

SA.18/ITAC/AMC 2023-24/Vol IV

Dated 15/03/2023

### TENDER NOTICE

Office of the Director General of Audit, Southern Railway, Chennai invites sealed quotations for the Annual Maintenance Contract (AMC) of IT hardware items in this office for a period of 12 months from 01.04.2023 to 31.03.2024.

The sealed quotations may be addressed to “Director/Admin, O/o Director General of Audit, Southern Railway, II floor, GM office, Park town, Chennai-03, and should reach this office on or before 22.03.2023, 17:00 Hrs. The details of items to be covered under AMC are given below along with the terms and conditions.

Sd/-  
Director/Admin.

### **Terms and Conditions**

1. Items to be covered under AMC are listed in Annexure I, with item type, date of purchase, location, etc.
2. Location of IT assets includes Tamil Nadu and Kerala states
3. AMC/ALC Type – Full: Entire period of AMC. Part: For a part of period i.e. items shall come under AMC from the next day of expiry of warranty.
4. Actual number of items may increase or decrease during the period of contract. Pro-rata AMC amount will be paid on this variation.
5. AMC for the above items should comprehensively include preventive maintenance, day-to-day troubleshooting and replacement of spares as and when necessary.
6. Payment for AMC shall be done on completion of each quarter and the amount would be released on receipt of invoices, which may be produced in the first week of the month subsequent to the quarter ended.

7. Maintenance shall include installation of all kinds of software including Operating System, Application Software and Anti-Virus scanning etc., which will be provided by this office.
8. The agreement shall be in force from 01.04.2023 to 31.03.2024 for a period of 12 months and is liable to be terminated at any time giving notice of one month.
9. The AMC provider shall be able to rectify the problems within the maximum period of two days. In the event of the problem not being solved, alternate arrangements may be provided by the service provider to ensure continuity. Delay over that will be viewed as lapse on the part of the AMC service provider.
10. Preventive Maintenance must be taken up by the service provider in respect of all Systems & Peripherals once in three months and report should be submitted.
11. During the period of contract, any item may be included or withdrawn with proper notice of 15 days.
12. Acceptance of all terms and conditions should be specifically mentioned in the quotation itself and any quotation without specific acceptance of terms and conditions will not be entertained.
13. Item wise quote for AMC for the listed items may be submitted, in person/post/ courier in a 'sealed cover' to the address mentioned above so as to reach on or before 22.03.2023, 17:00 Hrs. Quotations reaching after the due date and time will not be accepted. This office will not be responsible for postal delays.
14. On the sealed cover, it should be legibly marked as "Quotation for AMC Computer Hardware Items –01.04.2023 to 31.03.2024".

**Annexure-I**

**List of IT assets\***

Sl.No.	Asset Type	Make	Harware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1.	Laptop	HP	5CG81846Q7	2018-10-12	Chennai	ALC	01/04/2023	31/03/2024
2.	Laptop	HP	5CG818474P	2018-10-12	Ernakulam	ALC	01/04/2023	31/03/2024
3.	Laptop	HP	5CG82544L0	2018-10-12	Chennai	ALC	01/04/2023	31/03/2024
4.	Laptop	HP	5CG81847B6	2018-10-12	Chennai	ALC	01/04/2023	31/03/2024
5.	Laptop	HP	5CG8133LSC	2018-10-12	Salem Division	ALC	01/04/2023	31/03/2024
6.	Laptop	HP	5CG8133N8W	2018-10-12	Tiruchi	ALC	01/04/2023	31/03/2024
7.	Laptop	HP	5CG8133MZ3	2018-10-12	Madurai	ALC	01/04/2023	31/03/2024
8.	Laptop	HP	5CG82544Y3	2018-10-12	Tiruchi	ALC	01/04/2023	31/03/2024
9.	Laptop	HP	5CG8133NGR	2018-10-12	Trivendram	ALC	01/04/2023	31/03/2024
10.	Laptop	HP	5CG8133GW1	2018-10-12	Tiruchi	ALC	01/04/2023	31/03/2024
11.	Laptop	HP	5CG81846W4	2018-10-12	Tiruchi	ALC	01/04/2023	31/03/2024
12.	Laptop	HP	5CG8133LFF	2018-10-12	ICF	ALC	01/04/2023	31/03/2024
13.	Laptop	HP	5CG818470B	2018-10-12	Perumbur	ALC	01/04/2023	31/03/2024
14.	Laptop	HP	5CG81846JB	2018-10-12	Egmore	ALC	01/04/2023	31/03/2024
15.	Laptop	HP	5CG825459R	2018-10-12	Palaghat	ALC	01/04/2023	31/03/2024
16.	Laptop	HP	5CG8133MYT	2018-10-12	Chennai	ALC	01/04/2023	31/03/2024
17.	Laptop	HP	5CG825442T	2018-10-12	Chennai	ALC	01/04/2023	31/03/2024

Sl. No.	Asset Type	Make	Harware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1.	Desktop	HP	INA621RSLX	2016-08-17	Ernakulam	AMC	01/04/2023	31/03/2024
2.	Desktop	HP	INA612P97K	2016-08-17	Ernakulam	AMC	01/04/2023	31/03/2024
3.	Desktop	HP	INA619RGND	2016-08-17	Madurai Division	AMC	01/04/2023	31/03/2024
4.	Desktop	HP	INA612P97M	2016-08-17	Chennai/ICF Fur	AMC	01/04/2023	31/03/2024
5.	Desktop	HP	INA612P9BF	2016-08-17	MDU	AMC	01/04/2023	31/03/2024
6.	Desktop	HP	INA619RGM5	2016-08-17	MDU	AMC	01/04/2023	31/03/2024
7.	Desktop	HP	INA619RGMT	2016-08-17	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
8.	Desktop	HP	INA619RGLL	2016-08-17	TRICHY	AMC	01/04/2023	31/03/2024
9.	Desktop	HP	INA619RGJ6	2016-08-17	PALAGAT	AMC	01/04/2023	31/03/2024
10.	Desktop	HP	INA612P99F	2016-08-17	PALAGAT	AMC	01/04/2023	31/03/2024
11.	Desktop	HP	INA619RGL4	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
12.	Desktop	HP	INA619RGMY	2016-08-17	Salem	AMC	01/04/2023	31/03/2024
13.	Desktop	HP	INA612P95H	2016-08-17	Salem	AMC	01/04/2023	31/03/2024
14.	Desktop	HP	INA619RGJH	2016-08-17	Chennai/ICF	AMC	01/04/2023	31/03/2024
15.	Desktop	HP	INA619RGKD	2016-08-17	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
16.	Desktop	HP	INA619RGKC	2016-08-17	PERAMBUR	AMC	01/04/2023	31/03/2024
17.	Desktop	HP	INA619RGKV	2016-08-17	TRICHY	AMC	01/04/2023	31/03/2024
18.	Desktop	HP	INA619RGMH	2016-08-17	TRIVANDRUM	AMC	01/04/2023	31/03/2024
19.	Desktop	HP	INA619RGKR	2016-08-17	TRIVANDRUM	AMC	01/04/2023	31/03/2024
20.	Desktop	HP	INA619RGMP	2016-08-17	TRICHY	AMC	01/04/2023	31/03/2024
21.	Desktop	HP	INA619RGNI	2016-08-17	PERAMBUR	AMC	01/04/2023	31/03/2024
22.	Desktop	HP	INA619RGPO	2016-08-17	Podanur	AMC	01/04/2023	31/03/2024
23.	Desktop	HP	INA619RGMF	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
24.	Desktop	HP	INA612P979	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
25.	Desktop	HP	INA612P9BQ	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024

26.	Desktop	HP	INA613PDK6	2016-08-17	TRICHY	AMC	01/04/2023	31/03/2024
27.	Desktop	HP	INA613PDKP	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
28.	Desktop	HP	INA612P961	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
29.	Desktop	HP	INA619RGNC	2016-08-17	Chennai	AMC	01/04/2023	31/03/2024
30.	Desktop	HP	INA712RXM4	2017-03-24	Chennai	AMC	01/04/2023	31/03/2024
31.	Desktop	HP	INA621RSM5	2016-08-17	Chennai/CN	AMC	01/04/2023	31/03/2024
32.	Desktop	HP	INA810V3NS	2018-03-30	Chennai/TA/MAS	AMC	01/04/2023	31/03/2024
33.	Desktop	HP	INA810V3S2	2018-03-30	Chennai/ICF	AMC	01/04/2023	31/03/2024
34.	Desktop	HP	INA810V3N3	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
35.	Desktop	HP	INA810V3R2	2018-03-30	Chennai/ICF	AMC	01/04/2023	31/03/2024
36.	Desktop	HP	INA810V3P8	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
37.	Desktop	HP	INA810V3MM	2018-03-30	TPJ/GOC	AMC	01/04/2023	31/03/2024
38.	Desktop	HP	INA810V3R7	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
39.	Desktop	HP	INA810V3RL	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
40.	Desktop	HP	INA810V3NZ	2018-03-30	CN/TPJ&MDU	AMC	01/04/2023	31/03/2024
41.	Desktop	HP	INA810V3PZ	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
42.	Desktop	HP	INA810V3NY	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
43.	Desktop	HP	INA810V3RF	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
44.	Desktop	HP	INA810V3MX	2018-03-30	TVC	AMC	01/04/2023	31/03/2024
45.	Desktop	HP	INA810V3P5	2018-03-30	Chennai	AMC	01/04/2023	31/03/2024
46.	Desktop	HP	INA810V3N4	2018-03-30	PERAMBUR	AMC	01/04/2023	31/03/2024
47.	Desktop	DELL	95JW6T2	2019-01-22	MDU	AMC	01/04/2023	31/03/2024
48.	Desktop	DELL	949V6T2	2019-01-22	Chennai/ICF	AMC	01/04/2023	31/03/2024
49.	Desktop	DELL	945X6T2	2019-01-22	Chennai/PER	AMC	01/04/2023	31/03/2024
50.	Desktop	DELL	94PV6T2	2019-01-22	Chennai/PER	AMC	01/04/2023	31/03/2024
51.	Desktop	DELL	945T6T2	2019-01-22	Trichy/CN	AMC	01/04/2023	31/03/2024
52.	Desktop	DELL	947V6T2	2019-01-22	Salem	AMC	01/04/2023	31/03/2024

53.	Desktop	DELL	94BR6T2	2019-01-22	Chennai/ICF	AMC	01/04/2023	31/03/2024
54.	Desktop	DELL	945Z6T2	2019-01-22	Trivendrum	AMC	01/04/2023	31/03/2024
55.	Desktop	DELL	94BT6T2	2019-01-22	Trichy	AMC	01/04/2023	31/03/2024
56.	Desktop	DELL	954R6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
57.	Desktop	HP	946T6T2	2019-01-22	Chennai/CN	AMC	01/04/2023	31/03/2024
58.	Desktop	HP	946W6T2	2019-01-22	Chennai	AMC	01/04/2023	31/03/2024
59.	Desktop	HP	948W6T2	2019-01-22	GOC/W	AMC	01/04/2023	31/03/2024
60.	Desktop	DELL	944W6T2	2019-01-22	Chennai Dn.	AMC	01/04/2023	31/03/2024
61.	Desktop	DELL	948Y6T2	2019-01-22	Podanur	AMC	01/04/2023	31/03/2024
62.	Desktop	DELL	946R6T2	2019-01-22	Madurai	AMC	01/04/2023	31/03/2024
63.	Desktop	DELL	948R6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
64.	Desktop	DELL	94907T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
65.	Desktop	DELL	956X6T2	2019-01-22	Ernaculam	AMC	01/04/2023	31/03/2024
66.	Desktop	DELL	949X6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2023	31/03/2024
67.	Desktop	ACER	UXVTJS1026K5159649	2021-03-11	Chennai/Hqrs	AMC	01/01/2024	31/03/2024#
68.	Desktop	ACER	UXVTJS1026K5159674	2021-03-11	Chennai/Hqrs	AMC	01/01/2024	31/03/2024#
69.	Desktop	ACER	UXVTJS1026K5159582	2021-03-11	Chennai/Hqrs	AMC	01/01/2024	31/03/2024#

# AMC required for three desktops for 3 months.

Sl. No.	Asset Type	Sub type	Make	Harware No.	Date of Purchase	Asset location	AMC/ALC	Start date for MC/ALC	End date for AMC/ALC
1.	Printer	Lasejet	HP Pro P1108	VNF3264375	2018-03-22	Chennai	ALC	01/04/2023	31/03/2024
2.	Printer	Lasejet	HP Pro P1108	VNF3263386	2018-03-22	Chennai	ALC	01/04/2023	31/03/2024
3.	Printer	Lasejet	HP Pro P1108	VNF3264378	2018-03-22	Trichy	ALC	01/04/2023	31/03/2024
4.	Printer	Lasejet	HP Pro P1108	VNF3264166	2018-03-22	Chennai	ALC	01/04/2023	31/03/2024
5.	Printer	Lasejet	HP Pro P1108	VNF3264165	2018-03-22	Chennai	ALC	01/04/2023	31/03/2024

6.	Printer	Lasejet	Brother	E79038L9N349981	2020-01-14	Chennai	ALC	01/04/2023	31/03/2024
7.	Printer	Lasejet	LEXMARK	340090060ZL	2020-02-05	Chennai	ALC	01/04/2023	31/03/2024
8.	Printer	Lasejet	LEXMARK	34009005TN0	2020-02-05	Salem	ALC	01/04/2023	31/03/2024
9.	Printer	Lasejet	LEXMARK	34009005TN4	2020-02-05	Chennai	ALC	01/04/2023	31/03/2024
10.	Printer	Lasejet	LEXMARK	340090060P8	2020-02-05	Chennai	ALC	01/04/2023	31/03/2024
11.	Printer	Lasejet	LEXMARK	340090060XW	2020-02-05	Madurai	ALC	01/04/2023	31/03/2024
12.	Printer	Lasejet	HP	VNC4L39616	2020-02-26	Chennai	ALC	01/04/2023	31/03/2024
13.	Printer	Lasejet	HP	VNC4L39607	2020-02-26	Chennai	ALC	01/04/2023	31/03/2024
14.	Printer	Lasejet	HP	VNC4L39606	2020-02-26	Chennai	ALC	01/04/2023	31/03/2024
15.	Printer	Lasejet	HP	VNC4L39612	2020-02-26	Chennai	ALC	01/04/2023	31/03/2024
16.	Printer	Lasejet	HP	VNC4L39472	2020-02-26	Madurai	ALC	01/04/2023	31/03/2024
17.	Printer	Laserjet	Kyocera	VYC0800694	2021-03-25	Chennai	ALC	01/04/2023	31/03/2024
18.	Printer	Laserjet	Kyocera	VYC9200475	2021-03-25	Chennai	ALC	01/04/2023	31/03/2024

Sl.No.	Asset Type	Make	Harware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	SERVER	HP	SGH250HY15	2013-09-18	Chennai	AMC	01/04/2023	31/03/2024

**\*Location of IT assets may be subject to change.**