

निविदा सूचना

संख्या: 423/IT/Tel.Ex./02/2018-19
दिनांक: 12-03-2019

02- यूनिफाइ (सीमेंस) HiPath 4000 EPABX Systems के व्यापक ऑन-साइट वार्षिक रखरखाव अनुबंध (COAMC)

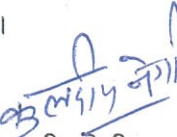
01.	निविदा आमंत्रण अधिकारी, कार्यालय, पदनाम एवं पता	निदेशक (कार्मिक), भारत के नियंत्रक एवं महालेखापरीक्षक का कार्यालय, 9 दीन दयाल उपाध्याय मार्ग, नई दिल्ली वैबसाइट : www.cag.gov.in
02.	अ) संबन्धित कार्य का नाम एवं ब) निष्पादन का स्थान	02- यूनिफाइ (सीमेंस) HiPath 4000 EPABX Systems के व्यापक ऑन-साइट वार्षिक रखरखाव अनुबंध (COAMC) 9, दीनदयाल उपाध्याय मार्ग, एवं 10, बहादुर शाह जफर मार्ग, नई दिल्ली- 110124
03.	निविदा का प्रस्तुतीकरण	दिनांक 12.03.2019 से 05.04.2019 वैबसाइट: http://eprocure.gov.in/eprocure/app

प्रस्ताव अनुसूची:

निविदा दस्तावेज़ डाउनलोड तारीख (http://eprocure.gov.in/eprocure/app)	12 मार्च 2019, 5.00 अपराह्न
स्पष्टीकरण प्रस्तुत करने की आरंभिक तारीख	18 मार्च 2019, 11.00 पूर्वाह्न
स्पष्टीकरण प्रस्तुत करने की अंतिम तारीख	22 मार्च 2019, 3.00 अपराह्न
निविदा अपलोड हेतु आरंभिक तारीख	25 मार्च 2019, 11.00 पूर्वाह्न
निविदा अपलोड हेतु अंतिम तारीख	01 अप्रैल 2019, 3.00 अपराह्न
EMD के बाबत DD/FDR/BG मूल रूप में जमा करने की अंतिम तारीख	01 अप्रैल 2019, 3.00 अपराह्न
तकनीकी निविदा खुलने की तारीख	3 अप्रैल 2019, 4.00 अपराह्न
वित्तीय निविदा खुलने की तारीख	5 अप्रैल 2019, 3.00 अपराह्न

उपरोक्त निविदा संख्या: /IT/Tel. Ex./02/2018-19 दिनांक: /03/2019 भारत के नियंत्रक एवं महालेखा परीक्षक के कार्यालयों जैसे 9, दीन दयाल उपाध्याय मार्ग, नई दिल्ली तथा 10, बहादुर शाह ज़फ़र मार्ग, नई दिल्ली – 110124 में स्थित यूनिफाइ (सीमेंस) HiPath 4000 EPABX Systems के व्यापक ऑन-साइट वार्षिक रखरखाव अनुबंध (COAMC) के लिए संलग्न नियमों, शर्तों, दिशानिर्देशों के अनुसार निविदाएँ आमंत्रित की जाती हैं। निविदाएं, EMD के अतिरिक्त, भौतिक रूप में स्वीकार नहीं की जाएगी।

इच्छुक निविदाकार, "केंद्रीय सार्वजनिक खरीद पोर्टल (CPMP)" की वेबसाइट <http://eprocure.gov.in/eprocure/app> से निविदा दस्तावेज़ डाउनलोड कर सकते हैं। निविदा दस्तावेज़ इस कार्यालय की वेबसाइट : www.cag.gov.in से भी प्राप्त किये जा सकते हैं। ऑनलाइन निविदाएँ EMD के सबूत की प्रति के साथ उपलोड की जाएंगी तथा निविदाकार द्वारा EMD भौतिक रूप से भी निविदा की अंतिम तारीख तक जमा करानी होगी अन्यथा निविदा अपूर्ण मानी जाएगी और खारिज कर दी जाएगी।


(कुलदीप नेगी)

वरिष्ठ प्रशासन अधिकारी (IT)

**OFFICE OF THE COMPTROLLER AND AUDITOR GENERAL OF INDIA
NEW DELHI – 110124**

No. 423/IT/Tel. Ex./02/2018-19

Online Tender Enquiry for Comprehensive On-site Annual Maintenance Contract (COAMC) of 2-Unify/Siemens HiPath 4000 EPABX Systems installed in CAG's office.

**Director (Personnel)
Office of the Comptroller and Auditor General of India,
9 Deen Dayal Uppadhyay Marg,
New Delhi-110124
Tel: 23509400**

**Office of the comptroller and auditor General of India
New Delhi – 110124**

No.423 /IT/Tel. Ex./02/2018-19

Dated: 12-03-2019

To

All Vendors

**Subject: E-Tendering for Comprehensive On-site Annual Maintenance Contract (COAMC) of 2
Nos. Siemens/Unify HiPath 4000 EPABX Systems installed in CAG's office.**

Madam/Sir,

The office of the Comptroller and Auditor General of India, New Delhi invites online tender (in two bid) from reputed, qualified, experienced, technically and financially sound suitable firm/company for Comprehensive On-site Annual Maintenance Contract (COAMC) of 2 Nos. Unify/Siemens HiPath 4000 EPABX Systems installed in two buildings (9, Deen Dayal Upadhyaya Marg and 10, B.S.Z, Marg, New Delhi- 110124) of CAG's office. **(List enclosed Annexure-II).**

Instruction for Online Submission:

1.	The intending bidders must read carefully all the terms and conditions of the tender documents. The firm/company should only submit bids if the firm/company fulfils all the eligible criteria.
2.	The information and instruction for bidders along with technical bid and financial bids etc. are posted on website shall form part of the bid documents.
3.	<p>The documents as uploaded in website can be viewed and downloaded free of cost by anyone including the intending bidder.</p> <p>Notes:</p> <ul style="list-style-type: none">i) Download the tender documents on free of cost from web site https://eprocure.gov.in/eprocure/app.ii) The technical bid and financial bid shall be filled up uploaded within due date of submissioniii) The PDF/Excell document available in website are part of tender document and can't be uploaded on the e-tendering portal in its present form. However the bidders may download the specific forms/data sheets etc. filled up, scanned with 100 dpi with black and white option and upload the same as required.iv) The tender document submitted manually can't be accepted and shall be rejected summarily.v) It is mandatory for all the applicants to have class-III digital signature certificate from any of the licensed Certifying Agency to participate in e-tendering.vi) In order to participate in online e-tendering process, it is mandatory for the applicants to have user ID & password to get access to the website

- <https://eprocure.gov.in/eprocure/app>
- vii) The agency shall download the pre bid clarification if any for the COAMC and upload the same (scanned copy) duly signed and sealed. The revised documents (if any) shall be uploaded in a tender portal.
- viii) After submission of the bid/document the bidder can re-submit revised bid/document any number of times but before last time and date of submission of bid/documents notified.
- ix) If the agency found ineligible, after opening of pre-qualification bid/technical bid tender shall become invalid.
- x) Tenderers are advised to upload their documents well in advance, to avoid last minutes rush on the server or complications in uploading. CAG's office, in any case, shall not be held responsible for any type of difficulties during uploading the documents including server and technical problems whatsoever.
- xi) Submission of the tender documents after the due date and time (including extended period) shall not be permitted. Time being displayed on e-tendering CPP portal shall be final and binding on bidders.
- xii) The tenderers are advised to submit the hard copies towards EMD and other documents etc. well in advance to the Tender Inviting Authority, so that it would reach on or before the due date and time. Delay in receipt of hard copies due to postal delay or delay due to any other reasons etc. shall not be accepted and tender shall be rejected forthwith.
- xiii) The complete Tender Document is available for reference at <https://www.cag.gov.in/> website of this office under the tab "Tenders and Contracts" and CPPP e-Procurement site. <https://eprocure.gov.in/eprocure/app>
- xiv) The bidder(s) shall submit the quotations online in the following two categories separately:
a) Technical Bid (Proof of bid security/EMD amount) **(As per Annexure III & IV)** and
b) Financial Bid in the form the BOQ-xxxx.xls on to the portal. **(As per Annexure V)**
- xv) Bids shall be submitted online only at CPPP eProcurement website: <https://eprocure.gov.in/eprocure/app>
- xvi) **BID OPENING:** Proof of bid security/EMD amount will be opened online as Critical Date Sheet. Bidder are requested to view Bids online by using option Live bid opening available in the Bidder Dashboard on Bid opening date and time as Critical Date Sheet subsequently for further evaluation.
- xvii) Financial bids will be opened of the bidders whose receipt of bid security/EMD amount verified date and time as per Critical Date Sheet **(<https://eprocure.gov.in/eprocure/app>)**.
- xviii) **BID EVALUATION:** No enquiry shall be made by the bidder(s) during the course of evaluation of the tender, after opening of bid, till final decision is conveyed to be successful bidder(s). However, the Committee/its authorized representative and office of CAG can make any enquiry/seek clarification from the bidders, which the bidders must furnish within the stipulated time else the bids of such defaulting bidders will be rejected.
- xix) **FINANCIAL BID EVALUATION:** Financial bids will be opened online of the bidders whose of bid security/EMD amount is verified, on date and time as Critical Date Sheet **(<https://eprocure.gov.in/eprocure/app>)**.
- xx) If CAG's office considers necessary, Revised Financial Bids could be called for before opening the original financial bids for recommending the final contract order.

- xxi) In the event of revised financial bids being called the revised bids should NOT be higher than the original bids, otherwise the bid shall be rejected and EMD forfeited.
- xxii) There will be **NO NEGOTIATION** regarding the financial bid.
- xxiii) The rates shall be quoted in Indian Rupees as per the Financial Annexure and should be inclusive of all taxes, levies, etc. as applicable for this solution.

Dates for BID processing:

1.	Tender inviting authority	The Director (Personnel), O/o the Comptroller and Auditor General of India, New Delhi
2.	Earnest Money Deposit (EMD)	Rs. 25,000/-
3.	Dates of availability of Tender Documents for download	12.03.2019 (17.00 hrs) onwards https://eprocure.gov.in/eprocure/app
4.	Start date for sending of queries, if any	18.03.2019 (11.00 hrs.)
5.	Last date of clarification to the queries	22.03.2019 (15.00 hrs.)
6.	Start date and time of Online Bid submission	25.03.2019 (11.00 hrs)
7.	Last date and time of closing of online submission of tender	01.04.2019 (15.00 hrs)
8.	Last date of submission of original DD/FDR/BG towards EMD etc.	01.04.2019 (15.00 hrs)
9.	Date and time of online opening of Technical Bid	03.04.2019 (16.00 hrs)
10.	Date of opening of Financial Bid	05.04.2019 (15.00 hrs)

Note: CAG's office reserves the right to accept or reject the tender(s) in full or in part, without assigning any reason thereof. Tenders with any condition including conditional rebate shall be rejected forthwith.

2. Terms & conditions of the contract stipulated at "Annexure I"

Yours truly,



(KULDEEP NEGI)

Sr. Administrative Officer (IT)

'Annexure-I'

(Terms & conditions)

1. This office does not bind itself to accept the lowest tender and reserves the right to reject any or all the tenders received without assigning any reason whatsoever. Inadequate or incomplete tenders in any respect or the prescribed conditions are not fulfilled are liable to be rejected. Canvassing in any form by the tenderers/vendor will result in rejection of their tenders.
2. The contract shall be purely Comprehensive one, including all Siemens/Unify make whether consumable or non-consumables at all locations of this office.
3. OEM/Authorized firms should have their own service centre & setup in Delhi/NCR for the last three years. Certificate of manufacturer or authorized partner of Siemens/Unify shall be submitted.
4. Firm should have Annual Maintenance of Siemens/Unify make EPABX system in Delhi/NCR, for the last three years, copies of contract thereof may be submitted.
5. Number of Hardware/Software engineers working with contractor's organization as on date and their academic and technical qualifications.
6. The tenderer's/firm must be registered with Delhi/NCR Sales/Service Tax Department for supply/services. Copies of such certification-mentioning registration number etc. shall be furnished alongwith tender/quotation.
7. Copies of the IT returns, wherever is applicable for the last three financial years shall be furnished.
8. The tenderer/firm must submit the copies of TIN/PAN Number etc.
9. An "Earnest Money Deposit (EMD)" to the tune of Rs. 25,000/- (Rupees twenty five thousand only) in the form of crossed Demand Draft drawn in favour of **"PAO O/o C &AG of India** shall be submitted.
10. The successful tenderer hereafter referred to as Contractor, has to furnish 'Bank Guarantee' for an amount equal to **10%** of total contract value which will be released on completion of the warranty/support period.
11. In case the tenderer fails to cope up with the workload or does not render satisfactory services during the period of COAMC, the contract awarded to him shall be cancelled without giving any notice or without assigning any reason whatsoever and the Bank Guarantee shall be encashed proportionately or in full and payment due to him, if any, shall be forfeited. In this connection, decision of the Director (P) shall be final and binding on the tenderer.

12. If any defect(s) is (are) noticed or any complaint made by the users during the warranty/support period, the levy of compensation for any dislocation of work due to delayed rectification or any other reason, will be decided by the Director (P) of this office to enforce penalty claim from the contractor.
13. The contractor shall at all times during the currency of contract conform to and comply with the regulations and bye laws of the Government of NCT of Delhi or Central Government or of this office and of all other local authorities, the provisions contained in the various labour acts enacted by the State Legislature and Parliament in force and the rules made there under including those under Minimum Wages Act, Workmen Compensation Act, Provident Fund Regulation etc., for welfare and protection of workers or for the safety of the public and other insurance provisions.
14. Two well skilled Engineers having sufficient knowledge and experience for maintaining EPABX systems shall be provided on every working day between 9.00 AM to 5.30 PM for the period of "Comprehensive On-site Annual Maintenance Contract (COAMC) on fully disposal of this office. Extra engineer (s) shall also be provided in case of emergency. The said duty hours of the engineers will be extended by this office if the situation warrants so. The engineers concerned shall attend and accomplish their job sincerely. Rs. 1000 shall be recovered from the COAMC charges for each absent of engineers. Punctuality of the engineers shall be ensured by the contractor and the same shall be replaced by suitable one at once, if the performance of the Engineers are not found up to the mark for any reason, this may ask for their replacement immediately, Non-replacement of engineers as directed by this office on the grounds of unpunctuality, non-performance, improper attitude, disobedience etc. shall attract the penalty of Rs. 1000 per day for each.
15. The contractor shall indemnify this office against any liability for compensation due to injury to their own workmen/engineers or to other persons inside the office premises while executing the contract and for any damage to the property.
16. If for any reason, the contractor is not able to attend the complaints/problem, the job shall be got done from some other firm or from the open market at the risk and cost of the contractor and the expenditure incurred thereon shall be recovered from the contractor. This may also entail the termination of the contract and encashment of the Bank Guarantee to be furnished by the contractor.
17. The vendor shall not sublet the whole or part of the works, except where otherwise provided in the contract, without the prior written consent of the competent authority of this office. Such consent, if given, shall not relieve the contractor from any liability or obligation under the contract and he/she shall be responsible for the acts, defaults and neglects of his/her and any of his/her agent's servants or workmen.

18. As the maintenance support/service shall be comprehensive and ONSITE, RE shall sort out all problems on-site itself. If it is not possible to solve any problem on the site by RE, the contractor shall arrange to deploy competent Engineer (s) to sort out the problem ONSITE immediately. If a particular equipment/item is to be removed from the site, then the contractor shall arrange (i) to deploy his/her labour (s) to shift the item out of this office premises (after getting prior approval of the competent authority) (ii) to provide suitable standby item on turn-key basis i.e. standby equipment/item alongwith consumable and non-consumable spare parts. Even in the case of any item damaged due to electrical fluctuation, fire or for any other reason, contractor shall provide stand-by one immediately until rectification of the defective/damaged item. All materials, skilled/unskilled labours and other services required for rectification of error shall be arranged to be provided by the contractor within this office premises so as to rectify the complaints within this office premises.
19. If at all, any equipment/asset shall require to be moved out of this office premises for rectification of error, then it shall go directly to concerned OEM's premises/Service Centre or contractor's premises only and proper acknowledgement given by OEM for receipt of item of this office and their (rectification) report on the item shall be produced to this office and their (rectification) report on the item shall be produced to this office in original. Safety & security as well as the transportation of equipment/asset to OEM's/contractor's premises and vice versa shall be at the risk and cost of the contractor. Any asset (s) sent to OEM/contractor's premises shall be returned along with detailed rectification report (showing nature of complaint/problem, action taken to rectify the problem, make/model of the parts replaced and notional cost thereof etc.) as soon as possible but not later than a week. Any delay in supply of stand-by item (s) or returning of the rectified Asset (s) along with rectification report shall attract the penalty of Rs. 1000 per item per day or part thereof.
20. As the ONSITE Maintenance Service/support shall be comprehensive one, it shall cover all parts (consumable and non-consumable including telephone instruments whether Digital/Analog, EPABX Cards/trunk cards, Patch/Line/Receiver Cords, MDF, inner/outer metal/plastic parts) of equipments covered under COAMC. Parts of systems/equipments which are damaged/non-functional/defective due to fire/flood/natural disaster/earth leakage or for any other reasons shall be replaced by the new parts of the same model & make and the cost of replacement shall be borne by the contractor. In the event of such new part not being compatible with the existing part, such existing part shall also be replaced with the new original part. If a particular item/Asset is irreparable, then the irreparable item shall be replaced by new one of the same brand/model or higher and the cost of the new part shall be borne by the contractor. In such case, after rectification/repair/replacement of the said items, shall automatically come under COAMC of the vendor.

21. Maintenance Service shall be comprehensive in nature which shall include preventive, corrective maintenance of the equipments/assets irrespective of make/brand. All the equipments including EPABX systems etc. shall be cleaned and checked thoroughly at least in every two months. Site condition of each a location (s) along with equipment/item shall be thoroughly checked periodically and a report thereon mentioning proper date & time of checking the site and status of equipment/items etc shall be submitted to this wing. The cost of repair/replacement of any damaged item due to electrical problem including earth leakage shall be borne by the contractor only, if the site condition of the particular equipment (s) is not commented in the monthly site-condition report which is due on 10th of every month. Materials/labours required for cleaning and checking of equipment (s) & Site condition shall be brought by the contractor.
22. In case of breach of any terms as mentioned in this contract, the contract shall be terminated by this office without any notice and moreover the contractor shall be liable for black listing in various Departments of Government Sector including Ministries for a period of two (2) years.
23. The Agreement/Contract/Work-order will be governed by the laws and procedures established by the Government of India within the framework of applicable legislation and enactment made from time to time concerning such commercial dealing/processing.
24. The agency and their deployed personnel either during the contract or after its completion shall not disclose any proprietary or confidential information relating to the services, contract or business or operations of CAG's office without the prior written consent of this office.
25. In any event of dispute arising out of this contract, the competent courts at Delhi will have the jurisdiction to adjudicate such dispute.
26. The contract of the successful vendor shall be continued upto three years without any enforcement in the contract value, if vendor follow all ibid terms & condition and provide satisfactory services.
27. Each page of the Tender documents must be stamped and signed by the person or persons submitting the Tender in token of his/their having acquainted himself/themselves and accepted the entire tender documents including various conditions of contract. Any Bid with any of the Documents not so signed is liable to be rejected at the discretion of the Client. NO PAGE SHOUL BE REMOVED/DETACHED FROM THIS BIDDING DOCUMENT.


(KULDEEP NEGI)

Sr. Administrative Officer (IT)

Annexure "II"

Location: Sub Head-I

Details of EPABX System and equipments installed at 9, Deen Dayal Upadhyaya Marg,
New Delhi- 110124

S. No.	Description of items	Make/Model	Qty.
1	EPABX System	Siemens/Unify HiPath 4000	01
2	Digital Extension Cards (24 Ports)	Siemens/Unify HiPath 4000	07
3	Analog Extension Cards (24 Ports)	Siemens/Unify HiPath 4000	14
4	Trunk Cards 08 Ports (Analog)	Siemens/Unify HiPath 4000	06
5	PRI Card 2 Lines	-	01
6	Connectivity Card	Rail Tel	01
7	Digital Telephone instruments	OpenStage 80T	04
8	Digital Telephone instruments	OpenStage 40T	51
9	Digital Telephone instruments	OpenStage 15T	35
10	Digital Telephone instruments	Siemens/OpenStage 500	50
11	Key Module	OpenStage 80T	4
12	Key Module	Openstage 40T	9
13	Analog Telephone Instruments	Beetel, Panasonic, MTNL etc.	220
14	Accessories	MDF/Riser/Patch Cord/Line Cord/Receiver Cord/Jumper Wire/PVC telephone cable/RJ-45/RJ-11 Connectors etc.	As required

Location: Sub Head- II

**Details of EPABX System with equipments installed at 10, Bahadur Shah Zafar Marg,
New Delhi- 110124**

S. No.	Description of items	Make/Model	Qty.
1	EPABX System	Siemens/Unify HiPath 4000	01
2	Digital Extension Cards (24 Ports)	Siemens/Unify HiPath 4000	04
3	Analog Extension Cards (24 Ports)	Siemens/Unify HiPath 4000	11
4	Trunk Cards 08 Ports (Clip Card)	Siemens/Unify HiPath 4000	05
5	PRI Card 1 Line	-	01
6	Connectivity Card	Rail Tel	01
7	Digital Telephone instruments	OpenStage 40T	32
8	Digital Telephone instruments	OpenStage 15T	59
9	Key Module	Openstage 40T	02
10	Analog Telephone Instruments	Beetel, Panasonic, MTNL etc.	110
11	Accessories	MDF/Riser/Patch Cord/Line Cord/Receiver Cord/Jumper Wire/PVC telephone cable/RJ-45/RJ-11 Connectors etc.	As required


(KULDEEP NEGI)

Sr. Administrative Officer (IT)

Annexure-III

A. Technical Bid

1. The following documents are to be furnished by the bidder along with Bid Security/EMD amount as per the tender documents:
2. Bidder must provide a copy of the following in the name of the bidding company:
 - a) PAN Card
 - b) Good and Service Tax Registration
 - c) Annexure IV
3. Signed and Scanned copy of Tender Acceptance letter in the Annexure VI "Tender Acceptance Letter".
4. Other conditions for submission of bids
 - a) Bidder shall adhere to the Critical Date Sheet mentioned in the online Limited Tender Enquiry. No bids shall be accepted post the deadline as mentioned in the critical date sheet.
 - b) CAG's office will not be responsible for any delay on the part of the vendor in obtaining the terms and conditions of the tender notice or submission of the online bids.
 - c) The bids submitted by fax/email etc. shall not be considered. No correspondence will be entertained on this matter.
 - d) Conditional tenders shall not be accepted on any ground and shall be rejected straightway. If any clarification is required, the same should be obtained before submission of the bids.
 - e) In case, the day of bid submission is declared Holiday by Government of India, the next working day will be treated as day for submission of bids. There will be no change in the timings.
 - f) At any time prior to the last date for receipt of bids, CAG's office, may for any reason, whether at its own initiative or in response to a clarification requested by a prospective vendor, modify the Tender Document by an amendment. The amendment will be notified on cPPP eProcurement website and should be taken into consideration by the prospective agencies while preparing their bids.
 - g) In order to give prospective agencies reasonable time to take the amendment into account in preparing their bids, CAG's office may, at its discretion, extend the last date for the receipt of bids. No bid may be withdrawn in the interval between the last date for receipt of bids and the expiry of the bid validity period specified in the tender. Withdrawal of a bid during this interval may result in forfeiture of Vendor's EMD.
 - h) The agencies will bear all costs associated with the preparation and submission of their bids. CAG's office will, in no case, be responsible or liable for those costs, regardless of the outcome of the tendering process.
 - i) Printed terms and conditions of the vendors will not be considered as forming part of their bid. In case terms and conditions of the tender document are not acceptable to any vendor, they should clearly specify the deviations in their bids.
 - j) Bids not submitted as the specified format and nomenclature may be out rightly rejected.
 - k) Ambiguous/Incomplete/Illegible bids may be out rightly rejected.
 - l) Submission of the Bid will be deemed to have been done after careful study and examination of all instructions, terms and required specifications in the tender document with full understanding of its implications. Bids not complying with all the clauses in this tender document are liable to be rejected. Failure to furnish all information required in the tender document or submission of a bid not substantially responsive to the tender document in all respect will be at the vendor's risk and may result in the rejection of the bid.
 - m) Bidder has to submit bid online.

B. FINANCIAL BID

Schedule of financial bid in the form of BOQ_XXXX.xls.

Annexure IV

BID SUMMARY

Name of Bidder		
Date of Incorporation		
Registered office Address		
Authorised signatory Detail	Name	
	Designation	
	Email	
	Mobile Number	
	Office Phone Number	
Details of Contact other than Authorised Signatory	Name	
	Designation	
	Email	
	Mobile Number	
	Office Phone Number	

Annexure V

Detailed Financial Bid

Note:

- It is necessary that the bidder submits financial bid in table below
- Financial bids shall be opened only for that receipt of Bid Security/EMD amount is verified.
- Prices should be quoted in Indian Rupees.
- The cost is inclusive of all taxes, levies etc.
- Taxes indicated in the financial bid will be charged as per the prevailing rate.

Table- Detailed Financial Bid

S.No.	Particular	Total Amount
1.	Comprehensive On-site Annual Maintenance Contract (COAMC) of 02 Nos. Siemens/Unify HiPath 4000 EPABX Systems installed at: (i) Siemens/Unify HiPath 4000 EPABX System (2007-08) at 9, Deen Dayal Upadhyaya Marg, New Delhi- 110124 (ii) Siemens/Unify HiPath 4000 EPABX System 013) at 10, Bahadur Shah Zafar Marg, New Delhi- 110124 (As per Annexure II)	(i) Rs. (ii) Rs.
		Total amount : Rs.

Rs. (in figures):

Rs. (in words):

Note: The same is provided along with the tender document in the form of BOQ_XXXX.Xls on to the portal. Bidder has to advised to download the same quote their rates and upload it on to the portal

Annexure VI

EMD

S. No.	Particular	Amount (in Rs.)	Draft No.	Date	Bank	Branch
1.	EMD	Rs.25,000/-				

ANNEXURE VII: TENDER ACCEPTANCE LETTER

(To be given on Company Letter Head)

To

The Director (Personnel),
Office of the Comptroller and Auditor General of India,
9, Deen Dayal Upadhyaya Marg,
New Delhi-110124.

Subject: Acceptance of Terms & Conditions of Tender.

Tender Reference No. 423 /IT/Tel. Ex./02/2018-19

Name of the Tender: **Comprehensive On-site Annual Maintenance Contract (COAMC) of 2 Nos. Siemens/Unify HiPath 4000 EPABX Systems installed in CAG's office (New Building & Old Building).**

Sir,

1. I/We have downloaded/obtained the tender document (s) for the above mentioned 'Tender/work' from the web site (s) namely: <https://eprocure.gov.in/eprocure/app> as per your advertisement, given in the above mentioned website (s).
2. I/We hereby certify that I/we have read the entire terms and conditions of the tender documents from Page No. 1-15 (including all documents like annexure(s), etc. which form part of the contract agreement and I/we shall abide hereby by the terms/conditions/clauses contained therein.
3. The corrigendum(s) issued from time to time by your department/organization too have also been taken into consideration, while submitting this acceptance letter.
4. I/We hereby unconditionally accept the tender conditions of above mentioned tender document(s)/corrigendum (s) in its totality/entirely.
5. I/We do hereby declare that our Firm has not been blacklisted/debarred by any Government Department/Public Sector Undertaking.
6. I/We certify that all information furnished by the our Firm is true & correct and in the event that the information is found to be incorrect/untrue or found violated, then your department/organization shall without giving any notice or reason therefore or summarily reject the bid or terminate the contract, without prejudice to any other rights or remedy including the forfeiture of the full said earnest money deposit absolutely.

Yours faithfully,

(Signature of the bidder, with official seal)