



Bid Number/बोली क्रमांक (बिड संख्या):
GEM/2024/B/5697487
Dated/दिनांक : 30-01-2025

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	20-02-2025 12:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	20-02-2025 12:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	90 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Comptroller And Auditor General (cag) Of India
Department Name/विभाग का नाम	Indian Audit And Accounts Department
Organisation Name/संगठन का नाम	N/a
Office Name/कार्यालय का नाम	Jharkhand/ranchi
Item Category/मद केटेगरी	Monthly Basis Cab & Taxi Hiring Services - Premium Sedan; 2000 km x 320 hours; Local 24*7
Contract Period/अनुबंध अवधि	1 Year(s)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	30 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
Past Experience of Similar Services required/इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है	Yes
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/ and Turnover/टर्नओवर के लिए एमएसई को छूट प्राप्त है	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes

Bid Details/बिड विवरण	
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	No
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	1995500
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वित्तीय दस्तावेज़ ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	59850

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) /ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	14

(a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के

दायरे से बाहर रखा गया है।

(b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी :

Pay and Accounts Officer (Audit)
O/o the Principal Accountant General (A&E), Jharkhand, Doranda, Ranchi
(Pay And Accounts Officer)

MII Compliance/एमआईआई अनुपालन

MII Compliance/एमआईआई अनुपालन	Yes
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM_No.1_4_2021_PPD_dated_18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services

over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Fleet of owned vehicles with service provider, (Please limit the number to up to 100% of the vehicles demanded or 30 whichever is lesser):3

Drivers on Payroll (in Numbers) (Please limit the number to up to 100% of the vehicles demanded or 30 whichever is lesser):3

Minimum years (up to 5 years) of experience in related field:3

Number (upto 100%) of vehicles demanded should have been provided in a single contract to a government agency in the past three years:3

Number (up to 100%) of vehicles demanded should have been provided in the past 1 year to government agencies:1

Geographic Presence in States:Jharkhand State

Rate Per Km for Extra Usage in excess of chosen package as per the Vehicle Type selected. In case of bunch bid buyer must indicate extra KM rate for every Vehicle Type that is bunched::Rs. 10/-

Rate Per Hour (Inclusive of GST) for Extra Usage in excess of chosen packageNot Applicable

Scope of Work:[1737959301.pdf](#)

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
04-02-2025 15:00:00	Room No. 525, Office of the Principal Accountant General (Audit), Jharkhand, Doranda, Ranchi

Monthly Basis Cab & Taxi Hiring Services - Premium Sedan; 2000 Km X 320 Hours; Local 24*7 (3)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Vehicle Type	Premium Sedan
Type of car (Please select at least 3 options)	Maruti Suzuki Ciaz , Honda City , Hyundai Verna
Usage Variant	2000 km x 320 hours
Type of Service	Local 24*7
Year of Vehicle Model	2024 , 2023 , 2022
Km Travelled	Upto 25,000 Kms
Air Conditioning Requirement	A/C

Specification	Values
Area of Operation	Plains
Fuel Type	Diesel
Addon(s)/एडऑन	
Outstation night charges applicable	Yes

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Number of Vehicle(s)	Additional Requirement/अतिरिक्त आवश्यकता
1	Ravi Prakash Sinha	834002,O/o THE ACCOUNTANT GENERAL (AUDIT), JHARKHAND, DORANDA, RANCHI.	3	<ul style="list-style-type: none"> Estimated number of outstation nights per month per vehicle : 7 Duration in Months : 12

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

2. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. The Vehicle is required 24x7 (including Saturdays, Sundays, and Public Holidays).

2. In case of any dispute/differences/interpretation etc. whatsoever arising out of or relating to this contract, meaning operation or effect of this contract or the breach thereof, the decision of the Principal Accountant General (Audit), Jharkhand, Ranchi shall be final and binding on both parties.

3. The contract vehicle shall bear proper monograms "on Govt of India Duty" in Hindi and English at front and rear of the vehicle or any other monogram as approved by the P.A.G. Office, for which no cost will be paid.

4. The service of the vehicle shall include both local and outstation, in case vehicle is utilized

- d for outstation tour, the night halt charges shall be paid by the buyer @200/- per night.
5. The Bidding Firm/Vendor/Agency providing vehicles through this bid should certify that the provided vehicle(s) has/have not involved in any Police case.
 6. The vehicle shall be parked in office premises or as ordered by the competent authority (in case of outstation halt).
 7. TDS will be deducted at source as per Income Tax/GST Rules as prescribed by the Govt time to time.
 8. No request for escalation in rates shall be entertained for whatsoever reasons, during the currency of the contract.
 9. The saving in running kilometres (in case the hired vehicle runs less than 2000 KMs in a month) by any other vehicle in a particular month, shall be adjusted against excess kilometres travelled by the said vehicle or from other hired vehicles from the same vendor in the same or other month(s) upto expiry of Financial Year/Contract Period.
 10. If vehicle runs beyond fixed kilometres payment shall be made @10/km for extra kilometres (after taking into account carried forward kilometre balance, if any).
 11. FASTag must be affixed on all the vehicles and should be sufficiently recharged at all times. The toll charges and parking fee payable locally or outstation shall be reimbursed by the Buyer to the service provider on actual basis, on submission of requisite proof along with the monthly bill.
 12. AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in Ranchi District. DOCUMENTARY EVIDENCE TO BE SUBMITTED.
 13. The Vehicle should be enabled with GPS/Vehicle Tracking Devices.
 14. The vehicles should be fitted with all necessary accessories and items such as Fire Extinguishers and First-Aid-Box must be available therein.
 15. The bidding firm/agency should ensure that the drivers deployed for the operating of the vehicle should hold valid driving license, are well experienced, trained, polite and humble in nature, reasonably educated, and conversant with the city roads/routes. The driver should have complete knowledge of prevailing traffic rules/regulations and relevant security instruction about the vehicle.
 16. Each driver deployed by the bidding firm agency must have a cell phone duly activated and shall promptly respond to any call from the hiring office.
 17. Drivers should be well dressed and punctual in their duties and should not leave the office without prior permission of the officer using the vehicle.
 18. The drivers will not be provided with food during duty hours. They should make arrangement for their own meals during duty hours.
 19. The bio data of driver(s) deployed for driving the hired vehicles should be submitted to the hiring office and withdrawal/replacement of driver shall not be done without prior permission.

ssion of the hiring office. In case of leave or sickness of a regular driver, replacement of driver should be made immediately giving prior information and details of the replaced driver. In case of failure the penalty clause as mentioned in Clause 32 will be applicable.

20. In the event of breakdown/servicing of the hired vehicle(s) the bidding Firm/Agency shall immediately arrange replacement of the vehicle(s). Failure to do so will attract penalty of Rs. 1000/- per day.

21. The bidding Firm/Agency will be responsible for compliance of all statutory provisions related to payment of minimum Wages, etc., to the drivers deployed by it. The tendering agency will be fully responsible for payment of wages and other dues and compliance of all labour laws, welfare schemes applicable to the drivers deployed by them in the department. The buyer department shall not be liable on any account in this regard.

22. The Bank Guarantee can be forfeited by order of the competent authority of hiring office in the event of any breach or negligence or non-observance of any terms/conditions of contract or for unsatisfactory performance or for non-acceptance of the work order. During the contract period or even after expiry of the contract, to cover any incorrect or excess payments made on the bills to the Firm/Agency, the Bank- Guarantee shall be retained until the final audit report on the accounts of firm's bills has been received and examined.

23. This office shall have no responsibility/liability whatsoever for any accident/damage to the Bidder's Vehicle/equipment in the transit or while engaged in the work and the Bidder will be responsible for payment of challan (if any) charged by the Police/ Motor Vehicle Department for any offence committed by the driver.

24. The driver(s) shall be provided with logbook with the instruction to maintain it on daily basis and get it signed by the user of the vehicle.

25. The bidder should prepare and submit Bills and Logbooks (duly signed by the officer using the vehicle) on monthly basis for all the hired vehicles separately.

26. The vehicle(s) should always be filled with sufficient fuel.

27. The driver(s) should maintain integrity and secrecy. Service provider will undertake and ensure that the information acquired because of contract services pertaining to O/o the Principal Accountant General (Audit), Jharkhand, Ranchi will strictly be treated as confidential and will not be disclosed to anybody without the specific written permission/authorisation from Dy. Accountant General (Admn).

28. The Vehicles deployed must be cleaned/washed on regular basis and should be stain/dent and odour free. No claim will be entertained for cleaning/washing of vehicles.

29. Number of vehicles can be reduced or increased during the contract period as per requirement of the client, on one month's notice.

30. The tender process of the bid can be terminated at any time without any notice at the discretion of the Office of the Principal Accountant General (audit), Jharkhand.

31. The bid is for a period of 1 years but continuation of the contract depends on

the "Performance of the service" which will be reviewed half-yearly by the buyer organization, if performance is found unsatisfactory, the contract will be terminated with 15 days notice.

32. Penalty : In case of vehicle/service provided by the concerned agency is not as per terms and conditions of the contract, it will attract penalty amounting to Rs.1,000/- per day per vehicle. In case of regular breach of the terms & conditions/unsatisfactory performance, the hiring office reserves the right to cancel the contract at any time without any notice and the performance security of the concerned agency will be forfeited.

Minimum Eligibility Criteria:

a. The Service Provider must own at least 3 vehicles in Service Provider's name or in the name of the proprietor/partner of the Service Provider. Necessary documents relating to proof of ownership will be uploaded by the bidder for verification by the buyer.

b. The Service Provider is required to have at least 3 drivers on service provider's payroll for at least one year. Necessary document relating to such manpower will be uploaded by the bidder for verification of the buyer.

c. An office of the Service Provider must be located in Ranchi District. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

d. EMD as mentioned in bid document. proof of the same must be uploaded with bid. (MSME bidders are exempted from submission of EMD amount for which documentary evidence are required.)

3. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

4. Generic

1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. Past Project Experience

Proof for Past Experience and Project Experience clause: For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.**Proof for Past Experience and Project Experience clause:** For fulfilling the experience criteria any one of the following documents may be

considered as valid proof for meeting the experience criteria:a. Contract copy along with Invoice(s) with self-certification by the bidder that service/supplies against the invoices have been executed.b. Execution certificate by client with contract value.c. Any other document in support of contract execution like Third Party Inspection release note, etc.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [General Terms and Conditions/सामान्य नियम और शर्तें](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---