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No. WS/Vigilance campaign/22-23/790-96
Dt: 10-10-2022

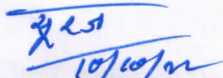
Reminder

To

1. Sr. Accounts Officer
(Admin 1) Local
2. Sr. Accounts Officer
(Admin)- UT
3. Sr. Accounts Officer
(I.T. Support Cell)
4. Sr. Accounts Officer
Centralised Legal Cell , Local
5. Sr. Accounts Officer
C.R.T-1
6. Sr. Accounts Officer
C.R.T.-2
7. Sr. Accounts Officer
P.P.C.B.

Subject: - Preventive Vigilance measures cum Housekeeping activities: 3 months campaign (16-08-2022 to 15-11-2022) as a precursor to VAW-2022.

It continuation of this section letter no. 586-92 dated 24-08-2022 is stated that report has to be sent to Headquarter's Office , New Delhi regarding observance of Vigilance Awareness Campaign, 2022 . Kindly do the needful and the reports may be provided to this section by 26-10-2022 so that same could be forwarded to Head Office. Along with hard copy, reports may also be provided in soft copy as well on urminderpals.pjb.ae@cag.gov.in.


Sr. Accounts Officer (W)

ANNEXURE A

Preventive Vigilance cum Housekeeping activities to be undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week, 2022

1. PROPERTY MANAGEMENT

It has been seen that a number of organizations possess a large number of land/properties. However, in many cases, either the ownership documents or lease agreements are not available, property is not in use or encroachments have taken place. Towards this end, the following areas of concern may be looked into:

- a) Ministries/ Departments/ Organizations to identify and list out all the land/buildings owned by them and take action as listed below:
 - Wherever properties are owned by the organization, the ownership documents to be listed and verified. In case the properties are under lease, availability of the lease agreement to be verified.
 - Encroachments be identified and future action plan to be drawn for all such properties.
 - Properties not in use be identified and steps be taken for future course of action.

2. MANAGEMENT OF ASSETS

It has been seen that some offices have a number of old, unused or condemned assets which affects the cleanliness of the working environment. To maintain a professional working space, the following areas of concern may be looked into:

- a) Ministries/ Departments/ Organizations to identify and list out old furniture, machinery / equipment and other such old and unused assets and make an inventory of all of them.
- b) Appropriate action be taken for the disposal of such unused assets as per their policy.
- c) Requisite measures also to be undertaken to keep the premises neat and clean.

3. RECORD MANAGEMENT

Weeding out of old records and disposal of documents that have outlived their usage may be done periodically. The following points may be taken into consideration:

- a) Ministries/ Departments/ Organizations to examine whether a record retention policy, including electronic records, exists and if not, one may be prepared and adopted.



- b) The existing old records to be weeded out as per extant policy during the campaign period.
- c) Proper system be also ensured for record maintenance, so that records can be easily retrieved, as and when required.

TECHNOLOGICAL INITIATIVES

A. WEBSITE MAINTENANCE AND UPD ATION (FOR CONTROLLING / HEAD OFFICE MAINTAINING WEBSITE)

People/customers visit the website for seeking details/ information and therefore all organizations should be prompt in regular updation of their website to cover all important and relevant aspects as and when they take place.

The following action plan be taken up:

- a) To address these issues, a proper system be developed by assigning responsibilities to departments concerned for regularly visiting the website by the officials of concerned departments and required inputs be given to the webmaster with due approval for modification / deletion / updation as the case may be.
- b) A system of submission of monthly compliance certificate by each and every department, who are concerned with the website updation, may be introduced for submission to the specified departments wherein confirmation to be given by all concerned departments that all contents pertaining to their department in the website have been duly updated during the month.
- c) During the campaign period, all organizations must make efforts to ensure that their websites are updated and contain all proper and relevant information.

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**B. IDENTIFICATION OF NEW AREAS / SERVICES TO BE BROUGHT ON
ONLINE PLATFORM AND INITIATION OF ACTION FOR CREATION OF
ONLINE PORTAL(PERTAINS TO ACTION TO BE TAKEN AT HEAD OFFICE
LEVEL).**

It is known that many organizations have brought many areas / services online which has helped a lot in eradication of corruption and at same time has brought efficiency in delivery of services with transparency.

However, still there is huge scope to identify more areas which can be brought on online portal for better, accurate and timely delivery of services.

During the campaign period, all organizations to identify such areas / activities which can be brought on online portal and necessary action to be initiated for the development of the portal.

All organization to take up the exercise during Campaign period on above parameters on Technological Initiatives to make them user friendly and secured.

(Many organizations have taken good steps on above two parameters. Websites/portals like that of RBI, MHA etc. can also be referred.)

5. UPDATING OF GUIDELINES/ CIRCULARS

Many organizations have not taken steps to update their guidelines/circulars and intermittently, several circulars have been issued. In absence of updated guidelines/circulars, it becomes difficult for the staff/ customers to know the latest instructions/guidelines which leads to delay or mistakes.

During the campaign period, all organizations should make efforts in identifying the areas where such updation is required and necessary steps be taken immediately for the same.

6. DISPOSAL OF COMPLAINTS

Timely disposal of complaints is of paramount importance. However, if complaints are kept pending for long without reaching a logical conclusion the genuine complainant feels frustrated and the staff, if guilty, continues to get protection. At the same time, if the staff is not guilty, they continue to suffer if the complaints are kept pending for long without arriving at a logical conclusion.

It is found that in many organizations, complaints sent for necessary action by the Commission/ received by the organization directly remained unattended for long. As such, the complaints sent from the Commission to the Chief Vigilance Officers/ Organizations for necessary action and complaints received directly by the Organizations from various sources, should be taken up as per Complaint Handling Policy and all complaints of above nature, pending as on 15th August 2022 at all levels of the organizations, should be attended to in a campaign mode to take to logical conclusion by 15th November 2022.

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PROPERTY MANAGEMENT

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on the following:

1. Details of land/properties for which requisite ownership document/lease agreement are not available and steps taken/proposed to rectify the situation.

2. Details of land/properties which are not in use and action plan thereof.

3. Details of land/properties which have been encroached upon and action plan thereof

NAME OF THE CVO
SIGNATURE & SEAL OF CVO



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MANAGEMENT OF ASSETS

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on the following:

1. Confirmation by CVO that instructions for disposal of unused assets to various units / offices within the organization has been issued.

NAME OF THE CVO
SIGNATURE AND SEAL OF THE CVO



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ANNEXURE B (3)

RECORD MANAGEMENT

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on the following:

1. Whether organizations have record retention/ preservation policy, including for e-records, as on 15th August 2022.

2. If no, then date on which record retention/ preservation policy, including for e-records, has been framed and issued.

3. Brief report on action taken during the campaign period for weeding out of old records.

NAME OF THE CVO
SIGNATURE AND SEAL OF THE CVO



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ANNEXURE B (4)

TECHNOLOGICAL INITIATIVES

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on the following:

1. WEBSITE UPDATION:

- (a). Regular Maintenance and updation of web site.
- (b). System introduced for updation and review of website.

2. ONLINE SERVICES:

Initiatives on creation of user friendly online platforms.

3. SECURITY OF E-PLATFORMS

NAME OF THE CVO
SIGNATURE AND SEAL OF THE CVO



ANNEXURE B (5)

UPDATION OF GUIDELINES / CIRCULARS

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on the following:

Details of Updation of guidelines / circulars / manuals carried out during the campaign period.

NAME OF THE CVO
SIGNATURE AND SEAL OF THE CVO



DISPOSAL OF COMPLAINTS

Name of the Organization: _____

Reporting format for activities undertaken during campaign period (16th August 2022 till 15th November, 2022) as a precursor to Vigilance Awareness Week 2022

Action Taken Report to be submitted on following:

A. Complaints received from CVC office by CVO / organization for Necessary Action.

1. Number of complaints received by Chief Vigilance Officers/ concerned organizations from Central Vigilance Commission for necessary action, pending as on 15th August 2022.

2. Out of the above, the number of complaints pending for disposal as on 15th November.

3. Of the complaints pending as on 15th August, 2022, in respect of complaints disposed of by 15th November, 2022, the number of complaints for which status has been updated in CVC's portal.

B. Complaints received directly by the CVO / Organization from sources other than CVC.

1. Number of complaints received by Chief Vigilance Officers/ concerned organizations from various sources other than CVC pending as on 15th August 2022.

2. Out of the above, the number of complaints pending for disposal as on 15th November 2022.

NAME OF THE CVO
SIGNATURE AND SEAL OF THE CVO

