

Office of the Pr. Accountant General(A&E)-I Maharashtra Mumbai 400020



ONLINE PENSION/GPF SAMVAAD- MAY 2022

For the attention of Government of Maharashtra Pensioners/Family Pensioners/GPF Subscribers

Pension Samvaad to address queries regarding Pension/GPF is scheduled to be held **Weekly-every Friday.** The Samvaad is to be held in Online mode through Mobile voice call/WhatsApp video call made directly to the Pensioner/GPF subscriber on the WhatsApp linked mobile number provided by them.

The Pensioners/GPF subscribers intending to participate in the **Samvaad** may register by submitting the form placed under 'Whats New' on the our Office Website https://cag.gov.in/ae/mumbai/en.

The time for the Mobile Voice Call/WhatsAppVideo Call would be communicated to the Pensioners/GPF Subscribers on their email address/mobile no. furnished during the registration process.

The following topics/grievances /cases **shall not be entertained** during the online meet:

- i) Cases involving purely legal point e.g. succession etc or any matter which are subjudice.
- ii) Grievances involving Policy Matters (Government of Maharashtra and /or Government of India).
- iii) Issues such as appointment on Compassionate Ground.
- iv) Retention of quarters after retirement and recovery of Penal/damage rent and matters relating thereto.
- v) Grievances already settled/under litigation will not be considered.

Applicants are requested not to submit any documents through WhatsApp but instead to use email or the postal services to sent any data regarding their particular pension case.

For further information regarding **Samvaad** please mail us at helpdesk.mh1.ae@caq.qov.in with the Subject "Pension Samvaad".

Sd/-

Dy. Accountant General (Pension/GPF)

Copy to:

- 1) Directorate of Accounts & Treasuries Government of Maharashtra, Finance Department, Jamshedji Tata Road, Mumbai 400020.
- 2) Sr. A.O./EDP for uploading on office website.
- 3) P.S to P.A.G.