

Statement Showing Remarks of Prospective Bidder on Bid /Corrigendum No.1

SI no	Name of Prospective Bidder	Remarks of Prospective Bidder on Bid Requirements	Remarks	Proposed Action
		Objections/Suggestion submitted upto 5 October 2020 by prospective bidders, after publication of Corrigendum -1		
1	Zones SI	<p>point No-1: We would like to inform you that some technical parameters are changed in corrigendum and now specks are favouring to single OEM notebook based on AMD processor.</p> <p>In Corrigendum parameters are reduced like DIMM slots, No. of USB Ver. 3 .0/3 .1 Gen 1 Ports and battery capacity.</p>	<p>DIMM Slots Pre-bid document mentioned RAM of 16 GB with or without Separate DIMM slots. The point was also discussed during the pre-bid meeting and explained to the prospective bidders. RAM of Laptop already stands increased from 8 GB to 16 GB considering future needs of the organisation. Since future expandability already stands considered, the requirement of spare DIMM slot has not been made mandatory. As regard serviceability of available RAM, laptop are already under 5 year’s warranty hence needs to be maintained by bidder/OEM.</p> <p>Ports Pre bid document mentioned total of 2 USB Ports of latest generation (high speed) and one Type C port. After considered deliberation, we are of the view that Type C port is not an absolutely essential requirement for our users and hence requirement of Type C was left to the bidder (Any Value). As</p>	No Change

		<p>In Pre bid meeting all three leading OEMs are ready to bid with 48-watt hour battery except HP.</p> <p>We request you to make it generic to get competitive bids from all leading OEMs through expertise bidder of this domain.</p>	<p>certain devices like mouse, keyboard may not need high transfer speed as that of USB 3.0, one USB 2.0 was also considered.</p> <p>After deliberation we revised the requirements of battery backup from 8 to 10 hrs. Since 45 WHr battery was also providing backup of 10 hrs, the amendment with 45 WHrs battery is being made to avoid any exclusion.</p> <p>45 WHr is the minimum requirement and bidders may provide anything 45WHr or above and hence we feel the bid is still generic and non-exclusionary.</p>	
2	Zones, SI	<p>With reference to your corrigendum point No-2:</p> <p>None of SI have their direct 15 location services office in India including North-East. This point leads to specific OEM who also act as a bidder over GeM Portal. We request you to amend this point and ask for PAN India Service Centre List as per your consignee location from OEM only. Since warranty will be given by OEM so there is no point of asking bidder location for providing services. Also, there is penalty clause on bidder for not providing the services and CAG has asked to submit 10 % PBG for 62 months against warranty support. With this PBG bidder is always bound with CAG to help them to provide service on time</p>	<p>Amended as follows, corrigendum to be issued.</p> <p>“Bidder/OEM must have service centres in State of supply for 75 % of states covered under the consignee location (including one in NER) and Bidder must have offices in at least 3 States”</p>	included in Corrigendum 2

3	Acer, OEM	DIMM SLOT with any value expandability – With this are we saying that SOC RAM will be allowed and irrespective if the expandability gives “0” value will be accepted? With this changes department is getting in to jeopardy situation ‘coz in case of SOC RAM failure user will have suffer until the entire M’brd is not replaced or repaired whereas; in the earlier option of ‘2 DIMM slots” there was redundancy which was allowing using of another slot in case of 1 slot fails. With such degrade department will only suffer in long run which is not recommended at all and even post warranty period it will lend up in high cost of repair.	Refer remarks at SI No 1. Yes Machines with “0” expandable RAMs will be accepted.	No Change
4	Acer, OEM	USB Ports (Ver. 2 Ports – 1 & Ver. 3.0/3.1 – 2 & USB Type C – Any Value – With these changes once again department is encouraging degrade specification product when warranty asked is 5 years considering long term basis than department should go with latest available technology specification instead technology which is at verge of end of life (Ver 2.0). Further; in the current scenario where there is lot of uncertainty of working environment and probably where user might work from home or from available facility where they might require to connect multiple external devices for which they would require more number of USB ports and latest technology ports thus; we once again reiterate to revoke this clause and keep the number of ports as Ver.3.0/3.1 as 3nos and Type C as 1no.	No Change	No Change
5	Acer, OEM	Backlit keyboard any value – This feature enables users better working experience in low light situation and will not hamper their working performance. It is highly	No Change.	No Change

		recommended feature when department is looking forward for latest technology.		
6	Acer , OEM	Battery capacity changed to 45 WHr – At one point of discussion it was clearly communicated that the Notebook will be used by Mobile user whose shall be in field more and with lower WHr definitely the battery backup will get reduce and it will hamper work of department only. Further we would like to highlight that the asked 48WHr or more is available will all the leading OEMs. Thus; we once again insist to revoke this clause and keep as per original only.	Refer SI. No 1	No Change
7	Acer, OEM	Operating System Perpetual License – It is to bring your kind notice that the OEM license of Windows 10 Pro is perpetual and is supported till the life time of a particular machine and it's non Transferrable, which means that once the customer stops using a particular machine the license cannot be transferred to any other device. Subsequently; as per the Microsoft OEM policy now a days DPK License is applicable where the keys are digitally injected in BIOS which means no physical Keys will be made available to users. Please make a note of same and we look for your kind understanding on same and confirmation in this regards.	<p>DPK license are also a kind of perpetual license. We may specify that W We Microsoft DPK license are acceptable.</p> <p>The Note book PC should have factory pre-loaded Operating System i.e. Win 10 Professional Perpetual licences. A confirmation to this effect is to be given by the bidder from the OEM along with details of license at each of consignee location and head office at Delhi.</p> <p>The OS restoration files should be saved in a separate drive in such instances.</p>	Included in Corrigendum 2

SI no	Name of Prospective Bidder	Remarks of Prospective Bidder on Bid Requirements	Further Remarks	Proposed Action
		Reference received after publication of Bid and before approval of Corrigendum 1		
8.	Lenovo, OEM October 1	RAM size & Total number of DIMM SLOT available: The department clearly discussed about that only 16GB RAM is required and number of DIMM slots is not a criteria. The bid has asked for 16GB RAM with total 2 DIMM slots required with only one populated. Our product will offer total 16GB RAM (2x 8GB RAM), with one soldered DIMM and one replaceable Memory DIMM. We request the department to allow us to participate since it is complying the department need on RAM size.	Corrigendum 1 may be seen. 16 GB RAM capacity machines with /without additional empty DIMM slot will be accepted.	Point already included in the corrigendum 1
9.	Lenovo, OEM	VGA Port: The bid has asked for VGA Port. As per Prebid Technical Compliance, VGA port was not required and it has not been discussed in the Prebid workshop. We request department to either remove this port or allow bidders to participate without VGA port.	VGA port was not considered essential based on organisation needs. Hence the point already stands included in corrigendum 1. Hence, product with/without VGA port would be acceptable.	Point already included in the corrigendum 1
10.	Lenovo, OEM	Panel Technology: IPS Panel asked in the bid. We have requested in Prebid workshop that IPS is LG Trademark technology. IPS is a general term to represent technology to for Wide viewing angle panel (usually > 175 degree), but in strict definition it's LGD "In-plane switching" technology	All major OEMS including Lenovo have products with IPS panel. No change in bid.	No Change.

		<p>Each vendor have its own technology term for their Wide viewing angle technology (PLS, ADS, ADS) , IPS is the first and most well-known one</p> <p>We request you to please allow WVA technology in the bid. It is Golden parameter; we will not be able to participate if this is not changed.</p>		
11	Lenovo, OEM	<p>Weight: Weight asked before Prebid was 1.7Kg however in bid it is revised to 1.65Kg.</p> <p>We had requested in Prebid to keep the same weight, as we will not qualify with this product weight.</p> <p>Request you to please change this to 1.7Kg else please allow us to quote with 1.7Kg product.</p>	Please refer corrigendum 1.	Point already included in the corrigendum 1
12	Lenovo, OEM	<p>Battery Capacity and backup: The bid asked for 48Whr battery with 10 hours backup.</p> <p>It is discussed in the Prebid, that each OEM has its own battery capacity however backup is important parameter for user.</p> <p>We request you to please consider battery backup as key criteria and mention mobile mark 2014 to measure the backup and Laptop. Please allow us to participate with 45Whr battery with >10 hours backup as per mobile mark.</p>	Refer remarks in SI No 1	No Change.
13	Lenovo, OEM	<p>Estimated RA value: The estimated RA Value of the bid is 8,84,000,00/- which means 52000 per notebook including taxes.</p>	No comments.	No Change

		<p>With the given specifications of Intel core i5/ Ryzen 5 processor and Win 10 Professional, it may not be commercially feasible to quote and compete within this price range.</p> <p>Request you to please provide clarity budget per notebook.</p>		
14	HP, OEM September 30	<p>Request for change in Chasis Material from ABS Plastic to Metallic - Aluminium / Carbon Fiber / Mg Alloy</p> <p>Metallic chassis will have long life as compared to ABS Plastic body and will ensure below key advantages:</p> <ul style="list-style-type: none"> A. No white patches after few months usage as in case of ABS Plastic. B. Scratch resistance body in case of metallic chassis as compared to ABS Plastic. C. ABS Plastic is more vulnerable to physical damages while daily usage as compared to Metallic chassis which is more rugged & prevent physical damage during daily usage. D. Metallic chassis will ensure that the no fading of touch pad but in case of ABS Plastic – Touch pad will fade after few months of usage only. <p>The above features will ensure durability with best user experience for CAG Officers for 3-5 years at least as any accidental and wear-tear damages are not covered in Device warranty.</p>	No change	No Change
15	HP, OEM	Request for Change of RAM Expandability up to(using spare DIMM Slots in GB) from 64 GB to 32 GB	Refer Sl. No 1, 3 and 8.	No Change

		Spare DIMM slot will be available for expandability at any later stage by the user.		
16	HP, OEM	Request for change of Battery Capacity (Watt Hour) from 48 Whr to 45 Whr 45 Wh hour will ensure more than 10-12 hours of battery back as required in the Bid.	Refer Sl. No.1. No change	Already included in Corrigendum 1
17	HP, OEM	Request for change of Number of VGA Ports1 to 0 VGA port is not required as HDMI is already selected in the product.	Refer corrigendum-1	Already included in Corrigendum 1
18	HP, OEM	Request for change of USB Version 3 point 0 / 3 point 1, Gen 1 Ports from 3 to 2 To Ensure one port of USB	Refer corrigendum-1, demand accepted.	Already included in Corrigendum 1
19	HP, OEM	Request for change of Number of USB Version 2 Point 0 Ports from 0 to 1 To Ensure connectivity with compatible peripheral Devices	Refer corrigendum-1, demand accepted.	Already included in Corrigendum 1
20	HP, OEM	Request for adoption of Military Standards 810G (with minimum 13 passing procedures) which are not presently available in the Bid To ensure durability of the product for long life.	No change in bid.	No Change
21	Acer, OEM September 30	With Regards to your above cited GEM Bid for Purchase of 1700 Laptops, request your kind consideration for Keeping the Battery Watt Hour as 48 WHr as reducing the WHr capacity to lesser will impact on the backup by 6.6% while	Refer Sl. No 1. No change.	Already clarified in Corrigendum 1

		keeping the rest specification same as asked in the bid, as cell will give lesser performace on lower watt hr and claiming high backup on lower WHr is impossible. Request your kind consideration for keeping the WHr as 48 only which is available with most of the OEM and is as per Industry standard.		
22	Hitachi SI September 30	During Pre tender meet, all OEMs (except one) had accepted 48 Watt Hours battery capacity, so we request you to kindly keep the battery capacity as 48 Watt Hours which is in tender right now and not change it to 45 Watt Hrs as it would then give undue advantage to that one OEM. They can easily comply 48 Watt Hrs also with their other model but they might be pushing CAG to reduce it to 45 Watt Hrs to get undue price advantage.	Same as above	Same as above
23	Hitachi SI	Also, in the interest of CAG, it is requested that to maintain as per tender, the battery durability parameter to have 10 Hrs battery back. This parameter should be authenticated via latest mobile mark report which is Mobile mark 18 and not through older mobile mark reports. This will ensure quality product which is authenticated by third party agency's latest report.	Battery back-up increased to 10 hours. Refer corrigendum 1.	Same as above
24	Hitachi SI	As CAG is asking 5 years warranty and therefore, need of a bidder with vast presence in Indian geography is must to attend and close service requests quickly as per SLA. Therefore, It is requested to ask from the bidders, to show	Corrigendum 2 to be issued on this isse.	The corrigendum 1 allows presence of seller in 15 locations

		presence in at least 15 states PAN India with relevant proof like GST no. of each office in these states.		out of 36 supply locations.
25	Intel OEM 29 September 2020	<p>At the outset, we would like to clarify that physical parameters alone do not convey the performance of a given CPU. Intel believes the performance benchmarks developed by industry consortia are better to compare CPU performance, because many different companies offer their input into the development of the benchmark.</p> <p>MobileMark® 2018 is one example of a consortium-developed benchmark, and it evaluates and compare Windows x64-based mobile PC devices on performance-qualified battery life and looks at everyday office applications (like MS* Office, WINZIP, Adobe* etc.,) to provide a performance score, that would be the best way to compare processor performance on the workloads that are used every day.</p> <p>https://bapco.com/wp-content/uploads/2019/10/MobileMark_2018_White_Paper_v1.1.pdf</p> <p>MobileMark® workload simulates typical usage by office workers. It was developed by BAPCo*, whose member companies include Intel, Acer, Dell, Hewlett-Packard, Hitachi, Lenovo, Samsung, Sony, Toshiba, and others who supply computing products and services. You can find more information about BAPCo* here: http://www.bapco.com/about/index.php</p>	No change in processor specifications of the bid.	No change

		<p>To measure performance and battery life of laptops MobileMark from BAPCO is a well-established benchmark and well accepted by Eco system partners (HP, Dell, Lenovo, Acer). It was well called out benchmark during Pre-Bid as well from All OEM's for Laptop consideration.</p> <p>Sharing performance comparison between Intel Processor i5 10210U and Ryzen 7, based on MobileMark 2018. (refer attached deck)</p> <p>We request to kindly help with a equal and fair comparison for everyone for OEM's to participate with Intel based Systems as well.</p>		
26	Dell, OEM Intel OEM 28 September 2020	During the session, it was proposed to CAG that Battery WattHour is the technical parameter indicator of backup time and the same was agreed by most of the OEMs and requested to keep the battery WattHour to 48 or more.	Refer Sl. No 1.	Already clarified in Corrigendum 1
27	Dell, OEM	The indicative backup time on GEM portal is basis the MobileMark 2014, which is older version of indicative backup time and same has been updated to MobileMark 2018. Major difference between the two is that MobileMark 2018 uses latest software version of MS office, Acrobat Reader, Google Chrome, etc to get the indicative backup time. So we request the committee to follow the MobileMark 2018 to get the indicative backup time. Attached is the MobileMark 2018 and 2014	No comments	No Change

		benchmark document explaining the above differentiation.		
28	Dell, OEM	In order to get more realistic backup time we request you to please consider minimum 10 hours of backup time with latest MobileMark 2018 benchmarks.	The back-up time of battery was increased from 8 hrs to 10 hrs. Refer corrigendum 1.	Already clarified in Corrigendum 1

Sd/
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