## OFFICE OF THE PR. ACCOUNTANT GENERAL (AUDIT-I), RAJASTHAN, JAIPUR. OFFICE OF THE ACCOUNTANT GENERAL (AUDIT-II), RAJASTHAN, JAIPUR. OFFICE OF THE DIRECTOR GENERAL OF AUDIT (CENTRAL), AHMEDABAD, BRANCH OFFICE RAJASTHAN, JAIPUR.

No. PGRC/ Admn. II/Audit-I/130/CPENGRAMS/ 2023-24/ Dated: 28.08.2023

## **Pension Adalat-2023**

Attention is invited to Pensioners/Family Pensioners of O/o the PAG (Audit-I), AG (Audit-II), and DGA (Central) Ahemdabad Branch office, Rajasthan, Jaipur, a Pension Adalat 2023 is scheduled to be held on 20.09.2023 (Wednesday) at 10.00 AM to 5.00 PM through either Physically/Video Conferencing at O/o Pr. Accountant General, Rajasthan, Janpath Jaipur 302005 to consider and redress grievances of Pensioner/Family Pensioner (including Deputationist) who have retired from O/o PAG (Audit-I), O/o AG (Audit-II) and DGA (Central) Ahmedabad, Branch Office Rajasthan, Jaipur.

Pensioners/Family Pensioners may send their grievances, if any in the prescribed format (below) through E-mail at <a href="mailto:pgrcellgssa.raj.au@cag.gov.in">pgrcellgssa.raj.au@cag.gov.in</a> by 15.09.2023; 6.00 PM.

## **Format for filling Grievance**

SI.	Subject	Details to be filled by the
No.		individual/pensioner
1.	Name of the Pensioner/Family Pensioner	
	with designation at the time of retirement	
2.	Date of Retirement/Death	
3.	PPO No. ( if issued)	
4.	Correspondence Address	
5.	Mobile No./ E-mail	
6.	Description of the grievance	
7.	Date & signature of the	×
	individual/pensioner	

Sr.Audit Officer/PGR Cell





Sanjiv Narain Mathur Additional Secretary to the Government of India

भारत सरकार, कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय, पेशन एवं पेशनमोगी कल्याण विभाग, लोकनायक भवन, खान मार्किट, नई दिल्ली-110003 GOVERNMENT OF INDIA, MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES DEPARTMENT OF PENSION & PENSIONERS' WELFARE LOK NAYAK BHAWAN, KHAN MARKET, NEW DELHI-110003

August 1, 2023

D.O. No. 1/39(1)/2023-P&PW(E)

Dear lie/Molan

Redressal of pensioners' grievances is a high priority area of the Department of Pension & Pensioners' Welfare and Pension Adalats are being conducted for speedy resolution wherein all stakeholders to a pension case are brought on one platform for on-the-spot redressal.

- It has been decided to convene a Nation-wide Thematic Pension Adalat on Wednesday, September 20, 2023, under the auspices of Hon'ble Minister of State (PP), exclusively to expedite the issue of pending PPOs. This Pension Adalat would cover the following:
  - i. Cases of retirement on superannuation till 30.6.2023 in which PPOs have not been issued till date.
  - ii. Cases of voluntary retirement till 31,3,2023, in which PPOs have not been issued till date.
  - iii. Cases of death of Government servants till 31.03.2023, in which family pension has not been sanctioned
  - iv. Cases of death of Government servants in the performance of duty till 31.03.2023, in which only provisional/ordinary family pension has been sanctioned and family pension under CCS(EOP) Rules
    - v. Cases wherein Death Certificate of the Pensioner has been submitted to Pension Disbursing Bank and Family Pension not started within one month of receipt by the bank if the name of the Family Pensioner
  - I am enclosing lists of Government servants belonging to your Ministry/Department, including field organizations, who retired/died till the aforesaid dates and in whose cases PPOs for pension/family pension are yet to be issued as per 'Bhavishya record'. It is requested that the present status of these cases may be arranged to be sent to DoPPW latest by 10.08.2023 in the enclosed formats.
    - 4. Based on the inputs received, 60 cases pertaining to various Ministries/Departments and their field formations would be shortlisted to be considered in the Pension Adalat to be conducted by DoPPW on 20.09.2023. The details of the cases pertaining to your Ministry/Department to be listed in that Pension Adalat would be communicated to you subsequently.

Each Ministry/Department/Organization/Field formation shall also hold their separate Pension Adalats on September 20, 2023 for resolution of the remaining pending PPOs.



Please visit our website 'http/www pensionersportal.gov.in

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