

Key words of Report of the CAG of India of Performance Audit on Direct Benefit Transfer- Government of Haryana Report No. 2 of the year 2022.

Preface

Article 151 of the constitution of India

Chapter-1: Overview

Various Process of Direct Benefit Transfer, Organisational set up, Status of Direct Benefit Transfer in the State, Selection of Schemes, Process adopted in Social Justice and Empowerment Department for disbursement of benefits, Audit objectives, Audit Scope, Audit Criteria, Audit methodology, Audit Findings and Acknowledgement.

Chapter-2: Re-engineering Process for implementation of Direct Benefit Transfer

Non-preparation of documentation for IT system; Delay in disbursement of pension benefits, Delay in passing intended benefits due to late enrolment of beneficiaries, Delay in enrolment of beneficiaries violated the Right to Service Act provisions, Non-adherence to specific timelines for disbursement of social security pensions; Transfer of Pension to the dead beneficiaries account; Non-updation of beneficiaries' income in the pension database; Deficiency in digitization of master database of beneficiaries; Pension disbursed to multiple beneficiaries on same Aadhaar Number; Undue benefit by providing benefits simultaneously under two schemes; Transfer of beneficiaries Pension to other persons' bank accounts under social security schemes; Payment to ineligible beneficiaries; Disbursement of social security pension to retired Government employees and family pensioner; Disbursement of social security pension to untraceable beneficiaries; Porting of incomplete legacy data; Absence of IT Security Policy; Lack of training to users/staff; No business continuity planning and disaster recovery planning; Weak access control; Missing audit trails in IT system; Approval of beneficiaries in bulk in a single day; Irregular payment of commission to banks and post office; Non-updation of Savings data on State DBT Portal; Non-conducting of Social Audit of Schemes under NSAP.

Chapter-3 Infrastructure, organisation and management of Direct Benefit Transfer

Non-implementation of DBT on all schemes of all departments, Non-conducting of quarterly meeting of Advisory Board, Non-sharing of data of DBT schemes at State DBT Portal, Non-incorporating of best practices, Non-compliance of the Instruction regarding transfer of funds.

Chapter 4: Conclusions