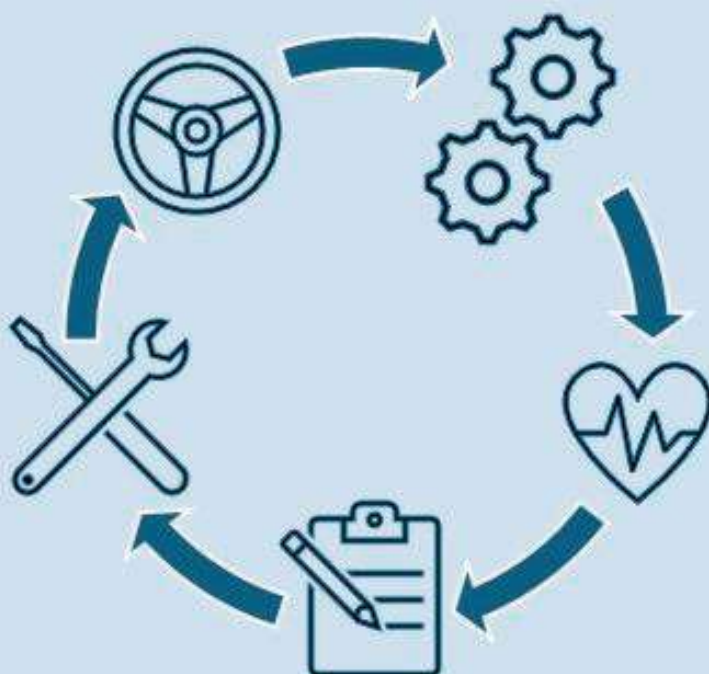# Chapter VIII

Monitoring and Supervision

Chapter – VIII

Monitoring and supervision

8.1   Monitoring by Governance Committee

As per MoU signed (October 2009) between GoI and GoO & MHA letter of December 2008, GoO was to constitute a Governance Structure and ensure meetings as per the MHA guidelines. A Governance Structure consisting of four committees were created but the committees did not meet at regular intervals. Due to this, the prescribed number of meetings of these Committees were not held, as detailed below:

Table 8.1 : Status of meetings required as per MHA guidelines and held

SI. No.	Name of Committee	Frequency of Meeting as per Guidelines	Meetings required to be held from January 2010 to March 2018	Meetings actually held as of March 2018	Percentage Shortfall (%age)
1	State Apex Committee (Under Chief Secretary)	once in a quarter	33	07	79
2	State Empowered Committee (under Director General of Police, Odisha Police)	once in a month	99	31	69
3	State Mission Team (under Director, SCRB)	once in a month	99	2	98

Source: Records of SCRB

There were shortfalls ranging from 69-98 *per cent* in the number of meetings held by the above committees. Therefore, it is evident that the Governance structure to review progress in implementation of CCTNS and provide policy directions, was not functioning as envisaged by MHA.

The Government stated (September 2024) that GoI funding for CCTNS project had ended on 31st March 2018. However, as per Government of Odisha guidelines, the project is now monitored by Home Secretary and DGP, Odisha at regular intervals. The reply is not tenable as there is no specific monitoring mechanism designed for effective review.

8.2   Inadequate training

As per Project Implementation and Monitoring Report (PIM), the objective of the CCTNS capacity building initiative was to equip 55,926 direct users of CCTNS with the right skills and knowledge to optimally use CCTNS. These included two types of trainings Basic Course for 28,221 users and Advance Course for 27,705 users. The SI was responsible for conducting the trainings. However, Audit observed that there was a shortfall in achieving the targets for training as shown in the table below:

Table 8.2: Showing achievement trainings

Training	Trainees planned	Trainees imparted	Shortfall (*percentage*)
State (Basic + Advance Course)	55,926	29,731	26,195 (46.84)

Source: Records of SCRB

Thus, there was a shortfall of 46.84 *per cent* in achieving the training targets for capacity building in the state. During test check of selected units[23] of 10 police districts, Audit also noticed that 460 police personnel out of 1,606 had not been imparted any training on CCTNS as of March 2024. Further, 707 police personnel did not have working knowledge on CCTNS. The cadre-wise training status of police personnel was as below:

Table 8.3: Showing cadre-wise training position in test checked districts

Designation of Employee	Total number of employees from whom information[23] collected	Total number of employees whom training was not given	Number of staff who claimed to have working knowledge of CCTNS	Number of staff who claimed to not possess working knowledge of CCTNS
S.P / DCP/ Addl. S.P.	23	2	21	2
ACP / Dy. S.P.	50	2	46	04
Inspector/ SI / ASI	547	71	440	107
Constable / HG/ OAPF	986	385	392	594
Total:	1,606	460	899	707

Source: Records of field offices

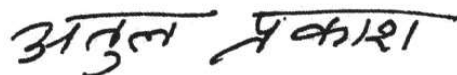[23] SDPO Offices – 14, SP Offices – 13 and Police Stations – 64

Thus, capacity building within the Police Department was not adequate to ensure efficient implementation and operation of the CCTNS system. Further, even after more than seven years of working through CCTNS, there were employees who did not possess working knowledge of CCTNS.

Government stated (September 2024) that target to train at least 2,000 police personnel per year has been set for future.

Recommendation

Government should ensure that

- *appropriate monitoring mechanism be designed for effective review of functioning of the system; and*

- *adequate training is imparted to users for smooth implementation of CCTNS.*

Bhubaneswar
The

(ATUL PRAKASH)
Accountant General (Audit-II), Odisha

Countersigned

New Delhi
The

(K. SANJAY MURTHY)
Comptroller and Auditor General of India