



OFFICE OF THE PR. ACCOUNTANT GENERAL (A&E)
KARNATAKA, BENGALURU

No. PAG(A&E)/ITCT/2020-21

Date:09-03-2021

NOTICE INVITING TENDER FOR CUSTOMIZATION WORK OF SAI PENSION
APPLICATION

Bid Information Sheet

| | |
|---|--|
| Document Description | Tender Document for " Customization Work Of SAI Pension Application" at the Office of the Principal Accountant General (A&E), Karnataka, Bengaluru |
| Bid Submission | Bid has to submitted in sealed cover to: Sr. Accounts Office/OM Office of the Pr. Accountant General (A&E), Karnataka, Park House Road, Bengaluru-560001 |
| Last date & Time of Submission of Bids | 15-03-2021 (12:30 Hrs) |
| Bid Opening | 15-03-2021 (15:00 Hrs) |
| Bid Validity | One Month from the last date of submission of tender. |
| Name, Designation and other details (For Submission of Response to Tender Document) | Smt. Pushpa L Nayaka Sr. Accounts Office/OM Email id pushpaln[dot]kar[dot]ae[at]cag[dot]gov[dot]in |
| Important Note: Prospective Bidders are requested to remain updated for any Notices/amendments/ clarifications etc. to the Tender Document through the website http://agkar.cag.gov.in/tender.asp . No separate notifications will be issued for such notices/amendments/clarifications etc. in the print media or individually. | |

Necessary queries/consultation regarding the scope of work, if any, may be made during working days (Monday to Friday) between 02:00 to 04:00 PM under prior intimation to EDP Pension (080-22640458)

Sr. Deputy Accountant General (Admn)



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Tender Document

1. BACKGROUND, SCOPE OF WORK AND INSTRUCTIONS TO BIDDERS

1.1 Introduction

The Principal Accountant General (A&E), Karnataka, Bengaluru (Purchaser), invites bids/applications from different service providers for “For Customization Work of SAI Pension Application at Office of the Pr. Accountant General(A&E), Karnataka.

1.2 Background of Existing Project

- (a) This department has SAI Pension package running in Oracle 12C with LINUX RED HAT Operating System and Oracle Forms & Reports 12C.
- (b) Interested bidders are requested to study the system and assess the volume of work during the office between 10.00 hrs and 17.00 hrs on working days from the date of publication of tender notice and before submission of bid.

1.3 Scope of Work for Customization Work of SAI Pension Application.

I. Requirement for NPS processing in SAI application

- 1) In accordance with the GO Dt. 23/06/2018, the Family Pension and DCRG is applicable to the Employees Covered under NPS ,i.e Appointment on or after 01/04/2006 and for Retirement / Death on or after 01/04/2018, the calculations of which shall be as below:-

A) For Retirement of NPS Employees on or after 01/04/2018:-

Such of the officials covered under NPS are entitled for only DCRG and not entitled for Pension, and Service Gratuity. The calculation of which is as below:-

- 1) **The Minimum Qualifying Service, rendered should be 5 years** to earn Gratuity, on retirement (Ref.Rule 293 F of KCSRs), but however since in NPS only DCRG is admissible (and not Service Gratuity in lieu of pension, as such cases are covered for DCRG only and not Covered for Pension), only DCRG for service of 10 years and above shall become entitled.
- 2) **The Formula for Calculation of Retirement Gratuity is as below:**

At the rate of 1/4th of the Emoluments, for each completed six monthly period of qualifying service, subject to a maximum of Rs.20 Lakhs.

Formula:-LPD * $\left[\frac{\text{No.Of Half Yearly period}}{4} \right]$



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- 3) Maximum qualifying Service to be reckoned for calculation of DCRG is **66 Half Yearly period.**

B) For Death while in Service on or after 01/04/2018 of officials covered under NPS:-

1) Family Pension (KGS FP Rules 2002)

- a) Family Pension @ the enhanced rate of 50% of emoluments i.e. LPD, for Seven years from the next day of death of the official, or attainment of 67 years, whichever is early, and at the normal rate of 30% of LPD thereafter.
- b) **Minimum:-Rs 8500/-PM and Maximum of Rs.45,180/-PM w.e.f 01/04/2018**
- c) **Minimum qualifying service rendered by the Government Servant shall be seven years for the Family to become entitled for Enhanced Family Pension, @ 50%**

2) DCRG Calculations which shall become payable to the Family is as below (293 F of KCSRs)

DCRG at following rates:

| | Length Of Qualifying Service | Rate Of Gratuity |
|----------|---|--|
| 1 | Less than one year | Two times of emoluments |
| 2 | One Year or More but less than 5 years | Six times of emoluments |
| 3 | Five years of more but less than 20 years | Twelve times of emoluments |
| 4 | 20 years or more | Half of Emoluments for every completed six monthly period of qualifying service, subject to a maximum of 33 times of emoluments ,subject to a maximum of Rs.20 Lakhs w.e.f 01/04/2018.Maximum Qualifying Service 66 Half Yearly Period |

Formula for Sl No. 4 above:

LPD* No. Of Half Yearly Period

2

NOTE: THE ABOVE DCRG AND FAMILY PENSION SHALL NOT APPLY FOR NPS EMPLOYEES COVERED UNDER TBS AND AIDED INSTITUTIONS, AS AT PRESENT.

C) EDP (SAI) is requested to create the following fields in sai package

- a) As per Para 3.2 of the GO Dt. 23/06/2018, the Family Pensioner /Dependant of the deceased Govt. Official covered under NPS, is required to exercise option, to opt for



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KCSRs Pension instead of NPS scheme and on condition that the Accumulated Pension Fund ,shall be remitted back to the Government.

Two fields required to be created

- 1) Whether option exercised : yes
- 2) Amount Remitted to Government : Amount to be entered

II. UGC / AICTE scales have been revised according to the 7th Pay Commission.

The requirements are as follows:

1. Class of Pension may be revised as 7th Pay Commission.
2. The pay scales may be revised as follows:

| Existing | Grade Pay | Revised (Min & Max) |
|-------------|-----------|---------------------|
| 15600-39100 | 6000 | 57700-1,82,400 |
| 15600-39100 | 7000 | 68900-2,05,500 |
| 15600-39100 | 8000 | 79800-2,11,500 |
| 37400-67000 | 9000 | 1,31,400-2,71,100 |
| 37400-67000 | 10000 | 1,44,200-2,18,200 |



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3. The Pay scales are:

| Pay Matrix | | | | | | |
|-----------------------------|---------------|----------|---------------|----------|---------------|----------|
| Pay Band(Rs.) | 15,600-39,100 | | 37,400-67,000 | | 67,000-79,000 | |
| Grade Pay(Rs.) | 6,000 | 7,000 | 8,000 | 9,000 | 10,000 | 0 |
| Index of Rationalisation | 2.67 | 2.67 | 2.67 | 2.67 | 2.72 | 2.72 |
| Entry Pay(Rs.) | 21,600 | 25,790 | 29,900 | 49,200 | 53,000 | 67,000 |
| Academic Level | 10 | 11 | 12 | 13A | 14 | 15 |
| Rationalised Entry Pay(Rs.) | 57,700 | 68,900 | 79,800 | 1,31,400 | 1,44,200 | 1,82,200 |
| 1 | | | | | | |
| 2 | 59,400 | 71,000 | 82,200 | 1,35,300 | 1,48,500 | 1,87,700 |
| 3 | 61,200 | 73,100 | 84,700 | 1,39,400 | 1,53,000 | 1,93,300 |
| 4 | 63,000 | 75,300 | 87,200 | 1,43,600 | 1,57,600 | 1,99,100 |
| 5 | 64,900 | 77,600 | 89,800 | 1,47,900 | 1,62,300 | 2,05,100 |
| 6 | 66,800 | 79,900 | 92,500 | 1,52,300 | 1,67,200 | 2,11,300 |
| 7 | 68,800 | 82,300 | 95,300 | 1,56,900 | 1,72,200 | 2,17,600 |
| 8 | 70,900 | 84,800 | 98,200 | 1,61,600 | 1,77,400 | 2,24,100 |
| 9 | 73,000 | 87,300 | 1,01,100 | 1,66,400 | 1,82,700 | |
| 10 | 75,200 | 89,900 | 1,04,100 | 1,71,400 | 1,88,200 | |
| 11 | 77,500 | 92,600 | 1,07,200 | 1,76,500 | 1,93,800 | |
| 12 | 79,800 | 95,400 | 1,10,400 | 1,81,800 | 1,99,600 | |
| 13 | 82,200 | 98,300 | 1,13,700 | 1,87,300 | 2,05,600 | |
| 14 | 84,700 | 1,01,200 | 1,17,100 | 1,92,900 | 2,11,800 | |
| 15 | 87,200 | 1,04,200 | 1,20,600 | 1,98,700 | 2,18,200 | |
| 16 | 89,800 | 1,07,300 | 1,24,200 | 2,04,700 | | |
| 17 | 92,500 | 1,10,500 | 1,27,900 | 2,10,800 | | |
| 18 | 95,300 | 1,13,800 | 1,31,700 | 2,17,100 | | |
| 19 | 98,200 | 1,17,200 | 1,35,700 | | | |
| 20 | 1,01,100 | 1,20,700 | 1,39,800 | | | |
| 21 | 1,04,100 | 1,24,300 | 1,44,000 | | | |
| 22 | 1,07,200 | 1,28,000 | 1,48,300 | | | |
| 23 | 1,10,400 | 1,31,800 | 1,52,700 | | | |
| 24 | 1,13,700 | 1,35,800 | 1,57,300 | | | |
| 25 | 1,17,100 | 1,39,900 | 1,62,000 | | | |
| 26 | 1,20,600 | 1,44,100 | 1,66,900 | | | |
| 27 | 1,24,200 | 1,48,400 | 1,71,900 | | | |
| 28 | 1,27,900 | 1,52,900 | 1,77,100 | | | |
| 29 | 1,31,700 | 1,57,500 | 1,82,400 | | | |
| 30 | 1,35,700 | 1,62,200 | 1,87,900 | | | |
| 31 | 1,39,800 | 1,67,100 | 1,93,500 | | | |
| 32 | 1,44,000 | 1,72,100 | 1,99,300 | | | |
| 33 | 1,48,300 | 1,77,300 | 2,05,300 | | | |
| 34 | 1,52,700 | 1,82,600 | 2,11,500 | | | |
| 35 | 1,57,300 | 1,88,100 | | | | |
| 36 | 1,62,000 | 1,93,700 | | | | |
| 37 | 1,66,900 | 1,99,500 | | | | |
| 38 | 1,71,900 | 2,05,500 | | | | |
| 39 | 1,77,100 | | | | | |
| 40 | 1,82,400 | | | | | |

Vinayak 14/12/2020

4. The conditions are as follows regarding UGC

| Retirement Between 01/04/2012 to 31/12/2015 | | | | |
|---|----------------|----------------------------|---|--------------------------------|
| 1 | Pension | $(LPD/2) * (NQP/66) * 1.6$ | Maximum : 39900 or 50% of LPD whichever is less | Monetary benefit from 1/7/2020 |
| | Family Pension | 30% of emoluments*1.6 | Min : 4800 Max : 39900 | |
| | Enhanced FP | 50% of LPD * 1.6 | Min : 4800 Max : 39900 | |
| | DCRG | | Max : 10,00,000 | |



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|--|-------------------|-------------------------|---|---|
| | CVP | | | |
| Retirement Between 01/01/2016 to 30/06/2017 | | | | |
| 2 | Pension | $(LPD/2)*(NQP/66)*0.72$ | Maximum : 39900 or 50% of LPD whichever is less | Monetary benefit from 1/4/2018 |
| | Family Pension | | | |
| | Enhanced FP | | | |
| | DCRG | | Max : 10,00,000 | |
| | CVP | | | |
| Retirement Between 01/07/2017 to 31/12/2018 | | | | |
| 3 | Pension | $(LPD/2)*(NQP/66)*1.04$ | Maximum : 75300 or 50% of LPD whichever is less | Monetary benefit from 1/4/2018 |
| | Family Pension | 30% of LPD | Min 8500 Max 45180 | |
| | Enhanced FP | | | |
| | DCRG | | Max : 10,00,000 retd on or before 31.3.2018 20,00,000 retd on or after 1.4.2018 | |
| | CVP | | | |
| Retirement on or after 01/01/2019 | | | | |
| 4 | Pension | $(LPD/2)*(NQP/60)*1.04$ | Maximum : 75300 or 50% of LPD whichever is less | Monetary benefit from 1/4/2018 |
| | Family Pension | | | |



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|--|-------------|--|-----------------|--|
| | Enhanced FP | | | |
| | DCRG | | Max : 20,00,000 | |
| | CVP | | | |

5. The conditions are as follows regarding AICTE

| Retirement between 01/04/2012 and 30/06/2017 | | | | |
|---|----------------|-------------------------|---|--------------------------------|
| 1 | Pension | $(LPD/2)*(NQS/66)*1.6$ | | |
| | Family Pension | | | |
| | Enhanced FP | | | |
| | DCRG | | Max : 10,00,000 | |
| | CVP | | | |
| Retirement between 01/07/2017 and 31/12/2018 | | | | |
| 2 | Pension | $(LPD/2)*(NQP/66)*2.35$ | Maximum : 75300 or 50% of LPD whichever is less | Monetary benefit from 1/4/2018 |
| | Family Pension | | | |
| | Enhanced FP | | | |
| | DCRG | | Max : 10,00,000 retd on or before 31.3.2018 20,00,000 retd on or after 1.4.2018 | |
| | CVP | | | |
| Retirement on or after 01/01/2019 | | | | |
| 3 | Pension | $(LPD/2)*(NQP/60)*2.35$ | Maximum : 75300 or 50% of LPD | Monetary benefit from |



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| | | | | |
|--|----------------|--|-------------------|----------|
| | | | whichever is less | 1/4/2018 |
| | Family Pension | | | |
| | Enhanced FP | | | |
| | DCRG | | Max : 20,00,000 | |
| | CVP | | | |

6. It is requested to commence from UGC - "Retirement on or after 01/01/2019" and then move backward AND later AICTE scales. After the completion of each requirement, the cases will be test checked by PV6 officials for the correctness before implementation.



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1.4 Deliverables

- A. User Manual
- B. Test Plan including documentation of the test results and review reports after bug fixing and fine tuning, if any.
- C. Source Code
- D. Training
- E. Implementation/Warranty support.

1.5 Tentative Time Frame:-

The work will be taken up and completed within **Two Weeks** from the date of commencement. During this period the vendor has to deploy minimum one resource person onsite to attend the work efficiently.

1.6 Bidder's Qualification The "Bidder" as used in the tender documents shall mean the one who has signed the tender form.

It is further clarified that the individual signing the tender or other documents in connection with the tender must certify that he/ she signs as "Constituted authority of the bidder".

1.7 Terms and conditions of Tendering Firms

Terms and conditions of the tender shall be binding upon all the bidders. In case terms and conditions of the contract applicable to this invitation of tender are not acceptable to any bidder, it must be clearly specified with the deviation statement separately. Similarly, in case the services being offered have deviations from the requirement specifications, the bidder shall describe in what respects and to what extent the services being offered differ/deviate from the specification, even though the deviations may not be very material. Bidder must state categorically whether or not his offer conforms to requirements/scope/deliverables and other ancillary services specified.

1.8 PURCHASER's right to vary scope at the time of award

Purchaser reserves the right at the time of award of contract to increase or decrease scope of work with or without any change in other terms and conditions. The decision of the Purchaser shall be final to select service provider for placing the work/purchase order or not to select any service provider at his/her discretion.

1.9 Signing of Contract

The successful bidder has to sign a contract provided in the tender document, incorporating all agreements between the parties. The cost of contract form and other ancillary charges shall be borne by the successful bidder.



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2 INVITATION FOR BIDS

2.1 This invitation to bid is for “Customization of SAI Pension Application” at Office of the Pr. Accountant General(A&E) Karnataka, Bengaluru

2.2 Desirable Qualification

- (i) The bidder should have either developed or have work experience in Oracle database / Using Oracle forms & Reports or carried out Change Management therein in any Government Department.
- (ii) The bidder should have done similar migration / up-gradation work in Oracle Platform.

2.3 The Bid document placed in sealed envelope superscribed as “**Customization of SAI Pension Application**” should be submitted on or before **15-03-2021-up to 12.30PM**. Please ensure that all the documents as prescribed in various sections are enclosed with the bid document.

2.4 Procedure for Submission of Bid

In order to participate in the bidding process, bidders shall follow the procedure described below for submitting their bids. Failure to do so may result in the bid being eliminated at the examination stage as non-responsive.

Envelopes containing **Qualification, Technical and Financial bids** are to be submitted separately in the following manner:

Cover - I —Essential Qualification

The Cover-II shall contain the documents related to Minimum Qualification/Eligibility Criteria.

Cover — II — Technical Bid

The duly filled in Bid details and Bid Application Form in Annex-A for “**Customization of SAI Pension Application**”

Cover-III — Financial Bid

The Financial bid is to be submitted by the bidder in Annex-B must be inclusive all taxes, firm and final, and shall not be subject to any escalation whatsoever during the period of the contract. If GST is chargeable it should be indicated with the rates thereof.



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2.5 Bid Price

a) The prices should be quoted in Indian Rupees only.

Charges quoted by the bidder must be inclusive all taxes, firm and final, and shall not be subject to any escalation whatsoever during the period of the contract. If GST is chargeable it should be indicated with the rates thereof.

2.6 Opening of Bids and Evaluation Parameter:

Evaluation of the Proposal will be done in four stages, i.e. Qualification, Technical & Financial:

- a. The Technical Evaluation consists of detailed scrutiny of the proposal.
- b. The Bidders who qualify in the Technical Evaluation will be considered for opening of Financial Bids.

2.7 Evaluation of Minimum Qualifying / Eligibility Criteria

- a) For the evaluation of Minimum Qualifying / Eligibility Criteria, the documents furnished by the Bidder will be examined to check if all the eligibility requirements are fulfilled.
- b) Proposal not meeting the qualification criteria shall be rejected and will not be considered further.

2.8 Technical Evaluation:

The Technical Evaluation Committee shall evaluate and scrutinize the proposal in detail along with the Bid Application Form as mentioned in Annexure-A.

2.9 Award of Contract:

- a) The Office will issue a Letter of Award (Work Order) to the successful bidder whose bid has been determined to be substantially responsive and accepted by this office.
- b) The Letter of award is required to be acknowledged by the awardee on the duplicate copy, duly stamped and signed by the authorized signatory.

2.10 Right to accept any bid, reject any or all bids

This office reserves the right to accept any bid, and to annul the tender process and reject all bids at any time prior to award of contract. In case of any disputes pertaining to the Tender, the decision of this office shall be final and binding.

2.11 The requirements of all relevant sub-sections of the tender document may be complied with.

3 GENERAL CONDITIONS OF CONTRACT

3.1 Definition

In this document the following terms shall be interpreted as indicated

| Terms | Definition |
|-----------|---|
| Purchaser | Principal Accountant General (A&E), Karnataka, Bengaluru |
| Contract | The agreement entered into between Purchaser and the Bidder (s) as recorded in the contract form signed by Purchaser and the Bidder, including all attachment and annexure thereto and all documents incorporated by reference therein. |



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| | |
|----------------|---|
| Bidder | The company with whom the order for Customization of SAI Pension Application and other ancillary and incidental support services is placed and shall be deemed to include the bidder's successors, representatives (approved by Purchaser), heirs, executors, administrators and permitted assigns, as the case may be unless excluded by the terms of the contract. |
| Contract Price | The price payable to the bidder under the contract for the full and proper performance of his contractual obligations. |
| MM | Man Month |

3.2 Payment Terms

No payment shall accrue until after the certificate for completion of Work is issued.

3.3 Source Code

In case the bidder develops a module/does change management within the scope of work or otherwise as change management, the source code will be property of the Pr. Accountant General (A&E), Karnataka.

3.4 Passing of Property

Ownership shall pass to the Purchaser after the services have been delivered, installed and accepted, in accordance with the conditions of the contract to the entire satisfaction of **Purchaser** and Purchaser has made payment for such services to the bidder. Selected Bidder shall have to hand over two sets in softcopy of changed / modified system.

3.5 Deduction

Payments, as envisaged shall be subject to deductions (such as TDS, GST) of any amount, for which the bidder is liable as per law under the agreement against this tender.

3.6 Manuals, Data and Information

Complete information relating to installation, maintenance, backup, archiving, etc. should be supplied by the bidder.



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4. BID Details:

4.1 Bid Particulars

Name of the bidder _____

Address of the bidder _____

Contact details of the executive to whom all references shall be made regarding this tender:

Name _____

Designation _____

Address _____

Telephone _____

Fax _____

Email address _____

Signature of Bidder (with official seal)



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4.2 Technical details of Services Offered

The list of all services (charges or otherwise) should conform to the requirements/scope of work/deliverables and other incidental & ancillary requirements and to be specified by the bidder (s) or the bidder(s) should give an undertaking as under:

Undertaking

We have understood the requirements of this project and shall provide all services as per the requirements of this bid document.

Signature of Bidder (with official seal)

Also a certificate in the following format shall be provided by the bidder (s):

Certificate

We clearly understand that even if we make occasional use of our hardware/software etc., during development stage/testing stage we will not get any financial benefits nor shall we claim it in any form.

Signature of Bidder (with official seal)



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Annexure-A

PROFORMA FOR TECHNICAL BID

Application for Customization Work of SAI Pension Application at Office of the
Principal Accountant General (A&E) Karnataka, Bengaluru

| Criteria | | |
|----------|---|--|
| 1 | Name of Service Provider | |
| 2 | Nature of the company (i.e. Sole Proprietor or Partnership service provider or a Company or a Government Department or a Public Sector Organization) | |
| 3 | Full Address of Reg. Office Tele No. Fax no. & Email Address | |
| 4 | Bank of Agency with full address (Attach Bankers certificate of account maintenance for the last two years) | |
| 5 | Registration No. of Service provider | |
| 6 | PAN of the Service provider | |
| 7 | Documents supporting the experience of the service provider | |

Signature of Authorized Signatory

Date:

Name:

Place:

Seal of service provider



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Declaration

1. I ----- S/o -----
Proprietor/Director of the Service provider/company, mentioned above, is competent to sign this declaration and execute this tender.
2. I have carefully read and understood all the terms and conditions, as mentioned in the tender documents, and undertake to abide by them.
3. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I/We am/are well aware of the fact that furnishing of any false information/document would lead to rejection of my/our tender besides liabilities for prosecution under appropriate law.

Full Name and Signature of Authorized Signatory

Place:

(Seal of Service provider/Company)

Date:



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Annexure-B PROFORMA FOR FINANCIAL BID

To,

The Sr. Deputy Accountant General (Admn)
O/o the Principal Accountant General (A&E),
Karnataka, Bengaluru

Sub: Quotation for award of contract for **Customization Work of SAI Pension Application at Office of the Principal Accountant General (A&E) Karnataka, Bengaluru.**

Sir,

With reference to your Tender No. ----- dated ----- on the subject cited above I/We quote the price for above mentioned work as under: -

| Customization Work of SAI Pension Application at Office of the Principal Accountant General(A&E), Karnataka, Bengaluru | Price | Tax if any |
|---|-------|------------|
| | | |

I/we accept all the terms and conditions of your letter referred to above.

Yours faithfully,

(Name /Seal of service provider/company)