



**OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT - I),
361, ANNA SALAI, TEYNAMPET, CHENNAI -18.**

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TENDER REF NO: PAG(Au-I)/EDP/2021-22/150

NOTICE INVITING TENDER

TENDER NOTICE FOR ANNUAL MAINTENANCE CONTRACT (AMC) FOR IT ASSETS
FOR THE OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I),
CHENNNAI 600018.

Tender are invited from reputed / authorized firms / companies engaged in providing Annual Maintenance Contracts(AMC) for IT Assets like Computer Servers, Desktop Computers, Laptops, Printers, Scanners, Projectors and Network Infrastructure like Switches, cables etc.. Requirement, Scope of Work, Terms and Conditions, Eligibility criteria have been clarified in this document. Tender document is available on the website of OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT - I) i.e. <https://cag.gov.in/ag1/tamil-nadu/en/tenders>. However, for any clarification, bidders may contact on edp.tmn1.au@cag.gov.in. Bidders are advised to read tender document (uploaded on website) and check their eligibility before participating in the bid.

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TENDER SCHEDULE

Name of the Work	TENDER NOTICE FOR ANNUAL MAINTENANCE CONTRACT (AMC) FOR IT ASSETS FOR THE OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (AUDIT-I), CHENNNAI 600018.
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Clarification Start date:	19/03/2022 10:00 AM
Clarification End date:	28/03/2022 05:45 PM
Bid submission Start date:	19/03/2022 10:00 AM
Bid submission End date:	28/03/2022 05:45 PM
Bid opening date:	29/03/2022 10:00 AM
Earnest Money Deposit (EMD)	Refer Paragraph on 'Earnest Money Deposit' at Page 05 of this document

INSTRUCTIONS TO BIDDERS FOR SUBMISSION OF BIDS

1. Tenders are invited from reputed / authorized firms / companies engaged in the business of providing Annual Maintenance Contracts(AMC) for IT Assets like Computer Servers, Desktop Computers, Laptops, Printers, Scanners, Projectors and Network Infrastructure like Switches, cables etc... The bids are to be submitted in separate sealed envelopes on or before the bid closing date. Detailed information regarding the items, application / tender forms, EMD details, specifications, terms and conditions can be downloaded from the following website:
<https://cag.gov.in/ag1/tamil-nadu/en/tenders>
2. The interested bidders shall submit their tender(s) in two sealed covers physically as follows:
 - Cover 1: Name of the Cover- '**TECHNICAL BID**', addressed to the Deputy Accountant General/Admn., O/o the Principal Accountant General (Audit-I), Lekha Pariksha Bhavan, 361, Anna Salai, Teynampet, Chennai – 600018. This cover is to contain (i) qualification and experience of service engineer who will be deployed, (ii) Escalation Matrix, (iii) Income tax returns filed during the last three years, (iv) Annexure I, (v) Annexure – II (vi) Annexure –IV duly filled in along with supporting documents wherever mentioned.
 - Cover 2: Name of the Cover- '**FINANCIAL BID**', addressed to the Deputy Accountant General/Admn., O/o the Principal Accountant General (Audit-I), Lekha Pariksha Bhavan, 361, Anna Salai, Teynampet, Chennai – 600018. This cover is to contain Annexure –III
3. The bidders shall submit all the documents as per Eligibility criteria for Bidders.
4. Any corrigendum to this tender will be notified through the aforesaid website only. The undersigned reserves the right to accept or reject any or all the bids without assigning any reason at any stage.
5. The Bidder is expected to examine all instructions, eligibility criteria, forms, terms and conditions in the tender document. Failure to furnish complete information as required with reference to the tender document shall result in rejection of the bid.

6. Any attempt to negotiate directly or indirectly on the part of the Bidder with authority competent to finally accept the Tender or influence the acceptance of the tender by any means will result his tender excluded from consideration.
7. Conditional tender, illegible and ambiguous tender, partially filled tender, incomplete tender and tender without enclosing required documents will be summarily rejected.
8. This office reserves the right to accept or reject any bid without assigning any reason at any time prior to award of contract, without thereby incurring any liability to the affected bidder or bidders or any obligations to inform the affected bidder or bidders of the grounds for this Office's action.
9. The bidder, at the bidder's own responsibility and risk, may visit at their own cost and examine the site of required services and its surroundings and obtain all necessary information for preparing and submitting the bid.
10. Clarification regarding any ambiguity in eligibility criteria may be sought through e-mail at edp.tmn1.au@cag.gov.in

EARNEST MONEY DEPOSIT (EMD)

1. Bidders have to submit two per cent of the estimated value of the goods quoted by the bidder in the form of Demand Draft/ Banker's Cheque/Bank Guarantee from any of the commercial banks.
2. Bidders who claim exemption, from the submission as mentioned in Sl. No 01 above, under the Micro and Small Enterprises (MSEs) as defined in MSE Procurement Policy issued by the Department of Micro, Small or Medium Enterprises or are registered with Central Purchase Organisation should furnish a certificate to the effect indicating the validity period.
3. Bids received without EMD or exemption mentioned in Sl. No 02 above will not be considered and summarily rejected.
4. EMD of the unsuccessful bidders will be returned on or before the 30th day after the award of the contract.

SCOPE OF WORK

The scope of work shall include providing Comprehensive Annual Maintenance Contract for the year 2022-2023 (from the date of finalization of AMC to 31st March 2023). The various sections of this Office is spread across seven floors of the main building, 3rd floor 'C' Wing in O/o the PAG(A&E) (in the same campus) and 05 Resident Audit Units (Annexure V) in different locations within Chennai. The service and support has to be provided for all these sections.

All machines in the office are networked through a series of 17 nos. of 24 Port Managed GB switches and all switches are under life time warranty. The Servers are located in the II Floor, EDP Section, Server Room and the extensive cabling is in place to link them to the secondary switches and for connecting the computers with backbones located across the wings of different floors of this main building and III floor 'C' Wing in O/o PAG(A&E). The AMC vendor has to take care of the whole LAN, networking, Server, Exchange server, server support, firewall, switches and any support in this regard during the AMC period.

TERMS AND CONDITIONS

- (i) **One Resident Service Engineer should be provided at our Chennai office**, who must be well versed in Hardware and must be competent to attend to any emergency work. The Engineer should have knowledge of installation of Windows OS, frequently used utility applications and other software that are used in this office. He should possess adequate skill to troubleshoot hardware and software issues. **Additional technical personnel** shall be sent **within 24 hrs** to attend to and resolve emergency issues or when pending issues are more or when the Resident Service Engineer is unable to attend to it in time. The resident engineer must strictly adhere to the office timings 09.15 am to 5.45 pm and he may be required to stay back after office hours and even on holidays, if required, as instructed by this office.
- (ii) The Resident Engineer shall maintain a log of spares supplied by the Service Provider which should be kept in our office premises (SMPS, Keyboard, Monitor, Mouse, RAM, BIOS Battery, etc.).
- (iii) The resident engineer must be raise call/register complaints to HP/DELL/EPSON/ETC for hardware items under warranty as when required.
- (iv) The resident engineer must be able to attend to server, intranet, LAN related requirements.

- (v) Monitor, Keyboard and Mouse connected to CPU (as listed in the Annexure) irrespective of Stock number are to be covered under the AMC.
- (vi) AMC for the above items should comprehensively include preventive maintenance, day to day troubleshooting and replacement of spares as and when necessary at the cost of AMC provider.
- (vii) Some of the items, like printers, desktops **which are not covered under AMC shall be quoted for on Call Basis** only.
- (viii) Payment for AMC shall be made **on completion of each Quarter through ECS** and the amount would be released **on receipt of invoices with the advanced stamped receipt** which may be produced in the first week of the month subsequent to the Quarter ended.
- (ix) The service provider shall execute a **Bank Guarantee** equal to the **25%** value of the contract for the entire period. The bank guarantee shall be **valid for a period of 12 months** beginning from the first day of commencement of the contract.
- (x) Maintenance shall include installation of all kinds of software including Operating System, Application Software and Anti-Virus Software and its periodic updation etc., which will be provided by this office.
- (xi) AMC contract includes Networking services and Server support: Maintenance of Local Area Network, IO Ports, 17 NETWORK SWITCHES, Sonic Firewall, two broadband connections (ACT, BSNL), 1 NIC leased line, network related cabling and maintenance and fixing server/network related issues. The server support includes fixing issues related to the operating system, applications running in the server i.e. exchange server, SQL server, etc. and troubleshooting problems like outdated drivers causing system crashes.
- (xii) There 160 UPS (600 VA) connected to desktops and switches in this office. Though UPS is not covered under AMC, basic troubleshooting/service and changing batteries has to be done by the service engineer.
- (xiii) Resident Service Engineer shall maintain log registers of all call attended/pending issues/preventive maintenance records and details of all replacement of spares.
- (xiv) The printers must be covered under Comprehensive basis including spares, Teflon rollers, Fuser Assembly, image drum kit and all spares.
- (xv) No component(s)/spare(s)/hardware shall be **removed / replaced** without informing the competent authority in **writing**.
- (xvi) The AMC agreement shall be in force till **31.03.2023 from the date of entering into agreement or from 01.04.2022 or the date specified whichever is later** and is liable to be terminated at any time giving a notice of one month.
- (xvii) The AMC service provider shall be able to rectify the problems within the **maximum period of 24 hours**. In the event of the problem not being solved in time, **alternate**

arrangements (Stand-by) shall be made by the service provider to ensure continuity in work.

- (xviii) In case **no alternate arrangement is made within 48 hours**, the delay time will be worked out and the **proportionate amount deducted from the bill**.
- (xix) You are requested to give your previous experience in this field and briefly narrate your staff strength
- (xx) Preventive Maintenance must be taken up by the tenderer in respect of all hardware once in a month and a written report should be submitted.
- (xxi) During the period of contract, any item may be included or withdrawn with proper notice of 15 days.
- (xxii) Acceptance of all terms and conditions should be specifically mentioned in the quotation itself and any quotation without specific acceptance of terms and conditions will not be accepted.
- (xxiii) Before submitting the quotation, you may visit the premises of this office during office working hours to physically inspect the items and ensure that functional status of all the equipment. This office would not be responsible for omissions and commissions, if the service provider does not make a physical verification of items listed in the annexure. Otherwise it shall be deemed that the service provider has unequivocally accepted the listed items as items under the contract.
- (xxiv) Actual items may increase or decrease by 5 %. Pro rata AMC amount will be paid on this variation.
- (xxv) Subject to satisfactory completion of the Annual Maintenance Contract for the year ending 31.03.2023, the successful bidder shall upon written confirmation from this Office, extend the AMC for a further period of one year, ending 31.03.2024, at the same unit rates quoted for this tender, with the number of IT assets either increasing or decreasing, which will be intimated during communication of the extension of AMC for 2023-2024.

I/we hereby agree to the above terms and conditions of the tender

Signature of the Authorised Signatory
(with Date and Seal of the Firm participating in the tender)

ELIGIBILITY CONDITIONS

1. The bidder must have their office /branch located in Chennai , Address Proof for the office / branch is to be submitted with the tender documents
2. Certificate in support of experience of having provided AMC services along with a list of organizations to which the bidder provided such services may be filled in Annexure- II
3. The tenderers shall have a valid PAN & GST number. The copy of the PAN & GST number should be enclosed with the TENDER form.
4. The bidder shall fill in the required details as per Annexure- I and enclose the supporting documents. Tenders with incomplete/ ambiguous details/ documents shall be rejected.
5. Bidders should quote unit price in the prescribed Performa (as per Annexure-III). Rates should be inclusive of all taxes. Incomplete bids will summarily be rejected
6. Price quoted shall be firm and any variation in rates, prices or terms during the validity of the offer shall not be permitted.
7. The rates shall be quoted in figures as well as in words. In case of any discrepancy between the rate quoted and the amount worked out, the rate quoted words shall be taken as correct.

Sd/-

Deputy Accountant General/Administration.
O/o the Principal Accountant General (Audit-I),
TamilNadu, Chennai 18.

Encl:

1. Details of Firm (Annexure-I)
2. List of projects/clients (Annexure-II)
3. Financial Bid Document (Annexure-III)
4. EMD Declaration (Annexure IV)
5. List of Resident Audit Offices (Annexure V)
6. List of AMC items (Annexure VI)

ANNEXURE – I

01	Name of the Registered Firm / Company	
02	Address of the company (with Tel No., Fax & E-mail)	
03	Status of ownership (Proprietary/Partnership/Company) attach proof of Local office	
04	Name & Address of the Partners / Directors : (With Mobile No.)	
05	Contact Person(s) (with mobile number)	
06	Date of establishment of the firm	
07	PAN No. (Copy of PAN to be Enclosed) :	
08	Goods and Service Tax Registration No. (Copy of GST to be Enclosed)	

DECLARATION

I/we hereby certify that the information furnished above is full and correct to the best of my / our knowledge. I/we understand that in case any deviation is found in the above statement at any stage, the company/firm will be blacklisted and will not have any dealing with the Department in future.

DATE:
PLACE:

SIGNATURE OF THE AUTHORISED PERSON
FULL NAME:
OFFICE SEAL

ANNEXURE – II

(To be submitted with technical bid)

Details of AMC provided to Organisations

	Name and Address of the organization, Name, Designation and Telephone / Fax No. of the officer concerned	Value of Service (Rs.)	Duration of the AMC	
			From	To
1.				
2.				
3.				
4.				
5.				

Signature of the Tenderer or
Authorized signatory of the Tenderer
with seal of the Firm/Agency.

Date:

Full Name:

Place:

Seal:

Annexure-III

FINANCIAL BID DOCUMENT

S.NO.	HARDWARE	QTY	UNIT RATE	AMC PERIOD	TOTAL
1	Servers Comprehensive (all spares, technical Support and Troubleshooting)	5		01.04.22 to 31.03.23	
2	Desktops Comprehensive (all spares)	140		01.04.22 to 31.03.23	
3		07		08.11.22 to 31.03.23	
4		17		11.11.22 to 31.03.23	
5		17		18.11.22 to 31.03.23	
6		Laptops Comprehensive (all spares except battery)	45		01.04.22 to 31.03.23
7		17		04.12.22 to 31.03.23	
8	Laserjet Printers Comprehensive including spares, image drum kit, Teflon roller, Fuser Assembly and all spares	68		01.04.22 to 31.03.23	
9		05		22.10.22 to 31.03.23	
10		05		11.01.22 to 31.03.23	
11	Projectors Comprehensive (all spares including lamp)	03		01.04.22 to 31.03.23	
12	Scanners Comprehensive	25		01.04.22 to 31.03.23	
13	Networking- Firewall, LAN, 17 network Switches, IO Ports and related services	FULL SETUP		01.04.22 to 31.03.23	
14	Resident Engineer			01.04.22 to 31.03.23	
15	Taxes				
	TOTAL				

Place:

Date:

(Signature of Proprietor/Partner/Chief Executive)

Name (In Capital Letter) :

OFFICE SEAL

Annexure-IV

EMD DECLARATION

I/We hereby accept that if I/We withdraw or modify the bids during the period of validity, or if I/We are awarded the contract and I/We fail to sign the contract or to submit a performance security before the deadline defined in the request for proposals (RFP) document, I/We will be suspended for a period of six months from being eligible to submit Bids/Proposals for contracts with the Office of the Principal Accountant General (Audit-I), Chennai 18.

Signature (Authorized Signatory)

Name in Capital letters:

OFFICE SEAL:

Place:

Date:

Annexure-V

List of Resident Audit (RA) Offices in Chennai

Sl. No	Name of Office	Address
01	RA North	Resident Audit Office, Rajaji Salai, Collectorate, Chennai – 01
02	RA East	Resident Audit Office, Thillayadi Valliammai Complex, Pantheon Road, Egmore, Chennai - 08
03	RA South	Resident Audit Office, Integrated Complex for Finance Department, Veterinary Hospital Campus, Nandanam, Chennai - 36
04	RA Pension	
05	RA Secretariat	Resident Audit Office, C/o Pay and Accounts Office, Rajaji Salai, Fort St. George, Chennai - 09

Annexure-VI

List of AMC items

1) Networking - AMC from 01.04.2022 to 31.03.2023

Maintenance of LAN, 17 Network Switches (in seven floors and 3rd floor of another building within campus), Sonic Firewall, Two broadband connections (ACT, BSNL), 1 NIC leased line and other network cabling and maintenance, server and NAS device – troubleshooting and service

2) Servers - AMC from 01.04.2022 to 31.03.2023

Sl. No.	Manufacturer	Model	Stock No.	Processor	Serial.No.
1	IBM	7947ISG-X3650M2	245	7947ISG-X3650M2	99K524449Y7211-YK12LN9GB254
2	IBM	IBM3500M3	419	IBM3500M3	99A9074
3	IBM	Systemx3500M4	476	IntelXeonCPUE5-2620v2@2.10GHz	06CGVXR
4	HP	Proliant ML 350P GEN 8 Server	525	Intel Xeon CPU	SGH544V1JJ
5	DELL	Power Edge R730	558	Intel Xeon E5-2620	721MXH2

3) Projectors - AMC from 01.04.2022 to 31.03.2023

Sl. No.	Manufacturer	Model	Stock No	Serial No
1	Epson	EB 525W short throw	378	VFGF671137L
2	BENQ	LW820ST Laser Projector	460	PDX7K0051304E
3	BENQ	MX535P	447	PDC150052204E

4) Scanners - AMC from 01.04.2022 to 31.03.2023

SL. No.	Manufacturer	Stock No	Serial.No.
1	HP	S295	CN45TB104M
2	HP	S305	CN43SB103K
3	HP	S306	CN43SB100T
4	HP	S307	CN43SB104W
5	HP	S309	CN416B13ZO
6	HP	S362	CN58VC9436
7	HP	S308	CN43SB1040
8	PORTRONICS	S411	1100191000651
9	EPSON	S429	X2W3132157
10	EPSON	S430	X2W3132155

11	EPSON	S432	X2W3132158
12	EPSON	S433	X2W3132486
13	EPSON	S434	X2W3132498
14	EPSON	S457	X2W3134236
15	EPSON	S458	X2W3134226
16	EPSON	S459	X2W3134292
17	EPSON	S498	VCJY036381
18	EPSON	S577	X8Q5000053
19	EPSON	S578	X8Q5000061
20	EPSON	S579	X8Q5000058
21	EPSON	S587	X2W3137044
22	EPSON	S588	X2W3137014
23	EPSON	S589	X2W3136993
24	EPSON	S590	X2W3137038
25	EPSON	S628	VCJY040503

5) Desktops – AMC from 01.04.2022 to 31.03.2023

Sl. No	Make	Stock.No.	Serial.No.
1	HP	475	SGH413SM1Z
2	HP	488	SGH440S4XG
3	HP	478	SGH440S4WV
4	HP	423	INA420Y3GX
5	HP	424	INA420Y3Q1
6	HP	425	INA420Y3WJ
7	HP	426	INA420Y3ZT
8	HP	428	INA420Y3HF
9	HP	429	INA420Y3Q5
10	HP	430	INA420Y3W6
11	HP	431	INA420Y3ZX
12	HP	432	INA420Y3HK
13	HP	433	INA420Y3SZ
14	HP	434	INA420Y3XZ
15	HP	435	INA420Y403
16	HP	436	INA421YFTP
17	HP	437	INA421YFTW
18	HP	438	INA421YFWV
19	HP	439	INA421YGB9
20	HP	440	INA421YFP1
21	HP	441	INA421YFTS
22	HP	442	INA421YFVT

23	HP	443	INA421YGBR
24	HP	444	INA421YGDG
25	HP	445	INA421YFP5
26	HP	446	INA421YFTV
27	HP	447	INA421YFVV
28	HP	448	INA421YGB6
29	HP	449	INA421YGD9
30	HP	450	INA421YGF7
31	HP	452	INA421YH6J
32	HP	454	INA421YGPC
33	HP	456	INA421YH87
34	HP	457	INA421YG3R
35	HP	463	SGH413SLYN
36	HP	464	SGH413SM3S
37	HP	465	SGH413SKCD
38	HP	466	SGH413SKLG
39	HP	467	SGH413SKNG
40	HP	468	SGH413SKQV
41	HP	469	SGH413SM1R
42	HP	470	SGH413SM4F
43	HP	471	SGH413SKDX
44	HP	473	SGH413SKNL
45	HP	474	SGH413SKQW
46	HP	477	INA441T4YL
47	HP	479	SGH440S4XP
48	HP	480	SGH440S4TQ
49	HP	481	SGH440S4XH
50	HP	482	SGH440S4SV
51	HP	485	SGH440S4WY
52	HP	486	SGH440S4VQ
53	HP	487	SGH440S4WQ
54	HP	490	SGH440S4X4
55	HP	491	SGH440S4V4
56	HP	492	SGH440S4T1
57	HP	493	SGH440S4X2
58	HP	494	SGH440S4VJ
59	HP	495	SGH440S4ST
60	HP	496	SGH440S4T4
61	HP	497	SGH440S4XD
62	HP	498	SGH440S4W0
63	HP	499	SGH440S4TT

64	HP	500	SGH440S4XN
65	HP	501	SGH440S4XJ
66	HP	502	SGH440S4T2
67	HP	503	INA441TB1V
68	HP	504	INA441TB4K
69	HP	505	INA441TB7Z
70	HP	506	INA441TB4N
71	HP	507	INA441TB4F
72	HP	509	INA441T9ZC
73	HP	510	INA441T4VH
74	HP	511	INA441TB7T
75	HP	512	INA441TB23
76	HP	513	INA441TB4G
77	HP	527	INA604XFX6
78	HP	528	INA604XG2Q
79	HP	530	INA604XG0X
80	HP	531	INA604XG1Y
81	HP	532	INA604XG3H
82	HP	533	INA604XG59
83	HP	534	INA607YFVQ
84	HP	535	INA607YFP5
85	HP	536	INA607YFPH
86	HP	537	INA607YFQD
87	HP	540	INA607YFVR
88	HP	541	INA607YFLJ
89	HP	542	INA607YFPX
90	HP	543	INA607YFQ7
91	HP	544	INA607YFV3
92	HP	545	INA607YFQH
93	HP	546	INA607YFQG
94	HP	547	INA607YFW1
95	HP	548	INA607YFWX
96	HP	549	INA607YFKS
97	HP	552	INA620RL1X
98	HP	555	INA615Q8YD
99	HP	557	INA707PMRN
100	HP	596	INA838SJYF
101	HP	597	INA838SJX5
102	HP	598	INA838SJW8
103	HP	599	INA838SJW6
104	HP	601	INA838SJWC

105	HP	602	INA838SJY4
106	HP	603	INA838SJXY
107	HP	604	INA838SJYP
108	HP	605	INA838SJVP
109	HP	607	INA838SJX7
110	HP	608	INA838SJY7
111	HP	609	INA838SJVW
112	HP	611	INA838SJVT
113	HP	612	INA838SJW4
114	HP	613	INA838SJX8
115	HP	614	INA838SJY0
116	HP	615	INA838SJVS
117	HP	617	INA838SJYB
118	HP	621	INA838SJWK
119	HP	693	INA513SHBB
120	HP	694	INA513SHH8
121	HP	695	INA513SHCN
122	HP	696	INA513SHD8
123	HP	697	INA624SXMB
124	HP	698	INA616QFR2
125	HP	699	INA625T404
126	HP	700	INA843TCRV
127	HP	701	INA843TCR6
128	HP	702	INA838SLCQ
129	HP	703	INA838TCTQ
130	HP	704	INA843TCTX
131	HP	705	INA838SLVBJ
132	HP	706	INA843TCTR
133	HP	707	INA843TCQF
134	HP	708	INA838SLCF
135	HP	709	INA843TCTL
136	HP	710	INA843TCTF
137	HP	711	INA843TCRN
138	HP	712	INA843TCVZ
139	HP	780	INA625T3ZJ
140	HP	781	INA843TCT3

6) Desktops - AMC for 144 days from 08.11.2022 to 31.03.2023

Sl. No	Make	Stock.No.	Serial.No.
01	HP	713	INA938YRTS
02	HP	714	INA938YRT9

03	HP	715	INA938YRTT
04	HP	716	INA938YRVK
05	HP	717	INA938YRVD
06	HP	718	INA938YRVP
07	HP	719	INA938YRV3

7) Desktops – AMC for 141 days from 11.11.2022 to 31.03.2023

Sl. No	Make	Stock.No.	Serial.No.
	HP	624	INA933Z563
	HP	625	INA939Z55D
	HP	626	INA939Z54G
	HP	627	INA939Z567
	HP	628	INA939Z53J
	HP	629	INA939Z54W
	HP	630	INA939Z552
	HP	631	INA939Z53B
	HP	632	INA939Z531
	HP	652	INA939Z55B
	HP	653	INA939Z565
	HP	654	INA939Z54F
	HP	655	INA939Z56M
	HP	656	INA939Z54X
	HP	661	INA939Z53L
	HP	662	INA939Z546
	HP	663	INA939Z542

8) Desktops – AMC for 134 days from 18.11.2022 to 31.03.2023

Sl. No	Make	Stock.No.	Serial.No.
	HP	633	INA939Z53P
	HP	635	INA939Z53Z
	HP	636	INA939Z53S
	HP	637	INA939Z53Q
	HP	638	INA939Z54J
	HP	639	INA939Z543
	HP	640	INA939Z54L
	HP	641	INA939Z534
	HP	642	INA939Z53D
	HP	643	INA939Z53W
	HP	644	INA939Z52Z
	HP	645	INA939Z57D
	HP	647	INA939Z57P

	HP	648	INA939Z57H
	HP	649	INA939Z54Z
	HP	650	INA939Z56K
	HP	651	INA939Z56L

9) Laptops - AMC from 01.04.2022 to 31.03.2023

Sl. No	Manufacturer	Model	Stock.No.	Serial.No.
1	Lenovo	B4080 80F6	523	MP104F4SC
2	HP	HP 348 G4	563	5CG82210LK
3	HP	HP 348 G4	569	5CG82219D1
4	HP	HP 348 G4	570	5CG82215LH
5	HP	HP 348 G4	571	5CG8221D08
6	HP	HP 348 G4	573	5CG82218K6
7	HP	HP 348 G4	580	5CG82208X1
8	HP	HP 348 G4	581	5CG82210KY
9	HP	HP 348 G4	584	5CG82216HK
10	HP	HP 348 G4	585	5CG8221226
11	HP	HP 348 G4	588	5CG82214K4
12	HP	HP 348 G4	590	5CG822105T
13	HP	HP 348 G4	591	5CG8221C2N
14	HP	HP 348 G4	592	5CG8221BLN
15	HP	HP 348 G4	595	5CG82216VH
16	HP	HP348G4	748	5CG84820M6
17	HP	HP348G4	749	5CG8385V0P
18	HP	HP348G4	750	5CG8481YRX
19	HP	HP348G4	751	5CG8385W6X
20	HP	HP348G4	752	5CG84820P1
21	HP	HP348G4	753	5CG8481YNG
22	HP	HP348G4	754	5CG848229V
23	HP	HP348G4	756	5CG8385XXJ
24	HP	HP348G4	757	5CG8385TG5
25	HP	HP348G4	758	5CG848227X
26	HP	HP348G4	759	5CG84822BX
27	HP	HP348G4	760	5CG8385W87
28	HP	HP348G4	761	5CG8385TX8
29	HP	HP348G4	762	5CG8385WNB
30	HP	HP348G4	763	5CG84822D7
31	HP	HP348G4	764	5CG84820P8
32	HP	HP348G4	765	5CG8385SMY
33	HP	HP348G4	766	5CG8481YDK
34	HP	HP348G4	767	5CG84822H5
35	HP	HP348G4	768	5CG84821XP
36	HP	HP348G4	769	5CG8481X7C
37	HP	HP348G4	770	5CG8385YB6
38	HP	HP348G4	771	5CG8385WST
39	HP	HP348G4	772	5CG8385YCD

40	HP	HP348G4	774	5CG8385Y26
41	HP	HP348G4	775	5CG8385VMC
42	HP	HP348G4	776	5CG8481YPT
43	HP	HP348G4	777	5CG8385TJY
44	HP	HP348G4	778	5CG84822JZ
45	HP	HP348G4	779	5CG8385QHS

10) Laptops – AMC for 118 days from 04.12.2022 to 31.03.2023

Sl. No	Manufacturer	Model	Stock.No.	Serial.No.
1	ACER	TRAVEL MATE TMP 249 -G3-M	665	NXVHFSI03392J
2	ACER	TRAVEL MATE TMP 249 -G3-M	666	UNVHFSI049J3741465
3	ACER	TRAVEL MATE TMP 249 -G3-M	667	UNVHFSI050J3254026
4	ACER	TRAVEL MATE TMP 249 -G3-M	668	UNVHFSI049J3741467
5	ACER	TRAVEL MATE TMP 249 -G3-M	670	UNVHFSI049J3480184
6	ACER	TRAVEL MATE TMP 249 -G3-M	671	UNVHFSI049J3741481
7	ACER	TRAVEL MATE TMP 249 -G3-M	672	UNVHFSI050J3254044
8	ACER	TRAVEL MATE TMP 249 -G3-M	674	UNVHFSI050J3254034
9	ACER	TRAVEL MATE TMP 249 -G3-M	675	UNVHFSI050J3254036
10	ACER	TRAVEL MATE TMP 249 -G3-M	676	UNVHFSI050J3254047
11	ACER	TRAVEL MATE TMP 249 -G3-M	677	UNVHFSI050J3254032
12	ACER	TRAVEL MATE TMP 249 -G3-M	679	UNVHFSI049J3480179
13	ACER	TRAVEL MATE TMP 249 -G3-M	680	UNVHFSI050J3254043
14	ACER	TRAVEL MATE TMP 249 -G3-M	681	UNVHFSI049J3741477
15	ACER	TRAVEL MATE TMP 249 -G3-M	682	UNVHFSI050J3254038
16	ACER	TRAVEL MATE TMP 249 -G3-M	685	UNVHFSI050J3254033
17	ACER	TRAVEL MATE TMP 249 -G3-M	688	UNVHFSI050J3254029

11) Printers - AMC from 01.04.2022 to 31.03.2023

Sl. No	Manufacturer	Model	Stock.No.	Serial.No.
1	SAMSUNG	ML-3310ND	167	Z5R6BJAF200038
2	SAMSUNG	ML-3310ND	169	Z5R6BJAF2000G1
3	SAMSUNG	ML-3310ND	170	Z5R6BJBF2000F7J
4	SAMSUNG	ML-3310ND	171	Z5R6BJAF2000GJ
5	SAMSUNG	ML-3310ND	172	Z5R6BJAF2000G2
6	SAMSUNG	ML-3310ND	173	Z5R6BJAF2000GB
7	SAMSUNG	ML-3310ND	174	Z5R6BJAF2000LR
8	SAMSUNG	ML-3310ND	176	Z5R6BJAF2002NC
9	SAMSUNG	M2826ND	179	ZD4XB8GF2B00BKR
10	SAMSUNG	M2826ND	180	ZD4XB8GF2B00BR
11	SAMSUNG	M2826ND	181	ZD4XB8GF2B00C2N
12	SAMSUNG	ML-4510ND	184	Z5SYBJFFA00013K
13	HP	HPA3	187	CNBXG9T0YD
14	SAMSUNG	ML-3310ND	188	Z5R6BJAF0008AM
15	SAMSUNG	ML-3310ND	189	Z5R6BJAF0007YB

16	SAMSUNG	ML-3310ND	190	Z5R6BJAF000G5A
17	SAMSUNG	ML-3310ND	191	Z5R6BJAF000RZH
18	HP	LJPro400M401DN	192	VNH4B20204
19	HP	LJP1606DN	194	VNF3C43132
20	HP	LJP1606DN	195	VNF3C43145
21	HP	LJP1606DN	196	VNF3C43198
22	HP	LJM202DW	197	VNC3502247
23	HP	LJM202DW	198	VNC3J02726
24	HP	LJM202DW	199	VNC3J11050
25	HP	LJM202DW	200	VNC3J23180
26	HP	LJM202DW	201	VNC3J23161
27	HP	LJP1106	202	VNF6905298
28	HP	LJ3015DN	203	VNF3R17062
29	HP	LJ3015DN	204	VNF3R18309
30	HP	LJ3015DN	205	VNF3R17065
31	HP	OFFICEJET8620	206	CN524EK0ZS
32	HP	LJP1106	207	VNF6905901
33	HP	LJM202DW	208	VNC3527430
34	HP	LJM202DW	209	VNC3J32852
35	HP	LJM202DW	210	VNC3J32938
36	HP	LJM202DW	211	VNC3527417
37	HP	LJM202DW	212	VNC3527408
38	HP	LJM202DW	213	VNC3527210
39	HP	LJM202DW	215	VNC3527425
40	HP	LJM202DW	216	VNC3J32855
41	HP	LJM202DW	217	VNC3527411
42	HP	PRO MFP M716N	218	CNG7J6P4CC
43	HP	LJ M203DN	220	VNC5L06351
44	HP	LJ M203DN	222	VNC5L06364
45	HP	LJ M203DN	223	VNC5L06349
46	HP	LJM202DW	224	VNC4L17647
47	HP	LJM202DW	225	VNC4L17539
48	HP	LJM202DW	226	VNC4L18156
49	HP	LJM202DW	227	VNC4L07643
50	HP	LJPROM403DN	235	PHCRD05688
51	HP	LJPROM403DN	236	PHCRD05451
52	HP	LJPROM403DN	237	PHCRD05085
53	HP	LJPROM403DN	239	PHCRD05208
54	HP	LJPROM202DW	240	VNC4L50324
55	HP	LJPROM202DW	241	VNC4L50113
56	EPSON	DOTMATRIX	242	TRMY018307

57	HP	HP 1020 plus	243	CNCFY36374
58	HP	HP 1020 plus	244	CNCFT87612
59	CANON	CANON IR2006N	245	2FG14240
60	CANON	CANON IR2006N	246	2FG14127
61	HP	HPM202DW	247	VNC4L59391
62	HP	HPM202DW	248	VNC4L59398
63	HP	HPM202DW	249	VNC4L59402
64	HP	LJP2025N	138	CNHST03022
65	SAMSUNG	ML-4510NDXP	177	Z5SYBJEF50001CD
66	SAMSUNG	ML-4510NDXP	178	Z5SYBJFD00004X
67	SAMSUNG	ML-4510NDXP	183	Z5SYBJEF50005DE
68	SAMSUNG	ML-4510ND	186	Z5SYBJFFA0000JP

12) Printers - AMC for 161 days from 22.10.2022 to 31.03.2023

Sl. No	Manufacturer	Model	Stock.No.	Serial.No.
01	HP	LJM506DN	230	PHCHR20402
02	HP	LJM506DN	231	PHCHR20863
03	HP	LJM506DN	232	PHCHR20855
04	HP	LJM506DN	233	PHCHR20860
05	HP	LJM506DN	234	PHCHR20861

13) Printers - AMC for 80 days from 1.11.2023 to 31.03.2023

Sl. No	Manufacturer	Model	Stock.No.	Serial.No.
01	EPSON	L6490	254	X94J001328
02	EPSON	L6490	255	X94J001333
03	EPSON	L6490	256	X94J001352
04	EPSON	L6490	257	X94J000745
05	EPSON	L6490	258	X94J000026