



Bid Number/बोली क्रमांक (बिड संख्या):  
GEM/2024/B/4977630  
Dated/दिनांक : 24-05-2024

### Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	14-06-2024 18:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	14-06-2024 18:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	120 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Comptroller And Auditor General (cag) Of India
Department Name/विभाग का नाम	Na
Organisation Name/संगठन का नाम	Accountant General, Tripura
Office Name/कार्यालय का नाम	Office Of The Accountants General A And E
Total Quantity/कुल मात्रा	2
Item Category/मद केटेगरी	Server (Q2)
Minimum Average Annual Turnover of the bidder (For 3 Years)/बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का)	6 Lakh (s)
OEM Average Turnover (Last 3 Years)/मूल उपकरण निर्माता का औसत टर्नओवर (गत 3 वर्षों का)	48 Lakh (s)
Years of Past Experience Required for same/similar service/उन्हीं/समान सेवाओं के लिए अपेक्षित विगत अनुभव के वर्ष	3 Year (s)
MSE Exemption for Years Of Experience/अनुभव के वर्षों से एमएसई छूट/	Yes
Startup Exemption for Years Of Experience/अनुभव के वर्षों से स्टार्टअप छूट/ and Turnover/ टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है	Yes
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Experience Criteria,Past Performance,Bidder Turnover,Certificate (Requested in ATC),OEM Authorization Certificate,OEM Annual Turnover,Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Past Performance/विगत प्रदर्शन	50 %

**Bid Details/बिड विवरण**

<b>Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया</b>	No
<b>Type of Bid/बिड का प्रकार</b>	Two Packet Bid
<b>Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय</b>	3 Days
<b>Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)</b>	No
<b>Estimated Bid Value/अनुमानित बिड मूल्य</b>	1200000
<b>Evaluation Method/मूल्यांकन पद्धति</b>	Total value wise evaluation

**EMD Detail/ईएमडी विवरण**

Required/आवश्यकता	No
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**ePBG Detail/ईपीबीजी विवरण**

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%) / ईपीबीजी प्रतिशत (%)	5.00
Duration of ePBG required (Months) / ईपीबीजी की अपेक्षित अवधि (महीने).	36

(a). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

**Beneficiary/लाभार्थी :**

PAO

OFFICE OF THE PR. ACCOUNTANTS GENERAL (A&amp;E), TRIPURA, AGARTALA , KUNJABAN, WEST TRIPURA, PIN 799006

(Pao)

**Splitting/विभाजन**

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

**Reserved for Make In India products**

Reserved for Make In India products	Yes
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**MSE Purchase Preference/एमएसई खरीद वरीयता**

MSE Purchase Preference/एमएसई खरीद वरीयता

Yes

1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Experience Criteria: In respect of the filter applied for experience criteria, the Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for number of Financial years as indicated above in the bid document before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the Financial year. In case of bunch bids, the category of primary product having highest value should meet this criterion.
5. OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
6. Bid reserved for Make In India products: : Procurement under this bid is reserved for purchase from Class 1 local supplier as defined in public procurement (Preference to Make in India), Order 2017 as amended from time to time and its subsequent Orders/Notifications issued by concerned Nodal Ministry for specific Goods/Products. However, eligible micro and small enterprises will be allowed to participate. The minimum local content to qualify as a class 1 local supplier is denoted in the bid document. All bidders must upload a certificate from the OEM regarding the percentage of the local content and the details of locations at which the local value addition is made along with their bid, failing which the bid is liable to be rejected. In case the bid value is more than Rs 10 Crore, the declaration relating to percentage of local content shall be certified by the statutory auditor or cost auditor, if the OEM is a company and by a practicing cost accountant or a chartered accountant for OEMs other than companies as per the Public Procurement (preference to Make-in -India) order 2017 dated 04.06.2020 . In case Buyer has selected Purchase preference to Micro and Small Enterprises clause in the bid, the same will get precedence over this clause.
7. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer)of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY.The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.
8. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any

impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

9. Past Performance: The Bidder or its OEM {themselves or through re-seller(s)} should have supplied same or similar Category Products for 50% of bid quantity, in at least one of the last three Financial years before the bid opening date to any Central / State Govt Organization / PSU / Public Listed Company. Copies of relevant contracts (proving supply of cumulative order quantity in any one financial year) to be submitted along with bid in support of quantity supplied in the relevant Financial year. In case of bunch bids, the category related to primary product having highest bid value should meet this criterion.

## Server ( 2 pieces )

**(Minimum 50% Local Content required for qualifying as Class 1 Local Supplier)**

### Technical Specifications/तकनीकी विशिष्टियाँ

[\\* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार](#)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Processor	Processor Make	Intel
	Number of Cores per Processor	8, 10, 12, 14, 16, 18, 20, 22, 24, 26, 28, 30, 32, 34, 36, 38, 40, 64, 11, 48, 44, 52, 56, 60, 84, 96, 112, 128 Or higher
	Processor Base Frequency (GHz)	1, 1.1, 1.2, 1.3, 1.4, 1.5, 1.6, 1.7, 1.8, 1.9, 2, 2.1, 2.2, 2.3, 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 3, 3.1, 3.2, 3.3, 3.4, 3.5, 3.6, 3.7, 3.8, 3.9, 4, 2.05, 2.25, 2.35, 2.45, 2.55, 2.65, 2.75, 2.85, 2.95, 3.25, 3.55, 3.85, 4.05, 4.1 Or higher
	Processor Description/ Number	Intel Xeon Silver 4112, Intel Xeon Gold 5122, Intel Xeon Gold 6126, Intel Xeon Gold 6126F, Intel Xeon Gold 6126T, Intel Xeon Gold 6128, Intel Xeon Gold 6132, Intel Xeon Gold 6134, Intel Xeon Gold 6138, Intel Xeon Gold 6138F, Intel Xeon Gold 6138P, Intel Xeon Gold 6138T, Intel Xeon Gold 6142, Intel Xeon Gold 6144, Intel Xeon Gold 6146, Intel Xeon Gold 6150, Intel Xeon Gold 6154, Intel Xeon Platinum 8156, Intel Xeon Platinum 8158, Intel Xeon Silver 4210, Intel Xeon Silver 4214Y, Intel Xeon Silver 4215, Intel Xeon Gold 5215, Intel Xeon Gold 5215L, Intel Xeon Gold 5215M, Intel Xeon Gold 5217, Intel Xeon Gold 5218, Intel Xeon Gold 5218B, Intel Xeon Gold 5222, Intel Xeon Gold 6234, Intel Xeon Gold 6240, Intel Xeon Gold 6240L, Intel Xeon Gold 6240M, Intel Xeon Gold 6240Y, Intel Xeon Gold 6242, Intel Xeon Gold 6244, Intel Xeon Gold 6246, Intel Xeon Gold 6248, Intel Xeon Gold 6254, Intel Xeon Platinum 8256, Intel Xeon Platinum 8260Y, Intel Xeon Platinum 8268, Intel Xeon Platinum 8270, Intel Xeon Platinum 8268M, Intel Xeon Platinum 8280L, Intel Xeon Platinum 8280M, Intel Xeon Platinum 9242, Intel Xeon Platinum 9282, Intel Xeon Gold 6143, Intel Pentium G5420, Intel Core i3-9100, Intel Xeon E-2224, Intel Xeon E-2234, Intel Xeon E-2226G, Intel Xeon E-2244G, Intel Xeon E-2236, Intel Xeon E-2274G, Intel Xeon E-2276G, Intel Xeon E-2278G, Intel Xeon E-2286G, Intel Xeon Silver 4210T, Intel Xeon Silver 4215R, Intel Xeon Silver 4210R, Intel Xeon Silver 4214R, Intel Xeon Gold 6250, Intel Xeon Gold 6256, Intel Xeon Gold 5218R, Intel Xeon Gold

Specification	Specification Name/विशिष्ट का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमोदित मान
		<p>6226R, Intel Xeon Gold 6246R, Intel Xeon Gold 5220R, Intel Xeon Gold 6242R, Intel Xeon Gold 6230R, Intel Xeon Gold 6240R, Intel Xeon Gold 6238R, Intel Xeon Gold 6248R, Intel Xeon Gold 6258R, Intel Xeon Platinum 9221, Intel Xeon Platinum 9222, Intel Xeon Platinum 8380HL, Intel Xeon Platinum 8380H, Intel Xeon Platinum 8376HL, Intel Xeon Platinum 8376H, Intel Xeon Platinum 8360HL, Intel Xeon Platinum 8360H, Intel Xeon Platinum 8354H, Intel Xeon Gold 6348H, Intel Xeon Gold 6330H, Intel Xeon Gold 5320H, Intel Xeon Gold 6328HL, Intel Xeon Gold 6328H, Intel Xeon Platinum 8353H, Intel Xeon Gold 5318H, Intel Xeon Platinum 8356H, Intel Xeon Platinum 8368Q, Intel Xeon Platinum 8380, Intel Xeon Platinum 8368, Intel Xeon Platinum 8360Y, Intel Xeon Platinum 8358, Intel Xeon Platinum 8358P, Intel Xeon Platinum 8352Y, Intel Xeon Platinum 8352V, Intel Xeon Platinum 8352S, Intel Xeon Gold 6348, Intel Xeon Gold 6338, Intel Xeon Gold 6338N, Intel Xeon Gold 6342, Intel Xeon Gold 6330, Intel Xeon Gold 5320, Intel Xeon Gold 6330N, Intel Xeon Gold 6354, Intel Xeon Gold 6346, Intel Xeon Gold 6334, Intel Xeon Platinum 8351N, Intel Xeon Gold 6314U, Intel Xeon Silver 4310, Intel Xeon Gold 6210U, Intel Xeon E-2314, Intel Xeon E-2324G, Intel Xeon E-2334, Intel Xeon E-2374G, Intel Xeon E-2336, Intel Xeon E-2356G, Intel Xeon E-2386G, Intel Xeon Gold 6209U, Intel Xeon Gold 6210U, Intel Xeon Gold 6212U, Intel Xeon Silver 4309Y, Intel Xeon Gold 5315Y, Intel Xeon Silver 4310T, Intel Xeon Gold 5317, Intel Xeon Silver 4314, Intel Xeon Gold 6326, Intel Xeon Silver 4316, Intel Xeon Gold 5320T, Intel Xeon Gold 5318N, Intel Xeon Gold 5318Y, Intel Xeon Platinum 8352M, Intel Xeon Platinum 8362, Intel Xeon Platinum 8490H, Intel Xeon Platinum 8480+, Intel Xeon Platinum 8470, Intel Xeon Platinum 8468, Intel Xeon Platinum 8470Q, Intel Xeon Platinum 8468H, Intel Xeon Platinum 8470N, Intel Xeon Platinum 8468V, Intel Xeon Platinum 8458P, Intel Xeon MAX 9480, Intel Xeon MAX 9470, Intel Xeon Platinum 8460H, Intel Xeon MAX 9468, Intel Xeon Platinum 8460Y+, Intel Xeon Gold 6458Q, Intel Xeon MAX 9460, Intel Xeon Platinum 8462Y+, Intel Xeon Gold 6448H, Intel Xeon MAX 9462, Intel Xeon Gold 6448Y, Intel Xeon Gold 6454S, Intel Xeon Platinum 8454H, Intel Xeon Gold 6438Y+, Intel Xeon Gold 6438M, Intel Xeon Gold 6438N, Intel Xeon Gold 6430, Intel Xeon Gold 6442Y, Intel Xeon Gold 6428N, Intel Xeon Platinum 8450H, Intel Xeon Gold 5420+, Intel Xeon Gold 6418H, Intel Xeon Gold 5418Y, Intel Xeon Gold 6444Y, Intel Xeon Gold 5418N, Intel Xeon Silver 4416+, Intel Xeon Gold 6416H, Intel Xeon Platinum 8444H, Intel Xeon Gold 6426Y, Intel Xeon Gold 5416S, Intel Xeon Silver 4410Y, Intel Xeon Silver 4410T, Intel Xeon Gold 6434H, Intel Xeon Gold 6434, Intel Xeon Gold 5415+ Or higher</p>
Motherboard	<b>Maximum number of Sockets available on Server</b>	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher
	<b>Maximum number of Sockets populated with Processors available on Server</b>	1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, 13, 14, 15, 16 Or higher

<b>Specification</b>	<b>Specification Name/विशिष्टि का नाम</b>	<b>Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य</b>
Co Processor / GPU	<b>Availability of Co Processor /GPU</b>	Yes, No Or higher
Memory	<b>Type of RAM</b>	DDR4 SDRAM with ECC, DDR4 NVRAM (Persistent Memory)
SSD Storage	<b>Type of Interface for SSD</b>	SATA, SAS
	Capacity offered per SATA SSD (GB)	960, 1920
	Total Capacity Offered with SATA SSD (GB)	1920.0 Or higher
HDD Storage	<b>Type of Interface for Hard Disk Drive</b>	SAS
	Capacity offered per SAS Drive (GB)	2400
	Total Storage Capacity offered with SAS Drive (GB)	12000.0 Or higher
RAID	RAID level	5, 0
	<b>No of RAID Controller Ports</b>	2, 3, 4, 5, 6, 7, 8, 0 Or higher
	<b>Speed of RAID Controller Ports (Gbps)</b>	6, 12 Or higher
Ports & Interfaces	<b>Number of Networking Interface Cards (LAN)</b>	2, 3, 4, 5, 6, 7, 8 Or higher
	Whether Network Interface Card Embedded	Yes, No Or higher
	<b>Total Number of Ethernet Ports required in Server</b>	2x10G RJ 45, 2x1G
	<b>Number of Single port FC HBA card</b>	0, 1, 2, 3, 4 Or higher
	<b>Number of Dual port FC HBA card</b>	0, 1, 2, 3, 4 Or higher
	<b>Number of Quad port FC HBA card</b>	0, 1, 2, 3, 4 Or higher
	<b>FC HBA Speed (Gbps)</b>	8, 16, 32, NA Or higher
	<b>Number of Converged Network Adaptor (CNA)</b>	0, 1, 2, 3, 4 Or higher
	<b>Number of Ports per CNA card</b>	Dual Port, Quad Port, NA Or higher
	<b>CNA Port Speed (Gbps)</b>	10, 25, 40, 50, 100, 200, 0 Or higher
	<b>Length of LC-LC Cable per SFP+ Port (meter)</b>	5, 10, 15, 0 Or higher
	<b>Length of LC-LC Cable per HBA Port (meter)</b>	5, 10, 15, 0 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	<b>Length of LC-LC Cable per CNA Port (meter)</b>	5, 10, 15, 0 Or higher
	Keyboard Port	Yes Or higher
	Mouse Port	Yes Or higher
	USB Ports (version 2point0/3point0)	3, 4, 5, 6, 7, 8, 9, 10 Or higher
Certifications	<b>Certifications/Compliance (OS)</b>	Windows, Red Hat Linux, Suse Linux, Ubuntu, Cent OS
Features	<b>Management Features-1</b>	Remoter power On/ Shutdown of server,, Remote Management of Server over LAN & WAN with SSL encryption through gigabit management port,, Should have virtual Media support with all required licenses., Remote KVM, Server Health Logging, Out of Band Management
	Management Features-2	Management of multiple Servers from single console with single source of truth for multiple sites., Automated infrastructure management for patch upgrades, version upgrades ,etc., Simplified management with analytics driven actionable intelligence., System tagging giving admin flexibility to provide metadata tags to each System to enable users to filter and sort systems based on user-assigned attributes, Hardware Profile based deployment to multiple Servers simultaneously, Policy template for deployment of single policy to multiple Servers simultaneously, Platfrom inventory and helath status, Server utilization statistics collection (including firmware updates and diagnostic tools), Should provide an alert in case the system is not part of OEM hardware complatibilty test, Solution should be open and programmable providing Rest API, SDK for programming lanugaes like Python , power shell scripts etc., Should have customizable dashboard to show overall faults/health/inventory for all managed infrastructure the solution should provide option to create unique dashboards for individual users.the user should be flexibility to select name for dshasboards and widgets (viz. health, utilization etc), Single pane of glass for auto Provisioning across Multi vendor & multi hypervisor platform, Self service portal deployment for automated provisioning, Real-time out-of-band hardware performance monitoring & alerting
	<b>Security Features-1</b>	Secure Boot(Firmware and Bios Level Security), Provision to lock the system on breach, Hardware root of trust/Dual Root of Trust, Server should provide policy based security, Server should provide server intrusion detection,, "Malicious Code Free design" (to be certified by OEM)

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Security Features-2	Provision for Cryptographic firmware updates, Capability to stop execution of Application/Hypervisor/ Operating System on predefined security breach, Secure /Automatic BIOS recovery, Network Card secure firmware boot, In case of any security breach system should provide the lock down feature
Generic	<b>Power Supply Efficiency</b>	Gold, Platinum, Titanium, Bronze Or higher
Warranty	<b>On Site OEM Warranty (Year)</b>	3, 4, 5, 7 Or higher

#### Additional Specification Parameters - Server ( 2 pieces )

Specification Parameter Name	Bid Requirement (Allowed Values)
Processor and Operating System	Processor : Intel Xeon Silver 4314 16C or higher, Operating System : Windows Server 2022 or higher

\* Bidders offering must also comply with the additional specification parameters mentioned above.

#### Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	Pranav Kumar	799006,O/o The Accountant General (A&E),Agartala, Kunjaban, Behitnd old Raj Bhaban	2	45

#### Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

##### 1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

##### 2. Generic



IT equipment shall be IPv6 ready from day one.

3. **Generic**

Actual delivery (and Installation & Commissioning (if covered in scope of supply)) is to be done at following address

OFFICE OF THE PAG(A&E), TRIPURA  
MALANCH NIWAS, P.O. KUNJABAN  
AGARTALA, WEST TRIPURA  
TRIPURA  
PIN 799006

4. **Generic**

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

5. **Generic**

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

6. **Generic**

**Bidder financial standing:** The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

7. **Generic**

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

8. **Generic**

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

9. **Generic**

**Manufacturer Authorization:** Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

10. **Scope of Supply**

Scope of supply (Bid price to include all cost components) : Supply Installation Testing and Commissioning of Goods

11. **Turnover**

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the

bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

**12. Turnover**

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

**13. OEM**

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

**14. Service & Support**

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service center is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

**15. Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

**16. Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

**17. Certificates**

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

**18. Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

**19. Warranty**

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

**20. Forms of EMD and PBG**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

PAO, O/O THE PAG(A&E), TRIPURA  
payable at

## AGARTALA

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

### 21. Financial Criteria

**NET WORTH:** Net Worth of the OEM should be positive as per the last audited financial statement.

### 22. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

1. The bidder/OEM must have service center in Agartala, Tripura.
2. The bidder should submit address of Service Centre
3. The scope of supply includes supply of goods and confirmation from the consignee that good supplied were as per specification mentioned in the bid and received by the consignee in working condition.
4. Bidder must provide warranty activation certificate for all devices for 3 years from the OEM before release of payment.

## Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in

the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

**---Thank You/धन्यवाद---**