

Office of the Pr. Accountant General (A&E)-I, Maharashtra Mumbai – 400 020



The Principal Accountant General (A&E)-I, Maharashtra, Mumbai invites Government of Maharashtra State Pensioners to a

Pension Samvaad at your doorstep!

Meet officials from the Office of The Principal Accountant General to discuss and solve your Pension/GPF related issues through Whatsapp or Zoom Video Call from the comfort of your home

Samvaad will be held Weekly-<u>Every Friday</u>



The following topics shall **NOT** be entertained during the Samvaad:-

- (1) Cases involving purely Legal points or any matter which is Sub-Judice.
- (2) Grievance involving policy matters.
- (3) Issues such as appointment on Compassionate Ground.
- (4) Retention of Quarters and Recovery of Penal/Damages rent and matters relating thereto.

Options to Register for Pension Samvaad:

- Click the link available under Menu Option 'Pension Samvaad' on our office website https://cag.gov.in/ae/mumbai/en or
- Record your request through Voice Mail Service No. 020 7117 7775 or
- Call the Pr. AG Office Toll Free No. 1800 2200 14

ONLINE PENSION/GPF SAMVAAD

For the attention of Government of Maharashtra Pensioners/Family Pensioners/GPF Subscribers

Pension Samvaad to address queries regarding Pension/GPF is scheduled to be held **Weekly-every Friday.** The Samvaad is to be held in Online mode through Mobile voice call/WhatsApp video call made directly to the Pensioner/GPF subscriber on the WhatsApp linked mobile number provided by them.

The Pensioners/GPF subscribers intending to participate in the Samvaad

- May register by clicking the Registration Link placed under Pension Samvaad Menu on the our Office Website: https://cag.gov.in/ae/mumbai/en or
- Record your request through Voice Mail Service No. 020 7117 7775 or
- Call the Office Toll Free No. 1800 2200 14

The time for the Mobile Voice Call/WhatsApp Video Call would be communicated to the Pensioners/GPF Subscribers on their email address/mobile no. furnished during the registration process.

The following topics/grievances /cases shall not be entertained during the online meet:

- i) Cases involving purely legal point e.g. succession etc or any matter which are sub-judice.
- ii) Grievances involving Policy Matters (Government of Maharashtra and /or Government of India).
- iii) Issues such as appointment on Compassionate Ground.
- iv) Retention of quarters after retirement and recovery of Penal/damage rent and matters relating thereto.
- v) Grievances already settled/under litigation will not be considered.

<u>Applicants are requested not to submit any documents through WhatsApp</u> but instead to use email or the postal services to send any data regarding their particular pension/GPF case.

For further information regarding **Samvaad** please mail us at helpdesk.mh1.ae@caq.qov.in with the Subject "Pension Samvaad".

Sd/-

Dy. Accountant General (Pension/GPF)