

प्रदीप्त कुमार बिशोई
Pradipta Kumar Bisoi
सचिव / Secretary



डाक विभाग / Department of Posts
संचार मंत्रालय / Ministry of Communications
भारत सरकार / Government of India

D.O. No. 5-4/2019- PBI

Dated 04.11.2020

Dear Madam/sir,

This is regarding provision of Jeevan Pramaan/Digital Life Certificate Services at the doorstep of the pensioners through India Post Payments Bank (IPPB).

2. As you are aware, India Post Payments Bank (IPPB) is working with a vision of becoming most accessible, affordable and trusted bank of our country with the motto "**Aapka Bank Aapke Dwaar**". IPPB has established a national network more than 1,36,000 access points in Post Offices and more than 189,000 Postmen & Gramin Dak Sevaks with smartphones and biometric devices to provide Doorstep Banking Services.

3. Our Postmen and Gramin Dak Sevaks can now generate Jeevan Pramaan/Digital Life Certificate at the doorstep of all the pensioners whose pension sanctioning authorities are equipped to accept digital life certificates.

4. In view of the above, I would like to request you to instruct all concerned to avail the Jeevan Pramaan/Digital Life Certificate Services though our Postmen and Gramin Dak Sevaks considering the current COVID pandemic situation.

With regards,

Yours sincerely,

(Pradipta Kumar Bisoi)

All Secretaries, Ministries/Departments
Government of India