



सत्यमेव जयते

Office of the Accountant General (Audit-II), Rajasthan, Jaipur



लोकहितार्थं सत्यनिष्ठा
Dedicated to Truth in Public Interest

CITIZENS' CHARTER

Vision

The vision of C&AG of India represents what we aspire to become: We strive to be a global leader and initiator of national and international best practices in public sector auditing and accounting and recognised for independent, credible, balanced and timely reporting on public finance and governance.

Mission

Our mission enunciates our current role and describes what we are doing today: Mandated by the Constitution of India, we promote accountability, transparency and good governance through high quality auditing and accounting and provide independent assurance to our stakeholders - the Legislature, the Executive and the Public - that public funds are being used efficiently and for the intended purposes.

1. Placing of Audit Reports of the CAG on the website of the CAG

S N	Our Services	How we measure our performance	Our Timelines
1	Dissemination of the Audit reports of the CAG through the website of the CAG	Average time taken from the date of tabling of Audit Reports in the State Legislature, to the date of uploading the same on the website of the CAG	2 working days from the date of tabling in State Legislature

2. Complaints and Grievances

We shall have in place the following mechanism:

(A) Pensioners Grievance Redressal:

The Grievances Redressal Cell is being working in this office for redressal of grievances related to pension and other retirement benefits of Pensioners/Family Pensioners who retired from office of the Pr Accountant General (Audit-I), Rajasthan, Jaipur, office of the Accountant General (Audit-II), Rajasthan, Jaipur and office of the Pr Director of Audit (Central), Ahmedabad Branch office Jaipur. The Senior Deputy Accountant General (Admn.) is the Nodal Officer.

If applicant is not satisfied with the response or non-receipt of response, he/she may contact to the Nodal Officer or applicant may send email to office at agaurajasthan1@cag.gov.in or agaurajasthan2@cag.gov.in

(B) Central Public Information Officer

Senior Deputy Accountant General in-charge of Administration in office of the Principal Accountant General (Audit-I), Rajasthan, Jaipur functions as an independent Public Authority and is designated as CPIO. The Head of the office in the rank of Accountant General is designated as first Appellate Authority under the RTI Act, 2005.

For further information/clarifications contact:

Ms. Meena Bisht, Sr. Deputy Accountant General (Administration) is Central Public Information Officer under Right to Information Act, 2005.

Telephone No. 0141-2385237 (O)

PBX No. 0141- 2385430 –439

Accountant General (Audit-II), Rajasthan, Jaipur is the First Appellate Authority under Right to Information Act, 2005.

Telephone No. 0141- 2385399 (O), PBX No. 0141- 2385431-439

Sr. Audit Officer/CCS