

# Pension Adalat held at Ramban

## Committed to Ensuring Faster Resolution of Grievances and Enhancing the Dignity and Financial Security of Family Pensioners

■ JL NEWS SERVICE

**RAMBAN, Jun 28:** In a significant initiative aimed at promoting transparency and expediting the resolution of pension-related grievances, the Office of the Principal Accountant General (A&E), J&K, Jammu, in coordination with the District Administration today organized a Pension Adalat at the District Headquarters Ramban.

The Adalat was presided over by Deputy Accountant General Pawan Kumar Rathi, accompanied by Additional Treasury Officer Lokesh Shan, Senior AOs Surinder Sharma and Naresh Pal and AAOs Umesh, Romesh Chander and Inderji Bhat. A large number of pensioners, family pensioners, Drawing and Disbursing Officers (DDOs), Pension Sanctioning Authorities (PSAs) and other concerned officials participated in the program.

Addressing the gathering, the



Deputy Accountant General stated that the Pension Adalat reflects the 'whole-of-government approach', bringing together all concerned departments on a single platform for the expeditious and effective resolution of grievances. He emphasized that the initiative not only accelerates grievance redressal but also reinforces the government's commitment to pensioners as valued members of society. He

also stressed the importance of promoting greater awareness among PSAs, DDOs and pensioners regarding pension procedures and responsibilities.

During the Adalat, several PSAs and DDOs presented pending cases, particularly those delayed due to missing clarifications or documentation. These cases were thoroughly reviewed and on-the-spot resolutions were pro-

vided wherever feasible.

The Deputy Accountant General also informed the gathering that starting July 1, 2025, all pension cases in the Union Territory of Jammu & Kashmir must be submitted exclusively through online mode—a move aimed at streamlining processes, enhancing transparency & expediting settlements.

Resource persons also sensitized participants about the online pension case submission process, highlighting key areas requiring special attention to ensure error-free submissions. Pensioners, family pensioners and departmental officials actively voiced their concerns during the Adalat, which were patiently heard and addressed by the authorities. Directions were issued for the time-bound redressal of all genuine cases, reaffirming the government's commitment to safeguarding the financial security and dignity of pensioners and their families.

