

# Office of the Principal Accountant General (A&E)-I, Maharashtra

## Online and Physical Drop Box Pension and GPF Sewa Patra

Drop Boxes (Online and Physical) of the Pension and GPF Sewa Patra help Pensioners and GPF subscribers avoid risky in-person visits to our office during the pandemic

1



2

Pensioners/Subscribers can submit their queries either through the Online Drop Box or the Physical Drop Box placed at the entrance of our office premises

The Pension/GPF Sewa Patra Physical Forms and Online requests are received by the officials of our Public Relations Cell

3



4

Timely responses are given to all requests, queries and grievances either through telephone calls or by email by the Public Relations Cell



Queries/Grievances received through Sewa Patra are promptly attended to by the Pension Sections and responses are monitored through Internal Fortnightly Reports

5

