OFFICE OF THE PRINCIPAL ACCOUNTANT GENERAL (A&E), WEST BENGAL
TREASURY BUILDINGS, KOLKATA – 700001

Circular No.Pen.Co-ordn./93 Vol-VI/77 Date: 21/07/2026

Sub: Release of Arrear Dearness Relief under ROPA 2009 for the period from 01-04-2008 to 31-12-2019 to the West Bengal Government Pensioners/Family Pensioners drawing Pension/Family Pension from Banks in KMC Area

In compliance with the judgement of the Hon'ble Supreme Court of India dated 05.02.2026 regarding payment of Dearness Allowance (DA)/Dearness Relief (DR) to the employees/pensioners/family pensioners, the Govt. of West Bengal vide Notification No. 997-F (P2) dated 13.03.2026 read with corrigendum No.1086-F(P2) dated 23.03.2026 and Notification No. 1909-F(P2) dated 29.05.2026, has decided to pay the admissible Arrear Dearness Relief for the period from 01.04.2008 to 31.12.2019.

With a view to find out the modalities related to payment of arrear dearness relief to the pensioners/family pensioners drawing pension/family pension through the authorised banks within the Kolkata Municipal Corporation area a number of meetings have been held among the Banks concerned, Government of West Bengal, Finance Department and the O/o the Pr. Accountant General (A&E), West Bengal. As per decisions, interalia, taken in the meetings, all concerned banks are required to furnish the disbursement data relating to pensioners/family pensioners in machine readable MS excel files in a specified data table format, prepared by the State Government and circulated by this office, to the designated officer of the Finance Department along with a certificate regarding the authenticity of the data. The Finance Department in turn is supposed to compute the arrear of dearness relief for each pensioner/family pensioner and communicate the same to all banks routed through the Pr. A.G office for arranging payment thereof. The minutes of the meetings have been circulated to all banks from time to time.

According to the information received from the Finance Department, computation of arrear could not be done due to submission of data by the banks either in improper format or incorrect data have been forwarded by the banks as revealed during scrutiny by the State Government.

In order to resolve such stalemate situation, the Government in Finance Department has decided, vide the Notification No. 125-F(Pen) dated 07.07.2026, to release 50% of estimated arrears of dearness relief for the period from 01/04/2008 to 31/12/2019 to provide the pensioners some relief in the interim period till the receipt of requisite validated details of past disbursements from the Banks.

The computation of such dearness relief arrear would be based on data available in electronic format as provided by the Pr. A.G. office relating to basic pension/revised basic pension authorised before 31/12/2019. Such data would be accessible in a dedicated Bank Pension Management Portal which has been developed by the Government under WBiFMS. Guidance on the procedure to be adopted by the banks and the process flow for making the payment through the portal has been provided by the Government in the meeting convened by the Pr. A.G. office. The minutes of the meeting, the detail SOP and ppt as prepared by Govt. of West Bengal in connection with the Bank Pension Management Portal has also been circulated to all banks under. No. Pen. Co-ordn./321 Vol .II/93 Vol VI/255 dated 20.07.2026.

The required data as mentioned above has been uploaded in the portal by the Pr. A.G. office. All the banks shall scrutinise the uploaded data in the portal and update personal details and verify basic pension figures with the details available in their system. The survival status of each pensioner is to be confirmed by the banks within the system and the amount of arrear which would be automatically calculated based on the system logic and available pension records is to be disbursed immediately to the respective bank account of the pensioner/family pensioner treating this circular as general authorisation of the Pr. A.G. office for payment of the benefits by the banks within the Kolkata Municipal Corporation area. In case the pensioner/family pensioner expires meanwhile, the payment of arrear of dearness relief shall be made by the bank to the nominee or legal heir as the case may be following the modus operandi prescribed by the Government in Memorandum No. 75-F(Pen) dated 23/03/2026 and circulated to all banks by this office, vide No. Pen Co-ordn/93 Vol VI/15 dated 06/05/2026.

However, the banks shall provide the validated details of all past pension disbursements made to pensioners/family pensioners including in respect of the pensioners/family pensioners whose data is not available in the Bank Pension Management Portal for any duration during the ROPA 2009 cycle from 01.04.2008 to 31.12.2019 for computation and disbursement of the residual DR Arrears to all eligible pensioners/family pensioners at the earliest.

Sr. Accounts Officer
(Pension Co-ordination.)

To

1.Chief Manager, Punjab National Bank, CPPC, United Tower (1st floor), (behind Old Court House Branch), 11, Hemanta Basu Sarani, Kolkata – 700 001.

2.Chief Manager, State Bank of India, Kol. Main Branch, Samriddhi Bhavan, 1st Floor, Block 'C & D', 1, Strand Road, Kolkata – 700 001.

3.Manager, Central Bank of India, Mcleod House, 33, Netaji Subhas Road, Kolkata – 700 001.

4.Manager, Bank of India, Ground Floor, CTO Building, 8 Red Cross Place, Kolkata - 700001.

5.Manager, Bank of Baroda, 4, India Exchange Place, Kolkata – 700 001.

6.Manager, UCO Bank, 10, Brabourne Road, Kolkata – 700 001.

7.Manager, Bank of Maharashtra, 3, Netaji Subhas Road, Mcleod House, Kolkata – 700 001.

8.Manager, Indian Overseas Bank, P-35, India Exchange Place, Kolkata – 700 001.

9. Manager, Indian Bank, 4, Puran Chand Nahar Avenue, Kolkata – 700 013.

10. Manager, Canara Bank, 2, Brabourne Road, Kolkata – 700 001.

11.Chief Manager, Union Bank of India, 15-A, India Exchange Place, Kolkata – 700001.