

Bid Number: GEM/2022/B/2179508

Dated: 14-05-2022

Bid Document

	Bid Details		
Bid End Date/Time	24-05-2022 16:00:00		
Bid Opening Date/Time	24-05-2022 16:30:00		
Bid Offer Validity (From End Date)	30 (Days)		
Ministry/State Name	Comptroller And Auditor General (cag) Of India		
Department Name	Indian Audit And Accounts Department		
Organisation Name	N/a		
Office Name	Accountant General Accounts And Entitlement Nagpur		
Item Category	Manpower Outsourcing Services - Minimum wage - Skilled; Others; Watch and Ward , Manpower Outsourcing Services - Minimum wage - Skilled; Admin; Data Entry Operator , Manpower Outsourcing Services - Minimum wage - Semi- skilled; Others; Cook , Manpower Outsourcing Services - Minimum wage - Unskilled; Others; Attendant , Manpower Outsourcing Services - Minimum wage - Unskilled; Others; Sweeper , Manpower Outsourcing Services - Minimum wage - Unskilled; Others; Mali/Gardner Helper , Manpower Outsourcing Services - Minimum wage - Unskilled; Admin; Multi-tasking Staff		
Contract Period	9 Month(s)		
Minimum Average Annual Turnover of the bidder (For 3 Years)	75 Lakh (s)		
Years of Past Experience Required for same/similar service	1 Year (s)		
Past Experience of Similar Services required	Yes		
MSE Exemption for Years Of Experience	Yes		
Startup Exemption for Years of Experience and Turnover	No		
Document required from seller	Experience Criteria, Bidder Turnover, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer		
Bid to RA enabled	No		
Time allowed for Technical Clarifications during technical evaluation	2 Days		
Estimated Bid Value	15010557.3		
Evaluation Method	Total value wise evaluation		

EMD Detail

Advisory Bank	State Bank of India
EMD Percentage(%)	0.50
EMD Amount	75053

ePBG Detail

Advisory Bank	State Bank of India
ePBG Percentage(%)	5.00
Duration of ePBG required (Months).	12

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

Beneficiary:

Accountant General Accounts and Entitlement Nagpur

Accountant General Accounts and Entitlement Nagpur, Indian Audit and Accounts Department, N/A, Comptroller and Auditor General (CAG) of India

(Accuntant General Accounts And Entitlement li Nagpur)

Splitting

Bid splitting not applied.

MSE Purchase Preference

MSE Purchase Preference	Yes	
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- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria". If the bidder is OEM of the offered products, it would also be exempted from the "OEM Average Turnover" criteria. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid data sheet (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the

bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.

- 5. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 6. Past Experience of Similar Services: The Bidder must have successfully executed / completed at least one single order of 80 % of the Estimated Bid Value or 2 orders each of 50 % of the Estimated Bid Value or 3 orders each of 40 % of the Estimated Bid Value for similar service(s) in last three years to any Central / State Govt Organization / PSU / Public Listed Company. Copies of contracts / work orders and documentary evidence of successful execution / completion in support of Past Experience of Similar Services along with names, address and contact details of clients shall be uploaded with the bid for verification by the Buyer.

Additional Qualification/Data Required

Annual turnover Required by Buyer in Crores:0.75

Geographic Presence: Office registration certificate:Nagpur

Scope of work & Job description: 1652519138.pdf

Please upload the list of resources alongwith quantity of each type of resource to be continued by the successful bidder/Service Provider under the new contract as per the Terms and Conditions of new contract concluded on the basis of this bid alongwith approval of Competent Authority.:1652519756.pdf

Buyer to upload Gazette notification for the breakup of ESI/EPF/ELDI etc if required: 1652522988.pdf

Buyer to upload undertaking that Minimum Wages indicated by him during Bid Creation are as per applicable Minimum Wages Act: 1652523010.pdf

Manpower Outsourcing Services - Minimum Wage - Skilled; Others; Watch And Ward (9)

Specification	Values			
Core				
Skill Category	Skilled			
Type of Function	Others			
List of Profiles	Watch and Ward			
Educational Qualification	High School			
Specialization	Not Required			
Post Graduation	Not Required			
Specialization for PG	Not Applicable			
Experience	0 to 3 Years			
State	NA			
Zipcode	NA			
District	NA			
Addon(s)				

Specification	Values	
Additional Certifications/Trainings required for the resources being hired	Yes	
Additional Details		
Title for Optional Allowances 1	0	
Title for Optional Allowances 3	0	
Title for Optional Allowances 2	0	
Designation	Watch and ward (Un-armed Security personnel)	

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001, West High Court Road, Civil Lines, Nagpur	9	 Additional Certifications/Traini ngs required for the resources being hired: 9 Bonus (INR per day): 0 EDLI (INR per day) : 4.03 EPF Admin Charge (INR per day): 4.03 Minimum daily wage (INR) exclusive of GST: 951 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 26.19 Number of working days in a month: 30 Provident Fund (INR per day): 96.75 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Skilled; Admin; Data Entry Operator (12)

Specification	Values
Core	
Skill Category	Skilled
Type of Function	Admin
List of Profiles	Data Entry Operator
Educational Qualification	Secondary School
Specialization	Not Required
Post Graduation	Not Required

Specification	Values
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
Zipcode	NA
District	NA
Addon(s)	
Additional Certifications/Trainings required for the resources being hired	Yes
	Additional Details
Title for Optional Allowances	0
Title for Optional Allowances 2	0
Designation	Data Entry Operator (Education qualification should be Higher Secondary from recognized board or equivalent and Speed test of not less than 15000 key depressions per hour for data entry work)
Title for Optional Allowances	0

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001, West High Court Road, Civil Lines, Nagpur	12	 Additional Certifications/Traini ngs required for the resources being hired: 12 Bonus (INR per day): 0 EDLI (INR per day) : 4.03 EPF Admin Charge (INR per day): 4.03 Minimum daily wage (INR) exclusive of GST: 951 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 26.19 Number of working days in a month: 22 Provident Fund (INR per day): 96.75 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Semi-skilled; Others; Cook (2)

Specification	Values
Core	
Skill Category	Semi-skilled
Type of Function	Others
List of Profiles	Cook
Educational Qualification	High School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable

Specification	Values		
Experience	0 to 3 Years		
State	NA		
Zipcode	NA		
District	NA		
Addon(s)			
Additional Certifications/Trainings required for the resources being hired	No		
Additional Details			
Title for Optional Allowances 2	0		
Title for Optional Allowances 1	0		
Designation	Cook		
Title for Optional Allowances 3	0		

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001, West High Court Road, Civil Lines, Nagpur	2	 Minimum daily wage (INR) exclusive of GST: 866.12 Bonus (INR per day): 0 EDLI (INR per day): 3.67 EPF Admin Charge (INR per day): 3.67 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 23.85 Number of working days in a month: 22 Provident Fund (INR per day): 88.08 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Unskilled; Others; Attendant (9)

Specification	Values
Core	
Skill Category	Unskilled
Type of Function	Others
List of Profiles	Attendant
Educational Qualification	High School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA

Specification	Values	
Zipcode	NA	
District	NA	
Addon(s)		
Additional Certifications/Trainings required for the resources being hired	No	
Additional Details		
Title for Optional Allowances 2	0	
Title for Optional Allowances 1	0	
Designation	Cook	
Title for Optional Allowances 3	0	

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001,West High Court Road, Civil Lines, Nagpur	9	 EDLI (INR per day) : 3.31 Bonus (INR per day): 0 EPF Admin Charge (INR per day): 3.31 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Minimum daily wage (INR) exclusive of GST: 782.34 Number of working days in a month: 22 Provident Fund (INR per day): 79.56 ESI (INR per day): 79.56 ESI (INR per day): 21.54 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Unskilled; Others; Sweeper (16)

Specification	Values
Core	
Skill Category	Unskilled
Type of Function	Others
List of Profiles	Sweeper
Educational Qualification	High School
Specialization	Not Required
Post Graduation	Not Required
Specialization for PG	Not Applicable
Experience	0 to 3 Years
State	NA
Zipcode	NA

Specification	Values	
District	NA	
Addon(s)		
Additional Certifications/Trainings required for the resources being hired	No	
Additional Details		
Title for Optional Allowances 3	0	
Designation	Sweeper	
Title for Optional Allowances 2	0	
Title for Optional Allowances 1	0	

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001,West High Court Road, Civil Lines, Nagpur	16	 Bonus (INR per day): 0 EDLI (INR per day): 3.31 EPF Admin Charge (INR per day): 3.31 Minimum daily wage (INR) exclusive of GST: 782.34 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 ESI (INR per day): 21.54 Number of working days in a month: 26 Provident Fund (INR per day): 79.56 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Unskilled; Others; Mali/Gardner Helper ($\bf 3$)

Technical Specifications

Specification	Values			
Core				
Skill Category	Unskilled			
Type of Function	Others			
List of Profiles	Mali/Gardner Helper			
Educational Qualification	High School			
Specialization	Not Required			
Post Graduation	Not Required			
Specialization for PG	Not Applicable			
Experience	0 to 3 Years			
State	NA			
Zipcode	NA			
District	NA			
Addon(s)				
Additional Certifications/Trainings required for the resources being hired	No			
Additional Details				
Title for Optional Allowances 2	0			
Title for Optional Allowances 1	0			
Designation	Mali/Gardner Helper			
Title for Optional Allowances 3	0			

Additional Specification Documents

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001,West High Court Road, Civil Lines, Nagpur	3	 EDLI (INR per day) : 3.31 Bonus (INR per day): 0 EPF Admin Charge (INR per day): 3.31 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Minimum daily wage (INR) exclusive of GST: 782.34 Number of working days in a month: 26 Provident Fund (INR per day): 79.56 ESI (INR per day): 79.56 ESI (INR per day): 21.54 Tenure/ Duration of Employment (in months): 9

Manpower Outsourcing Services - Minimum Wage - Unskilled; Admin; Multi-tasking Staff (22)

Specification	Values		
Core			
Skill Category	Unskilled		
Type of Function	Admin		
List of Profiles	Multi-tasking Staff		
Educational Qualification	High School		
Specialization	Not Required		
Post Graduation	Not Required		
Specialization for PG	Not Applicable		
Experience	0 to 3 Years		
State	NA		

Specification	Values		
Zipcode	NA		
District	NA		
Addon(s)			
Additional Certifications/Trainings required for the resources being hired	No		
Additional Details			
Title for Optional Allowances 2	0		
Title for Optional Allowances 1	0		
Designation	MTS		
Title for Optional Allowances 3	0		

S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
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S.No.	Consignee/Reporti ng Officer	Address	Number of Resources to be hired	Additional Requirement
1	Prashant Vinayak Pande	440001,West High Court Road, Civil Lines, Nagpur	22	 EDLI (INR per day) : 3.31 Bonus (INR per day): 0 EPF Admin Charge (INR per day): 3.31 Optional Allowances 1 (INR per day): 0 Optional Allowances 2 (INR per day): 0 Optional Allowances 3 (INR per day): 0 Minimum daily wage (INR) exclusive of GST: 782.34 Number of working days in a month: 22 Provident Fund (INR per day): 79.56 ESI (INR per day): 21.54 Tenure/ Duration of Employment (in months): 9

Buyer Added Bid Specific Terms and Conditions

1. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

2. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

5. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

6. Purchase Preference (Centre)

Bid reserved for Make In India products: Procurement under this bid is reserved for purchase from Class 1 local suppliers as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document 50%. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

7. Service & Support

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

8. Generic

Duration of the service contract may be extended up to 6 months beyond the initial contract duration (subject to satisfactory performance and mutual consent).

9. Past Project Experience

For fulfilling the experience criteria any one of the following documents may be considered as valid proof for meeting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against the invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

10. Certificates

ISO 9001: The bidder or the OEM of the offered products must have ISO 9001 certification.

11. Financial Criteria

NET WORTH: Net Worth of the OEM should be positive as per the last audited financial statement.

12. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

13. Payment

PAYMENT OF SALARIES AND WAGES: Service Provider is required to pay Salaries / wages of contracted staff deployed at buyer location first i.e. on their own and then claim payment from Buyer alongwith all statutory documents like, PF, ESIC etc. as well as the bank statement of payment done to staff.

14. Purchase Preference (Centre)

Preference to Make In India products (for bids greater than 200 Crore) (can also be used in Bids less than 200 Crore but only after exemption by competent authority as defined in Deptt of Expenditure OM dated 28.5.2020): Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

15. Purchase Preference (Centre)

Preference to Make In India products (For bids less than 200 Crore):Preference shall be given to Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. The minimum local content to qualify as a Class 1 local supplier is denoted in the bid document 50%. If the bidder wants to avail the Purchase preference, the bidder must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which no purchase preference shall be granted. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020. Only Class-I and Class-II Local suppliers as per MII order dated 4.6.2020 will be eligible to bid. Non - Local suppliers as per MII order dated 04.06.2020 are not eligible to participate. In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.

16. Purchase Preference (Centre)

Purchase Preference linked with Local Content (PP-LC) Policy:

The bid clause regarding "Preference to Make In India products" stands modified in this bid and shall be governed by the PPLC Policy No. FP-20013/2/2017-FP-PNG dated 17.11.2020 issued by MoP&NG as amended up to date. Accordingly, bidders with Local Content less than or equal to 20% will be treated as "Non Local Supplier". The prescribed LC shall be applicable on the date of Bid opening. Sanctions on the bidders for false / wrong declaration or not fulfilling the Local Content requirement shall be as per the PPLC policy. Further following additional provisions are added in the certification and verification of local content provision of the Preference to Make in India clause:

- i. In case of foreign bidder, certificate from the statutory auditor or cost auditor of their own office or subsidiary in India giving the percentage of local content is also acceptable. In case office or subsidiary in India does not exist or Indian office/subsidiary is not required to appoint statutory auditor or cost auditor, certificate from practicing cost accountant or practicing chartered accountant giving the percentage of local content is also acceptable.
- ii. Along with Each Invoice: The local content certificate (issued by statutory auditor on behalf of procuring company) shall be submitted along with each invoice raised. However, the % of local content may vary with each invoice while maintaining the overall % of local content for the total work/purchase of the pro-rata local content requirement. In case, it is not satisfied cumulatively in the invoices raised up to that stage, the supplier shall indicate how the local content requirement would be met in the subsequent stages.
- iii. The bidder shall submit an undertaking from the authorized signatory of bidder having the Power of Attorney along with the bid stating the bidder meets the mandatory minimum LC requirement and such undertaking shall become a part of the contract.

17. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of Accountant General (A&E) II, Nagpur A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

18. Service & Support

The Service Provider is required to have at least 40 % of the required manpower on service provider's payroll for at least one year. Necessary documents relating to such manpower will be uploaded by the bidder for verification of the buyer. Such manpower will be part of total manpower to be provided by the Service Provider in case he gets the contract against this bid.

19. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization. Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specification and / or terms and conditions governing the bid. Any clause incorporated by the Buyer such as demanding Tender Sample, incorporating any clause against the MSME policy and Preference to make in India Policy, mandating any Brand names or Foreign Certification, changing the default time period for Acceptance of material or payment timeline governed by OM of Department of Expenditure shall be null and void and would not be considered part of bid. Further any reference of conditions published on any external site or reference to external documents / clauses shall also be null and void. If any seller has any objection / grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

This Bid is governed by the <u>General Terms and Conditions</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---Thank You---