



Circular

Headquarters Office vide letter no. Hqrs letter no. 471/Staff Entt-II/54-2023 dt. 18.08.2023, has enclosed Do No. 1/39(1)/2023-DP&(E) dt. 01.08.2023 issued by Department of Pension and Pensioners' Welfare regarding **Holding of pension Adalat on 20.09.2023**, which is enclosed herewith for information.

This issues with the approval of Dy. Accountant General (Administration).

Encls.: As above

Sd/-


Sr. Audit Officer
(Entitlement)

No: Entt./Audit/Pension/Circular/2023-24/546-49

Date: 28.08.2023

Copy forwarded to the followings for information and further necessary action:

1. Secretary to PAG
2. IT-Section for Uploading on office website
3. Notice Board
4. Shri M. P. Sharma, General Secretary, Pensioners' Association, H.P.


Sr. Audit Officer
(Entitlement)

OFFICE OF THE COMPTROLLER &
AUDITOR GENERAL OF INDIA
9, DEEN DAYAL UPADHYAYA MARG,
NEW DELHI - 110 124

भारत के निबंधक एवं महालेखापरीक्षक का कार्यालय
9, दीन दयाल उपाध्याय मार्ग,
नई दिल्ली-110 124



दिनांक / DATE 18 AUG 2023

To,

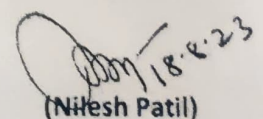
All Head of Offices in IA&AD,
DG (Headquarter)

Sub : Holding Pension Adalat on 20.09.2023.
Sir/Madam,

As per the instructions of Ministry of Personnel, Public Grievances and Pension, Department of Pension & Pensioner's Welfare (copy enclosed), nation-wide Pension Adalats are to be conducted by Indian Audit & Accounts Department on 20.09.2023 for resolution of the pending PPOs. This Pension Adalat will cover the following:

- Cases of retirement on superannuation till 30.06.2023 in which PPOs have not been issued till date ✓
 - Cases of voluntary retirement till 31.03.2023 in which PPOs have not been issued till date ✓
 - Cases of death of Government servants till 31.03.2023, in which family pension has not been sanctioned till date
 - Cases of death of Government servants in the performance of duty till 31.03.2023, in which only provisional/ordinary family pension has been sanctioned and family pension under CCS (EOP) Rules has been claimed
 - Cases wherein Death Certificate of the Pensioner has been submitted to Pension Disbursing Bank and Family pension not started within one month of receipt by the bank if the name of Family Pensioner is given in the PPO.
2. All the remaining pending cases may be settled urgently and updated status may be intimated by 24.08.2023. The ~~Group Officer in charge of Administration of the field offices~~ are nominated as ~~Nodal Officer~~ and are responsible for holding Pension Adalats in their respective office.
3. It is requested that all the necessary action to hold Pension Adalats may be taken immediately on receipt of this circular.

Yours faithfully,


(Nitesh Patil)

Asstt. Comptroller & Auditor General (N)

504/c
Sanjiv Narain Mathur
Additional Secretary to the Government of India



भारत सरकार,
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,
पेंशन एवं पेंशनभोगी कल्याण विभाग,
लोकनायक भवन, खान मार्केट,
नई दिल्ली-110003
GOVERNMENT OF INDIA,
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
& PENSIONS,
DEPARTMENT OF PENSION & PENSIONERS' WELFARE
LOK NAYAK BHAWAN, KHAN MARKET,
NEW DELHI-110003

D.O. No. 1/39(1)/2023-P&PW(E)

August 1, 2023

Dear Sir/Madam,

Redressal of pensioners' grievances is a high priority area of the Department of Pension & Pensioners' Welfare and Pension Adalats are being conducted for speedy resolution wherein all stakeholders to a pension case are brought on one platform for on-the-spot redressal.

2. It has been decided to convene a **Nation-wide Thematic Pension Adalat on Wednesday, September 20, 2023**, under the auspices of Hon'ble Minister of State (PP), exclusively to expedite the issue of pending PPOs. This Pension Adalat would cover the following:

- 1.46
- Cases of retirement on superannuation till 30.6.2023 in which PPOs have not been issued till date.
 - Cases of voluntary retirement till 31.3.2023, in which PPOs have not been issued till date.
 - Cases of death of Government servants till 31.03.2023, in which family pension has not been sanctioned till date.
 - Cases of death of Government servants in the performance of duty till 31.03.2023, in which only provisional/ordinary family pension has been sanctioned and family pension under CCS(EOP) Rules has been claimed.
 - Cases wherein Death Certificate of the Pensioner has been submitted to Pension Disbursing Bank and Family Pension not started within one month of receipt by the bank if the name of the Family Pensioner is given in the PPO.

3. I am enclosing lists of Government servants belonging to your Ministry/Department, including field organizations, who retired/died till the aforesaid dates and in whose cases PPOs for pension/family pension are yet to be issued as per 'Bhavishya record'. It is requested that the present status of these cases may be arranged to be sent to DoPPW latest by 10.08.2023 in the enclosed formats.

4. Based on the inputs received, 60 cases pertaining to various Ministries/Departments and their field formations would be shortlisted to be considered in the Pension Adalat to be conducted by DoPPW on 20.09.2023. The details of the cases pertaining to your Ministry/Department to be listed in that Pension Adalat would be communicated to you subsequently.

Each Ministry/Department/Organization/Field formation shall also hold their separate Pension Adalats on September 20, 2023 for resolution of the remaining pending PPOs.



सूचना
का अधिकार

Please visit our website : <http://www.pensionersportal.gov.in>

Tel. No. : ++91 11 2462 5540 Fax : ++91 11 2463 2463

Ministry of Railways, Ministry of Defence, Departments of Post & Telecom which have their independent pension processing software and set-up shall also follow the same protocols of conducting this thematic Adalat as is being prescribed above for all other Ministries.

All Pension Disbursing Banks shall also conduct the Adalats w.r.t those Family Pensioners who have submitted Death Certificate of the Pensioner and Family Pension has not started within one month of such submission till 30.06.2023.

5. For effective resolution of the delayed PPOs, it is imperative that the Ministries/Departments examine the cases of pending PPOs well in advance. While holding these Adalats, each Ministry shall ensure the presence of all concerned stake-holders viz. the retiree, DDO, HoO and PAO from the respective locations either physically or through VC. A notice, in advance, intimating the time and link for the Video Conferencing for the Adalat, should be sent to the concerned Pensioners/family members for their participation.

6. A nodal officer may please also be nominated from your Ministry/Department/Bank CPPC, who shall coordinate within your Ministry as well as with the Department of Pension & Pensioners' Welfare. The nodal officer will intimate the details of the cases being taken up in the Pension Adalat of your Ministry and also intimate the outcome of the Adalat. The details of nominated nodal officer may please be sent to Shri Ravinder Kumar, Director (kumar.ravinder66@nic.in) and Shri Dhananjay Prasad Singh, Under Secretary (singh.dp.1973@nic.in) (Tel. 011-24644632).

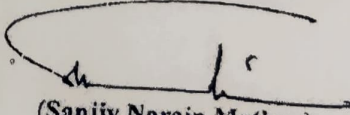
7. It is requested that the name of nodal officer nominated from your Ministry/Department/Bank CPPC may kindly be intimated to this Department latest by 5th August, 2023 and the present status of the pending PPOs may be arranged to be sent to DoPPW latest by 10.08.2023 in the enclosed formats, as requested in para 4 above.

8. I solicit your kind personal attention and support in this exercise for making this endeavour a grand success.

Encl: as above

With warm regards,

Yours sincerely


(Sanjiv Narain Mathur)

1. All Secretaries to the Government of India
2. Chairman Railway Board
3. CMDs of all Pension Disbursing Banks

Copy to:-

Director General (All CAPFs)