

[Cag-all-users] NIC Email: Alternative way to log in through Kavach App

From : singhr1@cag.gov.in

Sun, Jul 04, 2021 09:39 AM

Subject : [Cag-all-users] NIC Email: Alternative way to log in through Kavach App

3 attachments

To : CAG-ALL-OFFICES@ismgr.nic.in, CAG-ALL-USERS@ismgr.nic.in

Cc : K R Sriram <sriramkr@cag.gov.in>, Director IS <diris@cag.gov.in>

Dy. No. 229  
D.A.G. (Admin) Sectt.  
Date 06.07.2021

Dear Ma'am/ Sir/Colleagues,

Since NIC has made registration on Kavach app mandatory for logging on NIC email account, some of our IAAD users are facing issues relating to accessing their NIC email account. In most cases, this is due to not receiving or delay in receiving the option to Accept/ Deny on Kavach App.

In such cases, users can log on their email account in another manner:

1. Open Kavach App, see the random code being displayed on the app (e.g. 620154 in below picture). Time validity of this code is also displayed below the code (max validity - 30 seconds).
2. Log in on your email account (<https://email.gov.in/>) using your username and appending the 6 digit random code to your password [Password + Random Code]. For example, if your password is <Abc123>, please enter <Abc123620154> in the password field.
3. Please ensure that the random code has remaining validity of around 10 seconds, since the NIC email identity authentication server takes some time to process our login credentials. The random code would automatically reset after the expiry of validity timeframe on Kavach app.

Current Approach:

Alternative Approach:

Tr. No - 468  
माले (लोपो) का  
दैनन्दी सं. E.M.N.S - 353  
तारीख 05/07/2021

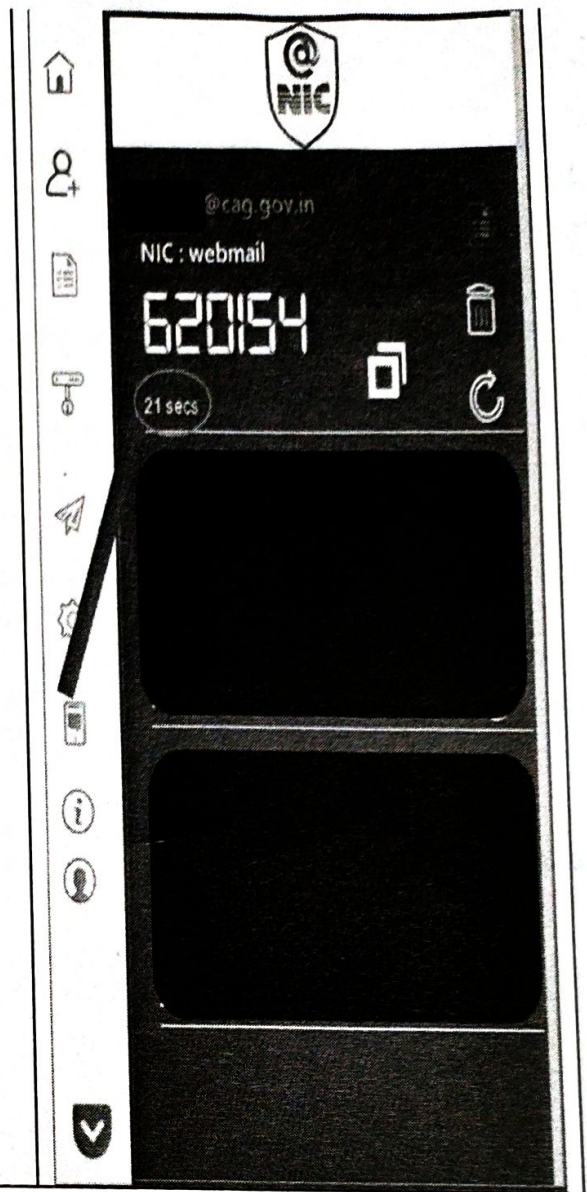
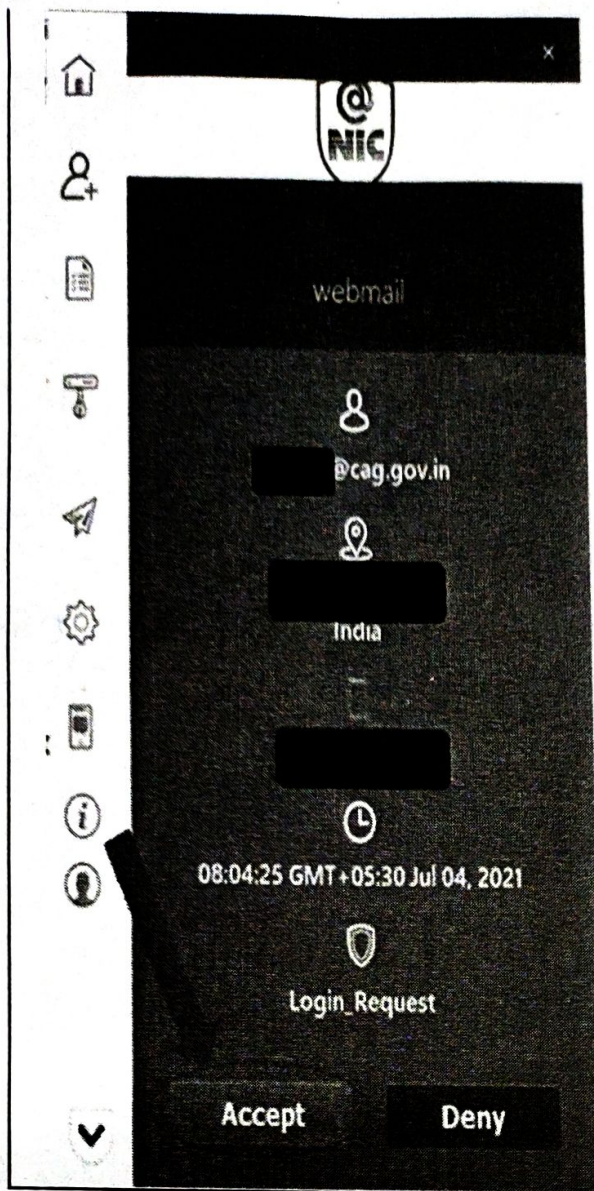
15.7.21

DAG/ Admin (AMS)  
To circulate

Handwritten signature and initials

Handwritten initials

Handwritten signature and date 01/07/21



With Regards,

Raghvendra Singh  
Director (Information Systems)  
O/o The C&AG of India  
Delhi

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Cag-all-users mailing list -- [cag-all-users@lsmgr.nic.in](mailto:cag-all-users@lsmgr.nic.in)

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