



कार्यालय प्रधान महालेखाकार (लेखा एवं हकदारी), तमिलनाडु  
OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (ACCOUNTS & ENTITLEMENTS), TAMIL NADU  
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PAG / OM II / I / 2024-25

Date: 18.12.2024

**TENDER NOTICE**

**Sub:** Calling of quotations-Conversion of PRI Line to SIP trunk-reg

Sealed quotations are invited from Chennai based firms for Conversion of PRI Line to SIP trunk for 300 No's in inter dialing facility. The contract will be governed by the terms and conditions as detailed in the ANNEXURE.

The quotation should be sent in sealed cover super scribed as,  
“Conversion of PRI Line to SIP trunk -QUOTATION” and addressed to:

**SMT. SUBARANJANI S.R. , IA&AS,  
Sr.Deputy Accountant General (Admn)  
Office of the Principal Accountant General (A&E)  
361, Anna Salai, Chennai – 600018**

so as to reach this office before 04.00pm of 26.12.2024. No notice will be taken of the tenders received after the prescribed date and time. This office reserves all **rights** to accept or reject any or all the quotations in part or in full without assigning any reason.

Yours faithfully,

  
Sr.Accounts Officer/OM  


## The Terms and Conditions

- The vendor shall undertake assessment of current PRI system and telecommunication needs.
- The provision and configuration of SIP trunking services.
- The migration of voice services from PRI to SIP.
- The configuration and integration with the existing EPABX or communication platform.
- The vendor shall also agree to complete the project in the agreed-upon timeline, with any potential delays communicated to the client in advance, with proper justification .
- Testing of the system for call quality, scalability and functionally.
- To support for number porting and maintaining existing numbers.
- To provide training for the internal staff on the new SIP-based (if required).
- To provide ongoing maintenance and support services post-implementation.
- To incur any costs during the implementation that are outside the original scope with the prior approval by the client in writing.
- The vendor shall ensure that call quality standards that meet or exceed (specify any acceptable standards for call clarity, latency, jitter etc.).
- Conduct a full system test, including call quality checks, load testing and failure recovery testing is conducted and the results are communicated to the client for approval.
- Any issues found during testing are fixed and resolved before full deployment.
- The vendor also gives the warranty that the SIP trunking solution will function as specified for a period of one year after installation.

  
Sr. Accounts Officer/OM