

## TABLE OF CONTENTS

	Paragraphs	Page(s)
<b>Preface</b>		iii
<b>Executive Summary</b>		v-ix
<b>Chapter I</b>		
<b>Introduction</b>		
Introduction	1.1	1
Organisational set up	1.2	1-2
Functions of Operational and Regulatory Wing	1.3	2-3
Audit objectives	1.4	3
Audit criteria	1.5	3-4
Audit scope and methodology	1.6	4-5
Organisation of audit findings	1.7	5
<b>Chapter 2</b>		
<b>Financial and Operational Performance</b>		
Financial Position and working results	2.1	7-8
Fund Management	2.2	9-12
Providing efficient, economical, reliable, safe and environment friendly transport services	2.3	12-20
Purchase of built up buses, fabrication, design and delivery of buses	2.4	20-25
Maintenance of Buses	2.5	25-27
Manpower Cost and productivity	2.6	27-28
Fare Policy	2.7	28-29
Non-Traffic Receipt	2.8	29-30
Traffic receipts on Inter State Routes	2.9	30-31
<b>Chapter 3</b>		
<b>Levy, assessment, collection and remittance of Government revenues</b>		
Fund Management	3.1	33-34
Realization of Motor Vehicle Tax (MVT) from owners of Goods and Passengers Transport Vehicles	3.2	34-36
Transfer of ownership of transport vehicle despite pendency of Motor Vehicle Tax	3.3	36-37
Non-Transport Vehicles	3.4	37-39
Deposit of Government revenue into treasury	3.5	39-40
Other Irregularities	3.6	40-43
Road safety	3.7	43-44
Vehicular Pollution	3.8	44-45

	Paragraphs	Page(s)
<b>Chapter 4</b>		
<b>Internal Control</b>		
Internal Control	4.1	47-48
<b>Chapter 5</b>		
<b>Conclusion and Recommendations</b>		
Conclusion	5.1	49
Recommendations	5.2	50

### APPENDICES

Appendix	Description	Reference to	
		Paragraph	Page
I	Details of unspent funds lying with HREC	2.2.3	51
II	Details of payment of material which were kept in fixed deposit with HREC	2.2.3	52
III	Details of actual kmpl against the targeted kmpl	2.3.2.6	53
IV	Details of less utilisation of TATA Low Floor Star buses against the prescribed norms	2.4.3	54-55
V	Details of A and B services records of selected depots	2.5.1	56
VI	Details in respect of detention of buses in selected depots	2.5.2	57
VII	Details of excess payment made to excess drivers in selected depots	2.6.1	58
VIII	Details of short recovery of rent, Service Tax/GST during 2016-19	2.8.1	59
IX	Details of short recovery of rent, Service Tax/ GST during 2019-21	2.8.1	60
X	Details of buses which did not earn traffic receipt as prescribed	2.9	61
XI	Statement showing rates of Motor Vehicle Tax imposed on various vehicles during 2015-20	3.2	62
XII	Detail of unrealised Motor Vehicle Tax	3.2.1	63