

SA.18/ITAC/AMC 2024-25/Vol V

Dated 20.02.2025

TENDER NOTICE

Office of the Director General of Audit, Southern Railway, Chennai invites sealed quotations for the Annual Maintenance Contract (AMC) / Annual Labour Contract (ALC) of IT hardware items in this office for a period of 12 months from 01.04.2025 to 31.03.2026.

The sealed quotations may be addressed to “Dy. Director/Admin, O/o Director General of Audit, Southern Railway, II floor, GM office, Park Town, Chennai-600003, and should reach this office on or before 12.03.2025, 17:00 Hrs. The details of items to be covered under AMC/ALC are given below along with the terms and conditions.

-Sd
Dy. Director/Admin.

Terms and Conditions

1. Items to be covered under AMC/ALC are listed in Annexure I, with item type, date of purchase, location, etc.
2. Location of IT assets includes Tamil Nadu and Kerala states.
3. AMC/ALC Type – Full: Entire period of AMC. Part: For a part of the period i.e. items shall come under AMC from the next day of expiry of warranty.
4. The actual number of items may increase or decrease during the period of contract. Pro-Rata AMC will be paid for this variation.
5. AMC for the above items should include preventive maintenance, day-to-day troubleshooting and replacement of spares as and when necessary.
6. Payment for AMC shall be made on completion of each quarter, and the amount would be released on receipt of invoices, which may be produced in the first week of the subsequent quarter.

7. Maintenance shall include installation of all kinds of software including Operating System, Application Software and Anti-Virus scanning etc., which will be provided by this office.
8. The agreement shall be in force from 01.04.2025 to 31.03.2026 for a period of 12 months and is liable to be terminated at any time giving notice of one month.
9. The AMC provider shall be able to rectify the problems within the maximum period of two days. In the event of the problem not being solved, alternate arrangements may be provided by the service provider to ensure continuity. Any further delay over two days will be viewed as a lapse on the part of the AMC service provider.
10. Preventive Maintenance must be taken up by the service provider in respect of all Systems & Peripherals once in three months and report should be submitted.
11. During the period of contract, any item may be included or withdrawn with proper notice of 15 days.
12. Acceptance of all terms and conditions should be specifically mentioned in the quotation itself and any quotation without specific acceptance of terms and conditions will not be entertained.
13. Item wise quote for AMC for the listed items may be submitted, in person/post/ courier in a 'sealed cover' to the address mentioned above so as to reach on or before 12.03.2025, 17:00 Hrs. Quotations reaching after the due date and time will not be accepted. This office will not be responsible for postal delays.
14. On the sealed cover, it should be legibly marked as "Quotation for AMC/ALC Computer Hardware Items –01.04.2025 to 31.03.2026".

List of IT assets*

Annexure-I

LAPTOPS

Sl. No.	Asset Type	Make	Hardware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	Laptop	HP	5CG1373VTJ	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
2	Laptop	HP	5CG1373TPV	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
3	Laptop	HP	5CG1373T63	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
4	Laptop	HP	5CG1373V4V	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
5	Laptop	HP	5CG1373W1Q	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
6	Laptop	HP	5CG1373T76	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
7	Laptop	HP	5CG1373V48	13-10-2021	Chennai	AMC	01.04.2025	31.03.2026
8	Laptop	HP	CND2221V8F	2022-11-18	Chennai	AMC	01.04.2025	31.03.2026
9	Laptop	LENEVO	PF36KKQ0	10.01.2023	Chennai	AMC	01.04.2025	31.03.2026
10	Laptop	ACER	UNVPNSI996M2805255	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
11	Laptop	ACER	UNVPNSI996M2805252	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
12	Laptop	ACER	UNVPNSI996M2805248	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
13	Laptop	ACER	UNVPNSI996M2805258	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
14	Laptop	ACER	UNVPNSI996M2805254	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
15	Laptop	ACER	UNVPNSI996M2805249	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
16	Laptop	ACER	UNVPNSI996M2805257	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
17	Laptop	ACER	UNVPNSI996M2805251	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
18	Laptop	ACER	UNVPNSI996M2805256	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026
19	Laptop	ACER	UNVPNSI996M2805250	15-11-2022	Chennai	AMC	01.08.2025(#)	31.03.2026

AMC Start from the date indicated

DESKTOPS

Sl. No.	Asset Type	Make	Hardware No.	Date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1.	Desktop	DELL	95JW6T2	2019-01-22	Madurai	AMC	01/04/2025	31/03/2026
2.	Desktop	DELL	949V6T2	2019-01-22	Chennai/ICF	AMC	01/04/2025	31/03/2026
3.	Desktop	DELL	945X6T2	2019-01-22	Chennai/Perambur	AMC	01/04/2025	31/03/2026
4.	Desktop	DELL	94PV6T2	2019-01-22	Chennai/Perambu	AMC	01/04/2025	31/03/2026
5.	Desktop	DELL	945T6T2	2019-01-22	Trichy	AMC	01/04/2025	31/03/2026
6.	Desktop	DELL	947V6T2	2019-01-22	Salem	AMC	01/04/2025	31/03/2026
7.	Desktop	DELL	94BR6T2	2019-01-22	Chennai/ICF	AMC	01/04/2025	31/03/2026
8.	Desktop	DELL	945Z6T2	2019-01-22	Trivandrum	AMC	01/04/2025	31/03/2026
9.	Desktop	DELL	94BT6T2	2019-01-22	Trichy	AMC	01/04/2025	31/03/2026
10.	Desktop	DELL	954R6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
11.	Desktop	DELL	946T6T2	2019-01-22	Chennai	AMC	01/04/2025	31/03/2026
12.	Desktop	DELL	946W6T2	2019-01-22	Chennai	AMC	01/04/2025	31/03/2026
13.	Desktop	DELL	948W6T2	2019-01-22	Trichy	AMC	01/04/2025	31/03/2026
14.	Desktop	DELL	944W6T2	2019-01-22	Chennai	AMC	01/04/2025	31/03/2026
15.	Desktop	DELL	948Y6T2	2019-01-22	Podanur	AMC	01/04/2025	31/03/2026
16.	Desktop	DELL	946R6T2	2019-01-22	Madurai	AMC	01/04/2025	31/03/2026
17.	Desktop	DELL	948R6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
18.	Desktop	DELL	94907T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
19.	Desktop	DELL	956X6T2	2019-01-22	Ernakulam	AMC	01/04/2025	31/03/2026
20.	Desktop	DELL	949X6T2	2019-01-22	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
21.	Desktop	ACER	UXVTJS1026K5159649	2021-03-11	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
22.	Desktop	ACER	UXVTJS1026K5159674	2021-03-11	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
23.	Desktop	ACER	UXVTJS1026K5159582	2021-03-11	Chennai/Hqrs	AMC	01/04/2025	31/03/2026
24.	Desktop	HP	8CC11801YF	05.10.2021	Chennai/ Hqrs	AMC	01/04/2025	31/03/2026
25.	Desktop	HP	8CC1300XWS	05.10.2021	Chennai/ Hqrs	AMC	01/04/2025	31/03/2026
26.	Desktop	INP	INPDT23010210180	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
27.	Desktop	INP	INPDT23010210163	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026

28.	Desktop	INP	INPDT23010210160	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
29.	Desktop	INP	INPDT23010210146	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
30.	Desktop	INP	INPDT23010210182	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
31.	Desktop	INP	INPDT23010210179	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
32.	Desktop	INP	INPDT23010210154	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
33.	Desktop	INP	INPDT23010210151	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
34.	Desktop	INP	INPDT23010210144	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
35.	Desktop	INP	INPDT23010210147	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
36.	Desktop	INP	INPDT23010210172	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
37.	Desktop	INP	INPDT23010210183	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
38.	Desktop	INP	INPDT23010210170	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
39.	Desktop	INP	INPDT23010210167	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
40.	Desktop	INP	INPDT23010210961	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
41.	Desktop	INP	INPDT23010210153	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
42.	Desktop	INP	INPDT23010210155	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
43.	Desktop	INP	INPDT23010210165	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
44.	Desktop	INP	INPDT23010210177	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
45.	Desktop	INP	INPDT23010210169	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
46.	Desktop	INP	INPDT23010210171	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
47.	Desktop	INP	INPDT23010210181	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
48.	Desktop	INP	INPDT23010210145	2023-01-18	PERAMBUR	AMC	01.01.2026(#)	31/03/2026
49.	Desktop	INP	INPDT23010210185	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
50.	Desktop	INP	INPDT23010210161	2023-01-18	ICFF	AMC	01.01.2026(#)	31/03/2026
51.	Desktop	INP	INPDT23010210140	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
52.	Desktop	INP	INPDT23010210175	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
53.	Desktop	INP	INPDT23010210157	2023-01-18	ICFS	AMC	01.01.2026(#)	31/03/2026
54.	Desktop	INP	INPDT23010210152	2023-01-18	ICFS	AMC	01.01.2026(#)	31/03/2026
55.	Desktop	INP	INPDT23010210141	2023-01-18	EGMORE	AMC	01.01.2026(#)	31/03/2026
56.	Desktop	INP	INPDT23010210150	2023-01-18	EGMORE	AMC	01.01.2026(#)	31/03/2026
57.	Desktop	INP	INPDT23010210168	2023-01-18	PERAMBUR	AMC	01.01.2026(#)	31/03/2026

58.	Desktop	INP	INPDT23010210143	2023-01-18	PERAMBUR	AMC	01.01.2026(#)	31/03/2026
59.	Desktop	INP	INPDT23010210174	2023-01-18	PERAMBUR	AMC	01.01.2026(#)	31/03/2026
60.	Desktop	INP	INPDT23010210142	2023-01-18	PALAGAD	AMC	01.01.2026(#)	31/03/2026
61.	Desktop	INP	INPDT23010210156	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
62.	Desktop	INP	INPDT23010210178	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
63.	Desktop	INP	INPDT23010210184	2023-01-18	TRICHI	AMC	01.01.2026(#)	31/03/2026
64.	Desktop	INP	INPDT23010210159	2023-01-18	TRICHI	AMC	01.01.2026(#)	31/03/2026
65.	Desktop	INP	INPDT23010210173	2023-01-18	TRICHI	AMC	01.01.2026(#)	31/03/2026
66.	Desktop	INP	INPDT23010210158	2023-01-18	TRICHI	AMC	01.01.2026(#)	31/03/2026
67.	Desktop	INP	INPDT23010210149	2023-01-18	SALEM	AMC	01.01.2026(#)	31/03/2026
68.	Desktop	INP	INPDT23010210164	2023-01-18	SALEM	AMC	01.01.2026(#)	31/03/2026
69.	Desktop	INP	INPDT23010210176	2023-01-18	TRIVENDRUM	AMC	01.01.2026(#)	31/03/2026
70.	Desktop	INP	INPDT23010210139	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
71.	Desktop	INP	INPDT23010210103	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
72.	Desktop	INP	INPDT23010210162	2023-01-18	Chennai/ Hqrs	AMC	01.01.2026(#)	31/03/2026
73.	Desktop	HP	8CC2200DQS	2022.08.26	PERAMBUR	AMC	01.08.2025(#)	31.03.2026

AMC Start from the date indicated

PRINTERS

Sl. No.	Asset Type	Sub type	Make	Hardware No.	Date of Purchase	Asset location	AMC/ALC	Start date for MC/ALC	End date for AMC/ALC
1.	Printer	LaserJet	LEXMARK	340090060ZL	2020-02-05	Chennai	ALC	01/04/2025	31/03/2026
2.	Printer	LaserJet	LEXMARK	34009005TN0	2020-02-05	Salem	ALC	01/04/2025	31/03/2026
3.	Printer	LaserJet	LEXMARK	34009005TN4	2020-02-05	Chennai	ALC	01/04/2025	31/03/2026
4.	Printer	LaserJet	LEXMARK	340090060P8	2020-02-05	Chennai	ALC	01/04/2025	31/03/2026
5.	Printer	LaserJet	LEXMARK	340090060XW	2020-02-05	Madurai	ALC	01/04/2025	31/03/2026
6.	Printer	LaserJet	HP	VNC4L39616	2020-02-26	Chennai	ALC	01/04/2025	31/03/2026
7.	Printer	LaserJet	HP	VNC4L39607	2020-02-26	Chennai	ALC	01/04/2025	31/03/2026
8.	Printer	LaserJet	HP	VNC4L39606	2020-02-26	Chennai	ALC	01/04/2025	31/03/2026
9.	Printer	LaserJet	HP	VNC4L39612	2020-02-26	Chennai	ALC	01/04/2025	31/03/2026
10.	Printer	LaserJet	HP	VNC4L39472	2020-02-26	Madurai	ALC	01/04/2025	31/03/2026
11.	Printer	LaserJet	Kyocera	VYC0800694	2021-03-25	Chennai	ALC	01/04/2025	31/03/2026
12.	Printer	LaserJet	Kyocera	VYC9200475	2021-03-25	Chennai	ALC	01/04/2025	31/03/2026

Sl.No.	Asset Type	Make	Hardware No.	date of Purchase	Asset location	AMC/ALC	Start date for AMC/ALC	End date for AMC/ALC
1	SERVER	HP	CNX22306T6	2022-08-11	Chennai	AMC	01/08/2025(#)	31/03/2026

*The location of IT assets may be subject to change.