

**Key words of Report of the CAG of India of Performance Audit of Rural and Urban Water Supply Schemes of the Report of the Comptroller and Auditor General of India for the year ended 31 March 2021-Government of Haryana (Report No. 3 of the year 2023)**

**Chapter I**

**Introduction**

Introduction, Rural Water Supply, Urban Water Supply, Department/Entities involved in Water Supply, Audit Objective, Audit Criteria, Audit scope, methodology, Organisation of Audit findings.

**Chapter II**

**Inadequate Planning**

Formulation of policies/ plans, National Water Policy, Annual Action Plan, NRDWP, Planning in urban areas, requirement of water for institutions, Operation and Maintenance Plan, Water Security Action Plan, Non-functional schemes, electric connection for the water works.

**Chapter III**

**Improper Financial Management**

Overview of finances, Budget and Expenditure, Non-recovery of water charges, Collection of community contribution, Late release of State share, Non-completion of work, extra liability on the State Government.

**Chapter IV**

**Inadequate Supply of Water**

Assessment of quantity of water supply, Status of Water supply to consumers, Case study, metered connection, Water Audit, Leakage in distribution system, generation of non-revenue water, Non-maintenance of records, history sheets of pumping machinery.

**Chapter V**

**Poor Quality of supplied water**

Quality of water, water samples, Laboratory infrastructure, Uniform Drinking Water Quality Monitoring Protocol, Non-fixation of targets, Shortage of manpower, Field Testing Kits (FTKs), heavy metals, Community Water Purification Plants (CWPP) Over Head Tanks (OHTs), Clear Water Tanks (CWTs).

**Chapter-VI**

**Deficient emphasis on Sustainability and insufficient Monitoring**

Sustainability measures, Ground Water, awareness programme, Public Grievances, Water Quality Monitoring and Surveillance (WQM&S), Swaran Jayanti Mahagram Yojana works, Management Information System (MIS).