



**Report of the
Comptroller and Auditor General of India
on Performance Audit of
Direct Benefit Transfer**



लोकहितार्थ सत्यनिष्ठा
Dedicated to Truth in Public Interest

Government of Rajasthan
Report No. 5 of the year 2022

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Preface

This Report has been prepared for submission to the Governor of Rajasthan under Article 151 of the Constitution of India.

Direct Benefit Transfer (DBT) is a governance regime which ensures simple and user-friendly Government to People interface and delivers entitlements directly into the bank accounts of the beneficiaries removing leakages, reducing delays and enhancing financial inclusion.

This Report covering the period April 2017 to July 2020 contains the results of performance audit of 'Direct Benefit Transfer' relating to two selected social security pension schemes.

The performance audit has been conducted in conformity with the Auditing Standards issued by the Comptroller and Auditor General of India.

Executive Summary

Purpose to undertake this audit

DBT is a major government reform initiative envisaging simpler and faster flow of funds to the right beneficiaries. With the outbreak of the COVID-19 pandemic and the imposition of lockdown and social distancing norms, DBT emerged as a boon in providing succour and relief to people. This performance audit covered two schemes under the Social Justice and Empowerment Department i.e. Chief Minister Old Age Samman Pension Scheme and Chief Minister Ekal Nari Samman Pension Scheme. Audit focused on coverage, identification of beneficiaries, efficiency and design of payment process. The objective of Audit was to assess and evaluate the State's performance in implementation of DBT to minimize intermediary levels, delay in payments to intended beneficiaries and pilferage and duplication.

Audit also checked whether the infrastructure, organization and management of DBT were adequate and effective and beneficiaries actually received the benefits.

Further, analysis of the data dump of RajSSP¹ was carried out to ensure whether the scheme data was reliable, accurate and complete, data of all beneficiaries was digitized, controls existed to prevent errors in beneficiary data and failed transactions were tracked, monitored and reconciled.

Results in brief

There were delays in sanction and payment of pensions due to which the beneficiaries were deprived of the scheme benefits for the delay period. Pensions were sanctioned to applicants who had not attained the minimum age of eligibility on the date of application whereas in certain cases applications of eligible applicants were rejected, indicating monitoring failures.

Process of Physical verification was not found to be robust. The Department lacked a system to periodically review eligibility of beneficiaries to weed out ineligible cases and identify cases of erroneous physical verification.

Mandatory post-audit of the auto-escalated applications was not conducted and recovery was pending in instances of payment of pension in ineligible auto-sanctioned applications. Double pensions were paid to beneficiaries who did not have unique IDs.

Systemic issues of RajSSP such as lack of multi-factor authentication, lack of updates to system requirement specifications and lack of implementation of

¹ RajSSP portal has been developed by NIC for SJED and is utilised by SJED for the implementation of social security pension schemes.

business continuity plan / disaster recovery plan were noticed, along with deficiencies in the input, processing and output controls.

The State DBT portal did not contain important scheme details of the State DBT schemes such as number of beneficiaries in a scheme, amount transferred to the beneficiaries, month-wise/year-wise DBT transfers, savings due to DBT, etc.

Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS.

Principal findings and recommendations of the Performance Audit

The chapter wise audit findings that led to audit conclusions and recommendations are as follows.

Chapter II: Implementation of DBT in Social Security Pension Schemes

- Irregularities like dead beneficiaries being verified as ‘alive’, pension of beneficiaries who were alive stopped on being erroneously verified as ‘dead’ and applicants found ineligible during verification being marked as ‘verified’ for subsequent payments were found in the system of physical verification of beneficiaries.

(Paragraph 2.5)

- Cases of auto verification/sanction were not being post-audited by the sanctioning authorities and responsibility of the concerned officers was not being fixed in cases where auto verification/sanction led to wrongful payment of pension.

(Paragraph 2.6)

- Unique IDs were not linked to the Pension Payment Orders (PPOs) which led to duplication of beneficiaries and instances of double payment of pension. The Department failed to undertake focussed intervention in getting unique IDs for all the beneficiaries and linking their PPOs with these unique IDs.

(Paragraph 2.8)

- Information Technology related issues such as lack of multi-factor authentication, lack of updates to system requirement specifications and lack of implementation of business continuity plan / disaster recovery plan were noticed.

(Paragraph 2.10)

Recommendations:

- *Harmonise Pension Rules with Jan-Aadhaar as the information pertaining to eligibility of the beneficiaries is being fetched from Jan-Aadhaar for all the social security pension schemes.*

- *Incorporate a feature in RajSSP which highlights the cases involving modification of those beneficiary details in Jan-Aadhaar database which are relevant to the eligibility for pension schemes for further scrutiny by the Department.*
- *Take steps to make the process of physical verification robust while ensuring accountability for the instances of erroneous verification and sanction.*
- *Incorporate in the system of annual physical verification a comprehensive evaluation of the eligibility and validation of basic details such as bank account numbers of beneficiaries every year.*
- *Implement the feature of automatic transfer of eligible beneficiaries from CMOASPS to CMENSPS on RajSSP and also extend this facility to 'Separated' and 'Divorced' beneficiaries in addition to 'Widows'. An MIS report on RajSSP regarding beneficiaries of CMOASPS eligible for transfer to CMENSPS may be helpful to monitor any pendency in such transfers.*
- *Ensure that Jan-Aadhaar IDs of the remaining beneficiaries are updated on RajSSP and all the PPOs are linked to the Jan-Aadhaar IDs in a time-bound manner so that the RajSSP system is able to detect and prevent cases of duplicate beneficiaries and double payments.*
- *Make efforts to plug the loopholes in the application controls of RajSSP to ensure data security, accuracy, validity and enhance the capability of RajSSP in efficient and effective implementation of the schemes.*
- *A nodal officer may be nominated by the State Government to monitor and manage aspects such as validity, integrity and security of the data in the IT systems of the Department in a dedicated and focused manner.*

Chapter III: Infrastructure, Organization and Management of DBT in State

- The State DBT Portal (Jan-Aadhaar portal) was not integrated with DBT Bharat portal. Important details of DBT schemes such as number of beneficiaries, amount of benefit transfer per beneficiary, month-wise/year-wise DBT transfers, and savings due to DBT etc. were not available on the portal. It was also noticed that the limited scheme data available on the state DBT Portal was not updated in real time.

(Paragraph 3.1)

- State DBT cell was not involved in development of scheme/department-specific ICT applications and the development of such applications was being handled by the concerned Departments. Training/seminar/workshop for capacity building of State officials have not been organized.

(Paragraphs 3.2 and 3.3)

Recommendations

The State Government may:

- *ensure the availability of scheme-wise information of all DBT schemes in the state on the State DBT portal and its proper linking with the DBT Bharat portal;*
- *make provision of expert technical support to enable State DBT cell to effectively function as nodal point for DBT related matters of the state as envisaged.*

Chapter IV: Delivery of benefits to the intended beneficiaries and the grievance redressal mechanism

- The payments of pension were made with significant delays as against the timeline prescribed by the Pension rules.
(Paragraph 4.1)
- Recoveries pertaining to excess/irregular pension payments were pending.
(Paragraph 4.2)
- Shortcomings were noticed in the procedure to address pension payment failures with no provision to inform beneficiaries about such failures and the beneficiaries being subjected to a protracted process with redundant steps for rectification of details.
(Paragraph 4.3)
- A dedicated body to deal with DBT related complaints and grievances of beneficiaries was not set up by DBT cell/ SJED. Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS registered on RajSSP.
(Paragraphs 4.4 and 4.5)

Recommendations

The State government may:

- *analyse the reasons for delayed payments and ensure pension payments are done within the timelines as prescribed by Pension rules;*
- *provide the necessary information through means such as SMS and facilitate the beneficiaries in cases of Pension payment failure;*
- *take steps to streamline the procedure for rectification of beneficiary details such that the Jan-Aadhaar details, on being updated after due verification, are automatically approved for all the pension payments linked with Jan-Aadhaar;*
- *constitute a dedicated Grievance Redressal Cell to provide speedy and effective resolution of complaints/grievances.*

Chapter – I

Introduction

Chapter I

Introduction

Direct Benefit Transfer (DBT) is a major reform initiative of the Government of India to ensure better and timely delivery of benefits from Government to the people. This marks a paradigm shift in the process of delivering benefits like wage payments, fuel subsidies, food grain subsidies etc. directly into the bank accounts of the beneficiaries, removing leakages and enhancing financial inclusion². DBT envisions a governance regime which ensures a simple and user-friendly Government to People interface and directly delivers entitlements to eligible individuals and households in a fair, transparent, efficient and reliable manner.

1.1 DBT in the State

Rajasthan, being the largest state of the country in terms of area and having a large population, has its unique challenges in delivering government services to the residents living in far-flung areas. Hence, robust electronic mode of service delivery was needed, to do away with the deficiencies of physical delivery, so that the benefits of public welfare can be delivered at the door-step to the residents in a transparent and leak proof manner. In Rajasthan, different departments are running schemes for the electronic delivery of benefits and government services directly to the beneficiaries. A State DBT cell in the Planning Department was established, under *Bhamashah* scheme, in 2016.

The State Government launched *Bhamashah* scheme in 2008 for financial inclusion, which was restructured in 2014 and in 2017. *Bhamashah Act*³ was passed for direct transfer of public welfare benefits and services by capturing the demographic information of individuals residing in the State and providing them with a unique ID linked with Aadhaar. Under the scheme, 164 social welfare schemes of the state were notified⁴ for delivering benefits in cash and kind through *Bhamashah* platform. The *Bhamashah Act* was replaced by the Jan-Aadhaar Act⁵ in 2020. The role of the *Bhamashah* scheme (now Jan-Aadhaar scheme) was to capture the demographic information of the beneficiaries such as gender, date of birth, name of family members, bank account details and to serve as a proof of identity.

1.2 Selection of Department and schemes

The selection of the Department was done on the basis of highest expenditure on DBT payments incurred in the State during the period 2017-18 to 2019-20. The details are given in table 1 below:

² Guidelines for State DBT Cell by DBT Mission under Cabinet Secretariat.

³ Rajasthan Bhamashah (Direct Transfer of Public Welfare Benefits and Delivery of Services) Act, 2017

⁴ 161 schemes vide notification dated 6th February 2017 and 03 schemes vide notification dated 5th December 2017.

⁵ Rajasthan Jan-Aadhaar Authority Act, 2020

**Table 1: DBT Expenditure incurred by various departments
during 2017-18 to 2019-20**

(₹ in crore)

S. No.	Name of Department	Cumulative DBT Expenditure
1	Social Justice and Empowerment	18,753.57
2	Medical, Health and Family Welfare	759.14
3	Labour	713.89
4	School Education and Language	606.13
5	Skill, Employment and Entrepreneurship	402.96
6	Higher and Technical Education	20.53
7	Information and Public Relation	0.06

Source: DBT Bharat portal and information provided by the Departments

Thus, the Social Justice and Empowerment Department (SJED) of the Government of Rajasthan (GoR) was selected for the Performance Audit (PA). SJED acts as the nodal department primarily focussing on educational and socio-economic development. It implements the upliftment programmes for the Scheduled Caste, Scheduled Tribes, Economical Backward Classes, Other Backward Classes, Special Backward Classes, along with welfare of specially abled, destitute and economically weaker children, women and aged citizens. The Department is entrusted with the following tasks:

- Socio-economic development of the targeted groups of society.
- Educational enhancement of targeted groups by way of scholarships and hostel facilities.
- Schemes for social security to old, specially abled and widow/destitute etc.
- Programs for rehabilitation of drug addicted persons, bootleggers, unclaimed women etc.

Further, within SJED, the schemes with highest expenditure were as under: -

Table 2: SJED schemes with highest expenditure

(₹ in crore)

S. No.	Name of scheme	Amount of DBT transfers in the scheme			Total
		2017-18	2018-19	2019-20	
1	CM Old Age Samman Pension Scheme	2,908.52	2,905.81	4,423.84	10,238.17
2	CM Ekal Nari Samman Pension Scheme	550.19	1,469.40	1,793.66	3,813.25
3	CM Vishesh Yogyajan Samman Pension Scheme	298.48	388.47	448.76	1,135.71

Source: Information provided by SJED

The two schemes⁶ with the highest expenditure under SJED i.e. *Chief Minister Old Age Samman Pension Scheme* (CMOASPS) and *Chief Minister Ekal Nari Samman Pension Scheme* (CMENSPS) were selected for the PA.

The year-wise position of beneficiaries in these two social security pension schemes in the State was as under:

Table 3: Position of Beneficiaries

S. No.	Name of Scheme	No. of Beneficiaries			
		2017-18	2018-19	2019-20	2020-21
1	CMOASPS	31,59,187	36,99,340	42,56,407	44,39,776
2	CMENSPS	13,60,484	14,48,304	15,56,442	15,79,061

Source: Information provided by SJED

1.2.1 Brief details of the selected Schemes

CMOASPS and CMENSPS have been implemented by the SJED, Government of Rajasthan since 1974 to fulfill the mandate given to states under article 41 of the Constitution of India to provide public assistance to its citizens in case of destitution, old age, sickness and disablement⁷ etc. Both these pension schemes are now governed by the Rajasthan Social Security Old age, Widow, Separated and Divorced Pension Rules, 2013 (Pension Rules).

(i) Chief Minister Old Age Samman Pension Scheme

The scheme envisages payment of pension to residents of Rajasthan who have attained 58 (men)/ 55 (women) years of age with the following eligibility criteria:

- They and their spouse do not have a regular source of income or
- The annual income of applicant and his/ her spouse from all sources is below ₹ 48000 per annum or
- Is a member of a BPL or *Antyodaya* family or
- Belongs to *Sahariya/Kathodi/Kherwa* caste or is a member of *Astha*⁸ card holding family.

Further, if the applicant himself/herself or husband or wife or son are serving in the Central Government, other State Government, State Government, State Undertaking, or are a pensioner of Central Government, other State

⁶ The schemes were renamed from Chief Minister Old Age Pension Scheme (CMOAPS) and Chief Minister Widow Pension Scheme (CMWPS) to CMOASPS and CMENSPS respectively vide letter dated 04-06-2013. However, in data dump their names were still reflected as per the old nomenclature.

⁷ <https://ssp.rajasthan.gov.in/LoginContent/MidLogin.aspx>

⁸ *Astha* is a Government of Rajasthan scheme in which families with at least two members having more than 40 per cent disability and annual family income below ₹1.20 lakh are provided benefits such as free medical treatment, ration etc. at par with BPL families.

Government, State Government, State Undertaking, they will not be eligible to receive pension under this scheme.

Under the scheme, a pension of ₹750 is paid for age below 75 years and ₹1000 for age 75 years and above per month to eligible beneficiaries directly in their bank accounts.

(ii) Chief Minister Ekal Nari Samman Pension Scheme

The scheme envisages payment of pension to Widowed/ Separated/ Divorced women of 18 years and above who are residents of Rajasthan with the following eligibility criteria:

- (a) Is a member of a BPL or *Antyodaya* family or
- (b) Belongs to *Sahariya/Kathodi/Kherwa* caste or is a member of *Astha* card holding family or
- (c) HIV / AIDS positive and registered with State AIDS Control Society or
- (d) Do not have a regular source of her annual income or the income from all sources is below ₹48,000 per annum.

Further, if the applicant herself or son are serving in the Central Government, other State Government, State Government, State Undertaking, or are a pensioner of Central Government, other State Government, State Government, State Undertaking, they will not be eligible to receive pension under this scheme.

Under the scheme, eligible beneficiaries get a monthly pension of ₹500 from age 18 years to less than 55, ₹ 750 from age 55 to less than 60, ₹1,000 from age 60 to less than 75 and ₹ 1,500 for 75 years and above.

1.2.2 Audit scope, Selection of Districts and lower-level units and Audit Methodology

A. Audit Scope

The period covered under the audit was from April 2017 to July 2020. The IT platform being used for DBT/in-cash transfer to the beneficiaries was examined. Additionally, Audit also focused on transfer of benefits to the beneficiaries to examine whether and to what extent beneficiaries actually received the benefits and the related issues in the scheme implementation such as delays, grievance redressal, etc.

B. Selection of Districts, lower-level units and Beneficiaries

Keeping in view the spread of Covid-19, the field audits had been limited to Jaipur and the adjoining districts only. Therefore, six districts viz. Jaipur, Dausa, Tonk, Sikar, Ajmer and Alwar and two blocks from each of these six districts were selected. The details of selection of districts, lower-level units and beneficiaries for survey are given in **Annexure -A**.

C. Audit Methodology

Following activities were carried out as part of the PA:

- Digital and Physical records, data and reports of SJED and Planning Department were examined.
- Beneficiary survey of 240 beneficiaries for each scheme receiving pension in their bank accounts and 72 beneficiaries of both schemes receiving pension through Money Orders (total 552 beneficiaries).
- Treasury level checks at the concerned treasuries of the selected Gram Panchayats and Wards.
- Examination of information available in various reports of RajSSP portal through Login ID based access provided by the Department.
- Joint physical verification of the State Data Center.

In addition, data analysis of RajSSP data dump⁹ (containing the information related to the two schemes) was also carried out. SJED provided (13 January 2021) the data dump of the Social security pension schemes for the period April 2017 to July 2020 being implemented by the department.

The main objectives of data dump analysis were to assess whether:

- (i) The data provided is reliable, accurate and complete.
- (ii) Data of all beneficiaries was digitized;
- (iii) There is process/work flow for approval and modification of beneficiary data;
- (iv) The mandatory fields have been specified and filled in the database;
- (v) Separate authorities are prescribed for processing and approval of data as part of the IT System;
- (vi) Controls exist to prevent errors in beneficiary data; and
- (vii) Failed transactions are tracked, monitored and reconciled.

The details of the checks carried out during data analysis of the data dump are provided in **Annexure B**.

An Entry conference explaining the objectives, scope and methodology of the Performance Audit was held with officers/officials of SJED, State DBT Cell, DoITC¹⁰, National Informatics Centre (NIC), Directorate of Treasury and Accounts (DTA) and Jan-Aadhaar authority¹¹ on 19 November 2020. A virtual meeting of the officers of the O/o Chief Technology Officer, Indian Audit and Accounts Department and Accountant General (Audit-I) Rajasthan with officers/officials of SJED and NIC was organized on 25 November 2020 to discuss the functioning of RajSSP portal including different aspects of the online process of pension sanctioning and payment. The draft report was

⁹ A **data dump** is large amount of **data** transferred between two systems. For example, a **database** can be **dumped** to another network server, where it could be utilized by other software applications or analyzed by a person

¹⁰ Department of Information Technology and Communication, GoR

¹¹ Under Directorate of Economics and Statistics, Planning Department, GoR

forwarded to the State Government on 16 August 2021, replies to which was received on 31 August 2021. Subsequently, an Exit conference was held with the Secretary, SJED, and officers of NIC, State DBT cell, DTA and DoITC on 03 September 2021 in which audit findings, replies of the government and audit recommendations were discussed. The responses of the State Government during and after the exit conference have been suitably incorporated in the relevant paragraphs.

1.3 Audit Objectives

The PA, covering the period April 2017 to July 2020, was carried out to ascertain:

- i. Whether necessary process re-engineering was done for implementation of DBT to minimize:
 - intermediary levels,
 - delay in payments to intended beneficiaries and
 - pilferage and duplication.
- ii. Whether the infrastructure, organization and management of DBT were adequate and effective
- iii. Whether beneficiaries actually received the benefits
- iv. Whether effective grievance redressal was ensured for proper implementation of the schemes

1.4 Audit Criteria

The main source of audit criteria was derived from the following documents:

- i. Rajasthan Social Security Old age, Widow, Separated and Divorced Pension Rules 2013
- ii. Rajasthan Treasury Rules, 2012
- iii. General Financial and Accounting Rules (GoR)
- iv. Rajasthan E-Governance IT and ITES policy, 2015
- v. Rajasthan Jan-Aadhaar Authority Act 2020
- vi. Rajasthan Bhamashah (Direct Transfer of Public Welfare Benefits and Delivery of Services) Act, 2017
- vii. Rajasthan Bhamashah (Direct Transfer of Public Welfare Benefits and Delivery of Services) Rules, 2018
- viii. Documents, circulars, orders, instructions and notifications issued by Central Government and State Government
- ix. Standard Operating Procedure (SOP), Handbook on DBT and Guidelines for State DBT Cell issued by DBT Mission under Cabinet Secretariat
- x. Instructions regarding maintenance of database, generation of various reports and IT controls

1.5 RajSSP portal of Integrated Financial Management System

RajSSP portal is the Social Security Pension Module of Integrated Financial Management System (IFMS) introduced in November 2011. Details of beneficiaries of various social security pension schemes being implemented by SJED are available on this portal. Sanctions for eligible applicants are issued by respective Sub Divisional Officers/ Block Development Officers (SDOs/BDOs) and submitted to respective Treasuries/Sub-Treasuries¹² through RajSSP for pension disbursement.

1.6 DBT process in social security pensions

Procedure for application, verification, issuing of sanction, pension payment and appeal

Previously the entire process from application and processing to the payment of the social security pensions in the state was offline. The Department undertook Business Process Re-engineering (BPR) over the years to bring the entire process online with the introduction of RajSSP, streamlined the process through measures such as leveraging Bhamashah/Jan-Aadhaar demographic data, introduction of single-DDO single-Treasury system, etc. and introduced DBT for direct payment of social security pensions into the bank accounts of the beneficiaries. The process of disbursement of social security pensions (including CMOASPS and CMENSPS) has been described below.

Application process: Applicant can apply online¹³ through any e-Mitra kiosk/ or Single Sign On (SSO) ID on RajSSP portal in prescribed format providing Bhamashah/Jan-Aadhaar number and Aadhaar number. The personal/ demographic details of the applicants available in the Bhamashah/Jan-Aadhaar and Aadhaar database will be automatically populated in the pension application form after biometric/One Time Password (OTP) authentication. The application will then be forwarded to the concerned Verification Officer, online notice of which will be sent by SMS to the registered mobile number of the applicant.

Verification: On receiving the application form, the Verification Officer checks the details like date of birth, age, domicile, place of residency, source of income and other eligibility criteria provided by the applicant in the application. After checking and verifying the application form, the Verification Officer will send the verified application online to the sanctioning authority through the web portal with his recommendation.

¹² From 30 April 2020 Additional Director/Pension of SJED has been made the single Drawing and Disbursing Officer (DDO) and Jaipur rural treasury has been made the single treasury for all social security schemes of SJED. It means that bills of all the social security pensions of SJED, including CMOASPS and CMENSPS, are prepared by Additional Director (Pension)/SJED and all such bills are passed by Jaipur rural treasury.

¹³ Vide Order dated 07.06.2017

Sanction: After receiving the online application form, the Sanctioning Officer either accepts or rejects the application and in either case, the orders are given online through the portal and again the information is sent to the applicant by SMS on his registered mobile number. In case of acceptance of application, an online pension sanction order is issued by the sanctioning officer.

Pension Payment Order: Online pension sanction order is to be treated as the pension payment order. On receipt of the online pension sanction order through RajSSP, the concerned Treasury officer/ Pension Payment officer functions as the DDO and initiates the process for payment of pension in the bank account of the beneficiary through IFMS.

Appeal: Appeal against the order regarding the rejection of pension claim by the sanctioning authority can be made to the District Collector within two months. SJED would have the right to review the decision of the District Collector if it is considered necessary based on merit.

This procedure has been illustrated through the work flow and process flow diagrams provided below.

Chart 1

Work Flow Diagram of CMOASPS and CMENSPS

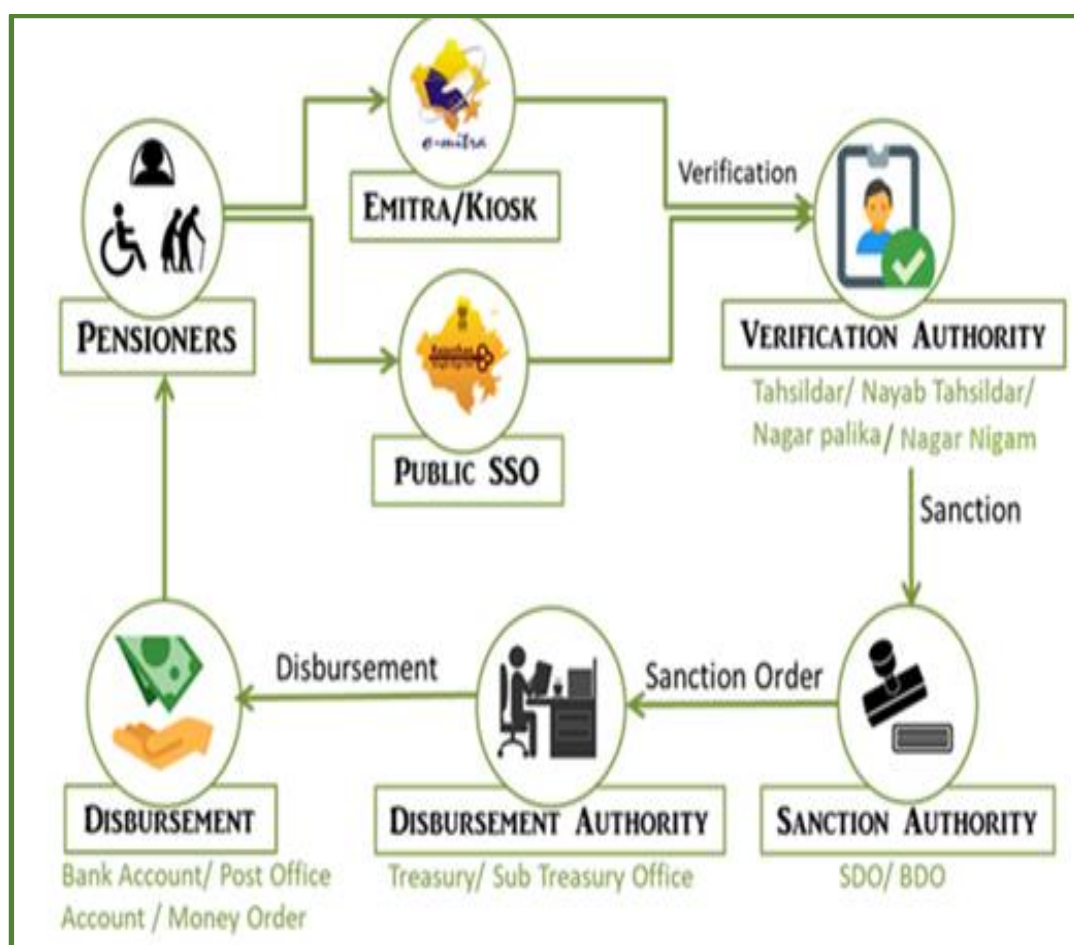
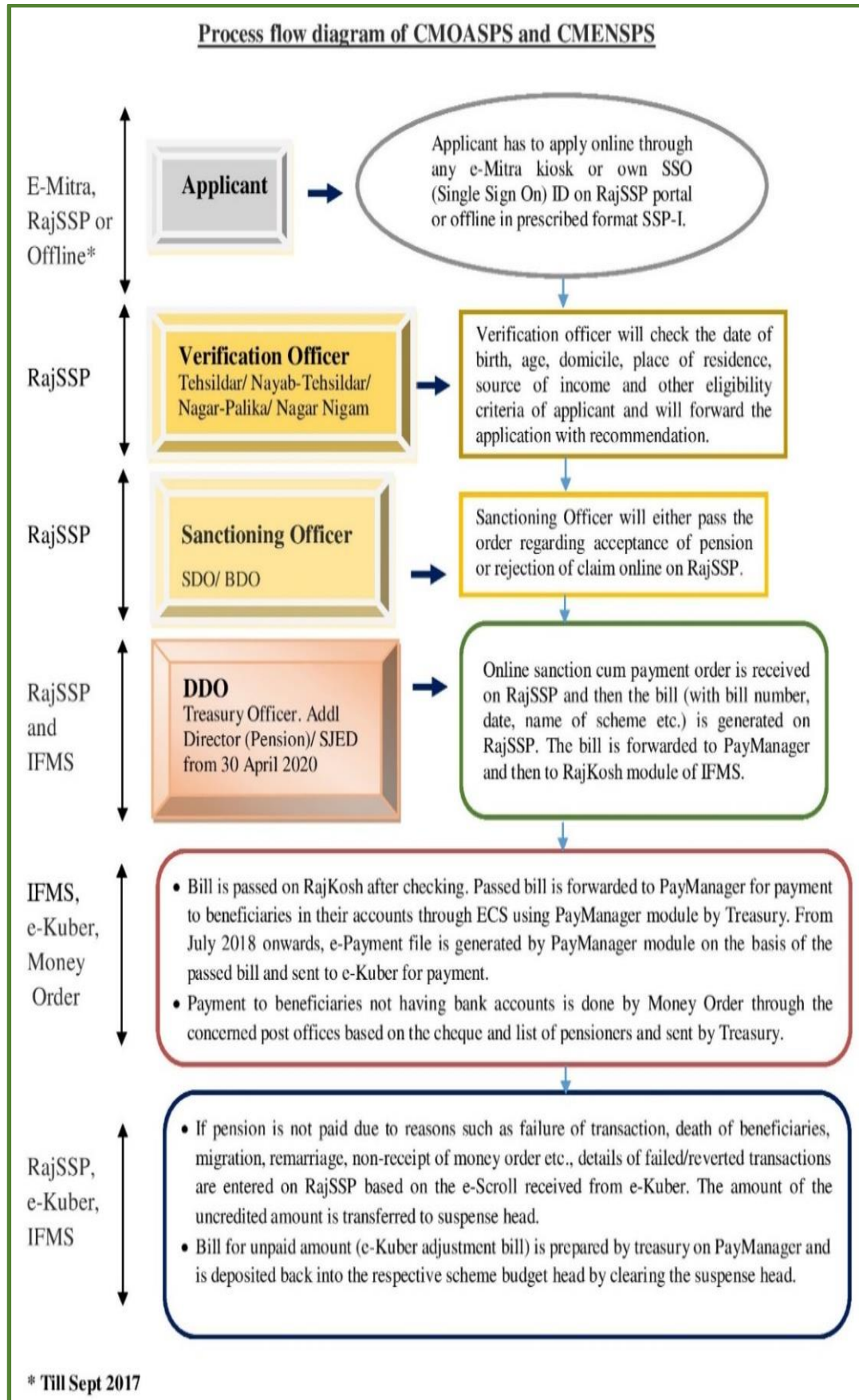
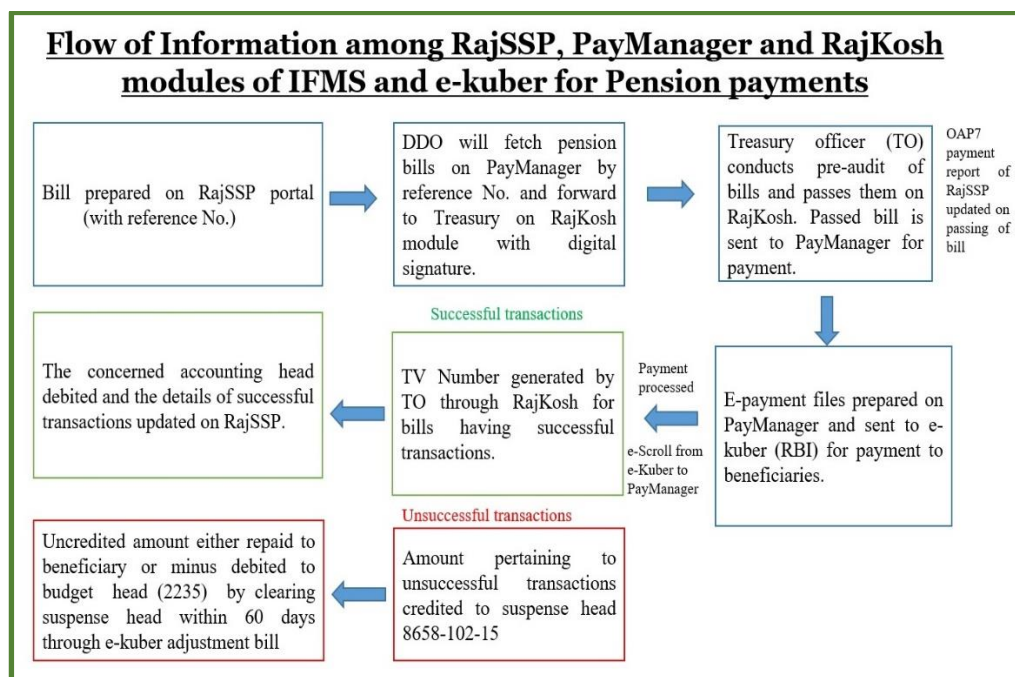


Chart 2

The process of payment of social security pensions involving RajSSP portal, PayManager¹⁴ and Rajkosh¹⁵ modules is illustrated **chart 3** below:

Chart 3



*TV Number-Treasury voucher number

1.7 Good Practices

During the audit, following good practices were noticed in the implementation of the pension schemes:

- i. When the beneficiary applies for these social security pensions, the required demographic information is fetched from Jan-Aadhaar database and therefore the beneficiary is not required to provide documents at the time of application. Thus, application process for these schemes has been made simpler and convenient.
- ii. Earlier the beneficiary had to physically approach the designated officials for the annual verification for proof of life to continue receiving the pension. Since December 2019, the beneficiaries of the pension schemes can get annual verification done through E-Mitra kiosks or any biometric/OTP authentication for Jan-Aadhaar linked schemes during the months of November/December which serves as annual verification for the year for these pension schemes. This facilitates the beneficiaries, especially the old or

¹⁴ PayManager is a bill preparation module of IFMS.

¹⁵ RajKosh (Online Treasury Accounting System) is an e-Governance initiative of Government of Rajasthan under Mission Mode Project category and is part of Integrated Financial Management System. Rajkosh facilitates the submission of Bills, Vouchers & Challans, effective Budget control, compilation of treasury accounts, preparation of reports, interface to external agencies and various MIS reports.

widowed beneficiaries of these two schemes living in far flung areas of a geographically large state like Rajasthan.

iii. Certain IT related good practices were also observed:

- **Session Time out:** application control of automatic log out after 30 minutes of idle time was in place for RajSSP, which increases the security of the application by reducing exposure to session-based attacks that steal or reuse users' session identifiers¹⁶.
- **Password Change Policy:** Users are required to change passwords within 90 days after which the password expires.
- **Rajasthan State Data Centre at Jaipur:** Adequate security measures such as guards, CCTV cameras, two level registration process, RFID based authentication etc. were in place for preventing unauthorised physical access to the data centre. Counter measures against fire and other hazards such as fire alarm systems, gas (Novec) based firefighting systems, fire extinguishers, lightening arresters etc. had also been put in place.

1.8 Action taken by State Government on interim audit recommendations

Based on the audit recommendations, the State Government took following corrective actions:

(i) Limit on unsuccessful login attempts

Audit observed that the user account of RajSSP was not being locked out after five unsuccessful attempts as per para 6.6(D)(d) of IT Policy 2015 of GoR. In addition, the users did not receive any warning/message after unsuccessful login attempts. On the basis of audit recommendation, remedial action was taken by the State government and now the system does not allow more than three unsuccessful login attempts and appropriate message in case of unsuccessful login attempt is also displayed. These have been verified by Audit (September 2021).

(ii) Invalid/garbage/vague values in the RajSSP database

Audit noticed invalid/garbage/vague values in various fields of RajSSP as detailed in **Annexure C**. In response, the State government standardised the entries of the relevant fields which have to be selected from drop down menu, thus avoiding absurd/invalid entries in those fields.

¹⁶ As per 'Open Web Application Security Project' which is a non-profit foundation working towards improving software security.

1.9 Acknowledgement

Audit acknowledges the co-operation and assistance extended by the officials of the Social Justice and Empowerment Department, Planning Department, Finance Department, Department of Information Technology and Communication, National Informatics Centre and the selected Gram Panchayats, Wards and other offices at various stages during conduct of the performance audit.

Chapter – II
Implementation of DBT in
Social Security Pension
Schemes

Audit Findings

Chapter II

Implementation of Direct Benefit Transfer in Social Security Pension Schemes

Audit Objective 1: Whether necessary process re-engineering was done for implementation of DBT to minimize intermediary levels, delay in payments to intended beneficiaries and pilferage and duplication

2.1 Constitution of committees for approval of sanctions

As per Rule 2 (*sub rule vii* - for rural areas and *sub rule viii* - for urban areas) of Pension Rules, committees are required to be constituted for sanction of applications as given in the **Table 4** below:

Table 4: Composition of Committee for approval of sanctions

S. No.	Area	Designation	Post
1.	Rural	Sub-Division Officer (SDO)/ Sub-Division Magistrate (SDM)	Chairman
		Concerned Block Development Officer (BDO)	Member
		Pradhan/Deputy Pradhan/Member of concerned Panchayat Samiti	Member
2.	Urban	SDO/SDM	Chairman
		Chief Executive Officer (CEO)/Commissioner/Executive Officer (EO) of concerned local body	Member
		Mayor/Deputy Mayor /Chairman/Deputy Chairman/President/Vice-president/Ward Member	Member

Further, these provisions were amended on 04.04.2013 and following were inserted below rules 2 (vii) and 2 (viii) *ibid*:

- **Rural Areas:** For sanction of applications, the minutes of sanctioning committee will be signed by the chairman and all the members. On receiving the approval, the BDOs will sign on the sanction order for applicants. Records related to the sanctions of pension shall be maintained by BDO.
- **Urban Areas:** For sanction of applications, the minutes of sanctioning committee will be signed by the chairman and all the members. On receiving the approval, the SDOs will sign on the sanction order for applicants. Records related to the sanction of pension shall be maintained by SDO.

During review of records of 12 blocks¹⁷ of the six selected districts¹⁸, it was noticed that in nine blocks¹⁹, the Pension Payment Orders (PPOs) were being

¹⁷ SDO/SDM Ajmer, Alwar, Dausa, Sambhar, Sikar, Tonk and BDO Bansur, Dantaramgarh, Dudu, Kishangarh, Lalsot, Malpura,

¹⁸ Ajmer, Alwar, Dausa, Jaipur, Sikar and Tonk.

¹⁹ SDO Ajmer, Dausa, Sambhar, Sikar, Tonk and BDO Bansur, Dudu, Kishangarh, Lalsot,

issued by the concerned BDOs/SDOs without the constitution of such committees. In the three remaining blocks²⁰, audit noticed that the committees had been constituted and the concerned BDOs/SDOs were issuing PPOs with their signatures based on the approvals received from the committees.

Audit is of the view that in the absence of the committee, the procedure prescribed by the Pension rules to ensure necessary rigour in the pension sanctioning process was compromised.

The State Government accepted the facts and replied (August 2021) that the sanction process on RajSSP portal is completely online w.e.f. 02 October 2017. Currently, the applicant is compulsorily registered with Bhamashah/Jan-Aadhaar. The Bhamashah/Jan-Aadhaar details, which are fetched from Jan-Aadhaar database to RajSSP for processing applications, are duly verified and there is no relevance and utility of these committees and therefore suitable amendment would be proposed in the rules. This was reiterated by the State Government during the Exit Conference (September 2021).

Audit is of the view that though the Government has proposed removing the committees, which have the participation of both government officials and people's representatives, they could provide an additional layer of scrutiny before sanction of the pension. These committees may also be useful in monitoring the overall functioning of pension verification and sanctioning processes.

2.2 Sanction of applications

According to the Rule 5(v) of Pension Rules, the verification of pension application is required to be completed within 30 days from the date of receipt of application. Further, rule 5 (vii) *ibid* prescribes that the sanctioning authority has to complete the sanction process within 15 days from the date of verification. Hence, every application is required to be disposed of within 45 days of its receipt. The above rules were amended²¹ in July 2019 and provision for auto-escalation of application to the next stage was introduced in RajSSP if the concerned authorities failed to take necessary action within the prescribed time limit (30 and 15 days at verification and sanctioning stages respectively).

During analysis of RajSSP data, it was noticed that during the audit period, 6,11,794 (27.13 *per cent*) out of total 22,54,725 applications received under CMOASPS and 1,00,365 (31.02 *per cent*) out of total 3,23,578 applications received under CMENSPS were not sanctioned within 45 days as prescribed. In the 12 selected blocks, 27,768 cases (33.96 *per cent*) out of 81,773 sanctioned applications of the two selected schemes were delayed during the audit period.

²⁰ SDO Alwar, and BDO, Dantaramgarh and Malpura

²¹ Effective from 01 July 2019

Audit also observed that 60,778 of these applications were delayed even after the provision for auto-escalation had been introduced in RajSSP.

The State Government informed (September 2021) that now there is no pendency of applications beyond the prescribed time limits due to the feature of auto-verification and auto-sanction. This was verified by Audit (September 2021) on the basis of relevant RajSSP report²². The State government further informed (September 2021) that feature of auto-approval based on data-based verification for sanctions would be implemented for which suitable amendment in the Pension rules is being proposed. Further progress in this regard is awaited (December 2021).

2.3 Sanction of *Ekal Nari* pension

As per Rule 4 of Pension Rules, Widowed/ Separated /Divorced women of age 18 years and above, who are *bonafide* residents of Rajasthan and are residing in Rajasthan are eligible to get pension if they fulfil the conditions as described in pension rules. For above purpose “Separated” means:

- i. All legally separated marriage women holding decree of marriage separation;
- ii. All legally separated women who hold court order;
- iii. All such women, whose cases were pending in courts since 5 year for want of marriage separation or substitution of marital rights and they hold court documents;
- iv. All such Muslim divorced women whose divorces are issued by the *Kazi* or Religious authority on the basis of self-affidavit and two independent witnesses.

Analysis of RajSSP data dump of CMENSPS revealed that pension of 42,995 women beneficiaries (557-Divorced, 42,143-Widow and 295-Separated) was sanctioned under the scheme during the audit period. Scrutiny of the sanctioned cases revealed that in the field/column of “*Husband Divorce Issuing Authority*”, required information was not provided in 9,602 cases²³ (22.33 per cent).

Thus, audit could not ascertain whether pension to these beneficiaries was sanctioned on the basis of valid documents/certificates issued by competent authority as required under the rules. The possibility of pension payment in these cases in the absence of prescribed documents or on the basis of invalid documents/certificates cannot be ruled out. One such case observed during field study is discussed below as **Case Study 1**.

The State Government replied (August 2021) that all the details of the applicant, including the marital status, are fetched from the Jan-Aadhaar database on RajSSP portal at the time of online application for CMENSPS. Since the

²² ‘District wise kiosk Pensioner application status’ report for the duration 01.08.2021 to 15.09.2021.

²³ Field left blank in 2550 cases and numerical value/special character filled in 7052 cases

information being fetched from Jan-Aadhaar has already been verified, there is no need to verify the information again.

The reply of the Government is not acceptable as section 7(3) of Jan-Aadhaar Act 2020 specifies that Jan-Aadhaar card can be used as a proof of address and identity for receipt of public welfare benefit/services. Therefore, basic demographic details, including marital status, of the beneficiaries are fetched from the Jan-Aadhaar database at the time of application for social security pensions. However, it is the responsibility of the Department to ensure that other requirements for sanctioning of pension, such as documents prescribed by Pension rules in support of the marital status, are fulfilled and the relevant information is provided on RajSSP.

During the Exit Conference, the State Government (September 2021) accepted the recommendation that pension rules may be harmonised with Jan-Aadhaar as it is being utilised as a single source of truth for social security pension schemes. Further progress is awaited (December 2021).

Case Study 1

During beneficiary survey of urban block of Tonk district (January 2021), it was noticed that pension was sanctioned to a divorced beneficiary (PPO No. RJ-S-05112457) under CMENSPS on the basis of a notarized *Talaknama* on ₹100 stamp paper instead of certificate issued by *Kazi* on the basis of two independent witnesses as required under the Pension Rules. The matter was further analyzed and it was found that pension in this case was being paid since July 2013. The case highlights the erroneous verification by the concerned Municipal council as it failed to detect the lack of prescribed document.

While accepting the facts, State Government replied (August 2021) that suitable action would be taken against erring officers/officials and the progress would be intimated. Further progress in this regard is awaited (December 2021).

2.4 Sanction of Old Age Pension

Rules 2 and 3 of Pension Rules provide the age eligibility criteria (Males of age of 58 years and above and females of age of 55 years and above) for social security pension under CMOASPS. Further, rule 5(iii) (e) *ibid* provides the process of determining date of birth in cases where only age is mentioned in the documents according to which, the date of birth of each pensioner will be determined by the verifying authority from the following documents in order of precedence given below:

- a) School Certificate

- b) Birth register/Birth certificate maintained by Municipal Board/Nagar palika/Nagar nigam, Panchayat or
- c) Latest Voter List of Loksabha/ Vidhansabha/Urban Body, having the name of applicant or Age Certificate given by Sub-Divisional Officer or Tehsildar.
- d) Age certificate given by the Block Deputy Chief Medical and Health Officer for Rural Area and the Medical Jurist for the urban area.

(i) Analysis of RajSSP data of CMOASPS revealed that during the audit period, in 818²⁴ cases out of the total 18,15,692 applications received during audit period and subsequently sanctioned, the pensioners had not attained the minimum age on the date of application for the pension. It was further noticed that in 43 cases²⁵ (5.26 per cent) cases out of these 818 cases, the applicants had not attained the minimum age even on the date of sanction.

The State Government replied (August 2021) that at the time of application the details of the applicant are fetched from the Jan-Aadhaar portal on the basis of which eligibility/ineligibility of the applicant is displayed on RajSSP. The applications are rejected by the portal in case the eligibility criteria are not met. So the age of the applicant at the time of application was as per the eligibility criteria, however, the pensioner amended his age on Jan-Aadhaar portal after sanction of pension and the sanctioning authority modified the age accordingly.

While the Department did not provide details/information in support of the claim regarding subsequent modification of age by the beneficiaries after sanction of applications, cases involving modification of details relevant to eligibility should have been flagged by the RajSSP portal, with a relevant report for all such cases, for further examination by the Department. The modification of Jan-Aadhaar details require two levels of verifications (**Chart 8**) with the second level of verification being carried out by the same authorities functioning as sanctioning authorities for social security pensions. In the scenario where the applicants modified their age after sanction of Pension application, the failure of sanctioning authorities to examine these cases points to systemic weakness and lapses on their part.

(ii) The lack of due diligence in verification/sanction also led to eligible beneficiaries being denied due benefits. During scrutiny of records at Nagar Palika Jobner, Jaipur (October 2020), it was noticed that in five cases (details in **Annexure D**), pension was not sanctioned due to the reason that the applicants had not attained the minimum required age as noted on the application by the Patwari. However, during scrutiny of the records, it was observed that these beneficiaries had attained the minimum prescribed age as per the documents attached with the application.

²⁴ 426 males and 392 females

²⁵ 26 males and 17 females

Thus, eligible beneficiaries were deprived of benefits of the pension as the documents provided by them were disregarded. It is worth mentioning that in these cases, the verification was carried out by the Patwari instead of Executive officer in contravention of the rules.

The State Government while accepting the facts intimated (August 2021) that suitable action would be taken against erring officers/officials and the progress would be intimated. The reply of the State government is silent about the verification being carried out by Patwari instead of Executive officer as prescribed by the Pension rules.

2.5 System of physical verification of beneficiaries

In order to establish the eligibility of the applicant for starting the pension and to verify the demographic information, Rule 5 (iii) of Pension Rules prescribes verification of pension applications before sanctioning of Pension.

In addition, as per Rule 12 of Pension Rules, verification of the pensioners is required to be carried out every year for continuing the pension. If the pension is withheld for an eligible pensioner due to lack of physical verification, the concerned officer will be held responsible. Further, in July 2019²⁶, facility for the beneficiaries to get annual verification done through One Time Password on mobile number registered with Aadhaar was added. The verification process was further modified²⁷ through which the beneficiaries could get their annual verification done through multiple procedures such as biometric authentication through E-Mitra Kiosk/Rajiv Gandhi Seva Kendra, authentication through biometrics or One Time Password while receiving the benefit of any other Government scheme linked with Jan-Aadhaar by the pensioner every year in month of November-December, etc.

Audit observed certain irregularities in the system of physical verifications as follows:

(i) Pension rules prescribe that the verification of the pension applications is to be done by Tehsildar in rural areas and Executive Officer/Commissioner in urban areas. However, audit observed that the verifications were actually being carried out by the Patwaris in rural areas and subordinate staff of Executive Officer/Commissioner in urban areas who provide the verification remarks after examining the beneficiary documents. These applications are then forwarded by the Tehsildar/Executive officer with their recommendation (eligible/ineligible) to the sanctioning authority.

²⁶ Vide order F09(05) (12-II) / SSPR/SJED/ 2014-15 / 7478-7598 dated 24 July 2019

²⁷ Vide notification F09(05)(12-II) / SSPR/SJED/ 2014-15 / 13679 dated 18 December 2019

The State Government accepted the fact (August 2021) of verifications being carried out by subordinate staff of the prescribed officials with the justification that the lower staff is well familiar with the people of the area.

(ii) During field study and beneficiary survey, audit noticed that in 32 cases²⁸ pertaining to seven SDO/BDO offices and TO Alwar (October 2020 to February 2021) the beneficiaries had already died but the department erroneously verified them as 'alive' in annual verification and continued to pay the pension. This resulted in undue payment of ₹ 6,25,250 in these cases. Further it was also seen that in 19 cases²⁹ out of these 32 cases, the beneficiary was declared as 'alive' consecutively for four years in six cases, three years in eight cases and for two years in five cases (Details given in **Annexure E**).

The State Government accepted the facts and intimated (August 2021) that concerned SDO/BDO and TO have been asked to cancel the sanction and recover the excess amount paid along with interest, and that suitable action would be taken against erring officers/officials for erroneous annual verification.

The State government further informed (September 2021) that RajSSP has been linked with *Pehchan*³⁰ through Jan-Aadhaar portal due to which the information regarding death of beneficiaries is now being received on RajSSP. Audit examination (September 2021) revealed that this feature is in test phase.

(iii) During the review of records of SDO Alwar, five cases³¹ were noticed (October 2020) wherein the beneficiaries had been declared dead on the basis of physical verification even when they were alive and their pensions had been stopped. SDO Alwar informed (October 2020) that the pension payments in these cases had been started. However, audit scrutiny of the information available on RajSSP revealed that arrears amounting to ₹ 18,000 had not been paid to these beneficiaries (August 2021). One similar case of SDO, Ajmer has been described in **Case Study 2**.

The State Government accepted the facts and intimated (August 2021) that SDO Alwar has been asked to examine the matter and propose disciplinary action against the responsible officers/employees. The Government reply was silent about the payment of arrears to the beneficiaries. Further progress is awaited (December 2021).

²⁸ 15 field study and 17 beneficiary survey

²⁹ 8 field study and 11 beneficiary survey

³⁰ Civil Registration system of the Government of Rajasthan for facilitating the citizens of Rajasthan to register birth, death and marriage.

³¹ PPO No. RJ-S-8707117, RJ-S-7822990, RJ-S-8639625, RJ-S-3465240, RJ-S-2958223

Case study 2

During review of records at SDO Ajmer, (October 2020) it was noticed that a CMOASPS beneficiary³² was declared as dead during annual physical verification and his pension was stopped in April 2018. However, the pensioner was alive and made repeated requests for restoration of his pension which was finally restored by the Department in Nov 2020 with effect from April 2020. However, arrear of pension amounting to ₹11,500 for the period May 2018 to March 2020 was not paid to the beneficiary (July 2021).

The State Government accepted the facts and intimated (August 2021) that the outstanding amount would be paid in August 2021. Audit verified (September 2021) that the arrear payment had been made in August 2021.

(iv) During audit scrutiny of records at Nagar Parishad, Dausa, it was noticed that in 14 cases³³, the beneficiaries had been marked as '*ineligible*' by the verification authority during annual verification. However, the status of these beneficiaries on RajSSP revealed (July 2021) that these pensioners have been marked as verified and regular pension was being paid to these beneficiaries disregarding the verification remarks.

The State Government intimated (August 2021) that due to Covid-19, the timeline for verification of pensioners was initially extended to 31st March 2021 and was later further extended till October 2021.

The reply of the Government is not acceptable as these cases had been verified before the timeline for verification was extended due to which the status of these cases was displayed on RajSSP as verified.

(v) During scrutiny of records of block *Dantaramgarh*, it was noticed (January 2021) that in the applications of two beneficiaries³⁴, the verification remarks by the Patwari were '*Son in Government Job*'. Therefore, as per rules, these applications were required to be rejected by the sanctioning authority. However, the sanctioning authority failed to take the verification remarks into account and pension was sanctioned in violation of norms due to which an amount of ₹ 35,500 was paid for the period May 2018 to July 2020.

The State Government accepted the facts and intimated (August 2021) that BDO *Dantaramgarh* has been asked to recover the amount from the beneficiaries along with interest and suitable action would be taken against erring officers/officials and the progress would be intimated. The State Government further informed (September 2021) that database of State

³² PPO No. RJ-S-07223785

³³ PPO NO. RJ-S-09124340, 09124408, 09354188, 09529022, 09529173, 09617517, 09617610, 09622848, 09921609, 09274761, 09275253, 08576211, 08576226 and 09352817.

³⁴ PPO No. RJ-S-08350782, 08512471

Government employees has been linked with Jan-Aadhaar portal through which ineligible beneficiaries would be identified. However, reports/ information in support of this claim have not been provided to audit (December 2021).

These instances point to the lack of necessary rigour in the system of physical verification of the beneficiaries being carried out by the Department.

Further, the system of annual verification only provides a proof of the beneficiary being alive for continuation of pension. The Department lacks a mechanism for periodical review of beneficiaries to ascertain their eligibility as there may be certain cases where after the sanction of pension, the beneficiary may no longer qualify under the eligibility criteria of the schemes due to factors such as employment of beneficiaries' son/spouse, increased annual income, remarriage etc. In the absence of such a mechanism, the Department cannot ascertain whether the pension is being paid to eligible beneficiaries only. Two relevant instances noticed during the Audit are discussed below:

(vi) During beneficiary survey at SDO, Dausa, Audit noticed that the son of a beneficiary³⁵ was employed with a Government of Rajasthan undertaking. Hence, the beneficiary was ineligible to get the pension as per the Pension Rules.

The State Government accepted the facts and intimated (August 2021) that SDO Dausa has been asked to recover the amount along with interest from the beneficiary and suitable action would be taken against erring officers/officials.

(vii) During beneficiary survey at SDO, Tonk (January 2021), it was noticed that a widow pensioner³⁶ re-married in December 2015. However, she continued to receive the widow pension for four years even after remarriage.

The State Government accepted the facts and intimated (August 2021) that SDO Tonk has been asked to recover the amount along with interest from the beneficiary and suitable action would be taken against erring officers/officials.

In both these cases, annual verification failed to detect that the beneficiaries were no longer eligible to receive the pension. Since the beneficiary survey by Audit was carried out on a limited scale, wider occurrence of such instances across the state can not be ruled out.

Periodical review of the eligibility of beneficiaries would help the Department in weeding out such cases where the beneficiaries are no longer eligible subsequent to the sanction of pension and would also enable the Department to identify cases of erroneous verification and sanction of pensions (as highlighted in the instances listed above). Additionally, this system may also enable the Department to get information regarding problems being faced by the

³⁵ PPO No. RJ-S-07596693

³⁶ PPO No. RJ-S-02439480

beneficiaries like delays in payment (highlighted in para 4.1), stoppage of pension (highlighted in para 4.3), etc. and take prompt action to mitigate the issues being faced by the beneficiaries.

2.6 Post audit of auto-escalated applications

According to Rule 5 of chapter-IV of Pension Rules as amended on 2 July 2019, if an application was not disposed of by the verification/sanctioning authority within the stipulated time of 30/15 days respectively, it would be auto-escalated and forwarded to the next stage in the pension process. Auto-sanctioned applications forwarded to the TO/STOs for payment are displayed to TO/STOs in a separate report of RajSSP. The sanctioning authority is granted 60 days for post audit of cases at the level of sanctioning authority in which pension was paid on the basis of auto verified/sanctioned applications. During post-audit, if any application which was auto sanctioned/verified is found to be wrong/irregular, responsibility of the official may be fixed and action may be initiated to recover the wrong/ irregular payments from such beneficiaries.

Review of RajSSP reports³⁷ provided by TO of SDO Sikar (December 2020) revealed that in 35 cases (10.26 *per cent*) out of 341 auto-escalated cases, pensions were sanctioned automatically but post audit was not carried out within 60 days as prescribed in the rules. (**Annexure F**)

The State Government accepted the facts and intimated (August 2021) that SDO Sikar has been asked to recover the amount along with interest from the beneficiaries found ineligible during post audit and suitable action would be taken against erring officers/officials. The State Government also informed that across Rajasthan, 10,046 auto-sanctioned cases were pending for post audit for which the District Collectors had been instructed.

Further, scrutiny of RajSSP reports provided by TO of the selected blocks (October to December 2020) revealed that during post audit of automatically sanctioned cases, the department identified an amount of ₹ 4,00,500 pertaining to 178 cases³⁸ (details in **Annexure G**) where pension was paid wrongly to the beneficiaries due to automatic verification and sanction and recovery was still pending. However, the department did not fix the responsibility for irregular/wrongful payment of pension to the ineligible applicants as required by the Pension rules.

The State Government while accepting the facts intimated (August 2021) that the concerned sanctioning authorities have been asked to recover the excess amount along with interest from the ineligible beneficiaries. The State Government also informed (September 2021) that all the District collectors have

³⁷ 'Status of auto verify or sanctioned application' report of RajSSP

³⁸ SDO, Alwar (64), Dausa (10), Sambhar (7), Sikar (32), Tonk (5) and BDO, Bansur (20), Dantaramgarh (2), Kishangarh (11), Lalsot (27)

been instructed to ensure post-audit by sanctioning authorities within 60 days. Further progress is awaited (December 2021).

2.7 Rates of pension paid to beneficiaries

Rule 2(iv) of Pension Rules as amended on 28 February 2019 prescribed the rates of pension for different age categories as given below:

Table 5: Rates of pension under CMOASPS and CMENSPS

S. No.	Category of beneficiary (Age)	(Amount in ₹)	
		CMOASPS	CMENSPS
1	18 to 55 years	-	500
2	55 to 60 years	750	750
3	60 to 74 years	750	1000
4	75 years and above	1000	1500

As can be seen from the table above, the comparative rates of pensions for the categories of '60 to 74 years' and '75 years and above' are lower in CMOASPS than CMENSPS. According to the Department order dated 21 May 2018, the eligible beneficiaries CMOASPS having marital status as 'Widow' would be automatically transferred to CMENSPS to receive pension at enhanced rates.

Analysis of RajSSP data revealed that during the audit period, the marital status of 13,367 female beneficiaries (8,722 pertaining to age group '60-74 years' and 4,645 pertaining to the category of '75 years and above') who were receiving pension under CMOASPS was shown as 'Widow'. However, the department did not transfer these beneficiaries to CMENSPS due to which these beneficiaries were receiving pension at lower rates.

Further, data analysis also revealed that there were 491 female beneficiaries of CMOASPS with marital status as '*separated*' and '*divorced*' who could also have been transferred to CMENSPS like the beneficiaries with marital status 'widow' to receive pension at enhanced rates.

The State Government accepted the facts and intimated (August 2021) that necessary action is being taken to change the category of the beneficiaries.

During the Exit Conference, the State government stated (September 2021) that necessary action would be taken in the cases of 'Widow' beneficiaries and that 'Separated' and 'Divorced' beneficiaries would also be covered. The State Government further informed (September 2021) that the Department has written³⁹ to NIC regarding transfer of 'widow' pensioners of CMOASPS to CMENSPS. However, the letter from SJED to NIC mentions the shifting of 'widow' pensioners of CMOASPS to CMENSPS and does not cover the 'separated' and 'divorced' beneficiaries of CMOASPS. Further progress in this regard is awaited (December 2021).

³⁹ Letter dated 13.09.2021

2.8 Details of Bhamashah/Jan-Aadhaar/Aadhaar number

According to Rule 5 (i) of Pension Rules as amended on 7 June 2017, the applicants were required to provide Bhamashah number/enrolment number and Aadhaar number/enrolment number for availing the benefits of pension schemes. Amendment of rules on 10 June 2020 replaced Bhamashah number/enrolment number with Jan-Aadhaar number/ enrolment number.

Analysis of RajSSP data revealed that during audit period, out of the 20,81,656 applications sanctioned by the Department for CMOASPS and CMENSPS, 1016 pension cases (0.05 *per cent*) were sanctioned in the absence of unique IDs. Further, in 513 out of these 1016 cases, the pension applications were processed and sanctioned during 7 June 2017 to 10 January 2018. All pension applications processed and sanctioned after 10 January 2018 had unique IDs.

Audit scrutiny revealed that out of these 1016 cases, there were four cases in which two PPOs had been issued for the same beneficiary and thus these beneficiaries were receiving double pension. These beneficiaries had one PPO linked with unique ID and another PPO without unique ID. The details are given in **Annexure H**.

Three such instances of double payment of pension due to absence of unique IDs noticed during the beneficiary survey are described in **Case Study 3**.

Case study 3

During beneficiary survey of pensioners receiving pension through Money Order at Gram Panchayat Roopangarh of Kishangarh Block (Ajmer), it was noticed (February 2021) that in three cases, double pension payment⁴⁰ amounting to ₹1,89,000 had been made to the beneficiaries (**Annexure I**). These beneficiaries were receiving one pension in their bank account and the other pension through Money Order. Further scrutiny revealed that in these cases, the department had issued double PPOs to the beneficiaries, one PPO having Jan-Aadhaar/Aadhaar number and another PPO without Jan-Aadhaar/Aadhaar number.

The State Government accepted the facts and intimated (August 2021) that the concerned BDO has been instructed to stop the duplicate payments being made through Money Orders and recover the amount paid along with interest from the concerned beneficiaries. The reply also stated that suitable action would be taken against erring officers/officials and the progress would be intimated. Further progress in this regard is awaited (December 2021).

Thus, it is evident that if the Department had ensured mandatory linkage of all the PPOs with Jan-Aadhaar/Aadhaar, these cases could have been prevented.

⁴⁰ Calculated from April 2016 to July 2020 as the payment information in the pension payment report, OAP 7, of these beneficiaries was not available for the period before April 2016. Based on the sanction dates mentioned in the PPOs (**Annexure I**), there is a strong possibility of double pension payment to these beneficiaries even before April 2016.

Further, during scrutiny of RajSSP reports of the 12 selected blocks, it was noticed that out of the 2,66,119 beneficiaries receiving pensions under both the schemes, there were 607 cases where pension payments were being made even in the absence of Bhamashah/Jan-Aadhaar/Aadhaar numbers (details in **Annexure J**).

Absence of unique IDs linked to the PPOs makes it difficult to prevent instances of duplication of beneficiaries and double payment of pension. Even though report⁴¹ regarding list of beneficiaries without Bhamashah/Aadhaar number is available on RajSSP, the Department failed to utilise the information to undertake focussed intervention so that these beneficiaries are assisted in getting the unique IDs on priority as well as linking all the PPOs with the unique IDs.

The State Government accepted the facts and intimated (July 2021) that as per Section 7 of Aadhaar Act 2016, the Central/State Government cannot deny any service/benefit to a person due to lack of Aadhaar. The reply is not appropriate as Rule 5 of Pension rules⁴² clearly prescribes that the applicant has to mandatorily provide his Bhamashah/Jan-Aadhaar/Aadhaar number⁴³ at the time of application in the absence of which the application would not be accepted. Lack of such prescribed unique IDs has caused instances of double pension payments. The government further stated (August 2021) that in cases of double pension payments, concerned sanctioning authorities have been directed to recover the excess amount paid along with interest and suitable action would also be taken against the responsible officers/officials.

During the Exit Conference, the State government informed (September 2021) that there were approximately 5 *per cent* beneficiaries whose unique IDs were not linked with their PPOs and that necessary action would be taken in this regard. The State Government further intimated (September 2021) that the Department is issuing directions to District collectors to ensure necessary action regarding beneficiaries without Jan-Aadhaar and beneficiaries availing double pensions during the annual physical verification.

2.9 Updating of data in case of death of a beneficiary

According to rule 9 (1) of Pension Rules, pension ends on the day of death of pensioner. Rule 13 *ibid* stipulated that in case of death of a beneficiary, Patwari/Gram Sevak/designated authority of local body or post office/Bank would send intimation to Pension sanctioning authority⁴⁴. On receipt of the intimation, the sanctioning authority would send the information regarding death to the DDO through RajSSP for stoppage of pension.

⁴¹ “Block wise blank Bhamashah or Aadhaar number” report of RajSSP

⁴² As amended on 07 June 2017

⁴³ Or the enrolment number of Bhamashah/Jan Aadhaar/Aadhaar

⁴⁴ Up to 10.06.2020, the report was required to be sent to the concerned T.Os/S.T.Os

The analysis of RajSSP data revealed that in 2447 (67.88 per cent) out of 3605 cases of recovery as on 13 January 2021, reason was mentioned as “Death”. Audit observed that in practice the Department stops pension only after the family members of the beneficiaries intimate the concerned sanctioning authority about death in writing along with death certificate or after the annual verification after which the Department initiates the recovery of excess payment from the bank account in which pension was being paid.

Department informed (April 2021) that there is no mechanism to obtain information about death of pensioners from Registrar General of India/Local Bodies/Hospitals/Crematorium etc. and such pensions after the death of the beneficiary are stopped on getting such information during annual physical verification of pensioners or on being informed by pensioners’ relatives.

While the mechanism envisaged by the Pension rules is non-functional, it is also pertinent to mention that Pension rules do not prescribe any time limit for the flow of information regarding the death of beneficiary from such institutions to the sanctioning authority and from the sanctioning authority to the DDO for stoppage of pension. Moreover, no mechanism has been prescribed for the flow of such information from the hospitals/crematoriums/shamshans etc. to the sanctioning authority so that such information is made available to the Department in a regular and systematic manner.

The State Government accepted the facts and intimated (August 2021) that RajSSP is being linked with Jan-Aadhaar and *Pehchan* portal in a manner that information regarding death of beneficiary is promptly updated on RajSSP and pension payments to such beneficiaries is stopped. The State government further informed (September 2021) that RajSSP has been linked with *Pehchan* through Jan-Aadhaar portal due to which the information regarding death of beneficiaries is now being received on RajSSP. Audit examination (September 2021) revealed that the linking with RajSSP is in test phase. Further progress in this regard has not been intimated though asked for (December 2021).

2.10 Systemic issues with RajSSP

2.10.1 Multi-factor authentication

Ministry of Electronics & Information Technology vide circular no. 20(7)/2017-CLES dated 11/4/2018 issued the best practices for safe and secure cyber environment for Chief Information Security Officers. One of the practices suggested to ensure cyber security was Multi-factor authentication (MFA). MFA ensures cyber security by requiring a combination of two or more types of information from the user which can be a password or personal identification number (PIN) or a code sent to the user's smartphone, or fingerprint before whatever is being secured can be accessed.

Audit observed that in the entire process of the pension processing and payment through RajSSP, two-factor authentication (2FA) was being used only at the level of sanctioning authorities. It was found that in case of verification authorities and payment authorities (DDOs⁴⁵), single factor authentication (only user ID and password) was being used.

The State Government replied (August 2021) that the sanctioning of application is the most important stage in the entire process and 2FA is available at sanctioning stage. The State Government also stated that after the implementation of single DDO system⁴⁶ for centralised payment processing, 2FA is no longer necessary. The State Government again emphasized (September 2021) lack of necessity for 2FA in view of the provisions for auto-verification, auto-checking and auto-sanction in the proposed amended Pension rules.

Implementation of multi factor authentication is an important measure from the point of view of cyber security and assumes increased importance in the current scenario where all the government systems are being brought online and the instances of cyber-attacks are on the rise. While MFA is crucial at all levels of pension processing, it becomes even more important at the stage of single DDO due to huge ramifications of any security loophole at this level.

2.10.2 Sharing of passwords

As per provisions of para 6.6 (B) (b) and (E) of IT Policy 2015 of GoR, unique user ID shall be provided to each employee so that they will be responsible for their work. During the audit, it was noticed that the authorities at all three levels i.e. verification, sanction and payment of pension, were sharing their RajSSP user ID/ Password with their subordinates for disposal of work related to processing of social security pensions in contravention of IT policy. This is also a violation of the Pension rules which prescribe specific authority for each stage of pension processing.

The State Government replied (August 2021) that concerned officers are responsible for their RajSSP portal passwords and directions for not sharing passwords have been issued from time to time.

2.10.3 Updates to Software Requirement Specification (SRS)

SRS is a comprehensive description of the software/system based on a rigorous assessment of the different requirements associated with the software/system to be developed. It contains the details regarding the development, operations, quality assurance and maintenance of the software and thus provides a

⁴⁵ Drawing and Disbursement Officers. For social security pensions of SJED, till March 2020 DDOs were Treasury/Sub-Treasury officers. From April 2020, Additional Director, Pension (SJED) has been made the DDO.

⁴⁶ Since 30 April 2020

structured framework of the software and its expected performance. As the technology landscape is dynamic and systemic modifications may be necessitated due to changes in policies/laws/rules, periodic assessment of the requirements and performance of the software/system is needed based on which the SRS should be updated to carry out software/system modifications.

During the audit, based on the information provided by the Department (October 2020), it was observed that the available SRS document of RajSSP was version 1.1 which was finalized in the year 2011. All the subsequent changes including many significant changes in pension processing and payment procedures to RajSSP had been carried without making changes to SRS.

Carrying out such changes without updating the SRS also points towards lack of periodic and systematic assessment of evolving requirements, outdated features and systemic changes needed to keep up with the changes in technology and digital security environment.

The State Government accepted (August 2021) the facts and stated that modifications to RajSSP are made from time to time depending upon the requirements.

During the Exit Conference, the State government informed (September 2021) that SRS has been updated. A copy of the latest SRS has been provided to Audit (September 2021).

While SRS has been updated after a period of ten years after being pointed out by Audit, the State Government may consider making updates to SRS an integral part of the change management process of RajSSP to ensure proper documentation of the changes which may prove useful in identifying and addressing any problems arising out of changes/updates to the portal.

2.10.4 Business Continuity Plan and Disaster Recovery Plan

The 'Guidelines for Technical and Financial support for State Data Centre' issued by Ministry of Electronics & Information Technology required the states to establish a Disaster Recovery and Business continuity plan for State Data Centre (SDC). A Business Continuity Plan (BCP) outlines how a system would continue operating at a pre-defined accepted level in the event of a disaster/emergency situation and the subsequent resumption of normal functions of the system. It includes a Disaster Recovery Plan (DRP) which is designed to assist the organisation in the recovery of systems/data after a disruption/disaster. Existence of these plans is a reflection of preparedness to threats faced by the organisation's systems and data such as fire incident, floods, cyber-attack etc.

During the physical verification of SDC, the Department informed that the BCP and DRP have been prepared for RajSSP and a Disaster Recovery data centre had been established in Jodhpur to take backup copies of the data. However, the

documents for these plans were not provided to audit though called for (December 2021).

The State Government while accepting the facts replied (August 2021) that the BCP/DRP are currently not active and necessary action would be initiated soon. During the Exit Conference, the State government informed (September 2021) that BCP/DRP would be made active shortly. Further progress in this regard is awaited (December 2021).

Lack of implementation of BCP/DRP makes the data of the beneficiaries and the systems being utilised for pension processing vulnerable to interruptions in services due to disasters.

2.10.5 Application Controls of RajSSP

Application controls are the measures incorporated in the IT system to ensure that the data input, processing and output is complete, accurate and valid. Application controls include completeness and validity checks, input controls, balancing of processing totals, error reporting etc.

a) Input Controls

(i) In an application, designating certain data fields as mandatory is an important input control which ensures that the information essential for processing by the application is available in the system. For RajSSP, the SSO login user manual⁴⁷ of NIC provides that fields such as *Annual Income*, *Religion*, *Pin code*, *Name*, *Father/Husband name* etc. are mandatory fields⁴⁸. These mandatory fields enable RajSSP to capture all those beneficiary data fields which are crucial for processing of pension applications in compliance with the Pension rules 2013.

Analysis of RajSSP data dump revealed that out of the 20,99,362 applications received during the audit period which were subsequently sanctioned, '*Annual Income*' field was left blank in 9,65,921 cases (46.01 per cent) and '*Pin Code*' field was left blank in 99,121 cases (4.72 per cent) even when both these fields were mandatory. This indicates that the system is unable to ensure that all the mandatory fields are captured.

The Department accepted the facts and replied (September 2021) that the '*Annual Income*' field in RajSSP has been removed and now only a self-declaration by the applicant is required and the '*Pin code*' field is only needed for applicants receiving pension through Money Order.

(ii) Out of 42,995 CMENSPS beneficiaries (557-Divorced, 42,143-Widowed and 295-Separated) whose pension was sanctioned during the audit

⁴⁷ Available at <https://ssp.rajasthan.gov.in/LoginContent/MidLogin.aspx>

⁴⁸ As these fields are marked with red asterisk indicative of compulsory information

period, it was found that in the field “*Husband Divorce Issuing Authority*”, required information was not provided in 9,602 cases⁴⁹ (22.33 per cent) as highlighted in paragraph 2.3. A screenshot of such cases is provided in **Annexure K**.

This shows that the system allowed application, processing and sanction of such pension applications in the absence of the documents/information prescribed by the Pension rules. This field may be made mandatory for application of pensions under the scheme.

The State Government replied (August 2021) that details such as the marital status of the applicant are fetched from Jan-Aadhaar database at the time of application and as the Jan-Aadhaar information is verified, there is no need for re-verifying it.

The reply of the Government is not acceptable as basic demographic details, including marital status, of the beneficiaries are fetched from the Jan-Aadhaar database at the time of application for social security pensions. However, it is the responsibility of the Department to ensure that other requirements for sanctioning of pension, such as documents prescribed by Pension rules in support of the marital status, are fulfilled and the relevant information is provided on RajSSP.

(iii) The data analysis also revealed that out of 17,921 complaints/queries/grievances filed by the beneficiaries during the audit period, in 575 cases (3.21 per cent) the complaint/grievance was filed without description. A screenshot of such complaints is shown in **Annexure L**.

Description may be made a mandatory field for filing of complaints such that the system does not allow filing of complaints/grievances without description as the absence of description makes it difficult for the Department to provide resolution or conduct an analysis of the trend and nature of the complaints being filed.

The matter was pointed out to State Government (July 2021). The State Government while accepting the facts intimated (August 2021) that action would be taken to make description a mandatory field while filing of complaints/grievances/queries.

These instances reveal that there is scope for strengthening input controls for ensuring that the information entered in the system is valid, accurate and complete.

b) Processing Controls

Processing controls provide an automated means to ensure processing of data entered in the system is complete, accurate, and authorized. Analysis of RajSSP

⁴⁹ Field left blank in 2550 cases and numerical value/special character filled in 7052 cases

data and reports provided instances where deficiencies of the processing controls were revealed as mentioned below:

- (i) The system should calculate the age of the beneficiary from the date of birth available in the system and prevent processing of applications where the beneficiary does not fulfil the age criterion. However, cases of pension applications being processed and sanctioned even without the beneficiary attaining the minimum prescribed age were noticed as highlighted in paragraph 2.4.
- (ii) Even when the system has the provision of auto-escalation of pension applications, the verification and sanctioning of pension applications were delayed as highlighted in paragraph 2.2.

Adequate and effective processing controls would facilitate the Department to easily detect, address and reduce the irregularities in the implementation of the schemes.

c) Output Controls

Output controls ensure that the information provided by the system should be complete, valid and accurate. They also check that the information output from the system is the intended/claimed information and is substantiated by the other information available in the system. Following lacunae were observed in the Output controls of the system:

- (i) Analysis of RajSSP data revealed 2,73,653 cases pertaining to the audit period, where the payment information in the RajSSP payment report (OAP 7) did not contain TV numbers meaning that the bills for payment in these cases were rejected. However, the payment report was erroneously showing that the pension had been paid in these cases. An illustrative case is shown in the screenshot in **Annexure M**.

Therefore, the payment information provided by RajSSP was not accurate. The payment report of RajSSP shows the pension as being paid as soon as the bills are passed by the DDO. However, such bills may be rejected by *e-Kuber*⁵⁰ due to various reasons such as wrong IFSC⁵¹ in the e-Payment file. Therefore, payment report on RajSSP should be updated when the confirmation of successful/unsuccessful transactions is received from *e-Kuber* and not on passing of bills.

The State Government replied (July 2021) that RajSSP did not have a proper link with *Rajkosh* in the past due to which TV numbers were not available for some cases. At present TV numbers are being marked in all the pension payments.

⁵⁰ e-Kuber is the Core Banking Solution (CBS) of the Reserve Bank of India (RBI).

⁵¹ Indian Financial System Code

However, audit scrutiny (August 2021) revealed that even in July 2021, the pension payment report of RajSSP is showed pensions being paid to beneficiaries in certain cases where TV numbers are not available (**Annexure N**). This confirms that the deficiency in the output control of RajSSP persists. Further, the reply is silent about the payment report being updated on the passing of bills rather than on confirmation of transaction received from e-Kuber.

The State Government later replied (August 2021) that payment is done in cases where TV number is shown and in the cases where TV number is not available, no payment has been done.

The reply is not acceptable as test check (September 2021) of the payment report⁵² of a few beneficiaries revealed that pension payment was shown in cases where TV number was not available.

(ii) Cases of mismatch of information between two different reports of RajSSP were also noticed during the audit. For e.g. first payment dates in 'service guarantee report' of RajSSP was different from payment date of the first payment of pension for the same cases as shown in the RajSSP payment report 'OAP 7'. An illustrative case is shown in the screenshots as given in **Annexure O**.

Further examination revealed that the information of the 'service guarantee report' was shown in a manner so as to be compliant with the provisions of the Rajasthan Guaranteed delivery of public services Act whereas OAP-7 report of RajSSP showed the date of passing of bills for payment. The information provided in these reports was contradictory.

The State Government replied (August 2021) that the date available on public service guarantee report regarding first payment is actually the due date of first payment of pension which is the first day of the month whereas actual payment of first pension is made on any day of the succeeding month.

The reply is not acceptable as the Public Service Guarantee Report displays the information as the 'First payment date'. Further, based on the provisions of Rajasthan Guaranteed delivery of Public Services Act/Rules, the information in the Public Service Guarantee Report is required to be the date on which the service is provided to the beneficiary rather than the date on which the service becomes due.

The above-mentioned cases reflect that the output information being provided by RajSSP was inaccurate in certain cases.

⁵² OAP 7 of RajSSP

Summing up

There were significant delays in sanction of pension applications during the audit period for which corrective action was taken by the State Government after being pointed out by audit. The Department sanctioned pension under CMENSPS without ensuring availability of prescribed documents/ certificates issued by competent authority. Pensions were sanctioned to applicants who had not attained the minimum age of eligibility on the date of application and in some cases even by the date of sanction of pension and in certain cases applications of eligible applicants were rejected, indicating monitoring failures. Irregularities were noticed in the system of physical verification with verifications being carried out by subordinate staff of prescribed authorities, dead beneficiaries being verified as 'alive', pension of beneficiaries who were alive stopped on being erroneously verified as 'dead' and applicants found ineligible during verification being marked as verified for subsequent payments. Mandatory post-audit of the auto-escalated applications was not conducted and recovery was pending in instances of payment of pension to ineligible auto-sanctioned applications. All the eligible widowed beneficiaries were not transferred to CMENSPS from CMOASPS to receive pension at higher rates and similar facility was not provided for 'separated' and 'divorced' beneficiaries. The prescribed mechanism for information flow in the event of death of beneficiary was non-functional and time limits for the flow of such information were also not prescribed.

Systemic issues of RajSSP such as lack of multi-factor authentication, sharing of passwords, lack of updates to system requirement specifications and lack of implementation of Business Continuity Plan / Disaster Recovery plan were noticed. Deficiencies were found in the Input, Processing and Output controls of RajSSP.

Recommendations:

- *Harmonise Pension Rules with Jan-Aadhaar as the information pertaining to eligibility of the beneficiaries is being fetched from Jan-Aadhaar for all the social security pension schemes.*
- *Incorporate a feature in RajSSP which highlights the cases involving modification of those beneficiary details in Jan-Aadhaar database which are relevant to the eligibility for pension schemes for further scrutiny by the Department.*
- *Take steps to make the process of physical verification robust while ensuring accountability for the instances of erroneous verification and sanction.*
- *Incorporate in the system of annual physical verification a comprehensive evaluation of the eligibility and validation of basic details such as bank account numbers of beneficiaries every year.*

- *Implement the feature of automatic transfer of eligible beneficiaries from CMOASPS to CMENSPS on RajSSP and also extend this facility to 'Separated' and 'Divorced' beneficiaries in addition to 'Widows'. An MIS report on RajSSP regarding beneficiaries of CMOASPS eligible for transfer to CMENSPS may be helpful to monitor any pendency in such transfers.*
- *Ensure that Jan-Aadhaar IDs of the remaining beneficiaries are updated on RajSSP and all the PPOs are linked to the Jan-Aadhaar IDs in a time-bound manner so that the RajSSP system is able to detect and prevent cases of duplicate beneficiaries and double payments.*
- *Make efforts to plug the loopholes in the application controls of RajSSP to ensure data security, accuracy, validity and enhance the capability of RajSSP in efficient and effective implementation of the schemes.*
- *A nodal officer may be nominated by the State Government to monitor and manage aspects such as validity, integrity and security of the data in the IT systems of the Department in a dedicated and focused manner.*

Chapter – III
**Infrastructure, Organization
and Management of DBT in
the State**

Chapter III

Infrastructure, Organization and Management of DBT in the State

Audit Objective 2: Whether the infrastructure, organization and management of DBT were adequate and effective

DBT Mission, Cabinet Secretariat, New Delhi issued guidelines for establishment of State DBT cells. The State DBT cell shall primarily work towards co-ordinating the implementation of DBT in various schemes and act as a nodal point for all the activities and matters related to DBT operations in the State. Secretary, Cabinet Secretariat, New Delhi vide DO letter of even number dated 12th May 2016 requested all states & UTs to set up a “**State DBT Cell**” that would co-ordinate efforts for DBT on boarding exercise of the Central Schemes and to provide an opportunity to the States to adopt the DBT framework in the State-run schemes as well.

As informed (July 2020) by Planning (Institutional Finance) Department, Government of Rajasthan, the State DBT Cell was constituted in the State under the Bhamashah Scheme and Secretary, Planning Department was nominated as Single Point of Contact (SPOC) for DBT in Oct 2016.

3.1 State DBT Portal and integration with DBT Bharat portal

As per Joint Secretary, Cabinet Secretariat, New Delhi letter No. D-20011/02/2017-DBT (Cab) dated 11 May 2017 addressed to the states, the process of DBT on boarding entails digitization of beneficiaries’ database, Aadhaar seeding and preparation of scheme specific Management Information System (MIS). Priority items requiring immediate action included creation of State Portal on DBT Bharat portal⁵³, generation of scheme specific code, reporting savings from DBT implementation and key DBT initiatives at the state level. In order to achieve the said task, the State DBT cells require sufficient skill set and a coordination mechanism with various departments.

Scrutiny of records of the state DBT cell revealed that the State DBT Portal was not created on DBT Bharat portal. However, the Planning department stated (July 2021) that Jan-Aadhaar platform (previously *Bhamashah* portal) is being used as the State DBT Portal for Rajasthan. Further, 164 schemes were notified under Bhamashah Act (replaced with Jan-Aadhaar Act). All these schemes are

⁵³ www.dbtbharat.gov.in

being managed through the scheme portals operated by the respective Departments. On the Jan-Aadhaar portal, the information of only 59 schemes⁵⁴ out of these 164 schemes was available.

It was noticed that Jan-Aadhaar portal of the state is not integrated with the DBT Bharat portal. Even though certain information regarding central schemes involving DBT pertaining to Rajasthan is being made available on the DBT Bharat portal, information regarding state DBT schemes is not available on the portal. Further, even on Jan-Aadhaar portal, important scheme-wise details of the state DBT schemes such as number of beneficiaries, amount of benefit transfer per beneficiary, month-wise/year-wise DBT transfers, and savings due to DBT etc. are not available. It was also noticed that the limited scheme data available on the state DBT Portal is not updated in real time.

Regarding lack of real time scheme data on the portal, the Department informed (December 2020) that currently the data pertaining to different schemes is uploaded on the portal by Department of Information and Technology from time to time and efforts are being made by the cell for real time updating of data by the concerned departments.

It is pertinent to note that shortcomings in this regard have led to Rajasthan's poor score in the indices of the DBT performance rankings⁵⁵ of States/UTs such as '*Portal compliance*', '*Data Reporting*', '*Savings reporting compliance*' and '*Savings expenditure ratio*' leading to Rajasthan being at the 18th rank among 36 states/UTs with a score of 57.5 out of 100.

The State Government accepted the facts and replied (August 2021) that State DBT portal has been linked with DBT Bharat portal and the performance of Rajasthan in DBT performance rankings would improve when the data of DBT schemes would be provided on DBT Bharat portal. Regarding non-availability of real time and complete information of DBT schemes on State DBT Portal, the Government accepted the fact and informed that efforts are being made in that direction. Further progress in this regard is awaited (December 2021).

Unavailability of real time information of all the schemes on the State DBT portal limits the utility and relevance of the information available on the portal.

3.2 Constitution of Advisory Board

As per the guidelines issued for State DBT cell by DBT Mission, Cabinet Secretariat, New Delhi, an '*Advisory Board*' may be constituted as a parallel body to the state-level DBT Cell. It shall comprise representatives from various

⁵⁴ As of 16 July 2021

⁵⁵ <https://dbtbharat.gov.in/state/state-ranking>

enablers and stakeholders of DBT like all the government departments which run schemes which fall under the purview of DBT, UIDAI, State Level Bankers' Committee (SLBC), IT Team, NIC, NPCI, Telecom Service Providers (TSPs), etc. This Board may also include representation from multi-lateral agencies like World Bank, Asian Development Bank (ADB) etc. for bringing in their technical competence to the operation of state DBT cell. The main role of this body would be to provide holistic, well-rounded advisory and consulting inputs to the executive body of the state DBT cell. This body may meet once in a quarter or at any other regular interval, as deemed fit.

Audit scrutiny revealed that Advisory Board as envisaged in the guidelines has not been constituted in the State.

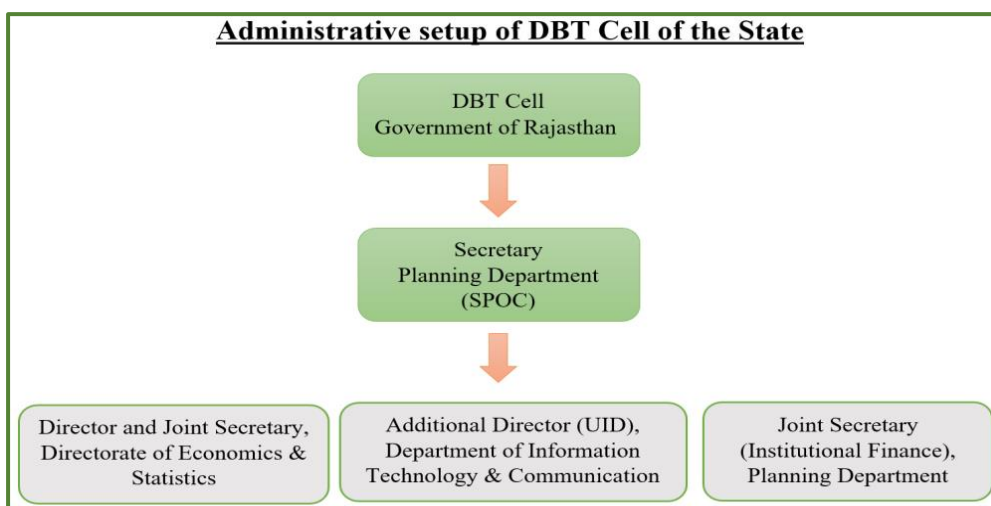
The State Government accepted the facts and replied (August 2021) that State DBT cell is functioning both as State DBT cell and the Advisory board and that the constitution of a separate State Advisory Board is in progress. As per the information provided by the Department (October 2021), the DBT State Advisory Board has been constituted by the State Government under the chairmanship of the Chief Secretary and with the participation of State level Bankers Committee, NIC, National Payments Corporation of India, TSPs, World Bank, ADB etc.

3.3 Functioning of the State DBT cell

As per Guidelines for State DBT Cell issued by DBT Mission, Cabinet Secretariat, New Delhi for State DBT cell, Principal Secretary (Planning/IT/Finance) or equivalent level officer can be nominated as the state DBT co-ordinator, who shall act as the nodal officer for DBT related matters of the State. In addition, an Implementation Support Layer in DBT Cell must be constituted consisting of three coordinators who will be responsible for Technical, Non-technical and Finance/Admin support to the Cell's operations and may be Director or Officer on Special Duty (OSD) rank personnel.

Technical support coordinator was to provide IT support for implementing DBT in the different schemes and function as a research unit in developing scheme/department-specific ICT applications. Further, the responsibilities of the non-technical support included facilitating training and capacity building of state officials regarding DBT.

The administrative setup of the State DBT cell is as follows:

Chart 4

During audit it was noticed (December 2020) that GoR informed the Secretary, Cabinet Secretariat, New Delhi (October 2016) that Secretary (Planning Department), Government of Rajasthan was nominated as Single Point of Contact (SPOC) for DBT related matters of the state. However, during scrutiny of records, it was noticed that Joint Secretary (Institutional Finance, Planning Department) was working as SPOC (December 2020). It was also noticed that State DBT cell is not involved in development of scheme/department-specific ICT applications and the development of such applications is being handled by the concerned Departments. Further, the scrutiny of records (December 2020) revealed that training /seminar/workshop for capacity building of State officials have not been organized.

The State Government replied (August 2021) that Secretary, Planning department of the State is the State DBT co-ordinator and acts as the nodal officer for DBT related matters of the State. However, as per the records Joint Secretary (Institutional Finance, Planning Department) was working as SPOC for DBT related matters of the state. Regarding the lack of training/seminar/workshop, the State Government replied (September 2021) that training programs for the relevant departments had been organised on 10.04.2019, 19.09.2020 and 30.01.2020. The State Government further informed that a seminar/workshop with the relevant departments regarding DBT was organised on 15.09.2021 and a training program with all the departments has been scheduled from 27.09.2021 to 10.10.2021.

However, scrutiny (September 2021) of the relevant records revealed that all these were review meetings where progress in the implementation of DBT was assessed and further directions were given. The fact remains that steps for capacity building of the officers/officials regarding DBT have not been taken by the State Government.

Summing up

Jan-Aadhaar platform, serving as the State DBT portal, lacks effective linking with the DBT Bharat portal and does not contain important scheme details of the State DBT schemes such as number of beneficiaries in a scheme, amount transferred to the beneficiaries, month-wise/year-wise DBT transfers, savings due to DBT, etc. leading to Rajasthan's poor score in the DBT performance rankings. Advisory Board to provide holistic, well-rounded advisory and consulting inputs to the executive body of the state DBT cell had not been constituted in the state. Training, workshop, seminar and capacity building programmes for the officials have not been organised.

Recommendations

The State Government may:

- *ensure the availability of scheme-wise information of all DBT schemes in the state on the State DBT portal and its proper linking with the DBT Bharat portal;*
- *make provision of expert technical support to enable State DBT cell to effectively function as nodal point for DBT related matters of the state as envisaged.*

Chapter – IV

Delivery of benefits to the intended beneficiaries and the grievance redressal mechanism

Chapter IV

Delivery of benefits to the intended beneficiaries and the grievance redressal mechanism

Audit Objective 3: Whether beneficiaries actually received the benefits

4.1 Timely payment of pension

As per rule 16(v) of Pension Rules as amended on 14 June 2013, regular payment of pension is to be made by Treasury Officer possibly in the first week of the month and first payment of pension would be made within four days of receipt of online sanction.

Scrutiny of the RajSSP data revealed that out of 17,88,380 cases of first pension payment during the audit period, pension in 17,62,736 (98.56 *per cent*) cases was paid with a delay ranging between 1 to 726 days. Age analysis of the delay is provided in the table below and depicted in the chart:

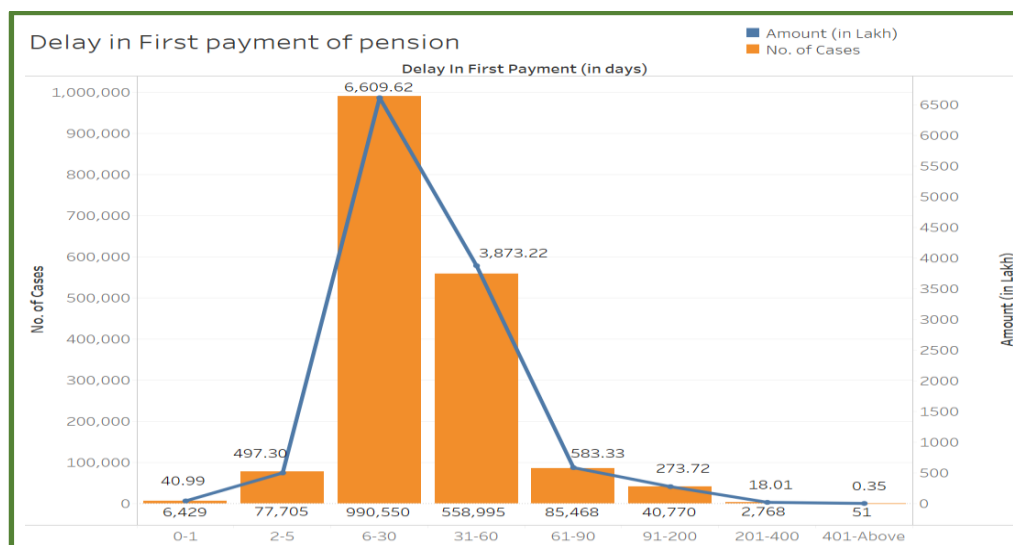
Table 6: Delay in First payment of pension

(₹ in lakh)

Delay in First Payment (Number of Days)	Number of cases	Amount
1	6,429	40.99
2 to 5	77,705	497.30
6 to 30	9,90,550	6609.62
31 to 60	5,58,995	3873.22
61 to 90	85,468	583.33
91 to 200	40,770	273.72
201 to 400	2,768	18.00
Above 401	51	0.35
Total	17,62,736	11,896.53

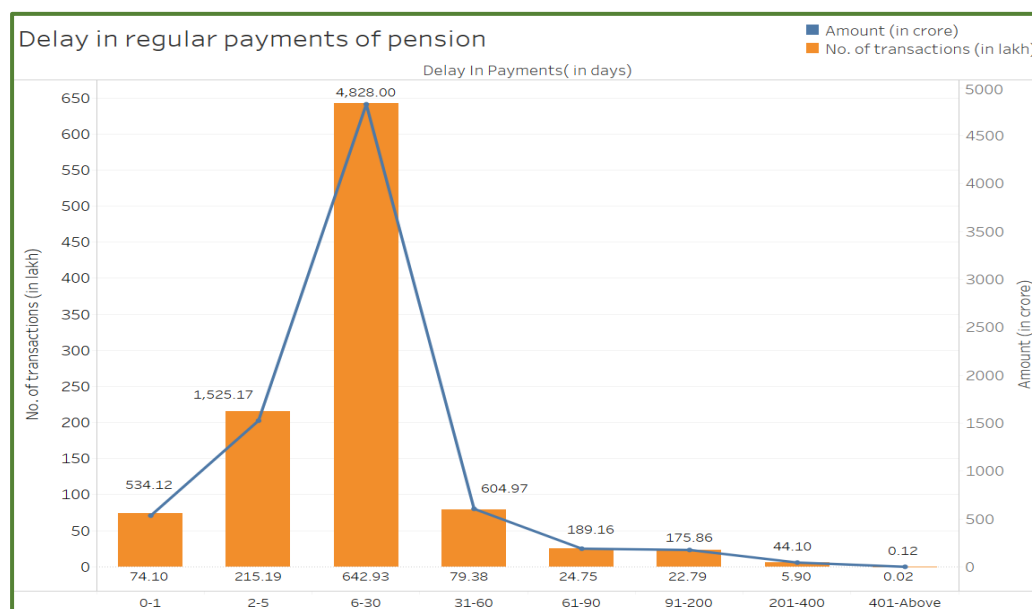
Source: Information derived from RajSSP data dump

Chart 5



Analysis of RajSSP data further revealed that during audit period, out of total 19,80,18,851 regular pension payment transactions, in 10,65,06,098 (53.79 per cent) cases, pension was paid with a delay⁵⁶ ranging between 1 to 597 days. Age analysis of the delays is shown in the table below and depicted in the chart:

Chart 6



The overall year-wise position of delay in pension payments is as under:

Table 7: Year wise Delay in Payments of Pension

S. No.	Year	Delayed payments		
		First Payment	Regular Payment	Total
1	2017-2018	2,38,323	2,42,85,366	2,45,23,689
2	2018-2019	5,90,440	2,42,83,995	2,48,74,435
3	2019-2020	9,32,212	4,14,36,415	4,23,68,627
4	2020-2021 (up to July 2020)	1,761	1,65,00,322	1,65,02,083
	Total	17,62,736	10,65,06,098	10,82,68,834

Source: Information derived from RajSSP data dump

The analysis of RajSSP report⁵⁷ of the 14 selected treasuries revealed that during the audit period, pension of 78,17,623 beneficiaries pertaining to CMOASPS and CMENSPS was not paid on time.

⁵⁶ Calculated from the eighth day of the month when the pension is to be paid to the date of actual payment.

⁵⁷ Named 'Bill Summary Date Wise'

The details are given in the table below:

Table 8: Delay in Payment of Pension

S. No.	Name of Treasury/Sub Treasury	Number of Bills and Beneficiaries				
		Total Bills prepared		Bills paid with delay		Bills prepared with delay
		Number of Bills	Number of Beneficiaries	Number of Bills	Number of Beneficiaries	
1	Sub Treasury, Bansur	NA		152	NA	--
2	Sub Treasury, Dantaramgarh	1,528	12,75,861	715	6,88,091	390
3	Sub Treasury, Dudu	864	3,38,738	347	1,37,273	223
4	Sub Treasury, Kishangarh	1,958	9,19,341	907	2,97,904	671
5	Sub Treasury, Lalsot	1,233	11,68,794	919	7,66,461	668
6	Sub Treasury, Malpura	1,179	9,42,294	512	3,04,381	373
7	Sub Treasury, Mojmabad	1,564	6,27,673	862	3,07,044	526
8	Sub Treasury, Roopangarh	1,114	4,12,906	635	2,28,001	478
9	Sub Treasury, Sambhar	2,016	12,82,741	1,107	6,37,812	717
10	Treasury, Ajmer	1,597	14,92,313	846	7,00,773	661
11	Treasury, Alwar	1,583	13,00,687	598	4,69,183	395
12	Treasury, Dausa	2,157	15,64,189	1,378	7,14,365	1,107
13	Treasury, Sikar	1,879	26,89,619	1,136	17,94,423	738
14	Treasury, Tonk	1,876	13,76,442	1077	7,71,912	810
Total		20,548	1,53,91,598	11,191	78,17,623	7,757

Source: 'Bill Summary Date Wise' report of RajSSP

It can be seen that out of the 20,548 bills prepared in the selected treasuries/sub-treasuries during the audit period, delayed payments were made in case of 11,191 bills (54.46 *per cent*). Out of these bills with delayed payments, it was noticed that 7,757 bills (69.31 *per cent*) were prepared with delay and in the remaining cases the payment was delayed even after preparation/passing of the bills in time.

The matter was pointed out to the State Government (August 2021). The State government replied (August 2021) that the timeline for payment is applicable in cases where all the beneficiary details are correct. The reply further stated that pension payment cannot be made for situations where all the details are not correct.

The reply of the State Government is not acceptable as the Pension rules clearly prescribe the timeline for various stages such as application verification, sanction and payment. Any deficiencies are required to be rectified within these timelines. Further, any errors/ mismatch in beneficiary details do not justify the large delays noticed by audit both in number of cases and number of days.

During the Exit Conference, the State government informed (September 2021) that delays are also attributable to release of funds by the Finance Department keeping in view the position of the State regarding Ways and Means advances and mentioned that the implementation of the single-DDO and single-treasury system for social security pensions has put an end to delays pertaining to treasury/ sub-treasury offices. Audit appreciates the steps taken by the State Government on the issue of delayed pension payments and considers that more efforts are required to suitably address the issue. This becomes important considering the fact that the beneficiaries are denied due benefits for the delay period as there is no provision for compensation in the form of payment of interest for this period.

4.2 Payments of pension under CMOASPS and CMENSPS

According to para 2 of Annexure 'A' of Pension Rules, in the event of excess/irregular/double payments to the beneficiary of the pension scheme, the entire amount of such payment will be recovered from the beneficiary with 18 *per cent* annual interest.

The analysis of RajSSP data revealed that out of 9,176 cases of excess/irregular/double payments amounting to ₹3.44 crore under the selected schemes, recovery was pending in 3,605 (39.29 *per cent*) cases involving an amount of ₹1.98 crore (57.56 *per cent*) as on 13 January 2021 which was required to be recovered along with interest as per the rules *ibid*. The year wise position of pending recovery is shown below:

Table 9: Position of pending recovery in cases of excess/irregular payments

(₹ in lakh)				
Year	Total cases of excess/irregular payments	Total recoverable amount	Pending cases of recovery	Pending amount to be recovered
2015-16	410	10.57	35	1.42
2016-17	777	35.94	150	5.59
2017-18	941	35.46	504	16.23
2018-19	1,087	59.02	693	26.83
2019-20	1,398	90.58	1,227	77.45
2020-21 (As on 13.1.21)	4,563	112.80	996	70.64
Total	9,176	344.37	3,605	198.16

Source: Information derived from RajSSP data dump

Details of reasons for recovery are given in the table below:

Table 10: Details of reasons of recovery

S. No.	No. of cases	Reasons for recovery as per RajSSP data	Remarks
1	2,447	Death	Payment of pension even after death of beneficiary
2	908	Absurd/Invalid information	The reasons column has absurd/ invalid information such as special characters etc.
3	65	Government Job	Government job of self/wife/ husband/son etc. making the beneficiary ineligible.
4	54	Double Payment	Pension paid twice on same PPO.
5	47	Duplicate Payment	Two PPOs for same beneficiary.
6	42	Age Difference	Anomalies in the age provided by the beneficiary in the application.
7	17	-	No reasons provided in the data
8	16	Audit Recovery	Irregular payments identified by Audit.
9	8	Auto sanction	Wrongful payments in cases of auto-escalated applications.
10	1	Out of State	Pensioners migrated out of state.
Total	3,605		

Source: Information derived from RajSSP data dump

As shown in the table above, reasons for Excess/Irregular/Double payment were not provided in RajSSP in 17 cases and absurd values were provided in 908 cases. Lack of availability of such reasons impedes the ability of the Department to analyse the issues causing such instances and take necessary action thereon.

The State Government replied (August 2021) that provision of recovery is in place for excess payments arising out of various reasons such as pension payments even after the death of the beneficiary, etc. The Government reply was silent about the pending recoveries and the action being taken in such cases as well as the lack of reasons or absurd reasons for recovery provided in RajSSP. During the Exit Conference, the State government stated (September 2021) that pending amount would be recovered and accountability would be fixed. Further progress in this regard is awaited (December 2021).

4.3 Procedure to address pension payment failure

For the social security pensions, the bills are passed by the Treasury officer on the *RajKosh* module which are subsequently processed on PayManager module for the generation of e-Payment files. As per rule 144(a) (2) of Rajasthan Treasury Rules 2012, Treasury and Sub Treasury will provide all e-payment files to *e-Kuber*, by debiting the respective expenditure heads⁵⁸ of departments and crediting the head 8670-113 (01), Electronic Payment Advices. System generated reference numbers will be provided to these transactions. As per circular⁵⁹ dated 21.3.2018 issued by Finance department (GoR), *e-Kuber* will maintain basic validations for obtaining e-payment files through IFMS. If these

⁵⁸ e.g. Major head 2235 in case of social security pensions

⁵⁹ F.S(TH-75)/DTA/IFMS/e-kuber/21475-874 dated 21.3.2018

basic validations are not fulfilled by e-payment files, the complete e-Payment files are rejected and for such e-Payment files, no TV numbers are generated in the system. No report of such failed transactions (without TV numbers) is available on RajSSP.

Partial bills/payment advices/tokens (an e-payment file may have more than one bill/token) cannot be rejected by *e-Kuber* and for such files, payment is done to beneficiaries with correct details and rejected for others. On execution of the transactions, e-Scroll containing the details of successful and failed transactions will be generated by *e-Kuber* and provided on PayManager module of IFMS to the Treasuries/Sub Treasury officer/DDOs. The treasury /Sub treasury officer will affix the paid mark with TV numbers on the body of the bill/payment on receipt of the e-payment report/e-scroll. Information regarding such failed transactions (with TV numbers) is available on RajSSP in the form of 'Payment return date wise' report.

Where pension payment to the beneficiary is being done through Money Order (MO), the bills are prepared by DDO for payment in the departmental account of the concerned head postmaster and a list of beneficiaries is sent to the head postmaster after passing the bills and payment in the departmental account. The disbursement of MO is made by the Head postmaster through *Dakpal* of the concerned area. In cases of non-disbursement of MO, a cheque of the amount not paid along with the list of relevant beneficiaries with reasons is sent back to the TO/STO concerned. The undisbursed amount received from the head postmaster is deposited in the concerned budget head through challan.

(i) The analysis of RajSSP data and scrutiny of the RajSSP reports disclosed that during the audit period, out of total 20,13,94,050 transactions, the payment failed in 16,97,117 (0.84 *per cent*) transactions. The details are given below:

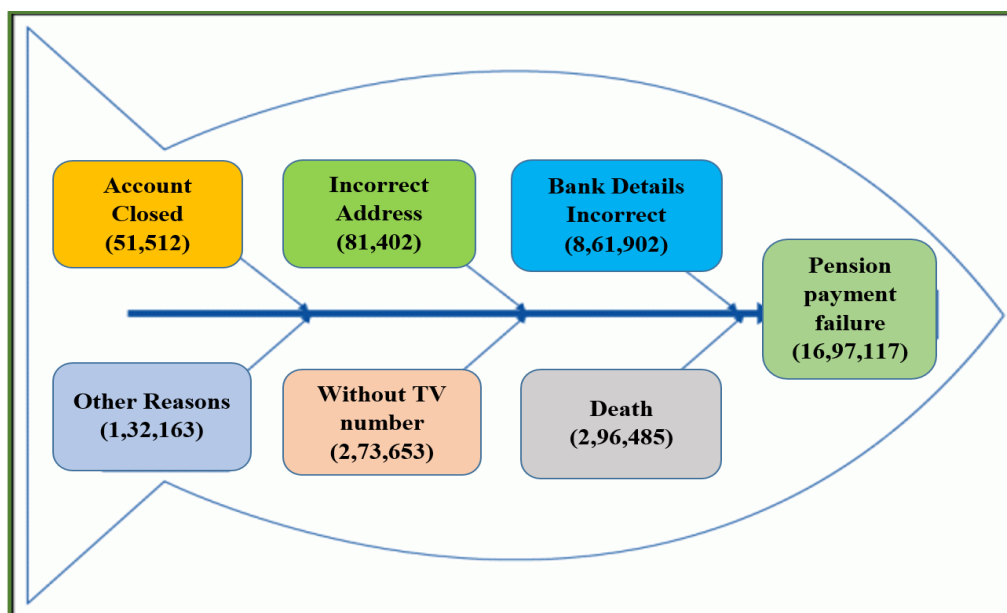
Table 11: Year wise details of failed transactions

S. No.	Year	Total Transactions	Amount corresponding to total transactions	Failed Transactions			Amount corresponding to failed transactions
				With TV number	Without TV number	Total	
1	2017-18	5,33,72,434	2,984.02	3,72,621	44,699	4,17,320	24.52
2	2018-19	5,70,37,699	3,847.01	3,64,934	20,909	3,85,843	27.94
3	2019-20	6,69,28,276	5,463.66	5,86,394	1,11,977	6,98,371	58.95
4	2020-21 (up to July 2020)	2,40,55,641	1,969.41	99,515	96,068	1,95,583	16.90
Total		20,13,94,050	14,264.10	14,23,464	2,73,653	16,97,117 (0.84 <i>per cent</i>)	128.31

Source: Information derived from RajSSP data dump

Various reasons⁶⁰ for failure of transactions have been shown in the Chart below:

Chart 7



As can be seen, wrong bank account details were the most significant reason for failure of pension payments.

(ii) During the field study, analysis of RajSSP report⁶¹ of the 14 selected treasuries revealed that 1,02,338 transactions were reverted due to various reasons, out of which in 36,677 (35.78 per cent) cases involving ₹2.74 crore, it was due to wrong bank details. Treasury-wise position of the failed transactions is provided in the table below:

Table 12: Details of reverted pension transactions

S. No.	Name of Treasury/Sub-treasury	Total number of reverted transactions	(₹ in lakh)
			Amount involved in reverted transactions
1	TO Alwar	9,017	62.65
2	STO Bansur (Alwar)	4,035	27.13
3	TO Tonk	7,457	54.45
4	STO Malpura (Tonk)	4,219	33.61
5	TO Ajmer	7,625	52.55
6	STO Kishangarh (Ajmer)	3,176	22.51
7	STO Roopangarh (Ajmer)	2,289	16.53
8	TO Sikar	19,381	126.08
9	STO Dantaramgarh (Sikar)	12,502	91.03
10	TO Dausa	10,615	82.65
11	STO Lalsot (Dausa)	8,733	63.40
12	STO Dudu (Jaipur)	1,763	13.17
13	STO Sambhar (Jaipur)	7,349	50.41
14	STO Mojmabad (Jaipur)	4,177	27.69
Total		1,02,338	723.86

Source: 'Payment return date wise report' of RajSSP

⁶⁰ 'Other reasons' - Account suspended, Name incorrect, Maximum account balance exceeded, out of station, Beneficiary name difference etc.

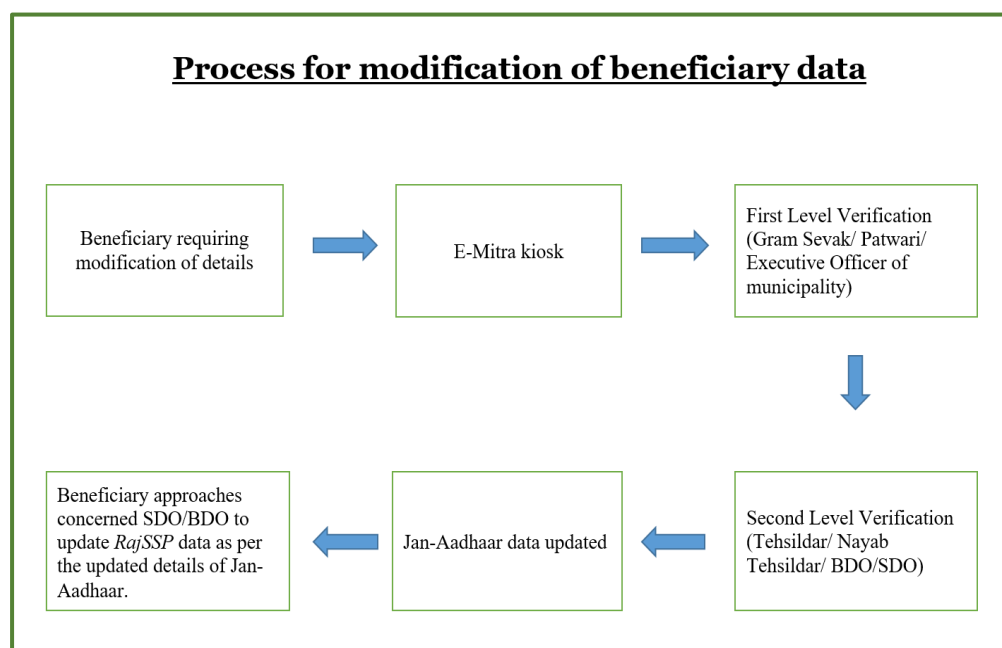
⁶¹ "Payment return date wise"

During the audit of records of Treasury officer *Dudu* and *Mojambad*, it was noticed (November 2020) that there were 316 cases in which payment of pension was restarted between the period 01 August 2017 to 30 June 2019 but the payment of arrears of ₹ 22.50 lakh to the concerned beneficiaries was still pending. The details are provided in **Annexure P**. It is important to note here that records regarding pending arrear payment to beneficiaries are not being maintained in other selected treasuries. Further, no such report is available on RajSSP as well.

(iii) During beneficiary survey, audit noticed that in 10 cases (1.81 *per cent*) where pension was being paid to the beneficiaries through Money order, the pension payment had stopped. For these beneficiaries, scrutiny of the information available on RajSSP revealed that in seven cases, reasons for stopping the pension were not available and in three cases, reasons for pension stoppage were mentioned as ‘*Wrong Bank Details*’ even when pension in these cases was being paid through Money order. Details have been provided in **Annexure Q**.

(iv) Further analysis revealed that in cases of failure of pension payment, mechanism to inform the beneficiary regarding the payment failure or its reasons is not there. When the pension is not paid, the beneficiary has to first approach the sanctioning authority or the treasury officer to get the information regarding the reason for the non-payment of pension. As shown in the cases of beneficiary survey above, in some cases, the specific/correct reasons are not available in the RajSSP as well. In cases where beneficiary is informed of the specific error in beneficiary details such as bank account details, the beneficiary has to first get the details rectified in the Jan-Aadhaar database through e-Mitra kiosks followed by two levels of verification (process provided in the **Chart 8** below).

Chart 8



Since the Jan-Aadhaar database and RajSSP are linked through an Application Programming Interface (API), the rectified/updated Jan-Aadhaar details are available in RajSSP but the rectification/update is not automatically effected in RajSSP for resumption of pension payment and the beneficiary is required to get the updated Jan-Aadhaar information approved on RajSSP by the sanctioning authority. It is interesting to note that the second level of verification while updating Jan-Aadhaar details is carried out by the same officer who acts as the sanctioning authority for social security pensions of SJED. However, it was seen during the audit that RajSSP lacks report/MIS regarding the beneficiaries awaiting approval of updated Jan-Aadhaar details on RajSSP and therefore, the beneficiaries need to approach the sanctioning authority again who then approves the necessary update of the Jan-Aadhaar details in the RajSSP database. On rectification of the details, the pension payment is restarted.

This was corroborated by the replies from BDO *Malpura*, BDO *Bansur*, STO *Mojamabad*, STO *Dudu*, SDO Ajmer and SDO Sikar who informed that it is necessary for the beneficiary to approach the sanctioning authority for updating the bank account details.

Thus, there is no provision in RajSSP for the beneficiary to be automatically notified through SMS or other means regarding pension payment failure and its reasons or for the Department to take steps to inform the beneficiary and make efforts for rectification of details. Neither the Jan-Aadhaar details, updated after two levels of verification, are automatically updated in RajSSP for payment of social security pensions to resume nor there is any report in RajSSP regarding pending approvals of updated and verified Jan-Aadhaar details of the beneficiaries. In the absence of such provisions, the burden of getting the required information regarding reasons for non-payment of pension and going through the protracted process to get the details rectified, lies entirely on the beneficiary.

During the exit conference, the State Government stated (September 2021) that currently the pensioner can update his bank details through Jan-Aadhaar which gets automatically updated on RajSSP within 24 hours and no approval on RajSSP is required for the same. This was verified by Audit (September 2021). However, the position regarding changes other than bank account details was not clarified.

Regarding the 316 cases where arrear payments were to be made, the State Government stated (July 2021) that necessary action is being taken. Further progress in this regard has not been intimated though asked for (December 2021).

Audit Objective 4: Whether effective grievance redressal was ensured for proper implementation of the schemes

4.4 Grievance redressal cell

As per the Standard Operating Procedure (SOP) issued by Cabinet Secretariat (GoI), DBT cell is required to constitute a dedicated body to deal with complaints and grievances of beneficiaries in a fair and timely manner. It was envisaged that suitable grievance redressal mechanisms established at different layers would address grievances pertaining to various stakeholders in the system. No such provision for creation of grievance redressal cell was found in the Pension rules.

Audit observed that dedicated body/cell for grievance redressal has neither been established by State DBT cell nor by the SJED.

The State Government replied (August 2021) that grievances are being registered and resolved through *Sampark*⁶² portal and call centre working in the department.

The State Government further informed (September 2021) that complaints received on *Sampark* portal are required to be disposed within the prescribed time due to which a separate grievance redressal cell is not required. The government reply was silent regarding the disposal of complaints received through offline mode. Audit is of the view that in addition to appropriate and timely disposal of beneficiary complaints/grievances/queries, the grievance redressal mechanism may also be utilised to address the problems/grievances of other stakeholders in the DBT process such as state officials, banks etc. Further, its creation would not only be helpful in bringing down the pending grievances, it would also be helpful to the department in analysis of the trend and nature of the complaints/grievances/queries to generate valuable insights for further refinement of scheme procedures

4.5 Redressal of the grievances registered on RajSSP portal

The grievances pertaining to CMOASPS and CMENSPS can be registered on the RajSSP portal by the beneficiaries/ applicants. However, timeline for resolution of the grievances/complaints pertaining to social security pensions has not been provided in the Pension rules, RajSSP system or even in the Rajasthan Guaranteed Delivery of Public Services (RGDPS) Act, 2011.

⁶² Rajasthan *Sampark*, under the Department of IT and Communication, consists of a State level Call Center with integrated web portal for addressing queries and grievances of citizens of Rajasthan related to government services.

Administrative Reforms Department, GoR issued (12th August 2014) a circular which prescribed a time limit of maximum 15 days for disposal of application/grievances by the concerned officer for the services not covered under RGDPS Act, 2011. In addition, a period of 7 days has been prescribed for forwarding of application/complaint/grievance to the concerned officer, in case the application/complaint/grievance is addressed to an authority other than the concerned officer.

The year-wise position of complaints received on RajSSP during the audit period is as under:

Table 13: Year wise position of complaints

S. No.	Year	Complaints registered
1	2017-2018	4,579
2	2018-2019	5,695
3	2019-2020	5,839
4	2020-2021 (upto July 2020)	1,808
Total		17,921

Source: Information derived from RajSSP data dump

The analysis of RajSSP data revealed that out of the 17,921 queries/ complaints registered during the audit period, 8,060 (44.98 *per cent*) queries/complaints remained unattended as on 13 January 2021 (as shown in the screenshot provided in **Annexure R**) and 4,746 were attended within a period of 22 days from the filing of the complaint/grievance. The remaining 5,115 (28.54 *per cent*) complaints were resolved with a delay⁶³ ranging from 1 to 1173 days. The age analysis of the delay in resolution of queries/complaints has been given in the table below:

Table 14: Age Analysis of delay for resolution of Complaints/Queries

S. No.	Days	Number of Complaints/Queries
1	1-30	1247
2	31-100	1300
3	101-500	1982
4	500 Above	586
Total		5115

Audit also observed that system to inform the beneficiary/applicant through means such as SMS regarding the registering of complaint or its subsequent processing on RajSSP was non-existent.

⁶³ Delay calculated after the lapse of 15+7 =22 days i.e. from 23rd day of filing the complaint/grievance.

The State Government replied (August 2021) that since *Sampark* portal is a state level portal for all the Departments, complaints received on RajSSP portal are generally also received on Rajasthan *Sampark* portal. Therefore, grievances addressed on Rajasthan *Sampark* portal are automatically resolved on RajSSP portal. The reply further stated that time limit for grievance redressal is prescribed on Rajasthan *Sampark* portal but not in RajSSP.

During the Exit Conference, the State government accepted (September 2021) the audit recommendation and stated that a link of *Sampark* portal may be given on RajSSP instead of a separate grievance registration facility to avoid duplication. Audit examination (September 2021) revealed that Pensioner complaint feature⁶⁴ on RajSSP redirects the pensioner to Rajasthan *Sampark* portal for lodging of complaint or its tracking. It is also pertinent to mention here that the beneficiary is informed regarding registration and resolution of the complaint through SMS for complaints registered on *Sampark* portal. Audit appreciates the efforts of the State Government in taking remedial action based on the recommendation of the Audit. The functioning of the modified grievance redressal mechanism would be verified in future audits.

Summing up

Pension payments including the first payment as well as the regular payments were not made within the timelines prescribed in the Pension rules. Recoveries for excess/irregular pension payments were pending. Shortcomings were noticed in the procedure to address pension payment failures with no provision to inform beneficiaries about such failures and the beneficiaries being subjected to a protracted process with redundant steps for rectification of details.

A dedicated body/cell for grievance redressal has neither been established by State DBT cell nor SJED for focussed and timely disposal of complaints/grievances/queries of the beneficiaries. Significant pendency was noticed in the disposal of grievances/queries pertaining to CMOASPS and CMENSPS registered on RajSSP. There was no system to inform the beneficiary/applicant regarding registering of complaint or its subsequent processing on RajSSP.

⁶⁴ RajSSP (<https://ssp.rajasthan.gov.in/>) -> Reports -> Pensioner Complaint

Recommendations

The State Government may:

- *analyse the reasons for delayed payments and ensure pension payments are done within the timelines as prescribed by Pension rules;*
- *provide the necessary information through means such as SMS and facilitate the beneficiaries in cases of Pension payment failure;*
- *take steps to streamline the procedure for rectification of beneficiary details such that the Jan-Aadhaar details, on being updated after due verification, are automatically approved for all the pension payments linked with Jan-Aadhaar;*
- *constitute a dedicated Grievance Redressal Cell to provide speedy and effective resolution of complaints/grievances.*

**JAIPUR,
The 12 April, 2022**

Anadi Misra

**(ANADI MISRA)
Accountant General
(Audit-I), Rajasthan**

Countersigned

Girish Chandra Murmu

**NEW DELHI,
The 13 April, 2022**

**(GIRISH CHANDRA MURMU)
Comptroller and Auditor General of India**

Annexures

Annexure A

(Refer paragraph 1.2.2 B)

Statement showing details of selection of Districts, lower level units and beneficiaries

(i) **Districts:** Keeping in view the spread of Covid-19, the field audits had been limited to Jaipur and the adjoining districts only. Therefore, six districts were selected for the field audits viz. Jaipur, Dausa, Tonk, Sikar, Ajmer and Alwar.

(ii) **Selection of Block and Gram Panchayat/Wards:** In order to gauge the implementation of the scheme and the effectiveness of DBT in reaching both urban and rural beneficiaries, in each district one Urban Block and one Rural Block, within which a Gram Panchayat and Ward respectively were selected. The selection of one Urban/Rural Block in each of the selected districts as well as one Ward/Gram Panchayat within those Urban/Rural blocks respectively was on the basis of highest combined total expenditure of both the schemes. Further, in addition to the above, Treasury/Sub Treasury Offices of respective Block, Ward, Gram Panchayat were also audited during the field study. Details of selection of Districts, Blocks and Ward/Gram Panchayat are as under:

S.No.	District	Block	Urban/ Rural	Gram Panchayat/ Ward	Concerned Treasury Sub Treasury
1	Ajmer	Kishangarh	Rural	Rupangarh	STO Kishangarh
					STO Roopangarh
		Ajmer	Urban	Ajmer	TO Ajmer
2	Alwar	Bansur	Rural	Bansur	STO Bansur
		Alwar	Urban	Ward 42	TO Alwar
3	Dausa	Lalsot	Rural	Didwana	STO Lalsot
		Dausa	Urban	Dausa	TO Dausa
4	Jaipur	Dudu	Rural	Narayana	STO Dudu
					STO Mojmabad
					STO Sambhar
5	Sikar	Jobner	Urban	Ward 07	STO Sambhar
		Dantaramgarh	Rural	Danta	STO Dantaramgarh
6	Tonk	Sikar	Urban	Ward 45	TO Sikar
		Malpura	Rural	Pachevar	STO Malpura
Total	6	Tonk	Urban	Ward 19	TO Tonk
		12		12	14

(iii) **Selection of beneficiaries for survey:** Due to limitations imposed by Covid-19 pandemic in administering the questionnaire to the individual beneficiaries, a figure of 40 beneficiaries per district for each of the schemes was selected. The beneficiaries were selected on Simple Random Sampling without Replacement (SRSWOR) basis. Therefore, a total of 240 beneficiaries receiving pensions in their accounts were selected for each scheme.

Regarding the parameters for selection of these beneficiaries, it is pertinent to mention that as per Census 2011, the ratio ⁶⁵of rural to urban population was approximately 3:1. Therefore, out of these 40 beneficiaries selected in each district, 30 were selected from rural areas and 10 were selected from urban areas i.e. 30 beneficiaries were randomly selected from each of the selected Gram Panchayat and 10 beneficiaries were randomly selected from each selected Ward for each scheme.

In addition to the above 480 beneficiaries (240 beneficiaries per scheme) receiving pension in their bank accounts, 72 beneficiaries (CMOASPS:45, CMENSPS:27) belonging to the selected Gram Panchayats/Wards receiving pension through Money Orders (MO) were also selected to examine the process of payment of pension through MO.

⁶⁵ As per Census 2011,
Total population of Rajasthan = 68,548,437
Rural population = 51,500,352
Urban population = 17,048,085

Annexure B

(Refer paragraph 1.2.2 C)

Statement showing details of filters and tables used while analysis of Data Dump

S No.	Name of table	Working Details	Remarks	Subject of Para
1.	1. SSP Payment Recovery 2. SSP Pensioner Mst	Joined by “App Id” Following Filter Applied “Social Scheme Id”- 1,3,13,14,17,18 “Remaining Rcv Amt”- above ‘0’	‘SSP Payment Recovery’ table is joined with ‘SSP Pensioner Mst’ table by App ID column. Then to get the data related to the selected schemes filter is used "Social Scheme ID" and 1-cmwps,13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps are selected. After that filter is used in column "Remaining Rcv Amt" to get the records in which remaining recoveries exist and all values more than '0' are selected.	Payment of pension under CMOASPS and CMENSPS (Refer paragraph No. 4.2)
2.	1. SSP Pensioner Mst	Calculated Diff in app date and Sanction date-45 days Filter Applied “App date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 “Sanction number.”-Not null “Diff in app date and Sanction date” is more than 45 days	Filter is used in column ‘Social Scheme ID’ and 1-cmwps, 13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps st are selected. After that filter is used in column ‘app date’ to get the records of the period 01.04.2017 to 31.07.2020. Then ‘sanction no.’ is filtered to get all sanctioned applications. Then difference between app date and sanction date is calculated. And all those records are filtered where difference between app date and sanction date is more than 45 days.	Sanction of applications (Refer paragraph No. 2.2)
3.	1. SSP Pensioner Mst	Difference between DOB & App date calculated (in years) following filter Applied: “Social Scheme”-3,17,18 “Gender”-1,2 “diff between dob-date of App”- less than 55 & 58 ;“Sanction no- Not null “App date- 01.04.2017 to 31.07.2020	Difference between DOB & App date is calculated(in years). Then following filters are applied Where “Social Scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st and “Gender” is 1(Female) and “Sanction no- is not null and “App date- 01.04.2017 to 31.07.2020 and “diff between dob & date of App”- less than 55 selected (to get records of those female applicants whose application was accepted without attaining minimum age criteria) Further, where “Social Scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st and “Gender” is 2(Male) and “Sanction no- Not null and “App date- 01.04.2017 to 31.07.2020 and “diff between dob & date of App”- less than 58 (to get records of those male	Sanction of Old Age Pension (Refer paragraph No. 2.4)

S No.	Name of table	Working Details	Remarks	Subject of Para
			applicants whose pension was sanctioned without attaining age minimum age criteria)	
4.	1. SSP Pensioner Mst 2. SSP Pensioner Certificate Details	Joined with “App Id” following filter Applied “Social Scheme”-1,13,14 “Marital Status”1,2,3 “Gender”-1(female) “Sanction date.” 01.04.2017 to 31.07.2020 “Husband divorce issuing Authority”- Null, numeric, special value	“SSP pensioner Mst” table is joined with “SSP Pensioner Certificate Details” table by “App Id”. Following filters are applied where “Social Scheme id” is 1-cmwps,13-cmwps-sc,14-cmwps-st, and “Gender” is 1(female), marital status is 1-divorce,2-widowed and 3- separated, “Sanction date.” 01.04.2017 to 31.07.2020 and “Husband divorce issuing Authority” is either Null, Numeric or any special character.	Sanction of Ekal Nari pension (Refer paragraph No. 2.3)
5.	1. SSP Pensioner Mst	Age Calculated on 31.07.2020 following filter Applied: “Gender”- 1(female), “Marital Status” 1,2,3,(widow, divorced, separated) “Sanction no.”- not null “Stop date”-1.1.1900(by default) where pension not stopped “Social Scheme Id”- (3,17,18) “Age Calculated on 31.07.2020”-age above 75, age between 60-74	Age is calculated as on 31.07.2020 using “dob column”. To get records of female beneficiaries who are getting pension in CMOASPS having marital status widow, separated, divorced following filters is applied. Where “social scheme id” is 3-cmoaps, 17-cmoaps-sc, 18-cmoaps-st and “Gender is 1(Female)” and marital status is 1-Divorced,2-Widow,3-Separated and “sanction no” is not null and “stop date” is 1.1.1900(by default date where pension has not stopped). Further, to bifurcate female beneficiaries on the basis of age as on 31.07.2020, filter is applied and records having age above-75, and age between 60-74 are separated.	Rates of pension paid to the beneficiaries (Refer paragraph No. 2.7)
6.	1.SSP Pensioner query 2.SSP Pensioner Mst	Joined with App Id and Difference in Query date and solution date calculated than Filter Applied: “Solution”- null “Description”- not null Difference in Query date and solution date- above “22” “Query Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18	SSP pensioner query table is joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “query date ” is 01.04.2017 to 31.07.2020. After that, 1.To get records null queries “Description” filter is used where description is null. 2.To get records where pensioner’s query not attended, filter is used where solution is null 3.To get the number of days taken for attending the query, difference between query date and solution date is calculated.	Grievance redressal cell (Refer paragraph No. 4.4)

S No.	Name of table	Working Details	Remarks	Subject of Para
			And filter is applied to get records where difference is more than 22 days.	
7.	1. SSP Pensioner Mst 2. SSP Pension Payment 3. SSP Bill entry	SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." Filter Applied "Social scheme id"- 1,3,13,14,17,18 "payment month and payment year-04-2017 to 07-2020 Bill type-"2" (first payment) Difference in Sanction Date +4 and TV Date- above -'1' day	"SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied:- Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and Bill type is 2(first payment). Further, difference between sanction date+4 days and TV date is calculated and all records where difference is more than 1 day are selected.	Timely payment of pension (Refer paragraph No 4.1)
8.	1.SSP Pensioner Mst 2.SSP Pensioner Payment 3. SSP Bill entry	SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." Filter applied "TV No" –Null "Social scheme id"- 1,3,13,14,17,18 "payment month and payment year-04-2017 to 07-2020	"SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and "TV no." is null.	Procedure to address pension payment failure (Refer paragraph No 4.3)
9.	1.SSP Pensioner Mst 2.SSP Pensioner Payment 3.SSP bill entry	SSP Pensioner Mst Joined with SSP Pension payment by "App Id" and SSP Pension Payment Joined with SSP Bill Entry by "Reference No." filter applied "Social scheme id"- 1,3,13,14,17,18 "Bill Type;-1" (regular payment) difference in "payment due date" and "TV date"(payment due date created as 7th of following month)-above '1' day "payment month and payment year-04-2017 to 07-2020	"SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Bill Entry" table by "Reference no." following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020 and Bill type is 1(Regular payment). Further, payment due date calculated as 7 th day of the following month. And difference between payment due date and TV date is calculated and all records where difference is more than 1 day are selected.	Timely payment of pension (Refer paragraph No 4.1)

S No.	Name of table	Working Details	Remarks	Subject of Para
10.	1.SSP Pensioner Mst 2.SSP Pensioner Payment 3.SSP Pension Returned	SSP Pensioner Mst Joined with SSP Pension payment by "App Id" And SSP Pension Payment Joined with SSP Pension Returned by "pay id." filter applied "Social scheme id"- 1,3,13,14,17,18 "Payment month & Year from 01.04.2017 to 31.07.2020"	"SSP pension payment" table is joined with "SSP Pensioner Mst" table by App Id and with "SSP Pension Returned" table by "Pay Id." Then following filters are applied: Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and payment month & payment year is from 4-2017 to 7-2020.	Procedure to address pension payment failure (Refer paragraph No 4.3)
11.	1.SSP Other Doc Mst 2.SSP Pensioners Mst	Joined with "App Id" Following filter applied Uid no. – Null Janaadhar ID–Null Bhamashah No. – Null App id-1,3,13,14,17,18 Application status-15 Sanction date- 01.04.2017 to 31.07.2020	"SSP pensioner Mst" table is joined with "SSP Other Doc Mst" table by App Id and following filters are applied:- Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st, 1-cmwps,13-cmwps sc,14-cmwps-st and application status is 15 (Regular pensioner) and UID is null, Janaadhar ID no. is null and Bhamashah No. is null. Sanction date- 01.04.2017 to 31.07.2020	Details of Bhamashah/Jan-Aadhaar/Aadhaar number (Refer paragraph No. 2.8)
12.	1.SSP payment recovery 2.SSP Pensioner Mst	Joined by "App Id" Following Filter Applied "Social Scheme Id"- 1,3,13,14,17,18 "Remaining Rcv Amt"- above '0' and filter "recovery reason" applied and numeric and number value selected.	'SSP Payment Recovery' table is joined with 'SSP Pensioner Mst' by App ID column. Then to get the data related to the selected schemes, filter is used in column "Social Scheme ID" and 1-cmwps,13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps-ST are selected. After that, filter is applied in the column "Remaining Rcv Amt" to get the records in which remaining recovery exists and all values greater than '0' were selected and filter was applied on "recovery reason" applied to select records with numeric and number values.	Application Controls of RajSSP (Refer paragraph No. 2.10.5)
13.	1.SSP Pensioner query 2.SSP Pensioner Mst	SSP pensioner query table Joined with SSP pensioner Mst by App Id and Filter Applied: "Query Date"- 01.04.2017 to 31.07.2020 "Social Scheme Id"- 1,3,13,14,17,18 and in "Solution"-Absurd values selected.	SSP pensioner query table is joined with SSP Pensioner Mst by App id and following filter are applied. Where "social scheme id" is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and "query date " is 01.04.2017 to 31.07.2020. After that,to get records having absurd values "solution" filter is used and absurd values selected.	Application Controls of RajSSP (Refer paragraph No. 2.10.5)

S No.	Name of table	Working Details	Remarks	Subject of Para
14.	1.SSP Kiosk App Rec Verification 2.SSP Pensioner Mst	SSP Kiosk App Rec Verification table Joined with SSP pensioner Mst by App Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 and in “Verify Remark”-Absurd values selected.	SSP Kiosk App Rec table is joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date ” is 01.04.2017 to 31.07.2020. After that, to get records having absurd values in “Verify Remark” column, filter was used and absurd values were selected.	Application Controls of RajSSP (Refer paragraph No. 2.10.5)
15.	1.SSP Pensioner Certificate 2.SSP Pensioner Mst	SSP pensioner Certificate table Joined with SSP pensioner Mst by App Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 and in “Husband Divorce Issuing Authority”, “Age issuing Authority”-Absurd values selected.	SSP pensioner Certificate table is joined with SSP Pensioner Mst by App id and following filter were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date ” is 01.04.2017 to 31.07.2020. After that, to get records absurd value “Husband Divorce Issuing Authority”, “Age issuing Authority”- filter was used and absurd values were selected.	Application Controls of RajSSP (Refer paragraph No. 2.10.5)
16.	1.SSP Pensioner Mst 2.SSP Village Mst 3.SSP Doc Mst	1. SSP pensioner mst table Joined with SSP village Mst by village Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 “sanction no –not a null value” and in “pincode”-null 2. SSP pensioner mst table Joined with SSP Doc Mst by app Id and Filter Applied: “app Date”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 , “sanction no –not a null value” and “annual income”-null	SSP village Mst table is joined with SSP Pensioner Mst by Village id and following filters were applied. Where “social scheme id” is 3-cmoaps, 17-cmoaps-sc, 18-cmoaps-st. 1-cmwps, 13-cmwps sc, 14-cmwps-st and “app date” is 01.04.2017 to 31.07.2020 and “Sanction No.” is not a null value and “Pincode” is null value. 2. SSP Doc mst table was joined with SSP Pensioner Mst by App id and following filters were applied: Where “social scheme id” is 3-cmoaps,17-cmoaps-sc,18-cmoaps-st. 1-cmwps,13-cmwps sc,14-cmwps-st and “app date” is 01.04.2017 to 31.07.2020 and “Sanction No.” is not a null value and “Annual income” is null value	Application Controls of RajSSP (Refer paragraph No. 2.10.5)
17.	1. SSP Pensioner Mst 2. SSP kiosk Token details	SSP pensioner Mst table is joined with SSP Kiosk Token Details by app id. Calculated Diff in trans date of “SSP kiosk Token Details” and Sanction date	SSP Pensioner Mst Table was joined with SSP Kiosk Token Details table by app id and in column ‘Social Scheme ID’ filter is used (1-cmwps, 13-cmwps-sc,14-cmwps-st,3-cmoaps, 17-cmoaps-sc ,18-cmoaps) to select	Sanction of applications (Refer paragraph No. 2.2)

S No.	Name of table	Working Details	Remarks	Subject of Para
		Filter Applied “Trans date of SSP Kiosk Token details”- 01.04.2017 to 31.07.2020 “Social Scheme Id”- 1,3,13,14,17,18 “Sanction number.”-Not null “Diff in trans date of ssp kiosk Token details and Sanction date” is more than 45 days	the schemes. After that filter is used in column “Trans date of SSP Kiosk Token details” to get the records for the period 01.04.2017 to 31.07.2020. Then ‘sanction No. is not a null value’ is filtered to get all sanctioned applications. Then difference between trans date of SSP kiosk Token Details and sanction date is calculated and all those records were filtered where the difference between trans date and sanction date was more than 45 days.	

Statement showing details of RajSSP reports used during audit

S. No.	Name of report	Working Details	Remarks	Subject of Para
1	Public service Guarantee report	Reports pertaining to Selected Schemes obtained. Difference between Application date and sanction date calculated, there after records are filter where difference is more than 45 Days		Sanction of applications (Refer paragraph No. 2.2)
2	Post Audit Recovery Amt After Canceled Auto Sanctioned	Reports obtained and records related to Selected Schemes filtered.		Post audit of auto-escalated applications (Refer paragraph No. 2.6)
3	Bill summary TV date wise	Reports obtained and Selected Schemes records where TV date is greater than 7 th of the corresponding month filtered. Further, filter where bill date is less than 25 th is applied to get records where delayed bill prepared.		Timely payment of pension (Refer paragraph No. 4.1)
4	Payment Return Date Wise	Reports obtained and Selected Schemes records filtered.		Procedure to address pension payment failure (Refer paragraph No. 4.3)
5	Status of auto verify or sanctioned application	Reports analyzed		Post audit of auto-escalated applications (Refer paragraph No. 2.6)
6	Block wise blank Bhamashah or Aadhaar number	Reports obtained and Selected Schemes records where Bhamashah and Aadhar is not available filtered.		Details of Bhamashah/Jan-Aadhaar/Aadhaar number (Refer paragraph No. 2.8)
7	OAP-7 and Sservice guarantee report	Mismatch of information of first payment dates in two reports of RajSSP		Application Controls of RajSSP (Refer paragraph No. 2.10.5)

Statement showing details in analysis of Data Dump where significant findings not found

S No.	Name of table	Working Details	Remarks
1.	1. Bhamashah Uid Marital Status 2. SSP Pensioner Mst	Joined with App Id following filter Applied: "Gender" "Social Scheme Id", "Marital Status", "Stop date", "Sanction no." Age Calculated on 31.07.2020	No significant findings found
2.	1. SSP Wrong village 2. SSP Pensioner Mst	Joined with App Id following filter Applied: "Social Scheme Id",-1,3,13,14,17,18 App date-01.04.2017 to 31.07.2020	No significant findings found
3.	1. SSP Change Scheme for Existing pensioner 2. SSP Pensioner Mst	Joined with "App Id" Filter Applied: "New Scheme"-1,3,13,14,17,18 "old Scheme"-4,5,7,8,10,11	No significant findings found
4.	1. SSP Pensioner Mst	following filter Applied: "App date",-01.04.2017 to 31.07.2020 "Social Scheme Id "-1,3,13,14,17,18 "Sanction date", 01.04.2017 to 31.07.2020 "Is Seeded" "ApplicationStatus-15"	No significant findings found
5.	1.SSP Pensioners Mst	Calculated eligibility date as DOB +55 years and DOB+58 years and Calculated Diff in App date and eligibility Date Filter Applied – "Appdate"-01.04.2017 to 31.07.2020 "Gender"- 1 and 2 "Diff in App date and eligibility Date"- above 121 days	No significant findings found
6.	SSP payment	following filter Applied: "value date",- 01.04.2017 to 31.07.2020	No significant findings found
7.	Ssp token request Id SSP pensioner mst	SSP pensioner mst table joined with SSP token request id by app id.	No significant findings found
8.	Ssp arrear for paid amount. SSP pensioner Mst	SSP arrear for paid amount table joined with SSP pensioner mst table by app id and Table analysed with Rajssp reports.	No significant findings found
9.	Ssp total pension payment SSP pensioner Mst	SSP total pension payment table joined with SSP treasury Mst by tressury id.	No significant findings found
10.	Ssp kiosk token details	SSP pensioner mst table joined with SSP kiosk token details table by app id.	No significant findings found
11.	Payment After Death And Remarriage	Reports analyzed.	No significant findings found

Annexure C

(Refer paragraph 1.8 (ii))

Screenshot of the table ‘SSP Payment Recovery’ of RajSSP containing absurd recovery reasons

View Data: cases of numeric and invalid data instead of reason

248 rows

☒ Show aliases ☒ Show all fields

Copy Export All

App Id	Recover Id	Recovery Reason	Recovery Reason (group)	Sanction No	Stop Reason Code	Trans Date	User Id	Is Active	Number of Records	Remaining Rcv Amt	Total
8198240	8035	???? ?? ???? ???? ???? ???? ???? 343475	Other	RJ-S-08198240	0	2/12/2020 12:32:18 PM	2231	0	1	2,250	
3065956	5841	0	Other	RJ-S-03065956	23	3/27/2019 11:52:24 AM	752	0	1	6,500	
1608284	726	01610421	Other	RJ-S-01608284	0	3/2/2016 11:07:45 AM	1985	0	1	1,000	
1540523	724	01888452	Other	RJ-S-01540523	0	3/2/2016 10:57:39 AM	1985	0	1	8,500	
5503304	4399	06394391	Other	RJ-S-05503304	0	5/22/2020 11:15:41 AM	1395	0	1	7,000	
6766846	2866	06397566	Other	RJ-S-06766846	23	5/22/2020 3:11:37 PM	1395	0	1	2,000	
3686356	8152	080159 DD	Other	RJ-S-03686356	23	2/18/2020 12:39:41 PM	3482	0	1	750	
9661385	7948	10-2019 to 11-2019	Other	RJ-S-09661385	0	2/11/2020 12:36:51 PM	2231	0	1	1,500	
10205405	7944	10-2019 to 11-2019	Other	RJ-S-10205405	0	2/11/2020 12:31:12 PM	2231	0	1	1,500	
6398560	2912	14-01-2017	Other	RJ-S-06398560	23	5/23/2017 3:21:47 PM	582	0	1	1,500	
2941227	8128	17-2-20	Other	RJ-S-02941227	0	2/17/2020 11:25:30 AM	2231	0	1	1,000	
3793492	7977	2-2018 to 4-2018	Other	RJ-S-03793492	0	2/11/2020 1:00:04 PM	2231	0	1	2,250	
6552597	2913	28-11-2017	Other	RJ-S-06552597	23	5/23/2017 3:22:40 PM	582	0	1	3,000	
7578003	2035	3152274 5/13 7/13 8/13	Other	RJ-S-07578003	23	10/17/2016 11:12:58 AM	246	0	1	2,250	
4420246	8172	351875	Other	RJ-S-04420246	23	2/19/2020 5:15:55 PM	93775	0	1	2,000	
4726253	8010	4-2019 to 5-2019	Other	RJ-S-04726253	0	2/11/2020 1:39:37 PM	2231	0	1	1,500	
5189453	8015	4-2019 to 7-2019	Other	RJ-S-05189453	0	2/11/2020 2:53:28 PM	2231	0	1	3,000	
2592011	2804	4664	Other	RJ-S-02592011	23	4/24/2017 10:40:42 AM	44099	0	1	4,664	
3982647	8024	5-2018 to 5-2019	Other	RJ-S-03982647	0	2/11/2020 3:01:00 PM	2231	0	1	7,750	
7545143	8025	5-2019	Other	RJ-S-07545143	0	2/11/2020 3:01:30 PM	2231	0	1	750	
4547612	8009	5-2019 to 7-2019	Other	RJ-S-04547612	0	2/11/2020 1:58:57 PM	2231	0	1	2,250	
5233393	3027	5041778	Other	RJ-S-05233393	23	6/20/2017 1:25:48 PM	1014	0	1	8,250	
5041778	3028	5233393	Other	RJ-S-05041778	23	6/20/2017 1:36:51 PM	1014	0	1	8,250	
9624173	8016	7-2019	Other	RJ-S-09624173	0	2/11/2020 2:54:06 PM	2231	0	1	750	
4717933	7108	7321,5871,4988,6182,5716,4044,5243,5236,4775,5239	Other	RJ-S-04717933	23	9/23/2019 1:48:31 PM	93775	0	1	9,500	
2590718	7109	7321,8049,5871,8397,4775,5236,5243,4988,8818,9131	Other	RJ-S-1-02590718	23	11/5/2019 11:27:29 AM	93775	0	1	8,750	
3772183	7978	8-2019 to 9-2019	Other	RJ-S-03772183	0	2/11/2020 1:00:27 PM	2231	0	1	2,000	
2949309	7501	833165	Other	RJ-S-02949309	23	11/7/2019 5:02:18 PM	93775	0	1	4,500	
4942721	4556	860980 bc	Other	RJ-S-04942721	23	6/19/2018 3:45:41 PM	3482	0	1	500	
4430144	8031	9-2019 to 12-2019	Other	RJ-S-04430144	0	2/11/2020 5:23:08 PM	2231	0	1	4,000	
8040347	39716	bcb	Other	RJ-S-08040347	0	10/7/2020 9:11:16 PM	1005	0	1	27,000	
7741933	39832	blbhjmbjm	Other	RJ-S-07741933	0	11/4/2020 7:56:44 AM	1005	0	1	28,000	
7266525	39835	bljalal	Other	RJ-S-07266525	0	11/4/2020 7:57:51 AM	1005	0	1	28,000	
7563654	39689	bnb	Other	RJ-S-07563654	0	10/7/2020 8:13:54 PM	1005	0	1	29,000	
7524191	39717	bnvcb	Other	RJ-S-07524191	0	10/7/2020 9:11:31 PM	1005	0	1	28,500	
7288459	39691	bvb	Other	RJ-S-07288459	0	10/7/2020 8:15:09 PM	1005	0	1	30,000	
7052457	39695	cbfnal	Other	RJ-S-1-07052457	0	10/7/2020 8:36:47 PM	1005	0	1	30,000	
7574106	39707	cvovvxx	Other	RJ-S-07574106	0	10/7/2020 8:43:44 PM	1005	0	1	30,000	
7227987	39718	cvvxx	Other	RJ-S-07227987	0	10/7/2020 9:11:49 PM	1005	0	1	28,500	
9260814	7233	d	Other	RJ-S-09260814	0	9/23/2019 3:22:48 PM	2231	0	1	750	
8695687	39030	d	Other	RJ-S-08695687	0	6/9/2020 11:16:20 AM	2231	0	1	3,750	
8669415	39487	d	Other	RJ-S-08669415	0	9/11/2020 4:02:04 PM	2231	0	1	5,000	
7628040	8086	d	Other	RJ-S-07628040	0	2/13/2020 5:37:15 PM	2231	0	1	750	
7443709	39930	d	Other	RJ-S-07443709	0	11/26/2020 3:17:24 PM	2231	0	1	750	
7442233	39934	d	Other	RJ-S-07442233	0	11/26/2020 3:19:07 PM	2231	0	1	30,000	

Summary Full Data 248 rows

Details of Weak Input Controls

Table name	Column Name	Occurrence of Invalid/vague values ⁶⁶ in Rows
SSP Payment Recovery	Recovery Reason	248/3,605 (6.88 Per cent)
SSP Pensioner query	Solution	1,007/17,921 (5.62 per cent)
SSP Kiosk App Rec Verification	Verifying Remarks	7,841/23,98,110 (0.33 Per cent)
SSP Pensioner Certificate	Age Issue Authority	2,878/81,178 (3.55 per cent)
	Husband divorce Issuing	6,238/81,178 (7.68 per cent)

Source: Information derived from RajSSP data dump

⁶⁶ Invalid values like symbols, alphanumeric entries etc.

Annexure D

(Refer paragraph 2.4 (ii))

Statement showing details of the beneficiaries whose applications for pension under CMOASPS were rejected (Block: Municipality, Jobner, Jaipur)

S.No.	Name of Beneficiary	Certificates available in the records	Age as on the date applications	Date of Application	Date of Birth as per Aadhaar or Janadhaar	Age according to Aadhaar as on the date of applications
1	Rajadevi/Ramniwas Prajapat	Aadhaar, Bhamashah card, Ration card etc.	54 Year 9 Months	16.10.2019	01.01.1960	59 Year 11 Months
2	Ikramuddin/ Gulab	Aadhaar, Bhamashah card, Ration card etc.	56 Year 9 Months	15.10.2019	01.01.1960	59 Year 11 Months
3	Kishan Lal Khatik/ Khema Ram Khatik	Aadhaar, Bhamashah card, Ration card etc.	57 Year 10 Months	13.11.2019	01.01.1961	58 Year 10 Months
4	Kamala Devi / Gopal Lal Dayma	Aadhaar, Bhamashah card, Ration card etc.	54 Years 5 Months	11.06.2020	01.01.1965	55 Year 5 Months
5	Meena Jain W/O Mahesh Jain	Aadhaar, Bhamashah card, Ration card etc.	51 Year 6 Months	25.07.2020	19.02.1965	55 Year 5 Months

Annexure E

(Refer paragraph 2.5 (ii))

Statement showing details of payment of pension after death/Marriage due to wrong annual verification

(Amount in ₹)

S.No.	District	Pension Sanctioning Authority	Name of Pensioner	Name of Scheme	PPO No	Date of Death	Year Annual verification showing Pensioner alive	Amount paid after death of pensioner (Upto July 2020)
Cases found during Scrutiny of Records								
1	Sikar	SDO Sikar	Abdul Sattar/Faizu Khan Chauhan	CMOASPS	RJ-S-07297171	30-03-2019	2019	10500
2			Batul Bano/Yasin Bano	CMENSPS	RJ-S-06767390	07-08-2019	2019	15000
3			Fakir Mohammad/Kalu	CMOASPS	RJ-S-02065258	22-12-2018	2018 & 2019	18000
4			Gita Devi/Chhitar mal	CMENSPS	RJ-S-05358620	29-04-2018	2018 & 2019	27000
5			Keshardev/Moti lal	CMOASPS	RJ-S-05107301	22-10-2018	2019	20500
6			Lada/Kajod mal	CMENSPS	RJ-S-00033086	14-02-2019	2019	17000
7			Mena/Liladhar Bhargav	CMENSPS	RJ-S-00207641	03-04-2018	2018 & 2019	13500
8			Rameshwer/Nathumal	CMOASPS	RJ-S-2-01932803	01-01-2019	2019	19000
9			Sugni/Sagar mal Chhipa	CMENSPS	RJ-S-01316690	16-06-2019	2019	18000
10	Sikar	BDO Danta Ramgarh	Bhagirath/Hari Singh	CMOASPS	RJ-S-07824121	unavailable	2017,2018&2019	22750
11			BhanwarSingh/ Kishore Singh	CMOASPS	RJ-S-07704100	unavailable	2017,2018&2019	22750
12			Lachha/Nola Ram	CMOASPS	RJ-S-05141772	unavailable	2017,2018&2019	31750
13			Manbhari/KisturMal	CMENSPS	RJ-S-01912100	unavailable	2017,2018&2019	54000
14			Magna Ram/Ratan Ram	CMOASPS	RJ-S-02755314	unavailable	2017,2018&2019	31750
15	Jaipur	SDO Sambhar	Santosh Devi/Ramawtar	CMOASPS	RJ-S-04010895	08-05-2019	2019	11250
Total								332750

Cases found during Beneficiary survey								
S.No.	District	Pension Sanctioning Authority	Name of Pensioner	Name of Scheme	PPO No	Date of Death	Year of Annual verification showing Pensioner alive	Amount paid after death of pensioner (Upto July 2020)
1	Ajmer	SDO Ajmer	Ajij/Madari Khan	CMOASPS	RJ-S-05177446	24-08-2019	2019	1500
2			Chhagni Bai/Mohanlal	CMOASPS	RJ-S-1-04978252	06-04-2019	2019	11250
3	Ajmer	BDO Kishangarh	Birdi Chand/Prabhu Ram	CMOASPS	RJ-S-03180098	08-02-2016	2017,2018&2019	10500
4			Sugni Devi/Hanuman	CMOASPS	RJ-S-05854671	04 year ago	2017,2018&2019	13250
5			Mangi Devi Kumawat/Beheru	CMOASPS	RJ-S-07118656	30-04-2015	2016,2017,2018&2019	14000
6			Gulabi Devi/Narayan Nath	CMOASPS	RJ-S-05333573	01 year ago	2019	6000
7			Norati Devi/Bhanwar Lal	CMOASPS	RJ-S-05540620	17-10-2019	2019	9000
8			Suraj Karan/Chhitkar	CMOASPS	RJ-S-03113789	24/02.2015	2016,2017,2018&2019	14000
9	Alwar	BDO Bansur	Dhunda Devi/Prabhu dayal saini	CMOASPS	RJ-S-01071979	28-08-2018	2018&2019	20000
10			Rampratap/Motu Ram	CMOASPS	RJ-S-04505559	26-01-2018	2018 &2019	26,250
11			Prem Kanwar/Fateh Singh	CMENSPS	RJ-S-01050514	02-10-2019	2019	9000
12	Alwar	TO Alwar	Ramesh Chand/Girwar	CMOASPS	RJ-S-08449692	21-09-2019	2019	7500
13	Dausa	SDO Dausa	Nusroo Khan/NajirKhan	CMOASPS	RJ-S-01450869	29-09-2016	2016,2017,2018&2019	23000
14	Sikar	SDO Sikar	Dholi/Jaganram	CMENSPS	RJ-S-1-04761225	20-11-2017	2017,2018&2019	42,750
15	Sikar	BDO Danta Ramgarh	Chunki Devi Kumawat/Mangla Ram	CMENSPS	RJ-S-05729355	06-04-2019	2019	22500
16			Gulla Ram/Hira Ram raigar	CMOASPS	RJ-S-04829759	16-09-2016	2016,2017,2018&2019	39250
17			Babu Khan/Didar bax	CMOASPS	RJ-S-1-05141578	18-01-2016	2016,2017,2018&2019	22750
Total								292500
Grand Total								625250

Annexure F

(Refer paragraph 2.6)

Statement showing details of Auto-escalated cases pending for post-audit beyond 60 days in Block Sikar (Urban)

S.No.	Name of Beneficiary	PPO Number	Name of Scheme	Date of application	Date of Sanction	Current status
1	Jamil	RJ-S-10980563	CMOASPS	19-03-2020	19-04-2020	Regular pension
2	Amina Bano	RJ-S-10984663	CMOASPS	19-03-2020	19-04-2020	Regular pension
3	Sajida begam	RJ-S-10924460	CMENSPS	16-03-2020	19-04-2020	Regular pension
4	Aslam/Aludin	RJ-S-10987426	CMOASPS	19-03-2020	19-04-2020	Regular pension
5	Rahim Chauhan	RJ-S-11015132	CMOASPS	08-04-2020	24-05-2020	Regular pension
6	Khatun	RJ-S-11013250	CMOASPS	06-04-2020	22-05-2020	Regular pension
7	Shanti Devi	RJ-S-11013466	CMOASPS	06-04-2020	22-05-2020	Regular pension
8	Mohammad Sattar	Rj-S-11010733	CMOASPS	02-04-2020	18-05-2020	Regular pension
9	Shamim	RJ-S-11672140	CMOASPS	23-09-2020	28-10-2020	Regular pension
10	Gulab	RJ-S-10988509	CMOASPS	19-03-2020	19-04-2020	Regular pension
11	Rashida Bano	RJ-S-10985159	CMOASPS	07-03-2020	19-04-2020	Regular pension
12	Shamim	RJ-S-10988147	CMOASPS	19-03-2020	19-04-2020	Regular pension
13	Jaibunisha Bhati	RJ-S-11015379	CMOASPS	08-04-2020	24-05-2020	Regular pension
14	Kamla Devi	RJ-S-10980946	CMOASPS	18-03-2020	19-04-2020	Regular pension
15	Santosh Mathur	RJ-S-10983313	CMOASPS	18-03-2020	19-04-2020	Regular pension
16	Santosh Devi	RJ-S-10986716	CMOASPS	19-03-2020	19-04-2020	Regular pension
17	Shushila Devi	RJ-S-10980915	CMENSPS	18-03-2020	19-04-2020	Regular pension
18	Bismilla	RJ-S-10983082	CMOASPS	18-03-2020	19-04-2020	Regular pension
19	Suresh Sharma	RJ-S-10983861	CMOASPS	07-03-2020	19-04-2020	Regular pension
20	Bajrang Lal Soni	RJ-S-11015522	CMOASPS	15-04-2020	31-05-2020	Regular pension
21	Premlata Soni	RJ-S-11015531	CMOASPS	15-04-2020	31-05-2020	Regular pension

S.No.	Name of Beneficiary	PPO Number	Name of Scheme	Date of application	Date of Sanction	Current status
22	Pramod kumar	RJ-S-11009092	CMOASPS	31-03-2020	16-05-2020	Regular pension
23	Ashok	RJ-S-10987075	CMOASPS	19-03-2020	19-04-2020	Regular pension
24	Mamta	RJ-S-10980878	CMENSPS	18-03-2020	19-04-2020	Regular pension
25	Jamuna Devi	RJ-S-10981097	CMENSPS	18-03-2020	19-04-2020	Regular pension
26	Kherunisha	RJ-S-10982399	CMOASPS	18-03-2020	19-04-2020	Regular pension
27	Chand Khan	Rj-S-10984405	CMENSPS	19-03-2020	19-04-2020	Regular pension
28	Devali Devi	RJ-S-10982816	CMENSPS	18-03-2020	19-04-2020	Regular pension
29	Santosh Devi	RJ-S-10993190	CMENSPS	20-03-2020	30-04-2020	Regular pension
30	Laxmi Devi	RJ-S-11661824	CMOASPS	23-09-2020	28-10-2020	Regular pension
31	Ramawtar Saini	Rj-s-11663562	CMOASPS	23-09-2020	28-10-2020	Regular pension
32	Laxmi	RJ-S-11666071	CMOASPS	23-09-2020	28-10-2020	Regular pension
33	Kusum Bhargav	Rj-S-10986255	CMOASPS	19-03-2020	19-04-2020	Regular pension
34	Nur Jaha	RJ-S-11015129	CMOASPS	08-04-2020	24-05-2020	Regular pension
35	Rukhsana	RJ-S-11019069	CMOASPS	15-04-2020	31-05-2020	Regular pension

Annexure G

(Refer paragraph 2.6)

Statement showing details of pensioners found ineligible in post-audit

(Amount in ₹)

S.No.	Name of Block	PPO Number	Pension Scheme	Pensioner Name	Name of Father/Husband	Date of Sanction	Total
1	ALWAR	RJ-S-10011884	CMENSPS	Sarita Taneja	Savanram Taneja	06-09-2019	500
2		RJ-S-09986211	CMOASPS	Babu Lal	Kanhaiya Lal	06-09-2019	3750
3		RJ-S-10032424	CMOASPS	Beena	Chjoram Ram Saini	06-09-2019	750
4		RJ-S-10048491	CMOASPS	Rajendra Kumar	Komal Chand	06-09-2019	750
5		RJ-S-09995557	CMOASPS	Hariom Gupta	Ram Charan Gupta	06-09-2019	750
6		RJ-S-10037390	CMENSPS	Alka Gupta	Rajendar Parsad	06-09-2019	500
7		RJ-S-10027046	CMOASPS	Ramavtar	Ghasi Ram	06-09-2019	750
8		RJ-S-08650752	CMOASPS	Ramesh Chand Sharma	Kalicharan Sharma	12-09-2019	750
9		RJ-S-08658498	CMOASPS	Kamlesh Sharma	Bhagirath Sharma	12-09-2019	750
10		RJ-S-09994216	CMOASPS	Premkata	Nem Chand	06-09-2019	750
11		RJ-S-10004043	CMOASPS	Daulat Ram	Late Sahida Ram	06-09-2019	750
12		RJ-S-10004084	CMOASPS	Gulab Devi	Late Roopa	06-09-2019	750
13		RJ-S-10028539	CMOASPS	Geeta Gupta	Omprakash	06-09-2019	750
14		RJ-S-10028590	CMOASPS	Omprakash	Rameshwar Dayal	06-09-2019	750
15		RJ-S-10037292	CMOASPS	PHOOL WATI	RAM SINGH SAINI	06-09-2019	750
16		RJ-S-08441386	CMOASPS	Sarla Devi	Gangaram	06-09-2019	750
17		RJ-S-10028562	CMOASPS	Lokesh Sharma	Bihari Lal Sharma	06-09-2019	750
18		RJ-S-10028791	CMOASPS	Umesh Sharma	Bihari Lal	06-09-2019	750
19		RJ-S-10028915	CMOASPS	Shila Sharma	Puran Mal Sharma	06-09-2019	750
20		RJ-S-10038177	CMOASPS	Usha Sharam	Lt Pooran	06-09-2019	750
21		RJ-S-10012967	CMOASPS	Surendra Singh Chauhan	Ram Charan	06-09-2019	750
22		RJ-S-10057454	CMOASPS	Babulal	Munna Lal	06-09-2019	750
23		RJ-S-10074811	CMOASPS	Usha Rani	Jagdish Prasad	09-09-2019	750
24		RJ-S-09994702	CMENSPS	Santosh Kumari	Chiman Lal	06-09-2019	750
25		RJ-S-09994758	CMOASPS	Jagdish Prasad	Harish Chand	06-09-2019	750
26		RJ-S-10008587	CMOASPS	SUSHILA VERMA	SUWA	06-09-2019	750
27		RJ-S-09981423	CMOASPS	Nihal Jain	Shikhar Jain	06-09-2019	750
28		RJ-S-09984769	CMOASPS	Umesh Chand	Madan Mohan	06-09-2019	750
29		RJ-S-09984878	CMOASPS	Sharda	Gangaram	06-09-2019	750
30		RJ-S-10073441	CMOASPS	Vimla Devi	Sampat Ram	06-09-2019	3000

S.No.	Name of Block	PPO Number	Pension Scheme	Pensioner Name	Name of Father/Husband	Date of Sanction	Total
31		RJ-S-10062912	CMOASPS	koyal devi	chunna lal/nand lal	06-09-2019	750
32		RJ-S-09981442	CMOASPS	Pushpa Devi	Pannalal	06-09-2019	750
33		RJ-S-10011062	CMOASPS	janak dulari	bhiram singh	06-09-2019	750
34		RJ-S-10042744	CMENSPS	sheela devi	tulsi ram	06-09-2019	750
35		RJ-S-10057629	CMENSPS	Parwati Sindhi	Jaldas	06-09-2019	1500
36		RJ-S-10044152	CMOASPS	Panna Lal	Shiv Dayal Gupta	06-09-2019	750
37		RJ-S-09987870	CMOASPS	Santosh Devi	Bhore Lal	06-09-2019	750
38		RJ-S-10023304	CMOASPS	Bhagwan Das Agrawal	Pyarelal Agrawal	06-09-2019	750
39		RJ-S-10025696	CMOASPS	Premkata	Madan Lal	06-09-2019	750
40		RJ-S-10051675	CMOASPS	Ramavtar Sharma	Hajari Lal	06-09-2019	750
41		RJ-S-09993142	CMOASPS	Sushila Devi	Sohan Lal	06-09-2019	750
42		RJ-S-09981153	CMOASPS	Kelash Chand	Ghasi Ram	06-09-2019	750
43		RJ-S-10070808	CMENSPS	Santosh	Fouji/Lilu Yogi	06-09-2019	500
44		RJ-S-10003764	CMOASPS	Asha Agrawal	Badri Prasad	06-09-2019	750
45		RJ-S-10002060	CMOASPS	Lata Jain	Tej Pal Jain	06-09-2019	750
46		RJ-S-10056984	CMOASPS	Deep Chand	Radhe Shyam	06-09-2019	750
47		RJ-S-10003172	CMOASPS	Bhagwan Sahay Saini	Baljiram	06-09-2019	750
48		RJ-S-10003327	CMOASPS	Gangoli Devi	Ramyo Saini	06-09-2019	750
49		RJ-S-10055964	CMOASPS	Manbhari Devi	Mool Chand	06-09-2019	1000
50		RJ-S-10056059	CMOASPS	Brij Mohan Khandelwal	Gopi Lal Khandelwal	06-09-2019	1000
51		RJ-S-10066502	CMENSPS	Sapna Sharma	Brahmdat	06-09-2019	3500
52		RJ-S-10041692	CMOASPS	Vimla Sharma	Nanagram/Yadram	06-09-2019	750
53		RJ-S-09980653	CMOASPS	Manju	Manni Ram/Manniram	06-09-2019	750
54		RJ-S-10002089	CMOASPS	Chotelal	Asha Ram	06-09-2019	750
55		RJ-S-10011610	CMOASPS	Kamlesh	Manak Chand	06-09-2019	750
56		RJ-S-10006641	CMOASPS	Mulchand Jaga	Kishanlal	06-09-2019	750
57		RJ-S-10056460	CMOASPS	Shree Niwas Gupta	Vishambhar Dayal	06-09-2019	750
58		RJ-S-10056495	CMOASPS	Suman Gupta	Prahlad Raj	06-09-2019	750
59		RJ-S-09995552	CMOASPS	Satish	Deshraj	23-07-2019	750
60		RJ-S-10062869	CMOASPS	Raghuvir Prasad Gupta	Makkhan Lal	09-06-2020	750
61		RJ-S-10074510	CMOASPS	Jamoti Devi	Mool Chand Agarwal	09-09-2019	1000
62		RJ-S-09995482	CMOASPS	Vijay Kumar	Roshan Lal	09-06-2019	750
63		RJ-S-09983271	CMOASPS	Puran Chand	Ram Dayal	09-06-2019	750
64		RJ-S-10057809	CMOASPS	Sarala Sharma	Govinn D Za	09-06-2019	750
65	Bansur	RJ-S_10374393	CMOASPS	Kesar Devi	Moolchan	20.11.2019	2250
66		RJ-S_10620086	CMOASPS	Matadeen	Givinda	02.02.2020	750

S.No.	Name of Block	PPO Number	Pension Scheme	Pensioner Name	Name of Father/Husband	Date of Sanction	Total
67		RJ-S_10374310	CMOASPS	Ramrati Devi l	Shimbhu dayal	20.11.2019	2250
68		RJ-S_10374379	CMOASPS	Ramniwas yadav	Kanehya lal	20.11.2019	2250
69		RJ-S_10372066	CMOASPS	Barkat Devi	Makhan lal	02.12.2019	1500
70		RJ-S_10337305	CMOASPS	Ramesh Devi	Ramshwroop	12.11.2019	2250
71		RJ-S_10370802	CMOASPS	Jasram	Duala ram	19.11.2019	2250
72		RJ-S_10411134	CMOASPS	Kishori lal	Madan lal	01.12.2019	1500
73		RJ-S_10364880	CMOASPS	Mahesh	Arjan	18.11.2019	2250
74		RJ-S_10367394	CMOASPS	Harial /Sujaram	Sujaram	24.11.2019	2250
75		RJ-S_10385566	CMOASPS	Hanuman Gujar/	Surjan Gujar	24.11.2019	2250
76		RJ-S_10382311	CMOASPS	Totaram	Kabul chand	23.11.2019	2250
77		RJ-S_10355410	CMOASPS	Hardan	Shyolal	18.11.2019	2250
78		RJ-S_10411060	CMOASPS	Krishana	Kishori lal	01.12.2019	1500
79		RJ-S_104226714	CMOASPS	Bimla Devi	Jit Ram	06.12.2019	1500
80		RJ-S_10338516	CMOASPS	Gyana Devi	Sardara	12.11.2019	1500
81		RJ-S_10635762	CMOASPS	Maya Devi	Mukh ram	06.02.2020	750
82		RJ-S_10355437	CMOASPS	Koshyala Devi	Bhura ram	18.11.2019	2250
83		RJ-S_10650316	CMOASPS	Sampat ram	Kaluram	10.02.2020	750
84		RJ-S_10383236	CMOASPS	Patashi Devi	Chandar das	23-11-2019	2250
85	TONK	RJ-S-10042472	CMOASPS	Mubark	Saadat Ali	16.09.2019	6000
86		RJ-S-010866649	CMOASPS	Shahida	Noshekhani	12.04.2020	750
87		RJ-S-10872784	CMOASPS	Mohmmad	Zahurkhan	13.03.2020	1500
88		RJ-S-10002602	CMOASPS	Nasrin	Farukh	16.09.2019	9750
89		RJ-S-11018469	CMOASPS	Manbhar	Bhuraji	29.05.2020	750
90	KISHANGARH	RJ-S-10594301	CMOASPS	Ummad Singh	Hanuman Singh	25/01/2020	750
91		RJ-S-10454723	CMOASPS	Hajari	Chhitar	17/12/2019	1500
92		RJ-S-10603677	CMOASPS	Ladi Devi	Jagram	27/01/2020	1500
93		RJ-S-10590753	CMOASPS	Galla Devi	Ramdhan	28/01/2020	750
94		RJ-S-10437451	CMOASPS	Shri Kishan	Rodu Ji	16/12/2019	1500
95		RJ-S-10586366	CMOASPS	Guman Singh Rajpurohit	Sivraj Singh Rajpurohit	22/01/2020	750
96		RJ-S-08520999	CMOASPS	Ghisa	Rama	21/09/2019	9750
97	RUPANGARH	RJ-S-10695623	CMOASPS	Rama Gurjar	Chhothu	27/02/2020	750
98		RJ-S-11044990	CMOASPS	Singari	Mangu Ram	24/06/2020	750
99		RJ-S-11025063	CMOASPS	Mangudi	Uma Ram	19/06/2020	750
100		RJ-S-10602745	CMOASPS	Heera Devi	Rama Ram	27/01/2020	750
101	SIKAR	RJ-S-10483310	CMOASPS	Nasim Bano	Gulser Khan	25/12/2019	1500
102		RJ-S-10395950	CMOASPS	Patasi Devi	Boduram	24/12/2019	3000
103		RJ-S-10408057	CMENSPS	Lali Devi	Bheru Lal	24/12/2019	1500
104		RJ-S-10454989	CMOASPS	Dula Ram	Panna Ram	24/12/2019	1500
105		RJ-S-10027904	CMOASPS	Likhama Ram Swami	Ladu Ram	16/09/2019	1000
106		RJ-S-10032531	CMENSPS	Rampyari	Khumanaram	16/09/2019	500
107		RJ-S-10141730	CMOASPS	Guljhari	Mangalaram	07/10/2019	7500
108		RJ-S-09961849	CMOASPS	Sanwar Mal	Kishan Lal	16/09/2019	12750
109		RJ-S-10466004	CMOASPS	Mahaveer	Jgnath	24/12/2019	10500

S.No.	Name of Block	PPO Number	Pension Scheme	Pensioner Name	Name of Father/Husband	Date of Sanction	Total
110		RJ-S-10288708	CMOASPS	Teja Ram	Bhagwan Ram	19/11/2019	2250
111		RJ-S-09943504	CMENSPS	Sukhi Devi	Nandlal Sharma	16/09/2019	17000
112		RJ-S-10451534	CMOASPS	Nathi	Baksaram	24/12/2019	1500
113		RJ-S-10372622	CMOASPS	Chimana Ram Adav	Hanamana Ram	19/11/2019	3000
114		RJ-S-10001474	CMOASPS	Gopal Ram	Kushala Ram	16/09/2019	12750
115		RJ-S-11459612	CMOASPS	Islami Bano	Mukarab Khan	17/09/2020	3750
116		RJ-S-10944658	CMENSPS	Rahmat Bano	Sadul Khan	27/04/2020	5000
117		RJ-S-10843221	CMOASPS	Ram Kanwar	Ugam Singh	07/04/2020	6750
118		RJ-S-10390653	CMOASPS	Gokul Chand Saini	Prahlad Ram Saini	25/11/2019	11250
119		RJ-S-10475183	CMOASPS	Saravati	Gidaram	24/12/2019	1500
120		RJ-S-10028007	CMOASPS	Jora Devi	Ghasi Ram	16/09/2019	750
121		RJ-S-10259821	CMOASPS	Om Prakash	Partu Ram	24/12/2019	1500
122		RJ-S-10037381	CMOASPS	Ramdev Singh	Moba Ram	16/09/2019	17000
123		RJ-S-10441494	CMOASPS	Gyarsi Devi	Madev	24/12/2019	1500
124		RJ-S-10475184	CMOASPS	Pappu Ram	Phual Ram	24/12/2019	1500
125		RJ-S-10037802	CMOASPS	Madan Lal	Ganpat Ram	24/12/2019	1500
126		RJ-S-09984198	CMOASPS	seva ram	dula ram	16/09/2019	12750
127		RJ-S-10459142	CMOASPS	Shyopal	Nathu Ram	24/12/2019	9750
128		RJ-S-10407986	CMOASPS	Sonpal	Mangala Raam	24/12/2019	1500
129		RJ-S-10433655	CMOASPS	Amar Singh	Chotu Singh	24/12/2019	5250
130		RJ-S-10357034	CMOASPS	Radha Devi	Ganpat Raam	16/11/2019	2250
131		RJ-S-09918002	CMOASPS	Raghunath	Gida Ram	16/09/2019	750
132		RJ-S-09994622	CMOASPS	Tulsiram	Chaukharam	16/09/2019	750
133	DANTA RAMGARH	RJ-S-11129606	CMOASPS	Narain	hanman	20/07/2020	4500
134		RJ-S-10531992	CMOASPS	Chhota Ram	Suwa Lal	08/01/2020	6750
135	SAMBHAR	RJ-S-10983178	CMOASPS	Lalita Devi	Rameshwar Lal	03/05/2020	750
136		RJ-S-10036361	CMOASPS	Mohani Devi	Hiralal Saini	17/09/2019	1500
137		RJ-S-09583857	CMOASPS	Prem Devi	Narayan Ji Sain	16/09/2019	3000
138		RJ-S-10983194	CMOASPS	Satyanaryan Sharma	Ramniwas	03/05/2020	750
139		RJ-S-09929082	CMOASPS	Rajendra Kumar Agarwal	Ramprasad	16/09/2019	3750
140		RJ-S-10983078	CMOASPS	Raju Gujrati	Kodna	03/05/2020	750
141		RJ-S-10983093	CMOASPS	Shanti	Tanji Gujrati	03/05/2020	750
142	DAUSA	RJ-S-10030792	CMOASPS	Uma Shanker Sharma	Banwari Sharma	16/09/2019	3000
143		RJ-S-10031752	CMOASPS	Urmila Sain	Nathu Lal	16/09/2019	3000
144		RJ-S-10029303	CMOASPS	Rambabu Sharma	Kalyan Sahay	16/09/2019	3000
145		RJ-S-10038318	CMOASPS	Rameshwar Prasad Sharma	Balu Ram Sharma	16/09/2019	3000
146		RJ-S-09985140	CMOASPS	Lalata Prashad	Kalayan Sahay	16/09/2019	3000
147		RJ-S-08188037	CMOASPS	gulab devi	man phool	22/09/2019	3000
148		RJ-S-09990961	CMOASPS	Jagdish Sharma	Ramkishor Sharma	16/09/2019	3000
149		RJ-S-08185916	CMOASPS	ganga ram	narayan beirwa	22/09/2019	3000
150		RJ-S-09990703	CMOASPS	Mohan Lal Gupta	Ganga Sahay Gupta	16/09/2019	4000
151		RJ-S-10137623	CMOASPS	Ramniwas Bairwa	Mahadev Bairwa	06/10/2019	2250

S.No.	Name of Block	PPO Number	Pension Scheme	Pensioner Name	Name of Father/Husband	Date of Sanction	Total
152	LALSOT	RJ-S-10478727	CMOASPS	Mool Chand Sahu	Vijay Narayan Sahu	23/12/2019	2250
153		RJ-S-11240523	CMENSPS	Manbhar Devi	Bhonrilal	06/08/2020	500
154		RJ-S-11100013	CMOASPS	Fulchand Meena	Ramchandra	23/07/2020	1500
155		RJ-S-11105686	CMOASPS	anita devi	ramkhiladi	23/07/2020	1500
156		RJ-S-11169395	CMENSPS	Suman Devi Sain	Badree Lal	26/07/2020	1000
157		RJ-S-11105813	CMOASPS	Ramavatar Sain	Kesari Lal	23/07/2020	1500
158		RJ-S-10462676	CMOASPS	Bhart Lal	Chanda Gurjar	20/12/2019	2250
159		RJ-S-10483547	CMOASPS	Shri Kishan Gurjar	Hardev Gurjar	25/12/2019	2250
160		RJ-S-11163548	CMOASPS	Puniram Saini	Jayraam	25/07/2020	1500
161		RJ-S-11498546	CMOASPS	Bhouri Devi	Ramchandra	28/09/2020	750
162		RJ-S-11114056	CMOASPS	Basanti Devi	Kistur	18/07/2020	1500
163		RJ-S-11114063	CMOASPS	Ramjilal Tailor	Bheru Lal	18/07/2020	2000
164		RJ-S-10561539	CMENSPS	Chandr Bai Kanwar	Govindsingh	16/01/2020	6000
165		RJ-S-11146072	CMENSPS	Badam Meena	Sanwal Ram Meena	22/07/2020	1000
166		RJ-S-11151672	CMOASPS	Munni Devi Chhipa	Lallu Chhipa	24/07/2020	1500
167		RJ-S-11500953	CMOASPS	Laxmi Narayan Saini	Jaynarayan	28/09/2020	750
168		RJ-S-09977308	CMENSPS	rekha sharma	kailashchand sharma	16/09/2019	6000
169		RJ-S-11322300	CMOASPS	Kailash Meena	Krishn	21/08/2020	750
170		RJ-S-10496045	CMOASPS	Gallu Prasad Meena	Tundaram	30/12/2019	3750
171		RJ-S-10650146	CMENSPS	Bhuli Devi	Narayan Meena	10/02/2020	1500
172		RJ-S-10431650	CMOASPS	bholi devi	nanagram	07/12/2019	5250
173		RJ-S-11374288	CMOASPS	Ramkaran Meena	Panchu Ram Meena	30/08/2020	750
174		RJ-S-11498583	CMOASPS	Panchuram Kharwal	Gyarsilal Kharwal	28/09/2020	750
175		RJ-S-10588633	CMOASPS	Gulab Devi	Rama Nand Sharma	23/01/2020	3750
176		RJ-S-10498127	CMOASPS	Panchi Devi	Raghunath	30/12/2019	1500
177		RJ-S-10651240	CMOASPS	Jagdish Prasad	mulachand	10/02/2020	750
178		RJ-S-10412104	CMOASPS	Indra Devi Sharma	shyamlal sharma	01/12/2019	2250
						Total	400500

Annexure H

(Refer paragraph 2.8)

Statement showing Duplicate Beneficiaries

S. No.	Name of beneficiary	Husband/Father's name	Date of Birth	Address	PPO Number	Date of Sanction	Is seeded with Aadhaar/Jan-aadhaar	Name of Scheme	Bank Account Number	Payment made upto
1	Halki Meena	Gulab	01-01-1959	Karouli, Block Mandraya l Village Dhoreta	RJ-S-07801797	13-01-2017	Yes	CMOASP S	41340100004034	May 2021
2					RJ-S-08048001	31-07-2017	No		478220791909	
3	Santosh Devi	Kishan Lal	13-07-1958	Jhunjhunu, ward-19 Pilani	RJ-S-08044368	18-07-2017	No	CMOASP S	34227373414	February 2021
4					RJ-S-08045703	20-09-2017	Yes	IGNWPS	34297373414	May 2021
5	Vidya Devi	Banwari Lal	01-01-1959	Ward no. 12, Sadulpur Churu	RJ-S-08093278	12-09-2017	No	CMOASP S	09568100005974	May 2021
6					RJ-S-07816629	16-02-2017	Yes		20005118520013551	
7	Sayar Kanwar	Punraj Singh	01-01-1954	Gram Gopalsar, Balesar, Jodhpur	RJ-S-07923727	12-04-2017	No	CMOASP S	122232110006473	April 2021
8					RJ-S-07177508	31-05-2015	Yes			May 2021

Annexure I

(Refer paragraph 2.8, Case Study 3)

Statement showing details of double payment to beneficiaries

(Amount in ₹)

S. No.	Name of beneficiary	Scheme	PPO Number	Sanction Date	Type of payment	From	To	Months	Pension	Total pay-ment
1	Rajdevi/ Lal Singh Yadav	CMENSPS	RJ-S-07642610	29.08.2016	Payment to bank account number 01260100004119, Bank of Baroda, Rupangarh	Aug-16	Feb-19	31	500	15500
						Mar-19	Jul-20	17	750	12750
		CMOASPS	RJ-S-1-03141653	23.05.2013	Payment by money order	Apr-16	Dec-18	33	500	16500
						Jan-19	Jul-20	19	750	14250
2	Mangi Devi / Sawant Singh	IGNOAPS	RJ-S-00297109	27.12.2004	Payment to bank account number 01260100006484, Bank of Baroda, Rupangarh	Apr-17	Dec-18	21	750	15750
						Jan-19	Jul-20	19	1000	19000
		CMENSPS	RJ-S-1-01324336	27.12.2004	Payment by money order	Jul-16	Feb-18	20	500	10000
						Mar-18	Jul-20	29	1000	29000
3	Rampyari/ Premchand	CMENSPS	RJ-S-05353439	29.07.2013	Payment by money order	Apr-16	Feb-19	35	500	17500
						Mar-19	Jul-20	17	750	12750
		CMENSPS	RJ-S-01455482	30.07.2012	Payment to bank account number 50097262291, Allahabad Bank, Rupangarh	Apr-16	Jul-20	52	500	26000
Total										189000

Annexure J

(Refer paragraph 2.8)

Statement showing details of beneficiaries not having Aadhaar/ Jan-Aadhaar

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
1	Ajmer	RJ-S-1-01502366	Jethi Bai	Rugha
2	Ajmer	RJ-S-1-01502571	Nathu Devi	Prabhu Lal
3	Ajmer	RJ-S-1-01510684	Naina	Devi Lal
4	Ajmer	RJ-S-1-01132648	Shakuntala	Ashok Chand
5	Ajmer	RJ-S-1-01128589	Parwati Devi	Roshan Lal
6	Ajmer	RJ-S-1-01254134	Ram Pyari	Ramet
7	Ajmer	RJ-S-1-01128271	Seeta	Shankar Lal
8	Ajmer	RJ-S-1-01529050	Krishna Chouhan	Ajitraj Singh
9	Ajmer	RJ-S-2-01533528	Renu	Naresh
10	Ajmer	RJ-S-1-03330292	Prem Kumari	Rampal Singh
11	Ajmer	RJ-S-1-03368533	Hera Devi	Nanak Ram
12	Ajmer	RJ-S-1-03383103	Lila	Bhagwaan Das
13	Ajmer	RJ-S-1-03404127	Sudha	Panna Lal
14	Ajmer	RJ-S-1-03445584	Vidhya Devi	Satya Narayan
15	Ajmer	RJ-S-1-03449535	Durga Dvi	Madan Lal
16	Ajmer	RJ-S-1-03460256	Radha	Ramnivas
17	Ajmer	RJ-S-1-03355667	Gulab Bai	Kishan
18	Ajmer	RJ-S-1-03355435	Ruki	Nand Lal
19	Ajmer	RJ-S-1-03348487	Chandra Kala	Madan Lal
20	Ajmer	RJ-S-1-03435354	Malti	Kailash Chand
21	Ajmer	RJ-S-1-03343082	Biki Bai	Moti Ram
22	Ajmer	RJ-S-1-03352965	Renuka Chorasiya	Pram Chand Chorasiya
23	Ajmer	RJ-S-1-03386187	Leelu Devi	Shrawan Kumar
24	Ajmer	RJ-S-1-03366227	Manju Devi	Shankar Lal
25	Ajmer	RJ-S-1-03400081	Banshi Singh Shekhawat	Bhagwan Singh
26	Ajmer	RJ-S-2-03453846	Badhu Mal	Nainmal
27	Ajmer	RJ-S-2-03447427	Savitri Bai	Rameshwar Lal
28	Ajmer	RJ-S-1-03340901	Munni Devi Chorisya	Suraj Narayan Chorisya
29	Ajmer	RJ-S-2-03635198	Kulwant Kour	Shayam Singh
30	Ajmer	RJ-S-1-03622407	Genni	Mangal Singh
31	Ajmer	RJ-S-1-03629625	Birma Devi	Shambu Dayal
32	Ajmer	RJ-S-1-03692722	Panchi Devi	Rampal
33	Ajmer	RJ-S-2-03726069	Bina Devi Sharma	Amrit Kumar Sharma
34	Ajmer	RJ-S-1-03727732	Meena Agarwal	Premnarayan
35	Ajmer	RJ-S-1-03748451	Gulab	Nanu Ram
36	Ajmer	RJ-S-1-03782099	Kamla Devi	Kanhiya Lal
37	Ajmer	RJ-S-1-03807344	Sheela Devi	Om Parkash
38	Ajmer	RJ-S-1-03814592	Sheela Sharma	Omprakash Sharma
39	Ajmer	RJ-S-1-03734530	prem kanwar	mohan singh
40	Ajmer	RJ-S-1-03860017	Basanti Devi	Lt Ramsingh
41	Ajmer	RJ-S-1-03666552	Seeta Devi	Ramdev Mali
42	Ajmer	RJ-S-1-03824767	Jubeda Bano	Abdul Ajij
43	Ajmer	RJ-S-1-03702584	Ratan Lal	Sunda Ji
44	Ajmer	RJ-S-2-03622989	Yashoda Devi	Mohan Lal
45	Ajmer	RJ-S-1-03774171	Soni	Shrawan
46	Ajmer	RJ-S-1-03889324	Krishna Devi	Pushp Kumar
47	Ajmer	RJ-S-1-03910230	Renuka Sharma	Kailash Shankar Sharma

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
48	Ajmer	RJ-S-2-03915946	Jivani	Sardar Ji
49	Ajmer	RJ-S-1-04003647	Eshwari	Lekhumal
50	Ajmer	RJ-S-1-03958436	Sushila Pawar	Ramesh Pawar
51	Ajmer	RJ-S-1-03733595	Lajwanti	Chelaram
52	Ajmer	RJ-S-1-03649012	Baraji Devi	Amba Lal
53	Ajmer	RJ-S-1-03841452	Mani Bai	Rama
54	Ajmer	RJ-S-1-03660490	Pritam Kour	Harbhajan Singh
55	Ajmer	RJ-S-1-03655980	Sayari	Kalaji
56	Ajmer	RJ-S-1-03998672	Rasida Begam	Gulam Muinudin
57	Ajmer	RJ-S-1-03943567	Fatama Begam	Abbas Khan
58	Ajmer	RJ-S-1-03963831	Kanta Devi Tapadiya	Ghanshyam Das
59	Ajmer	RJ-S-1-03709705	Jamna Bai	Madan Lal
60	Ajmer	RJ-S-1-03710701	Choti	Kaluram
61	Ajmer	RJ-S-1-03777984	Panni Devi	Lt Mohan Lal
62	Ajmer	RJ-S-1-03782680	Soni Bai	Natthu Lal
63	Ajmer	RJ-S-1-03866187	Surja Bai	Shayam Lal
64	Ajmer	RJ-S-1-03992481	Shanti Devi	Dhanna Lal
65	Ajmer	RJ-S-1-03992183	Meera Devi	Puran
66	Ajmer	RJ-S-2-03907482	Nangi Devi	Ram Singh
67	Ajmer	RJ-S-1-03905584	Leela Devi	Kailash Chand
68	Ajmer	RJ-S-1-03901274	Munni Devi	Chittarmal
69	Ajmer	RJ-S-1-03734058	Choti	Mannaram
70	Ajmer	RJ-S-1-03639240	Jamna Devi	Lalchand
71	Ajmer	RJ-S-1-03866212	Bhanwari	Surajmal
72	Ajmer	RJ-S-1-03648678	Shanti Devi	Laduram
73	Ajmer	RJ-S-1-03665262	Sharda Marothiya	Shankarlal Marothiya
74	Ajmer	RJ-S-1-03665402	Lachhi Devi	Sadul Gurjar
75	Ajmer	RJ-S-1-03775416	Rukama Devi	Madan Lal
76	Ajmer	RJ-S-1-03839221	Neelu	Rajkumar
77	Ajmer	RJ-S-1-03779060	Kamlesh Gehlot	Hari Singh
78	Ajmer	RJ-S-2-03818417	Shravani	Kanheyalal
79	Ajmer	RJ-S-2-03905399	Nani Bai	Babulal Jachak
80	Ajmer	RJ-S-1-03927594	Kanta Devi	Lt Satyanarayan Sen
81	Ajmer	RJ-S-2-03931023	Archena	Rajandra Sen
82	Ajmer	RJ-S-1-03988490	Chanda Devi	Om Prakash Verma
83	Ajmer	RJ-S-1-03886432	Sita	Sadul
84	Ajmer	RJ-S-4-03908848	Reshami Bano	Husain
85	Ajmer	RJ-S-2-03814237	Meena Devi	Shankar Lal
86	Ajmer	RJ-S-1-03799774	Beena Devi	Bhagwan Singh
87	Ajmer	RJ-S-1-03859580	Nosar	Rama
88	Ajmer	RJ-S-1-03806481	Bhawari Devi	Amarchand
89	Ajmer	RJ-S-1-03851543	Kamla Devi	Ratanlal
90	Ajmer	RJ-S-1-03846520	Amri Devi	Ramdhan Khrol
91	Ajmer	RJ-S-1-03802077	Akil Ahmad	Bashir Ahmad
92	Ajmer	RJ-S-1-03963970	Suresh Gur	Pesuram Gur
93	Ajmer	RJ-S-1-03976043	Kishan Gopal Mittal	Ramratan Mittal
94	Ajmer	RJ-S-1-03869874	Kishan Lal	Mohan Lal
95	Ajmer	RJ-S-1-03731139	Bhanwar Lal Tak	Nathulal
96	Ajmer	RJ-S-1-03631147	Fulchand	Jodharam
97	Ajmer	RJ-S-1-03891607	Abdul Rashid	Chotu Khan
98	Ajmer	RJ-S-1-03631635	Santokh Singh	Ramchndra
99	Ajmer	RJ-S-1-03794737	Ishwar	Tarachand
100	Ajmer	RJ-S-1-03738322	Ram Swarop	Narayan Singh
101	Ajmer	RJ-S-1-03902404	Ajay Kumar	Jamman Lal

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
102	Ajmer	RJ-S-1-03982203	Amba Lal	Bhawar Lal
103	Ajmer	RJ-S-1-03963576	Ramprasad	Mitthuram
104	Ajmer	RJ-S-1-03877117	Kishan Lal	Chandar Ji
105	Ajmer	RJ-S-1-03969167	Ajeet Singh	Ramdev
106	Ajmer	RJ-S-1-03902589	Chotu Singh	Kamma Singh
107	Ajmer	RJ-S-1-03820867	Rupa Gurjar	Narayan Gurjar
108	Ajmer	RJ-S-2-03938594	Sharwan Kumar Choudhary	Kana Ram
109	Ajmer	RJ-S-1-03931274	Nirmala	Lt Hasaram
110	Ajmer	RJ-S-1-04558034	Dhapu Bai	Lal Chand
111	Ajmer	RJ-S-1-04662022	Munnu Devi	Heera Lal
112	Ajmer	RJ-S-1-04613956	Chhotu Lal	Lalaram Kahar
113	Ajmer	RJ-S-1-05190130	Seeta Devi	Taju Mal
114	Ajmer	RJ-S-1-05162936	Sarswati	Let Shri Pritam Kumar
115	Ajmer	RJ-S-1-04883812	Munni Bano	Bashir Mohammad
116	Ajmer	RJ-S-1-04959938	Sugani Devi	Chiranji Lal
117	Ajmer	RJ-S-1-04979898	Madhubala	Bansilal Sharma
118	Ajmer	RJ-S-1-05072093	Pushpa Sharma	Ashok Kumar
119	Ajmer	RJ-S-1-05093127	Krishna Soni	Sataynaryan Soni
120	Ajmer	RJ-S-1-05092863	Meera	Hargun Das
121	Ajmer	RJ-S-1-04853547	Gomati Devi Khendelwal	Amarchand Khendelwal
122	Ajmer	RJ-S-1-05068508	Bina Bai Bai	Shyam Lal
123	Ajmer	RJ-S-1-04980889	Manna Devi	Surajmal
124	Ajmer	RJ-S-1-05091010	Mangi Bai	Chatarbhuj
125	Ajmer	RJ-S-1-04927713	Tara Devi	Shobhagat Amba
126	Ajmer	RJ-S-1-04977178	Galku Devi	Kaluram Nirmal
127	Ajmer	RJ-S-1-05000066	Prem Devi	Rajesh
128	Ajmer	RJ-S-1-04826297	Shanti Devi	Keval Chand Chouhan
129	Ajmer	RJ-S-1-05067625	Duli Bai	Bheemraj
130	Ajmer	RJ-S-2-04866595	Jadaw	Magan Singh
131	Ajmer	RJ-S-2-05093893	Anveera	Shamsudin
132	Ajmer	RJ-S-1-04927471	Hjara Bano	Yasin Mohmad
133	Ajmer	RJ-S-1-04927815	Khatun Bano	Taj Mohmad
134	Ajmer	RJ-S-1-05079453	Birji Devi	Ghisu Lal
135	Ajmer	RJ-S-1-04854001	Amarchand Khandelwal	Sualal Khandelwal
136	Ajmer	RJ-S-1-04852376	Sajjan Singh Marothiya	Banshi Lal Marothiya
137	Ajmer	RJ-S-1-04887279	Chen Singh	Mangal Singh
138	Ajmer	RJ-S-1-05093646	Ramniwas Parik Parik	Mohraj Parik
139	Ajmer	RJ-S-1-05071698	Shyam Lal Lal	Shankar Lal
140	Ajmer	RJ-S-1-04890088	Babulal	Mulchand
141	Ajmer	RJ-S-1-05091559	Hanuman Prasad Soni	Chaturbuj Soni
142	Ajmer	RJ-S-1-05001464	Dulari Devi	Tejpaal
143	Ajmer	RJ-S-1-00207350	Kundan Kanwar	Ram Niwas
144	Ajmer	RJ-S-1-00261380	Sakina	Mota
145	Ajmer	RJ-S-1-00307168	Vimla Devi	Gopal Kishan Sharma
146	Ajmer	RJ-S-1-00327026	Sushila	Madan Lal
147	Ajmer	RJ-S-1-00277950	Ghuman Kanwar	Hanuman Sing
148	Ajmer	RJ-S-1-00278033	Rekha	Kishan Chand
149	Ajmer	RJ-S-1-00274501	Jagdish Sharma	Chet Ram
150	Ajmer	RJ-S-1-00215611	Hemlata Devi	Govind Cheepa
151	Ajmer	RJ-S-1-00388294	Poornima	D M Saxena
152	Ajmer	RJ-S-1-00222455	Vimla	Sardar Bahadur Singh
153	Ajmer	RJ-S-1-00327018	Norat Mal	Devi Lal
154	Ajmer	RJ-S-1-00389415	Phuli Devi	Yakub
155	Ajmer	RJ-S-1-04050954	Seeta	Basant

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
156	Ajmer	RJ-S-1-04078807	Hamida	Alauddin
157	Ajmer	RJ-S-1-04099617	Seeta Devi	Radheshyam
158	Ajmer	RJ-S-1-04178956	Madhu	Laxman
159	Ajmer	RJ-S-1-04042354	Leela	Jayram Das
160	Ajmer	RJ-S-1-04045822	Jaya	Omprakash
161	Ajmer	RJ-S-1-04112396	Champa	Amarchand
162	Ajmer	RJ-S-3-04169627	Sundar	Partap
163	Ajmer	RJ-S-1-04139514	Kamala	Seerumal
164	Ajmer	RJ-S-1-04066905	Brajmohini	Vijaykant
165	Ajmer	RJ-S-1-04100637	Narayani Bai	Bhagwan Das
166	Ajmer	RJ-S-1-04060379	Justina	Abraham
167	Ajmer	RJ-S-1-04128710	Meru Visha	Gulab Rasul
168	Ajmer	RJ-S-1-04114602	Pushpa Devi Verma	Ram Gopal
169	Ajmer	RJ-S-1-04042973	Geeta Devi	Bansi Lal
170	Ajmer	RJ-S-1-04044572	Saraswati	Chaman Kishor Uchenia
171	Ajmer	RJ-S-1-04075941	Nathi Devi	Seeta Ram
172	Ajmer	RJ-S-1-04114501	Pani Devi	Sukhdev
173	Ajmer	RJ-S-1-04159599	Santosh	Satynarayan
174	Ajmer	RJ-S-1-04176734	Seema	Mukesh
175	Ajmer	RJ-S-1-04204098	Pushpa	Premchand
176	Ajmer	RJ-S-1-04124360	Kamla Bai	Govind Das
177	Ajmer	RJ-S-1-04060041	Munni Devi	Brajendar Singh
178	Ajmer	RJ-S-1-04043694	Chandra Devi	Sundar Das Manwani
179	Ajmer	RJ-S-1-04273371	Rameshwari Devi	Bhanwarlal
180	Ajmer	RJ-S-2-04104289	Gyan Chand	Amar Chand
181	Ajmer	RJ-S-1-04169135	Omparkash	Poonam Chand
182	Ajmer	RJ-S-1-04183806	Madan Singh	Bhanwar Singh
183	Ajmer	RJ-S-1-04248411	Ram Gopal Verma	Ganpat Lal
184	Ajmer	RJ-S-1-04114871	Deep Chand Tak	Bala Baksh
185	Ajmer	RJ-S-1-04163221	Bhanwar Lal Dyma	Lalu Ram
186	Ajmer	RJ-S-1-04027819	Gyarsi Devi	Kishan Lal
187	Ajmer	RJ-S-1-03383608	Rukma	Samratha
188	Ajmer	RJ-S-1-03974347	Nanda Ji	Hameer Guwariya
189	Ajmer	RJ-S-1-04004926	Kanaram	Late Hajari
190	Ajmer	RJ-S-1-04517959	Rukhmani	Mirchumal
191	Ajmer	RJ-S-1-04318913	Mohni Devi	Hukam Chand
192	Ajmer	RJ-S-4-04327114	Lattu Devi	Sharvan Lal
193	Ajmer	RJ-S-1-04326738	Rukma	Sukhdev
194	Ajmer	RJ-S-2-05108123	Asmat Bibi	Akbar Ali
195	Ajmer	RJ-S-1-05108662	Barkat	Mustak Ahmad
196	Ajmer	RJ-S-2-05108959	Panibai	Mangi Lal
197	Ajmer	RJ-S-1-05113653	Saliya Bibi	Najeer Shekh
198	Ajmer	RJ-S-1-05164145	Kishanbai	Shravan Kumar
199	Ajmer	RJ-S-1-05182173	Lijved	Victor
200	Ajmer	RJ-S-1-05191640	Taramani Devid	John Devid
201	Ajmer	RJ-S-1-05205961	Najiran Nisha	Moha Umar
202	Ajmer	RJ-S-2-05121731	Sita	Mangha Ram
203	Ajmer	RJ-S-1-05099628	Rajkumari Chaudhary	Radeysham Chaudhary
204	Ajmer	RJ-S-1-05137177	Mumtaj Khan	Zafar Ahmad Khan
205	Ajmer	RJ-S-2-05136768	Leela	Dayal Das
206	Ajmer	RJ-S-1-05126394	Kesar Bai	Tola Ram
207	Ajmer	RJ-S-1-05095684	Kanchan Devi	Ramchandre
208	Ajmer	RJ-S-1-05106507	Bhagwati	Pravan
209	Ajmer	RJ-S-1-05144212	Hardevi	Naresh

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
210	Ajmer	RJ-S-1-05137973	Deropti Devi	Nihalchand
211	Ajmer	RJ-S-1-05144581	Godawari	Badri Prasad
212	Ajmer	RJ-S-1-05121374	Pushpa Devi	Om Prakash
213	Ajmer	RJ-S-1-05114206	Geeta Devi	Prahalad Chand
214	Ajmer	RJ-S-1-05151727	Rahmati Bano	Mahboob
215	Ajmer	RJ-S-1-05109350	Bano Begam	Munir Ahemad
216	Ajmer	RJ-S-1-05100679	Halima Baigam	Sikandar Khan
217	Ajmer	RJ-S-1-05134463	Norti Devi	Mohanlal
218	Ajmer	RJ-S-1-05178095	Vimla Devi	Nathu Lal
219	Ajmer	RJ-S-1-05098404	Haliman	Imamudin
220	Ajmer	RJ-S-1-05106518	Dhapu Devi Rawat	Bhomsingh
221	Ajmer	RJ-S-1-05128806	Munna Lal Gupta	Khayali Ram Gupta
222	Ajmer	RJ-S-1-05201298	Govind Ram	Rajomal
223	Ajmer	RJ-S-1-05150891	Ramchandra Soni	Juharmal Soni
224	Ajmer	RJ-S-1-05200902	Ishwar Lal	Surajmal
225	Ajmer	RJ-S-1-05176729	Panna Lal	Girdhari Lal
226	Ajmer	RJ-S-1-05100663	Shabir Khan	Saidurahman
227	Ajmer	RJ-S-1-05977747	Jannat	Mangal Khan
228	Ajmer	RJ-S-1-05997734	Premwati	Shyam Sunder
229	Ajmer	RJ-S-1-06051556	Duru Manglani	Narayan Das Manglani
230	Ajmer	RJ-S-1-05918235	Godawari Rohara	Nandlal Rohara
231	Ajmer	RJ-S-1-06022821	Jameela	Bholu Khan
232	Ajmer	RJ-S-1-05998366	Gulab Bai	Mangi Lal
233	Ajmer	RJ-S-1-05884397	Raji Bai	Moti Lal
234	Ajmer	RJ-S-1-05806185	Kesar	Madha Gurjar
235	Ajmer	RJ-S-1-05904791	Gafoor	Rahaman
236	Ajmer	RJ-S-1-05887620	Zahoor Mohd	Lal Mohd
237	Ajmer	RJ-S-1-05939074	Sampat	Pushkar Narayan Sain
238	Ajmer	RJ-S-1-05977910	Nanki Devi	Bhanwar Lal
239	Ajmer	RJ-S-1-05922222	Jivan Lal Sharma	Motilal
240	Ajmer	RJ-S-1-01850324	Rama Gupta	Shiv Shankar Gupta
241	Ajmer	RJ-S-1-03180698	Padma Devi	Late Shri Vishan Das Vatvani
242	Ajmer	RJ-S-1-03065073	Kethreen Fancis	Francis Stifan
243	Ajmer	RJ-S-1-03067733	Kesar Devi	Mohan Lal
244	Ajmer	RJ-S-1-03067586	Savitri Devi	Bhagwan Das Jalotiya
245	Ajmer	RJ-S-1-03140596	Kishni Devi	Ganpath Lal
246	Ajmer	RJ-S-1-03089243	Kamla Devi	Devkaran Jangid
247	Ajmer	RJ-S-2-01850351	Prem Devi	Mohan Lal
248	Ajmer	RJ-S-1-03155012	Shankarlal	Kesaram
249	Ajmer	RJ-S-1-03148942	Jareena	Rahman Khan
250	Ajmer	RJ-S-1-03476267	Gaytry Agarwal	Arun Kumar Agarwal
251	Ajmer	RJ-S-1-03478769	Lilawati Jariwala	Thakur Bhai Jariwala
252	Ajmer	RJ-S-1-03544073	Ishvari Devi	Khushal Das
253	Ajmer	RJ-S-1-03510976	Rekha Sharma	Om Prakash
254	Ajmer	RJ-S-1-03512412	Meena Mathur	Omprakash Mathur
255	Ajmer	RJ-S-1-03520245	Prem Lata	Om Parkash
256	Ajmer	RJ-S-1-03559644	Manju Sharma	Vishnu Datt
257	Ajmer	RJ-S-1-03537939	Munni Devi	Bhagwan Das
258	Ajmer	RJ-S-1-03473762	Kamla	Ramlal
259	Ajmer	RJ-S-1-03595507	Sarla Devi	Bhajan Lal
260	Ajmer	RJ-S-1-03586724	Krishana Rawat	Prem Prakash Rawat
261	Ajmer	RJ-S-1-03595480	Hasrat Begam	Chand Mohammad
262	Ajmer	RJ-S-2-03595348	Kanchan Pal Chouhan	Lal Singh Chouhan
263	Ajmer	RJ-S-1-03559686	Ramlal	Gokul Gurjar

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
264	Ajmer	RJ-S-2-03984203	Chothi	Bheru Ji
265	Ajmer	RJ-S-1-03793316	Mangi Bai	Heera Ji
266	Ajmer	RJ-S-1-04143163	Lila Bulchandani	Moolchand
267	Ajmer	RJ-S-1-05380437	Chanra Joshi	Bhuvnashwar Joshi
268	Ajmer	RJ-S-1-05393934	Tara Bai	Bhanwar Singh Gehlot
269	Ajmer	RJ-S-1-05395973	Rami Devi	Gulab Daan
270	Ajmer	RJ-S-1-05405123	Parbha Mundra	Satyanarayan Mundra
271	Ajmer	RJ-S-1-05413939	Fatma Begam	Fazluddin
272	Ajmer	RJ-S-1-05414449	Kamla	Roopchand
273	Ajmer	RJ-S-1-05414452	Vidhya Devi	Gulab Ray
274	Ajmer	RJ-S-1-05445774	Afjal Bano	Aslam
275	Ajmer	RJ-S-1-05471871	Kesar	Nathu Lal
276	Ajmer	RJ-S-1-05486389	Fooli	Hajari
277	Ajmer	RJ-S-1-05455783	Santosh Agrawal	Laxminarayan
278	Ajmer	RJ-S-1-05357702	Safedi Bano	Chhote Khan
279	Ajmer	RJ-S-1-05396031	Anita Kumawat	Moti Lal
280	Ajmer	RJ-S-1-05394013	Shama Varma	Mukesh Varma
281	Ajmer	RJ-S-1-05445731	Amina Begam	Waliodin Shekh
282	Ajmer	RJ-S-1-05469043	Norin Chabda	Devender Singh Chabda
283	Ajmer	RJ-S-1-05448666	Jubeda	Nasriudin
284	Ajmer	RJ-S-1-05490002	Kavita Tulsani	Tola Ram
285	Ajmer	RJ-S-1-05406306	Krishana Devi	Lal Singh
286	Ajmer	RJ-S-1-05486360	Choti Bai	Ranjit Singh
287	Ajmer	RJ-S-1-05492717	Prem Devi	Amar Chand Chauhan
288	Ajmer	RJ-S-1-05445713	Meena Ramchandani	Hariram Chandani
289	Ajmer	RJ-S-1-05486322	Sati Devi	Saval Das
290	Ajmer	RJ-S-1-05372282	Kamla Devi	Chandra Narayan
291	Ajmer	RJ-S-1-05413239	Qamar Zehra	Mukhtar Hussain
292	Ajmer	RJ-S-1-05451325	Biradhibai	Khiyaram
293	Ajmer	RJ-S-1-05458379	Choti Devi	Lalchand
294	Ajmer	RJ-S-3-05486100	Sushila Sharma	Om Prakash
295	Ajmer	RJ-S-1-05491866	Geeta Devi	Ashok
296	Ajmer	RJ-S-1-05419298	Shanti Devi	Rameshwar Parsad
297	Ajmer	RJ-S-1-05455802	Methi	Budha
298	Ajmer	RJ-S-1-05489680	Munna Devi	Ramchandra
299	Ajmer	RJ-S-1-05414456	Rabiya Bibi	Abdul Gaffar
300	Ajmer	RJ-S-1-05401416	Mukhtar Hussain	Ronak Husain
301	Ajmer	RJ-S-1-05448717	Abdul Jabbar	Abdul Sattar
302	Ajmer	RJ-S-2-05138232	Manju Devi Verma	Pirem Parksh
303	Ajmer	RJ-S-1-06089812	Purnima Maheswari	Radhe Shyam
304	Ajmer	RJ-S-1-06065377	Ghisi	Ummed Khan
305	Ajmer	RJ-S-1-06066180	Kesar Devi	Mela Singh
306	Ajmer	RJ-S-1-06067042	Sajani	Harchand
307	Ajmer	RJ-S-1-06131027	Gulabi	Chagan
308	Ajmer	RJ-S-3-06172204	Ramati	Ramchandra
309	Ajmer	RJ-S-1-06172986	Moulana Kamruddin	Badrudeen
310	Ajmer	RJ-S-1-06086789	Jawari Khan	Mangla Khan
311	Ajmer	RJ-S-1-06188629	Jagdish Sen	Habu Lal
312	Ajmer	RJ-S-1-05991519	Kamla Devi	Moti Bhagat
313	Ajmer	RJ-S-1-05913147	Lakshi	Jagdish Gir
314	Ajmer	RJ-S-2-06930204	Kavita Basntani	Ghanshyam
315	Ajmer	RJ-S-1-06971032	Vina Aswani Aswani	Chandra Prakash
316	Ajmer	RJ-S-1-06997221	Paras Devi Jain	Harak Chand
317	Ajmer	RJ-S-1-07005132	Gopi Bai Damani	Sadhu Mal

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
318	Ajmer	RJ-S-1-06968038	Sister Tressy Sister	Methyu
319	Ajmer	RJ-S-1-06928760	Sohan Kanwar Kanwar	Mangal Singh
320	Ajmer	RJ-S-1-06930546	Shanti Devi Devi	Suraj Mal
321	Ajmer	RJ-S-1-06751086	Geeta Devi	Kishan Rawat
322	Ajmer	RJ-S-1-06755039	Kiran Devi	Devi Singh
323	Ajmer	RJ-S-1-06818556	Lad Devi Devi	Prahlad Chandra
324	Ajmer	RJ-S-1-06934732	Ashiya Bibi Bibi	Mohammad Hanif
325	Ajmer	RJ-S-1-06790574	Deepa Kakwani	Gul Kakwanai
326	Ajmer	RJ-S-1-06985094	Kamla Devi	Hajari Lal
327	Ajmer	RJ-S-1-06771234	Kanchan Sankhla	Bhupendra Singh
328	Ajmer	RJ-S-1-06960992	Lila Devi	Lila Ram
329	Ajmer	RJ-S-1-06938316	Madhu Ji Tanwar	Onkar
330	Ajmer	RJ-S-1-06953286	Mool Chand Lalwani	Natthu Mal
331	Ajmer	RJ-S-1-06935128	Vishnu Datt Tailor	Ghisu Lal
332	Ajmer	RJ-S-1-06926787	Mahadev Prasad Prasad	Nathu Lal
333	Ajmer	RJ-S-1-06929648	Shekh Jalim	Shek Kadar
334	Ajmer	RJ-S-1-07674505	Rebecca Sen	Ramesh Chandra
335	Ajmer	RJ-S-1-01633231	Narbada Devi	Mangilal
336	Ajmer	RJ-S-1-01789681	Durga Devi	Darshan Singh
337	Ajmer	RJ-S-1-01720597	Kamla Bai	Chandar Lal
338	Ajmer	RJ-S-1-01667509	Leena	Dinesh Kumar
339	Ajmer	RJ-S-2-03235655	Koshliya Motiyani	Sobhraj Motiyani
340	Ajmer	RJ-S-1-03270602	Hari Bai	Paaru Mal
341	Ajmer	RJ-S-2-03285727	Bhuri Devi	Mohan Lal
342	Ajmer	RJ-S-2-03299593	Kusum Lata	Vishnu Sawrup
343	Ajmer	RJ-S-2-03288866	Radha Tolani	Syam Sundar Tolani
344	Ajmer	RJ-S-1-03319987	Gulab Devi	Om Singh
345	Ajmer	RJ-S-1-03053268	Parvati Devi	Tekam Chand
346	Ajmer	RJ-S-1-03299305	Premlata Mishra	Ramesh Dut
347	Ajmer	RJ-S-1-03208015	Savitri Devi	Paman Das
348	Ajmer	RJ-S-1-03232956	Laxmi Devi	Amrit Kumar
349	Ajmer	RJ-S-1-03321612	Chandrakanta	Omprakash
350	Ajmer	RJ-S-1-03311918	Munni Devi	Satyanarayan
351	Ajmer	RJ-S-1-03200793	Ganga	Tejumaal
352	Ajmer	RJ-S-1-03295908	Choti	Ratanlal
353	Ajmer	RJ-S-1-03274995	Norati Bai	Ratan Lal
354	Ajmer	RJ-S-1-03277834	Lila	Kishan Lal
355	Ajmer	RJ-S-1-03242416	Mastan Shah	Qurban Shan
356	Ajmer	RJ-S-1-03478909	Salimi Devi	Hurra Kathat
357	Ajmer	RJ-S-1-06074766	Sister Selina	M M Josef
358	Ajmer	RJ-S-1-07021926	Martha Patrick Patrick	Raviendra Kumar
359	Ajmer	RJ-S-1-07114069	Rekha Sharma Sharma	Laxmi Narayan
360	Ajmer	RJ-S-2-07123870	Vishani	Narayan Das
361	Ajmer	RJ-S-1-07298561	Radha Devi Devi	Girdhari Lal
362	Ajmer	RJ-S-2-07300944	Satwant Kour Kour	Trilochan Singh
363	Ajmer	RJ-S-1-07301623	Maya Devi	Kishan Chand
364	Ajmer	RJ-S-1-07302490	Radha Agarwal Agarwal	Bhagwan Das
365	Ajmer	RJ-S-1-07134197	Lata Assudani Assudani	Prem Assudani
366	Ajmer	RJ-S-1-07222374	Dayavati	Bhagwan Das
367	Ajmer	RJ-S-2-07227572	Sunita Tulsani	Trith Das
368	Ajmer	RJ-S-1-07237006	Laxmi Devi Gidwani	Bhag Chand
369	Ajmer	RJ-S-1-07256975	Devki Pahlad Sirwani	Prahlad
370	Ajmer	RJ-S-1-07260272	Bhagwanti	Meva Ram
371	Ajmer	RJ-S-1-07270183	Gita Devi	Narsingh

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
372	Ajmer	RJ-S-1-07132462	Chanda Devi Devi	Lal Das
373	Ajmer	RJ-S-1-07119975	Meena Devi	Prabhu Lal
374	Ajmer	RJ-S-2-07234642	Kamla Devi	Gordhan Lal
375	Ajmer	RJ-S-1-07259545	Jhamkoo	Dalla Ji
376	Ajmer	RJ-S-1-07294283	Hira Devi Devi	Ram Prasad
377	Ajmer	RJ-S-1-07015131	Loretta Lowden Lowden	J P Lowden
378	Ajmer	RJ-S-1-07058541	Madhu Kanwar	Shivraj Singh
379	Ajmer	RJ-S-1-07122824	Rani Mathur	Vijay Mathur
380	Ajmer	RJ-S-1-07104509	Krishna Devi Bijawat Bijawat	Kishan Chand
381	Ajmer	RJ-S-1-07217335	Dalbir Singh Singh	Harbans Singh
382	Ajmer	RJ-S-1-07262695	Mohan Nagora Nagora	Devi Lal
383	Ajmer	RJ-S-1-07103735	Ganpat Rai	Lala Ram
384	Ajmer	RJ-S-1-07105371	Saty Narayan Jhanwar	Harvilas
385	Ajmer	RJ-S-1-06221747	Pushpa Sharma	Ravindra Kumar Sharma
386	Ajmer	RJ-S-1-06341478	Bhavana Adhikari	Kamal Singh
387	Ajmer	RJ-S-1-06357970	Santara Devi	Dindayal
388	Ajmer	RJ-S-1-06577240	Laxmi Devi	Shayam Das
389	Ajmer	RJ-S-1-06661451	Radha Swami	Trilok Chand
390	Ajmer	RJ-S-1-06625095	Pooja Devi	Ghanshyam Das
391	Ajmer	RJ-S-1-06662789	Sundari	Hundal Lal
392	Ajmer	RJ-S-1-06253678	Afsari Begam	Hashmatullah
393	Ajmer	RJ-S-3-06197114	Kamala Devi	Brij Lal Chouhan
394	Ajmer	RJ-S-1-06434540	Nathi Bai	Gopi Ram
395	Ajmer	RJ-S-1-06459740	Gita	Nahar Singh
396	Ajmer	RJ-S-1-06579644	Kamla	Tarachand
397	Ajmer	RJ-S-1-06297641	Panchi Devi Rawat	Choga Singh Rawat
398	Ajmer	RJ-S-1-06553674	Kiran Devi	Ratan Lal
399	Ajmer	RJ-S-1-06663934	Meera Meera	Laxman Singh
400	Ajmer	RJ-S-1-06716968	Kanij Fatma	Sayed Wahid Hussien
401	Ajmer	RJ-S-1-06699638	Hira Bai	Sewa Ram
402	Ajmer	RJ-S-1-06434724	Shanti Devi	Bhagchand Rawat
403	Ajmer	RJ-S-1-06683177	Maina	Nami Chand
404	Ajmer	RJ-S-1-06373027	Vimala Gehlot	Ramesh Chand Gehlot
405	Ajmer	RJ-S-2-06349394	Vidhyadhar Shashtri	Dwarka Prasad
406	Ajmer	RJ-S-1-06216326	Wasima Bibi	Dilshad Hussain
407	Ajmer	RJ-S-1-06398179	Johari Lal Jain	Lajjaram
408	Ajmer	RJ-S-1-06387635	Aisha Khatoon	Mohammad Islam Warsi
409	Ajmer	RJ-S-1-06463667	Nand Lal Bansal	Duli Chand
410	Ajmer	RJ-S-1-06474021	Ghisa Singh	Raju Singh
411	Ajmer	RJ-S-1-06477908	Ratan Devi Soni	Sobhag Chander
412	Ajmer	RJ-S-1-06719058	Nirmal Kumar Jain	Nami Chand
413	Ajmer	RJ-S-1-07277507	Ramu	Birada Nai
414	Ajmer	RJ-S-1-07212015	Bhanwar Lal Lal	Mangi Lal
415	Ajmer	RJ-S-1-06926588	Dhapu Devi	Ladu
416	Alwar	RJ-S-1-00536120	Jagana	Bhavni Singh
417	Alwar	RJ-S-1-00545955	LALTA	Manga Lal
418	Alwar	RJ-S-1-00553516	Laxmi Devi	Gokul Chand
419	Alwar	RJ-S-2-00447967	Pyaro Devi	SHANKAR LAL
420	Alwar	RJ-S-1-00451031	Pachi	Puran Mal
421	Alwar	RJ-S-1-00536102	PHOOL DEVI	Mohan
422	Alwar	RJ-S-1-00447951	PHOOL DEVI	Bhagwan
423	Alwar	RJ-S-1-03002408	Sumitra Devi	Laxmi Chand
424	Alwar	RJ-S-1-03002500	Vimla	Somnath
425	Alwar	RJ-S-1-03009503	Ram Bai	Ram Lal

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
426	Alwar	RJ-S-1-03047251	Shkuntla	Kishan Lal
427	Alwar	RJ-S-1-03002930	Ramkali	Pannalal
428	Alwar	RJ-S-1-03940464	Gyarasi Devi Sharma	Kishan Lal
429	Alwar	RJ-S-1-03751568	Chamali	Mohan Lal
430	Alwar	RJ-S-1-03942320	Mahendar Kaur	Meva Singh
431	Alwar	RJ-S-1-03849842	Ganga	Leela Ram
432	Alwar	RJ-S-1-03854907	Natthi Bai	Heera Lal Jatav
433	Alwar	RJ-S-1-03825382	Trivani Devi	Om Prakash
434	Alwar	RJ-S-1-04003767	Revati Devi	Kailasha Prasad
435	Alwar	RJ-S-1-03646010	Sangita Sharma	Nand Lal
436	Alwar	RJ-S-1-03623962	Baghu	Girdhari
437	Alwar	RJ-S-1-03651060	Phooli Devi	Haraya Ram
438	Alwar	RJ-S-1-03892226	Santo Devi	Shivlal
439	Alwar	RJ-S-1-03683469	Meera Sain	Ram Babu Sain
440	Alwar	RJ-S-2-03679395	Maya Devi	Mohanlal
441	Alwar	RJ-S-2-03831873	Champa	Kishan Lal
442	Alwar	RJ-S-1-03980094	Lichcho	Mohan Ram Saini
443	Alwar	RJ-S-2-03987658	Pram Saini	Mohanlal
444	Alwar	RJ-S-1-07018934	Radha Luhar	Bhajan Lal
445	Alwar	RJ-S-1-07130537	Radha Khatri	Kishan Lal Khatri
446	Alwar	RJ-S-1-02364327	Imarati	Shersingh
447	Alwar	RJ-S-1-03094830	Kalawati Devi	Suresh Chand
448	Alwar	RJ-S-2-03068820	Phool Bai	Balkishan
449	Alwar	RJ-S-2-03061207	Deendayal Gupta	Prabhu Dayal Gupta
450	Alwar	RJ-S-1-03515528	Jamni	Balkishan
451	Alwar	RJ-S-1-03471903	Malti Devi	Hukam Chand
452	Alwar	RJ-S-1-03568561	Ram Sukhi	Kishan Gopal
453	Alwar	RJ-S-2-03469952	Sita Devi	Manohar Lal
454	Alwar	RJ-S-1-03487941	Kiran	Kishori
455	Alwar	RJ-S-1-03487893	Ram Devi	Laxmi Narayan
456	Alwar	RJ-S-1-03471248	Desh Raj	Jay Dayal
457	Alwar	RJ-S-1-03985128	Vidha Devi	Vijay Singh Yadav
458	Alwar	RJ-S-1-04761136	Girraji Devi Saini	Kundan Singh
459	Alwar	RJ-S-1-04728879	Sukhram	Shyambaksh
460	Alwar	RJ-S-1-04611851	Meena Devi Soni	Sita Ram Soni
461	Alwar	RJ-S-1-07240499	Moolchand Saini	Tarachand Saini
462	Alwar	RJ-S-1-01765884	Puspa Devi Saini	Rajendra Prasad
463	Alwar	RJ-S-1-02558366	Bhoti Devi	Kishori Lal
464	Alwar	RJ-S-1-03368278	Kishan Pyari	Pyare Lal
465	Alwar	RJ-S-1-03407987	Guddi Devi	Jagdish
466	Alwar	RJ-S-1-03434543	Shanti Devi	Puran Mal
467	Alwar	RJ-S-1-03348433	Chrandarkala	Ramkishan
468	Alwar	RJ-S-1-05357314	Kamla Devi	Sahajram
469	Alwar	RJ-S-1-05361768	Omprakash Kapoor	Lal Chand Kapoor
470	Alwar	RJ-S-1-06768799	Anjue Kaur	Nanak Singh
471	Alwar	RJ-S-1-01072590	Sugana	Ramji Lal
472	Alwar	RJ-S-1-01068745	Pushpa Devi	Yadram
473	Alwar	RJ-S-1-01071503	Prem Bai	Narayan Daas
474	Alwar	RJ-S-1-02792681	Dharm Singh	Dayal Singh
475	Alwar	RJ-S-1-02823726	Mulchand	Gorelal
476	Alwar	RJ-S-1-04150326	Sona Devi	Laxman Ram
477	Alwar	RJ-S-1-04181327	Phoola Devi	Ganga Ram
478	Alwar	RJ-S-1-04286428	Rani Devi	Bhagchand Gijwani
479	Alwar	RJ-S-2-04300805	Kanta Devi	Ramchandra Gupta

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
480	Alwar	RJ-S-1-04317028	Narayani	Kajodram
481	Alwar	RJ-S-1-04363113	Chhota Devi	Anandi Lal
482	Alwar	RJ-S-3-04287533	Pushpa Devi	Subash Chand
483	Alwar	RJ-S-1-04354651	Ramaavtar Sahu	Lalaram
484	Alwar	RJ-S-1-04929601	Shakuntala Devi	Shyam Vihari Gupta
485	Alwar	RJ-S-1-06182332	Prem Sharma	Radheshyam Sharma
486	Bansur	RJ-S-2-01073785	Santi Devi	Sujan Singh
487	Bansur	RJ-S-1-01148650	Bhawar Kavar	Matadeen Singh Rajut
488	Bansur	RJ-S-1-02109785	Sarvan Devi	Bhambhu Ram Meena
489	Bansur	RJ-S-1-05315831	Sarti Devi	Bhagvana
490	Bansur	RJ-S-1-06765851	Prem Devi	Chhitar Mal
491	Bansur	RJ-S-1-06746563	Buddha Ram	Jita Ram
492	Bansur	RJ-S-1-01684001	Para Devi	Sadhu Ram Gurjar
493	Bansur	RJ-S-1-02025890	Tofa Devi	Dashrath Singh
494	Bansur	RJ-S-1-05584314	Soni Devi	Chhotu
495	Bansur	RJ-S-1-03111348	Sarvan Devi	Bansiram
496	Bansur	RJ-S-1-03860596	Narayani Devi	Mojiram
497	Bansur	RJ-S-2-04096740	Suraji Devi	Nand Ram Swami
498	Bansur	RJ-S-1-04854501	Phoola Ram	Balu Ram
499	Bansur	RJ-S-3-06803620	Prabhathi Devi	Ramniwas
500	Bansur	RJ-S-2-06812562	Panna Devi	Ruga Das
501	Dantaramgarh	RJ-S-1-02898086	Chandri	Bhura Ram
502	Dantaramgarh	RJ-S-1-02834811	Kesari Devi	Kanaram Kichar
503	Dantaramgarh	RJ-S-1-04362081	Mohani Devi	Narayan Lal
504	Dantaramgarh	RJ-S-1-05112839	Supyar Kawer	Hanuman Singh
505	Dantaramgarh	RJ-S-1-04898596	Gulli Devi	Keshu Ram Kumawat
506	Dantaramgarh	RJ-S-1-04950560	Mukati Devi	Pratap Das Swami
507	Dantaramgarh	RJ-S-1-04951211	Pemali Devi	Chandra Ram Yadav
508	Dantaramgarh	RJ-S-3-05669744	Bajaji Devi Balai	Chandra Ram Balai
509	Dantaramgarh	RJ-S-1-01992234	Anjan Kanwar	Kalyan Singh
510	Dantaramgarh	RJ-S-1-02768728	Chunki Devi	Anandi Lal
511	Dantaramgarh	RJ-S-1-03229138	Bhagchand	Nandaram
512	Dantaramgarh	RJ-S-1-04798467	Radha Devi	Lichman Jat
513	Dantaramgarh	RJ-S-1-04654535	Lad Kanwar	Bachan Singh
514	Dantaramgarh	RJ-S-1-06994513	Tulsi Devi Jat	Narayan Ram
515	Dantaramgarh	RJ-S-1-01374202	Rukma Devi	Kajju Ram Balai
516	Dantaramgarh	RJ-S-1-02387572	Aachuki Devi	Mangi Lal
517	Dantaramgarh	RJ-S-1-02443776	Bali Davi	Hanaman
518	Dantaramgarh	RJ-S-1-02444021	Kesar	Dama
519	Dantaramgarh	RJ-S-1-03229074	Supyar Kanwar	Mal Singh
520	Dantaramgarh	RJ-S-1-02975280	Narayani Devi	Hanman Ram
521	Dantaramgarh	RJ-S-1-03066644	Ramli Devi	Dala Ram Jat
522	Dantaramgarh	RJ-S-1-03162892	Paipi Devi	Chuna Ram
523	Dantaramgarh	RJ-S-1-03452732	Baluri Devi	Bhura Ram
524	Dantaramgarh	RJ-S-1-05033727	Kawari Devi	Bholu Ram
525	Dantaramgarh	RJ-S-1-05014778	Patasi	Dola Ram
526	Dantaramgarh	RJ-S-1-05304986	Guli Devi	Jodha Ram Jat
527	Dantaramgarh	RJ-S-1-05339251	Bhagwani Devi	Godu Ram Kumawat
528	Dantaramgarh	RJ-S-1-05103237	Munga Lal Bagari	Hanuman Prasad Bagari
529	Dantaramgarh	RJ-S-2-02185640	Phooli Devi	Bhairu Ram Raigar
530	Dantaramgarh	RJ-S-1-02157534	Laduri	Boduram
531	Dantaramgarh	RJ-S-2-02198577	Hava Kanwar	Sawai Singh
532	Dantaramgarh	RJ-S-1-03306874	Narayani Devi	Bholu Ram
533	Dantaramgarh	RJ-S-1-03848553	Shanti	Mula Ram

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
534	Dantaramgarh	RJ-S-1-04790640	Mangi Devi	Mangu Ram
535	Dantaramgarh	RJ-S-1-05159113	Birdi Devi	Chhotu Ram
536	Dantaramgarh	RJ-S-1-05133006	Chandri Devi	Jasa Ram Jat
537	Dausa	RJ-S-1-04616766	Nayaran Saini	Birda Saini
538	Dausa	RJ-S-1-05306604	Panchi Devi Saini	Mulchand Saini
539	Dausa	RJ-S-1-05902200	Shanti Devi	Rangal Lal Bairwa
540	Dausa	RJ-S-2-06460115	Laxma Devi	Arjun Lal Meena
541	Dudu	RJ-S-3-03102888	Mali Devi Raigar	Kanaram Raigar
542	Dudu	RJ-S-1-03739256	Gulab Devi	Nathuram Bairwa
543	Dudu	RJ-S-1-03454709	Bhanwar Lal Jat	Bholu Ram Jat
544	Dudu	RJ-S-1-04660816	Soni Devi	Mansukh
545	Dudu	RJ-S-2-05405387	Ramkanya	Bhanwar Lal
546	Dudu	RJ-S-1-05405504	Sajna Devi	Ramchandrar Jat
547	Dudu	RJ-S-1-05405258	Bhanwar Lal	Pachu Ram
548	Dudu	RJ-S-1-05404798	Ramchandrar	Goradhan
549	Dudu	RJ-S-1-01594963	Suwa Devi	Sharvan Lal
550	Dudu	RJ-S-2-01512740	Gopi Ram Jat	Gordhan Jat
551	Dudu	RJ-S-2-03120887	Gopali Devi Bairwa	Shyojiram Bairwa
552	Dudu	RJ-S-1-03696584	Kanwari Devi	Devkaran
553	Dudu	RJ-S-1-05127056	Bholu Ram	Heera Ram Jat
554	Dudu	RJ-S-1-02484290	Sharvan Lal	Bhura Ram Jat
555	Dudu	RJ-S-1-03531870	Keli Devi	Kisan Ram
556	Dudu	RJ-S-1-04034730	Rampyari Devi	Ganga Ram
557	Kishangarh	RJ-S-1-02939052	Harchand	Mukna
558	Kishangarh	RJ-S-1-03113449	Bhanwar Lal	Rampal Khatik
559	Kishangarh	RJ-S-1-03123549	Dwarka Prasad	Rupa Das
560	Kishangarh	RJ-S-1-04201557	Sayari Devi	Gopal Regar
561	Kishangarh	RJ-S-1-01947377	Rampyari	Devi Lal
562	Kishangarh	RJ-S-1-03122440	Motiram	Soram Jajunda
563	Kishangarh	RJ-S-1-03015265	Rukama	Bhanwar Lal
564	Kishangarh	RJ-S-1-05333497	Panna	Bija Regar
565	Kishangarh	RJ-S-1-05341571	Bhanwari Devi	Shoyoram
566	Kishangarh	RJ-S-1-05986144	Chothi Regar	Rameshwar Regar
567	Kishangarh	RJ-S-1-03049517	Jhamri Devi	Moti Ram Regar
568	Kishangarh	RJ-S-2-03274127	Bhagchand Parashar	Babulal
569	Kishangarh	RJ-S-1-03810933	Savitri Devi	Bajrang Lal Sharma
570	Kishangarh	RJ-S-1-03364622	Ghishi Devi	Kana Gurjar
571	Kishangarh	RJ-S-1-04312552	Ratan Lal Jat	Hira Lal Jat
572	Kishangarh	RJ-S-1-04826028	Santosh Kanwar	Moti Singh
573	Kishangarh	RJ-S-1-06481117	Rukma Devi Jat	Rama Jat
574	Lalsot	RJ-S-1-00656899	Ramki Devi Prajapat	Ramchandrar Prajapat
575	Lalsot	RJ-S-1-05650357	Ram Chandra Gurjar	Ranjeet Gurjar
576	Lalsot	RJ-S-1-01976211	Rampati Devi Jaga	Rameshwar Jaga
577	Malpura	RJ-S-1-04872595	Rampayri Devi	Bajrang Daroga
578	Sikar	RJ-S-1-02409487	Nazama Bano	Usmangani
579	Sikar	RJ-S-1-02453133	Patasi Devi	Shiv Karan
580	Sikar	RJ-S-1-04765733	Ramdev	Kesha Ram
581	Sikar	RJ-S-1-03513329	Ghoki Devi	Ganpat Ram
582	Sikar	RJ-S-1-04074747	Jamila	Mahamud
583	Sikar	RJ-S-1-05298754	Rajiya Bano	Anwar Ali
584	Sikar	RJ-S-1-05244252	Geeta Devi	Babu Lal
585	Sikar	RJ-S-1-05265577	Parwati Devi	Surjaram Dhaka
586	Sikar	RJ-S-1-05327166	Shanti Devi	Rugnath Saini
587	Sikar	RJ-S-1-05125027	Sajana Devi	Mohan Lal

S.No.	Name of Block	Sanction No.	Pensioner Name	Father Name
588	Sikar	RJ-S-1-05113633	Ratandi Devi	Mangi Lal
589	Sikar	RJ-S-1-04446599	Soni	Majid Khan
590	Sikar	RJ-S-2-05079333	Jiwani Devi	Aladeen
591	Sikar	RJ-S-2-05319565	Vimla Devi Nayak	Nathuram Nayak
592	Sikar	RJ-S-1-05357691	Narani Devi	Danaram
593	Sikar	RJ-S-1-05270115	Chand Bano	Khuda Bax
594	Sikar	RJ-S-1-05177266	Radha Devi	Chula Ram
595	Sikar	RJ-S-2-05127697	Satyanarayan	Jamana Lal
596	Sikar	RJ-S-1-03128961	Mohani Devi	Banwari Lal
597	Sikar	RJ-S-1-02485967	Deendayal Mathur	Chajulal
598	Sikar	RJ-S-2-04796457	Mangej Devi	Nath Mal Pareek
599	Sikar	RJ-S-1-05180044	Shugra	Abdul Gaffur
600	Sikar	RJ-S-1-05123443	Liyakat	Abdullah
601	Sikar	RJ-S-1-05164903	Sabir	Bhure Kha
602	Sikar	RJ-S-1-05370645	Maya Devi Nayak	Ganpat Ram Nayak
603	Tonk	RJ-S-1-04910973	Rasheeda	Mohammad Yusuf
604	Tonk	RJ-S-1-01360839	Hamida Be	Makbul Amahad
605	Tonk	RJ-S-1-01357098	Jainab	Fayyaz
606	Sambhar	RJ-S-1-04009276	Aachuki Devi	Kedarmal Sain
607	Sambhar	RJ-S-1-02658898	Radha Devi	Ishwar Lal Kumawat

Annexure K

(Refer paragraph 2.10.5 (a) (ii))

Screenshot of “Husband Divorce Issuing Authority” table of RajSSP not showing required information

AppId	AppNo	Appdate	Appid	Applicat ion Status	Dob	First Pay Date	Fname	Ge nde r	Husband Divorce Issuing Authority	Husband Divorce Issuing Date	Lnam	Matra e Statu	Name	Numbe r of Record	Sanction Date	SanctionNo	Socia l Sche	Stop Date	Stop Reason Code	Trans Date
4E+06	RJ-A-04462733	06-06-2013	4462733	15	06-06-1992	06-01-2013	Pannalal	1					3 Lita Nayak	1	6/14/2013	RJ-S-0446273	1	0000	0	00000000
4E+06	RJ-A-03947585	06-01-2013	3947585	19	06-01-1950	06-01-2013	Mangal Jai	1					1 S38 Shanti	1	06-05-2013	RJ-S-0394758	1	12/25	0	00000000
5E+06	RJ-A-04611324	06-06-2013	4611324	19	06-06-1979	06-01-2013	Yogesh Pamar	1					3 Lara Pamar	1	6/14/2013	RJ-S-04611324	1	2/28/	0	6/14/2013 11:34:00 AM
4E+06	RJ-A-03990696	06-02-2013	3990696	15	06-02-1926	06-01-2013	Gulao Khan	1					1 Ahoj	1	06-05-2013	RJ-S-0399069	1	0000	0	00000000
4E+06	RJ-A-03990731	06-02-2013	3990731	15	06-02-1966	06-01-2013	Shiv Singh	1					1 Mathura	1	06-05-2013	RJ-S-0399073	1	0000	0	00000000
4E+06	RJ-A-03990845	06-02-2013	3990845	15	06-02-1973	06-01-2013	Chunni Lal	1					1 Parvan Devi	1	06-05-2013	RJ-S-0399084	13	0000	0	00000000
4E+06	RJ-A-03991044	5/26/2013	3991044	15	5/26/1984	06-01-2013	Gordhan Das	1					1 Anita	1	06-05-2013	RJ-S-0399104	1	0000	0	00000000
4E+06	RJ-A-03991163	06-02-2013	3991163	15	06-02-1994	06-01-2013	Manool Khan	1					1 Mina	1	06-05-2013	RJ-S-0399116	1	0000	0	00000000
4E+06	RJ-A-03998827	06-02-2013	3998827	19	06-02-1985	06-01-2013	Nur Chammed	1					1 Alisana	1	06-05-2013	RJ-S-0399882	1	0000	0	00000000
4E+06	RJ-A-03998892	06-02-2013	3998892	15	06-02-1973	06-01-2013	Pukhraj	1					1 Mathura	1	06-05-2013	RJ-S-0399889	13	0000	0	00000000
4E+06	RJ-A-03998966	06-02-2013	3998966	15	06-02-1986	06-01-2013	Chela Ram	1					1 Rakha	1	06-05-2013	RJ-S-0399896	13	0000	0	00000000
4E+06	RJ-A-04027108	06-02-2013	4027108	15	06-02-1985	06-01-2013	Mohammad Rafik	1					1 Shahjaha	1	06-05-2013	RJ-S-0402710	1	0000	0	00000000
4E+06	RJ-A-04027178	06-02-2013	4027178	15	06-02-1989	06-01-2013	Shiv Kumar	1					1 Neetu Kumari	1	06-05-2013	RJ-S-0402717	13	0000	0	00000000
4E+06	RJ-A-03963527	06-01-2013	3963527	15	06-01-1982	06-01-2013	Mohammad Sharif	1					1 Sakra	1	06-04-2013	RJ-S-0396352	1	0000	0	00000000
4E+06	RJ-A-03964458	06-01-2013	3964458	15	06-01-1977	06-01-2013	Mehamud Khan	1					3 Mehrunisha	1	06-04-2013	RJ-S-0396445	1	0000	0	00000000
4E+06	RJ-A-04332534	06-05-2013	4332534	15	06-05-1974	06-01-2013	Jake Hussain	1					3 Shamim	1	06-11-2013	RJ-S-0433253	1	0000	0	10/24/2013 4:54:00 PM
4E+06	RJ-A-04333100	06-05-2013	4333100	15	06-05-1970	06-01-2013	Gontal Ji	1					3 Amba Bai Khank	1	06-11-2013	RJ-S-0433310	13	0000	0	11/20/2013 10:51:00 AM
4E+06	RJ-A-04413232	06-04-2013	4413232	15	06-04-1975	06-01-2013	Dhul Ji	1					3 Lalra Vaid	1	06-12-2013	RJ-S-0441323	1	0000	0	00000000
4E+06	RJ-A-04298283	06-03-2013	4298283	15	09-01-1961	06-01-2013	Suresh	1					3 Maya Petare	1	06-11-2013	RJ-S-0429828	13	0000	0	10/31/2013 10:42:00 AM
4E+06	RJ-A-03962736	06-01-2013	3962736	15	06-01-1973	06-01-2013	Kam Bakra	1					1 Nasim	1	06-04-2013	RJ-S-0396273	1	0000	0	2/28/2014 1:38:00 PM
5E+06	RJ-A-04638885	06-06-2013	4638885	15	06-06-1966	06-01-2013	Ramesh Chandra Ji	1					3 Hemlata Sharma	1	6/25/2013	RJ-S-0463888	1	0000	0	00000000
4E+06	RJ-A-04243557	06-03-2013	4243557	15	06-03-1959	06-01-2013	Bheerulal	1					3 Suraj Bai	1	06-06-2013	RJ-S-0424355	14	0000	0	10/17/2013 3:28:00 PM
4E+06	RJ-A-04098633	06-01-2013	4098633	15	06-01-1966	06-01-2013	Jagnnath Ji	1					1 Kamla	1	06-04-2013	RJ-S-0409863	14	0000	0	12/18/2013 9:49:00 AM
4E+06	RJ-A-04411829	06-07-2013	4411829	15	06-07-1983	06-01-2013	Khetaram Ji	1					3 Ganga Bai	1	06-12-2013	RJ-S-0441182	14	0000	0	12/18/2013 9:55:00 AM
5E+06	RJ-A-04571416	06-06-2013	4571416	15	06-06-1973	06-01-2013	Moh Saide Khan	1					3 Rehana Bano	1	6/14/2013	RJ-S-0457141	1	0000	0	00000000
4E+06	RJ-A-04242570	06-03-2013	4242570	15	06-03-1977	06-01-2013	Lal Chand	1					3 Babi	1	06-06-2013	RJ-S-0424257	1	0000	0	10/14/2013 12:24:00 PM
4E+06	RJ-A-04298940	06-03-2013	4298940	15	06-03-1989	06-01-2013	Bhagwan Lal	1					1 Kuran Phaisar	1	06-11-2013	RJ-S-0429894	1	0000	0	00000000

Annexure L

(Refer paragraph 2.10.5 (a) (iii))

Screenshot of grievance redressal table in RajSSP without description of the complaints

View Data: null query

575 rows ☒ Show aliases ☒ Show all fields

Description	Disbursement Code	Dob	First Pay Date	Fname	Lname	Name	Query Date	Query Id	Repreance Date	Revert Id	Sanction Date	Sanction No	Social Sch
Null	1	4/23/1955	4/1/2013	Bhaga	Null	Hakri	12/16/2019 12:51:47 PM	27281	4/1/2013	45758674	4/27/2013	RJ-S-1-01999272	
Null	0	4/7/1943	4/1/2013	Gajadhar	Null	Saumoti	4/9/2017 1:26:37 PM	2214	4/1/2013		0	4/11/2013	RJ-S-01830503
Null	1	5/3/1952	5/1/2013	Maniram Swami	Null	Kamla	11/8/2017 11:45:27 AM	6046	5/1/2013		0	5/7/2013	RJ-S-02064755
Null	1	5/2/1922	5/1/2013	Gopi Ram	Null	Prabhathi Devi	3/9/2018 8:25:13 PM	8700	5/1/2013	45085894	5/3/2013	RJ-S-1-02057985	
Null	0	5/19/1953	5/1/2013	Ram Karan	Null	Bhulya	11/13/2017 12:09:30 PM	6132	5/1/2013		0	5/22/2013	RJ-S-02887926
Null	0	5/19/1953	5/1/2013	Ram Karan	Null	Bhulya	11/13/2017 12:09:27 PM	6131	5/1/2013		0	5/22/2013	RJ-S-02887926
Null	1	5/1/1953	5/1/2013	Tilok Ram Jat	Null	Kamla	4/26/2019 11:19:21 AM	17109	5/1/2013		0	5/21/2013	RJ-S-02893210
Null	1	5/15/1955	5/1/2013	Dula Ram Gurjar	Null	Banna Ram Gurjar	6/18/2017 9:35:55 AM	3022	5/1/2013		0	5/15/2013	RJ-S-02551072
Null	1	5/15/1955	5/1/2013	Dula Ram Gurjar	Null	Banna Ram Gurjar	6/15/2017 2:11:48 PM	2987	5/1/2013		0	5/15/2013	RJ-S-02551072
Null	1	5/15/1954	5/1/2013	Surja Ram Jat	Null	Girdhari Lal	7/31/2017 12:40:08 PM	4515	5/1/2013		0	5/15/2013	RJ-S-02576171
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	7/13/2017 1:32:38 PM	4294	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	7/13/2017 1:31:29 PM	4293	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:27:09 AM	4667	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:23:26 AM	4665	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:23:21 AM	4664	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:23:20 AM	4663	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:23:19 AM	4662	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	0	5/23/1926	5/1/2013	Jodha Ram	Null	Narayanlal Yadav	8/13/2017 10:23:18 AM	4661	5/1/2013		0	5/27/2013	RJ-S-03488220
Null	1	5/4/1953	5/1/2013	Gopi Ram Balai	Null	Dhaddi Devi	12/6/2017 6:28:33 PM	6520	5/1/2013		0	5/21/2013	RJ-S-03046397
Null	1	5/4/1953	5/1/2013	Gopi Ram Balai	Null	Dhaddi Devi	12/6/2017 6:28:32 PM	6519	5/1/2013		0	5/21/2013	RJ-S-03046397
Null	1	5/25/1957	5/1/2013	Ranga	Null	Hur	5/27/2017 2:01:54 PM	2772	5/1/2013		0	5/26/2013	RJ-S-03369372
Null	1	5/24/1940	5/1/2013	Ramsukha	Null	Cheta Ram	2/5/2018 10:56:01 AM	8038	5/1/2013		0	5/24/2013	RJ-S-03260391
Null	1	5/23/1950	5/1/2013	Mada Ram	Null	Taga Ram	12/14/2017 2:51:08 PM	6668	7/1/2017	44968941	5/26/2013	RJ-S-1-03244582	
Null	0	6/4/1939	6/1/2013	Prabha Meena	Null	Doli Bai	4/26/2017 1:06:56 PM	2433	6/1/2013		0	6/5/2013	RJ-S-04131451
Null	0	6/1/1955	6/1/2013	Ramnarayan	Null	Soni Devi	9/5/2019 6:01:31 AM	21108	7/1/2017		0	6/8/2013	RJ-S-04250132
Null	1	1/1/1950	6/1/2013	Shyodan Ram	Null	Chandrawali Devi	6/6/2017 5:34:42 PM	2880	7/1/2016		0	6/26/2013	RJ-S-04083534
Null	1	6/1/1952	6/1/2013	Narayan	Null	Laxmi Devi	1/22/2019 9:47:04 AM	14570	12/1/2016		0	6/3/2013	RJ-S-03917050
Null	1	1/25/1953	1/1/2011	Prabhu Meena	Null	Dhanni Devi	7/5/2017 6:21:04 PM	3184	6/1/2015		0	1/25/2011	RJ-S-01102708
Null	1	1/25/1953	1/1/2011	Prabhu Meena	Null	Dhanni Devi	7/5/2017 6:21:03 PM	3183	6/1/2015		0	1/25/2011	RJ-S-01102708
Null	1	1/25/1953	1/1/2011	Prabhu Meena	Null	Dhanni Devi	7/5/2017 6:21:03 PM	3182	6/1/2015		0	1/25/2011	RJ-S-01102708
Null	1	11/26/1928	6/1/2013	Ramji	Null	NANI	11/16/2017 8:58:43 PM	6201	11/1/2001	46450274	11/26/2001	RJ-S-1-00915691	
Null	1	11/26/1928	6/1/2013	Ramji	Null	NANI	11/16/2017 8:58:52 PM	6202	11/1/2001	46450274	11/26/2001	RJ-S-1-00915691	
Null	1	11/24/1971	2/1/2012	Dipsingh Rajput	Null	Paras Kanwar	1/24/2018 8:24:59 AM	7750	11/1/2006		0	11/24/2006	RJ-S-01044500
Null	1	10/12/1975	4/1/2012	Ramswroop Kumawat	Null	Kamla Devi	7/28/2017 11:54:08 AM	4484	10/1/2011		0	10/12/2011	RJ-S-01409284
Null	1	10/12/1975	4/1/2012	Ramswroop Kumawat	Null	Kamla Devi	7/28/2017 11:54:13 AM	4485	10/1/2011		0	10/12/2011	RJ-S-01409284
Null	1	2/1/1961	2/1/2013	Prbhu Narayan Sharma	Null	Teelja Devi	3/5/2019 2:24:52 PM	15907	2/1/2013		0	2/5/2013	RJ-S-01625338
Null	1	1/15/1932	5/1/2013	Kalaram Bawariya	Bawariya	Khani Bawariya	3/22/2018 7:06:03 PM	9054	1/1/2013		0	1/18/2013	RJ-S-01585419
Null	0	5/1/1938	5/1/2013	Bhura	Null	Madho	3/19/2018 9:03:17 PM	8569	5/1/2013		0	5/14/2013	RJ-S-02492170
Null	0	5/1/1951	5/1/2013	Chandu Ram	Null	Rukma	3/19/2018 9:38:28 AM	8928	5/1/2013		0	5/18/2013	RJ-S-02497690
Null	1	5/12/1953	5/1/2013	Rameshwar Shrama	Null	Lada Devi	12/29/2017 12:37:00 PM	6965	8/1/2017	44817116	5/12/2013	RJ-S-1-02379894	
Null	1	5/12/1953	5/1/2013	Rameshwar Shrama	Null	Lada Devi	12/29/2017 2:23:04 PM	6970	8/1/2017	44817116	5/12/2013	RJ-S-1-02379894	
Null	1	5/12/1953	5/1/2013	Rameshwar Shrama	Null	Lada Devi	12/29/2017 2:25:32 PM	6971	8/1/2017	44817116	5/12/2013	RJ-S-1-02379894	
Null	1	5/12/1953	5/1/2013	Rameshwar Shrama	Null	Lada Devi	12/29/2017 12:39:00 PM	6966	8/1/2017	44817116	5/12/2013	RJ-S-1-02379894	
Null	1	5/10/1940	5/1/2013	Ummeda Ram Jat	Null	Ksumbi Devi	5/24/2017 7:49:46 PM	2745	5/1/2013		0	5/15/2013	RJ-S-02474797

Summary Full Data

575 rows

Annexure M

(Refer paragraph 2.10.5 (c) (i))

Screenshot of Pensioner's Payment Register (OAP 7) of RajSSP erroneously showing payment of pension

Pensioner's Payment Register (OAP-7)

Pensioner Name : Kakoodevi **District Name :** BARMER **Block Name :** FAGLIYA
Father Name : Nimba Ram **Grampanchayat Name :** FAGLIYA **Village Name :** HEMAWAS
Sanction Date : 24/09/2019 **Represence Date :** 01/09/2019 **Date of Birth :** 01/01/1963
Current Bank/Postoffice Branch Name (IFSC) : STATE BANK OF INDIA-SERWA (SBIN0031704) **Current Account No. :** 36888947748
Address : Hemawas, Phagliya, SERWA, Barmer **Current Disbursement :** BANK ACCOUNT
Current Status : Regular Pensioner

Treasury Name	Scheme Name	Sanction No./ OLDPPONo.	Month-Year	St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date	St. Reff.No.- Ct. Reff.No.- MO Serial No	St. TV No.-St. TV Date Ct. TV No.-Ct. TV Date	Disbursement t Bill Pay No- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec.Amt	Print Status
SEDVA	CMOAPS-SC	RJ-S-10088938 / RJ-S-10088938	September-2019	536-02/12/2019	1221959		BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	NonPrint
			October-2019	555-02/12/2019	1222215		BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
			November-2019	555-02/12/2019	1222215		BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
			December-2019	607-27/12/2019	1241888		BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
			January-2020	661-21/01/2020	1252497	130708-03/03/2020	BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
			February-2020	74-13/04/2020	1326950	3697-15/04/2020	BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
			March-2020	10-01/04/2020	1319021	1875-03/04/2020	BANK ACCOUNT	36888947748	STATE BANK OF INDIA-SERWA (SBIN0031704)	/	750	0	750	0	Print
Total Paid Amount											5250	0	5250		

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Annexure N

(Refer paragraph 2.10.5 (c)(i))

Screenshot showing Pension Payment not having TV Number

Pensioner's Payment Register (OAP-7)

Pensioner Name : Mohan
Father Name : Kishna
Sanction Date : 10/07/2015
Current Bank/Postoffice Branch Name (IFSC) : Marudhra Gramin Bank SBI-Peeh (RMGB0000371)
Address : V- Gorji Ka Pura Po- Kundari
Current Status : Regular Pensioner

District Name : NAGAU
Grampanchayat Name : KUNDARI
Represence Date : 01/07/2015

Block Name : PARBATSAR
Village Name : GORJI KA PURA
Date of Birth : 10/07/1955
Current Account No. : 83029574158
Current Disbursement : BANK ACCOUNT

Treasury Name	Scheme Name	Sanction No./ OLDPPONO.	Month-Year	St. Bill No.- St. Bill Date	St. Ref.No.- Ct. Ref.No.- MO Serial No	St. TV No.- St. TV Date	Disbursement Bill Pay No- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec. Amt	Print Status
NAGAU	CMOAPS-SC	RJ-S-07110342 / RJ-S-07110342	April-2021	1404821- 30/04/2021	1404821	23374- 07/05/2021	BANK ACCOUNT	83029574158	Marudhra Gramin Bank SBI-Peeh (RMGB0000371)	/	750	0	750	0	NonPrint
			May-2021	1407262- 27/05/2021	1407262	35330- 09/06/2021	BANK ACCOUNT	83029574158	Marudhra Gramin Bank SBI-Peeh (RMGB0000371)	/	750	0	750	0	NonPrint
			June-2021	1409659- 29/06/2021	1409659	49713- 30/07/2021	BANK ACCOUNT	83029574158	Marudhra Gramin Bank SBI-Peeh (RMGB0000371)	/	750	0	750	0	NonPrint
			July-2021	1412627- 30/07/2021	1412627	60373- 16/08/2021	BANK ACCOUNT	83029574158	Marudhra Gramin Bank SBI-Peeh (RMGB0000371)	/	750	0	750	0	NonPrint
			August-2021	1415834- 28/08/2021	1415834		BANK ACCOUNT	83029574158	Marudhra Gramin Bank SBI-Peeh (RMGB0000371)	/	750	0	750	0	NonPrint
Total Paid Amount											3750	0	3750		

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Pensioner's Payment Register (OAP-7)

Pensioner Name : Sugani
Father Name : shrikishan
Sanction Date : 09/10/2018
Current Bank/Postoffice Branch Name (IFSC) : UCO BANK-BABAICHA (UCBA0001182)
Address : Mandowari, Kaletara, Parbatsar, Nagaur
Current Status : Regular Pensioner

District Name : NAGAU
Grampanchayat Name : KALETRA
Represence Date : 01/10/2018

Block Name : PARBATSAR
Village Name : MANDOWARI
Date of Birth : 01/01/1963
Current Account No. : 11823211002192
Current Disbursement : BANK ACCOUNT

Treasury Name	Scheme Name	Sanction No./ OLDPPONO.	Month-Year	St. Bill No.- St. Bill Date	St. Ref.No.- Ct. Ref.No.- MO Serial No	St. TV No.- St. TV Date	Disbursement Bill Pay No- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec. Amt	Print Status
NAGAU	CMOAPS-SC	RJ-S-08819342 / RJ-S-08819342	April-2021	1405115- 30/04/2021	1405115	22254- 05/05/2021	BANK ACCOUNT	11823211002192	UCO BANK-BABAICHA (UCBA0001182)	/	750	0	750	0	NonPrint
			May-2021	1407001- 27/05/2021	1407001	35248- 09/06/2021	BANK ACCOUNT	11823211002192	UCO BANK-BABAICHA (UCBA0001182)	/	750	0	750	0	NonPrint
			June-2021	1409588- 29/06/2021	1409588	49289- 29/07/2021	BANK ACCOUNT	11823211002192	UCO BANK-BABAICHA (UCBA0001182)	/	750	0	750	0	NonPrint
			July-2021	1412498- 30/07/2021	1412498	62464- 12/08/2021	BANK ACCOUNT	11823211002192	UCO BANK-BABAICHA (UCBA0001182)	/	750	0	750	0	NonPrint
			August-2021	1415705- 28/08/2021	1415705		BANK ACCOUNT	11823211002192	UCO BANK-BABAICHA (UCBA0001182)	/	750	0	750	0	NonPrint
Total Paid Amount											3750	0	3750		

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Pensioner's Payment Register (OAP-7)															
Pensioner Name : Magani Father Name : Ghisaram Sanction Date : 17/09/2018 Current Bank/Postoffice Branch Name (IFSC) : STATE BANK OF INDIA-DESURI (SBIN0031192) Address : 524 Lato Ka Baas, Desuri, Pali Current Status : Regular Pensioner					District Name : PALI Grampanchayat Name : DESURI Represence Date : 01/09/2018					Block Name : DESURI Village Name : DESURI Date of Birth : 01/01/1958 Current Account No. : 61259253690 Current Disbursement : BANK ACCOUNT					
Treasury Name	Scheme Name	Sanction No./ OLDPPONo.	Month-Year	St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date	St. Ref.No.- Ct. Ref.No.- MO Serial No	St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date	Disbursement Bill Pay No.- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec. Amt	Print Status
PALI	CMOAPS	RJ-S-08857725 / RJ-S-08857725	April-2021	1404918-30/04/2021	1404918	22994-06/05/2021	BANK ACCOUNT	61259253690	STATE BANK OF INDIA-DESURI (SBIN0031192)	/	750	0	750	0	NonPrint
			May-2021	1407220-27/05/2021	1407220	34794-08/06/2021	BANK ACCOUNT	61259253690	STATE BANK OF INDIA-DESURI (SBIN0031192)	/	750	0	750	0	NonPrint
			June-2021	1409631-29/06/2021	1409631	48877-28/07/2021	BANK ACCOUNT	61259253690	STATE BANK OF INDIA-DESURI (SBIN0031192)	/	750	0	750	0	NonPrint
			July-2021	1412502-30/07/2021	1412502	62466-12/08/2021	BANK ACCOUNT	61259253690	STATE BANK OF INDIA-DESURI (SBIN0031192)	/	750	0	750	0	NonPrint
			August-2021	1415810-28/08/2021	1415810		BANK ACCOUNT	61259253690	STATE BANK OF INDIA-DESURI (SBIN0031192)	/	750	0	750	0	NonPrint
Total Paid Amount											3750	0	3750		

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Pensioner's Payment Register (OAP-7)															
Pensioner Name : Gyan Father Name : Hari Singh Sanction Date : 28/05/2019 Current Bank/Postoffice Branch Name (IFSC) : Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX) Address : Hanman Singh, MIRAND, MIRAN, LAXMANGARH, Sikar					District Name : SIKAR Grampanchayat Name : MEERAN Represence Date : 01/05/2019					Block Name : NECHWA Village Name : MIRAND Date of Birth : 01/01/1955 Current Account No. : 45300100007140 Current Disbursement : BANK ACCOUNT					
Treasury Name	Scheme Name	Sanction No./ OLDPPONo.	Month-Year	St. Bill No.- St. Bill Date Ct. Bill No.- Ct. Bill Date	St. Ref.No.- Ct. Ref.No.- MO Serial No	St. TV No.- St. TV Date Ct. TV No.- Ct. TV Date	Disbursement Bill Pay No.- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec. Amt	Print Status
SIKAR	CMOAPS	RJ-S-08857125 / RJ-S-08857125	April-2021	1404517-30/04/2021	1404517	22886-06/05/2021	BANK ACCOUNT	45300100007140	Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX)	/	750	0	750	0	NonPrint
			May-2021	1407749-28/05/2021	1407749	35827-10/06/2021	BANK ACCOUNT	45300100007140	Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX)	/	750	0	750	0	NonPrint
			June-2021	1409777-29/06/2021	1409777	54428-30/07/2021	BANK ACCOUNT	45300100007140	Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX)	/	750	0	750	0	NonPrint
			July-2021	1412579-30/07/2021	1412579	59334-13/08/2021	BANK ACCOUNT	45300100007140	Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX)	/	750	0	750	0	NonPrint
			August-2021	1415818-28/08/2021	1415818		BANK ACCOUNT	45300100007140	Baroda Rajasthan Kshetriya Gramin Bank-Garoda (BARB0BRGBXX)	/	750	0	750	0	NonPrint
Total Paid Amount											3750	0	3750		

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Annexure O

(Refer paragraph 2.10.5 (c) (ii))

Screenshots of OAP 7 and Service Guarantee reports of RajSSP showing mismatched information regarding payment of pension of the same beneficiary (PPO No. RJ-S-08141587)

Public Service Guarantee Report								
(Date From 01/04/2017-Date To 31/07/2020)								
Block Name : DAUSA						Pension Scheme : CMOAPS-SC		
S.No	Pensioner Name	Father/Husband Name	Pensioner Address	Sanction No.	Application Date	Sanction Date	Forward To Treasury Date	First Payment Date
1	Rukmani	Jagannath	102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa	RJ-S-08141587	22/09/2017	20/11/2017	20/11/2017	01/11/2017
2	Jagdish	Mangal Ram	102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa	RJ-S-08141604	22/09/2017	18/10/2017	18/10/2017	01/10/2017
3	Shanti	Sohan Lal Bairwa	Mishra Nagar New Mandi Road Dausa, Mishra Nagar New Mandi Road Dausa , Mishra Nagar New Mandi Road D	RJ-S-09615575	04/04/2019	19/07/2019	19/07/2019	01/07/2019
4	Kishori	Chhitar Mal	Kishori Lal, Ward No 7, New Colony, Dausa	RJ-S-08189510	08/11/2017	21/03/2018	21/03/2018	01/03/2018
5	Prem	Ram Sahay	Kishori Lal, Ward No 7, New Colony, Dausa	RJ-S-08430420	15/03/2018	04/06/2018	04/06/2018	01/06/2018
6	Kesar	Ramkishan	592, Kishan Lal Banhiwal,	RJ-S-08658136	14/06/2018	30/08/2018	30/08/2018	01/08/2018

Pensioner's Payment Register (OAP-7)

Pensioner Name : Rukmani
Father Name : Jagannath
Sanction Date : 20/11/2017
Current Bank/Postoffice Branch Name (IFSC) : BANK OF BARODA-JAIPUR ROAD DAUSA (BARB0JAIDAU)
Address : 102, 102, Jagdish Bairwa, Ward No 5, Railway Phatak Ke Pass, Dausa
Current Status : Regular Pensioner

District Name : DAUSA
Grampanchayat Name :
Represence Date : 01/11/2017

Block Name : DAUSA
Village Name : WARD 05
Date of Birth : 05/04/1958
Current Account No. : 144710031496
Current Disbursement : BANK ACCOUNT

Treasury Name	Scheme Name	Sanction No./ OLDPPONo.	Month- Year	St. Bill No.- St. Bill Date Cl. Bill No.- Cl. Bill Date	St. Reff No.- Cl. Reff.No.- MO Serial No	St. TV No.-St. TV Date Cl. TV No.-Cl. TV Date	Disbursmen t Bill Pay No- Bill Pay Date	Account No.	Bank/PO Branch Name (IFSC)	Retrun Date Return Reason	St. Share	Ct. Share	Amt	Rec.Amt	Print Status
DAUSA	CMOAPS-SC	RJ-S-08141587 / RJ-S-08141587	November- 2017	1353- 05/12/2017	780566	42676- 11/12/2017	BANK ACCOUNT	144710031496	DENA BANK- dena bank Dausa (BKDN0711447)	/	500	0	500	0	Print
			December- 2017	1415- 26/12/2017	789735	49891- 30/01/2018	BANK ACCOUNT	144710031496	DENA BANK- dena bank Dausa (BKDN0711447)	/	500	0	500	0	Print
			January-2018	1545- 23/01/2018	806184	69563- 31/03/2018	BANK ACCOUNT	144710031496	DENA BANK- dena bank Dausa (BKDN0711447)	/	500	0	500	0	NonPrint
			February- 2018	242- 09/05/2018	822183	10165- 14/05/2018	BANK ACCOUNT	144710031496	DENA BANK- dena bank Dausa (BKDN0711447)	/	500	0	500	0	Print
			March-2018	16-03/04/2018	840999	3706- 21/04/2018	BANK ACCOUNT	144710031496	DENA BANK- dena bank Dausa (BKDN0711447)	/	500	0	500	0	Print
Total Paid Amount											2500	0	2500		

Annexure P

(Refer paragraph 4.3 (ii))

Statement showing details of beneficiaries whose pension arrears were not paid

(Amount in ₹)

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
1	Jrina	Abdul Hamid	RJ-S-04668040	May-16	Aug-17	15	500	7500
2	Harinarayan	Ladhu	RJ-S-03914182	Sep-16	Aug-17	11	500	5500
3	Koslya Devi	Ramkishan Jat	RJ-S-05344435	Sep-16	Aug-17	11	500	5500
4	Bijaram Meena	Jodhram Meena	RJ-S-05691235	Sep-16	Aug-17	11	500	5500
5	Rampal Ji Kumawat	Ramdev Ji Kumawat	RJ-S-04707168	May-16	Aug-17	15	500	7500
6	Aandi Devi Kumawat	Rampal Ji Kumawat	RJ-S-04707234	May-16	Aug-17	15	500	7500
7	Bhuli Devi	Hariram Gurjar	RJ-S-03914320	Sep-16	Aug-17	11	500	5500
8	Ramkishan jat	Ramlal Jat	RJ-S-04576531	May-16	Aug-17	15	500	7500
9	Jhamku Devi	Ramdev Bairwa	RJ-S-01420267	May-16	Sep-17	16	500	8000
10	Rukama Devi	Mohoru Ram Jat	RJ-S-02088388	Jun-16	Sep-17	15	500	7500
11	Madan	Sujaram	RJ-S-01425085	May-16	Sep-17	16	500	8000
12	Fula Devi Kharol	Mul Chand	RJ-S-04030658	Sep-16	Sep-17	12	500	6000
13	Chhitar Mali	Ramkaran	RJ-S-01512758	Jul-16	Sep-17	14	500	7000
14	Bhuli Devi	Harnath Bagariya	RJ-S-01423112	May-16	Sep-17	16	500	8000
15	Chanda Ram Balai	Baluram	RJ-S-01366141	Jun-16	Oct-17	16	500	8000
16	Barji Devi	Devkaran Gurjar	RJ-S-07160478	Sep-16	Oct-17	13	500	6500
17	Chind Devi	Gopi Ram	RJ-S-05290282	Jun-16	Oct-17	16	500	8000
18	Bhuri Devi	Ram Karan Gurjar	RJ-S-06392759	May-16	Oct-17	17	500	8500
19	Ramkaran	Ladu Gurjar	RJ-S-06392753	May-16	Oct-17	17	500	8500
20	Gayarsi Devi	Manmal Prajapat	RJ-S-04660095	May-16	Oct-17	17	500	8500
21	Girdhari Lal Meena	Mangu Ram Meena	RJ-S-2-05400622	Oct-16	Oct-17	12	500	6000
22	Mangal Chand	Rugha Ram Raigar	RJ-S-05980436	Dec-16	Nov-17	11	750	8250
23	Krisna Devi	Sarwan Lal	RJ-S-04697779	May-16	Nov-17	18	500	9000
24	Syani Devi	Ramlal Jat	RJ-S-05005390	Oct-16	Nov-17	13	500	6500

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
25	Meera Devi	Banna Ram Raigar	RJ-S-01418225	Jun-16	Nov-17	17	500	8500
26	Ratani Devi	Ratan Lal Raigar	RJ-S-03710790	Dec-16	Nov-17	11	500	5500
27	Bardi Devi	Sharvan Raigar	RJ-S-03743359	Dec-16	Nov-17	11	500	5500
28	Gopal Kanwar	Radhuveer Singh Khagarot	RJ-S-01486211	May-16	Nov-17	18	500	9000
29	Radhuveer Singh	Harisingh Kagarot	RJ-S-01486204	May-16	Nov-17	18	500	9000
30	Geeta	Kishan Lal	RJ-S-01479010	Oct-16	Nov-17	13	500	6500
31	Chotu Ram Mali	Kana Ram Mali	RJ-S-07189744	May-16	Nov-17	18	500	9000
32	Dhapu Devi	Ugmaram Bairwa	RJ-S-03740058	May-16	Nov-17	18	500	9000
33	Dhapu Devi	Ramnarayan	RJ-S-01722869	Oct-16	Dec-17	14	500	7000
34	Jebun Begam	Munir Ahmad	RJ-S-03939944	Jan-17	Jan-18	12	500	6000
35	Ladhu Ram Gujar	Bhairu	RJ-S-03393290	Sep-16	Jan-18	16	500	8000
36	Gyana Devi	Mangu Bagaria	RJ-S-01418723	Nov-16	Feb-18	15	500	7500
37	Mangal Ram Gurjar	Nanda Ram Gurjar	RJ-S-06245322	Jan-17	Feb-18	13	500	6500
38	Rampyari Jat	Kana Jat	RJ-S-03461212	Jun-16	Mar-18	21	500	10500
39	Bannaram Jat	Ramdev	RJ-S-05139488	Apr-17	Mar-18	11	750	8250
40	Ganga Devi	Madan Lal Yadav	RJ-S-04223032	Apr-17	Apr-18	12	750	9000
41	Jassa	Kalu	RJ-S-07763825	Apr-17	Apr-18	12	750	9000
42	Mukna Bagriya	Chanda Bagriya	RJ-S-01418988	Nov-16	Apr-18	17	500	8500
43	Rampyari Gurjar	Narayan Gurjar	RJ-S-03480630	Mar-17	Apr-18	13	500	6500
44	Ghasi Ram	Ram Lal Jat	RJ-S-02087044	Jan-17	Apr-18	15	500	7500
45	Chitar Mal	Chigan Lal	RJ-S-04223799	Sep-16	Apr-18	19	500	9500
46	Badri Sanwal	Ramnath Sanwal	RJ-S-05620752	Sep-16	Apr-18	19	500	9500
47	Goga Devi Meena	Mohan Lal Meena	RJ-S-04007740	Mar-17	May-18	14	500	7000
48	Jamuna Devi	Hanuman Choudhary	RJ-S-07290385	Mar-17	May-18	14	500	7000
49	Hanuman Singh	Magan Singh	RJ-S-05223771	Dec-16	May-18	17	500	8500
50	Prakash Kanwar	Padam Singh	RJ-S-04401727	May-17	May-18	12	500	6000
51	Kani Gurjar	Bhanwar Gurjar	RJ-S-04444136	Jan-17	Jul-18	18	500	9000

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
52	Lachha Devi	Ramchandra Kumawat	RJ-S-07336686	Jul-17	Aug-18	13	500	6500
53	Gulab Devi	Radheshyam Ji	RJ-S-01513680	Jun-17	Aug-18	14	500	7000
54	Dhnaa	Kishna Ram	RJ-S-04370270	Jul-17	Aug-18	13	750	9750
55	Ladalisaran Sharma	Kalyan Mal Sharma	RJ-S-07140697	Sep-16	Aug-18	23	500	11500
56	Shree Ram	Kamai Jat	RJ-S-04767325	Oct-16	Aug-18	22	500	11000
57	Laxmi	Rupnaryan	RJ-S-04432478	Jul-17	Sep-18	14	500	7000
58	Sita Ram	Deva Ram	RJ-S-04435859	Jul-17	Oct-18	15	500	7500
59	Pura Ram	Bodu Ram Balai	RJ-S-01281563	Nov-17	Oct-18	11	750	8250
60	Bhuri	Ramdhan	RJ-S-01294164	Aug-17	Oct-18	14	500	7000
61	Hanuman Todawata	Dhanna Ram Todawata	RJ-S-03569740	Nov-17	Nov-18	12	750	9000
62	Manbhar	Jutharam	RJ-S-03884396	Sep-17	Nov-18	14	500	7000
63	Manni Devi	Jagdish Prasad Kumawat	RJ-S-04207356	Feb-17	Nov-18	21	500	10500
64	Rampyari Devi Balai	Mevaram Balai	RJ-S-02105169	Nov-17	Dec-18	13	500	6500
65	Laxmi Devi	Nanagram Bairwa	RJ-S-04447088	Nov-17	Dec-18	13	500	6500
66	Manna Devi	Rampal	RJ-S-07992441	Nov-17	Dec-18	13	500	6500
67	Hira	Hanuman	RJ-S-04575293	Jul-17	Dec-18	17	500	8500
68	Gopal	Shrawan	RJ-S-05400218	Apr-17	Jan-19	21	500	10500
69	Manbhar	Shoji	RJ-S-04455327	Nov-17	Jan-19	14	500	7000
70	Gandi Devi	Aanandi Lal	RJ-S-04334244	Jul-17	Jan-19	18	500	9000
71	Hanuman Shai Meena	Okar Mal Meena	RJ-S-04028644	Nov-17	Feb-19	15	500	7500
72	Chanda Ram Jat	Uda Ram Jat	RJ-S-05578374	Jan-18	Apr-19	15	500	7500
73	Lata Devi	Madan Rajnat	RJ-S-07405934	Nov-17	Mar-19	16	500	8000
74	Narayan Jat	Chanda Ram	RJ-S-07982616	Jan-18	Mar-19	14	500	7000
75	Kali devi	Girdhari	RJ-S-05338800	Nov-18	May-19	6	500	3000
76	Girdhari Lal	Pannaram Gurjar	RJ-S-05344481	Oct-18	Apr-19	6	500	3000
77	Jhamku Devi	Birdi Chand	RJ-S-07890290	Nov-18	May-19	6	500	3000
78	Sangari Devi	Chhitar Mal Devanda	RJ-S-06397031	May-18	Apr-19	11	500	5500
79	Prabhati	Hanuman	RJ-S-04316970	May-18	Apr-19	11	500	5500
80	Ratni Devi	Ram Avtar	RJ-S-04014360	May-18	Apr-19	11	500	5500
81	Tejram Gurjar	Surajkaran	RJ-S-05214436	May-18	Apr-19	11	500	5500
82	Chottu Ram	Harlal Jat	RJ-S-05427356	May-18	Apr-19	11	500	5500

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83	Jamana Devi	Chottu Ram	RJ-S-05533414	May-18	Apr-19	11	500	5500
84	Lachhma Devi	Harji	RJ-S-07712592	May-18	Apr-19	11	500	5500
85	Bhavri Devi	Chuttan	RJ-S-04698459	May-18	Apr-19	11	500	5500
86	Ramkanwari Devi	Jaidev Jat	RJ-S-06899385	May-18	Apr-19	11	750	8250
87	Rameshvar Meena	Rughnath Meena	RJ-S-06291007	May-18	Apr-19	11	750	8250
88	Rameshwari Devi	Rameshwar Lal	RJ-S-07942488	May-18	Apr-19	11	500	5500
89	Bhuli Devi	Chitar Mal Gurjar	RJ-S-03718444	May-18	Apr-19	11	750	8250
90	Jamna Devi	Bhuranath	RJ-S-05444270	May-18	Apr-19	11	500	5500
91	Sita Devi	Sreshwar	RJ-S-03459628	May-18	Apr-19	11	500	5500
92	Soni	Hanuman	RJ-S-03699190	May-18	Apr-19	11	500	5500
93	Lachhma Devi	Maharam Jat	RJ-S-03702864	May-18	Apr-19	11	500	5500
94	Prabhati devi	Ramchand Jat	RJ-S-03722112	May-18	Apr-19	11	750	8250
95	Manbhr Devi	Ramjivan Gurjar	RJ-S-05184748	May-18	Apr-19	11	500	5500
96	Chhoti Devi	Dhanna Ram Burdak	RJ-S-06568370	Oct-18	Apr-19	6	500	3000
97	Ramjiwan Jat	Bhura ram	RJ-S-03357380	May-18	Apr-19	11	500	5500
98	Rama Devi	Madan Lal Kumawat	RJ-S-07088652	May-18	Apr-19	11	500	5500
99	Ramlal	Laduram	RJ-S-03602600	May-18	Apr-19	11	500	5500
100	Thija	Hira	RJ-S-04316491	May-18	Apr-19	11	750	8250
101	Sarju Devi	Ramswaroop Bairwa	RJ-S-03454849	May-18	Apr-19	11	500	5500
102	Narbda Devi	Arjun Bhopa	RJ-S-01444116	Mar-18	Apr-19	13	500	6500
103	Teja	Lalaram	RJ-S-04560177	May-18	Apr-19	11	750	8250
104	Ghisi Devi	Pachuram Gujar	RJ-S-06599867	May-18	Apr-19	11	750	8250
105	Husan Mohmmad	Bodu Khan	RJ-S-05219738	May-18	Apr-19	11	500	5500
106	Pachi Devi Jat	Syokaran	RJ-S-03395132	May-18	Apr-19	11	500	5500
107	Sayer Dvi	Ugma Jat	RJ-S-03464922	May-18	Apr-19	11	500	5500
108	Perm	Chand	RJ-S-03961069	May-18	Apr-19	11	500	5500
109	Chand	Ramdev	RJ-S-03960733	May-18	Apr-19	11	500	5500
110	Ratan Khatik	Bholu Ram	RJ-S-04114587	May-18	Apr-19	11	500	5500
111	Harfuli	Ladhu	RJ-S-04323751	May-18	Apr-19	11	500	5500
112	Bhuli devi	Boduram Jat	RJ-S-06466702	May-18	Apr-19	11	500	5500

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113	Subla Devi	Gopal Lal Garva	RJ-S-01378377	Oct-18	Apr-19	6	500	3000
114	Amari Devi	Kajod Mal Bawariya	RJ-S-05314442	May-18	Apr-19	11	500	5500
115	Jugpal Das	Shyoji Ram das	RJ-S-07729101	May-18	Apr-19	11	500	5500
116	Sarju Devi	Bhagaram Jat	RJ-S-05691308	May-18	May-19	12	500	6000
117	Jyana Devi	Surajmal	RJ-S-03620549	May-18	May-19	12	500	6000
118	Bhuri Devi	Mohan Bali	RJ-S-07159898	May-18	May-19	12	500	6000
119	Sita	Madan	RJ-S-04035481	May-18	May-19	12	500	6000
120	Ghisi Devi	Bhura Balai	RJ-S-05522697	May-18	May-19	12	750	9000
121	Rukamani Devi Sharma	Gopi Ram	RJ-S-04223063	May-18	May-19	12	750	9000
122	Sawta Ram	Dalu Ram	RJ-S-05343848	May-18	May-19	12	500	6000
123	Narayan	Balu Ram	RJ-S-05290086	May-18	May-19	12	500	6000
124	Shanti Devi Bairwa	Shankar Lal Bairwa	RJ-S-05415033	May-18	May-19	12	500	6000
125	Rampal	Chanda	RJ-S-03947791	May-18	May-19	12	750	9000
126	Rama Devi	Baluram Kumawat	RJ-S-05344845	May-18	May-19	12	500	6000
127	Kesar	Mohan	RJ-S-04034634	May-18	May-19	12	500	6000
128	Hanuman	Nanag	RJ-S-04331012	May-18	May-19	12	500	6000
129	Kamla	Hanuman	RJ-S-04326624	May-18	May-19	12	500	6000
130	Manbhar Devi	Hanuman	RJ-S-04004601	May-18	May-19	12	500	6000
131	Kanvari Devi	Ranglal	RJ-S-05288714	May-18	May-19	12	500	6000
132	Mewa Ram Gurjar	Moola Ram Gurjar	RJ-S-1-04007745	May-18	May-19	12	500	6000
133	Gulab Devi	Balveer Bhopa	RJ-S-04446233	May-18	May-19	12	500	6000
134	Chitar Mal Sharma	Ramnath Sharma	RJ-S-07058246	May-18	May-19	12	500	6000
135	Batul Bano	Bhadar Kha	RJ-S-06653170	May-18	May-19	12	500	6000
136	Shanti Devi	Gopiram Gurjar	RJ-S-05220137	May-18	May-19	12	500	6000
137	Kisturi Devi	Hari Raigar	RJ-S-06391827	May-18	May-19	12	750	9000
138	Sayar Devi	Ram Narayan Jat	RJ-S-07438888	May-18	May-19	12	500	6000
139	Shusila Devi	Ramcharan Berwa	RJ-S-05419990	May-18	May-19	12	500	6000
140	Kani Devi Berwa	Nathuram	RJ-S-05290014	May-18	May-19	12	500	6000
141	Suraj Devi	Sita Ram	RJ-S-05339946	May-18	May-19	12	500	6000
142	Keli Devi	Ramlal Gurjar	RJ-S-03378740	May-18	May-19	12	500	6000

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143	Prem Devi	Laxman Khatik	RJ-S-07403417	May-18	May-19	12	500	6000
144	Jmal	Khudhbaksh	RJ-S-03775246	May-18	May-19	12	500	6000
145	Kesar Devi	Shyojiram Gujar	RJ-S-06653172	May-18	May-19	12	500	6000
146	Ram Lal Meena	Narayan Meena	RJ-S-03603778	May-18	May-19	12	500	6000
147	Sarju Devi	Ramlal Meena	RJ-S-03669323	Jun-18	May-19	11	500	5500
148	Sitaram Meena	Madhuram	RJ-S-04914924	May-18	May-19	12	500	6000
149	Gopi	Mahdev	RJ-S-03699469	May-18	May-19	12	750	9000
150	Laxmi Narayan Daroga	Deva Ram	RJ-S-07933262	Jun-18	May-19	11	500	5500
151	Hanuman Lal Berwa	Kalu Ram	RJ-S-04213420	May-18	May-19	12	500	6000
152	Tara Devi	Hanuman Berwa	RJ-S-04030859	May-18	May-19	12	500	6000
153	Mani Devi	Ladu Ram Mena	RJ-S-07058656	May-18	May-19	12	750	9000
154	Shyoji Ram Singh	Durga Singh Naruka	RJ-S-04049549	May-18	May-19	12	500	6000
155	Muli Devi	Hanuman	RJ-S-04336733	May-18	May-19	12	500	6000
156	Lala Ram Gurjar	Kana ram Gurjar	RJ-S-05420046	May-18	May-19	12	500	6000
157	Keshar Devi	Laxmi Narayan Daroga	RJ-S-07933256	Jun-18	May-19	11	500	5500
158	Gangha	Ramkaran	RJ-S-03758672	May-18	May-19	12	750	9000
159	Tara Chand	Kalyan Mal	RJ-S-04322910	Jul-17	May-19	22	500	11000
160	Bardi Devi	Pratap Gurjar	RJ-S-03686202	Jun-18	May-19	11	500	5500
161	Bardi Devi	Narayan	RJ-S-04328923	May-18	May-19	12	500	6000
162	Gulab Devi	Okar Mal Bagda	RJ-S-05530223	Jun-18	May-19	11	500	5500
163	Onkar Mal Bagda	Balu Ram	RJ-S-05344509	Jun-18	May-19	11	500	5500
164	Jhamku Devi Jat	Laxman Todawata	RJ-S-03567126	May-18	Jun-19	13	500	6500
165	Rammi Bano	Santar Khan	RJ-S-05220436	May-18	Jun-19	13	500	6500
166	Sayr Devi	Mularam Gujar	RJ-S-05185385	May-18	Jun-19	13	500	6500
167	Koyali Devi	Kan Singh Daroga	RJ-S-04049630	Feb-19	Jun-19	4	750	3000
168	Sujaram	Roduram Gurjar	RJ-S-03743143	Jan-17	May-18	16	500	8000
169	Sugna	Panchuram	RJ-S-03532928	Dec-16	May-18	17	500	8500
170	Sayri	Ram Karan	RJ-S-02433502	Apr-17	May-18	13	500	6500

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171	Kamla Devi	Ratan Lal Khati	RJ-S-1-05661065	Oct-16	Jun-18	20	500	10000
172	Heera Lal Mali	Norata Mali	RJ-S-1-04706350	Apr-17	Jul-18	15	500	7500
173	Bhawari	Suwa Bagariya	RJ-S-01422271	Nov-16	Jul-18	20	500	10000
174	Ranglal Gurjar	Harji Gurjar	RJ-S-1-03711046	Sep-16	Aug-18	23	500	11500
175	Harji	Bholu	RJ-S-02200547	Jun-17	Aug-18	14	500	7000
176	Klla Ram Jat	Narayan Jat	RJ-S-05650654	Apr-17	Aug-18	16	750	12000
177	Bhanwar Lal Jat	Suwa Lal Jat	RJ-S-05778086	Apr-17	Sep-18	17	500	8500
178	Babu	Abdul	RJ-S-04096206	Jan-17	Oct-18	21	500	10500
179	Fula Devi	Kanaram Khumahar	RJ-S-04736260	Dec-17	Nov-18	11	500	5500
180	Nosar Devi Daroga	Govind Ram Daroga	RJ-S-01323494	Feb-18	Jan-19	11	500	5500
181	Ladu Ram Bairwa	Dhanna Ram Bairwa	RJ-S-08036167	Feb-18	Jan-19	11	500	5500
182	Galku Devi	Kishan Gurjar	RJ-S-01582204	Jun-17	Jan-19	19	750	14250
183	Jagdish	Bahwar Lal	RJ-S-05640467	Nov-17	Jan-19	14	500	7000
184	Suwa Lal Bairwa	Juwar Lal	RJ-S-03775897	Feb-17	Jan-19	23	500	11500
185	Daya Ram	Mithu Mau	RJ-S-01417121/84004	Apr-17	Feb-19	22	500	11000
186	Seeta Devi	Ganesh	RJ-S-02206320	Mar-17	Feb-19	23	500	11500
187	Kamali Devi	Chitar Gurjar	RJ-S-03047821	Feb-18	Feb-19	12	500	6000
188	Bhagwati Devi Swami	Shyam Lal Swami	RJ-S-01486111	Dec-17	Mar-19	15	500	7500
189	Sugani Devi	Banaram	RJ-S-03062808	Aug-17	Mar-19	19	500	9500
190	Rajkanwar	Rup Singh	RJ-S-04732669	May-18	Apr-19	11	500	5500
191	Jagdish	Mukana	RJ-S-04098277	May-18	Apr-19	11	500	5500
192	Prabhathi Mali	Gordan Mali	RJ-S-04573709	May-18	Apr-19	11	500	5500
193	Jainu Bano	Piru Mohaamad	RJ-S-04755420	May-18	Apr-19	11	500	5500
194	Chunni Devi	Gullaram	RJ-S-07583564	May-18	May-19	12	500	6000
195	Norti Devi	Ganesh Ram	RJ-S-07823515	May-18	Apr-19	11	500	5500
196	Saraju Devi	Kishan Lal Balai	RJ-S-01307509/83656	Mar-18	Apr-19	13	500	6500
197	Ganga Devi	Heera Bairwa	RJ-S-03739058	May-18	Apr-19	11	500	5500

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198	Mohan Kanwar	Bahadur Singh	RJ-S-04478479	May-18	Apr-19	11	750	8250
199	Hangam Devi	Nanda Ram Gurjar	RJ-S-07438664	May-18	Apr-19	11	750	8250
200	Gulab Devi	Bodu Ram	RJ-S-04462372	Mar-17	Feb-18	11	500	5500
201	Gora Devi Kumhar	Ramdhan Kumhar	RJ-S-1-03638591	Aug-16	Mar-18	19	750	14250
202	Badam Devi	Pachu Raigar	RJ-S-01423762/83237	Oct-16	Mar-18	17	500	8500
203	Parsan Devi	Chitter Meena	RJ-S-1-03592803	Dec-16	Mar-18	15	500	7500
204	Laxman Kharol	Baluram Kharol	RJ-S-04614316	May-16	Apr-18	23	500	11500
205	Prabhati Devi	Nathu Mali	RJ-S-07480813	Oct-16	Dec-17	14	500	7000
206	Babu Khan	Wajir Kha	RJ-S-1-014474945	Nov-16	Dec-17	13	500	6500
207	Jamela	Babu Kha	RJ-S-1-04683628	Nov-16	Dec-17	13	500	6500
208	Mumtaj	Beli Kha	RJ-S-01515117	Jan-17	Jan-18	12	500	6000
209	Nandaram	Devkaran	RJ-S-03688990	Jan-17	Jan-18	12	500	6000
210	Ratani Devi	Nandaram	RJ-S-03613454	Jan-17	Jan-18	12	500	6000
211	Jamana	Pachu	RJ-S-03927941	Jun-16	Jan-18	19	500	9500
212	Jarina	Abdul Hamid	RJ-S-04668040	May-16	Aug-17	15	500	7500
213	Santosh Devi	Laxman Kharol	RJ-S-04700349	May-16	Jan-18	20	500	10000
214	Shyonarayana	Harakn	RJ-S-04475678	Oct-16	Jan-18	15	500	7500
215	Chhoti Devi	Sukha Raigar	RJ-S-03920815	Jun-16	Jan-18	19	500	9500
216	Ganga Devi	Madhu Bawriya	RJ-S-07398802	May-16	Feb-18	21	500	10500
217	Geta Meena	Ramjilal Meena	RJ-S-03711110	Dec-16	Feb-18	14	500	7000
218	Hukama Ram Jat	Heera	RJ-S-03764624	Jun-16	Feb-18	20	500	10000
219	Ram Pal Jat	Onkar Jat	RJ-S-04566794	May-16	Feb-18	21	750	15750
220	Sita Ram	Chitar Bairwa	RJ-S-04655418	May-16	Apr-18	23	500	11500
221	Ratani Devi Bairwa	Narayan Bairwa	RJ-S-01390925	Aug-16	Apr-18	20	750	15000
222	Jayana Devi Jat	Nandaram	RJ-S-01483861	Jan-17	Apr-18	15	500	7500
223	Bajrang Dhobi	Govardhan Dhobi	RJ-S-03710979	Sep-16	Apr-18	19	500	9500
224	Parema Lohar	Masru Lohar	RJ-S-06998704	Apr-17	Apr-18	12	500	6000
225	Shanti Devi	Bajrang Meena	RJ-S-03743314	Dec-16	May-18	17	500	8500

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
226	Nandu Devi	Shyoji Ram	RJ-S-05470788	Jul-17	Apr-19	21	500-	10500
227	Gyarsi	Ramdhan	RJ-S-04684083	May-18	Apr-19	11	500	5500
228	Sawalram Kumhar	Ramdev kumhar	RJ-S-03529681	May-18	Apr-19	11	500	5500
229	Gyarsi Devi	Bheru Ram khati	RJ-S-07221577	May-18	May-19	12	750	9000
230	Shrawani Devi	Gopi Ram Jat	RJ-S-07299723	May-18	Apr-19	11	500	5500
231	Bhadam Devi Bagriya	Bagawan Bagriya	RJ-S-05668809	May-18	Apr-19	11	500	5500
232	Indra	Gayarsi Lal Mali	RJ-S-04708611	May-18	Apr-19	11	500	5500
233	Mangal	Rampal	RJ-S-04583407	May-18	Apr-19	11	500	5500
234	Dakha Devi Jat	Kalyan	RJ-S-07848125	May-18	Apr-19	11	500	5500
235	Sujan Singh	Kishor Singh	RJ-S-05980505/82135 A	May-18	May-19	12	750	9000
236	Ramkaran Gurjar	Ramdev Gurjar	RJ-S-04508839	May-18	May-19	12	500	6000
237	Deu Devi	Ramkaran Gurjar	RJ-S-04521014	May-18	May-19	12	500	6000
238	Gopal Swami	Ramchandra	RJ-S-03699539	May-18	May-19	12	500	6000
239	Jumma	Gopi Ram	RJ-S-04476260	Jun-18	May-19	11	500	5500
240	Pokhar Jat	Harkaran	RJ-S-05176410	May-18	May-19	12	500	6000
241	Ghordhan	Nathu Ram	RJ-S-04455065	May-18	May-19	12	500	6000
242	Bhawri Devi	Ghordhan	RJ-S-04453224	May-18	May-19	12	500	6000
243	Rama Devi	Rameswar Jat	RJ-S-07348522	Dec-18	May-19	5	500	2500
244	Hagami Devi	Harji Raam Bhil	RJ-S-1-04503724	May-18	May-19	12	500	6000
245	Amri Devi	Shyoji	RJ-S-05191504	May-18	May-19	12	500	6000
246	Ramdhan Jat	Chitar Jat	RJ-S-06252794	May-18	May-19	12	500	6000
247	Suwa Lal Mali	Gordhan Mali	RJ-S-05621808	May-18	May-19	12	500	6000
248	Laduram	Mulchand Rana	RJ-S-06836223	Jun-18	May-19	11	500	5500
249	Sayar	Balu Ram	RJ-S-03770368	May-18	May-19	12	500	6000
250	Sita Devi	Ram Chandra Daroga	RJ-S-07844573	May-18	May-19	12	500	6000
251	Hari Ram Mali	Norata mali	RJ-S-04711354	May-18	May-19	12	500	6000
252	Mangi Devi	Hari Ram Mali	RJ-S-04711985	May-18	May-19	12	500	6000
253	Manbhar Devi Jat	Sunda Ram Jat	RJ-S-06606581	May-18	May-19	12	500	6000

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
254	Rupa Devi	Kishana Ram Gurjar	RJ-S-07153092	May-18	May-19	12	500	6000
255	Banni Devi	Shri Ram karan	RJ-S-04469720	May-18	May-19	12	500	6000
256	Mangali Devi	Gopi Ram Mali	RJ-S-05687249	May-18	May-19	12	500	6000
257	Panna Lal	Kunji Lal	RJ-S-04594943	May-18	May-19	12	500	6000
258	Bhuli devi	Chotu	RJ-S-03638648	May-18	May-19	12	500	6000
259	Mohani Devi	Ram Jeevan Jat	RJ-S-03967607	May-18	May-19	12	500	6000
260	Paana Devi	Madhu Puri	RJ-S-04460031	May-18	May-19	12	750	9000
261	Santosh Devi Meena	Mohan Lal Meena	RJ-S-05687202	May-18	May-19	12	500	6000
262	Madan Lal Kumhar	Shrilal Kumhar	RJ-S-1-03669912	May-18	May-19	12	500	6000
263	Manohar Devi	Madan Kumhar	RJ-S-1-03644471	May-18	May-19	12	500	6000
264	Ratan Lal Berwa	Ramu Berwa	RJ-S-04433006	May-18	May-19	12	500	6000
265	Ghisi Devi	Ratan Lal	RJ-S-04828430	May-18	May-19	12	500	6000
266	Tejpal Berwa	Madu Ram Berwa	RJ-S-07213870	May-18	May-19	12	500	6000
267	Geeta Devi Harijan	Kishan Lal Harijan	RJ-S-1-04735660	May-18	May-19	12	500	6000
268	Magadhu Devi	Ramesawar	RJ-S-04540510	May-18	May-19	12	500	6000
269	Hasina Bano	Sabbir Mohomad	RJ-S-07733431	May-18	May-19	12	500	6000
270	Chind Devi	Gopi Ram	RJ-S-05290282	May-18	May-19	12	500	6000
271	Bidam Devi	Badri Meena	RJ-S-05050727	Mar-18	May-19	14	500	7000
272	Lad Kanwar	Kalyan Singh	RJ-S-04738092	May-18	May-19	12	500	6000
273	Nirmala Devi	Tikam Chand	RJ-S-01357295	May-16	Aug-17	15	750	11250
274	Prem Devi	Ramchandra Regar	RJ-S-01186905	Sep-16	Aug-17	11	500	5500
275	Surgyan devi	Ramuji Daroga	RJ-S-01284535	Jun-16	Sep-17	15	500	7500
276	Sharvani Devi	Mhadev Jat	RJ-S-01332322	May-16	Sep-17	16	500	8000
277	Jyana Devi	Banna Ram Burdak	RJ-S-05291759	Oct-16	Sep-17	11	500	5500
278	Manbhar Devi	Bhanwar Lal Gurjar	RJ-S-01326803	Jun-16	Oct-17	16	500	8000
279	Syani Devi	Ramjivan Jat	RJ-S-01301136	May-16	Nov-17	18	500	9000
280	Kesar Devi	Bhagvat Ram Khatik	RJ-S-01353252	Nov-16	Feb-18	15	500	7500

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
281	Shree Kanwar	Bheru Singh	RJ-S-01346577	Jan-17	Mar-18	14	500	7000
282	Papu Devi	Sardar Gurjar	RJ-S-01581549	Sep-16	Apr-18	19	500	9500
283	santosh Devi	Ramratan Meena	RJ-S-07304234	Jul-17	Jun-18	11	500	5500
284	Kamla Devi	Kaluram Kumavat	RJ-S-01277857/83521	Nov-17	Jan-19	14	500	7000
285	Rekha Kanwar	Sharwan Singh	RJ-S-01378071	Jul-17	Jan-19	18	500	9000
286	Kesar Devi	Mool Chand	RJ-S-07705231	Jul-17	Jan-19	18	500	9000
287	Sugani	Sitaram Khatik	RJ-S-05755018	May-18	Apr-19	11	500	5500
288	Bodi Devi	Nanu ram Kumawat	RJ-S-07146513	May-18	Apr-19	11	500	5500
289	Maya Devi	Ram Dayal	RJ-S-04159239	May-18	Apr-19	11	500	5500
290	Santosh Devi	Birdi Chand Badbhujy	RJ-S-07928984	May-18	May-19	12	500	6000
291	Pabti Devi	Sawta Ram	RJ-S-1-05344706	May-18	May-19	12	1000	12000
292	Puspa Devi Bhad	Mularam Bhad	RJ-S-06792768	May-18	May-19	12	500	6000
293	Puspa Devi Tepan	Malu Ram Tepan	RJ-S-07980565	Jun-18	May-19	11	500	5500
294	Bhanwari Devi	Hanuman Kumawat	RJ-S-04449125	May-18	May-19	12	500	6000
295	Bhwer Devi	Ram Sukh	RJ-S-03944967	May-18	May-19	12	500	6000
296	Laxmi	Suraj Mal Khatik	RJ-S-07701111	May-18	May-19	12	500	6000
297	Sajna Devi	Mitthan Lal Yadav	RJ-S-04013531	May-18	May-19	12	500	6000
298	Raja Devi	Rameshvar Jat	RJ-S-01295797/84160	May-18	May-19	12	1000	12000
299	Kani Devi	Sitaram	RJ-S-03886295	May-18	May-19	12	500	6000
300	Manphool Devi	Late Narayan Kumhar	RJ-S-1-03564470	Jul-16	May-18	22	500	11000
301	Sumitra Devi	Shiv Parsad Sharma	RJ-S-01355093/85162	Apr-17	Jun-18	14	500	7000
302	Bhuli Devi	Bhanwar Lal Jat	RJ-S-01286564/83771	Sep-16	Aug-18	23	500	11500
303	Rasal Devi	Hari Ram Gurjar	RJ-S-01592218	Jun-17	Feb-19	20	500	10000
304	Durga Sen	Mahesh Chand Sen	RJ-S-03712128	Mar-18	Mar-19	12	500	6000
305	Ruksana	Abdul Rehman	RJ-S-04722740	May-18	Apr-19	11	500	5500

S. No.	Name of Beneficiary	Name of Father/Husb and	PPO No.	Month of stoppage of pension	Month of restoring of pension	Total months for which pension was not received	Per month amount of pension arrear	Total amount of pension arrear
306	Nanthi Devi	Ram Lal	RJ-S-03294178	May-18	Apr-19	11	500	5500
307	Santosh Devi Pareek	Ganesh Narayan Pareek	RJ-S-01323343	May-16	Mar-18	22	500	11000
308	Sayar Devi	Banshi Rana	RJ-S-01313187/82688	Apr-17	Apr-18	12	500	6000
309	Supyar Devi	Mahaveer Prasad Bairva	RJ-S-01332839/82890	May-16	Feb-18	21	500	10500
310	Lada Devi	Bodhram Meena	RJ-S-01286673/83823	Sep-16	Feb-18	17	500	8500
311	Vinod Kanwar	Suresh Singh Badwa	RJ-S-07304148	May-18	Apr-19	11	500	5500
312	Nirmla Devi	Bansi Lal Rana	RJ-S-04724120	May-18	Apr-19	11	500	5500
313	Rafika	Munni Shak	RJ-S-04724329	May-18	May-19	12	500	6000
314	Kanta Devi	Bhagchand Jain	RJ-S-01299667/83228	Mar-18	May-19	14	1000	14000
315	Manisha Devi	Hansraj Bairwa	RJ-S-07705390	May-18	May-19	12	500	6000
316	Kesar Devi	Harlal Balai	RJ-S-01256541/83856	Mar-18	May-19	14	500	7000
Total								2249750

Annexure Q

(Refer paragraph 4.3(iii))

Statement showing details of beneficiaries of CMWPS (now CMENSPS) whose pension was stopped

S.No	Name of Pensioner	Block	PPO No	Month of Last Pension paid
1	Bina/Rajkumar	Ajmer/ Urban	RJ-S-00226294	Apr-18
2	Godawari/Sukhdev	Ajmer/ Urban	RJ-S-03245450	Apr-18
3	Pankaj Sharma/Govind narayan	Ajmer/ Urban	RJ-S-03448869	Apr-18
4	Bal Kanwar/Sher Singh	Ajmer/ Urban	RJ-S-03456904	Apr-18
5	Anjana Bansal/Jagdish Chander	Ajmer/ Urban	RJ-S-1-03475799	Apr-18
6	Shanti Devi/Panna Lal	Ajmer/ Urban	RJ-S-1-02126545	Apr-18
7	Anita/Mahesh Chand	Alwar/Urban	RJ-S-01137154	Sep-18
8	Ram Bai/Chhitter Mal	Alwar/Urban	RJ-S-01619602	Aug-18
9	Lali Devi/Ram Dhan	Alwar/Urban	RJ-S-04188856	Jul-17
10	Santosh Devi/ Mudrram	Alwar/Urban	RJ-S-03009808	Aug-18

Annexure R

(Refer paragraph 4.5)

Screenshot showing unattended complaints on RajSSP portal

View Data: total unattend query of (cmoaps&cmwps)

8,060 rows ☒ Show aliases ☒ Show all fields Copy Export All

Description	Fname	Lname	Name	Query Date	Query Id	Sanction Date	Sanction No	Social Scheme Id	Solution	Solution Date
1000/- milne chahiye but 7500/- milrahe he karan bataye	Laxman Lodha	Null	Bhanvri Bai	7/22/2018 12:50:48 PM	10920	5/28/1993	RJ-S-01756636	1	Null	Null
Pension nahi mil rahi he	Harqun Panwar	Null	Sita Panwar	7/6/2020 11:03:38 AM	55982	5/17/2013	RJ-S-01882163	1	Null	Null
Amount not received	Ramesh	Null	Champa Bai	4/25/2020 8:35:01 PM	48652	12/8/2012	RJ-S-01543591	1	Null	Null
पेंशन बंद हो गई है पेंशन नहीं आ रहा है	Pratap Ram	Null	Pyari Devi	6/7/2020 4:27:50 PM	55417	2/8/2013	RJ-S-01639042	13	Null	Null
VIDHWA PENSION	Mulchand Kumhar	Null	Kampur Devi Kumhar	12/31/2019 6:47:00 PM	28551	2/19/2013	RJ-S-01671085	3	Null	Null
75	Sujan Singh Rajput	Rajput	Bhanwar Bai	7/16/2017 11:26:57 PM	4327	12/16/1998	RJ-S-01494905	1	Null	Null
pension	Manohar Singh	Null	Meera	5/7/2018 3:12:15 PM	9789	1/1/2000	RJ-S-01433560	1	Null	Null
pension aadhik meel rahi he	Manohar Singh	Null	Meera	6/5/2018 3:57:55 PM	10218	1/1/2000	RJ-S-01433560	1	Null	Null
मेरी माई 2019 व जन 2019 की पेंशन नहीं आई पहले भी बिगबन द...	Choju Jat	Null	Mohari Devi	6/29/2020 1:04:55 PM	55832	12/14/2010	RJ-S-01424148	1	Null	Null
Pension not coming since last year please help my grand...	Bijusinh	Null	Chatara Devi	1/16/2019 7:26:08 PM	14356	1/1/1999	RJ-S-01405958	1	Null	Null
mere aadhar or bhamasha card me date of birth 01 jan ...	Ram Singh Jhala	Null	Saras Kunwar	6/18/2020 5:39:59 PM	55648	10/1/2004	RJ-S-01433857	1	Null	Null
mumtli is now 60year old and her pension 500 rupees on...	Suresh Chand Brahman	Null	Munni	1/23/2019 11:06:11 AM	14610	12/12/2007	RJ-S-01113375	1	Null	Null
H	Vijaysingh	Null	Bejanti	6/28/2019 11:22:38 AM	18291	1/27/2009	RJ-S-01119194	1	Null	Null
MERI FEBRUARY 2020 KI PENSION NAHI AYE MARCH ...	Hardayal	Null	Hari Bai	5/23/2020 2:18:55 PM	52157	8/11/2009	RJ-S-01135555	1	Null	Null
payment hamare khate me jama nhi ho rhi hai	Mahveer Pandit	Null	Vidaya Devi	10/9/2019 10:17:20 AM	21907	12/1/2004	RJ-S-01606263	1	Null	Null
phalodi treasury mai document complet march 2018 mai...	Nag Singh Rajput	Null	Ugam Kanwar Rajput	7/9/2018 8:39:04 PM	10711	5/3/2008	RJ-S-01231717	1	Null	Null
sir 2 month se payment nhi ho rha h kya kre aap year ka...	Sohan Ram	Devi	Manju	3/23/2018 8:52:37 AM	9061	10/25/2007	RJ-S-01227387	1	Null	Null
my pension is 750 and i am widow and 60 year above a...	Nahar Singh Rajput	Null	Prem Kanwar	12/24/2019 9:45:08 AM	28432	1/1/2011	RJ-S-01488200	1	Null	Null
PANSAN HAS BEEN STOP SINCE 2015	Dhansiram Bairwa	Null	Shanti Devi	6/17/2018 10:42:29 AM	10369	8/7/2010	RJ-S-01085523	13	Null	Null
PANSAN HAS BEEN STOP SINCE 2015 , I WANT TO C...	Dhansiram Bairwa	Null	Shanti Devi	6/26/2018 9:16:32 PM	10488	8/7/2010	RJ-S-01085523	13	Null	Null
श्री कृष्ण पेंशन नहीं आया मालाना verification हो चुका है	Manqu Gadolia	Null	Gheesi	9/4/2019 1:33:27 PM	21087	11/1/1996	RJ-S-01026078	13	Null	Null
मूझे मेरी पेंशन 2-3 महीने से नहीं मिल रही है।कृपया पेंशन भेजने कि कृ...	Rajkumar Varma	Null	Sushila Devi	3/2/2019 5:59:25 PM	15889	2/4/2011	RJ-S-01424121	13	Null	Null
mujhe mere pension 2mahine se nahi mil rahi hai karpy...	Rajkumar Varma	Null	Sushila Devi	2/12/2019 11:32:17 AM	15330	2/4/2011	RJ-S-01424121	13	Null	Null
मझे नील महीने से पेंशन मेरे खाते मे नहीं मिल रही है कृपया इस का स...	Rajkumar Varma	Null	Sushila Devi	11/11/2018 11:41:58 AM	13171	2/4/2011	RJ-S-01424121	13	Null	Null
My new A/C no 15950110003510 IFSC.UCBA0001595 ...	Bheru Ram Berwa	Null	Shanti Devi	5/9/2018 8:43:01 PM	9821	12/10/2010	RJ-S-1-01043594	13	Null	Null
नवम्बर और दिसंबर की पेंशन नहीं आयी है	Bheru Ram Berwa	Null	Shanti Devi	2/17/2019 3:45:12 PM	15521	12/10/2010	RJ-S-1-01043594	13	Null	Null
पेंशन नहीं आई है श्री	Bheru Ram Berwa	Null	Shanti Devi	1/26/2019 8:15:50 PM	14701	12/10/2010	RJ-S-1-01043594	13	Null	Null
श्री मान की 2 महीने से पेंशन नहीं आयी है क्या कारण है	Bheru Ram Berwa	Null	Shanti Devi	1/15/2019 10:54:14 AM	14296	12/10/2010	RJ-S-1-01043594	13	Null	Null
श्री मान की दो महीने से पेंशन नहीं आया है	Bheru Ram Berwa	Null	Shanti Devi	9/10/2018 2:21:34 PM	11990	12/10/2010	RJ-S-1-01043594	13	Null	Null
Payment not rldive 4month	Bheru Ram Berwa	Null	Shanti Devi	7/11/2019 12:43:10 PM	18603	12/10/2010	RJ-S-1-01043594	13	Null	Null
Pension is not given on time	KANHYA LAL MAHER	Bai Maher	JAMNA	8/22/2018 2:35:13 PM	11597	4/1/2008	RJ-S-1-01011107	13	Null	Null
LXWJ77	Sujan Lal Bairwa	Bairwa	Lali Devi	5/22/2020 11:12:17 AM	52137	12/25/2010	RJ-S-01054728	13	Null	Null
सर मेरी pensio 5 months से बंद है मेने verification भी करा लि...	Prabhulal Mehar	Null	Dwarka Bai	5/12/2019 7:21:11 PM	17317	12/9/2010	RJ-S-01092371	13	Null	Null
Pension query	Bhuri Singh	Null	Pinki	5/15/2020 7:13:12 AM	49999	4/27/2011	RJ-S-01041158	13	Null	Null
date of birth is wrong in pension correct date of bith acc...	Girdhari Bairwa	Null	Dallu	1/4/2019 2:07:21 PM	13996	10/23/2001	RJ-S-01033360	13	Null	Null
विधवा पेंशन जो ₹1000 हो चुकी है लेकिन मेरे अके से चालू हुई है 500...	Goparam Meghwal	Null	Chouthki Meghwal	5/14/2020 11:16:10 AM	49987	2/6/2012	RJ-S-01404239	13	Null	Null
reason stop pension 11 month	Kundan Lal	Null	Sukki Devi	5/8/2017 12:47:45 PM	2542	3/21/2011	RJ-S-01040162	13	Null	Null
widwo and age 75 year se uper h iski pension bdayi jaye	Farsa Ram Meghwal	Null	Badhu Devi	9/25/2018 1:37:42 PM	12355	4/1/2008	RJ-S-01001861	13	Null	Null
SIR MERI DATE OF BIRTH 01-01-1969 HAI OR ME VID...	Babu Lal Berawa	Null	Nati Bai	7/29/2019 6:16:49 PM	19112	7/1/2006	RJ-S-01102415	13	Null	Null
Feb 2018 and mar 2018 payment not submitted in bank ...	Om Prakash Regar	Null	Premilata	3/13/2018 9:44:55 AM	8782	11/1/2009	RJ-S-01667721	13	Null	Null
फरवरी 2018 व मार्च 2018 का पेंशन भाले मे जमा नहीं हुआ है	Om Prakash Regar	Null	Premilata	3/13/2018 9:46:10 AM	8783	11/1/2009	RJ-S-01667721	13	Null	Null
sir last six month pension nhi aa rhi hai	Kisnaram	Null	Amri Devi	7/1/2020 5:15:27 PM	55881	12/20/2010	RJ-S-01089343	17	Null	Null
10 month se meri penson Axis bank Account me nhi aa ...	Oakar	Null	Haker	9/14/2018 11:06:10 PM	12119	4/17/1997	RJ-S-1-01017933	14	Null	Null
2 month se vidhava pensan nhi aa rhi he . Axis Bank saq...	Oakar	Null	Haker	12/5/2018 10:16:23 PM	13517	4/17/1997	RJ-S-1-01017933	14	Null	Null
Pensan nhi aa rhi he 8month se axis bank account me h...	Oakar	Null	Haker	9/28/2018 10:17:15 PM	12439	4/17/1997	RJ-S-1-01017933	14	Null	Null

Summary Full Data 8,060 rows

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