



Corrigendum and Clarifications

Notice Inviting Tender

For

**Implementation, Rollout and Operations & Maintenance of 'One IA&AD One System'
(OIOS) Project**

Tender No- 51-ISW/2019-One IAAD One System Project

Tender Id: 2019_CAG_496493_1

CORRIGENDUM NO. 14

Clarifications & Corrigendum – RFP for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project

No. 51-ISW/2019-One IAAD One System Project

Indian Audit and Accounts Department

New Delhi, 16th October 2019

To

All Prospective Bidders

Subject: Notice Inviting Tenders for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project – Corrigendum & Clarifications.

Reference is invited to the Open Tender issued for Selection of System Integrator for Implementation, Rollout and Operations & Maintenance of ‘One IA&AD One System’ (OIOS) Project published in CPPP on 22nd August 2019. In this regard, the pre-bid meeting was held on 5th September, 2019.

Based on the queries / clarification / suggestions received from the prospective bidders through email in reference to the RFP and during pre-bid meeting, a corrigendum was issued on the CPP Portal on 13th September 2019.

Subsequent upon the publishing of corrigendum, the following corrigendum/clarifications are issued.

The final date for bid submission including submission of EMD shall be 23rd October 2019 6.00 PM. No further extension shall be granted.

Enclosed:

- (a) Amendments made in the RFP as per Corrigendum ‘Annexure – A’
- (b) Clarifications as per ‘Annexure – B’

Yours faithfully,

Sd/

Sreeraj Ashok
Deputy Director (IS)



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Corrigendum

1. Annexure A: Corrigendum – Amendments to certain clauses/ terms of tender

Sr. No.	RFP Reference (Section No.)	Document (Section No.)	Page No & Vol	Original Clause	Revised Clause
1.	Section 7.7.1 Technical Evaluation Model, Section S.7, Technical Presentation and Client Visit/Client Interaction, Sub-section (b)	7.7.1	Page 37, RFP Volume 2	Client site visit/ Client interaction (Bidder shall propose three Client Site Visits or Client Interactions within India; the clients should be for projects completed/ started in the last five financial years. The Evaluation Committee shall be free to choose one or more of the proposed references for its Client Visit/ Client Interaction.)	Client site visit/ Client interaction (Bidder shall propose three Client Site Visits or Client Interactions within India; the clients should be for projects completed/started/ongoing in the last five financial years. The Evaluation Committee shall be free to choose one or more of the proposed references for its Client Visit/ Client Interaction. The term 'ongoing projects' include projects with partial Go-Live and projects which are under support (though completed before five financial years).
2.	Section 15.2, Key Personnel		Page 88-89, RFP Volume I	Minimum Qualification for Project Manager: BE/B.Tech/MCA and MBA Minimum Qualification for Scrum Master: BE / B. Tech/MCA and MBA	Minimum Qualification for Project Manager and Scrum Master may now be read as BE/B. Tech/ MCA/ MBA/ Any other Master's degree.



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Sr. No.	RFP Reference (Section No.)	Document (Section)	Page No & Vol	Original Clause	Revised Clause
3.	Section 15.2, Key Personnel		Page 88-89, RFP Volume I	For Project Manager & Scrum Master: Agile Certified Practitioner (ACP) from the Project Management Institute or equivalent	In case the certification is equivalent , the bidder shall provide details of certification such as course duration, synopsis of course content and evaluation methodology.
4.	Profile of Proposed Team Members; Evaluation Criterion – Certifications, refer sub-point a)		Page 49, Volume II	a) Project Management for Project Manager & Agile Certification for key personnel	In case the certification is equivalent , the bidder shall provide details of certification such as course duration, synopsis of course content and evaluation methodology.
5.	Section 15.2 Key Personnel, S. No. 3		Page 88 – 90, RFP Volume I	Minimum Qualification for Enterprise Solution Architect - BE/MCA	Minimum Qualification for Enterprise Solution Architect may now be read as B.E./B. Tech/MCA.
6.	Section 15.2 Key Personnel, S. No. 4		Page 88 – 90, RFP Volume I	Minimum Qualification for Business Analyst - BE/MCA + MBA	Minimum Qualification for Business Analyst may now be read as B.E./B. Tech/MCA



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Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
7.	Section 15.2 Key Personnel, S. No. 3	Page 88 – 90, RFP Volume I	Minimum Experience for Enterprise Solution Architect – <ul style="list-style-type: none"> ▪ 3 application implementation experience on the different business functions ▪ 16+ years of experience ▪ Should have industry standard certification such as TOGAF 	Minimum Experience for Enterprise Solution Architect should now be read as – <ul style="list-style-type: none"> ▪ 3 application implementation experience on the different business functions ▪ 16+ years of experience ▪ Should have industry standard certification.
8.	Section 15.2 Key Personnel, S. No. 6	Page 88 – 90, RFP Volume I	<ul style="list-style-type: none"> ▪ Minimum 10 years of experience ▪ At least 3 large data center and enterprise security experience in Indian PSU/ Government Departments ▪ Conversant with ITIL, ISO 27001 standards ▪ At least one vendor neutral certification such as CISSP, CISA, CISM etc. 	<ul style="list-style-type: none"> ▪ Minimum 10 years of experience ▪ At least 3 large data center and enterprise security experience ▪ Conversant with ITIL, ISO 27001 standards ▪ At least one vendor neutral certification
9.	Profile of Proposed Team Members; Evaluation Criterion – Certifications, refer sub-point a)	Page 49, Volume II	a) Project Management for Project Manager & Agile Certification for key personnel	Agile certification for key personnel as specified in Section 15.2 Key personnel in Volume I



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Sr. No.	RFP Document Reference (Section No.)	Page No & Vol	Original Clause	Revised Clause
10.	Section 15.2, Key Personnel	Page No. 88 - 90, Volume I		<p>Correction slip - Bidders may kindly note the change in 'Minimum Experience' requirement as mentioned in Section 15.2, Key Personnel, RFP volume I:</p> <p>For consideration of minimum experience for the key Personnel 'The 'total years of professional experience' and the 'total years of experience' in development projects using agile methodology' the requirements as mentioned in Section 7.7.3, Profiles of Proposed Team Members, RFP volume II at page no. 48 will override the 'Minimum Experience' requirements for the proposed resources at S. No. 1 through 7 covered under Section 15.2 'Key Personnel' RFP volume I</p>



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Clarifications

2. Annexure – B:

S. No.	RFP document reference(s) RFP Vol, Section & Page number)	Clarification
1.	RFP Volume 2, 7.7.1 Pre-qualification (PQ) criteria, Experience in Data Center, S. No. 10, Page 34 & Corrigendum 4, Page 13	The term 'Completed projects' include 'Projects with Go Live'. The term 'ongoing projects' include projects with partial completion and projects which are under support (though completed before five financial years).
2.	RFP Volume 2, 7.7.1 Pre-qualification (PQ) criteria, S. No. 9, Technical Capacity, Page 34	The term 'Successfully implemented projects' include projects which have Gone live and are currently in support phase.
3.	Footnote mentioned in RFP Volume 2, 7.7.1 Pre-qualification (PQ) criteria, Technical Capacity, Page 35	Projects completed means Project Gone Live or in support phase in last 5 years.
4.	Vol-3, Annex A, Section 1.5.11, OIOS Application Response Time, Page 14 Vol-3, Annex A, Section 1.5.12, Page 14	It is hereby clarified that: 1. SLA for Application response time of 2 seconds is at DC 2. SLA for OIOS Application – Documents Open/ Download/ Upload is at DC environment
5.	56.4 Dashboards (13_02) Page No. 139/154, Annexure A, OIOS Functional Requirement Specifications, Volume I	SI has to provide GIS platform with GIS base maps of administrative boundary layers (State, District, Taluk etc.). The platform should allow overlay of mapping of other data points (coordinates, layers) also. An illustrative instance is given at https://bhuvan-app1.nrsc.gov.in/thematic/thematic/index.php . SI needs to ensure Map updation at agreed periodicity (quarterly/ six-monthly etc.) or on request.
6.	Section 7.14, Helpdesk OIOS, Page 118, RFP volume I, Annexure C	Bidder can propose Contact Center services within India and needs to assess and propose a solution that best meets the RFP requirement.
7.	Section 9, Payment Schedules, Page No. 70 RFP volume II,	For Track 3: Setting up of PDC, DRC and Backup sites at 2 IA&AD Offices, PDC for OIOS Phase I and Setup DRC for OIOS



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		Principles may be read as “The payment on account of DC/DR rentals will be made, on actuals, on a quarterly basis in Equal Quarterly Instalments”.
8.	Section 9, Payment Schedules, Page No. 70 RFP volume II, Format 5A	For Track 3: Phase 1 - Setting Up of PDC Principles for payment on Security audit & testing may be read as: “The payment on account of Security Audit & VAPT will be made, on actuals, upon successful completion of the Security Audit”.