PREFACE

The Report for the year ended 31 March 2004 has been prepared in two volumes (Nos.8 and 9) for submission to the President under Article 151 (1) of the Constitution of India.

This volume (No.9) contains results of the following reviews:

- (i) Passengers Revenue Management in Indian Railways (Chapter 1)
- (ii) Construction and Maintenance of Road Over Bridges/ (Chapter 2) Road Under Bridges on Southern and South Western Railways
- (iii) Working and Performance of Signal Workshop, (Chapter 3) Gorakhpur
- (iv) Information Technology Audit of Material Management (Chapter 4) Information System on Central Railway

The observations included in this Report have been based on the findings of the test-audit conducted during 2003-2004 as well as the results of audit conducted in earlier years which could not be included in the previous Reports.