

Chapter 8: Satisfaction level of beneficiaries in the District

To assess the impact of the various rural developmental schemes in the District, questionnaires were sent to all 158 Gaon Panchayats regarding their satisfaction level on different parameters. Replies were received from 153 Gaon Panchayats covering 1,692 villages (96 *per cent*) and 16.12 lakh population (97 *per cent*) and their responses are given in Table-40.

Table- 40: Satisfaction level of beneficiaries

Sl. No.	Parameters	Response
1	Condition of the roads connecting villages, villages with Block Headquarters and district town	Bad : 16 <i>per cent</i> Require repairing : 84 <i>per cent</i>
2	Regular bus services between the villages, village and block headquarters and district town	Available : 43 <i>per cent</i> Not available : 57 <i>per cent</i>
3	Drinking water supply	Available : 20 <i>per cent</i> Not available : 80 <i>per cent</i>
4	Electricity supply	0-10 hours : 73 <i>per cent</i> 11-15 hours : 20 <i>per cent</i> 16-20 hours : 7 <i>per cent</i>
5	Bank branch in the village	Not available : 94 <i>per cent</i> 1 or more branches : 6 <i>per cent</i>
6	Post office in all villages	Available : 4 <i>per cent</i> Not available : 96 <i>per cent</i>
7	Supply of cooking gas (LPG)	Regular : 15 <i>per cent</i> Irregular : 85 <i>per cent</i>
8	Medical facilities at PHC level	Available : 39 <i>per cent</i> Not available : 61 <i>per cent</i>
9	Education facility (upto class-VIII)	Available : 67 <i>per cent</i> Not available : 33 <i>per cent</i>

Source: Departmental figure.

The responses indicated poor satisfaction level of the people in respect of road conditions, drinking water supply, electricity supply, medical facilities etc., in the District.

Recommendation

➤ DC should take concrete and tangible efforts to improve the quality of life in the District by efficient implementation of the development programmes in road, water supply, and health sectors, through timely and regular coordination.