

OFFICE OF THE DIRECTOR GENERAL OF AUDIT:  
SOUTHERN RAILWAY: CHENNAI - 3

SA/EDP/AMC/2021-22

Dated 05/10/2021

**TENDER NOTICE**

Office of the Director General of Audit, Southern Railway, Chennai invites sealed quotations for the Annual Maintenance Contract (AMC) of IT hardware items in this office for a period of 17 months from 01.11.2021 to 31.03.2023.

The sealed quotations may be addressed to “Director/Admin, O/o Director General of Audit, Southern Railway, II floor, GM office, Park town, Chennai-03, and should reach this office on or before 20.10.2021, 17:00 Hrs. The details of items to be covered under AMC are given below along with the terms and conditions.

Sd/-  
Director/Admin.

**Terms and Conditions**

1. Items to be covered under AMC are listed in Annexure I, with item type, date of purchase, location, etc.
2. Location of IT assets includes Tamil Nadu and Kerala states
3. AMC/ALC Type – Full: Entire period of AMC. Part: For a part of period. i.e. items shall come under AMC from the next day of expiry of warranty.
4. Actual number of items may increase or decrease during the period of contract. Pro-rata AMC amount will be paid on this variation.
5. AMC for the above items should comprehensively include preventive maintenance, day-to-day troubleshooting and replacement of spares as and when necessary.
6. Payment for AMC shall be done on completion of each quarter and the amount would be released on receipt of invoices, which may be produced in the first week of the month subsequent to the quarter ended.

7. Maintenance shall include installation of all kinds of software including Operating System, Application Software and Anti-Virus scanning etc., which will be provided by this office.
8. The agreement shall be in force from 01.11.2021 to 31.03.2023 for a period of 17 months and is liable to be terminated at any time giving notice of one month.
9. The AMC provider shall be able to rectify the problems within the maximum period of two days. In the event of the problem not being solved, alternate arrangements may be provided by the service provider to ensure continuity. Delay over that will be viewed as lapse on the part of the AMC service provider.
10. Preventive Maintenance must be taken up by the service provider in respect of all Systems & Peripherals once in three months and report should be submitted
11. During the period of contract, any item may be included or withdrawn with proper notice of 15 days.
12. Acceptance of all terms and conditions should be specifically mentioned in the quotation itself and any quotation without specific acceptance of terms and conditions will not be entertained.
13. Item wise quote for AMC for the listed items may be submitted, in person/post/ courier in a 'sealed cover' to the address mentioned above so as to reach on or before 20.10.2021, 17:00 Hrs. Quotations reaching after the due date and time will not be accepted. This office will not be responsible for postal delays.
14. On the sealed cover, it should be legibly marked as "Quotation for AMC Computer Hardware Items –01.11.2021 to 31.03.2023" .

**List of IT assets \***

Sl.No.	Asset Type	Make	Harware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	Laptop	HP	5CG81846Q7	2018-10-12	Chennai	ALC	01/11/2021	31/03/2023
2	Laptop	HP	5CG818474P	2018-10-12	Ernakulam	ALC	01/11/2021	31/03/2023
3	Laptop	HP	5CG82544L0	2018-10-12	Chennai	ALC	01/11/2021	31/03/2023
4	Laptop	HP	5CG81847B6	2018-10-12	Chennai	ALC	01/11/2021	31/03/2023
5	Laptop	HP	5CG8133LSC	2018-10-12	Salem Division	ALC	01/11/2021	31/03/2023
6	Laptop	HP	5CG8133N8W	2018-10-12	Tiruchi	ALC	01/11/2021	31/03/2023
7	Laptop	HP	5CG8133MZ3	2018-10-12	Madurai	ALC	01/11/2021	31/03/2023
8	Laptop	HP	5CG82544Y3	2018-10-12	Tiruchi	ALC	01/11/2021	31/03/2023
9	Laptop	HP	5CG8133NGR	2018-10-12	Trivendram	ALC	01/11/2021	31/03/2023
10	Laptop	HP	5CG8133GW1	2018-10-12	Tiruchi	ALC	01/11/2021	31/03/2023
11	Laptop	HP	5CG81846W4	2018-10-12	Tiruchi	ALC	01/11/2021	31/03/2023
12	Laptop	HP	5CG8133LFF	2018-10-12	ICF	ALC	01/11/2021	31/03/2023
13	Laptop	HP	5CG818470B	2018-10-12	Perumbur	ALC	01/11/2021	31/03/2023
14	Laptop	HP	5CG81846JB	2018-10-12	Egmore	ALC	01/11/2021	31/03/2023
15	Laptop	HP	5CG825459R	2018-10-12	Palaghat	ALC	01/11/2021	31/03/2023
16	Laptop	HP	5CG8133MYT	2018-10-12	Chennai	ALC	01/11/2021	31/03/2023
17	Laptop	HP	5CG825442T	2018-10-12	Chennai	ALC	01/11/2021	31/03/2023

sl.No.	Asset Type	Make	Harware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	Desktop	HP	INA421YB2B	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
2	Desktop	HP	INA421YB2Y	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
3	Desktop	HP	INA421YB31	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
4	Desktop	HP	INA421Y9ZX	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
5	Desktop	HP	INA421YB2M	2014-08-04	Chennai/RE/MS	AMC	01/11/2021	31/03/2023
6	Desktop	HP	INA421YB1S	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
7	Desktop	HP	INA421YB1Y	2014-08-04	Chennai/ICF	AMC	01/11/2021	31/03/2023
8	Desktop	HP	INA421YB1B	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
9	Desktop	HP	INA421YB7D	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
10	Desktop	HP	INA421YB1D	2014-08-04	Chennai/MAS	AMC	01/11/2021	31/03/2023
11	Desktop	HP	INA421YB24	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
12	Desktop	HP	INA421YB0V	2014-08-04	Chennai	AMC	01/11/2021	31/03/2023
13	Desktop	HP	INA421YB20	2014-08-04	Chennai/CN	AMC	01/11/2021	31/03/2023
14	Desktop	HP	INA421YB11	2014-08-04	Chennai/EDP	AMC	01/11/2021	31/03/2023
15	Desktop	HP	INA431QGQX	2014-08-12	Chennai/EDP	AMC	01/11/2021	31/03/2023
16	Desktop	HP	INA431QGL8	2014-08-12	Chennai/EDP	AMC	01/11/2021	31/03/2023
17	Desktop	HP	INA431QGG7	2014-08-12	Chennai/Hqrs	AMC	01/11/2021	31/03/2023
18	Desktop	HP	INA431QGP4	2014-08-12	Chennai/Admn	AMC	01/11/2021	31/03/2023
19	Desktop	HP	INA431QGK7	2014-08-12	Chennai/EDP	AMC	01/11/2021	31/03/2023
20	Desktop	ACER	UDVHGS1382G0958613	2016-03-02	TA/TPJ	AMC	01/11/2021	31/03/2023
21	Desktop	ACER	UDVHGS1382G0958614	2016-03-02	Chennai/Books	AMC	01/11/2021	31/03/2023

22	Desktop	ACER	UDVHGS1382G0958615	2016-03-02	Chennai/ICF/S	AMC	01/11/2021	31/03/2023
23	Desktop	ACER	UDVHGS1382G0958616	2016-03-02	Chennai/HINDI	AMC	01/11/2021	31/03/2023
24	Desktop	ACER	UDVHGS1382G0958617	2016-03-02	Chennai/ESTT	AMC	01/11/2021	31/03/2023
25	Desktop	ACER	UDVHGS1382G0958618	2016-03-02	Chennai/ICF/S	AMC	01/11/2021	31/03/2023
26	Desktop	ACER	UDVHGS1382G0958619	2016-03-02	CN/TPJ&MDU	AMC	01/11/2021	31/03/2023
27	Desktop	ACER	UDVHGS1382G0958620	2016-03-02	PGT	AMC	01/11/2021	31/03/2023
28	Desktop	ACER	UDVHGS1382G0958621	2016-03-02	Chennai/Hqrs	AMC	01/11/2021	31/03/2023
29	Desktop	ACER	UDVHGS1382G0958622	2016-03-02	MDU	AMC	01/11/2021	31/03/2023
30	Desktop	ACER	UDVHGS1382G0958623	2016-03-02	Chennai/PA to DIR	AMC	01/11/2021	31/03/2023
31	Desktop	ACER	UDVHGS1382G0958693	2016-03-02	PERAMBUR	AMC	01/11/2021	31/03/2023
32	Desktop	ACER	UDVHGS1382G0958694	2016-03-02	MADURAI/CN	AMC	01/11/2021	31/03/2023
33	Desktop	ACER	UDVHGS1382G0958695	2016-03-02	SA	AMC	01/11/2021	31/03/2023
34	Desktop	ACER	UDVHGS1382G0958696	2016-03-02	Chennai/REPORTS	AMC	01/11/2021	31/03/2023
35	Desktop	ACER	UDVHGS1382G0958697	2016-03-02	Chennai/TA/MAS	AMC	01/11/2021	31/03/2023
36	Desktop	HP	INA621RSLX	2016-08-17	Ernakulam	AMC	01/11/2021	31/03/2023
37	Desktop	HP	INA612P97K	2016-08-17	Ernakulam	AMC	01/11/2021	31/03/2023

38	Desktop	HP	INA619RGND	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
39	Desktop	HP	INA612P97M	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
40	Desktop	HP	INA612P9BF	2016-08-17	MDU	AMC	01/11/2021	31/03/2023
41	Desktop	HP	INA619RGM5	2016-08-17	MDU	AMC	01/11/2021	31/03/2023
42	Desktop	HP	INA619RGMT	2016-08-17	Chennai/MAS	AMC	01/11/2021	31/03/2023
43	Desktop	HP	INA619RGLL	2016-08-17	TRICHY	AMC	01/11/2021	31/03/2023
44	Desktop	HP	INA619RGJ6	2016-08-17	PALAGAT	AMC	01/11/2021	31/03/2023
45	Desktop	HP	INA612P99F	2016-08-17	PALAGAT	AMC	01/11/2021	31/03/2023
46	Desktop	HP	INA619RGL4	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
47	Desktop	HP	INA619RGMY	2016-08-17	Salem	AMC	01/11/2021	31/03/2023
48	Desktop	HP	INA612P95H	2016-08-17	Salem	AMC	01/11/2021	31/03/2023
49	Desktop	HP	INA619RGJH	2016-08-17	Chennai/ICF	AMC	01/11/2021	31/03/2023
50	Desktop	HP	INA619RGKD	2016-08-17	Chennai/Hqrs	AMC	01/11/2021	31/03/2023
51	Desktop	HP	INA619RGKC	2016-08-17	PERAMBUR	AMC	01/11/2021	31/03/2023
52	Desktop	HP	INA619RGKV	2016-08-17	TRICHY	AMC	01/11/2021	31/03/2023
53	Desktop	HP	INA619RGMH	2016-08-17	TRIVENDRUM	AMC	01/11/2021	31/03/2023
54	Desktop	HP	INA619RGKR	2016-08-17	TRIVENDRUM	AMC	01/11/2021	31/03/2023
55	Desktop	HP	INA619RGMP	2016-08-17	TRICHY	AMC	01/11/2021	31/03/2023
56	Desktop	HP	INA619RGNI	2016-08-17	PERAMBUR	AMC	01/11/2021	31/03/2023
57	Desktop	HP	INA619RGPO	2016-08-17	POTHANOOR	AMC	01/11/2021	31/03/2023
58	Desktop	HP	INA619RGMF	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
59	Desktop	HP	INA612P979	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
60	Desktop	HP	INA612P9BQ	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
61	Desktop	HP	INA613PDK6	2016-08-17	TRICHY	AMC	01/11/2021	31/03/2023
62	Desktop	HP	INA613PDKP	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
63	Desktop	HP	INA612P961	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023
64	Desktop	HP	INA619RGNC	2016-08-17	Chennai	AMC	01/11/2021	31/03/2023

65	Desktop	HP	INA712RXM4	2017-03-24	Chennai	AMC	01/11/2021	31/03/2023
66	Desktop	HP	INA621RSM5	2016-08-17	Chennai/CN	AMC	01/11/2021	31/03/2023
67	Desktop	HP	INA810V3NS	2018-03-30	Chennai/TA/MAS	AMC	01/11/2021	31/03/2023
68	Desktop	HP	INA810V3S2	2018-03-30	Chennai/ICF	AMC	01/11/2021	31/03/2023
69	Desktop	HP	INA810V3N3	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
70	Desktop	HP	INA810V3R2	2018-03-30	Chennai/ICF	AMC	01/11/2021	31/03/2023
71	Desktop	HP	INA810V3P8	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
72	Desktop	HP	INA810V3MM	2018-03-30	TPJ/GOC	AMC	01/11/2021	31/03/2023
73	Desktop	HP	INA810V3R7	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
74	Desktop	HP	INA810V3RL	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
75	Desktop	HP	INA810V3NZ	2018-03-30	CN/TPJ&MDU	AMC	01/11/2021	31/03/2023
76	Desktop	HP	INA810V3PZ	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
77	Desktop	HP	INA810V3NY	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
78	Desktop	HP	INA810V3RF	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
79	Desktop	HP	INA810V3MX	2018-03-30	TVC	AMC	01/11/2021	31/03/2023
80	Desktop	HP	INA810V3P5	2018-03-30	Chennai	AMC	01/11/2021	31/03/2023
81	Desktop	HP	INA810V3N4	2018-03-30	PERAMBUR	AMC	01/11/2021	31/03/2023

Sl.No.	Asset Type	Sub type	Make	Harware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	Printer	Lasejet	HP	VNF3C33338	2014-07-30	Chennai	ALC	01/11/2021	31/03/2023
2	Printer	Lasejet	HP	CNCH781236	2016-08-26	Ernakulam	ALC	01/11/2021	31/03/2023
3	Printer	Lasejet	HP	CNCH815775	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
4	Printer	Lasejet	HP	CNCH815742	2016-08-26	Trichy	ALC	01/11/2021	31/03/2023
5	Printer	Lasejet	HP	CNCH816889	2016-08-26	Palaghat	ALC	01/11/2021	31/03/2023
6	Printer	Lasejet	HP	CNCH781223	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023

7	Printer	Lasejet	HP	CNCH780027	2016-08-26	Trivandrum	ALC	01/11/2021	31/03/2023
8	Printer	Lasejet	HP	CNCH781229	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
9	Printer	Lasejet	HP	CNCH780051	2016-08-26	Trichy	ALC	01/11/2021	31/03/2023
10	Printer	Lasejet	HP	CNCH781220	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
11	Printer	Lasejet	HP	CNCH816997	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
12	Printer	Lasejet	HP	CNCH817008	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
13	Printer	Lasejet	HP	CNCH815798	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
14	Printer	Lasejet	HP	CN66L3R001	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
15	Printer	Lasejet	HP	CN66L3R04J	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
16	Printer	Lasejet	HP	CN66L3R05V	2016-08-26	Chennai	ALC	01/11/2021	31/03/2023
17	Printer	Lasejet	HP Pro P1108	VNF3264375	2018-03-22	Chennai	ALC	01/11/2021	31/03/2023
18	Printer	Lasejet	HP Pro P1108	VNF3263386	2018-03-22	Chennai	ALC	01/11/2021	31/03/2023
19	Printer	Lasejet	HP Pro P1108	VNF3264378	2018-03-22	Trichy	ALC	01/11/2021	31/03/2023
20	Printer	Lasejet	HP Pro P1108	VNF3264166	2018-03-22	Chennai	ALC	01/11/2021	31/03/2023
21	Printer	Lasejet	HP Pro P1108	VNF3264165	2018-03-22	Chennai	ALC	01/11/2021	31/03/2023
22	Printer	Lasejet	Brother	E79038L9N349981	2020-01-14	Chennai	ALC	01/11/2021	31/03/2023
23	Printer	Lasejet	LEXMARK	340090060ZL	2020-02-05	Chennai	ALC	01/11/2021	31/03/2023
24	Printer	Lasejet	LEXMARK	34009005TN0	2020-02-05	Salem	ALC	01/11/2021	31/03/2023
25	Printer	Lasejet	LEXMARK	34009005TN4	2020-02-05	Chennai	ALC	01/11/2021	31/03/2023
26	Printer	Lasejet	LEXMARK	340090060P8	2020-02-05	Chennai	ALC	01/11/2021	31/03/2023
27	Printer	Lasejet	LEXMARK	340090060XW	2020-02-05	Madurai	ALC	01/11/2021	31/03/2023
28	Printer	Lasejet	HP	VNC4L39616	2020-02-26	Chennai	ALC	01/11/2021	31/03/2023
29	Printer	Lasejet	HP	VNC4L39607	2020-02-26	Chennai	ALC	01/11/2021	31/03/2023



30	Printer	Lasejet	HP	VNC4L39606	2020-02-26	Chennai	ALC	01/11/2021	31/03/2023
31	Printer	Lasejet	HP	VNC4L39612	2020-02-26	Chennai	ALC	01/11/2021	31/03/2023
32	Printer	Lasejet	HP	VNC4L39472	2020-02-26	Madurai	ALC	01/11/2021	31/03/2023

Sl.No.	Asset Type	Make	Harware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	SERVER	HP	SGH250HY15	2013-09-18	Chennai	AMC	01/11/2021	31/03/2023

**\*Location of IT assets may be subject to change.**