

**Office of the Principal Accountant General (A&E),
Andhra Pradesh, Hyderabad-500 004**

Tender No. PAG (A&E) AP/CEDP/AMC/2021-22/1

Date: 20.04.2021

NOTICE INVITING TENDER

**Subject: Comprehensive Annual Maintenance Contract (CAMC) of
computers/printers/laptops/network.**

Sealed quotations are invited for the Comprehensive Annual Maintenance Contract for computers, printers, network including hardware and accessories installed in the Office of the Principal Accountant General (A&E), Andhra Pradesh at both Hyderabad and Vijayawada Camp Office. The AMC services in general are needed to be rendered for the Office located in Hyderabad and Vijayawada. The vendors who offer services at both the locations only need apply.

The tender documents may also be downloaded from this office website <http://agap.cag.gov.in/tenders.html> or <http://ag.ap.nic.in/tenders.html>. The firms are requested to visit the Office and inspect the Computer systems and peripherals before submission of tenders.

1. The general scope of work includes:

The contract would be comprehensive i.e. including repairs and replacement of parts of Original Equipments Manufacturer (OEM) except replacement of cartridges for printers. AMC shall cover each and every part including plastic body and parts, replacement of any part necessary for keeping the equipment active and free from any defects/disturbance. The replacement of all defective parts with good quality and OEM branded parts shall be done by the service provider without any extra charge. Used/Repaired/refurbished parts are not acceptable. If any part is removed for up-gradation and item is provided by this Office for replacement, such item will be treated as asset of this Office and should be returned to this Office. If defective parts are replaced by the AMC provider, the defective parts will be returned to the providers only after a certificate is issued by the C-EDP of this Office.

The following should be taken into consideration:

- I. **Hardware:** This would include the actual components /assemblies/sub-assemblies of the PC i.e. the hard disk, mother board, SMPS, Network Interface Card, RAM, monitor, mouse, keyboard, DVD/CD – ROM, CMOS batteries, other accessories, connectors/cords and any other physical appliances required for running the equipment.


Authorised Signature & Seal of the firm

Page 1 of 16

**गौतमन आर
GOWTHAMAN R
उप महालेखाकार (लेखा)
Deputy Accountant General (Accounts)
महालेखाकार (ले.एच.ह) का कार्यालय
O/o. The Accountant General (A&E)
आंध्र प्रदेश/Andhra Pradesh**