<u>General Instructions to follow during filling Online</u> <u>Grievance registration Form</u>

Kindly follow the given steps during filling online grievance registration form through the website https://cag.delhi.nic.in/cmis/main.asp

Step 1: -

- a. Internet Setting
- b. Click on Security Tab
- c. Click on Trusted Sites Tab
- d. Click on Sites Tab
- e. Click on Add this website to the zone -Paste this link to add https://cag.delhi.nic.in/cmis/main.asp Tab
- f. Click on add Tab
- g. click on close Tab
- h. Click on apply Tab

Step 2:-

- a. Open Microsoft Edge browser
- b. click on three dots available on Upper left corner
- c. Select option in dropdown menu Reload in Internet Explorer Mode
- d. In pop up screen Switch on both tabs
 - a. open this page in compatible mode
 - b. Open this page in Internet explorer Mode next mode
- e. Click on done Tab
- f. Restart the browser
- g. open the link https://cag.delhi.nic.in/cmis/main.asp.