



कार्यालय प्रधान महालेखाकार (लेखा एवं हक्दारी), तमिलनाडु
OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (ACCOUNTS & ENTITLEMENTS), TAMIL NADU
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AG(A&E)/ITSC//AMC_IT/2023-24

Dt.16.02.2024

NOTICE INVITING TENDER

Sub: Annual Maintenance contract for
Desktops/Servers/Printers/Scanners / Projectors/Digital Display/
Conference Cameras/Laptops– Reg.

Bids are invited for the Annual Maintenance Contract (AMC) for **Desktops/Servers/Printers/Scanners/Projectors/Digital Display / Conference Cameras / Laptops** as per specifications enclosed as Annexure I. The period of AMC is as per the Annexure I enclosed. The terms and conditions of the AMC are as per Annexure II enclosed in addition to GeM terms and conditions. The rates of AMC for **Desktops/Servers/Printers/Scanners/Projectors/DigitalDisplay/ConferenceCameras/Laptops** should be mentioned as follows:

(in Rupees)				
S.No	Item Description	Cost before Tax	Tax @ %	Total Cost Rs.
A	B	C	D	E=C+D
1	DESKTOPS			
2	SERVERS			
3	PRINTERS			
4	SCANNERS			
5	PROJECTORS			
6	DIGITAL DISPLAYS			
7	CONFERENCE CAMERAS			
8	LAPTOPS			
	TOTAL AMOUNT			

Note : Individual breakup in separate sheet should be enclosed

The quotation should be sent in a sealed cover superscribed, “**ANNUAL MAINTENANCE CONTRACT FOR IT HARDWARE**” and addressed to:

Senior Deputy Accountant General (Administration),
Office of the Pr. Accountant General (A&E),
361 Anna Salai, Chennai-600 018

so as to reach this office before **01.03.2024 (5.45PM)**.

No notice will be taken of the tenders received after the prescribed time. This office reserves the right to accept or reject any or all the offers in part or in full without assigning any reason.

The AMC proposal should include all hardware mentioned in Annexure I and AMC will be entered into with a single vendor.**AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**

Yours faithfully,

Sd/-

SR.ACCOUNTS OFFICER/ITSC

ANNEXURE I A- SERVERS

Make	Model	Serial Number	Processor	Ram	HardDisk	Others	AMC Period
HP	DL 360G7	CN702705VT	X5650 2.66GHz x2	32 GB	300GB*5Nos 600GB*1No	DVD DRIVE	01-04-2024 to 31-03-2025
HP	DL 380G7	SGH02XN5H	X5620 2.40GHz x2	16 GB	300GB*3 Nos	DVD DRIVE	
WIPRO	NETPOWER	09BACX73800002- CPU1072791	X5460 3.16 GHz	8 GB	146GB*8 Nos	DVD DRIVE	
IBM	X3610	ME05000	Intel Xeon E5405 2GHz *2	12 GB	146GB*4 Nos	DVD DRIVE	
HP	DL 380 G6	SGH018X48T	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 380 G6	SGH933664E	Intel Xeon E5504 2GHz *2	12 GB	146GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJN	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 180 G6	SGH2226PJP	Intel Xeon Quad core*2	8 GB	300GB*3 Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCS	Intel Xeon MP E 7530,1.86 GHZ *4	48 GB	300GB *3Nos	DVD DRIVE	
HP	DL 580 G7	CN72150BCQ	Intel Xeon MP E 7530,1.86 GHZ*2	24 GB	300GB*3Nos	DVD DRIVE	
HP	DL 360 G9	CN761201N8	Intel Xeon E5-2609 v3 @ 1.90GHz	48GB	2*600 GB 2.4TB*6 Nos		
HP	Z2 WORKSTATION		Intel I7 -8700@3.2GHz	16GB	1TB * 2Nos		
DELL	POWEREDGE T640	JRF6V72	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz	256GB	1TB*6NOS		
DELL	POWEREDGE T640	JRF5QM2	Intel(R) Xeon(R) Silver 4110 CPU @ 2.10GHz	256GB	1TB*6NOS		

ANNEXURE I B- DESKTOPS

TOTAL DESKTOP FOR AMC

S.No	Desktop Make	Quantity	AMC Period
1	HCL/HP/LENOVO i3	145	As mentioned below
2	WIPRO/HP/DELL/LENOVO i5	116	
3	HP RYZEN 5	83	
	TOTAL	344	

S.No	CPU SERIAL NUMBER	MONITER	PROCESSOR	MAKE	AMC PERIOD
1	4123AA364976	18"LED	i3	HCL	01/04/2024-31/03/2025
2	4123AA365025	18"LED	i3	HCL	01/04/2024-31/03/2025
3	4123AA365070	18"LED	i3	HCL	01/04/2024-31/03/2025
4	4123AA365241	18"LED	i3	HCL	01/04/2024-31/03/2025
5	4123AA365346	18"LED	i3	HCL	01/04/2024-31/03/2025
6	5123AA387079	18"LED	i3	HCL	01/04/2024-31/03/2025
7	5123AA390326	18"LED	i3	HCL	01/04/2024-31/03/2025
8	5123AA390330	18"LED	i3	HCL	01/04/2024-31/03/2025
9	6111AA900836	18"LED	i3	HCL	01/04/2024-31/03/2025
10	6111AA900837	18"LED	i3	HCL	01/04/2024-31/03/2025
11	6111AA900838	18"LED	i3	HCL	01/04/2024-31/03/2025
12	6111AA900841	18"LED	i3	HCL	01/04/2024-31/03/2025
13	6111AA900842	18"LED	i3	HCL	01/04/2024-31/03/2025
14	6111AA900843	18"LED	i3	HCL	01/04/2024-31/03/2025
15	6111AA900847	18"LED	i3	HCL	01/04/2024-31/03/2025
16	6111AA900848	18"LED	i3	HCL	01/04/2024-31/03/2025
17	6111AA900849	18"LED	i3	HCL	01/04/2024-31/03/2025
18	6111AA900850	18"LED	i3	HCL	01/04/2024-31/03/2025
19	6111AA900855	18"LED	i3	HCL	01/04/2024-31/03/2025
20	6111AA900856	18"LED	i3	HCL	01/04/2024-31/03/2025
21	6111AA900858	18"LED	i3	HCL	01/04/2024-31/03/2025
22	6111AA900859	18"LED	i3	HCL	01/04/2024-31/03/2025
23	6123AA397282	18"LED	i3	HCL	01/04/2024-31/03/2025
24	6123AA399606	18"LED	i3	HCL	01/04/2024-31/03/2025
25	6123AA399698	18"LED	i3	HCL	01/04/2024-31/03/2025
26	6123AA399727	18"LED	i3	HCL	01/04/2024-31/03/2025
27	6123AA399740	18"LED	i3	HCL	01/04/2024-31/03/2025
28	6123AA413562	18"LED	i3	HCL	01/04/2024-31/03/2025
29	INA217TVGG	18"LED	i3	HP	01/04/2024-31/03/2025
30	INA217TVGK	18"LED	i3	HP	01/04/2024-31/03/2025
31	INA217TVGL	18"LED	i3	HP	01/04/2024-31/03/2025
32	INA217TVGY	18"LED	i3	HP	01/04/2024-31/03/2025
33	INA217TVH3	18"LED	i3	HP	01/04/2024-31/03/2025
34	INA217TVH4	18"LED	i3	HP	01/04/2024-31/03/2025
35	INA217TVH8	18"LED	i3	HP	01/04/2024-31/03/2025

36	INA217TVHG	18"LED	i3	HP	01/04/2024-31/03/2025
37	INA217TVHH	18"LED	i3	HP	01/04/2024-31/03/2025
38	INA217TVHV	18"LED	i3	HP	01/04/2024-31/03/2025
39	INA217TVHY	18"LED	i3	HP	01/04/2024-31/03/2025
40	INA226WY48	18"LED	i3	HP	01/04/2024-31/03/2025
41	INA226WY4L	18"LED	i3	HP	01/04/2024-31/03/2025
42	INA226WY5K	18"LED	i3	HP	01/04/2024-31/03/2025
43	INA226WY5Z	18"LED	i3	HP	01/04/2024-31/03/2025
44	INA226WY75	18"LED	i3	HP	01/04/2024-31/03/2025
45	INA229XTKH	18"LED	i3	HP	01/04/2024-31/03/2025
46	INA229XTKK	18"LED	i3	HP	01/04/2024-31/03/2025
47	INA229XTLQ	18"LED	i3	HP	01/04/2024-31/03/2025
48	INA229XTLS	18"LED	i3	HP	01/04/2024-31/03/2025
49	INA229XTLZ	18"LED	i3	HP	01/04/2024-31/03/2025
50	INA229XTM3	18"LED	i3	HP	01/04/2024-31/03/2025
51	INA229XTM7	18"LED	i3	HP	01/04/2024-31/03/2025
52	INA229XTMC	18"LED	i3	HP	01/04/2024-31/03/2025
53	131GVM00700004	18"LED	i5	WIPRO	01/04/2024-31/03/2025
54	131GVM00700005	18"LED	i5	WIPRO	01/04/2024-31/03/2025
55	131GVM00700006	18"LED	i5	WIPRO	01/04/2024-31/03/2025
56	131GVM00700009	18"LED	i5	WIPRO	01/04/2024-31/03/2025
57	131GVM00700013	18"LED	i5	WIPRO	01/04/2024-31/03/2025
58	131GVM00700017	18"LED	i5	WIPRO	01/04/2024-31/03/2025
59	131GVM00700018	18"LED	i5	WIPRO	01/04/2024-31/03/2025
60	131GVM00700019	18"LED	i5	WIPRO	01/04/2024-31/03/2025
61	131GVM00700021	18"LED	i5	WIPRO	01/04/2024-31/03/2025
62	131GVM00700022	18"LED	i5	WIPRO	01/04/2024-31/03/2025
63	131GVM00700023	18"LED	i5	WIPRO	01/04/2024-31/03/2025
64	131GVM00700024	18"LED	i5	WIPRO	01/04/2024-31/03/2025
65	131GVM00700025	18"LED	i5	WIPRO	01/04/2024-31/03/2025
66	131GVM00700028	18"LED	i5	WIPRO	01/04/2024-31/03/2025
67	131GVM00700037	18"LED	i5	WIPRO	01/04/2024-31/03/2025
68	131GVM00700042	18"LED	i5	WIPRO	01/04/2024-31/03/2025
69	131GVM00700044	18"LED	i5	WIPRO	01/04/2024-31/03/2025
70	131GVM00700045	18"LED	i5	WIPRO	01/04/2024-31/03/2025
71	131GVM00700048	18"LED	i5	WIPRO	01/04/2024-31/03/2025
72	131GVM00700049	18"LED	i5	WIPRO	01/04/2024-31/03/2025
73	131GVM00700051	18"LED	i5	WIPRO	01/04/2024-31/03/2025
74	131GVM00700057	18"LED	i5	WIPRO	01/04/2024-31/03/2025
75	131GVM00700058	18"LED	i5	WIPRO	01/04/2024-31/03/2025
76	131GVM00700060	18"LED	i5	WIPRO	01/04/2024-31/03/2025
77	131GVM00700061	18"LED	i5	WIPRO	01/04/2024-31/03/2025
78	131GVM00700063	18"LED	i5	WIPRO	01/04/2024-31/03/2025

79	131GVM00700064	18"LED	i5	WIPRO	01/04/2024-31/03/2025
80	131GVM00700065	18"LED	i5	WIPRO	01/04/2024-31/03/2025
81	131GVM00700067	18"LED	i5	WIPRO	01/04/2024-31/03/2025
82	131GVM00700071	18"LED	i5	WIPRO	01/04/2024-31/03/2025
83	131GVM00700072	18"LED	i5	WIPRO	01/04/2024-31/03/2025
84	131GVM00700073	18"LED	i5	WIPRO	01/04/2024-31/03/2025
85	131GVM00700076	18"LED	i5	WIPRO	01/04/2024-31/03/2025
86	131GVM00700081	18"LED	i5	WIPRO	01/04/2024-31/03/2025
87	131GVM00700082	18"LED	i5	WIPRO	01/04/2024-31/03/2025
88	131GVM00700087	18"LED	i5	WIPRO	01/04/2024-31/03/2025
89	131GVM00700089	18"LED	i5	WIPRO	01/04/2024-31/03/2025
90	131GVM00700090	18"LED	i5	WIPRO	01/04/2024-31/03/2025
91	131GVM00700093	18"LED	i5	WIPRO	01/04/2024-31/03/2025
92	131GVM00700097	18"LED	i5	WIPRO	01/04/2024-31/03/2025
93	131GVM00700098	18"LED	i5	WIPRO	01/04/2024-31/03/2025
94	131GVM00700100	18"LED	i5	WIPRO	01/04/2024-31/03/2025
95	131GVM00700101	18"LED	i5	WIPRO	01/04/2024-31/03/2025
96	131GVM00700103	18"LED	i5	WIPRO	01/04/2024-31/03/2025
97	PG009R86	19"LED	i3	LENOVO	01/04/2024-31/03/2025
98	PG009R8G	19"LED	i3	LENOVO	01/04/2024-31/03/2025
99	PG009R8K	19"LED	i3	LENOVO	01/04/2024-31/03/2025
100	PG009R99	19"LED	i3	LENOVO	01/04/2024-31/03/2025
101	PG009RA0	19"LED	i3	LENOVO	01/04/2024-31/03/2025
102	PG009RA8	19"LED	i3	LENOVO	01/04/2024-31/03/2025
103	PG009RAE	19"LED	i3	LENOVO	01/04/2024-31/03/2025
104	PG009RAP	19"LED	i3	LENOVO	01/04/2024-31/03/2025
105	PG009RBA	19"LED	i3	LENOVO	01/04/2024-31/03/2025
106	PG009R9C	19"LED	i3	LENOVO	01/04/2024-31/03/2025
107	PG009R8B	19"LED	i3	LENOVO	01/04/2024-31/03/2025
108	PG009R8J	19"LED	i3	LENOVO	01/04/2024-31/03/2025
109	PG009R8T	19"LED	i3	LENOVO	01/04/2024-31/03/2025
110	PG009R8U	19"LED	i3	LENOVO	01/04/2024-31/03/2025
111	PG009R9B	19"LED	i3	LENOVO	01/04/2024-31/03/2025
112	PG009R9J	19"LED	i3	LENOVO	01/04/2024-31/03/2025
113	PG009R9P	19"LED	i3	LENOVO	01/04/2024-31/03/2025
114	PG009RA3	19"LED	i3	LENOVO	01/04/2024-31/03/2025
115	PG009RAG	19"LED	i3	LENOVO	01/04/2024-31/03/2025
116	PG009RAL	19"LED	i3	LENOVO	01/04/2024-31/03/2025
117	PG009RAX	19"LED	i3	LENOVO	01/04/2024-31/03/2025
118	PG009RAZ	19"LED	i3	LENOVO	01/04/2024-31/03/2025
119	PG009RB0	19"LED	i3	LENOVO	01/04/2024-31/03/2025
120	PG009RBH	19"LED	i3	LENOVO	01/04/2024-31/03/2025
121	PG009RBJ	19"LED	i3	LENOVO	01/04/2024-31/03/2025

122	PG009RBN	19"LED	i3	LENOVO	01/04/2024-31/03/2025
123	PG009RBP	19"LED	i3	LENOVO	01/04/2024-31/03/2025
124	PG009RBS	19"LED	i3	LENOVO	01/04/2024-31/03/2025
125	PG009RBT	19"LED	i3	LENOVO	01/04/2024-31/03/2025
126	PG009RC2	19"LED	i3	LENOVO	01/04/2024-31/03/2025
127	PG009RC4	19"LED	i3	LENOVO	01/04/2024-31/03/2025
128	PG009RC5	19"LED	i3	LENOVO	01/04/2024-31/03/2025
129	INA609YZV6	19"LED	i3	HP	01/04/2024-31/03/2025
130	INA609YZQQ	19"LED	i3	HP	01/04/2024-31/03/2025
131	INA609Z65R	19"LED	i3	HP	01/04/2024-31/03/2025
132	INA609YZTJ	19"LED	i3	HP	01/04/2024-31/03/2025
133	INA609Z663	19"LED	i3	HP	01/04/2024-31/03/2025
134	INA609YZVZ	19"LED	i3	HP	01/04/2024-31/03/2025
135	INA609YZW9	19"LED	i3	HP	01/04/2024-31/03/2025
136	INA609YZQZ	19"LED	i3	HP	01/04/2024-31/03/2025
137	INA609Z63H	19"LED	i3	HP	01/04/2024-31/03/2025
138	INA611ZR8C	19"LED	i5	HP	01/04/2024-31/03/2025
139	INA611ZRBZ	19"LED	i5	HP	01/04/2024-31/03/2025
140	INA609YZPR	19"LED	i3	HP	01/04/2024-31/03/2025
141	INA609Z65J	19"LED	i3	HP	01/04/2024-31/03/2025
142	INA609Z65G	19"LED	i3	HP	01/04/2024-31/03/2025
143	INA609Z61K	19"LED	i3	HP	01/04/2024-31/03/2025
144	INA609Z65N	19"LED	i3	HP	01/04/2024-31/03/2025
145	INA609Z62B	19"LED	i3	HP	01/04/2024-31/03/2025
146	INA609Z64P	19"LED	i3	HP	01/04/2024-31/03/2025
147	INA609Z66C	19"LED	i3	HP	01/04/2024-31/03/2025
148	INA611ZQP4	19"LED	i5	HP	01/04/2024-31/03/2025
149	INA609YZQL	19"LED	i3	HP	01/04/2024-31/03/2025
150	INA609Z624	19"LED	i3	HP	01/04/2024-31/03/2025
151	INA611ZR89	19"LED	i5	HP	01/04/2024-31/03/2025
152	INA609Z62M	19"LED	i3	HP	01/04/2024-31/03/2025
153	INA609Z5WW	19"LED	i3	HP	01/04/2024-31/03/2025
154	INA609Z5ZS	19"LED	i3	HP	01/04/2024-31/03/2025
155	INA609Z65T	19"LED	i3	HP	01/04/2024-31/03/2025
156	INA609Z65Q	19"LED	i3	HP	01/04/2024-31/03/2025
157	INA611ZRGT	19"LED	i5	HP	01/04/2024-31/03/2025
158	INA611ZR7Z	19"LED	i5	HP	01/04/2024-31/03/2025
159	INA609Z64V	19"LED	i3	HP	01/04/2024-31/03/2025
160	SGH610R28S	19"LED	i3	HP	01/04/2024-31/03/2025
161	INA609YZZG	19"LED	i3	HP	01/04/2024-31/03/2025
162	INA609Z5YB	19"LED	i3	HP	01/04/2024-31/03/2025
163	INA609Z63Q	19"LED	i3	HP	01/04/2024-31/03/2025
164	INA611ZR87	19"LED	i5	HP	01/04/2024-31/03/2025

165	INA609Z655	19"LED	i3	HP	01/04/2024-31/03/2025
166	INA609Z665	19"LED	i3	HP	01/04/2024-31/03/2025
167	INA611ZRBJ	19"LED	i5	HP	01/04/2024-31/03/2025
168	INA611ZRFC	19"LED	i5	HP	01/04/2024-31/03/2025
169	SGH610R28D	19"LED	i3	HP	01/04/2024-31/03/2025
170	INA611ZRDY	19"LED	i5	HP	01/04/2024-31/03/2025
171	INA609Z5Y6	19"LED	i3	HP	01/04/2024-31/03/2025
172	INA609Z64G	19"LED	i3	HP	01/04/2024-31/03/2025
173	SGH610R28Q	19"LED	i3	HP	01/04/2024-31/03/2025
174	INA609YZQK	19"LED	i3	HP	01/04/2024-31/03/2025
175	INA609Z63N	19"LED	i3	HP	01/04/2024-31/03/2025
176	INA609Z642	19"LED	i3	HP	01/04/2024-31/03/2025
177	INA609YZR3	19"LED	i3	HP	01/04/2024-31/03/2025
178	INA609Z653	19"LED	i3	HP	01/04/2024-31/03/2025
179	INA609Z65X	19"LED	i3	HP	01/04/2024-31/03/2025
180	INA609Z640	19"LED	i3	HP	01/04/2024-31/03/2025
181	INA611ZRCN	19"LED	i5	HP	01/04/2024-31/03/2025
182	INA611ZRFL	19"LED	i5	HP	01/04/2024-31/03/2025
183	INA611ZR8F	19"LED	i5	HP	01/04/2024-31/03/2025
184	INA609Z61H	19"LED	i3	HP	01/04/2024-31/03/2025
185	INA609Z64Z	19"LED	i3	HP	01/04/2024-31/03/2025
186	SGH610R28H	19"LED	i3	HP	01/04/2024-31/03/2025
187	INA609Z60L	19"LED	i3	HP	01/04/2024-31/03/2025
188	SGH610R28W	19"LED	i3	HP	01/04/2024-31/03/2025
189	INA609Z5Y5	19"LED	i3	HP	01/04/2024-31/03/2025
190	INA611ZRBD	19"LED	i5	HP	01/04/2024-31/03/2025
191	76GBFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
192	77K6FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
193	75X4FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
194	7706FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
195	77H5FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
196	75NCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
197	77C8FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
198	77KDFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
199	77T7FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
200	77G8FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
201	76LBFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
202	76Y9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
203	76W7FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
204	77D6FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
205	7764FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
206	769BFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
207	76X9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025

208	76S8FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
209	77HCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
210	7757FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
211	76N4FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
212	77BCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
213	75Z8FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
214	76BCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
215	77L8FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
216	773BFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
217	75XCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
218	76D5FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
219	772CFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
220	767CFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
221	766CFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
222	778DFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
223	76F9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
224	76P7FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
225	76JDFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
226	77FDFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
227	77J9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
228	7616FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
229	75VBFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
230	7636FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
231	7775FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
232	76Q9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
233	77B4FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
234	76G6FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
235	75R7FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
236	7715FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
237	75SCFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
238	7749FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
239	76Z6FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
240	771CFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
241	7785FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
242	764DFN2	19"LED	i5	DELL	01/04/2024-31/03/2025
243	77F4FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
244	76R9FN2	19"LED	i5	DELL	01/04/2024-31/03/2025
245	4CE9382DFJ	19"LED	i3	HP	01/04/2024-31/03/2025
246	4CE9382DJ9	19"LED	i3	HP	01/04/2024-31/03/2025
247	4CE9382DJP	19"LED	i3	HP	01/04/2024-31/03/2025
248	4CE9382DKD	19"LED	i3	HP	01/04/2024-31/03/2025
249	4CE9382DKJ	19"LED	i3	HP	01/04/2024-31/03/2025
250	4CE9382DKM	19"LED	i3	HP	01/04/2024-31/03/2025

251	4CE9382DLR	19"LED	i3	HP	01/04/2024-31/03/2025
252	4CE9382DMG	19"LED	i3	HP	01/04/2024-31/03/2025
253	4CE9382DR4	19"LED	i3	HP	01/04/2024-31/03/2025
254	4CE9382DRP	19"LED	i3	HP	01/04/2024-31/03/2025
255	4CE9382DRR	19"LED	i3	HP	01/04/2024-31/03/2025
256	4CE9400DLO	19"LED	i3	HP	01/04/2024-31/03/2025
257	4CE9400DLV	19"LED	i3	HP	01/04/2024-31/03/2025
258	INA010WN71	20"LED	i5	HP	01/04/2024-31/03/2025
259	PG02ADPC	20"LED	i5	LENOVO	01/04/2024-31/03/2025
260	PG02AE6G	20"LED	i5	LENOVO	01/04/2024-31/03/2025
261	PG02ADNR	20"LED	i5	LENOVO	01/04/2024-31/03/2025
262	1N11200011	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
263	1N111904VC	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
264	1N111904VH	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
265	1N1120001K	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
266	1N1120000X	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
267	1N111904TH	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
268	1N1120001D	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
269	1N111904VG	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
270	1N111904T2	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
271	1N111904VP	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
272	1N111904V7	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
273	1N1120001B	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
274	1N111904V8	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
275	1N111904TD	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
276	1N1120001H	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
277	1N1120001G	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
278	1N111904TK	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
279	1N111904TF	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
280	1N111904VN	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
281	1N1120000Z	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
282	1N111904VK	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
283	1N111904TS	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
284	1N1120000Y	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
285	1N111904V0	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
286	1N11200014	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
287	1N1120001R	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
288	1N111904TQ	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
289	1N111904V4	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
290	1N11200017	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
291	1N111904TR	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
292	1N1120001C	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
293	1N1120000R	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025

294	1N111904TB	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
295	1N111904VJ	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
296	1N111904T4	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
297	1N111904V3	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
298	1N111904T6	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
299	1N111904T5	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
300	1N111904V6	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
301	1N111904VM	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
302	1N1120000Q	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
303	1N111904V9	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
304	1N111904V1	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
305	1N111904T9	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
306	1N1120000S	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
307	1N111904TM	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
308	1N111904T1	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
309	1N11200019	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
310	1N1120000V	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
311	1N1120001M	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
312	1N1120001F	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
313	1N111904VF	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
314	1N1120000W	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
315	1N11200015	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
316	1N111904TP	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
317	1N11200016	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
318	1N111904T8	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
319	1N111904TZ	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
320	1N1120001J	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
321	1N11200010	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
322	1N111904T3	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
323	1N111904TV	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
324	1N111904TG	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
325	1N111904V2	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
326	1N111904TY	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
327	1N11200013	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
328	1N111904TC	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
329	1N1120001N	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
330	1N111904V5	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
331	1N111904TT	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
332	1N111904TN	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
333	1N11200012	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
334	1N111904T7	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
335	1N1120000T	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
336	1N1120001S	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025

337	1N1120001P	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
338	1N1120001Q	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
339	1N11200018	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
340	1N111904TJ	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
341	1N111904TW	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
342	1N111904VB	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
343	1N111904VD	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025
344	1N111904TX	20"LED	RYZEN 5	HP	01/06/2024-31/03/2025

ANNEXURE I C - PRINTERS

S.No	Item Description	Quantity in NOS.	AMC Period
1	HP LASERJET P 1606 DN	12	01-04-2024 to 31-03-2025
2	HP LASERJET P 2015	1	
3	HP LASERJET 1020	2	
4	HP LASERJET 1022	1	
5	HP LASERJET 1007	1	
6	HP ALL-IN-ONE 6970	1	
7	HP ALL-IN-ONE 4625	1	
8	HP OFFICEJET 8100	1	
9	HP LASERJET M202DW	4	
10	CANON LBP 151	10	
11	HP M203DW	1	
12	EPSON L385 All in One Ink Tank Printer	3	
13	HP LASERJET M305DN	3	
14	CANON LBP 226	6	

ANNEXURE I D - SCANNERS

S.No	Item Description	Quantity in NOS.	AMC Period
1	CANON LiDE 220	5	01/04/2024-31/03/2025
2	KODAK i1190E	1	
3	CANON DRC 230 WITH FLATBED F102	3	
4	CANON DR F120	1	

ANNEXURE I E- PROJECTORS

S.No	Item Description	Quantity in NOS.	AMC Period
1	NEC M350 XG	1	01/04/2024- 31/03/2025
2	EPSON EB 525 W	1	
3	EPSON EB X	1	
4	EPSON EB X	1	

ANNEXURE I F- LAPTOP

SL NO	MAKE	PROCESSOR	RAM	HDD	AMC PERIOD
1	DELL	CORE i7	8 GB	1 TB	01/04/2024-31/05/2024
2	HP	CORE i7	8 GB	SSD 512 GB	01/04/2024-31/03/2025
3	HP	CORE i7	16 GB	SSD 128 GB & 1 TB HDD	01/04/2024-31/03/2025
4	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
5	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
6	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
7	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
8	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
9	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
10	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
11	DELL	CORE i5	8 GB	SSD 512 GB	01/07/2024-31/03/2025
12	LENOVO	CORE i5	8 GB	SSD 512 GB	01/08/2024-31/03/2025
13	LENOVO	CORE i5	8 GB	SSD 512 GB	01/08/2024-31/03/2025

ANNEXURE I G- DIGITAL DISPLAY

S.No	Item Description	Quantity in NOS.	AMC Period
1	LG 49SE3KD digital signage	1	01/04/2024- 31/03/2025
2	LG	1	

ANNEXURE I H- CONFERENCE CAMERAS

S.No	Item Description	Quantity in NOS.	AMC Period
1	Conference Cam	1	01/04/2024- 31/03/2025
2	Logitech CC3000e Conference Cam	1	

Annexure II

General Terms and Conditions

1. The AMC proposal should include all hardware mentioned in Annexure and AMC will be entered into with a single vendor. **AMC PROPOSAL EXCLUDING ANY HARDWARE WILL NOT BE CONSIDERED.**
2. The bidder must have successfully completed /executed at least one supply order/contract for AMC for IT assets /similar services in the last three years from the date of issue of this RFP/tender enquiry with any Govt. organization/PSUs/Semi-Govt. organization/ reputed organization.
3. An annual value of supply orders/ contract not less than Rs.75Lakhs during the last three financial years. Documentary evidence along with satisfactory contract order execution report(s) issued by the concerned organization should be enclosed by the bidder
4. **Two Qualified Experienced Resident Engineers** conversant with desktops and Printers maintenance should be present regularly in this Office during office hours (i.e. from 9.30 am to 6.00 pm) and such time as may be required during work exigencies. If required, the engineers should have to be present in office on Saturday/Sunday or on Public Holidays in case of exigencies.
5. One Senior Engineer proficient in working on different platforms viz. Windows 2003/2008/2012 Server, Active Directory Services, MS Exchange 2003 and above, Red Hat Enterprise Linux and Server management should be available in this office within two hours from the logging of Server related service calls. If required installation of the above mentioned Operating Systems and Applications with configurations as required by this office should be undertaken.
6. **The rates quoted should be valid till 31/03/2025.**
7. The **Bidder must have an office with own workshop at Chennai**, mandatorily to support the AMC work.
8. A Security Deposit of 10% of entire value of the AMC in the form of Demand Draft in favour of “PAO(IAD),Chennai” should be furnished by the successful bidder within 30 days of receipt of contract. The same shall be retained during the entire period of AMC.

The Security Deposit will not bear any interest during the period it is retained by this office. In case of any failure in maintenance on the part of the bidder, the same shall be forfeited.

9. The Contract shall be considered and made in accordance with the laws of the Republic of India. The contract shall be governed by and interpreted in accordance with the laws of the Republic of India.
10. **Arbitration:** All disputes or differences arising out of, or, in connection with the Contract shall be settled by bilateral discussions. Any dispute, disagreement or question arising out of or relating to the Contract or relating to construction or performance, which cannot be settled amicably, may be resolved through arbitration.
11. **Termination of Contract:** The Office shall have the right to terminate this Contract in part or in full in any of the following cases:
 - i) Repeated delay/poor response in handling Preventive/ Breakdown Maintenance.
 - ii) The Vendor is declared bankrupt or becomes insolvent.
 - iii) Breach of Contractual Obligations.
 - iv) Breach of security by the employees of the vendor firm.
 - v) Misbehaviour/Indiscipline by the employees of the vendor firm.
 - vi) As per decision of the Arbitration Tribunal
 - vii) Non furnishing of Security Deposit within stipulated time period
 - viii) Upon Office's discretion after giving a notice of 30 days.
12. The successful vendor will be decided upon rate quoted by the lowest bidder. The consideration of taxes and duties in evaluation process will be based on all taxes and duties (including those for which exemption certificates are issued) quoted by the Bidders. The ultimate cost of expenditure to the Office would be the deciding factor for ranking of Bids. Unreasonably inflated or deflated bids may be avoided. This office reserves the absolute right to reject the bids which is unrealistically low or high and, cutting/alteration made in the tender shall render it invalid.

13. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price will prevail and the total price will be corrected. If there is a discrepancy between words and figures, the amount in words will prevail for calculation of price.
14. The cost price of the AMC for the specific Hardware should be mentioned in Col 'C' and the Tax, Levies and Duties for the specific Hardware should be mentioned in Col 'D' and the sum of Col 'C' and Col 'D' should be mentioned in Col 'E'
15. The rates approved are inclusive of all taxes/ duties and levies and no enhancement in rates will be admissible under any circumstances during the currency of this contract.
16. In case of miscalculation of price, if any, occurred in the commercial bid, as a part of addition/subtraction/multiplication/division of any tax/duty/levies or anything else, wherever the case may be, for the purpose of determining L1, the calculation will be corrected without changing the unit price and / or quantity.
17. The Lowest Acceptable Bid will be considered further for placement of contract/Supply Order after complete clarification and price negotiations as decided by the Office.
18. Any fictitious quote or quotes that are unreasonably low will be rejected.
19. Any non-adherence of terms and conditions of the contract or failure in maintenance or in any unforeseen circumstances including insolvency of the firm, the contract will be cancelled and the security deposit shall be forfeited. The additional cost of AMC if any incurred by this office with another vendor due to cancellation of the AMC should be borne by the firm.
20. In case of any dispute, the decision of the Pr.Accountant General (A&E) shall be final and binding

Sd/-

SR.ACCOUNTS OFFICER/ITSC

Additional Terms and Conditions for Desktops

- 1. The Annual Maintenance contract for Desktops will be onsite comprehensive hardware support, which should include replacement and repair of equipment. The AMC should cover all components available in a desktop.**
- 2. The bidder should be the direct vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM) brand of the Desktops for which AMC is invited. The certificate of authorization from OEM should be enclosed with the bid.**
- 3. The successful vendor should provide 5 Nos. of Core I3 desktops (with 19.5” LED/LCD monitor, 8GB RAM and 500 GB or above hard disk), 20 Nos each of wired keyboard and mouse as standby on commissioning of the contract. The quantity of stock of standby should be replenished as and when utilised.**
- 4. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement. **The equivalent or higher part of the replacement should be of either INTEL/ASUS/GIGABYTE/MSI make in case of motherboard and SEAGATE/MAXTOR/WESTERN DIGITAL in case of hard disk. The hard disk/disks in the Desktop if replaced are non-returnable.****
- 5. The call logging should be taken care of by the resident engineers of the vendor stationed in this office. Any service call requiring replacement should be resolved within 1day and a maximum of 3days from the time of call.**

6. Penalty charges will be deducted from subsequent quarterly bills for breakdown of desktops beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 4 th day to 7 th day	0.5% of the total per day cost of AMC for desktops per day
From 8 th day to 10 th day	1% of the total per day cost of AMC for desktops per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC for desktops per day
Beyond 15 days	2% of the total per day cost of AMC for desktops per day

7. If any of the desktops are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
8. The payment for AMC will be made quarterly

Sd/-

SR.ACCOUNTS OFFICER/ITSC

Additional Terms and Conditions for Servers

1. The Annual Maintenance Contract for Servers will be onsite comprehensive hardware support, which should include replacement and repair of equipment. **No part of the Servers should be excluded from the AMC support.**
2. The bidder should be direct **vendor/authorized partner/service partner of any of the Original Equipment Manufacturer (OEM) brand of the Servers** for which AMC is invited. **The certificate of authorization from OEM should be enclosed with the bid.**
3. The spare replacement shall be of the same part available in this office. For any item, which is not available due to non-availability with the manufacturers / principal, an equivalent or higher part compatible with the defective part should be used for replacement. **The hard disk/disks in the Server if replaced are non-returnable.**
4. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 2 hours of the call log. Any service call requiring replacement should be resolved within 1 day and a maximum of 2 days from the time of call.
5. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 3 rd day to 7 th day	0.5% of the total per day cost of AMC for Servers per day
From 8 th day to 10 th day	1% of the total per day cost of AMC for Servers per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC for Servers per day
Beyond 15 days	2% of the total per day cost of AMC for Servers per day

6. If any of the Servers are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
7. The payment for AMC will be made quarterly.

Sd/-

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**Additional Terms and Conditions for Printers/Scanners/Projectors/ Digital Display /
Conference Camera/Laptops**

1. The Annual Maintenance contract will be onsite comprehensive hardware support, which should include replacement and repair of equipment.
2. **All parts including adapters, lamp, display (except toner and ink cartridge in case of printers) should be covered under AMC for Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop. The hard disk/disks in the Laptop if replaced are non-returnable**
3. **The successful vendor should provide 3 Nos. of Laserjet printer (any one of the model for which AMC is entered into) as standby on commissioning of the contract. The quantity of stock of standby should be replenished as and when utilised.**
4. The spare replacement shall be of the same part available in this office. For any item, which is **not available due to non-availability with the manufacturers / principal, an equivalent or** higher part compatible with the defective part should be used for replacement. In case of total replacement of **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** due to non-availability of spares, the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** should be replaced with equivalent or higher specification. The toner technology should be the same as the existing printer.
5. If any of the **Printers/Scanners/Projectors / Digital Display / Conference Camera/Laptop** are replaced by this office, the AMC charges will be calculated proportionately for the remaining period.
6. The service personnel should be available on call and when the call is logged for a complaint, the work should be attended to within 4 hours of the call log. Any service call requiring replacement should be resolved within 1day and a maximum of 2days from the time of call.

7. Penalty charges will be deducted from subsequent quarterly bills for breakdown of Servers beyond resolution time. The rate of reduction is as follows:

Period of breakdown beyond default resolution time	Rate of reduction
From 3 rd day to 7 th day	0.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 8 th day to 10 th day	1% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day
From 11 th day to 15 th day	1.5% of the total per day cost of AMC of applicable hardware viz.,printers/scanners/projectors/Digital Display / Conference Camera/Laptop per day
Beyond 15 days	2% of the total per day cost of AMC of applicable hardware viz.,printers/ scanners/projectors/Digital Display / Conference Camera/Laptop per day

8. The payment for AMC will be made quarterly.

Sd/-

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