50											

Sl. No.	Sector and Name of the Company	Equity/loans received out of budget during the year		Grants and subsidy received during the year			Guarantees received during the year and commitment at the end of the year		Waiver of dues during the year				
		Equity	Loans	Central Government	State Government	Others	Total	Received	Commitment	Loans repayment written off	Loan converted into equity	Interest/penal interest waived	Total
(1)	(2)	3 (a)	3 (b)	4 (a)	4 (b)	4 (c)	4 (d)	5 (a)	5 (b)	6 (a)	6 (b)	6 (c)	6 (d)
36.	TNSTC, Madurai	60.00		22.19 (G)	0.50 (G)		22.69 (G)		0.75				
37.	Arasu Cable TV	24.99	36.35										
38.	Chennai Metro		500.00										
	Sector wise total	193.96	568.57	30.49 (G) 483.91 (S)	10.17 (G) 2,940.00 (S)		40.66 (G) 3,423.91 (S)		45.75				
	Grand Total (A)	199.80	767.58	774.61 (G) 1,178.44 (S)	334.10 (G) 3,145.54 (S)	7.68 (S)	1,108.71 (G) 4,331.66 (S)	122.81	586.55	3.47	4.95	6.13	14.55
	STATUTORY CORPORATION												
	POWER												
1.	TNEB	850.00		1,772.48 (G)	1,831.61 (S)		1,772.48 (G) 1,831.61 (S)	1,200.00	3,450.34				
	Sector wise total	850.00		1,772.48 (G)	1,831.61 (S)		1,772.48 (G) 1,831.61 (S)	1,200.00	3,450.34				
	Grand Total (A+B)	1,049.80	767.58	2,547.09 (G) 1,178.44 (S)	334.10 (G) 4,977.15 (S)	7.68 (S)	2,881.19 (G) 6,163.27 (S)	1,322.81	4,036.89	3.47	4.95	6.13	14.55
C.	Non working Government companies												
	AGRICULTURE & ALLIED												
1.	TN Agro	1.65	2.52										
	Sector wise total	1.65	2.52										

Sl. No.	Sector and Name of the Company	Equity/ received budget du yea	out of ring the	Grants	and subsidy rec	eived during	Guarantees received during the year and commitment at the end of the year		commitment at				
		Equity	Loans	Central Government	State Government	Others	Total	Received	Commitment	Loans repayment written off	repayment converted interest		
(1)	(2)	3 (a)	3 (b)	4 (a)	4 (b)	4 (c)	4 (d)	5 (a)	5 (b)	6 (a)	6 (b)	6 (c)	6 (d)
	SERVICE												
2.	TN Film		5.43										
	Sector wise total		5.43										
	Grand Total (A+B+C)	1,051.45	775.53	2,547.09 (G) 1,178.44 (S)	334.10 (G) 4,977.15 (S)	7.68 (S)	2,881.19 (G) 6,163.27 (S)	1,322.81	4,036.89	3.47	4.95	6.13	14.55

Subsidy includes subsidy receivable at the end of year. 'G' indicates Grants and 'S' indicates Subsidy. A

Except in respect of companies which finalised their accounts for 2008-09 (Serial numbers 2, 3, 4, 6, 8, 9, 11, 13, 14, 15, 17 to 21, 24, 27, 29 to 36 and 38) the figures are provisional and as given by the companies/corporations.

ANNEXURE - 4 (Referred to in paragraph 1.33)

Statement showing investment made by the State Government in PSUs whose accounts were in arrears

Sl.No.	Name of the Company	Year up to which accounts	Paid-up capital as	Investment m accounts were		Government dur	ing the years for	which
		finalised per latest finalised accounts		Year	Equity	Loan	Grant	Subsidy
	WORKING PSUs							
1.	TAHDCO	2007-08	95.12	2008-09			25.00	25.00
2.	TN Women	2007-08	0.79	2008-09			121.51	
3.	TAMCO	2007-08	2.05	2008-09				0.31
4.	SSL	2006-07	34.54	2007-08 and 2008-09		12.00		
5.	TIEL	2007-08	27.03	2008-09		12.67		
6.	TAMPCOL	2007-08	0.21	2008-09	0.79			
7.	TN Civil Supplies	2007-08	38.68	2008-09	0.33			2,940.00
8.	OMPC	2007-08	0.15	2008-09			1.00	
9.	TNEB	2007-08	1,200.00	2008-09	850.00			1,831.61
	NON-WORKING PSUs							
10.	TN Agro	2002-03	6.01 (1.03)	2003-04 to 2008-09	1.65	2.52		
11.	TN Film	2007-08	13.92	2008-09		5.43		
	TOTAL		1,418.50		852.77	32.62	147.51	4,796.92

(Referred to in paragraph 1.15)

Statement showing financial position of Statutory corporations

Particulars	2006-07	2007-08	2008-09
			(Provisional)
1.TAMIL NADU ELECTRICITY BOARD			
A. LIABILITIES			
Equity capital*	710.00	1,200.00	2,050.00
Loans from Government			
Other long-term loans (including bonds)	11,600.29	14,611.10	21,502.14
Reserves and surplus	1,859.93	2,261.95	2,559.33
Others (subsidy)	3,892.89	4,419.67	4,863.31
Current liabilities and provisions	9,554.59	10,661.01	11,714.71
TOTAL (A)	27,617.70	33,153.73	42,689.49
B. ASSETS			
Gross fixed assets	21,565.92	23,503.56	25,016.17
LESS: Depreciation	8,733.94	9,400.34	10,174.77
Net fixed assets	12,831.98	14,103.22	14,841.40
Capital works-in-progress	2,612.11	3,008.37	4,032.78
Assets not in use	4.13	3.10	2.67
Deferred cost	1.30	1.61	2.85
Current assets	5,951.87	6,097.02	6,707.71
Investments	77.80	265.96	298.65
Subsidy receivable from the Government	8.06	31.92	28.96
Deficits	6,130.45	9,642.53	16,774.47
TOTAL (B)	27,617.70	33,153.73	42,689.49
C. CAPITAL EMPLOYED ⁴	11,841.37	12,547.60	13,867.18

It represents loan converted into equity capital and are subject to adjustment against subsidy receivable from Government.

Capital employed represents net fixed assets (including works-in-progress) PLUS working capital. While working out working capital, the element of deferred cost and investments are excluded from current assets.

2.TAMIL NADU WAREHOUSING CORPORATION			
Particulars	2006-07	2007-08	2008-09
A. LIABILITIES			
Paid-up capital	7.61	7.61	7.61
Reserves and surplus	39.24	42.15	44.23
Subsidy	0.17	0.17	0.16
Trade dues and current liabilities (including provision)	12.88	17.23	21.22
Deferred tax liabilities		0.21	0.21
Insurance fund	1.60	2.22	2.22
TOTAL	61.50	69.59	75.65
B. ASSETS			
Gross block	41.22	42.72	43.24
LESS: Depreciation	15.04	16.01	17.01
Net fixed assets	26.18	26.71	26.23
Capital works-in-progress	0.25	1.28	0.48
Deferred tax asset	0.55		
Current assets, loans and advances	34.52	41.60	48.94
TOTAL	61.50	69.59	75.65
C. CAPITAL EMPLOYED*	48.07	52.36	54.43

Capital employed represents net fixed assets PLUS working capital 147

(Referred to in paragraph 1.15)

Statement showing working results of Statutory corporations

1. TAMIL NADU ELECTRICITY BOARD

Sl. No	Particulars	2006-07	2007-08	2008-09 (Provisional)
1.	(a) Revenue receipts	14,774.79	16,051.41	15,705.83
	(b) Subsidy/subvention from Government	1,330.10	1,457.02	1,831.61
	TOTAL	16,104.89	17,508.43	17,537.44
2.	Revenue expenditure (net of expenses capitalised) including write off of intangible assets but excluding depreciation and interest	16,418.62	19,403.73	(-)22,569.87
3.	Gross surplus (+) / deficit (-) for the year (1-2)	(-)313.73	(-)1,895.30	(-)5,032.43
4.	Adjustments relating to previous years	(+)607.03	(+)181.33	(+)325.92
5.	Final gross surplus (+) / deficit (-) for the year (3+4)	293.30	(-)1,713.97	(-)4,706.51
6.	(a) Depreciation (LESS: Capitalised)	627.29	676.40	770.25
	(b) Interest on Government loans			
	(c) Interest on others, bonds, advance, etc., and finance charges	1,041.70	1,313.50	1,926.04
	(d) Total interest on loans and finance charges (b) + (c)	1,041.70	1,313.50	1,926.04
	(e) LESS: Interest capitalized	156.75	191.79	270.86
	(f) Net interest charged to revenue (d) – (e)	884.95	1,121.71	1,655.18
	(g) Total appropriations (a) + (f)	1,512.24	1,798.11	2,425.43
7.	Surplus (+) / deficit (-) before accounting for subsidy from State Government $\{(5) - 6 (g) - 1 (b)\}$	(-)2,549.04	(-)4,969.10	(-)8,963.55
8.	Net surplus (+)/ deficit (-) $\{(5) - 6(g)\}$	(-)1,218.94	(-)3,512.08	(-)7,131.94
9.	Total return on capital employed	(-)333.99	(-)2,390.37	(-)5,476.76
10.	Percentage of return on capital employed			

[•] Total return on capital employed represents net surplus/deficit PLUS total interest charged to Profit and Loss account (LESS interest capitalised).

2. TAMIL NADU WAREHOUSING CORPORATION

	Particulars	2006-07	2007-08	2008-09 (Provisional)
1.	Income			
(a)	Warehousing charges	17.38	19.07	19.70
(b)	Other income	3.03	3.49	4.00
	TOTAL	20.41	22.56	23.70
2.	Expenses			
(a)	Establishment charges	8.77	9.60	14.78
(b)	Other expenses	5.28	5.46	6.85
	TOTAL	14.05	15.06	21.63
3.	Profit (+) / Loss (-) before tax	6.36	7.50	2.07
4.	Other appropriations/adjustments	(-)2.83	(-)3.42	
5.	Amount available for dividend	3.53	4.08	2.07
6.	Dividend for the year (excluding dividend tax)	0.38	0.50	0.38
7.	Total return on capital employed	3.53	4.08	2.07
8.	Percentage of return on capital employed	7.34	7.79	3.80

ANNEXURE-7 (Referred to in Paragraph 2.1.14) Statement showing operational performance of STUs in Tamil Nadu

Particulars	2004-05	2005-06	2006-07	2007-08	2008-09
Average number of vehicles held	16,763	16,877	17,408	18,693	19,828
Average number of vehicles on road	15,314	15,390	15,825	16,906	17,889
Percentage of utilisation of vehicles	92.42	92.45	92.14	93.38	94.05
Number of employees	1,13,952	1,11,088	1,09,176	1,19,998	1,21,700
Employee vehicle ratio	6.84	6.61	6.22	6.22	6.31
Number of routes operated at the end of the year	8,201	8,184	8,508	9,028	9,158
Route KM	7,65,761	8,77,887	9,86,660	12,61,955	12,97,456
KM operated (in lakh)					
Gross	24,176.72	24,624.22	25,547.98	28,588.23	30,725.15
Effective	23,696.72	24,070.86	24,965.52	27,891.47	29,961.15
Dead	480.00	553.36	582.46	696.76	764.00
Percentage of dead KM to gross KM	1.99	2.25	2.28	2.44	2.49
Average KM covered per bus per day	423	426	433	442	446
Average revenue per KM (In Rupees)	15.31	15.82	16.54	16.31	16.80
Average expenditure per KM (In Rupees)	15.25	17.47	17.75	17.77	19.17
Loss (-)/Profit (+) per KM (In Rupees)	(+)0.06	(-)1.65	(-)1.21	(-)1.46	(-)2.37
Number of operating depots	281	279	281	281	286
Average number of break-down per lakh KM	1.5	1.4	1	0.6	0.3
Average number of accidents per lakh KM	0.31	0.3	0.3	0.31	0.29
Passenger KM operated (in crore)	1,44,857	1,49,524	1,61,852	1,88,848	2,15,389
Occupancy ratio (Load Factor)	79.39	81.52	85.38	84.25	84.16
KM obtained per litre of diesel oil	4.61	4.83	4.97	5.03	5.13

$ANNEXURE-8 \\ (Referred\ to\ in\ Paragraph\ 2.1.30)$ Statement showing excess consumption of fuel during 2004-05 to 2008-09

Sl.No.	Particulars	STUs	2004-05	2005-06	2006-07	2007-08	2008-09
1.	Gross KM	MTC	2,155.98	2,196.63	2,150.61	2,511.41	3,146.50
	(In lakh)	KUMBAKONAM	4,501.73	4,546.09	4,798.68	5,449.67	5,804.58
		MADURAI	5,229.22	5,288.96	5,453.92	5,874.13	6,109.20
		SETC	1,880.29	1,883.56	1,919.44	2,033.21	2,089.71
2.	Actual	MTC	588.34	580.15	558.88	636.19	742.36
	consumption (In lakh litres)	KUMBAKONAM	921.60	896.63	916.46	1,013.34	1,059.67
		MADURAI	1,082.90	1,057.60	1,071.50	1,138.40	1,165.70
		SETC	408.8	376.46	373.39	411.95	429.76
3.	KM obtained per	MTC	3.65	3.77	3.83	3.94	4.24
	litre (KMPL)	KUMBAKONAM	4.88	5.07	5.24	5.38	5.48
		MADURAI	4.83	5.00	5.09	5.16	5.24
		SETC	4.60	5.00	5.14	4.94	4.86*
4.	Target of KMPL	MTC	3.67	3.71	4.00	4.20	4.35
	fixed by STUs	KUMBAKONAM	4.70	4.95	5.08	5.23	5.43
		MADURAI	4.70	5.00	5.08	5.15	5.24
		SETC	4.50	4.75	5.10	5.05	5.00
5.	Consumption as	MTC	587.46	592.08	537.42	597.96	723.33
	per norms of the STUs (In lakh	KUMBAKONAM	957.81	918.40	944.62	1,042.00	1,068.98
	litres) (1/4)	MADURAI	1,112.60	1,057.79	1,073.61	1,140.61	1,165.88
		SETC	417.84	396.54	376.36	402.62	417.94
6.	Excess	MTC	0.88	(-)11.93	21.46	38.23	19.03
	consumption (based on internal	KUMBAKONAM	(-)36.21	(-)21.77	(-)28.16	(-)28.66	(-)9.31
	targets) (in lakh	MADURAI	(-)29.60	(-)0.03	(-)2.11	(-)2.21	(-)0.18
	litres) (2-5)	SETC	(-)9.04	(-)20.08	(-)2.97	9.33	11.82
7.	Average cost per	MTC	25.94	30.46	33.12	32.42	35.03
	litre (in Rupees)	KUMBAKONAM	26.65	30.88	33.65	33.00	35.72
		MADURAI	25.88	30.83	33.66	32.95	35.68
		SETC	0	0	0	34.17	35.33
8.	Value of excess	MTC	22.82	No excess	710.67	1,239.51	666.50
	consumption (based on internal	KUMBAKONAM			No Excess		
	targets)(Rupees in	MADURAI			No Excess		
	lakh) (6 X 7)	SETC	No excess	No excess	No excess	318.81	417.60

Provisional.

ANNEXURE – 9
(Referred to in Paragraph 2.1.36)
Statement showing normative cost of operation of four STUs during 2004-05 to 2008-09

Sl.		200	04-05	200	5-06	200	06-07	200	7-08	200	8-09
No.	Particulars	MTC	Three STUs								
1.	Cost per KM	22.68	14.24	26.48	16.24	27.18	16.71	27.65	16.90	27.90	18.64
2.	Traffic revenue per KM	21.58	14.04	21.95	14.51	20.96	15.17	23.62	15.12	23.20	15.69
3.	Loss of revenue due to low load factor	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.37	0.25
4.	Contribution loss due to cancellation of scheduled KMs	1.57	0.01	1.62	0.02	1.89	0.04	1.67	0.03	0.21	0.03
5.	Ideal revenue per KM (2+3+4)	23.15	14.05	23.57	14.53	22.85	15.21	25.29	15.15	23.78	15.97
6.	Excess cost of operation due to excess manpower	0.82	0.77	0.90	1.18	0.69	0.58	0.80	0.72	0.53	0.52
7.	Excess cost of operation due to excess fuel consumption	0.01	0.00	0.00	0.00	0.34	0.00	0.52	0.02	0.22	0.03
8.	Ideal cost per KM [1-(6+7)]	21.85	13.47	25.58	15.06	26.15	16.13	26.33	16.16	27.15	18.09
9.	Net revenue per KM (2-1)	-1.10	-0.20	-4.53	-1.73	-6.22	-1.54	-4.03	-1.78	-4.70	-2.95
10.	Net ideal revenue per KM (5-8)	1.30	0.58	-1.99	-0.53	-3.30	-0.92	-1.04	-1.01	-3.37	-2.12
11.	Loss of Net revenue per KM (10-9)	2.40	0.78	2.54	1.20	2.92	0.62	2.99	0.77	1.33	0.83
12.	Effective KMs (In lakh)	2084.92	11403.37	2111.85	11491.26	2061.38	11924.05	2401.90	13055.90	3033.60	13657.51
13.	Avoidable loss (Rupees in crore) (11*12)	50.04	88.95	53.64	137.90	60.19	73.93	71.82	100.53	40.35	113.36

ANNEXURE-10 (Referred to in Paragraph 2.2.7)

Statement showing financial position of Tamil Nadu Civil Supplies Corporation Limited for the four years ending 31 March 2008.

Particulars	2004-05	2005-06	2006-07	2007-08
(A) Liabilities				
Share capital	33.39	33.39	33.75	38.68
Reserve and surplus	7.69	8.16	8.55	9.19
Loans	469.59	674.20	759.98	863.33
Current liabilities and provisions	405.08	204.77	286.11	335.72
TOTAL	915.75	920.52	1.088.39	1,246.92
(B) Assets				
Fixed assets	55.18	57.37	61.20	65.77
Investment	7.19	6.94	6.95	7.91
Current assets, loans and advances	853.38	856.21	1,020.24	1,173.24
TOTAL	915.75	920.52	1,088.39	1,246.92

ANNEXURE-11 (Referred to in Paragraph 2.2.7)

Statement showing working results of Tamil Nadu Civil Supplies Corporation Limited for the four years ending 31 March 2008.

(Rupees in lakh)

Sl.No.	Description	2004-05	2005-06	2006-07	2007-08
A	EXPENDITURE				
1.	Purchases	2,517.40	3,089.52	3,298.89	3,552.49
2.	Differential cost on kerosene	41.80	42.00	42.04	41.73
3.	Differential cost due to revision of price	0.67	0.34	12.31	0.34
4.	Hulling charges	9.38	19.51	33.60	27.81
5.	Freight, transport and handling charges	76.64	121.64	188.41	149.14
6.	Storage	2.41	3.65	4.27	3.38
7.	Power and fuel	3.88	4.43	4.41	3.19
8.	Salaries and wages	122.95	136.71	157.58	162.21
9.	Rent	1.86	1.97	1.95	1.99
10.	Interest and bank charges	8.43	33.83	35.44	37.06
11.	Depreciation	3.71	3.66	3.82	4.55
12.	Others (including opening stock)	289.19	587.52	601.66	658.14
	TOTAL (A)	3,078.32	4,044.78	4,384.38	4,642.03
В	INCOME				
1.	Sales	1,484.15	1,884.78	1,469.54	1,596.85
2.	Budgetary support received from GOTN (subsidy for PDS)	1,017.76	1,559.63	1,833.01	1,916.06
3.	Subsidy for custom milled rice			366.52	290.84
4.	Pool price differential claim for sugar	10.52	9.95	10.34	13.44
5.	Quality cut	1.15	2.33	11.56	5.02
6.	Interest receipts	2.81	2.44	6.40	3.88
7.	Miscellaneous receipts	22.91	11.10	12.58	17.40
8.	Closing stock	559.02	572.07	628.34	795.52
	TOTAL (B)	3,098.32	4,042.30	4,338.29	4,639.01
1.	Net of expenditure over income (A)–(B)	20.00	(-)2.48	(-)46.09	(-)3.02
2.	Prior period adjustments (+)/(-)	20.00	(-)2.48	(-)46.09	(-)3.02

ANNEXURE - 12 (Referred to in Paragraph 2.2.26)

Statement showing performance of Modern Rice Mills (MRM)

	2004-05	2005-06	2006-07	2007-08	2008-09
Number of MRMs	23	23	23	23	23
Total installed capacity (In lakh MTs)	5,44,800	5,44,800	5,44,800	5,44,800	5,44,800
Available hours for hulling after allowing holidays	1,65,600	1,65,600	1,65,600	1,65,600	1,65,600
Hours worked	99,592	98,026	1,25,009	71,744	N.A
Idle hours	66,008	67,574	40,501	93,856	N.A
Paddy that could be hulled in available hours (MTs)	6,54,120	6,54,120	6,54,120	6,54,120	N.A
Paddy that could be hulled in hours worked (MTs)	3,93,388	3,87,203	4,93,785	2,83,389	N.A
Paddy actually hulled (in MTs)	2,09,164	2,51,717	2,95,407	1,79,443	N.A
Percentage of utilisation	32	38	45	27	N.A
Production loss due to low productivity (MTs)	1,84,224	1,35,486	1,98,378	1,03,946	N.A
Cause wise analysis of idle h	ours				
Total hours available	2,01,480	2,01,480	2,01,480	2,02,032	N.A
Holidays	35,880	35,880	35,880	35,880	N.A
Hours worked	99,592	98,026	1,25,099	71,744	N.A
Idle hours	66,008	67,574	40,501	93,856	N.A
Percentage of idle hours to total available hours	40	41	24	57	N.A
Power cut/Voltage fluctuations/ delay due to power cut	3,816	4,571	5,009	3,779	N.A
Electrical break-downs	1,109	1,097	1,426	1,061	N.A
Want of raw paddy	26,688	30,984		59,760	N.A
Mechanical break-downs	3,697	3,717	3,959	2,074	N.A
Annual maintenance	16,560	16,560	13,824	16,560	N.A
Want of load men	346	180	485	1,060	N.A
Maintenance (other than annual maintenance)	9,978	6,366	9,546	6,045	N.A
Other reasons like want of space, husk removal etc	3,814	4,099	6,252	3,517	N.A

N.A Denotes figures not available due to non-finalisation of accounts for 2008-09.

ANNEXURE - 13 (Referred to in Paragraph 2.2.33)

Statement showing profitability of Amudham Departmental Stores (ADS)

(Rupees in lakh)

Sl.No.	Details	2004-05	2005-06	2006-07	2007-08
1.	Opening Stock	190.31	186.82	224.44	207.91
2.	Purchases	1,291.35	1,367.85	1,380.72	1,831.93
3.	Total (1 + 2)	1,481.66	1,554.67	1,605.16	2,039.84
4.	Less: Closing stock	186.82	224.44	207.91	244.97
5.	Cost of good sold (3 – 4)	1,294.84	1,330.23	1,397.25	1,794.87
6.	Sales	1,384.58	1,395.43	1,507.50	1,907.82
7.	Gross profit (6-5)	89.74	65.20	110.25	112.95
8.	Transport and handling charges	5.81	6.83	9.16	10.73
9.	Establishment charges	71.36	66.17	81.43	191.73
10.	Administrative charges	21.40	20.95	28.37	23.57
11.	Total operating cost (8 + 9 + 10)	98.57	93.95	118.96	226.03
12.	Total expenditure (5 + 11)	1,393.41	1,424.18	1,516.21	2,020.90
13.	Net loss (-) (12 – 6)	(-) 8.83	(-) 28.75	(-) 8.71	(-) 113.08
14.	Percentage of gross profit to sales	6.48	4.67	7.31	5.92
15.	Percentage of gross profit to cost of goods	6.93	4.90	7.89	6.29
16.	Percentage of Establishment cost to total cost.	72.40	70.43	68.45	84.83
17.	Percentage of Administrative cost to total cost	21.71	22.30	23.85	10.43
18.	Percentage of total operating cost to sales	7.12	6.73	7.89	11.85
19.	Percentage of Establishment and Administrative. cost to sales	6.70	6.24	7.28	11.29
20.	Total subsidy received from Government of Tamil Nadu including the loss on account of ADS operations	1,01,778	1,55,964	1,83,302	1,95,000

(Referred to in paragraph 3.20.1)

Statement showing paragraphs/reviews for which explanatory notes were not received

Sl. No.	Name of the Department	1998-99	1999-2000	2000-01	2001-02	2002-03	2003-04	2004-05	2005-06	2006-07	2007-08	Total
1.	Animal Husbandry and Fisheries								1			1
2.	Energy										9	9
3.	Co-operation, Food and Consumer Protection							1		3	1	5
4.	Handloom, Handicraft, Textiles and Khadi								1			1
5.	Highways and Minor ports	1			1		1	1				4
6.	Industries		1	1	3	2	2	2	6	6	11	34
7.	Tourism and Culture									1	1	2
8.	Micro, Small and Medium Enterprises				1							1
9.	Transport				1							1
10.	General						2	5	3	2	2	14
	TOTAL	1	1	1	6	2	5	9	11	12	24	72

ANNEXURE-15 (Referred to in paragraph 3.21) Statement showing the department-wise outstanding inspection reports

Sl. No	Name of Department	Number of PSUs	Number of outstanding IRs	Number of outstanding paragraphs	Years from which paragraphs outstanding
1.	Industry	14	34	186	2004-05
2.	Micro, Small and Medium Enterprises	4	9	39	2004-05
3.	Information Technology	2	6	38	2005-06
4.	Information and Tourism	1	1	4	2007-08
5.	Agriculture	1	1	6	2007-08
6.	Prohibition and Excise	1	1	5	2006-07
7.	Panchayatraj and Rural Development	1	3	7	2005-06
8.	Energy	1	3	4	2006-07
9.	Municipal Administration and Water Supply	1	3	6	2006-07
10.	Transport	10	15	112	2007-08
11.	Animal Husbandry	2	5	10	2004-05
12.	Labour and Employment	2	5	13	2004-05
13.	Health and Family Welfare	2	4	17	2006-07
14.	Adi Dravidar and Tribal Welfare	1	3	26	2006-07
15.	Backward Classes, Most Backward Classes and Minority Welfare	2	2	7	2007-08
16.	Rural Development and Panchayat Raj	1	2	4	2005-06
17.	Home	1	3	8	2006-07
18.	Public Works	1	1	10	2007-08
19.	Highways and Minor Ports	2	6	57	2005-06
20.	Handloom, Handicrafts, Khadi and Textiles	4	8	23	2004-05
21.	Environment and Forests	3	5	26	2005-06
22.	Co-operation, Food and Consumer Protection	2	4	36	2006-07
23.	Tamil Nadu Electricity Board	1	560	2,156	2002-03
	Grand Total	60	684	2,800	

(Referred to in paragraph 3.21)

Statement showing the department-wise draft paragraphs/reviews, reply to which were awaited

Sl. No	Name of Department	Number of draft paragraphs	Number of reviews	Period of issue
1.	Industries	2		April and May 2009
2.	Energy	9		April and August 2009
3.	Micro, Small and Medium Enterprises	1		August 2009
4.	Information Technology	2	1	August 2009 and December 2009
5.	Agriculture	1		August 2009
6.	Co-operation, Food and Consumer Protection		1	September 2009
	TOTAL	15	2	