

APPENDIX A (Reference to Para 2.1)		
STATEMENT SHOWING CONCESSION IS ADMISSIBLE TO THE FOLLOWING CATEGORIES OF PERSONS		
S.No	CATEGORY OF PERSONS	PERCENTAGE ELEMENT OF CONCESSION
I	Disabled passengers	
1	Orthopaedically Handicapped/ Paraplegic persons along with an escort (cannot travel without escort) traveling for any purpose	-- 75% in 2nd class, SL, 1st class, 3AC, AC chair car -- 50% in 1AC and 2 AC -- 25% in 3AC & AC Chair Car of Rajdhani/Shatabdi trains
2	Blind persons traveling alone or with an escort for any purpose	-- 50% in MST & QST
3	Mentally retarded persons traveling with an escort for any purpose	-- One escort is also eligible for same element of concession
4	Deaf & Dumb persons (both afflictions together in the same person) traveling alone or with an escort for any purpose.	-- 50% in 2nd class, SL, 1st class -- 50% in MST & QST -- One escort is also eligible for same element of concession
II	Patients	
5	Cancer patients traveling alone or with an escort for treatment/periodic check-up.	-- 75% in 2nd class, 1st class, AC chair car -- 100% in SL & 3AC -- 50% in 1AC & 2AC -- One escort eligible for same element of concession (except in SL and 3AC where escort gets 75%)
6	Thalassemia patients traveling alone or with an escort for treatment/periodic check-up	-- 75% in 2nd class, SL, 1st class, 3AC, AC chair car
7	Heart patients traveling alone or with an escort for heart surgery	-- 50% in 1AC & 2AC
8	Kidney patients traveling alone or with an escort for kidney transplant Operation/Dialysis	-- One escort is also eligible for same element of concession
9	Haemophilia Patients - severe & moderate form of disease - traveling alone or with an escort for treatment/periodical check up.	-- 75% in 2nd class, SL, 1st class, 3AC, AC chair car -- One escort is also eligible for same element of concession
10	T.B./Lupas Valgaris patients traveling alone or with an escort for treatment/periodic check-up	-- 75% in 2nd class, SL, 1st class
11	Non-infectious Leprosy patients - for treatment/periodic checkup.	-- One escort is also eligible for same element of concession
12		-- 50% in 2nd class

	AIDS patients - for treatment/check-up at nominated ART Centres	-- 50% in MST & QST
13	Ostomy patients - traveling for any purpose.	-- One escort is also eligible for same element of concession
14	Patients suffering from Aplastic Anaemia travelling for treatment/periodical check-up to recognized hospitals by Mail/Express Trains.	-- 50% in basic fares of SL, AC-2-tier, 3AC, AC chair car classes.
15	Patients suffering from Sickle Cell Anaemia travelling for treatment/periodical check-up to recognized hospitals by Mail/Express Trains.	-- 50% in basic fares of SL, AC-2-tier, 3AC, AC chair car classes.
III	Senior Citizens	
16	Men - 60 years and above	-- 40% in all classes
	Women - 58 years and above	-- 50% in all classes
	- traveling for any purpose.	-- Also in Rajdhani/ Shatabdi/ Duronto trains
IV	Awardees	
17	Recipients of Presidents Police Medal for Distinguished Service and Indian Police Award for Meritorious services, after the age of 60 - traveling for any purpose.	-- 50% for men
		-- 60% for women
		-- In all classes and Rajdhani/ Shatabdi/Jan Shatabdi trains also
18	Shram Awardees - Industrial Workers awarded the Prime Minister's Shram Award for Productivity and Innovation - traveling for any purpose.	-- 75% in 2nd and SL class
19	National Awardee Teachers - honoured with National Award by the President of India for exemplary service in the field of education - traveling for any purpose.	-- 50% in 2nd and SL class
20	Either of parents accompanying the Child Recipients of National Bravery Award - traveling for any purpose.	-- 50% in 2nd and SL class
V	War Widows	
21	War Widows - traveling for any purpose.	-- 75% in 2nd and SL class
22	Widows of Policemen and Paramilitary personnel killed in action against Terrorists and Extremists - traveling for any purpose.	-- 75% in 2nd and SL class
23	Widows of I.P.K.F. Personnel killed in action in Sri Lanka - traveling for any purpose.	-- 75% in 2nd and SL class

24	Widows of defence personnel killed in action against terrorists & extremists Extremists - traveling for any purpose.	-- 75% in 2nd and SL class
25	Widows of Martyrs of Operation Vijay in Kargil in 1999 traveling for any purpose.	-- 75% in 2nd and SL class
VI	Students	
26	Students going to hometown and educational tours :-	-- 50% in 2nd and SL class
	-- General Category -	-- 50% in MST and QST
	-- SC/ST Category -	-- 75% in 2nd and SL class
	-- Girls upto Graduation and boys upto 12 th standard (including students of Madrasa) between home & school (MST)	-- 75% in MST and QST -- Free second class MST
27	Students of Govt. schools in rural areas - for study tour - once a year.	-- 75% in 2 nd class
28	Entrance exam - Girls of Govt. schools in rural areas for national level for medical, engineering, etc. entrance exam	-- 75% in 2 nd class
29	Concession to students appearing in main written examination conducted by UPSC & Central Staff Selection Commissions.	-- 50% in 2 nd class
30	Foreign students studying in India - traveling to attend camps/seminars organised by Govt. of India and also visit to places of historical & other importance during vacations.	-- 50% in 2 nd and SL class
31	Research scholars upto the age of 35 years - for journeys in connection with research work.	-- 50% in 2 nd and SL class
32	Students and non-students participating in Work Camps	-- 25% in 2 nd and SL class
33	Cadets and Marine Engineers apprentices undergoing Navigational/ Engineering training for Mercantile Marine - for travel between home and training ship.	-- 50% in 2 nd and SL class
VII	Youths	
34	Youths attending National Integration Camps of :-	-- 50% in 2 nd and SL class
	(a) National Youth Project	-- 40% in 2 nd and SL class
	(b) Manav Uththan Sewa Sami ti	

35	Unemployed youths :	
	(i) To attend interview for job in Public Sector Organisations (i.e. Central/ State Govt offices, Statutory Bodies, Municipal Corporation, Govt Undertaking, University or Public Sector Body.)	-- 50% in 2 nd and SL class
	(ii) To attend interviews for jobs in Central & State Govt.	-- 100% in 2 nd class -- 50% in SL class
36	Bharat Scouts & Guides - for scouting duty.	-- 50% in 2 nd and SL class
VIII	Kisans	
37	Kisans and Industrial Labourers - for visit to agricultural/industrial exhibitions.	-- 25% in 2 nd and SL class
38	Kisans traveling by Govt. sponsored Special trains.	-- 33% in 2 nd and SL class
39	Kisans & Milk Producers - visit to National level Institutes for learning/raining better farming/ dairy	-- 50% in 2 nd and SL class
40	Delegates for attending Annual Conferences of :	-- 50% in 2 nd and SL class
	(i) Bharat Krishak Samaj and	
	(ii) Sarvodaya Samaj, Wardha.	
IX	Artists and Sportspersons	
41	Artistes - for performance.	-- 75% in 2 nd class, SL class
		-- 50% in 1st & AC chair car, 3AC, 2AC
		-- 50% in of Rajdhani/Shatabdi/Jan Shatabdi AC Chair car, 3AC & 2AC trains
42	Film Technicians - Travelling for film production related work	-- 75% in SL class
		-- 50% in 1st & AC chair car, 3AC, 2AC -- Including Rajdhani/Shatabdi
43	Sportsmen participating in :	
	(i) All India and State tournaments	-- 75% in 2 nd and SL class -- 50% in 1st class
	(ii) National tournaments	-- 75% in 2 nd , SL class -- 50% in 1st class
44	Persons taking part in Mountaineering Expeditions organised by IMF	-- 75% in 2 nd and SL class
		-- 50% in 1st class

45	Press Correspondents accredited to Headquarters of Central & State Governments/Union Territories/Districts - for press work.	-- 50% in all classes and in all inclusive fares of Rajdhani/Shatabdi/Jan Shatabdi trains.
	Spouse/Companion/Dependent children (upto 18 yrs)	-- 50% concession twice every financial year.
X	Medical Professionals	
46	Doctors Allopathic - traveling for any purpose.	-- 10% in all classes and Rajdhani/ Shatabdi/Jan Shatabdi trains
47	Nurses & Midwives - for leave and duty.	-- 25% in 2nd and SL class
XI	Others (Conference, Camps, Tours etc)	
48	Delegates for attending Annual Conferences certain All India bodies of social/cultural/educational importance.	-- 25% in 2nd and SL class
49	Bharat Sewa Dal, Bangalore - for attending camps/meetings/rallies/ trekking programmes.	-- 25% in 2nd and SL class
50	Volunteers of Service Civil International - for social service.	-- 25% in 2nd and SL class
51	Teachers of Primary, Secondary and Higher Secondary Schools - for educational tours.	-- 25% in 2nd and SL class
52	Members of St. John Ambulance Brigade and Relief Welfare Ambulance Corps, Calcutta - for ambulance camps/ competitions.	-- 25% in 2nd and SL class
XII	Izzat MST	
53	Izzat MST to persons with monthly income not exceeding ₹ 1500/-, working in unorganised sectors - for journeys upto maximum 100 Kms.	-- Rs. 25/-

APPENDIX – B (Reference to Para 2.4)						
STATEMENT SHOWING THE DIFFERENCE IN NUMBER OF RESERVED PASSENGERS CARRIED AND REVENUE EARNED DURING 2015-16 TO 2017-18 BETWEEN DATA DOWNLOADED FROM THE DATA WAREHOUSE AND MINISTRY OF RAILWAYS ACCOUNTS DIRECTORATE						
Year	Earnings from reserved passengers (₹ in Crore)			Number of reserved passengers carried as per Annual Statistical Statement (in Crore)		
	As per data downloaded from the Data Warehouse	As per MoR's data (Annual Statistical Statement)	Difference in earnings	As per data downloaded from the Data Warehouse	As per MoR's data (Annual Statistical Statement)	Difference in number of reserved passenger carried
2015-16	23434.49	27766.17	4331.68	54.72	62.18	7.46
2016-17	25176.91	29317.34	4140.49	57.49	62.54	5.05
2017-18	26549.45	30980.42	4430.97	61.10	65.27	4.17
TOTAL	75160.85	88063.93	12903.14 <i>(17.17 per cent)</i>	173.31	189.99	16.68 <i>(9.62 per cent)</i>

APPENDIX B.1 (Reference to Para 2.4)		
STATEMENT SHOWING NUMBER OF RESERVED PASSENGERS CARRIED AND REVENUE EARNED DURING 2015-16 TO 2017-18		
Year	Earnings from reserved passengers as per Annual Statistical Statement (₹ in Crore)	Reserved passengers carried as per Annual Statistical Statement (in Crore)
2015-16	27766.17	62.18
2016-17	29317.34	62.54
2017-18	30980.42	65.27
TOTAL	88063.93	189.99

APPENDIX - C (Reference to Para 2.5)			
STATEMENT SHOWING SAMPLE SELECTION			
S.N.	Issues examined	Sample size	Sample selected
i	Para 2.6.6.1- Implementation of Give up Scheme	Any five PRS counters in the Zone including one YTSK/out agency	<u>CR [1]: PRS at Chhatrapati Shivaji Maharaj Terminus, Nasik Road, Pune, Nagpur and YTSK Savita Vhotkar/Pune;</u>
			ECoR: PRS at Bhubaneswar, Vishakhapatnam, Cuttack, Puri and YTSK 3001 P.N. Mahesh, VSKP;
			ECR: Patna, Rajendra Nagar Terminal, Gaya, Barauni and Danapur;
			ER: Howrah, Sealdah, Bhagalpur, Esplanade and Maheshtala (out agency);
			NCR: Allahabad, Kanpur, Jhansi, Agra and Gwalior
			NER: Chhapra, Gorakhpur, Badshahnagar, Kathgodam and Chhapra YTSK;
			NFR: Guwahati, Tinsukia, Dimapur, Kishanganj and Out Agency at Phuentsholing, Bhutan;
			NR: New Delhi, Delhi, AIIMS, PGI-Chandigarh and YTSK Durga Travels ;
			NWR: Bikaner, Jodhpur Jn., Jaipur Jn., Ajmer Jn., and YTSK(1400)-Jodhpur.
			SCR: Secunderabad, Hyderabad, Kacheguda, Vijayawada and Chandanagar YTSK;
			SECR: Raipur, Bilaspur, Durg, Itwari & YTSK Anil Tiwari-Agency;
			SER: RSBO, Old Koilaghat Building, Tata, Ranchi and YTSK : 3033 V. Kameswar, TATA;
			SR: PRS at Chennai Central, Coimbatore Jn., Madurai Jn., Ernakulam Jn. And Medical college/Trivandrum ;
			SWR: Bangalore City, Yeshwantpur, Mysore, Hubli and Bellary;
WCR: PRS at Jabalpur, Kota, Habibganj, Bhopal and Habibganj YTSK			
WR: PRS at Church Gate, Mumbai Central, Borivali, Surat and Ahmedabad Jn.			

ii	Para 2.6.6.2: Introduction of new types of trains like Humsafar, etc	All new types of trains like Humsafar, Suvidha etc., introduced in the Zone during the review period	ECoR : 08451/08452, 08401/08402, 08301/08302, 02877/02878, 82353/82354, 82855/82856, 82841/82842, 82831/82832, 82853 Suvidha Express.
			ECR : 22355/22356, 82355/82356 Suvidha Express
			SER : 02853, 02863, 02839, 02822, 02853, 82801,02863,02822,08402,00610 Suvidha Express
			SR:82601,82602,82603,82604,82605,82606,82607, 82608,82610,82612,82613,82614,82631,82632, 82633, 82634, 82635, 82636,82638,82641,82802 Suvidha Express
			HUMSAFAR EXPRESS:
			ECoR : 22833/22834
			NER:12571/12572, 12595/12595
			NFR: 12504/12503
			NWR: 14715/14716, 22497/22498, 19667/19668, 22985/22986
			SCR: 22705/22706
			SECR: 22867/22868
			SER: 22887, 20889
			WR: 22919/22920, 22913/22914
			SWR:12503/12504,22887/22888 , 22833/22834
			TEJAS EXPRESS :
CR: 22119/22120			
MAHAMANA EXP:			
WCR : 22163/22164			
WR: 22903/22904			
iii	Para 2.6.7.4: Miscellaneous irregularities in concessional tickets on medical certificates	50 medical certificates for grant of concession in the selected PRS for July 2018.	Above selected PRS locations